

DIRECTORY OF COMMUNITY RESOURCES FOR BROWARD COUNTY SENIOR CITIZENS



Aging & Disability Resource Center of Broward County

5300 Hiatus Road
Sunrise, FL 33351

(two blocks south of Commercial Boulevard)



Area Agency on Aging
of Broward County

October, 2023

AN AREA ON AGENCY OF BROWARD COUNTY PRODUCTION

FOREWARD

Welcome to sharing our Senior Resource Directory!

Our county is the year-round home to over 476,486 elders. Many retired to South Florida from other parts of the nation, when they were well, self-sufficient, and a major contributing force to the economy. Others were experiencing declining health and seeking a warmer climate. Many arrived as a couple and suffered the loss of a partner or spouse with the progression of time.

Since its incorporation, in 1974, as the first Area Agency on Aging in Florida, and one of the initial designated entities in the nation, the Areawide Council on Aging has planned, coordinated, funded and provided services beneficial to our elders. Employing Federal Older Americans Act, State Community Care for the Elderly, and Alzheimer's Disease initiative Allocations, along with local matching monies, and Home Care for the Elderly the non-profit 501(c)(3) organization employs needs assessment data and sponsors public hearings to secure input in its planning processes.

The AAA provides and funds programs such as Adult Day Care, Senior Centers, Transportation, Home Delivered and Congregate Meals, Health and Wellness Classes, Minor Home Repairs, Legal Services, Respite Care, Elder Abuse Education and Training, Technology Services, and more. In addition, through the Aging and Disability Resource Center (ADRC) we serve as a "one-stop shopping" entity, providing extensive information, referral, and benefits counseling, along with a website for elders, caregivers, professionals, and others seeking assistance pertinent to senior issues.

We also offer SHINE (Serving Health Insurance Needs of Elders) to assist older adults with their health insurance needs. Volunteers are stationed in our administrative offices, as well as other locations, countywide, where older adults congregate. One on one counseling and group presentations are available in person, over the phone and through telecommunications technology. We have a dedicated group of highly trained, sage volunteers who provide advice to older adults seeking health insurance counseling.

All of our services can be found on our website at www.adrcbroward.org, and our Elder Helpline may be reached at 954-745-9779.

Our staff is constantly updating the Resource Directory throughout the year so please feel free to access the directory on line on our website as the directory is updated throughout the year as we receive new content.

If you are a provider and need to update your information please contact the ADRC at 954-745-9567 with any changes or updates. You may also email any changes or updates to communications@adrcbroward.org.

Charlotte Mather-Taylor,
Chief Executive Officer
Aging and Disability Resource Center of Broward County/
Area Agency on Aging of Broward County

TABLE OF CONTENTS

AIDS/HIV PROGRAMS	1-5
ALCOHOL / SUBSTANCE ABUSE	6-8
ALZHEIMER'S / DEMENTIA SERVICES	9-17
AREA AGENCIES ON AGING /	
AGING AND DISABILITY RESOURCE CENTERS.....	18-20
ASSISTED LIVING FACILITIES ADMIN. AGENCIES	21-22
ASSISTED LIVING FACILITIES LINK.....	21
ASSOCIATIONS AND CLUBS.....	23-24
BLIND SERVICES	25-27
CAREGIVER SERVICES / SUPPORT	28-37
CHAMBERS OF COMMERCE	38-39
CLINICS.....	40-45
COMPANION / HOMEMAKER SERVICES.....	46
COMPANION / HOMEMAKER AGENCIES LINK.....	46
CONSUMER SERVICES	47-60
CONSUMER COMPLAINTS.....	47-53
CONSUMER PROTECTION	53-54
CREDIT / DEBT MANAGEMENT	54-55
LICENSES / PERMITS	55-56
PUBLICATIONS / RESOURCES.....	56-57
TAXES	55-58
VITAL STATISTICS	59
VOTER INFORMATION	60
COUNSELING	61-65
CRIME PREVENTION PROGRAMS	66-69
DAY CARE PROGRAMS	70-77
DEAF / HEARING IMPAIRED SERVICES	78-80
DENTAL SERVICES	81-83
DEPARTMENT OF CHILDREN AND FAMILIES (DCF)	84-88
DEVELOPMENTAL DISABILITIES.....	89-92
DISASTER SERVICES	93-97
DISEASE INFORMATION AND PREVENTION.....	98-105
DOMESTIC VIOLENCE PROGRAMS AND SHELTERS	106-108
DRIVING COURSES / LICENSES	109-111
EDUCATION.....	112-114
EMPLOYMENT.....	115-117
EYE CARE.....	118-120
FINANCIAL ASSISTANCE.....	121-133
UTILITIES	128-133

TABLE OF CONTENTS (cont.)

FOOD.....	134-144
CONGREGATE MEALS	134-136
EMERGENCY FOOD	137-140
FOOD ASSISTANCE	141
GROCERY DELIVERY	142
HOME DELIVERED MEALS.....	143
HANDICAPPED / DISABLED SERVICES	144-152
HEALTH / MEDICAL SERVICES	153-157
HOME HEALTH ADMINISTRATION AGENCIES.....	158
HOME HEALTH AGENCIES LINK.....	158
HOME IMPROVEMENT AND REPAIR	159-166
COMMUNITY DEVELOPMENT BLOCK GRANT	160
COMMUNITY DEVELOPMENT AGENCIES.....	161-166
HOMELESS SERVICES.....	168-169
HOSPICE	170-172
HOSPITALS / MEDICAL FACILITIES.....	173-175
24-HOUR SERVICE AND EMERGENCY.....	173-174
NON-EMERGENCY HOSPITALS.....	174
PSYCHIATRIC FACILITIES	175
HOUSING	176-195
HOUSING AGENCIES AND PROGRAMS	176-181
PUBLIC HOUSING AUTHORITIES AND RESIDENCES	182-187
LOW INCOME/SUBSIDIZED PRIVATE RENTAL HOUSING GUIDELINES ..	188-189
HOUSING CHOICE VOUCHER SECTION 8.....	190
HOUSING CHOICE VOUCHER SECTION 8 / ELDERLY AND DISABLED GUIDELINES	191
SECTION 8 PUBLIC HOUSING RESIDENCES	192-193
SECTION 811/SUPPORTIVE HOUSING FOR DISABLED GUIDELINES	194
SECTION 811/ RESIDENCES FOR DISABLED.....	195
IMMIGRANT / REFUGEE SERVICES.....	196-197
INFORMATION AND REFERRAL	198-205
STATEWIDE ELDER HELPLINE DIRECTORY.....	203-205
IN-HOME SERVICES	206-209
INSURANCE.....	210-212
LEGAL SERVICES.....	213-217
LIBRARY SERVICES.....	218-222
BROWARD COUNTY LIBRARY LOCATIONS	220-222
MEDICAID	223-226
MEDICARE	227-228
MEDICAL EQUIPMENT AND SUPPLIES.....	229-235
MENTAL HEALTH SERVICES	236-246

TABLE OF CONTENTS (cont.)

NURSE REGISTRIES LINK	247
NURSING & CONVALESCENT HOMES ADMIN. AGENCIES.....	248-252
NURSING & CONVALESCENT HOMES LINK	248
SELECTING A NURSING HOME	250-252
PARKS AND RECREATION	253-262
CITY PARKS AND RECREATION DEPARTMENTS.....	254-262
PASSPORTS	263-265
PASSPORT LOCATIONS	264-265
SENIOR CENTERS	266-274
SHELTERS	275-278
SOCIAL SECURITY ADMINISTRATION	279-280
SOCIAL SERVICES	281-286
TELEPHONE REASSURANCE	287-288
TRANSPORTATION.....	289-303
VETERANS SERVICES	304-308
VOLUNTEERS	309-315

AIDS / HIV PROGRAMS

BROWARD COUNTY HEALTH DEPARTMENT **PAUL HUGHES HEALTH CENTER**

205 NW 6th Avenue
Pompano Beach, FL 33060

(954) 467-4700
Fax: (954) 760-7798

Paula Thaqui, Director

Website: www.broward.floridahealth.gov

Email: post.CHD06@flhealth.gov

The Ryan White Program is a federal program that provides AIDS/HIV related health services. The program assists those who do not have sufficient health coverage or financial resources for coping and have HIV disease.

Hours: Call for information and appointment

Eligibility: To be eligible, you must be HIV positive; a Broward County resident; and meet income requirements that vary by service from 300% to 400% of the Federal Poverty Level.

Fees: Ryan White Part A; Medicaid and Medicare Part B

BROWARD HOUSE, INC

501 SE 18TH Court
Fort Lauderdale, FL 33316

(954) 568-7373
Fax: (954) 522-9357

Stacy Hyde, Chief Executive Officer

Website: www.browardhouse.org
Info@browardhouse.org

Email:

Wilton Manors Client Service Center
2800 Andrews Avenue
Wilton Manors, Florida 33311

Service/Intake: (954) 568-7373
Fax: (954) 563-5923

Behavioral Health Center
501 SE 18th Court
Fort Lauderdale, FL 33316

Service/Intake: (954) 523-9454
Fax: (954) 523-7622

Broward House provides case management, assisted and independent housing, substance abuse and mental health counseling, prevention, and intervention, medical services, and advocacy to those living with HIV and other major health issues.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

AIDS PROGRAMS, cont.

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS

(305) 575-3583

MEDICAL CENTER (VAMC)

Toll Free: (888) 276-1785

1201 NW 16th Street

Fax: (305) 575-3232

Miami, FL 33125

Website: www.miami.va.gov

The Center serves as an AIDS/HIV Center, a Prosthetic Treatment Center for spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Languages: English and Spanish

COMPREHENSIVE CARE CENTER

(954) 467-0880

1101 NW 1st Street

Fort Lauderdale, FL 33311

Shane Strum, President/CEO

Website: www.browardhealth.org

Provides primary care services for individuals infected and affected by HIV/AIDS. In addition to HIV tests and pre/post test counseling, the center provides comprehensive services: primary medical care for those infected with HIV/AIDS and their partners, referral for speciality care services, nutritional and dietary counseling, mental health counseling, case management, dermatology, and pharmacy counseling.

Hours: 8:00 AM – 7:00 PM (Mon)
8:00 AM – 5:00 PM (Tues-Thurs)
8:00 AM – 1:00 Pm (Fri)

MOUNT OLIVE DEVELOPMENT CORPORATION (MODCO)

(954) 764-6488

401 NW 9th Avenue

Fax: (954) 525-2235

Fort Lauderdale, FL 33311

Dr. Rosalind Osgood, President/CEO

Website: www.modcocares.org

Email: modco@modcocares.org

MODCO provides the following services for people living with AIDS/HIV: Housing and Housing case management, affordable housing, emergency shared housing, single family housing and adult independent living facility.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Diagnosis of AIDS/HIV

AIDS PROGRAMS, cont.

OUT OF THE CLOSET THRIFT STORE**(954) 358-5580**

2097 Wilton Drive
Wilton Manors, Florida 33305

Fax: (954) 358-5581

1785 E. Sunrise Boulevard
Fort Lauderdale, FL 33304

(954) 462-9442**Website:** www.outofthecloset.org**Email:** info@outofthecloset.org

Out of the Closet is owned and operated by the AIDS Healthcare Foundation. Your donations to Out of the Closet Thrift Stores help in the fight against HIV and AIDS. Items, in saleable condition, generate tax-free sales, which in turn fund life-saving medical care.

This location offers free confidential HIV testing and counseling. The testing site provides confidential testing services utilizing the OraQuick Advanced Rapid HIV Antibody Test. A blood sample is taken, by a simple finger-stick procedure, and the test is processed in about 20 minutes. While you wait, counselors will address any questions people have about HIV transmission, as well as advise about protecting yourself and your partner(s) from future infection.

Office Hours: HIV Testing: 10:00 AM - 7:00 PM, (Mon-Sat)
12:00 PM - 6:00 PM (Sun)

Fees: Free service for HIV testing and counseling

POVERELLO CENTER**(954) 561-3663**

2056 N Dixie Highway
Wilton Manors, FL 33305

Fax: (954) 566-7868

Thomas Pietrogallo, CEO

Website: www.poverello.org**Email:** intake@poverello.org

The center provides a weekly food box for AIDS/HIV patients.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) – Food Bank
10:00 AM - 6:00 PM (Mon-Sat) – Thrift Store

Eligibility: Program participants only who are at, or below 150% of Federal Poverty Level (HIV programs may have higher income guidelines), have food insecurity risks and a chronic or critical illness.

Fees: Copay is requested by Program funder

Languages: English, Spanish, Creole and ASL

AIDS PROGRAMS, cont.

POVERELLO LIVE WELL CENTER

(954) 561-3663

2056 N Dixie Highway
Wilton Manors, FL 33305

Fax: (954) 566-7868

Website: www.poverello.org

Email: bbarnes@poverello.org

Poverello's Live Well Center offers a full-service gym, barber services, acupuncture, chiropractic treatment, massage, hands on healing, and Reiki support groups for HIV/AIDS persons. Must be a program participant to be eligible for Live Well services.

Hours: 8:00 AM – 8:00 PM (Mon-Fri)
10:00 AM – 3:00 PM (Sat-Sun)

Fees: Free service

POVERELLO THRIFT STORE

(954) 302-8625

172 N Powerline Road
Pompano Beach, FL 33069

Website: www.poverello.org

Email: intake@poverello.org

Poverello has 11,000 square feet of space dedicated to our income producing thrift store. Both donated items and purchased items impact Poverello directly. Your donation to the thrift store has a direct impact on our ability to carry out our mission to feed needy women, children, and men with chronic conditions like cancer, diabetes, kidney and cardiac artery disease and HIV/AIDS.

Hours: 10:00 AM – 6:00 PM (Mon-Sat)

SUNSERVE

(954) 764-5150

2312 Wilton Drive
Wilton Manors, FL 33305

Fax: (954) 764-5155

Tony Lima, Executive Director

Website: www.sunserve.org

Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. They are targeted to benefit the Lesbian, Gay, Bi-sexual, and Transgender Communities.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Anyone seeking services, can contact Sunserve's Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in

AIDS PROGRAMS, cont.

financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Fees: Sliding scale; fees may vary based on income; direct payment

Languages: English



ALCOHOL / SUBSTANCE ABUSE

AL-ANON FAMILY GROUPS, FLORIDA SOUTH AREA 10 (AA)

(888) 425-2666

P.O. Box 955
Port Salerno, FL 34992

Website: www.southfloridaal-anon.org

This is a program for the relatives or friends of problem drinkers or alcoholics, to help them understand alcoholism, and cope with the illness.

ALCOHOLICS ANONYMOUS

(954) 462-7202

3317 NW 10th Terrace, Suite 404
Fort Lauderdale, FL 33309

Helpline/Hotline: (954) 462-0265

Mary Saja, Coordinator

Website: www.aabroward.org

Email: help@aabroward.org

AA is a fellowship of people of all ages who come together to assist each other with their common problem. Anyone who desires to stop drinking, may join Alcoholics Anonymous. A 24-Hour Hotline for help is available, as well as information regarding locations of AA meetings.

Office Hours: 24/7

Languages: English, Spanish and French

BROWARD ADDICTION RECOVERY CENTER (BARC)

(954) 357-4880

325 SW 28th Street
Fort Lauderdale, FL 33315

Service/Intake: (954) 357-4851

Gerard John, Clinical Director

Website: www.broward.org/addictionrecovery/pages/barc.aspx

The program works with all available social service agencies in Broward County. Services include: diagnosis and assessment; Medication Assisted Treatment (MAT); 60-day residential treatment unit; education; case management; referral to transitional housing; followed by intensive outpatient & outpatient treatment and after care as appropriate.

Hours: Detoxification Services – 24/7
Admissions: 7:00 AM – 7:00 PM; Mon - Fri
Outpatient Treatment: 8:30 AM – 9:00 PM

Eligibility: Age 18 and above

Fees: Medicaid; sliding scale; fees due at time of service, depending on the program.

Languages: English, Spanish and Creole



FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (954) 713-3026
SUBSTANCE ABUSE AND MENTAL HEALTH PROGRAM OFFICE Fax: (954) 467-4407

201 W Broward Boulevard, Suite 511
Fort Lauderdale, FL 33301

Suzette Fleischman, Substance Abuse and Mental Health Director

Website: www.myflfamilies.com

Email: suzette.fleischman@myflfamilies.com

The agency provides program development, planning, and monitoring of State Programs in Broward County involving mental health, alcoholism, and drug abuse. The Substance Abuse Program also partners with other agencies to provide health, education, and social services for individuals and their families who are at risk of, or needing substance abuse services.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Criteria for admission to State Facility: Individuals must have been determined by a court to be at a substantial risk for living in the community due to possible danger to themselves or others; or the person has refused to care adequately for himself; must have been charged with a criminal offense. Admissions include persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity; Individuals may also be committed to the Department if they have been adjudicated Not Guilty by Reason of Insanity, and they are considered to be dangerous and in need of treatment for their mental illness.

Languages: English, Spanish and Creole

ALCOHOL / SUBSTANCE ABUSE, cont.

HENDERSON BEHAVIORAL HEALTH

(954) 486-4005

Administrative Office
4740 N State Road 7, Suite 201
Lauderdale Lakes, FL 33319

Fax: (954) 735-6717
TTY: (954) 522-7799

Dr. Steve Ronik, CEO

Website: www.hendersonmhc.org

CENTRAL BROWARD

330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

SOUTH BROWARD

1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

WEST BROWARD

3501 N University Drive
Davie, FL 33328
TEL: (954) 888-7999

This center provides diagnosis and treatment of problems relating to depression, mental health, drug abuse, and alcoholism on an outpatient basis. If eligible, clients can receive needed medication at a low cost. Residential and day treatment programs are also accessible. A full array of services is available to children and their families.

Hours: 8:00 AM - 5:00 PM (Mon-Fri) with 24-hour access for emergencies.

Fees: Based on a sliding scale

All **NEW** clients should contact:

CENTRALIZED RECEIVING CENTER

4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours Crisis Line)
TEL: (954) 606-0911 (Walk-In Services)
Fax: (954) 463-4778

HOUSE OF HOPE, INC.

(954) 524-8989

908 SW 1st Street
Fort Lauderdale, FL 33312

Fax: (954) 523-4673

Sue Glasscock, Chief Executive Officer

Website: www.houseofhope.org

Email: sglasscock@houseofhope.org

This organization provides long-term residential substance abuse treatment. This includes assistance with securing and maintaining employment. Participants attend weekly group counseling sessions. Mandatory lectures are conducted each weekday.

Hours: 8:00 AM – 11:00 PM (Mon-Fri & Sun)
8:00 AM – Midnight (Sat)

Fees: Based on a sliding scale; free service; fee for service

Languages: English, Spanish and Creole

ALZHEIMER'S / DEMENTIA SERVICES

ALZHEIMER'S ASSOCIATION SOUTHEAST FLORIDA CHAPTER

3323 W Commercial Boulevard, Suite 260
Fort Lauderdale, FL 33309

Administration: (954) 786-1533
24-Hour Helpline: (800) 272-3900
Fax: (954) 497-4049

Tracey Paige, Executive Director

Website: www.alz.org/seflorida

Email: info@alz.org/seflorida

Free support and assistance are available to people with Alzheimer's disease and related disorders, their families, and caregivers. Services offered through the Chapter include education; 24-hour dementia specific helpline for information; resources and care consultation; MedicAlert and Safe Return Program; community awareness; support groups; early stage education and support programs; and advocacy.

Office Hours: 9:00 AM - 5:00 PM (Mon-Fri)
24/7 Dementia specific Helpline staffed with master's level counselors

Languages: English, Spanish and Language Line Service for 160 languages and dialects

AREA AGENCY ON AGING OF BROWARD COUNTY (AAABC) /

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY (954) 745-9567

5300 Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9584
Helpline: (954) 745-9779

Charlotte Mather-Taylor, Executive Director

Website: www.adrcbroward.org

Email: communications@adrcbroward.org

Therapeutic Robotic Pets

Email: technology@adrcbroward.org

An interactive robotic pet is able to bring joy, comfort, and companionship to its owner while at the same time helping the individual relax and feel calm. Robotic pets have also been shown to help prevent loneliness, reduce depression, and improve socialization abilities.

Available Free: Pets are a bird, a cat, or a dog.

iN2L Tablet

Email: technology@adrcbroward.org

Now more than ever, keeping older adults connected to the people and experiences that matter to them is critical. Put the power of connection into their hands with the senior-friendly iN2L tablet. Telehealth capabilities make it easy to keep scheduled healthcare appointments. Simple video chat, easy photo/video sharing, messaging, and engaging content applications help combat the effects of social isolation and loneliness.

ALZHEIMER'S / DEMENTIA SERVICES, cont.

NAN (Navigating Aging Needs)

Email: CaregiverNavigator@adrcboward.org

The DOEA is providing 12-month NAN subscriptions to family caregivers of individuals who are in need of assistance. NAN subscribers are assigned a NAN Navigator -- a dedicated expert that assesses their needs and the needs of their loved one, and develops a NAN plan that addresses medical, emotional, social, financial, or legal challenges they may have. The NAN Navigator is an ongoing resource providing information, coaching, and emotional support, all of which leads to improved outcomes for family caregivers and their loved one.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (BCEVS)

(954) 357-6622

1 N University Drive, Suite 4018B
Plantation, FL 33324

Fax: (954) 357-4963

TDD: (954) 357-5841

Andrea Busada, Director
Mary Kittleson, CCE Section Manager

Website: www.broward.org/ElderlyAndVeterans/Pages/CommunityCare.aspx

Email: elderlyandveterans@broward.org

Alzheimer's Disease Initiative provides in-home respite, caregiver training and support, consumables, and medical supplies for functionally impaired residents, who may be at risk of premature nursing home placement. Sliding scale co-payment determined by income.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility Ages 60 and over; a diagnosis of Alzheimer's or dementia related diseases

Fees: Sliding scale co-payment determined by income

Languages: English, Spanish and Creole

BROWARD HEALTH NORTH MEMORY DISORDER CENTER

(954) 786-7392

Broward Health North
201 E Sample Road
Deerfield Beach, FL 33064

Fax: (954) 786-7339

Antoinette Buckham-Charles, Coordinator

Website: www.browardhealth.org

Email: abcharles@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials memory enhancement programs and safe driving evaluation.

Hours: 8:00 AM- 4:30 PM (Mon-Fri)

Fees: Fees vary on services provided

Languages: English and Spanish

ALZHEIMER'S / DEMENTIA SERVICES, cont.

**CARL SHECHTER SOUTHWEST FOCAL POINT
ADULT DAY CARE CENTER**

(954) 450-6855

Fax: (954) 447-1730

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Jay Shechter, Project Director
Silvia Aguilar, Assistant Director

Website: www.ppines.com

Email: jshechter@ppines.com

Anselma Moody, Adult Day Care Director

Email: AMoody@sfl.easterseals.com

This program provides specialized day care services for clients with Alzheimer's disease, related dementias, and physical frailty conditions. Caregiver support groups are provided in English and Spanish.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Eligibility: Age 60 and older

Languages: English, Spanish and Creole

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT

(954) 480-4460

Fax: (954) 480-4493

227 NW 2nd Street
Deerfield Beach, FL 33441

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This program provides specialized day care services for individuals with Alzheimer's disease or related dementias. Transportation is offered to and from the Center; recreation for mental and physical stimulation; intergenerational programs; health and wellness programs are available. A balanced lunch and snacks are offered daily. The project is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English, Spanish, Creole, and Portuguese

ALZHEIMER'S / DEMENTIA SERVICES, cont.

<u>DANIEL D. CANTOR SENIOR CENTER / KURT & ALICE WALTER</u>	(954) 742-2299
<u>ADULT DAY CARE SERVICES</u>	Fax: (954) 749-0081
5000 Nob Hill Road	TTY: (954) 742-0436
Sunrise, FL 33351	

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

This project is partially funded with State Alzheimer's Disease Initiative Monies through the Aging and Disability Resource Center of Broward County to provide respite for the caregiver. Failure free programs for the frail elderly and dementia victims are available at the center Monday through Friday from 8:30 AM - 5:30 PM. There are bi-weekly caregiver training and support groups.

Hours: 8:30 AM - 5:30 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English

<u>EASTERSEALS SOUTH FLORIDA, INC.</u>	(305) 325-0470
Southwest Focal Point Adult Day Care	Fax: (786) 422-1002
301 NW 103 rd Avenue	
Pembroke Pines, FL 33026	

Ela Goldfarb, Senior Director

Website: www.easterseals.com/southflorida

Email: egoldfarb@sfl.easterseals.com

Adult Day Care

During hours of operations in Pembroke Pines, Easterseals provides its clients with specialized adult day care services which includes, but is not limited to: nursing care, supervision, socialization, assistance with activities of daily living such as feeding them a nutritious lunch and snacks without extra charge, toileting, transferring, walking, nursing assistance and transportation.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English and Spanish

In-Home Respite Services

In-home respite services provided through independent contractors or subcontracted through home health agencies after a Case Manager indicates the client is in need of these services.

Hours: 7:00 AM – 8:00 PM (Mon-Fri)

ALZHEIMER'S / DEMENTIA SERVICES, cont.

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English and Spanish

FLORIDA SILVER ALERT PLAN

(888) 356-4774

(888) FL MISSING

Website: www.fdle.state.fl.us/Amber-Plan/Silver-Alert

Florida's Silver Alert is a plan to help law enforcement rescue elderly persons with Alzheimer's Disease or a related disorder, who are driving a car and become lost. The public is informed about the missing person through message signs on the highway. These lighted signs display the words "Silver Alert" and give the make, color, and license tag of the car being driven by the missing person. Only Law Enforcement agencies can request activation of a State Silver Alert.

There is no waiting period to make a missing person report for an individual with Alzheimer's or dementia. Local law enforcement will take necessary information to post on the Silver Alert signs on the Florida highways. Law enforcement works with memory disorder centers, Aging and Disability Resource Centers and Elder Helplines. There is a Florida Statute that requires any physician, person, or agency having knowledge of any licensed driver's or applicant's mental or physical disability to drive to report such knowledge to the Department of Highway Safety and Motor Vehicles.

Hours: Call or visit the website

Eligibility: The missing person must be 60 years or older, and there must be a clear indication that the individual has an irreversible deterioration of intellectual faculties (i.e., dementia). This must be verified by law enforcement. In addition, when a person aged 18 – 59 has irreversible deterioration of intellectual faculties, and law enforcement has determined the missing person lacks the capacity to consent; the use of dynamic message signs may be the only possible way to rescue the missing person.

LAUDERDALE LAKES ALZHEIMER CARE CENTER

(954) 535-2803

4320 NW 36th Street

Fax: (954) 777-3249

Lauderdale Lakes, FL 33319

Treasa Brown, Project Director

Website: www.lauderdalelakes.org

Email: treasab@lauderdalelakes.org

A program of therapeutic activities for cognitively impaired adults is provided in a reassuring environment focused on safety, supervision, and support. Waiver participants are welcome. Transportation is arranged through Broward County TOPS (Transportation Options Program).

Hours: 7:00 AM - 6:00 PM (Mon-Fri)
8:00 AM - 2:00 PM (Sat)

ALZHEIMER'S / DEMENTIA SERVICES, cont.

Eligibility: Ages 18 and over; eligibility is based on a medical diagnosis of memory disorder and having a 24-hour caregiver in the home.

Fees: Respite Care is available for an hourly charge with a daily maximum. Respite Care and Case Management are reserved for low to middle-income persons who pay a sliding scale monthly co-pay charge.

Languages: English, Spanish and Creole

NORTHWEST FEDERATED WOMAN'S CLUB OF BROWARD COUNTY

2185 NW 19th Street
Fort Lauderdale, FL 33311

(954) 714-3500
Fax: (954) 714-3507

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

The program provides therapeutic activities for individuals with Alzheimer's disease and related dementia, in a safe environment. Arts and crafts are specifically designed to meet the individual needs of the client. Hot nutritious lunches and snacks are served daily.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Eligibility: Age 18 and over; physician diagnosis of Alzheimer's or dementia related

Fees: Sliding scale: contributions are gratefully accepted.

Languages: English, Spanish and French/Creole

NOVA SOUTHEASTERN UNIVERSITY PSYCHOLOGY SERVICES COUNSELING CENTER FOR OLDER ADULTS

Maltz Psychology Building
3301 College Avenue
Davie, FL 33314

(954) 262-5730
Fax: (954) 262-3855

Ana Martinez, Psy.D., Director

Website: <https://nsuhealth.nova.edu/services/mental-health/index.html>

Email: nccoa@nsu.nova.edu

A free evaluation of adults who are at risk for falls due to balance problems. This service provides a one-time, comprehensive, multiple discipline evaluation for balance and fall risk factors. The patient leaves the assessment with a written report that they are encouraged to share with their primary care physician and other health care providers. The evaluation is at the Sanford L. Ziff Center located at 3200 S University Drive, Davie FL 33328.

Hours: 8:00 AM – 5:00 PM (Mon-Fri); by appointment only

Eligibility: Age 55 and over

ALZHEIMER'S / DEMENTIA SERVICES, cont.

NSU Parkinson's Support Group

(954)-262-5843

Free support group for people living with Parkinson's Disease, including patients, caregivers, and loved ones. Meetings are held at NSU Sanford Ziff Health Care Center, 3200 S University Drive, Davie 33328.

Hours: 11:30 AM – 1:00 Pm (1st and 3rd Thurs of each month)

SUNRISE SENIOR CARE, INC.

(954) 530-9116

300 Sunrise Boulevard

Fax: (954) 827-8116

Fort Lauderdale FL 33311

Yusimi Valdesuso, Administrator

Website: www.seniorcaresunrise.com

Email: yvaldesuso@seniorcaresunrise.com

Social and recreational activities for participants in a secure and loving setting. The Center assists seniors to age in place while providing necessary respite for caregivers. Activities include exercises, field trips, arts and crafts, live entertainment, daily games and more. Caregiver support, transportation, and meals included.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English and Spanish

TENDER LOVING CARE ADULT DAY HEALTH CENTER

(954) 917-8099

611 NW 31st Avenue

Fax: (954) 917-8066

Pompano Beach, FL 33069

Darlene Ponder, Administrator

Website: www.tldadultdaycare.com

Email: tlcadultdaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

Hours: 7:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Ages 18 and over; Doctor must fill out a medical form and state client is eligible for adult day care.

Fees: Private pay, \$75.00/day

Languages: English

ALZHEIMER'S / DEMENTIA SERVICES, cont.

THE VOLEN CENTER, INC.

1515 W Palmetto Park Road
Boca Raton, FL 33486

(561) 395-8920

Fax: (561) 338-9127

Elizabeth Lugo, President/CEO

Website: www.volencenter.com

Email: vcdays@volencenter.com

Adult Day Care

Adult day care is a solution for seniors experiencing physical or mental disability who require continual supervision allowing caregivers to continue to work, volunteer, or receive respite from their caregiving responsibilities. In addition to continual supervision, the staff provides: Assistance with Activities of Daily Living as needed (transferring, mobility, toileting, and eating), Medication management (by RN or LPN), Exercise (seated, stretching, movement, and weight-bearing), Daily nutrition (planned by Registered Dietician), Intellectual stimulation (current events, music, reminiscing, games, cooking, etc.) socialization (with staff, volunteers and other clients).

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with a diagnosis of Alzheimer's or dementia related diseases

Languages: English, Spanish and Creole

In-Home Respite

In-home respite care is the provision of relief or rest for a primary caregiver from the constant, continued supervision, and care of a functionally impaired older person by providing care for the older person in the home for a specified period.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with a diagnosis of Alzheimer's or dementia related diseases

Languages: English and Spanish

UNITED HOME CARE

8320 W Sunrise Boulevard, Suite 209
Plantation, FL 33322

(954) 463-1100

Fax: (954) 530-8416

Carlos Martinez, President/CEO

Website: www.unitedhomecare.com

Email: iferrera@unitedhomecare.com

Adult Day Care

Offers Alzheimer's Adult Day Care managed by Easterseals at Southwest Focal Point Adult Day Care.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

ALZHEIMER'S / DEMENTIA SERVICES,cont.

Eligibility: Age 18 and over with a diagnosis of Alzheimer's or dementia related diseases

Languages: English, Spanish and Creole

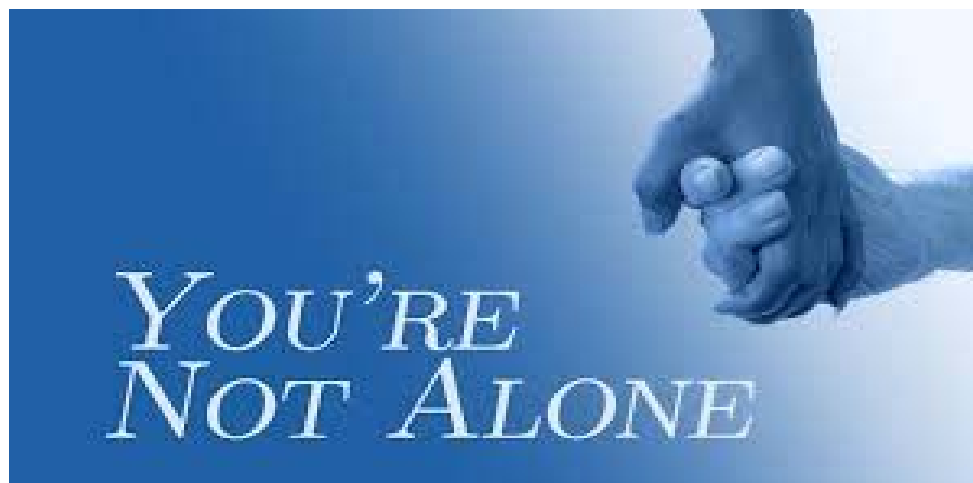
In-Home Respite

Provide in-home services to individuals referred by Managed Long Term Care, Broward County Elderly and Veterans Services and United Home Care. The services provided are homemaker, personal care, specialized medical supplies, and equipment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with a diagnosis of Alzheimer's or dementia related diseases

Languages: English, Spanish and Creole





AREA AGENCIES ON AGING (AGING & DISABILITY RESOURCE CENTERS)

Area Agencies on Aging plan, coordinate, monitor, and fund programs benefiting people sixty (60) years of age and older. Over 650 Area Agencies advocate for Older Americans throughout the United States. The eleven Area Agencies on Aging in Florida work closely with Florida's Department of Elder Affairs.

<p>PSA 1 (Pensacola) <i>Anna Dyess, Executive Director</i> Northwest Florida Area Agency on Aging, Inc 5090 Commerce Park Circle Pensacola, FL 32505 Adm: (850) 494-7101 Local Helpline: (850) 494-7100 Toll Free Helpline: (866) 531-8011 Fax: (850) 494-7122 Website: www.nwflaaa.org Email: info@nwflaaa.org</p>	<p>PSA IV (Jacksonville) <i>Linda Levin, Executive Director</i> ElderSource, Aging Resource Center 10688 Old St Augustine Road Jacksonville, FL 32257 Adm: (904) 391-6600 Helpline: (888) 242-4464 Fax: (904) 391-6693 Website: www.myeldersource.org Email: information@myeldersource.org</p>
<p>PSA II (Tallahassee) <i>Lisa Bretz, Executive Director</i> Area Agency on Aging for N Florida, Inc. / Advantage Solutions 2414 Mahan Drive Tallahassee, FL 32308 Adm: (850) 488-0055 Helpline Toll Free: (800) 963-5337 Fax: (850) 922-2420 Website: www.aaanf.org Email: aaanf@elderaffairs.org</p>	<p>PSA V (St. Petersburg) <i>Ann Marie Winter, Executive Director</i> Area Agency on Aging of Pasco-Pinellas 9549 Koger Blvd, Gadsden Building, #100 St. Petersburg, FL 33702 Adm: (727) 570-9696 Helpline: (800) 963-5337 Fax: (727) 570-5098 Website: www.agingcarefl.org Email: info@aaapp.org</p>
<p>PSA III (Gainesville) <i>Katina Mutsipher, CEO</i> Mid-Florida Area Agency on Aging d/b/a Elder Options 100 SW 75th Street, Suite 301 Gainesville, FL 32607 Adm: (352) 378-6649 Helpline: (800) 262-2243 Fax: (352) 378-1256 Website: www.agingresources.org Email: options@agingresources.org</p>	<p>PSA VI (Tampa) <i>Charlotte McHenry, Executive Director</i> West Central Florida Area Agency on Aging / Senior Connection Center, Inc. 8928 Brittany Way Tampa, FL 33619 Adm: (813) 740-3888 Helpline: (800) 336-2226 Fax: (813) 623-1342 Website: www.agingflorida.com Email: info@sccmail.org</p>

AREA AGENCIES ON AGING, cont.

<p>PSA VII (Orlando) <i>Karla Radka, President/CEO</i> Senior Resource Alliance 3319 Maguire Boulevard, Suite 100 Orlando, FL 32803 Adm: (407) 514-1800 Helpline: (800) 936-5337 Fax: (407) 228-1835 Website: www.seniorresourcealliance.org Email: info@sraflorida.org</p>	<p>PSA X (Fort Lauderdale) <i>Charlotte Mather-Taylor, CEO</i> Area Agency on Aging of Broward County / Aging and Disability Resource Center of Broward County 5300 Hiatus Road Sunrise, FL 33351 Adm: (954) 745-9567 Fax: (954) 745-9584 Helpline: (954) 745-9779 Website: www.adrcbroward.org Email: helpline@adrcbroward.org</p>
<p>PSA VIII (Fort Myers) <i>Maricela Morado, CEO</i> Area Agency on Aging for Southwest Florida 2830 Winkler Avenue, Suite 112 Fort Myers, FL 33916 Adm: (239) 652-6900 Helpline: (866) 413-5337 Fax: (239) 652-6991 Website: www.aaaswfl.org Email: info@aaaswfl.org</p>	<p>PSA XI (Miami Dade and Monroe Counties) <i>Max B. Rothman, President/CEO</i> Alliance for Aging, Inc. 760 NW 107th Avenue, #214 Miami, FL 33172 Adm: (305) 670-6500 Fax: (305) 222-4100 Helpline: (305) 670-4357 Website: www.allianceforaging.org</p>
<p>PSA IX (West Palm Beach) <i>Dwight Chenette, CEO</i> Area Agency on Aging Palm Beach/Treasure Coast, Inc. 4400 N Congress Avenue West Palm Beach, FL 33407 Adm: (561) 684-5885 Fax: (561) 214-8678 Helpline: (866) 684-5885 Website: www.aaapbtc.org</p>	 <p>The Florida Association of Area Agencies on Aging</p>
<p>Department of ELDER AFFAIRS <hr/>STATE OF FLORIDA</p> 	<p>Florida Department of Elder Affairs 4040 Esplanade Way Michelle Branham, Secretary Tallahassee, FL 32399 Adm: (850) 414-2000 Toll Free: (800) 963-5337 TDD: (850) 414-2001 Fax: (850) 414-2004 Email: information@elderaffairs.org Website: www.elderaffairs.state.fl.us</p>

AREA AGENCIES ON AGING, cont.

**AREA AGENCY ON AGING OF BROWARD COUNTY (AAABC) /
AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY (954) 745-9567**
5300 Hiatus Road
Sunrise, FL 33351
Fax: (954) 745-9584
Helpline: (954) 745-9779

Charlotte Mather-Taylor, Chief Executive Officer

Website: www.adrcbroward.org

Email: communications@adrcbroward.org

The Areawide Council on Aging, Inc. of Broward County d/b/a The Area Agency on Aging of Broward County (AAABC) is a nonprofit organization serving Broward County's senior residents, age 60 or older. The AAABC is part of a State Network which contains a total of 11 Area Agencies on Aging in the State of Florida which each have their own planning and service areas (PSAs). The AAABC of Broward is designated as PSA 10 and is the only PSA comprised of one county, Broward County.

The AAABC also administers the Aging and Disability Resource Center which serves adults over 60 as well as individuals 18 years of age or older who have been diagnosed with dementia or live with a disability. The ADRC is part of a single, coordinated system for information and access to services for all Floridians seeking long-term care resources. The ADRC provides information and assistance about state and federal benefits, as well as available local programs and services.

All programs are funded by the following through the Florida Department of Elder Affairs and the Areawide Council on Aging of Broward County: Titles III-B, III-C, III-D, III-E, V, and VII of the Reauthorized Older Americans Act; Florida's Community Care for the Elderly and Home Care for the Elderly Acts; Alzheimer's Disease Initiative Legislation; Medicaid; Serving Health Insurance Needs of the Elderly; Respite for Elders Living in Everyday Families; and Emergency Home Energy Assistance for the Elderly. Matching funds are contributed by Broward County Government and local municipalities.

Recipients of Federally-funded services are given the opportunity to donate, within their means, for the programs. Clients in State-funded Community Care for the Elderly and Alzheimer's Disease Initiative Programs are assessed co-payments based on a sliding scale.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

STATEMENT OF ORGANIZATIONAL PURPOSE

The Area Agency on Aging of Broward County exists to improve the quality of life for all seniors living in Broward County. We do this by collaborating with other organizations and providing exceptional, compassionate leadership in a broad array of programs dedicated to allowing those we serve to continue to live life to their fullest potential.



**Area Agency on Aging
of Broward County**

ASSISTED LIVING / ADMINISTERING AGENCIES

Assisted Living Facilities (ALF) provide full-time living arrangements in the least restrictive and most home-like setting. The basic services include, but are not limited to: housing and nutritional meals; help with the activities of daily living, like bathing, dressing, eating, walking, physical transfer, giving medications or helping residents give themselves medications; arrange for health care services; provide or arrange for transportation to health care services; health monitoring; respite care; and social activities. Assisted Living Facilities are licensed and surveyed by the State of Florida.

For the Assisted Living Facilities List go to the Area Agency on Aging of Broward County website www.adrcbroward.org/resources and select the link for Assisted Living Facilities in Broward County.

Or

Go to the Agency for Health Care Administration website and do a search for Assisted Living Facilities in Florida <https://quality.healthfinder.fl.gov/facilitylocator/FacilitySearch.aspx>

AGENCY FOR HEALTH CARE ADMINISTRATION (AHCA)	(850) 412-4504
2727 Mahan Drive, MS 49	Complaints: (888) 419-3456
Tallahassee, FL 32308	Fax: (850) 488-6094

Jason Weida, Secretary

Website: www.ahca.myflorida.com

Email: cau@ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. The Complaint Administration Unit (CAU) processes complaints with regard to the quality of health care. Complaints can be filed online at <https://apps.ahca.myflorida.com/hcfc>.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

DEPARTMENT OF CHILDREN AND FAMILIES / ACCESS FLORIDA	(954) 467-5969
1400 W Commercial Boulevard, Suite 160	Fax: (954) 762-3741
Fort Lauderdale, FL 33301	

Dawn Liberta, Community Development Administrator

Website: www.dcf.state.fl.us.com

For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and older who are blind or disabled and 65 years or older; who are eligible for the Optional State Supplement (OSS) funding. The Department will assist with the documentation for the resident to receive OSS funding.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

ASSISTED LIVING / ADMINISTERING AGENCIES, cont.

LONG-TERM CARE OMBUDSMAN PROGRAM (LTCOP)

(954) 597-2266

8333 W McNab Road, Suite 231
Tamarac, FL 33351

Toll Free: (888) 831-0404

Fax: (954) 747-2268

Terry Cantrell, State Ombudsman
Gloria Freyre, District Manager

Website: www.ombudsman.elderaffairs.org

Email: LTCOPInformer@elderaffairs.org

The mission of the Florida Long-Term Care Ombudsman Program is to improve the quality of life for all Florida long-term care residents by advocating for and protecting their health, safety, welfare, and rights. The Broward location is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities and Adult Family Care Homes.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Available to a resident of long-term care facility

Fees: No fees

Languages: English and Spanish

ASSOCIATIONS AND CLUBS

AARP FLORIDA (STATE OFFICE)

360 Central Avenue, Suite 1750
St. Petersburg, FL 33701

(954) 595-7678

Fax: (954) 369-5191

Website: www.aarp.org

Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities. The AARP has a public benefits outreach program that informs individuals with limited income and resources about public benefits for which they may be eligible.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: 50+ years of age

Fees: Call for membership details

NATIONAL ACTIVE & RETIRED FEDERAL EMPLOYEES ASSOC.

(703) 838-7760

606 N Washington Street
Alexandria, Virginia 22314

Fax: (703) 838-7785

Member Records: (800) 456-8410

Website: www.narfe.org

NARFE is the only association solely dedicated to assisting active and retired federal employees. Members can receive assistance with medical insurance; entitlement to various types of annuity payments and social meetings. For information on local chapter meetings in your area, go to the NARFE Website or contact the listed number.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: To join the National NARFE Online Membership, there is a yearly fee of \$40.00. Each local chapter establishes its own membership.

Languages: English

Associations and Clubs, cont.

NATIONAL COUNCIL ON AGING (NCOA)

(571) 527-3900

251 18th Street South
Arlington, VA 22202

Ramsey Alwin, President/CEO

Website: www.ncoa.org

Email: newsletters@ncoa.org

The National Council on Aging (NCOA) is a respected national leader and trusted partner to help older adults meet the challenges of aging. The NCOA mission is to improve the lives of millions of older adults, especially those who are struggling. Through innovative community programs and services, online help, and advocacy, NCOA is partnering with nonprofit organizations, government, and business to improve the health and economic security of 40 million older adults by 2030, especially women, people of color, LGBTQ+, low-income, and rural individuals.

Hours: Online resources 24/7

Fees: Free service

BLIND SERVICES

AMERICAN COUNCIL OF THE BLIND (ACB)

(800) 424-8666

1703 N Bearegard Street, Suite 420
Alexandria, VA 22311

Fax: (703) 465-5085

Dan Spoone, Executive Director

Website: www.acb.org

Email: info@acb.org

The Council provides information on blindness and referrals to appropriate resources. The ACB does not provide specific disease-related information, nor does it have doctors on staff.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

Fees: Free service

AMERICAN FOUNDATION FOR THE BLIND (AFB)

(800) 232-5463

1401 S Clark Street, Suite 730
Arlington, VA 22202

Main: (212) 502-7600

Fax: (888) 545-8331

Website: www.afb.org

Eric Bridges, President/ CEO

The American Foundation for the Blind (AFB) is a national nonprofit that expands possibilities for people with vision loss. AFB's priorities include: broadening access to technology; elevating the quality of information and tools for the professionals who serve people with vision loss; and promoting independent and healthy living for people with vision loss by providing them and their families with relevant and timely resources. The Foundation refers callers to organizations for the blind and maintains a lending library for professionals. Also, the AFB has a job search function on their website for the visually impaired.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Free service

BLINDED VETERANS ASSOCIATION (BVA)

(800) 669-7079

1600 Duke Street, Suite 510
Alexandria, VA 22314

Administrative: (202) 371-8880

Fax: (202) 371-8258

Andrea Malmer, Director of Operations

Website: www.bva.org

Email: bva@bva.org

The Association provides information to blind or legally blind veterans about employment, benefits, and legislation.

Hours: 8:30AM – 5:00 PM (Mon-Fri)

Eligibility: Any legally blind veteran of the U.S. Armed Forces in any branch.

Fees: Free service

BLIND SERVICES, cont.

FLORIDA DIVISION OF BLIND SERVICES

(954) 746-1770

7771 W Oakland Park Boulevard, Suite 185
Sunrise, FL 33351

Fax: (954) 746-1777

Michelle Levy, District Administrator

Website: <http://dbs.fldoe.org>

Email: michelle.levy@dbs.fldoe.org

Children and Families Services are provided to eligible youth, who are blind or visually impaired, as well as their families so that they may reach educational and independent living goals. Independent Living services are provided to enable individuals who are blind and severely visually impaired to live more independently in their homes and communities. The Pre-ETS Transition Program is to assist young people in meeting their future employment goals through transitioning from school to work or from school to a higher educational program. Vocational Rehabilitation services are available to assist individuals who have a bilateral visual impairment, which constitutes or results in a substantial impediment to employment; and need services to prepare for, enter or engage in, or retain gainful employment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

GUIDE DOG FOUNDATION FOR THE BLIND, INC.

(800) 548-4337

371 E Jericho Turnpike
Smithtown, NY 11787

Administrative: (631) 930-9000

Fax: (631) 930-9009

Toll Free for America's Vet Dogs: (866) 838-3647

John Miller, CEO

Website: www.guidedog.org

Email: info@guidedog.org

The Foundation provides training, with a guide dog, at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: All expenses are paid for the visually impaired, including transportation.

LIGHTHOUSE OF BROWARD COUNTY

(954) 463-4217

650 N Andrews Avenue
Fort Lauderdale, FL 33311

Fax: (954) 764-3825

Ellyn Drotzer, Executive Director

Website: www.lhob.org

Email: vision@lhob.org

The Lighthouse of Broward County provides education, counseling, and rehabilitation services to blind and visually impaired children, youth, and adults of all ages. Independent living skills training, for adults, includes: instruction in Braille; keyboard, computers, and adaptive software; home and personal management; safe kitchen skills; and orientation and mobility (safe travel skills). The Lighthouse also offers individual/group counseling and support groups for blind and visually impaired individuals and/or their families to assist in the process of adjusting to, and coping with, living with vision loss.

BLIND SERVICES, cont.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: 21 and over

PREVENT BLINDNESS AMERICA

(800) 331-2020

225 W Wacker Drive, Suite 400
Chicago, IL 60606

Jeff Todd, President/CEO

Website: www.preventblindness.org

Email: info@preventblindness.org

A helpline provides callers with free information and brochures on age-related eye diseases and other vision related issues.

Hours: 8:30 AM – 5:00 PM (Mon-Fri) (CST)

SENIORS EYECARE PROGRAM (SEP)

877-887-6327

655 Beach Street
San Francisco, CA 94109

Website: www.aao.org/eye-care-america

Email: eyecareamerica@aao.org

Individuals eligible for the program will receive a comprehensive, medical eye exam and up to one year of treatment with no out-of-pocket expenses for the physician's services. Medicare and/or insurance will be billed and accepted as payment in full waiving co-pays. The uninsured are seen at no cost.

Eligibility: U.S. Citizen or legal resident; age 65 and older, have not seen an ophthalmologist in three or more years; and do not have eye care insurance through an HMO or eye care benefits through the VA.

CAREGIVER SERVICES / SUPPORT

AREA AGENCY ON AGING OF BROWARD COUNTY (AAABC) /

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY (954) 745-9567

5300 Hiatus Road

Fax: (954) 745-9584

Sunrise, FL 33351

Charlotte Mather-Taylor, Chief Executive Officer

Website: www.adrcbroward.org

Email: communications@adrcbroward.org

The Grandparent Support Program is open to grandparents and relatives aged 55 or older who serve as caregivers for children 18 and younger, or for children of any age who have disabilities. Grandparents are assisted with caregiver training and child daycare, counseling, legal assistance, respite care, transportation, and supplemental services such as housing improvement and provision of medical supplies and services.

Preference is given to older persons with the greatest economic or social needs. Particular attention is given to low-income older individuals, low-income minority elders, individuals with limited English proficiency, and individuals residing in rural areas. To find out more about this service or to apply for services, call the ADRC Helpline at 954-745-9779

Powerful Tools for Caregivers is for Caregivers is a program that contains six two and a half hour sessions that will teach caregivers the tools to self-manage the challenges of being a caregiver to a loved one.

Savvy Caregiver Program is a training program designed to assist dementia family caregivers. The program's educational objective is to develop caregiving mastery by providing caregivers with the skills, knowledge, and outlook (including confidence) they need to be effective in their newly acquired role. The program aims to help caregivers understand how dementia progressively affects the cognitive, emotional, behavioral, and performance-based capacities of those whom it afflicts. All workshops are provided free and virtually.

Senior Intervention and Education Program (SIEP) purpose is to prevent elder abuse, neglect, and exploitation, and to support seniors' efforts to remain in their homes rather than face premature nursing home placement. The program has a Licensed Practical Nurse with extensive case management experience. The LPN has the ability to assess seniors in their own living environment; give referrals; educate caregivers on client management techniques and support options; has the ability to pick up donated adaptive equipment/supplies and deliver it where it is needed.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Free Service

CAREGIVER SERVICES / SUPPORT, cont.

BROWARD COUNTY ELDERLY AND VETERANS

(954) 357-6622

SERVICES DIVISION (BCEVS)

Fax: (954) 357-8815

1 N University Drive, Suite 4018B

TDD: (954) 357-5841

Plantation, FL 33324

Andrea Busada, Director

Website: <https://www.broward.org/ElderlyAndVeterans/Pages/CommunityCare.aspx>

Email: elderlyandveterans@broward.org

Taking care of an elderly parent or loved one is a challenging and demanding undertaking. You need not go it alone. Broward County's Elderly Services offers a free Caregiver Support Group that can help you gain a fresh perspective. The group is led by a licensed human services professional. Learn from other participants who are coping with similar situations and discover how to make yourself a priority in the caretaking process. Benefits include: Free workshops and training, learning new empowerment skills, connect with other caregivers and get professional guidance. There are two monthly meeting options.

Hours: West Regional Library
8601 W Broward Boulevard – Room 230
Plantation, FL 33324
3:00 PM – 4:30 PM (Every 4th Thursday)

Broward County Elderly & Veterans Office
10:30 AM – 12:30 PM (Every 2nd Tuesday)

Fees: Free service

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam

Alzheimer's Disease Initiative In-Home Respite

Alzheimer's Disease Initiative (ADI) provides in-home respite, caregiver training and support, consumables, and medical supplies for functionally impaired residents, who may be at risk of premature nursing home placement. Sliding scale co-payment determined by income. Referrals for this program is made through the Aging and Disability Resource Center of Broward County.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility Ages 60 and over; a diagnosis of Alzheimer's or dementia related diseases

Fees: Sliding scale co-payment determined by income

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam

CAREGIVER SERVICES / SUPPORT, cont.

BROWARD HEALTH NORTH MEMORY DISORDER CENTER

(954) 786-7392

Broward Health North
201 E Sample Road
Deerfield Beach, FL 33064

Fax: (954) 786-7339

Antoinette Buckham-Charles, Coordinator

Website: www.browardhealth.org

Email: abcharles@browardhealth.org

The Memory Disorder Center offers Caregiver counseling and is supported by the family counselors at the Memory Disorder Center. Types of counseling include: Dementia caregiver burnout; family counseling for dementia challenges; improve communication; caregiver support groups; redirect experiences of guilt, resentment, and defeat.

Hours: 8:00 AM – 4:30 PM (Mon-Fri); caregiver counseling available by appointment only

Fees: Free service

Languages: English and Spanish

BROWARD HEALTHPOINT

(954) 793-5957

1700 NW 49th Street
Fort Lauderdale, FL 33309

William Green, Executive Director

Website: www.browardhealth.org

Email: bgallison@browardhealth.org

Broward HealthPoint, an affiliate of Broward Health, operates the Kinship Cares Initiative (KCI). With the assistance of a Registered Nurse Case Manager, the KCI assists families with establishing a medical home, acquiring health insurance, receiving wellness exams, updating children's immunizations, and linkage to social service programs.

Hours: 8:00 AM – 5:00 PM (Mon-Fri); by appointment only

Eligibility: Family has to be in a kinship setting such as grandparents, aunt, uncle, older sibling, distance relative, or close friend of the family as the primary caregiver for the child(ren) and the child(ren) must be living in the home with the caregiver. Children who are 0-18 years of age. The biological parents cannot be living with the family.

Fees: Free service

Languages: English, Spanish and Creole

CAREGIVER SERVICES / SUPPORT, cont.

<u>BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS</u>	(305) 575-7000
<u>MEDICAL CENTER (VAMC)</u>	Caregiver Support Line: (888) 276-1785
1201 NW 16 th Street	Veterans Crisis Line: (800) 273-8255
Miami, FL 33125	Fax: (305) 575-3232

Website: www.miami.va.gov

The Department of Veterans Affairs (VA) understands that the caregiver community is vital to the recovery and care of many Veterans. These caregivers may need support, which is why the VA Caregiver Support Program (CSP) offers clinical, educational, and wrap-around services to individuals who care for Veterans enrolled in VA health care.

The Program of General Caregiver Support Services (PGCSS) is one of two programs under CSP. The PGCSS offers many services, including skills training, coaching, telephone support, and online programs to caregivers of Veterans of all eras enrolled in VA.

The Program of Comprehensive Assistance for Family Caregivers (PCAFC) offers enhanced clinical support and services for caregivers of eligible Veterans who have a serious injury (or illness) and require in-person personal care services among other requirements.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

PGCSS program – Veteran, a general caregiver, age 18 and over who does not have to live with the Veteran.

PCAFC program – Veteran, a family caregiver who lives with veteran, age 18 and over and have a serious injury (including a serious illness) incurred or aggravated in the line of duty in the active military, naval or air service.

Hours: 8:00 AM – 10:00 PM (Mon-Fri)
8:00 AM – 5:00 PM (Sat)

Languages: English and Spanish

<u>CARL SHECHTER SOUTHWEST FOCAL POINT</u>	(954) 450-6855
<u>ADULT DAY CARE CENTER</u>	Fax: (954) 447-1730
301 NW 103 rd Avenue	
Pembroke Pines, FL 33026	

Jay Shechter, Project Director

Website: www.ppines.com

Email: jshechter@ppines.com

Anselma Moody, Adult Day Care Director

Email: Amoody@sfl.easterseals.com

CAREGIVER SERVICES / SUPPORT, cont.

Southwest Focal Point provides adult daycare services which is managed by Easter Seals of South Florida. This program provides specialized day care services for clients with Alzheimer's disease, related dementias, and physical frailty conditions. Caregiver support groups are for all registered members who are caring for a loved one.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)
10:30 AM – 12:00 PM (Wed) Support Group English
10:00 AM – 12:00 PM (Tue) Support Group Spanish

Eligibility: Age 60 and older registered client; caregiver aged 18 and over

Fees: Free service

Languages: English and Spanish

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT

(954) 480-4460

227 NW 2nd Street
Deerfield Beach, FL 33441

Fax: (954) 480-4493

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This program provides specialized day care services for individuals with Alzheimer's disease or related dementias. Transportation is offered to and from the Center; recreation for mental and physical stimulation; intergenerational programs; health and wellness programs are available. A balanced lunch and snacks are offered daily. The project is administered by the City of Deerfield Beach.

Hours: 7:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English, Spanish, Creole, and Portuguese

DANIEL D. CANTOR SENIOR CENTER / KURT & ALICE WALTER ADULT DAY CARE SERVICES

(954) 742-2299

5000 Nob Hill Road
Sunrise, FL 33351

Fax: (954) 749-0081

TTY: (954) 742-0436

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

This project is partially funded with State Alzheimer's Disease Initiative Monies through the Aging and Disability Resource Center of Broward County to provide respite for the caregiver. Failure free programs for the frail elderly and dementia victims are available at the center Monday through Friday from 8:30 AM – 5:30 PM. There are bi-weekly caregiver training and support groups.

Hours: 8:30 AM – 5:30 PM (Mon-Fri)

CAREGIVER SERVICES / SUPPORT, cont.

Eligibility: Age 18 and over with diagnosed memory impairment

Fees: Free service for caregiver training and support groups for caregivers of a registered client

Languages: English

HEART2HEART SENIOR OUTREACH OF SOUTH FLORIDA

(954) 315-2218

2701 W Cypress Creek Road, Suite 2727

Fax: (954) 315-2229

Fort Lauderdale, FL 33309

Juan Gallo, Executive Director

Website: www.heart2heartoutreach.org

Email: info@heart2heartoutreach.org

C.A.R.E. Visits

Heart2Heart trains and mobilizes volunteers to visit with seniors in nursing homes, memory care, skilled nursing, and independent living facilities. We partner with care centers to provide faith services, activities, and resources.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over and living in a care center

Fees: Free service

Languages: English and Spanish

Relief C.A.R.E.

Heart2Heart, a licensed respite agency is now training and mobilizing volunteers to go visit seniors at home and provide respite relief to natural or paid caregivers. Relief C.A.R.E. volunteers can provide adult companionship and home-maker services for a minimum of one hour a week.

Eligibility: Age 55 and over, living in a community and have a caregiver of any sort who is in need of a break or respite time.

Fees: Service is at no charge to the seniors or their families. Referrals are limited.

Languages: English, Spanish and other languages may be accommodated

JEWISH ADOPTION AND FOSTER CARE OPTIONS (JAFCO)

(954) 749-7230

4200 University Drive

Fax: (954) 749-7231

Sunrise, FL 33351

Sarah Franco, Chief Executive Director

Website: www.jafco.org

Email: sarah@jafco.org

The JAFCO Senior Caregiver Program supports seniors who are raising their grandchildren by

CAREGIVER SERVICES / SUPPORT, cont.

assisting with daycare, summer camp, custody issues, birth parent visitation and parenting issues. The JAFSCO Senior Caregiver Program support group meets weekly to offer training and support to this special group of seniors.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over, resident of Broward County and have legal custody of their grandchild

Fees: Free service

LAUDERDALE LAKES ALZHEIMER CARE CENTER

(954) 535-2803

4320 NW 36th Street

Fax: (954) 777-3249

Lauderdale Lakes, FL 33319

Treasa Brown, Project Director

Website: www.lauderdalelakes.org

Email: treasab@lauderdalelakes.org

A program of therapeutic activities for cognitively impaired adults is provided in a reassuring environment focused on safety, supervision, and support. Waiver participants are welcome. Transportation is arranged through Broward County TOPS (Transportation Options Program). Offer once a month caregiver support group.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)
8:00 AM – 2:00 PM (Sat)

Eligibility: Ages 18 and over; eligibility is based on a medical diagnosis of memory disorder and having a 24-hour caregiver in the home.

Fees: Respite Care is available for an hourly charge with a daily maximum. Respite Care and Case Management are reserved for low to middle-income persons who pay a sliding scale monthly co-pay charge.

Languages: English, Spanish and Creole

NEXT STEP IN CARE / UNITED HOSPITAL FUND

(212) 494-0700

1411 Broadway, 12th Floor

Fax: (212) 494-0800

New York, NY 10018

Website: www.nextsteincare.org

Email: info@uhfnyc.org

Next Step in Care provides practical advice and easy-to-use guidelines for both family caregivers and health care providers in dealing with transitions between hospitals, rehabilitation facilities, nursing homes, hospice, home and more. The campaign is part of a broader movement in health care to improve quality and safety.

Hours: Website 24/7

CAREGIVER SERVICES / SUPPORT, cont.

Fees: Free service

Languages: English, Spanish, Russian and Chinese

NOBLE A. MCARTOR ADULT DAY CARE CENTER

(954) 764-5055

1480 SW 9th Avenue

Fax: (954) 764-5155

Fort Lauderdale, FL 33315

Lisa Peters, Director of Senior Services

Website: www.sunserve.org

Email: lpeters@sunserve.org

The Noble A. McArtor Adult Day Care Center offers varied activities for frail Gay, Lesbian, and straight elders in a homelike atmosphere. Services include: recreational and social activities; mental stimulation; continental breakfast; and a hot noontime meal.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; require assistance with at least two ADL's (activities of daily living; hands on); must be continent; and mild cognitive impairment.

Fees: Free service; donations accepted; private pay for those who don't meet the above eligibility requirements.

Language: English and Spanish

NORTHWEST FEDERATED WOMAN'S CLUB OF BROWARD COUNTY

(954) 714-3500

2185 NW 19th Street

Fax: (954) 714-3507

Fort Lauderdale, FL 33311

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

The program provides therapeutic activities for individuals with Alzheimer's Disease and related dementia, in a safe environment. Arts and crafts are specifically designed to meet the individual needs of the client. Hot nutritious lunches and snacks are served daily.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Eligibility: Age 18 and over; physician diagnosis of Alzheimer's or dementia related

Fees: Sliding scale; contributions are gratefully accepted.

Languages: English, Spanish and French/Creole

CAREGIVER SERVICES / SUPPORT, cont.

NORTHWEST FOCAL POINT ADULT DAY CENTER

(954) 977-6556

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 972-6492

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: tlieberman@margatefl.com

Northwest Focal Point offers weekly caregiver education and support group.

Hours: 10:00 AM –11:30 PM (Wed)

Eligibility: Age 60 and over

Fees: No fee for caregiver support groups if the individual is registered at the Senior Center

Language: English

SOUTHCENTRAL/SOUTHEAST FOCAL POINT ADULT DAY CARE CENTER

(954) 883-5220

6700 Miramar Parkway
Miramar, FL 33025

Fax: (954) 602-3400

Katrina Davenport, Director of Social Services

Website: www.MiramarFL.gov

Email: rdtaveras@miramarfl.gov

The centers provide a variety of social, recreational, and educational programs; in addition to, information, referrals, individual counseling, and support groups, transportation, and health support. The Southcentral/Southeast Focal Point Senior Center, is administered by the City of Miramar.

Hours: Support Groups – Second and fourth Thursday of each month

Eligibility: Age 60 and over

Fees: Free service

Language: English, Spanish and Creole

TENDER LOVING CARE ADULT DAY HEALTH CENTER

(954) 917-8099

611 NW 31st Avenue
Pompano Beach, FL 33069

Fax: (954) 917-8066

Darlene Ponder, Administrator

Website: www.tlcaultdaycare.com

Email: tlcaultdaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

CAREGIVER SERVICES / SUPPORT, cont.

Hours: 7:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over; have a physician diagnosis for Alzheimer's or dementia related

Fees: Private pay; Long Term Care Medicaid

Languages: English, Spanish and Creole



CHAMBERS OF COMMERCE

CORAL SPRINGS / COCONUT CREEK

9500 W Sample Road
Coral Springs, FL 33065
TEL: (954) 752-4242 Fax: (954) 827-0543
Website: www.cscrcchamber.com
Email: info@cscrcchamer.com

DANIA BEACH

102 W Dania Beach Boulevard
Dania Beach, FL 33004
TEL: (954) 926-2323 Fax: (954) 926-2384
Website: www.daniabeachchamber.org

DAVIE/COOPER CITY

4217 SW 64th Avenue, Suite 3
Davie, FL 33314
TEL: (954) 581-0790 Fax: (954) 581-9684
Website: www.davie-coopercity.org
Email: info@davie-coopercity.org

DEERFIELD BEACH

1601 E Hillsboro Boulevard
Deerfield Beach, FL 33441
TEL: (954) 427-1050 Fax: (954) 427-1056
Email: info@deerfieldchamber.com

GREATER FORT LAUDERDALE/INCLUDES OAKLAND PARK & WILTON MANORS

512 NE 3rd Avenue
Fort Lauderdale, FL 33301
TEL: (954) 462-6000
Website: www.ftlchamber.com
Email: info@ftlchamber.com

HALLANDALE BEACH

400 S Federal Highway, Suite 192
Hallandale Beach, FL 33009
TEL: (954) 454-0541 Fax: (954) 454-0930
Website: www.hallandalebeachchamber.org
Email: info@hallandalebeachchamber.org

HOLLYWOOD

330 N Federal Highway
Hollywood, FL 33020
TEL: (954) 923-4000 Fax: (954) 923-8737
Website: www.hollywoodchamber.org
Email: information@hollywoodchamber.org

LAUDERDALE-BY-THE-SEA

4201 N Ocean Drive
Lauderdale-By-The-Sea, FL 33308
TEL: (954) 776-1000
Website: www.lbts.com
Email: info@lbts.com

MIRAMAR/PEMBROKE PINES

15800 Pines Boulevard, Suite 323
Pembroke Pines, FL 33027
TEL: (954) 432-9808 Fax: (954) 432-9193
Website: www.miramarpembrokepines.org
Email: info@miramarpembrokepines.org

PARKLAND

7957 N University Drive, Suite 111
Parkland, FL 33067
TEL: (954) 536-4364
Website: www.parklandchamber.org
Email: contact@parklandchamber.org

PLANTATION, GREATER

7401 NW 4th Street
Plantation, FL 33317
TEL: (954) 587-1410 Fax: (954) 587-1886
Website: www.plantationchamber.org
Email: info@plantationchamber.org

POMPANO BEACH / MARGATE

2335 E Atlantic Boulevard
Pompano Beach, FL 33062
TEL: (954) 941-2940 Fax: (954) 785-8358
Website: www.pompanobeachchamber.com
Email: info@pompanobeachchamber.com

PUERTO RICAN/HISPANIC CHAMBER OF COMMERCE OF BROWARD COUNTY

7321 Taylor Street
Hollywood, FL 33024
TEL: (954) 989-4586
Website: www.prcchamberonline.com
Email: info@prchamberonline.com

CHAMBERS OF COMMERCE, cont.

SUNRISE, GREATER

6800 Sunset Strip

Sunrise, FL 33313

TEL: (954) 835-2428

Website: www.sunrisechamber.org

Email: sunrisechamberofcommerce@sunrisechamber.org

TAMARAC / NORTH LAUDERDALE

7525 Pine Island Road, Suite 103

Tamarac, FL 33321

TEL: (954) 722-1520 Fax: (954) 721-2725

Website: www.tamaracchamber.org

WESTON

15800 Pines Boulevard, Suite 323

Pembroke Pines, FL 33327

TEL: (954) 389-0600, Fax: (954) 384-6133

Website: www.westonchamber.com

Email: info@westonflchamber.com

FLORIDA CHAMBER OF COMMERCE

136 S Bronough Street

Tallahassee, FL 32301

TEL: (800) 521-1200, Fax: (850) 521-1219

Website: www.flchamber.com

Email: info@flchamber.com

CLINICS

BROWARD COMMUNITY & FAMILY HEALTH CENTERS, INC. Admin: (954) 266-2999
5010-5012 Hollywood Boulevard Appointment: (954) 624-3200
Hollywood, FL 33021 Fax: (954) 966-5959

Website: www.bcfhc.org

Rosalyn Frazier, CEO

WEST PARK

5801 W Hallandale Beach Blvd.
West Park, FL 33023
Tel: (954) 966-3939
Appt: (954) 624-3200
Fax: (954) 966-5959

LAUDERHILL

1295 NW 40TH Ave.
Lauderhill, FL 33313
Tel: (954) 583-4710
Appt: (954) 624-3200
Fax: (954) 583-4711

POMPAÑO BEACH

168 Powerline Road
Pompano Beach, FL 33069
Tel: (954) 970-8805
Appt: (954) 624-3200
Fax: (954) 971-9503

These community clinics provide primary, preventative, and comprehensive health care for all ages regardless of cultural, financial, social or medical condition. Services offered include: family medicine; internal medicine; behavioral health; women's health; immunizations; laboratory services; HIV/AIDS testing and counseling; diabetes education/management; prescription assistance; drug screenings; and hypertension management.

Hours: 8:30 AM – 5:00 PM (Mon, Wed, Thur)
10:00 AM – 7:00 PM (Tue)
8:30 AM – 1:30 PM (Sat by appointment only); an after-hour operator is available 24/7 for on-call doctor.

Eligibility: Those who are uninsured are required to show proof of income to qualify for the sliding scale fee option.

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; insurance, direct payment, some private insurance, most HMO's, self-pay and sliding scale

Languages: English, Spanish, Creole and French

BROWARD HEALTH PRIMARY CARE CENTERS

Shane Strum, Administrator

Website: www.browardhealth.org

The Community Health Services Centers are part of the Broward Health Primary Health Care Centers and are open to everyone, regardless of ability to pay. Counseling is offered for health-related issues, as well as mental health and social services.

Fees: Medicaid/Medicare; some insurance and financial assistance available.

ANNIE L. WEAVER HEALTH CENTER

2011 NW 3RD Avenue
Pompano Beach, FL 33060

Tel: (954) 786-5901

Fax: (954) 786-0129

Located with the Broward County Family Success Center, the clinic provides adult primary care; referrals to specialty care; physical examinations; care coordination;

CLINICS, cont.

immunizations; HIV/AIDS care; nutritional counseling and on-site pharmacy.

Hours: 8:00 AM – 5:00 PM (Mon, Tues, Thurs, Fri)
8:00 AM – 9:00 PM (Wed)

CLINICA DE LAS AMERICAS

1101 NW 1st Street
Fort Lauderdale, FL 33311

Tel: (954) 761-1020

Fax: (954) 524-9131

This center is open to serving the healthcare needs of the Latin community by providing comprehensive primary care.

Hours: 8:00 AM – 7:00 PM (Mon)
8:30 AM – 5:00 PM (Tues-Thurs)
8:00 AM – 1:30 PM (Fri)

COMPREHENSIVE CARE CENTER

1101 NW 1st Street
Fort Lauderdale, FL 33311

(954) 467-0880

Fax: (954) 524-9131

Provides primary care services for individuals infected and affected by HIV/AIDS. In addition to HIV tests and pre/post test counseling, the center provides comprehensive services: primary medical care for those infected with HIV/AIDS and their partners, referral for speciality care services, nutritional and dietary counseling, mental health counseling, case management, dermatology, and pharmacy counseling.

Hours: 8:00 AM – 7:00 PM (Mon)
8:00 AM – 5:00 PM (Tues-Thurs)
8:00 AM – 1:00 PM (Fri)

CORA E. BRAYNON FAMILY HEALTH CENTER

200 NW 7th Avenue
Fort Lauderdale, FL 33311

(954) 759-6600

Fax: (954) 759-6601

Health Line - Counseling: (800) 528-4888

Hours:

Health Center: 8:00 AM – 7:00 PM (Mon, Wed, Thurs, Fri)
8:00 AM – 7:00 PM (Tue)

Urgent Care Center: 8:00 AM - 8:30 PM (Mon-Fri)

Pharmacy: 8:30 AM – 7:00 PM (Mon-Fri)

LAUDERDALE LAKES HEALTH CENTER

3716 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311

(954) 759-7557

Hours: 8:00 AM – 7:00 PM (Mon)
8:00 AM – 4:30 PM (Tues-Thurs)
8:00 AM – 12:30 PM (Fri)

CLINICS, cont.

MARGATE HEALTH CENTER

(954) 759-7477

3716 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311

Hours: 8:00 AM – 7:00 PM (Mon)
8:00 AM – 4:30 PM (Tues-Thurs)
8:00 AM – 1:30 PM (Fri)

SPECIALTY CARE CENTER

(954) 463-7313

1111 W Broward Boulevard
Fort Lauderdale, FL 33312

Hours: 8:00 AM – 4:30 PM (Mon – Fri); closed every third Tuesday at Noon
9:00 AM – 1:00 PM (Fri) By appointment only

FLORIDA DEPARTMENT OF HEALTH - BROWARD COUNTY

(954) 467-4700

780 SW 24th Street
Fort Lauderdale, FL 33315

Flu Shot: (954) 467-4705
Fax: (954) 760-7798

Paula Thaqi, MD, Director

Website: www.browardchd.org

Email: chd06post@doh.state.fl.us

Fort Lauderdale Health Center

2421 SW 6th Avenue
Fort Lauderdale, FL 33315
(954) 467-4700

Paul W. Hughes Health Center

205 NW 6th Avenue
Pompano Beach, FL 33060
(954) 467-4705

North Regional Health Center

601 W Atlantic Boulevard
Pompano Beach, FL 33060
(954) 467-4705

South Regional Health Center

4105 Pembroke Road
Hollywood, FL 33021
(954) 467-4705

Broward County Health Department provides services which include: immunizations; pregnancy testing; family planning; school health; supplemental nutrition program for Women, Infants and Children (WIC); Tuberculosis; hepatitis screening; breast and cervical cancer screening (must meet program guidelines); dental services for children and persons with HIV/AIDS; health education and nutrition; and environmental health services.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

CLINICS, cont.

EPILEPSY ALLIANCE FLORIDA

512 NE 3rd Avenue
Fort Lauderdale, FL 33301

(954) 779-1509

Fax: (954) 779-1549

Karen Basha-Egozi, Chief Executive Officer

Website: www.epilepsyalliancefl.com

Email: info@epilepsyfl.com

Epilepsy Florida's Comprehensive Epilepsy Clinics provide services for children and adults in Broward County. Services include an initial neurological evaluation for individuals, follow-up examinations, medical treatment, blood tests, electroencephalograms, and other tests. For a consistent program of medical management, these services are crucial. The program helps individuals, especially those without insurance.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Fees: Sliding Scale

Languages: English, Spanish and Creole

LIGHT OF THE WORLD CLINIC

5333 N Dixie Highway, Suite 201
Oakland Park, FL 33334

(954) 563-9876

Fax: (954) 563-3670

Sandra Lozano-Barry, Clinic Director

Website: www.lightoftheworldclinic.org

Email: info@lightoftheworldclinic.org

The clinic serves the disadvantaged at-risk indigent and uninsured residents of Broward County. The clinic provides free medical services in the area of cardiology, dermatology, diabetic counseling, general medicine, gynecology, internal medicine, pediatric, urology, mammography (fee), laboratory services (nominal fee), acupuncture, and social service outreach and support.

Hours: 9:00 AM - 5:00 PM (Tue-Thurs)

9:00 AM - 3:00 PM (Fri)

8:30 AM - 2:00 PM (Sat)

Fees: Fees are charged on certain laboratory fees. The price for those services are significantly reduced; and therefore, only available to our clinic patients.

Languages: English and Spanish

Eligibility: The clinic sees patients of all ages from children to geriatric. This clinic is not a walk-in clinic and requires prior qualification. To qualify, you must be a resident of Broward County, NOT have any health insurance or belong to any primary care clinic and must meet the 200% income poverty level. To get an application, please visit our website at www.lightoftheworldclinic.org or call for more information.

CLINICS, cont.

LIVING WATER CARE CENTER / IMMANUEL BAPTIST CHURCH

(954) 763-6644

1039 NE 3rd Street

Fax: (954) 763-6654

Fort Lauderdale, FL 33304

Website: www.immanuelftl.com/free-clinic

Email: churchoffice@lhcfll.com

The Living Water Care Center is a free primary healthcare clinic for families of Broward County with no health insurance and are below the 200% poverty level.

Hours: 9:00 AM – 5:00 PM (Tues)

MEMORIAL HEALTHCARE SYSTEM / PRIMARY CARE CENTERS

Appt: (954) 987-2000

Website: www.mhs.net

Primary Healthcare Clinics provide: screening for physician appointments, glaucoma, diabetes, HIV testing and counseling, support groups and other medical problems, as well as preventive services through vaccinations. An on-site pharmacy is available.

Hollywood Center

4105 Pembroke Road

Hollywood, FL 33021

Tel: (954) 265-8100

Hours: Mon-Fri, 8:00 AM – 4:30 PM

East Hollywood Center

3700 Johnson Street

Hollywood, FL 33021

Tel: (954) 265-550

Hours: Mon- Fri, 8:00 AM - 4:30 PM

Dania Beach Center

140-A S Federal Highway

Dania Beach, FL 33004

Tel: (954) 922-7606

Hours: Mon-Fri, 8:00 AM - 4:30 PM

Pembroke Pines Center

2217 N University Drive

Pembroke Pines, FL 33024

Tel: (954) 883-8140

Hours: Mon-Thurs, 7:30 AM – 5:30 PM
Fri, 8:00 AM – 4:00 PM

Hallandale Beach Center

1750 E Hallandale Beach Boulevard

Hallandale Beach, FL 33009

Tel: (954) 276-9700

Hours: Mon-Fri, 8:00 AM – 4:30 PM

Silver Lakes Center

17786 SW 2nd Street

Pembroke Pines, FL 33029

Tel: (954) 276-1252

Hours: Mon-Fri, 8:00 AM – 4:30 PM

Miramar Center

6730 Miramar Parkway

Miramar, FL 33023

Tel: (954) 276-6600

Hours: Mon-Fri, 8:00 AM – 4:30 PM

West Miramar Center

10910 Pembroke Road

Miramar, FL 33025

Tel: (954) 276-1300

Hours: Mon-Fri, 8:00 AM – 5:00 PM

CLINICS, cont.

Monarch Lakes Center

12781 Miramar Parkway
Miramar, FL 33027

Tel: (954) 276-1330

Hours: Mon-Fri, 8:00 AM – 5:00 PM

Primary Health Care Clinics provide: screening for physician appointments, glaucoma, diabetes, HIV testing and counseling, support groups; and other medical problems, as well as preventive services through vaccinations. An on-site pharmacy is available.

PINES CARE MEDICAL CENTER

(954) 251-1497

At the Carl Shechter Southwest Focal Point Community Center

Fax: (954) 404-9537

501 NW 103rd Avenue, Suite 235
Pembroke Pines, FL 33026

Email: pinescare@yahoo.com

Pines Care Medical Center (PCMC) provides a variety of medical services to all of the members of the community. At PCMC, you can obtain comprehensive physical examinations, immunizations, and illness treatment in the former tradition of a clinician who spends time and gets to know you. In addition, PCMC makes appropriate referrals to specialists when needed and manages their own hospital admissions. PCMC also draws their own labs, performs EKG's, radiology, spirometry, and provides other typical primary care services.

Hours: 9:00 AM – 4:00 PM (Mon-Fri)

Languages: English and Spanish



COMPANION / HOMEMAKER SERVICES

Homemaker and Companion Services providers employ individuals to do housekeeping, cook, run errands, and provide companionship to the elderly and adults with disabilities. They cannot provide any personal care or nursing according to state law.

For the Broward County Homemaker / Companion List go to the Area Agency on Aging of Broward County www.adrcbroward.org/resources and select the link for Homemaker / Companion in Broward County.

or

Go to the Agency for Health Care Administration website:
<https://quality.healthfinder.fl.gov/facilitylocator/FacilitySearch.aspx> and search for Companion/Homemaker anywhere in the State of Florida.

AREA AGENCY ON AGING OF BROWARD COUNTY (AAABC)	(954) 745-9567
5300 Hiatus Road	Fax: (954) 745-9584
Sunrise, FL 33351	

Charlotte Mather-Taylor, Chief Executive Officer

Website: www.adrcbroward.org

Email: communications@adrcbroward.org

United for Seniors is an intergenerational program that connects older adults with college student companions. The program is a collaboration between the United Way of Broward County, the Area Agency on Aging of Broward County and Broward College.

Participating college students are partnered with an elderly companion where they have the ability to learn new skills, gain practical experience, understanding and insight.

Seniors who join the program can experience a reduction in feelings of isolation and loneliness, and an increased sense of purpose when they share their skills and experience. In addition, they are also able to learn from their college companion.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

CONSUMER SERVICES

CONSUMER COMPLAINTS

AGENCY FOR HEALTH CARE ADMINISTRATION (AHCA) **Complaints: (888) 419-3456**
Complaint Administration Unit (CAU) **Fax: (850) 488-6094**
2727 Mahan Drive, MS 49
Tallahassee, FL 32308 Jason Weida, Secretary

Website: <http://ahca.myflorida.com>

Email: cau@ahca.myflorida.com

The Agency for Health Care Administration (AHCA) licenses health care facilities (Nursing Homes, Home Health Agencies, and Assisted Living Facilities) throughout the State of Florida. The Complaint Administration Unit (CAU), which is a part of AHCA, processes complaints with regard to quality of health care. In situations where a consumer experiences communication, or billing problems with a Florida health care facility, CAU can request an audit of the consumer's bill. On-line Complaint form can be found at www.apps.ahca.myflorida.com/hcfc.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

BROWARD COUNTY MEDICAL ASSOCIATION **(954) 714-9477**
5101 NW 21st Avenue, Suite 440 **Fax: (954) 714-9289**
Fort Lauderdale, FL 33309

Cynthia Peterson, Executive Vice President

Website: www.bcma.com

Email: president@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker's bureau.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

BROWARD COUNTY HUMAN RIGHTS SECTION
115 S Andrews Avenue, Room 427 **(954) 357-7800**
Fort Lauderdale, FL 33301 **Fax: (954) 357-7817**
 TDD (954) 357-7888

Website: www.broward.org/ProfessionalStandards/Pages/humanrights.aspx

Email: humanrights@broward.org

The Civil Rights Division is dedicated to protecting the rights of all residents in Broward County, and ensuring their ability to live, work and enjoy equal access in an environment free of unlawful discrimination. The Division investigates external complaints of alleged discrimination in employment, housing and public accommodations filed by members of the public.

The American with Disabilities Act (ADA)/Health Insurance Portability and Accountability Act (HIPAA) ensures the coordination of Broward County's compliance with the ADA, including
October 2023

CONSUMER COMPLAINTS, cont.

the investigation of any complaint alleging disability-based discrimination or lack of equal accessibility to County services, programs, or facilities. In addition, the section acts as a central point of contact for HIPAA related inquiries, information requests, and grievance, and coordinates HIPAA compliance training activities.

The Small Business Development Division promotes equal access to Broward County's procurement opportunities for small, minority, women-owned and disadvantaged business enterprises.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

FEDERAL AVIATION ADMINISTRATION (FAA)

(866) 835-5322

800 Independence Avenue SW
Washington, D.C. 20591

Fax: (202) 267-3111

Billy Nolen, Acting Administrator

Website: www.faa.gov

Our continuing mission is to provide the safest, most efficient aerospace system in the world. Contact the FAA by phone or via the website to find resources on aviation safety issues, drone education, and complaints related to aviation noise and safety.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

FEDERAL DEPOSIT INSURANCE CORPORATION (FDIC)

(877) 275-3342

1100 Walnut Street, Suite 2100
Kansas City, MO 64106-2180

TDD: (800) 925-4618

Website: www.fdic.gov

Email: publicinfo@fdic.gov

The FDIC offers information on banking, and processes complaints about regulated financial institutions. Complaints may be filed by using the Electronic Customer Assistance form on the website.

Hours: 8:00 AM - 8:00 PM (Mon-Fri)
9:00 AM - 5:00 PM (Sat & Sun)

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION (DBPR) / OFFICE OF THE CONDOMINIUM OMBUDSMAN – FORT LAUDERDALE

(954) 202-3234

Spanish: (954) 202-3234

Fax: (954) 202-3237

1400 W Commercial Boulevard, Suite 185-J
Fort Lauderdale, FL 33309

Website: www.myfloridalicense.com/dbpr

Email: ombudsman@myfloridalicense.com

The Office of the Condominium Ombudsman coordinates and provides education and training to associations, boards, unit owners, managers, and other interested persons.

The Office of the Condominium Ombudsman was established to be a resource for unit owners,

CONSUMER COMPLAINTS, cont.

board members, condominium associations and others. It is the intent of the Legislature that the ombudsman act as a neutral resource for both the rights and responsibilities of unit owners, associations, and board members.

All complaints must be filed with the Department of Business and Professional Regulation. The Division of Florida Condominiums, Timeshares, and Mobile Homes can investigate only alleged violations of the provisions in Chapter 718, Florida Statutes, and Chapters 61B-15 through 61B-24, Florida Administrative Code, pertaining to condominiums.

The Division does not investigate issues involving: Contractual disputes; criminal matters; or discrimination pertaining to age, race, special needs, et cetera; and Internal disputes (for example, most issues involving noise, pets, and parking).

To file a complaint, the Condominium/Cooperative Complaint File must be completed and can be obtained at their Website.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

FLORIDA DEPARTMENT OF ELDER AFFAIRS

4040 Esplanade Way
Tallahassee, FL 32399-7000

(850) 414-2000

Fax: (850) 414-2004

TDD: (850) 414-2001

Michelle Branham, Secretary

Website: www.elderaffairs.state.fl.us

Email: information@elderaffairs.org

The Long-Term Care Ombudsman Program (LTCOP) is a volunteer-based advocacy organization seeking to improve long-term care facility residents' quality of life and care. This Department investigates complaints made by or on behalf of residents in Nursing Homes, Assisted Living Facilities, Adult Family Care Homes, and Skilled Nursing Units of hospitals. All investigations are confidential and provided at no charge.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

FLORIDA DEPARTMENT OF FINANCIAL SERVICES

(877) 693-5236

200 E Gaines Street
Tallahassee, FL 32399

Jimmy Patronis, CFO

Website: www.myfloridacfo.com

Email: Consumer.Services@MyFloridaCFO.com

The Florida Department of Financial Services is an advocate for Florida's insurance consumers, working to protect citizens' hard-earned money. The Department's Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division's Consumer Helpline staff serve as a liaison between consumers and insurance companies, assistance in settling claims, verifying a company or agent, filing an insurance complaint, answering insurance or financial questions, etc. The Division has several

CONSUMER COMPLAINTS, cont.

initiatives dedicated to informing and empowering Florida's seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these 'Be Scam Smart' workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit, www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Boulevard
Tallahassee, FL 32399

(850) 413-6100

Toll Free: (800) 342-3552

Fax: (800) 511-0809

Braulio L. Baez, Executive Director

Website: www.floridapsc.com

Email: contact@psc.state.fl.us

The Florida Public Service Commission accepts complaints regarding regulated utilities. It regulates investor-owned electric utilities, gas companies (natural gas), and at the county's option, privately owned water, and sewer companies. PSC Staff will assist consumers in resolving issues with their utility services. Complaints may be filed and/or publications (available in English, Spanish and Creole) may be ordered by calling the toll-free number or on the website.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

LONG-TERM CARE OMBUDSMAN PROGRAM (LTCOP)

8333 W McNab Road, Suite 231
Sunrise, FL 33351

(954) 597-2266

Toll Free: (888) 831-0404

Fax: (954) 747-2268

Terry Cantrell, State Ombudsman

Gloria Freyre, District Manager

Website: www.ombudsman.elderaffairs.org

Email: LTCOPInformer@elderaffairs.org

The mission of the Florida Long-Term Care Ombudsman Program is to improve the quality of life for all Florida long-term care residents by advocating for and protecting their health, safety, welfare, and rights. The Broward location is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities and Adult Family Care Homes.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

CONSUMER COMPLAINTS, cont.

Eligibility: Available to a resident of long-term care facility

Fees: No fees

Languages: English and Spanish

NATIONAL CONSUMERS LEAGUE FRAUD CENTER

(202) 835-0618

1701 K Street NW, Suite 1200

Fax: (202) 835-0747

Washington, D.C. 20006

Sally Greenberg, Executive Director

Website: www.fraud.org

Email: info@nclnet.org

The National Consumer League's Fraud Center gives consumers the information they need to avoid becoming victims of telemarketing and internet fraud; and helps them report and file their telemarketing or internet fraud complaints to law enforcement agencies quickly and easily. The Fraud Report form is available on their website.

To file a complaint, a consumer must complete and submit the online fraud report form. Please fill in as much information as possible. All information fields marked with an asterisk must be completed for submittal. The report is then automatically sent by electronic means to local, state and federal law enforcement agencies. Since most agencies cannot take legal action on every individual complaint, they look for patterns of fraud. That's why it is so important to report it. We cannot make any guarantee about what will happen, but we know that the information that consumers provide is essential for stopping fraud. Since we do not conduct the investigations, we cannot give you a status report. If an agency wants more information or has something to tell you, it will contact you directly.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

NATIONAL DO NOT CALL REGISTRY

(888) 382-1222

TDD: (866) 290-4236

Website: www.donotcall.gov

Email: crcforward@donotcall.gov

The National Do Not Call Registry gives people a choice about whether to receive telemarketing calls on their home or cell phone. Most telemarketers should not call a number once it has been on the registry for 31 days. If you receive a call, a complaint can be filed at our website. Registration is effective for five years and must be renewed at that time.

Hours: 8:00 AM – 5:00 PM (Mon-Fri); 24/7 online

Languages: English and Spanish

CONSUMER COMPLAINTS, cont.

<u>STATE OF FLORIDA DIVISION OF HOTEL AND RESTAURANTS</u>	(850) 487-1395
5080 Coconut Creek Parkway, Suite A	Fax: (850) 488-1514
Margate, FL 33063-3942	

Website: www.myfloridalicense.com

Email: dhf.info@dbpr.state.fl.us

The Division of Hotels and Restaurants (H&R) licenses, inspects, and regulates public lodging and food service establishments in Florida. The division also licenses and regulates elevators, escalators, and other vertical conveyance devices.

<u>U.S. DEPARTMENT OF AGRICULTURE (USDA)</u>	(888) 674-6854
<u>FOOD & SAFETY INSPECTION</u>	Fax: (301) 504-0158
George Washington Carver Center	TDD: (800) 256-7072
5601 Sunnyside Avenue	
Beltsville, MD 20705	

Website: www.fsis.usda.gov

Email: askusda@usda.gov

The Hotline helps consumers prevent food borne illness, specifically by answering questions about the safe storage, handling, and preparation of meat, poultry, and egg products.

The Hotline also responds to issues related to the mission of USDA's Food Safety and Inspection Service (FSIS), which is to ensure that the Nation's commercial supply of meat, poultry and egg products is safe, wholesome, and correctly labeled and packaged, as required by the Federal Meat Inspection Act, the Poultry Products Inspection Act, and the Egg Products Inspection Act.

Hours: 10:00 AM - 6:00 PM (Mon-Fri)

Languages: English and Spanish

<u>U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT</u>	(800) 669-9777
451 Seventh Street SW, Room 5204	Adm: (202) 708-1112
Washington, D.C. 20410	TDD: (202) 708-1455

Marcia L. Fudge, Secretary

Website: www.hud.gov

Email: answers@hud.gov

<u>Atlanta Office</u>	(800) 440-8091
Five Points Plaza	TDD: (404) 73002654
40 Marietta Street NW, 16 TH Floor	
Atlanta, GA 30303	

Edward Jennings, Jr., Regional Administrator

HUD receives complaints from victims of housing discrimination related to race, age, gender, disability, ethnicity, or national origin. Fair Housing complaints can be filed online, by telephone, or by mail, using a printed online form.

CONSUMER COMPLAINTS, cont.

Hours: 8:00 AM – 8:00 PM (Mon-Fri)

Languages: English and Spanish

U.S. FOOD AND DRUG ADMINISTRATION (FDA)

(888) 463-6332

Medwatch Office

Complaints - Florida: (866) 337-6272

10903 New Hampshire Avenue

Adm: (301) 796-5000

Silver Spring, MD 20993

Fax (Complaints): (800) 332-1078

Janet Woodcock, Commissioner of Food and Drugs

Website: www.fda.gov/medwatch

The Med Watch Program may be contacted for responses to questions about a specific medication/drug. The Complaint Line may be called for complaints or adverse reactions about medications and/or medical devices. Consumers should contact the FDA for adverse reactions to medications by calling the Florida Complaint line or online at www.fda.gov/medwatch.

Hours: 8:00 AM – 4:30 PM (Mon-Fri)

CONSUMER PROTECTION

EQUIFAX CREDIT INFORMATION SERVICES, INC.

(888) 202-4025

P.O. Box 740250

Atlanta, GA 30374

Website: www.equifax.com

National credit bureau that provides assistance with credit rating, a 90-day fraud alert can be placed on your credit file. Will forward it to Experian and Transunion, so that you do not need to contact them separately.

Hours: 8:00 AM – 11:00 PM (Mon-Fri)

8:00 AM – 5:00 PM (Sat-Sun)

FLORIDA DEPARTMENT OF HEALTH - BROWARD

(954) 467-4700

780 SW 24th Street

Fax: (954) 760-7798

Fort Lauderdale, FL 33315

Paula M. Thaqi, M.D., Director

Website: www.broward.floridahealth.gov

Email: chd06post@doh.state.fl.us

The Florida Department of Health in Broward County, funded by state, county, and federal governments, serves to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

CONSUMER PROTECTION, cont.

NATIONAL CONSUMERS LEAGUE

1701 K Street NW, Suite 1200
Washington, D.C. 20006

(202) 835-3323

Fax: (202) 835-0747

Sally Greenberg, Executive Director

Website: www.nclnet.org

Email: info@ncinet.org

The mission of the National Consumers League is to protect and promote social and economic justice for consumers and workers. The National Consumers League provides government, businesses, and other organizations with the consumer's perspective on concerns including child labor, privacy, food safety, and medication information. Please check their website for information.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

CREDIT / DEBT MANAGEMENT

GREENPATH FINANCIAL WELLNESS

36500 Corporate Drive
Farmington Hills, MI 48331

Main: (800) 550-1961

Kristen Holt, President / CEO

Website: www.greenpath.com

Email: customercare@greenpath.com

GreenPath Financial Wellness is a 501(c)(3) non-profit established in 1961. GreenPath has offices in 60 different locations across 18 different states, providing financial wellness over either the phone or in-person. GreenPath assists consumers with credit card debt, mortgage default and delinquency housing counseling (HUD approved), home equity loan housing counseling, pre-purchase counseling, rental counseling, student loans and bankruptcy concerns. We also provide financial literacy as it relates to budgeting, credit, and savings.

Hours: 8:00 AM – 10:00 PM (Mon-Thurs)
8:00 AM – 8:00 PM (Fri)
8:00 AM – 6:00 PM (Sat)

Fees: No fee for consultation and debt counseling session. One-time set-up fee of \$0-\$50 (depending on state of residency) and a reasonable monthly fee that varies by state but will never exceed \$75.

Languages: English and Spanish

CREDIT / DEBT MANAGEMENT, cont.

NAVICORE SOLUTIONS

200 US Highway 9 North
Manalapan, NJ 07726

Main: (800) 992-4557

Fax: (732) 409-2812

TDD: (800) 282-4557

Joel Greenberg, Executive Director

Website: www.navicoresolutions.org

Email: info@navicoresolutions.org

Navicore Solutions is a national non-profit organization committed to assisting families and individuals in need by providing financial education, community outreach, student loan, housing, and credit counseling services; all with compassion and the utmost commitment to quality and integrity. Certified counselors take an in-depth look at a client's financial situation and prepare a monthly financial profile for individual's experiencing budget, credit, or debt related concerns. After review of information provided, the counselor may recommend the Debt Management Plan. On this plan, Navicore Solutions works with the creditors to possibly lower or waive interest rates, waive fees, lower payments, and consolidate debt into one affordable repayment plan.

Phone Counseling Hours:

8:30 AM – 10:30 PM (Mon-Fri)

9:00 AM – 8:00 PM (Sat)

9:00 AM – 7:00 PM (Sun)

Languages: English and Spanish

LICENSES / PERMITS

BROWARD COUNTY CLERK OF COURTS

(954) 831-6565

MARRIAGE LICENSE OFFICE

Website: www.browardclerk.org

A marriage license or a Civil Marriage ceremony by the Clerk of the Courts Office may be obtained at the following locations. A certified copy of any marriage license that has been issued by the Broward County Clerk of Courts from 1915 through the present may be obtained in person or by mail.

Central Regional Courthouse

540 SE 3rd Avenue, Room 02460
Fort Lauderdale, FL 33301

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

North Regional Courthouse

1600 W Hillsboro Blvd, Room 160
Deerfield Beach, FL 33442

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

West Regional Courthouse

100 N Pine Island Road, Room 180
Plantation, FL 33324

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

South Regional Courthouse

3550 Hollywood Boulevard, Room 160
Hollywood, FL 33021

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

LICENSES / PERMITS, cont.

BROWARD COUNTY REVENUE COLLECTION DIVISION

(954) 831-4000

Broward County Governmental Center Annex

Fax: (954) 468-3476

115 S Andrews Avenue, Room A100

Fort Lauderdale, FL 33301

Website: <http://www.broward.org/RecordsTaxesTreasury>
revenue@broward.org

Email:

The office processes applications for hunting, fishing licenses and property tax transactions.

Hours: 8:30 AM – 5:00 PM (Mon-Fri).

PUBLICATIONS / RESOURCES

AMERICANS WITH DISABILITIES ACT (ADA)

(800) 514-0301

US Department of Justice

Fax: (202) 307-1198

950 Pennsylvania Avenue NW

TDD: (800) 514-0383

Washington, D.C. 20530

Website: www.ada.gov

This service permits businesses, state and local governments, or others to call and ask questions about general or specific ADA requirements including questions about the ADA Standards for Accessible Design, free ADA publications, or information about filing a complaint.

Hours: 9:30 AM - 5:30 PM (Mon, Tue, Wed, Fri)
12:30 PM - 5:30 PM (Thurs)

Languages: English and Spanish

ELDERCARE LOCATOR

(800) 677-1116

National Association of Area Agencies on Aging

Fax: (202) 872-0057

1730 Rhode Island Avenue NW, Suite 1200

TDD: (202) 855-1234

Washington D.C., 20036

Sara Tribe Clark, Program Director

Website: www.eldercare.acl.gov

Email: eldercarelocator@usaginging.org

The Eldercare Locator is the first step to finding resources for older adults, age 60 and older and their caregivers, in any U.S. community. These services enable older persons to live independently in their communities, and offer support to caregivers. The Eldercare Locator is a public service of the Administration on Aging (AoA), an agency of the U.S. Administration for Community Living. The agency produces a variety of helpful brochures and fact sheets on topics for older adults and their caregivers. Online text chat with an Information and Referral Specialist is available.

PUBLICATIONS / RESOURCES, cont.

Hours: 9:00 AM – 8:00 PM (Mon - Fri)

Languages: English, Spanish and language interpretation for 150 languages

FLORIDA DEPARTMENT OF ELDER AFFAIRS

4040 Esplanade Way
Tallahassee, FL 32399-7000

(850) 414-2000

Fax: (850) 414-2004

TDD: (850) 414-2001

Michelle Branham, Secretary

Website: www.elderaffairs.state.fl.us

Email: information@elderaffairs.org

The Aging Outlook is a semi-annual publication of the Florida Department of Elder Affairs. The newsletter is available in English. The Disaster Resource Guide in the summer edition is available in Spanish also. The publications are available on the website.

Eligibility: Florida Resident

Hours: 8:00 AM – 5:00 PM

TAXES

AARP (STATE OFFICE)

3350 SW 148th Avenue, Suite 120
Miramar, FL 33027

(866) 595-7678

Fax: (954) 438-7871

AARP Tax Aide: (888) 227-7669

Troy Stopssel

Website: www.aarp.org

Email: flaarp@aarp.org

AARP Tax Aide is a volunteer-run tax assistance and preparation service. It is available to low and moderate-income taxpayers. Taxpayers can pose tax questions to access online assistance 24/7, by visiting www.aarp.org/taxaide. Tax assistance and preparation are provided by AARP Tax Aide sites, nationwide, each year from late January/early February through April 15. The sites are located in senior centers, libraries, community centers and other convenient locations. AARP Tax Aide Volunteers also visit hospitals and nursing homes. E-filing is offered at most sites.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); 24/7 Automated Information Line

Eligibility: Age 50 and over; Low and moderate income people

TAXES, cont.

BROWARD COUNTY PROPERTY APPRAISER'S OFFICE (954) 357-6830
Broward County Governmental Center TDD: (954) 357-6181
115 S Andrews Avenue, Room 111 Exemptions Express Virtual Visits: (954) 357-5579
Fort Lauderdale, FL 33301 Homestead Fraud Reporting: (954) 357-6900
Fax: (954) 357-8474

Marty Kiar, Property Appraiser

Website: www.bcpa.net

Email: marty@bcpa.net

Property Tax Exemptions for qualified residents, including Homestead, Widow/Widower, Disabled Veterans, Disability, and Senior Homestead, are processed through the office. To report fraud anonymously, please use the online reporting form available on the website.

Exemption Express gives you the ability to schedule a BCPA Virtual visit. We are excited to introduce this convenient way to have one-on-one communication with a BCPA team member without needing to visit our office. Our staff is available to provide information about tax-saving exemptions or answer any questions you may have related to your property - simply select a date and time that is convenient for you. If you have any questions before or after your BCPA Virtual Visit, please give us a call at (954) 357-5579 or email exemptionsexpress@bcpa.net.

Main Office Hours: 8:00 AM - 5:00 PM (Mon-Fri); extended Saturday hours during peak times.

Languages: English, Spanish, French, Creole, Italian and others

INTERNAL REVENUE SERVICE – TAXPAYER ADVOCATE SERVICE

Appointment: (877) 777-4778

Website: www.irs.gov/advocate

The IRS Taxpayer Advocate Service offers free, independent and confidential tax assistance to taxpayers (individuals and businesses) unable to resolve their tax problems through normal channels, or to individuals experiencing hardship.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Eligibility: Must complete a Form 911 obtained either through the IRS website or by calling the IRS at (877) 777-4778. Fax completed form to the Taxpayer Advocate Service number.

Languages: Multilingual Assistance (over 150 languages translated).

TAXES, cont.

INTERNAL REVENUE SERVICE – VITA/TCE (800) 906-9887

7850 SW 6th Court, Room 265
Plantation, FL 33324

Website: www.irs.gov

The Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs offer free tax help to people who need assistance in preparing their own tax returns. The TCE program offers free tax help, particularly for those who are 60 years of age and older, specializing in questions about pensions and retirement-related issues unique to seniors. Most TCE sites are operated by the AARP Foundation's Tax Aide program.

Hours: Hours and Appointments Vary by Location

Eligibility: VITA – Income of \$58,000 or less, persons with disabilities and limited English speaking taxpayers.
TCE – Age 60 and older

Languages: Multilingual Assistance (over 150 languages translated)

VITAL STATISTICS

BROWARD COUNTY HEALTH DEPARTMENT (954) 467-4700

2421A SW 6th Avenue, Vital Statistics Office
Fort Lauderdale, FL 33315

Fax: (866) 467-4589

Birth/Death Certificates: (866) 830-1906

Valdineia Castellon, Chief Deputy Registrar

Website: www.broward.florida.health.gov

Email: post.chd6@flhealth.gov

To order online go to www.vitalcheck.com that will process your credit card information to order birth and death certificates. All requests are processed the same day. Please allow 10 to 14 business days for arrival.

You may also visit in person or call the toll-free number to request a copy of your certificate.

Hours: 8:00 AM - 4:30 PM (Mon-Fri), 9:30 AM – 6:00 PM (Wed) in Pompano Beach
On-line available – 24/7

Fees: Cost of certificate and shipping/handling charge. Express service is available for an additional fee.

Hollywood Office

7999 Pembroke Road
205 NW 6th Avenue
Hollywood, FL 33023

Pompano Beach

Paul Hughes Health Center
205 NW 6th Avenue
Pompano Beach, FL 33060

VOTER INFORMATION

BROWARD COUNTY SUPERVISOR OF ELECTIONS

Broward Governmental Center
115 S Andrews Avenue, Room 102
Fort Lauderdale, FL 33301

Main: (954) 357-8683
Vote-By-Mail: (954) 357-7055
Poll Worker: (954) 459-9911
Fax: (954) 357-7070

Joe Scott, Supervisor of Elections

Website: www.browardvotes.gov

Email: elections@browardvotes.gov

The voter registration application is available online or can be picked up in person at any of the branches of the Supervisor of Elections. Voter registration ends 29 days prior to an election. Vote-By-Mail ballots may be returned by mail or delivered in person to a secure drop box at the Supervisor of Elections main and branch office, no later than 7:00 pm on the day of the election.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: To register, you must be 18 years of age, a U.S. citizen, and a permanent resident of Florida.

Languages: English, Spanish and Creole

LAUDERHILL MALL

1501 NW 40th Avenue
Lauderhill, FL 33313
TEL: (954) 712-1903

LEAGUE OF WOMEN VOTERS OF BROWARD COUNTY

(954) 546-4484

P.O. Box 15952
Plantation, FL 33318-5733

Website: www.lwvbcfl.org

Email: info@lwvbcfl.org

The League of Women Voters, a nonpartisan political organization, encourages informed and active participation of citizens in government, works to increase understanding of major policy issues and influences public policy through education and advocacy.

Eligibility: Open to all women and men, age 16 or older

COUNSELING

BROWARD HEALTH NORTH MEMORY DISORDER CENTER

(954) 786-7392

Broward Health North
201 E Sample Road
Deerfield Beach, FL 33064

Fax: (954) 786-7339

Antoinette Buckham-Charles, Coordinator

Website: www.browardhealth.org

Email: abcharles@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials, memory enhancement programs and safe driving evaluation.

Hours: 8:00 AM - 4:30 PM (Mon-Fri); caregiver counseling available by appointment only

Fees: Fees vary on services provided

Languages: English and Spanish

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS MEDICAL CENTER (VAMC)

(305) 575-7000

1201 NW 16th Street
Miami, FL 33125

Toll Free: (888) 276-1785

Veterans Crisis Line: (800) 273-8255

Fax: (305) 575-3232

Website: www.miami.va.gov

The Center offers counseling and serves as an AIDS/HIV Center, a Prosthetic Treatment Center, spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Hours: 8:00 AM – 4:00 PM (Mon-Fri) Crisis 24/7

Languages: English and Spanish



COUNSELING, cont.

CITY OF PEMBROKE PINES

(954) 450-6888

Community Services Department
301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax (954) 450-6899

Jay Shechter, Director

Website: www.ppines.com

Email: jshechter@ppines.com

Individual and group counseling is available through The Carl Shechter Southwest Focal Point Community Center which is offered to people ages 60 and over. The services are confidential and provided by a Master's - Level Social Worker.

To schedule a counseling appointment, call the Social Services Dept. at (954) 450-6888.

CITY OF TAMARAC

(954) 655-7040

8601 W Commercial Boulevard
Tamarac, FL 33321

or (954) 317-9460

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

Email: rosec@tamarac.org

Free limited individual counseling sessions for Tamarac residents only.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); by appointment only

GOODMAN JFS OF BROWARD

(954) 370-2140

5890 S Pine Island Road, Suite 201
Davie, FL 33328

Fax: (954) 916-1252

Randy Colman, President/CEO

Website: www.jfsbroward.org

Email: info@jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families, and protect the vulnerable. Our services offer hope and dignity to people who need a lifeline, physically, emotionally, or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

Behavioral Health Associates of Broward (BHAB)

GJFS provides BHAB, Counseling Centers of Goodman JFS offers quality, specialized, evidence-based counseling services to individuals, couples, and families residing in Broward County. In-home counseling is available to meet the needs of eligible seniors. Group therapy is provided to help develop and strengthen skills. Groups include; Peace of Mind - managing stress and wellness group and The Golden Year– - graceful aging circle.

COUNSELING, cont.

Joshua's Path / Boost Disability Services

Joshua's Path supports, educates, and empowers adults with developmental disabilities and their parents, siblings, and other caregivers. We provide individual consultations, a searchable website for community resources (Broward County Jewish Abilities Alliance), free educational and empowerment seminars, and pathways to employment through social skills and work training (BOOST program).

Holocaust Survivor Assistance Program

GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, in-home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours: Monday – Friday, By Appointment Only
8:00 AM – 5:00 PM (Mon-Fri) – Office Hours

MEMORIAL CARES

Boulevard Heights Community Center
6770 Garfield Street
Hollywood, FL 33024

(954) 967-4458

(954) 371-5633

Website: www.mhs.net

Email: afernandez@mhs.net

Memorial **CARES** Caregivers Access to Resources, Education and Support, formerly known as Leeza's Care Connection, is a multifaceted resource that provides family caregivers with the guidance and support they need when caring for a loved one with chronic and progressive illnesses in such areas as cardiac, cancer, neurology, pediatrics, and rehabilitation. These conditions and illnesses can include: brain and spinal, Fibromyalgia, memory disorders (dementia and Alzheimer's disease), Multiple Sclerosis (MS), Parkinson's and stroke.

If you or someone you love is a caregiver, there is no need to shoulder the burden alone. Memorial CARES is here to help.

Hours: Mon – Fri, 9:00 AM – 5 PM

Fees: Call for details.

MENTAL HEALTH AMERICA OF SOUTHEAST FLORIDA

7145 W Oakland Park Boulevard
Lauderhill, FL 33313

(954) 746-2055

Fax: (954) 746-6373

Paul Jaquith, LCSW, CAP, President/CEO

Website: www.mhasefl.org

Email: info@mhasefl.org

The Mental Health America of Southeast Florida's mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.

COUNSELING, cont.

Consumer Support Program

Peers Reaching Out Support Partners for Emotional Recovery (PEERS) Program pairs adults with mental illnesses with peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration is reinforced.

Mental Health America offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) Other hours by appointment for specific services.

Fees: No set fee

Seth Line

(954) 578-5640

Toll Free Helpline: (866) 964-3714

The Seth Line is a “warm line” designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health America of Southeast Florida. For emergency or crisis, please call 911.

Hours: 6:00 PM - 10:00 PM (Mon-Fri)

Fees: Free Service

NOVA SOUTHEASTERN UNIVERSITY (NSU)

(954) 262-5730

PSYCHOLOGY SERVICES CENTER

Fax: (954) 262-3855

Maltz Psychology Building
3301 College Avenue
Davie, FL 33314

Ashley Stripling, Ph.D., Director

Website: <https://nsuhealth.nova.edu/services/mental-health/index.html>

Email: nccoa@nsu.nova.edu

NSU Counseling Center for Older Adults (NCCOA)

The NSU Counseling Center for Older Adults offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. We provide individual, couples, group, and family therapy counseling, on an out-patient basis. All new clients receive a comprehensive assessment to determine their level of emotional, social, and cognitive functioning. Once the assessment phase is completed, your therapist will review the results and desired therapy goals and make treatment recommendations.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over

Fees: Full pay, self-pay and sliding scale fees are based on income.

COUNSELING, cont.

SMITH COMMUNITY MENTAL HEALTH

601 S State Road 7
Plantation, FL 33317

(954) 321-2296

Fax: (954) 321-5399

Website: www.smithcmh.com

Email: scmhealth@smithcmhl.com

Smith Community Mental Health is a community mental health center that offers in-home/outpatient therapy for adults and children; psychiatric services for adults and children; psychological testing; family therapy; and comprehensive behavioral health assessments.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

Fees: Accepts Medicaid; Grant Funding, Sliding Scale

SUNSERVE

2312 Wilton Drive
Wilton Manors, FL 33305

(954) 764-5150

Fax: (954) 764-5155 ext 955

Tony Lima, Executive Director

Website: www.sunserve.org

Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Services are targeted to benefit the lesbian, gay, bi-sexual, and transgender community.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone seeking services, can contact SunServe's Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

CRIME PREVENTION PROGRAMS

Crime Prevention Programs are community based programs which assist the quality of life issues in a neighborhood. Examples are neighborhood watch programs, senior citizen police academies, youth police academies and vacation property checks.

BROWARD SHERIFF'S OFFICE

2601 W Broward Boulevard
Fort Lauderdale, FL 33311

TEL: (954) 831-8900

Gregory Tony, Sheriff

Website: www.sheriff.org

Email: ask_the_sheriff@sheriff.org

BROWARD SHERIFF'S OFFICE

DANIA BEACH

4601 SW 30th Avenue
Dania Beach, FL 33312

TEL: (954) 926-2400 Fax: (954) 926-2404

BROWARD SHERIFF'S OFFICE

CENTRAL BROWARD

200 NW 27th Avenue
Fort Lauderdale, FL 33311

TEL: (954) 321-4800 Fax: (954) 765-4011

BROWARD SHERIFF'S OFFICE

WESTON / UNINCORPORATED

17300 Royal Palm Boulevard
Weston, FL 33326

TEL: (954) 389-2010 Fax: (954) 659-3541

BROWARD SHERIFF'S OFFICE

POMPANO BEACH

100 SW 3rd Street
Pompano Beach, FL 33060

TEL: (954) 786-4201 Fax: (954) 786-2105

BROWARD SHERIFF'S OFFICE

LAUDERDALE BY-THE-SEA

Community Policing Unit
4513 N Ocean Drive
Lauderdale By-The-Sea, FL 33308

TEL: (954) 640-4240 Fax: (954) 776-6291

BROWARD SHERIFF'S OFFICE

WEST PARK

5690 Pembroke Road
West Park, FL 33023

TEL: (954) 985-1953 Fax: (954) 964-0224

BROWARD SHERIFF'S OFFICE

LAUDERDALE LAKES

4300 NW 36th Street
Lauderdale Lakes, FL 33319

TEL: (954) 497-1646 Fax: (954) 765-4011

BROWARD SHERIFF'S OFFICE

TAMARAC

7515 Pine Island Road
Tamarac, FL 33321

TEL: (954) 720-2225 Fax: (954) 720-2236

BROWARD SHERIFF'S OFFICE

DEERFIELD BEACH

300 NE 2nd Street
Deerfield Beach, FL 33441

TEL: (954) 480-4300 Fax: (954) 480-4487

BROWARD SHERIFF'S OFFICE

OAKLAND PARK

5399 N Dixie Highway, Suite 1
Oakland Park, FL 33334

TEL: (954) 202-3131 Fax: (954) 561-6208

BROWARD SHERIFF'S OFFICE

NORTH LAUDERDALE

701 SW 71st Avenue
North Lauderdale, FL 33068

TEL: (954) 722-5800

Fax: (954) 720-0830

CRIME PREVENTION PROGRAMS, cont.

BROWARD SHERIFF'S OFFICE

COOPER CITY

10580 Stirling Road

Cooper City, FL 33026

TEL: (954) 432-9000 Fax: (954) 432-1282

CITY/ COCONUT CREEK POLICE DEPT.

4800 W Copans Road

Coconut Creek, FL 33063

TEL: (954) 973-6700

Fax: (954) 973-6718

Website: www.creekgov.net/police

Email: ciu@coconutcreek.net

TOWN OF DAVIE POLICE DEPT.

1230 Nob Hill Road

Davie, FL 33324

TEL: (954) 693-8200

Fax: (954) 693-8253

Website: www.daviepolice.com

Email: community@daviepolice.com

CITY/ HALLANDALE POLICE DEPT.

400 S Federal Highway

Hallandale, FL 33309

TEL: (954) 457-1400

Fax: (954) 457-1665

Website: www.hallandalebeachfl.gov

Email: police@cohb.org

CITY/ LAUDERHILL POLICE DEPT.

6279 W Oakland Park Boulevard

Lauderhill, FL 33313

TEL: (954) 497-4700

Website: www.lauderhill-fl.gov

CITY/ OF MARGATE POLICE DEPT.

5790 Margate Boulevard

Margate, FL 33063

TEL: (954) 972-7111

Fax: (954) 972-1260

Website: www.margatefl.com/police

Email: mpd@margate.fl.com

BROWARD SHERIFF'S OFFICE

PARKLAND

6650 University Drive

Parkland, FL 33067

TEL: (954) 753-5050

CITY/ CORAL SPRINGS POLICE DEPT

2801 Coral Springs Drive

Coral Springs, FL 33065

TEL: (954) 344-00

Fax: (954) 346-1360

Website: www.coralsprings.gov

Email: pdcs@coralsprings.gov

CITY/ FORT LAUDERDALE POLICE

1300 W Broward Boulevard

Fort Lauderdale, FL 33312

TEL: (954) 828-5700

Fax: (954) 828-6001

Website: www.flpd.org

CITY/ HOLLYWOOD POLICE DEPT.

3250 Hollywood Boulevard

Hollywood, FL 33021

TEL: (954) 967-4357

Fax: (954) 967-4637

Website: www.hollywoodpolice.org

CITY/ LIGHTHOUSE PT. POLICE DEPT.

3701 NE 22nd Avenue

Lighthouse Point, FL 33064

TEL: (954) 942-8080

Fax: (954) 784-3412

Website: www.lhppd.com

Email: mmasi@lighthousepoint.com

CITY/ MIRAMAR POLICE DEPT.

11765 City Hall Promenade

Miramar, FL 33025

TEL: (954) 602-4000

Fax: (954) 602-3581

Website: www.miramarpd.org

Email: pdwebmail@miramarpd.org

CRIME PREVENTION PROGRAMS, cont.

CITY/ PEMBROKE PINES POLICE DEPT.

9500 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 436-3274
Website: www.pppines.com/police
Email: cau@ppines.com

CITY/ SUNRISE POLICE DEPT.

10440 W Oakland Park Boulevard
Sunrise, FL 33351
TEL: (954) 764-4357
Crime Prevention Unit: (954) 916-5601
Website: www.sunrisefl.gov
Email: sunrisepolicechief@sunrisefl.gov

CITY/ PLANTATION POLICE DEPT.

451 NW 70th Terrace
Plantation, FL 33317
TEL: (954) 797-2100
Website: www.psd.plantation.org
Email: jschlegel@psd.plantation.org

CITY/ WILTON MANORS POLICE DEPT.

2020 Wilton Drive
Wilton Manors, FL 33305
TEL: (954) 390-2150
Fax: (954) 390-2189
Website: www.wmpd.org
Email: info@wmpd.org

SENIORS VS. CRIME PROJECT

Office of the Attorney General
1515 N Flagler Drive, Suite 900
West Palm Beach, FL 33401

(800) 203-3099

Fax: (561) 585-8487

Wayne Picone, Regional Director 1

Website: www.seniorsvscrime.com

Email: director1@svcproject.org

Volunteers, through the Senior Sleuths Program, work in offices throughout the state. Senior Sleuths' Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.

CORAL SPRINGS OFFICE

10000 NW 29th Street
Coral Springs, FL 33065
Joann Tramonte, Manager
TEL: (954) 340-4168
Email: coralsprings@svcproject.org
By Appointment Only

TAMARAC OFFICE

7515 N Pine Island Road
Tamarac, FL 33321
Herb Daley, Manager
TEL: (954) 597-3959
Email: tamarac@svcproject.org
By Appointment Only

DELRAY BEACH OFFICE

15127 Jog Road, Suite 203
Delray Beach, FL 33446
Al Payne, Deputy Regional Director
Email: alpaynesvc@aol.com
By Appointment Only

CRIME PREVENTION PROGRAMS, cont.

STATE ATTORNEY'S OFFICE- 17TH JUDICIAL CIRCUIT - BROWARD COUNTY

(954) 765-4133
Fax: (954) 765-4178

SAO Victim Resource Center
16th SE 6th Street
Fort Lauderdale, FL 33301

Ta/Veca Collins, Director Victim Advocate Unit

Website: <https://browardsao.com>

The Victim Advocate Unit provides supportive and crisis counseling to crime victims; court accompaniment for pre-filing and pre-trial conferences; hearings, depositions, and trials; courtroom and criminal justice orientation; information and referral to community resources; assistance with application for Crime Victim Compensation and/or Restitution; and assistance in creating viable safety plans. The Victim Advocate Office can also help: Provide complimentary parking in the witness/juror parking garage on the northeast corner of 3rd Avenue and SE 6th Street for witnesses who have been asked to appear at the main downtown Broward County Courthouse, 201 SE 6th Street, Fort Lauderdale, FL 33301. Follow the signs for the witness/juror parking garage. Place the victim/witness on telephone standby to avoid unnecessary courtroom appearances if the judge agrees. Assist victim and witnesses in solving problems caused by the necessity of appearing in court. Expedite the return of stolen property to victims of crime, if approved by the judge. Notify the victim or witness of the outcome of the case. Provide qualified victim/witness coordinators to answer questions and explain courtroom procedures.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Free service

Languages: English, Spanish, Creole, and French



DAY CARE PROGRAMS

ALZHEIMER'S DAY CARE CENTERS

See separate listing under **Alzheimer's Programs**

A JOYFUL HEART ADULT DAY CENTER

(754) 210-3374

12201 Pembroke Road

(954) 362-4923

Pembroke Pines, FL 33025

Corlette Deveaux, Administrator

Website: www.ajhss.com

Email: joyfulheartbroward@gmail.com

A Joyful Heart Senior Services provides services focused on supporting the needs of seniors and disabled individuals in the community. Their goal is to keep seniors engaged, active, stimulated, and increase their quality of life.

Hours: 7:30 AM – 6:00 PM (Mon – Fri)

Fees: Private Pay; Medicaid Waiver; Sliding Scale for Private Pay

Languages: English, Spanish and Creole

BIG SMILES CARE SERVICES

(561) 306-1935

11216 Pines Boulevard

Fax: (954) 374-9005

Pembroke Pines, FL 33026

Sebastian Falvo, Administrator

Website: www.bigsmilesadulthooddaycare.com

Email: bigsmilesadulthooddaycare@gmail.com

We provide a great environment for seniors, with socialization, games, mental and physical exercises, arts and crafts, computer classes, shows, music, beauty salon, full supervision, courtesy transportation, and meals (breakfast, lunch, and snacks).

Hours: 7:30 AM - 4:00 PM (Mon-Fri)

Eligibility : Ages 18 and over; participants should be able to eat by themselves

Fees: Private Pay and Long Term Care Medicaid

Languages: English and Spanish

DAY CARE PROGRAMS, cont.

BROWARD ADULT DAY CARE CENTER

2615 Davie Boulevard
Fort Lauderdale, FL 33312

(954) 791-1611

Fax: (954) 688-2552

Abraham Alonso, President

Main Contact: Dubell Santana

Website: www.browardseniorcare.com

Email: browardsenior@gmail.com

Broward Adult Day Care Center offers older adults an opportunity to get out of the house and receive both mental and social stimulation in a safe, supportive, and cheerful environment. designed to promote mental and social stimulation. With life expectation increasing, most working families in Broward County are facing the worry of having to leave their elderly relatives or those with special needs home alone. Some of these seniors become depressed due to the lack of social activities and the lack of necessary supervision during certain hours of the day.

Broward Adult Day Care Center provides its participants everything they may need including, but not limited to, from scheduled leisure activities, delicious and nutritious food, all the way to supervised entertainment to improve their physical and mental abilities, while providing a safe environment and comfort for their families.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Ages 18 and over

Fees: Private Pay/Fee for Services and Medicaid. 10% off price for seniors/disabled adults. There is a minimum of 5 hours at \$10/hour.

Languages: English and Spanish

CARL SHECHTER SOUTHWEST FOCAL POINT ADULT DAY CARE CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026

(954) 450-6888

Fax: (954) 447-1730

Website: www.ppines.com

Email: jshechter@ppines.com

Anselma Moody, Adult Day Care Director

Email: AMoody@sfl.easterseals.com

Website: www.ppines.com

The Carl Shechter Southwest Focal Point provides a broad array of activities, including snacks and a hot noontime meal. A nurse is on duty. The Center provides specialized day care services for clients with Alzheimer's disease, related dementias, and physical frailty conditions. Caregiver support groups are available in English and Spanish.

DAY CARE PROGRAMS, cont.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Eligibility: Age 60 and over and a resident of Southwest Broward County

Fees: Donations are gratefully accepted.

Languages: English, Spanish and Creole

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT

(954) 480-4460

227 NW 2nd Avenue

Fax: (954) 480-4493

Deerfield Beach, FL 33441

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Individuals aged 60 and over with special needs.

Languages: English, Spanish, Creole, and Portuguese

FLORIDA PACE CENTER, INC. (PACE)

(954) 441-7079

2814 Corporate Way

Fax: (954) 675-5886

Miramar, FL 33025

Christine Hogenkamp, Site Administrator

Website: www.miamijewishhealth.org/living/program-of-all-inclusive-care-for-the-elderly

Email: chogenkamp@miamijewishhealth.org

Florida Pace Center is an affiliate of Miami Jewish Health Systems. They provide a personalized program of health and supportive services for seniors who want to stay independent and at home. Transportation to and from the center is available, as well as meals and snacks, and fun activities.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over; Medicare/Medicaid recipient (must have either or both)

Fees: Call for details

Languages: English and Spanish

DAY CARE PROGRAMS, cont.

GOLDEN SMILE ADULT DAY CARE

(754) 703-5684

1720 Hallandale Beach Boulevard
Hallandale Beach, FL 33009

Fax: (754) 703-5687

Irina Mercier, Administrator
Email: irinamercier@yahoo.com

Golden Smile Adult Day Care provides safety, nutrition management, exercise programs, music therapy, social activities, arts and crafts, discussions, relaxation, table and board games, library, coordination and memory games, holiday and birthday celebrations, and monthly entertainment.

Hours: 8:00 AM - 6:00 PM (Mon-Sat)

Eligibility: Age 60 and over

Languages: English, Spanish, Russian, Ukrainian, and Hebrew

Fees: Private Pay and Medicaid Long Term Care

NOBLE A. MCARTOR ADULT DAY CARE CENTER

(954) 764-5055

1480 SW 9th Avenue
Fort Lauderdale, FL 33315

Fax: (954) 764-5155

Lisa Peters, Director of Senior Services

Website: www.sunserve.org

Email: lpeters@sunserve.org

The Noble A. McArtor Adult Day Care Center offers varied activities for frail Gay, Lesbian, and straight elders in a homelike atmosphere. Services include: recreational and social activities; mental stimulation; continental breakfast; and a hot noontime meal.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; require assistance with at least two ADL's (activities of daily living)(hands on); must be continent; and mild cognitive impairment.

Fees: Free service; donations accepted; private pay for those who do not meet the above eligibility requirements.

Language: English and Spanish

NORTHWEST FEDERATED WOMAN'S CLUB DAYCARE CENTER

(954) 714-3500

2185 NW 19th Street
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

DAY CARE PROGRAMS, cont.

The Northwest Federated Woman's Club offers special programs designed for the frail elderly. These activities include transportation, health support, recreation, and a hot noontime meal and snacks.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Eligibility: Age 60 and over with eligibility process

Languages: English, Spanish and French/Creole

NORTHWEST FOCAL POINT ADULT DAY CENTER

(954) 977-6556

6009 NW 10th Street

Fax: (954) 972-6492

Margate, FL 33063

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: tlieberman@margatefl.com

This program provides many activities, including a hot noontime meal and supervision by a nurse. It is administered by the City of Margate.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Fees: Accepts Medicaid, Broward County Elderly and Veterans Services funding and private pay.

SARAH CARE ADULT DAY CARE OF PEMBROKE PINES

(954) 237-5050

1200 N University Drive

Fax: (954) 639-7823

Pembroke Pines, FL 33024

Doris Campbell, Director

Website: www.sarahcare.com
dcampbell@sarahcare.com

Email:

This Center offers individualized and group day care program, including cognitive activities; social and physical activities; and memory enhancement programs in a safe and caring home-like environment. Staff endeavors to meet the social, emotional, and physical needs of every participant. Meals are provided and a nurse is on staff to monitor health issues.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: Private Pay; Medicaid; Medicaid Long Term Care; Private Insurance. Offers a free four hour trial day with a signed Medical form.

Languages: English, Spanish, Creole, and French

DAY CARE PROGRAMS, cont.

SARAH CARE OF CORAL SPRINGS ADULT DAY CARE

(954) 341-7788

754 Riverside Drive
Coral Springs, FL 33071

Fax: (954) 341-1844

Lewis Beyda, Owner/Director

Website: www.sarahcare-cs.com

Email: lewis@sarahcare-cs.com

Sarah Care is an Adult Day Care Center for seniors with mental and physical impairments, including Alzheimer's, dementia, stroke, Parkinson's, developmental disabilities, and incontinency problems.

Daily activities include: games; bingo; arts & crafts; chair exercises; music; pet therapy; intergenerational programs; and gardening. SarahCare also offers beauty/barbershop services, bathing, and podiatry services.

Hours: 7:00 AM - 6:00 PM (Mon-Fri)

Fees: Private Pay (\$75.00 per day); Medicaid Long Term Care

Languages: English, Spanish and Creole

THE SENIOR SOCIAL CLUB

Phone: (954) 366-1212

2912 State Road 7
Margate, FL 33063

Fax: (954) 366-3896

Javonne Young, Executive Director

Website: www.theseniorsocial.com

Email: info@theseniorsocial.com

The Senior Social club is not only a "home-away-from home" but also embodies a club-like ambiance to facilitate social, intellectual, and physical growth in a place of comfort and fun. The Senior Social Club provides supervised activities and exercises, medication management, socialization in a positive and loving environment, memory stimulating games, music, arts, and crafts to maintain an active memory. Located directly across from HCA Northwest Medical Hospital.

Hours: 7:00 AM - 6:00 PM (Mon-Fri)

Fees: Private Pay; Medicaid Managed Care Program; Long Term Care and Veterans Assistance

SOUTHCENTRAL/SOUTHEAST FOCAL POINT ADULT DAY CARE CENTER (SCSEFP)

(954) 883-5220

6700 Miramar Parkway
Miramar, FL 33025

Fax: (954) 602-3400

Katrina Davenport, Director of Social Services

Website: www.MiramarFL.gov

Email: rdtaveras@miramarfl.gov

DAY CARE PROGRAMS, cont.

The centers provide a variety of social, recreational, and educational programs; in addition to, information, referrals, counseling, and support groups, transportation, and health support. The center is an Older Americans Act congregate dining site with and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point Senior Center is administered by the City of Miramar.

Hours: 7:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Language: English, Spanish and Creole

TAMARAC SENIOR CENTER INC

(954) 694-1100

6570 N University Drive
Tamarac, FL 33321

Maria Pereira, President

Website: www.tamaracseniorcenter.com

Email: admin@tamaracseniorcenter.com

Tamarac Senior Center (Day Care) offers transportation, breakfast, lunch, snack, arts and crafts, bingo, Zumba, cognitive exercises, games, monthly birthday celebrations, holiday celebrations, computer program, beauty salon, field trips, aerobic exercises, movies, and other activities.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Age 65 and over or qualified Medicaid

Fees: Insurance and Private Pay

Languages: English and Spanish

TENDER LOVING CARE ADULT DAY HEALTH CENTER

(954) 917-8099

611 NW 31st Avenue
Pompano Beach, FL 33069

Fax: (954) 917-8066

Darlene Ponder, Administrator

Website: www.tlcaultdaycare.com

Email: tlcaultdaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

DAY CARE PROGRAMS, cont.

Hours: 7:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over; have a physician complete a medical form and state the client is eligible for adult day care.

Fees: Private pay; CCE; Long Term Care Medicaid

Languages: English

WILTON MANORS ADULT DAY CARE CENTER (954) 630-9501
& TIME TOGETHER MENTAL HEALTH CARE PROGRAM Fax: (954) 567-0656

1503 NE 26th Street
Wilton Manors, FL 33305

Sandra Valdes, Program Director

Website: www.ccadm.org

Email: browardelderly@ccadm.org

The Center offers a variety of activities for frail elders; including daily breakfast, lunch, and afternoon snacks in a friendly safe environment. Services also include health monitoring by an LPN, and respite care services are provided to caregivers. The Center is administered by Catholic Charities of the Archdiocese of Miami.

Hours: 7:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: English, Spanish and Creole



DEAF / HEARING IMPAIRED SERVICES

AMERICAN SPEECH LANGUAGE HEARING ASSN (ASHA)

(800) 638-8255

2200 Research Boulevard
Rockville, MD 20852

Fax: (301) 296-8580
TDD: (301) 296-5650

Arlene Pietranton, CEO

Website: www.asha.org

Email: actioncenter@asha.org

The organization provides information about speech, language and hearing. It offers referrals to pathologists and audiologists, and offers general information and resources on balance, speech-language, and swallowing problems.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

CENTER FOR HEARING AND COMMUNICATION

(954) 601-1930

2900 W Cypress Creek Road, Suite 3
Fort Lauderdale, FL 33309

TDD: (954) 601-1938
Video Relay: (954) 642-2351
Fax: (954) 601-1399

Tracy Perez, Regional Executive Director

Website: www.chchearing.org

Email: tperez@chchearing.org

The Center for Hearing and Communication serves as Broward's Regional Center for the Telephone Equipment Distribution Program administered by the Florida Telecommunications Relay Inc., in conjunction with the Florida Public Service Commission. Under this program, amplified phones and TDDs (Telephone Device for the Deaf), along with audible and visual ring signalers, are provided at no costs to residents of the State of Florida who are deaf and/or hard of hearing. Applications may be obtained in the CHC offices. Equipment includes the following: volume control telephones for the hearing-impaired, volume control telephones for the speech-impaired, telecommunication devices for the deaf and speech-impaired, Braille telecommunication devices for the deaf and blind, audio and visual ring signals, and tactile ringers (beeper units) for the legally blind. Free online hearing test. The Center for Hearing and Communication also recycles hearing aids.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); By appointment only

Fees: Medicare, Medicaid, non-HMO Medicaid, private pay, sliding scale and reduced fees.

Eligibility: Proof of residency and hearing loss are required for the phone program only.

Languages: American Sign Language and Conversational Signing

DEAF / HEARING IMPAIRED SERVICES, cont.

FLORIDA TELECOMMUNICATIONS RELAY, INC

1820 E Park Avenue, Suite 101
Tallahassee, FL 32301

Main: 7-1-1

Administrative: (800) 222-3448

TTY: (888) 447-5620

SCII for personal computer: (800) 955-1339

Fax: (850) 656-6099

French: (877) 955-8707

Spanish: (877) 955-8773

Customer Care: (888) 554-1151

Website: www.ftri.org

Email: customercare@ftri.org

Deaf persons may call a state sponsored message relay system for help in making phone calls to other parties via telephone. The service is administered by Florida Telecommunications Relay, Inc. in conjunction with the Florida Public Services Commission. Access charges on individual telephone bills are used to fund the project.

Florida residents with certified hearing loss are eligible to receive free amplified phones through this state-wide program. To qualify, applicants must be Florida residents over the age of 3 and have a hearing loss. No income or insurance requirements. Applications are available on the agency website.

Hours: 24/7

Eligibility: Amplified phones – Age 3 and over, Florida resident and have a hearing loss and/or speech disability.

Fees: No charge for this service for local calls

Languages: Spanish (both Spanish to Spanish or translation from English to Spanish available), TDD and voice French Creole (both French to French or translation from English to French), TDD and voice.

HEAR FOR GOOD, INC. – MAIN OFFICE

8360 W Oakland Park Boulevard, Suite 201C
Sunrise, FL 33351

(954) 998-3277

Fax: (954) 472-3633

HEAR FOR GOOD – SOREF JCC

6501 W Sunrise Boulevard, Room B103
Plantation, FL 33313

Sherry Rauth, AuD, Director

Website: www.hearforgood.org

Email: hear@hearforgood.org

Hear for Good provides free hearing evaluations and high quality hearing aids on a sliding price scale based on income in Plantation and Sunrise.

Hours: 9:00 AM – 1:00 PM (Wed & Thurs)

DEAF / HEARING IMPAIRED SERVICES, cont.

Eligibility: Anyone can get a free evaluation. Lower income individuals pay less for hearing aids.

Fee: Private Pay; Free hearing and screening; Hearing aids on sliding scale.

Languages: English, Spanish and Yiddish

INTERNATIONAL HEARING SOCIETY/HEARING AID HELPLINE

(800) 521-5247

International Hearing Society
16880 Middlebelt Road, Suite 4
Livonia, MI 48154

Fax: (734) 522-0200

Alissa, Parady, Interim Executive Director

Website: <http://ihsinfo.org>

Email: interacto@ihsinfo.org

The Hearing Aid Helpline is a toll-free line available to the public to help find resources for hearing aids. The Helpline provides callers with IHS members in their state, as well as referrals to places that offer financial resources. A person requiring information need only clearly leave their name and address and an information kit will be sent to them.

Hours: Helpline: 24/7

LIONS CLUB INTERNATIONAL

(630) 571-5466

1900 SW 35th Avenue
Fort Lauderdale, FL 33312

Website: www.lionsclubs.org

Email: lcif@lionsclubs.org

The Lions Club offers an eye examination, eyeglasses, and hearing aids free of charge to those persons unable financially to pay for these services. The Lions Club also collects old eyeglasses, frames, and hearing aids. Please go to website www.lionsclubs.org for more information.



DENTAL SERVICES

BROWARD COLLEGE DENTAL CLINIC

(954) 201-6779

Broward College
3501 SW Davie Road, Room 159
Davie, FL 33314

Fax: (954) 201-6397

Joyce Abraham, Associate Dean

Website: www.broward.edu

Email: jabraham@broward.edu

The clinic provides training for dental assisting and dental hygiene students. The clinic offers full-service prevention dental hygiene care at reduced prices. Services include: X-rays, examination, simple dental cleaning, non-surgical periodontal therapy including deep cleanings, nutritional counseling, sealants, and localized antibiotics delivery. Broward College Dental Clinic is not intended to be a patient's dental home.

Hours: Clinic hours vary, please call for an appointment
8:30 AM – 4:30 PM (Mon-Thurs)

Eligibility: All Ages

Languages: English and Spanish

Fees: Reduced fees are based upon services rendered. Insurance is not accepted.
Cash, checks or credit cards.

BROWARD HEALTH CORA E. BRAYNON FAMILY HEALTH CENTER

(954) 759-6600

200 NW 7th Avenue
Fort Lauderdale, FL 33311

Fax: (954) 759-6011

Shane Strum, Administrator

Website: www.browardhealth.org

Dental services (cleaning, fillings and extractions) are available to low income families with no insurance.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: First visit is \$70.00. The dentist determines the additional fees. Most major health insurance plans are accepted, Medicare, Medicaid and financial assistance available.

FLORIDA DEPARTMENT OF HEALTH – BROWARD COUNTY

(954) 467-4705

South Regional Health Center
4105 Pembroke Road
Hollywood, FL 33021

Website: www.broward.floridahealth.gov

DENTAL SERVICES, cont.

The Health Department provides preventative and limited routine dental care for eligible adults referred to the clinic through the Memorial Health Care System Primary Care Program.

Eligibility: Ages 21 and over; 200 percent of Federal poverty guidelines

Hours: Referred patients will be provided with an appointment during service hours.

Fees: Sliding scale

NOVA SOUTHEASTERN UNIVERSITY COLLEGE OF DENTAL MEDICINE - MAIN

3200 S University Drive
Sanford L. Ziff Center
Davie, FL 33328

Dental Urgent Care & Student Clinic: (954) 262-7500

Faculty Practice: (954) 262-4887

Website: <https://dental.nova.edu/clinics/index.html>

URGENT CARE CLINIC

The Urgent Care Clinic is a walk-in clinic for patients experiencing pain, swelling, and/or a significant compromised situation.

Hours: Urgent Care: Patient Intake: 8:30 AM - 10:30 AM or 12:30 PM – 2:30 PM (Mon-Fri; except Wed)

Fees: There is a flat rate, nonrefundable fee of \$180, which is utilized for the evaluation, x-rays, and any given treatment at the time of the appointment.

FACULTY PRACTICE

NSU Faculty Practice Clinics offer specialty services and a range of comprehensive general and preventive, diagnostic and restorative care such as Endodontics, Periodontics, Prosthodontics, Orthodontics, and Oral and Maxillofacial Medicine and Surgery. Call for an appointment.

Hours: 9:00 AM – 5:00 PM (Mon-Wed, Fri)
9:00 AM – 8:00 PM (Thurs)
9:00 AM – 1:00 PM (Sat)

Fees: Call for Details; Accepts Humana PPO, Comp Benefits PPO, MetLife PPO insurances; Credit Cards and Care Credit. Our fee-for-service prices apply to those who do not have dental insurance. These fees are comparable to other dental practices.

DENTAL SERVICES, cont.

STUDENT CLINIC LOCATION

The Clinic offers routine dental examination and treatment, including radiographs, cleanings, restorations, root canal, crown & bridge, and dentures, as needed, available at discounted rates, from 30 to 50%.

Hours: 9:00 AM – 5:00 PM (Mon, Thurs & Fri)
9:00 AM – 4:00 PM (Tues & Wed)
5:00 PM – 8:00 PM (Tues & Wed)

Eligibility: Disabled, frail or medically complex persons of any age. Dental needs must be within the scope of the practice.

Fees: Insurance is not accepted; Direct payment and Medicaid are accepted

Languages: English, Spanish and Creole

WILTON MANORS DENTAL CLINIC

819 NW 26th Street

Wilton Manors, FL 33305

Faculty Practice: (954) 567-5650

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

CYPRESS CREEK DENTAL CLINIC

1201 W Cypress Creek Road

Fort Lauderdale, FL 3309

Student Clinic: (954) 262-7530

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

DEPARTMENT OF CHILDREN AND FAMILIES (DCF)

ABUSE HOTLINE

(800) 962-2873

ACCESS FLORIDA – NORTH BROWARD REGIONAL SERVICE CENTER

3756 W Oakland Park Boulevard
Fort Lauderdale, FL 33311

Mailing Address:

ACCESS Central Service
P.O. Box 1770
Ocala, FL 34478-1770

ACCESS: (850) 300-4323

Adm. Fax: (954) 267-2184

EBT Customer Service: (888) 356-3281

Nursing Home Waiver: (954) 267-2011

Intake: (800) 762-2237

Fax: Nursing Home and Waiver: (954) 202-3249

Fax: Return Requested Verification: (954) 267-4055

Fax: Medically Needy Bill Tracking: (954) 267-2133

Fax: ACCESS Call Center: (866) 886-4342

Dawn Liberta, Community Development Administrator

Email: dawn.liberta@myflfamilies.com

LAUDERDALE LAKES SERVICE CENTER

3756 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311

TEL: (850) 300-4323

EBT Customer Service (888) 356-3281

Fax: ACCESS Call Center (866) 886-4342

Fax: Medically Needy Bill Tracking (954) 267-2133

Fax: Nursing Home Waiver (954) 202-3249

Website: www.myflorida.com/accessflorida

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

DCF PROGRAMS:

Supplemental Nutrition Assistance Program (SNAP)

SNAP, formerly known as the Food Stamp Program, provides nutritional support for low-income seniors, people with disabilities living on fixed incomes and other individuals and families with low incomes. DCF determines eligibility for SNAP Benefits to clients. Once approved, a reloadable E.B.T. (Electronic Benefit Transfer) Card will be mailed to your mailing address that can be used at local supermarkets.

Eligibility: Must live in the State of Florida; must be a US citizen or a qualified non-citizen status; must have a Social Security Number or proof that application has been submitted or the number; no asset limit for most SNAP households (only for those households with no disqualified members). Certain individuals are required to cooperate with the State's child support enforcement agency to establish paternity and obtain child support. Households, with a disqualified member, have a \$2,250 asset limit (ex. Bank accounts and property, but not the home you live in or cars

DEPARTMENT OF CHILDREN AND FAMILIES (DCF), cont.

worth less than \$8,500). If at least one person is age 60 or older or disabled, the household may have up to \$3,250 in assets.

SSI Related Medicaid Programs With Limited Benefits

The State of Florida has three programs designed to provide Medicaid to low-income individuals who are either aged or disabled. This is referred to as SSI-Related Medicaid. Programs include: Qualified Medicare Beneficiary (QMB); Special Low Income Medicare Beneficiary (SLMB); and Qualified Individuals (QI-1). Individuals may apply for full Medicaid coverage and other services using the online ACCESS Florida Application and submitting it electronically.

Eligibility: QMB Program – Pays Medicare A & B premiums, coinsurance & deductibles only
Income limit for individual - \$1,215 & Asset Limit \$9,090
Income limit for couple - \$1,643 and asset limit of \$13,630;

SLMB Program – Pays for Medicare Part B premium only.
Income limit for individual - \$1,458 & Asset Limit \$9,090
Income limit for couple - \$1,972 and Asset limit \$13,630;

QI-1 Program – Pays for Medicare Part B premium only.
Income limit for individual \$1,640 & Asset Limit \$9,090
Income limit for couple \$2,219 and Asset Limit \$13,630.

Financial Assistance – Temporary Cash Assistance Program (TCA)

The TCA Program provides cash assistance to families with children under the age of 18 or, if a full time secondary school student, who meets the technical, income, and asset requirements. The program helps families become self-supporting while allowing children to remain in their own homes. Pregnant women may also receive TCA, either in the third trimester, if unable to work, or in the 9th month of pregnancy.

Eligibility: The TCA Program is limited to a lifetime cumulative total of 48 months as an adult. In order to receive TCA, individuals are required to participate in work activities unless exempted from these requirements. All types of income are counted to determine if a household is eligible. Individual must be a US Citizen or qualified non-citizen; resident of Florida. Everyone applying for TCA must have a Social Security Number.

A family's countable assets must be equal to or less than \$2,000. Licensed vehicles, needed for individuals subject to the work requirement, may not exceed a combined value of \$8,500. A child must be living in the home maintained by a parent or a relative who is a blood relative of the child. The parent or caretaker relative of the children must cooperate with child support enforcement to identify and locate the non-custodial parent(s). Children under the age of 5, must be current with childhood immunizations. Children, 6 to 18, must attend school, and parents/caretakers must attend school conferences.

DEPARTMENT OF CHILDREN AND FAMILIES (DCF), cont.

Financial Assistance – Optional State Supplementation (OSS)

Optional State Supplementation (OSS) is a cash assistance program. Its purpose is to supplement a person's income to help pay for costs in an Assisted Living Facility, Mental Health Residential Treatment Facility, and/or Adult Family Care Home. It is NOT a Medicaid program.

Eligibility: Must be 65 years or older, or 18 years of age or older and blind or disabled; and a Florida resident; be a US Citizen or qualified non-citizen; have a Social Security Number or apply for one; apply for any other benefits to which each individual may be entitled, including SSI payments; disclose any third party liability (i.e., health insurance); be certified by Adult Services, Developmental Disabilities, or Adult Mental Health case manager as needing placement in a licensed facility: Adult Family Care Home (AFCH); Assisted Living Facility (ALF); or Mental Health Residential Treatment Facility (MHRTF). The income limit is \$992.40 for individuals and \$1,911.80 per couple; asset limit is \$2,000 for individual and \$3,000 per couple.

Fees: The OSS payment is made directly to the client. The amount is based on the client's income and the current cost of care in the facility.

Financial Assistance – Institutional Care Program (ICP)

The ICP Program helps people, in nursing facilities, pay for the cost of their care and provides general medical coverage.

Eligibility: Age 65 or older or disabled; a Florida resident; a US Citizen or qualified non-citizen; have a social security number or apply for one; be determined to be in need of nursing facility services; be placed in a nursing home that participates in the Medicaid Program; individual income limit of \$2,742, individual assets limit is \$2,000; couple income \$5,484, couple assets limit is \$3,000 (if both persons are deemed eligible). For ICP, when one person is going into a nursing home, the community spouse is allowed to retain income and assets in excess of this amount.

Financial Assistance – Home and Community Based Services (HCBS)

Home and Community Based Services (HCBS) Waiver Programs are designed to meet the health and supportive needs of individuals in need of nursing home care. The HCBS Waiver Programs allow individuals to remain in their home or community instead of going to a nursing facility.

Eligibility: Must meet Medicaid financial eligibility and be assessed by the CARES Team as being at risk of placement in a nursing home; and must be 18 to 59 years of age. Individual income of \$2,742 and individual asset limit of \$2,000; Couple income of \$5,484 and couple asset limit of \$3,000.

Medicaid/Medicare – Emergency Medical Assistance (EMA)

Non-citizens, who are Medicaid eligible except for the citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating the treatment was due to an emergency condition. The proof must

DEPARTMENT OF CHILDREN AND FAMILIES (DCF), cont.

include the date(s) of emergency. Non-citizens, in the U.S. for temporary reasons, are not eligible for EMA.

Medicaid/Medicare – Medically Needy Program

MEDICALLY NEEDEY BILL TRACKING FAX:

(954) 267-2133

The Medically Needy Share of Cost Program assists individuals who are not eligible for “full” Medicaid because their income or assets are over the Medicaid Program limits. They may qualify for the Medically Needy Program. A certain amount of medical bills must be incurred each month before Medicaid is approved. This is your “Share of Cost.” Once the individual meets the share of cost for the month, the person must contact DCF to complete the bill tracking and approve Medicaid for the remainder of the month.

Eligibility: Age 65 or older, blind, or disabled; be a U.S. citizen or a qualified non-citizen; be a Florida resident; have a social security number or apply for one; apply for any other benefits to which he may be entitled; and disclose any third party liability (i.e., health insurance). There is no income limit, however, gross income is used to determine the Share of Cost. The asset limit is \$5,000 per individual and \$6,000 for an eligible couple.

Fees: Meeting the Share of Cost (SOC): The Share of Cost works like a deductible. A person must incur enough medical expenses to offset his income to within the Medically Needy income level. When medical bills exceed the Share of Cost (SOC), the person becomes eligible for Medicaid for the remainder of that month only. Coverage does not extend beyond the month in which the SOC is met.

Immigrant/Refugee Services – Refugee Assistance Program (RAP)

The Refugee Assistance Program (RAP) provides financial and medical assistance to needy refugees for effective resettlement and to achieve economic self-sufficiency as quickly as possible.

Eligibility: Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of eight months following arrival to the U.S.

ADULT SERVICES PROTECTIVE SERVICES (APS) AND INTERVENTION PROGRAMS

(954) 375-6064

Fax: (954) 267-4038

1400 W Commercial Boulevard, 2nd Floor
Fort Lauderdale, FL 33309

John Novy, Program Director

Website: www.myflorida.com/accessflorida

Email: john.novy@myflfamilies.com

The APS Department specializes in the investigation and prevention of the occurrences of abuse, neglect, or exploitation. Allegations of abuse, neglect, or exploitation are reported to the Florida Abuse Hotline. Service program for individuals, age 18-59; Home Care for Disabled

DEPARTMENT OF CHILDREN AND FAMILIES (DCF), cont.

Adults (HCDA) which provides a monthly stipend to the caregiver to assist with basic needs of the client. Community Care for Disabled Adults (CCDA) provides in-home services such as personal care, homemaker, respite, and case management. There is a statewide wait list for the service programs.

Assisted Living Facilities/Adult Residential Homes – Protective Intervention Program

For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and over; who are eligible for the Optional State Supplement (OSS) funding. The Program will assist with putting together documentation for the resident to receive OSS funding.

Community Care for Disabled Adults (CCDA)/Home Care for Disabled Adults (HCDA)

The CCDA program assists adults, ages 18-59, who have a permanent physical or mental disability that restricts their ability to perform normal activities of daily living and impedes their capacity to live independently. Through the CCDA program, services include, but are not limited to, personal care, case management, respite service; and homemaker service. The HCDA program provides case management and a small financial subsidy to approved caregivers providing in-home care to adult persons (age 18-59) with disabilities who would otherwise be placed in nursing homes or institutions.

SUBSTANCE ABUSE AND MENTAL HEALTH PROGRAM OFFICE

(954) 713-3026
Fax: (954) 467-4407

201 W Broward Boulevard, Suite 511
Fort Lauderdale, FL 33301

Suzette Fleischmann, Substance Abuse and Mental Health Director

Website: www.myflfamilies.com

Email: suzette.flesichman@myflfamilies.com

The agency provides program development, planning, and monitoring of State Programs in Broward County involving mental health, alcoholism, and drug abuse. The Substance Abuse Program also partners with other agencies to provide health, education, and social services for individuals and their families who are at risk of, or needing substance abuse services.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Criteria for admission to State Facility: Individuals must have been determined by a court to be at a substantial risk for living in the community due to possible danger to themselves or others; or the person has refused to care adequately for themselves; must have been charged with a criminal offense. Admissions include persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity; Individuals may also be committed to the Department if they have been adjudicated Not Guilty by Reason of Insanity, and they are considered to be dangerous and in need of treatment for their mental illness.

Languages: English, Spanish and Creole

DEVELOPMENTAL DISABILITIES

AGENCY FOR PERSONS WITH DISABILITIES (APD)

(954) 467-4218

201 W Broward Boulevard, Suite 305
Fort Lauderdale, FL 33301

Service: (954) 467-4377
Toll Free: (866) 273-2273

Website: <http://apd.cares.org>

Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people who have developmental disabilities; as well as their families. APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Intellectual Disabilities; and Prader-Willi Syndrome.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Anyone with developmental disabilities or needing information about developmental disabilities.

Languages: English and Spanish

ANN STORCK CENTER, INC

(954) 584-8000

1790 SW 43rd Way
Fort Lauderdale, FL 33312

Fax: (954) 321-8863

Pat Murphy, CEO

Website: www.annstorckcenter.org

Email: info@annstorckcenter.org

The Agency provides services for adults and children with developmental disabilities. Programs include: Residential, outpatient therapy, an adult day program, preschool services and art and music therapy.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Based on sliding scale; Medicaid Waiver; Private Pay

Languages: English, Spanish and Creole

DEVELOPMENTAL DISABILITIES, cont.

ARC BROWARD, INC.

10250 NW 53rd Street
Sunrise, FL 33351

(954) 746-9400

Fax: (954) 746-2954

TDD: (954) 577-4101

Julia Price, President/CEO

Website: www.arcbroward.com

Email: pfonseca@arcbroward.com

ARC Broward is a private, not-for-profit organization providing support and assistance primarily to children and adults with autism, Down's syndrome, cerebral palsy, and other developmental disabilities.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: The fees for services, specific to seniors, may be funded through some insurance programs, Medical Waiver, and on a private pay basis. Please call the intake coordinator for details on fees.

Residential Services

The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

Eligibility: Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

Fees: Medicaid Waiver; private pay

Senior Day Program

The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 40 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.

Languages: English, Spanish and Creole

DEVELOPMENTAL DISABILITIES, cont.

GOODWILL SOUTH FLORIDA

(954) 486-1600

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

Fax: (954) 497-3270

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

SPECIAL OLYMPICS FLORIDA / HEALTHY COMMUNITY SOUTHEAST

(954) 262-2150

Nova Southeastern University Campus
3301 College Avenue
Hollywood, FL 33314

Sherry Wheelock, President/CEO

Website: www.specialolympicsflorida.org

Email: mishapayne@sofl.org

Special Olympics provides year-round sports training, crucial health screenings, and life-changing leadership programs for people with intellectual disabilities. We have activities for all ability levels and serve both children and adults. Through the joy of sport, we transform lives every day and everywhere.

Healthy Community focuses on a “whole-person” approach to health care, helping to coordinate care for people with intellectual or developmental disabilities. Services offered include: screenings and follow-up care; access to quality vision wear; hearing aids; insoles; family health forums; training on caring for people with ID/DD; opportunities to participate in sports fitness and Special Olympics programs; tracking of health care records; care through community and medical partners; advocacy for all participants; and health care mentors through university and hospital partners.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Ages 2 and up with an intellectual or developmental disability (autism, down syndrome, cerebral palsy, Asperger’s etc.)

Fees: Free service

Languages: English, Spanish and Creole

DEVELOPMENTAL DISABILITIES, cont.

UNITED COMMUNITY OPTIONS OF SOUTH FLORIDA (UCO)

(954)

584-7178

3117 SW 13th Court
Fort Lauderdale, FL 33312

Fax: (954) 584-3151

Pat Murphy, Executive Director

Website: www.unitedcommunityoptionssfl.org

Email: ucinfo@ucpsouthflorida.org

UCO provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Languages: English, Spanish and Creole

DISASTER SERVICES

AMERICAN RED CROSS**(954) 797-3800****BROWARD COUNTY CHAPTER****Fax: (954) 797-1860**

3696 N Federal Highway, Suite 101

Disaster Services: (954) 797-3829

Fort Lauderdale, FL 33308

Paula Prendergast, Executive Director

Website: www.redcross.org/local/florida/south-florida/about-us/locations**Email:** browardredcross@usa.redcross.org

The American Red Cross offers emergency assistance with food, clothing, shelter, emotional support, and medical services following a disaster. The help of trained volunteers is utilized.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)**Fees:** Donations accepted by mail or on-line**BROWARD COUNTY ANIMAL CARE****(954) 359-1313**2400 SW 42nd Street**Fax: (954) 359-6294**

Fort Lauderdale, FL 33312

Website: www.broward.org/animal**Email:** animalcare@broward.org**Hours:** Adoptions & Redemptions: 11:00 AM – 6:00 PM (Tue - Sun)

Receiving: 11:00 AM – 5:00 PM (Tue - Sun)

Closed: Mondays

In the event of a hurricane and possible evacuation, contact the Broward County Animal Care department at Broward.org/Animal or (954) 359-1313 for pet-friendly sheltering information. There are three pet-friendly shelters that will be activated as needed. No pre-registration is required.

Broward County Animal Care officers and residents will bring many of the lost cats and dogs to Broward County shelters after a hurricane. Animal Care will call a client if they have someone's pet, providing that phones are operating, and the pet has identification (County registration tag, name tag or registered microchip). Otherwise, the Animal Care website should be checked at Broward.org/Animal to see if a pet is at the shelter.

DISASTER SERVICES, cont.

BROWARD COUNTY CALL CENTER

115 S Andrews Avenue, Room 506
Fort Lauderdale, FL 33301

(954) 831-4000

TDD: (954) 831-3940

Hurricane Hotline: Dial 3-1-1

Website: www.broward.org/callcenter/pages/default.aspx

Email: customerservice@broward.org

The Vulnerable Population Registry is designed to assist emergency responders to better plan for future recoveries from hurricanes and other disasters. Residents, who are disabled, frail, or have health issues and do not evacuate to a shelter or have family/friends to assist them during a disaster, should register with Broward County. Registering, into the database, is not a guarantee that people will be provided services or be placed on a priority list for emergency responders.

Residents are urged to familiarize themselves with the locations of the designated American Red Cross General Population Emergency Shelters. All of the locations selected as shelters have been built with safety standards or have been retrofitted to serve as shelters. American Red Cross Mass Care shelters provide a basic level of care and are open to all. No pre-registration is required. If you have a self-managed health condition or disability, you will likely be able to shelter comfortably in a General Population Shelter. When you arrive at the shelter, be sure to tell shelter personnel what your needs are. If you need transfer assistance, sign language interpretation and other auxiliary aids, or a quiet zone for a cognitive disability or mental health need, call 311 or 954-831-4000, TTY 954-831-3940 for the most updated information.

Hours: 8:30 AM – 5:00 PM (Mon-Fri) (Under emergency conditions, the Call Center is open 24/7)

Eligibility: Vulnerable Population Registry - The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. The person needs assistance with personal care and/or assistance with medications but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance.

Languages: English, Spanish and Creole

BROWARD COUNTY EMERGENCY MANAGEMENT

201 NW 84TH Avenue
Plantation, FL 33324

(954) 831-3901

Fax: (954) 382-4000

Tracy Jackson, Director

Website: www.broward.org/Emergency

Email: tjackson@broward.org

The Emergency Management Division is responsible for the management of all emergency preparedness program areas within Broward County. The primary role of the agency is to develop and implement comprehensive disaster planning, mitigation, and response activities within Broward County under the provision of Florida Statutes.

DISASTER SERVICES, cont.

Program: Special Needs Registry

If an individual has a medical condition that requires a greater level of care than that provided at a Mass Care Shelter, but does not require hospitalization or a medical institution, a Special Medical Needs Shelter may be appropriate. These shelters offer basic medical assistance and monitoring. They are staffed by qualified medical personnel and have back-up electricity for limited lighting and essential medical equipment. Family members and caregivers are encouraged to accompany residents with special medical needs. Pre-registration for the Special Needs Shelter is open throughout the year, and while not required, is strongly encouraged to be completed by April 10, to ensure that the shelter will be adequately prepared to meet the person's needs.

Eligibility: Age 18 and over; The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. He/she must require assistance with personal care and/or assistance with medications but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance. Register online or call for a paper application.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

<u>FLORIDA DIVISION OF EMERGENCY MANAGEMENT /</u>	(850) 815-4000
<u>FLORIDA STATE WATCH OFFICE</u>	Helpline During Disaster: (800) 342-3557
2555 Shumard Oak Boulevard	
Tallahassee, FL 32399	Kevin Guthrie, Director

Website: www.floridadisaster.org

The Division of Emergency Management plans for and responds to both natural and man-made disasters. The Division is the state's liaison with federal and local agencies on emergencies of all kinds.

The State of Florida and the American Red Cross have collaborated to provide a public view of current shelters listed in the Red Cross National Shelter System. This information is updated as regularly as possible and may be immediately out of date. To view, go to www.floridadisaster.org/shelters

<u>HANDS ON BROWARD</u>	(954) 233-1300
5815-A N Andrews Way	
Fort Lauderdale, FL 33309	

Website: www.handsonbroward.org

Email: contactus@handsonbroward.org

Hands On Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both Hands On Broward or your place of business or worship.

DISASTER SERVICES, cont.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

HEALTHCARE READY

(866) 247-2694

1325 G Street NW, Suite 500
Washington DC 20005

Website: www.healthcareready.org

Email: contactus@healthcareready.org

Healthcare Ready operates Rx Open, a free pharmacy status map available at www.rxopen.org. Rx Open provides information on the operating status of healthcare facilities in areas impacted by a disaster. When the map is active for an event, users can use the Facilities map to search for individual facility status. The Counties map displays a summary of operating status at the county level.

Fee: Free service

RX RESPONSE

950 F Street NW, Suite 300
Washington, DC 20004

Website: www.rxresponse.org

Email: contactus@rxresponse.org

Rx Response supports information-sharing and problem-solving for all aspects of the biopharmaceutical supply system. The website connects emergency management and the general public with a listing of open pharmacies by utilizing the Rx Response “Pharmacy Reporting” tool to obtain needed prescription medications during an emergency. This feature is only active during a declared disaster and/or following a request from affected states’ emergency management officials to begin reporting on open pharmacies.

SALVATION ARMY

(954) 524-6991

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

Fax: (954) 761-9679

Stephen Long, Area Commander

Website: www.salvationarmyflorida.org/fortlauderdale

Email: stephen_long@uss.salvationarmy.org

Provides disaster relief and recovery services.

Languages: English and Spanish

DISASTER SERVICES, cont.

UNITED WAY OF BROWARD COUNTY

1300 S Andrews Avenue
Fort Lauderdale, FL 33316

(954) 462-4850

Fax: (954) 462-4877

Kathleen Cannon, President/CEO

Website: www.unitedwaybroward.org

Email: uwbc@unitedwaybroward.org

United Way of Broward County is responsible for the following after a disaster: Serving as a liaison between Broward County Emergency Management and other support agencies; mobilizing volunteers with the assistance of Volunteer Broward; coordinating and distributing donations, including items and funds; and convening a committee to determine how community and individual needs will be met after state and national resources have been exhausted.

Donations to support disaster areas are accepted. Send by mail: please make your checks payable to “The Salvation Army” and clearly mark “disaster relief” or label with the name of the disaster response you are supporting.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

WWW.DISASTERASSISTANCE.GOV

DisasterAssistance.gov provides news, information and resources to prepare for disasters, help keep your family safe during an emergency, and to recover afterwards. It also provides information on how you might be able to get help from the U.S. Government before, during and after a disaster. If the President of the United States makes help available to individuals in your community after a disaster, you can visit this site to apply online.

WWW.READY.GOV

500 C Street SW
Washington, DC 20472

Website: www.ready.gov

Email: ready@dhs.gov

This web site educates and empowers Americans to prepare for and respond to emergencies including natural and man-made disasters. The Ready site explains three key things: (1) get an emergency supply kit, (2) make a family emergency plan, and (3) be informed about the different types of emergencies that could occur and their appropriate responses. Planning tool forms are available on line.

Fees: Free Service

DISEASE INFORMATION AND PREVENTION

ACADEMY OF NUTRITION AND DIETETICS

(800) 877-1600

120 S Riverside Plaza, Suite 2190
Chicago, IL 60606

Website: www.eatright.org

The Academy of Nutrition and Dietetics website provides information on nutrition; fad diets; food safety; and registered dietitians by city and state. Publications are available for a charge.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

AMERICAN CANCER SOCIETY, BROWARD UNIT

(954) 564-0880

3363 W Commercial Boulevard, Suite 100
Fort Lauderdale, FL 33309

Hotline: (800) 227-2345

Fax: (954) 561-8072

Gary M. Reedy, Chief Executive Director

Website: www.cancer.org

Email: myra.rancy@cancer.org

The American Cancer Society is a non-profit nationwide community-based voluntary organization dedicated to eliminating cancer as a major health problem by preventing the illness, saving lives, and/or diminishing suffering from cancer through research, education, advocacy, and service. The Society provides education and free patient services and programs for patients and families of those diagnosed with cancer. The Road to Recovery Program offers transportation to and from cancer treatment. Cancer information and support are provided through the 24-hour ACS Hotline. The Society provides education and free patient services and programs for patients and families of those diagnosed with cancer. The Road to Recover Program offers transportation to and from cancer treatment. Cancer information and support are available through the 24-hour ACS hotline.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

Languages: English and Spanish; brochures also available in Creole

AMERICAN DIABETES ASSOCIATION

(954) 772-8040

FLORIDA AFFILIATE, INC.

Fax: (954) 772-2616

6400 N Andrews Avenue, Suite 480
Fort Lauderdale, FL 33309

Tracey Brown, Executive Director

Website: www.diabetes.org

Email: AskADA@diabetes.org

This chapter is responsible for fundraising activities for diabetes research, education, and advocacy. Diabetes information and literature are disseminated from this office.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

DISEASE INFORMATION AND PREVENTION, cont.

AMERICAN DIETETIC ASSOCIATION

(800) 877-1600

120 S Riverside Drive, Suite 2000
Chicago, IL 60606-6995

Website: www.eatright.org

The ADA website provides information on nutrition, fad diets, food safety and registered dietitians by city and state. Publications are available for a charge.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

AMERICAN HEART ASSOCIATION (AHA)

Heart Line: (800) 242-8721

7272 Greenville Avenue
Dallas, TX 75231

Stroke Line: (800) 478-7653

Website: www.americanheart.org

Email: inquiries@heart.org

The AHA provides advocacy, general information, education materials and offers seminars on the prevention of heart disease and stroke. Callers may be connected to local chapters.

Hours: 7:00 AM – 7:00 PM CST (Mon-Fri)
9:00 AM – 5:00 PM CST (Sat)

AMERICAN HEART ASSOCIATION, GREATER MIAMI/FT. LAUDERDALE **(954) 364-5000**

4000 Hollywood Boulevard, Suite 170-N
Hollywood, FL 33021

Fax: (954) 364-5001

Website: www.americanheart.org

Scientific research grants and training for professional persons are sponsored and supported. The Basic Life Support Program trains medical personnel and the public regarding techniques of cardio-pulmonary resuscitation (CPR).

AMERICAN INSTITUTE FOR CANCER RESEARCH (AICR)

(800) 843-8114

1560 Wilson Boulevard, Suite 1000
Arlington, VA 22209

Fax: (202) 328-7226

Website: www.aicr.org

Email: aicrweb.aicr.org

A registered dietitian answers questions concerning diet and cancer. The program sends pamphlets and kits, including videos on breast, colon, and prostate cancer.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

DISEASE INFORMATION AND PREVENTION, cont.

AMERICAN LIVER FOUNDATION (ALF)

39 Broadway, Suite 2700
New York, NY 10006

(212) 668-1000

Toll Free: (800) 465-4837

Fax: (212) 483-8179

Website: www.liverfoundation.org

The American Liver Foundation provides research, education, and advocacy for those affected by liver-related diseases, including hepatitis and makes referrals to local physicians.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

AMERICAN LUNG ASSOCIATION – FORT LAUDERADLE

2020 S Andrews Avenue
Fort Lauderdale, FL 33316

(954) 524-4657

Fax: (954) 524-3162

Website: www.lung.org

Email: alafsouth@lung.org

The organization offers educational materials to the public, as well as information, referral, and counseling. Classes are conducted for patients with lung problems. An Anti-Smoking Program is offered. A Respiratory Aid Program is available for patients.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Some classes require fees.

AMERICAN PARKINSON DISEASE ASSOCIATION (APDA)

135 Parkinson Avenue
Staten Island, NY 10305

Toll Free: (800) 223-2732

South Florida Chapter: (954) 952-0429

Fax: (718) 981-4399

Website: www.apdaparkinson.org

Email: apda@apdaparkinson.org

APDA's mission is to Ease The Burden, Find the Cure for Parkinson's Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

AMERICAN PARKINSON DISEASE ASSOCIATION (APDA) - SOUTH FLORIDA

(954) 952-0429

700 W Hillsboro Boulevard, Suite 3-110
Deerfield Beach, FL 33441

Website: www.apdaflorida.org

Email: apdaflorida@apdaparkinson.org

APDA's mission is to Ease The Burden, Find the Cure for Parkinson's Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

DISEASE INFORMATION AND PREVENTION, cont.

EPILEPSY ALLIANCE FLORIDA

512 NE 3rd Avenue
Fort Lauderdale, FL 33301

(954) 779-1509

Fax: (954) 779-1549

Website: www.epilepsyalliancefl.org

Email:

info@eafla.org

The Association offers information, referral, and advocacy for individuals with seizure disorders. Support groups are sponsored by the organization, as are educational presentations. In addition, referrals to physicians affiliated with the foundation are provided. Training is offered to teachers, police, firefighters, and medical professionals on seizure recognition and first aid, as well as conferences.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Based on a sliding scale. Other programs have no fees.

Languages: English, Spanish and Creole

GLAUCOMA FOUNDATION, THE

80 Maiden Lane, Suite 700
New York, New York 10038

(212) 285-0080

Fax: (212) 651-1888

Website: www.glaucomafoundation.org

Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

LEUKEMIA & LYMPHOMA SOCIETY (LLS), SOUTH FLORIDA CHAPTER

200 S Park Road, Suite 400
Hollywood, FL 33021

(954) 744-5300

(877) 534-0090

Bobbie Jo Bates, Executive Director

Website: www.lls.org/sofl

Email: bobbie.bates@lls.org

LLS is the world's largest voluntary health agency dedicated to the cure of blood cancer, and improvement of the quality of life of patients and their families. Information and Support Specialists are available to consumers to answer questions.

The Patient Financial Aid Program provides a limited amount of financial assistance to help patients, with significant financial need, who are under a doctor's care for a confirmed blood cancer diagnosis. Patient Aid Funds are subject to availability. The Co-Pay Assistance Program offers financial assistance toward cancer treatment related co-pays; private health insurance premiums; private insurance co-pay obligations; and Medicare Part B, Medicare Part D, Medicare Supplementary Health Insurance and Medicare Advantage premium or co-pay obligations.

DISEASE INFORMATION AND PREVENTION, cont.

Hours: Telephone – 9:00 AM – 6:00 PM (Mon-Fri)
Live Chat (via website) – 10:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Patient Financial Aid Program begins each July 1 and ends the following June 30. Reapplying every year is necessary after June 30. Contact the local chapter to request an application or print online and submit to the local chapter. (954) 744-3300

Co-Pay Assistance Program: Have a household income at or within 500 percent above Federal Poverty Guidelines and be with the Cost of Living Index; reside in the U.S. or Puerto Rico; have prescription insurance coverage; and have an LLS Co-Pay Program covered blood cancer diagnosis confirmed by a doctor. (877) 557-2672 or email copay@lls.org

LUPUS FOUNDATION OF AMERICA, INC.

2121 K Street NW, Suite 200
Washington D.C. 20037

(800) 558-0121

Adm: (202) 349-1155

Fax: (202) 349-1156

Website: www.lupus.org

Email: info@lupus.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure, and patient education seminars.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

LUPUS FOUNDATION OF AMERICA, SOUTHEAST REGION

2300 High Ridge Road, Suite 375
Boynton Beach, FL 33437

(800) 558-0121 ext 136

Adm: (561) 279-8606

Fax: (561) 935-1435

Website: www.lupusfl.org

Email: infose@lupusfl.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure and patient education seminars.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

DISEASE INFORMATION AND PREVENTION, cont.

MULTIPLE SCLEROSIS FOUNDATION

(954) 776-6805

6520 N Andrews Avenue
Fort Lauderdale, FL 33309

Toll Free: (888) 673-6287

Website: www.msfocus.org

Email: support@msfocus.org

Provides information and referral for persons impacted by Multiple Sclerosis. Since MS affects each individual differently, our dedicated caseworkers and peer counselors tailor support to each person's unique needs. Through personal contact, they provide information, referrals, assistance in accessing services, and problem solving.

Hours: 9:00 AM – 7:00 PM (Mon-Fri)

NATIONAL CANCER INSTITUTE (NCI) / CANCER INFORMATION SERVICE

(800) 422-6237

BG 9609 MSC 9760
9609 Medical Center Drive
Bethesda, MD 20892-9760

Fax: (391) 492-9555

Smoking Quitline: (877) 448-7848

Website: www.cancer.gov

Email: cancergovstaff@mail.nih.gov

The Cancer Information Service provides the latest and most accurate cancer information, such as prevention, treatment options and resources, including clinical trials to patients and their families, the public, and health professionals. Information Specialists answer questions about cancer by telephone, instant messaging (www.cancer.gov/help), and email. Free printed and electronic NCI publications are available. Interested persons may talk with an NCI Smoking Cessation Counselor for help in “quit smoking” and pro-active educational counseling via phone or online chat at www/cancer.gov/cancertopics/smoking.

Hours: 9:00 AM – 9:00 PM (Mon-Fri) (phone line)
9:00 AM – 9:00 PM (Mon-Fri) (live assistance)

Languages: English and Spanish

NATIONAL FOUNDATION FOR CANCER RESEARCH (NFCR)

(800) 321-2873

5515 Security Lane, Suite 1105
Rockville, MD 20852

Fax: (301) 654-5824

Website: www.nfcr.org

Email: info@nfcr.org

The National Foundation for Cancer Research provides general information about different types of cancer, including prevention. It also disseminates educational materials. Donations are accepted for research. NFCR has partnered with companies that will donate up to 100% of purchases to help find a cure for cancer. NFCR partners believe in promoting discovery-oriented research for cancer research. Donations may be made through NFCR's partners to continue to fund promising breakthroughs in better prevention, earlier diagnosis, and new treatments for all types of cancer.

Hours: 8:45 AM - 4:45 PM (Mon-Fri)

DISEASE INFORMATION AND PREVENTION, cont.

NATIONAL KIDNEY FOUNDATION

(800) 622-9010

30 E 33rd Street
New York, NY 10016

Fax: (212) 689-9261

Website: www.kidney.org

Email: nkfcare@kidney.org

The Foundation provides information to improve the health and well-being of individuals and their families affected by kidney diseases and increase the availability of all organs for transplantation. Our Patient Information Helpline offers support for people affected by kidney disease, organ donation, or transplantation. It is designed just for patients, family members, and caregivers.

Hours: 9:00 AM – 7:00 PM (Mon-Fri)

NATIONAL REHABILITATION INFORMATION CENTER (NARIC)

(800) 346-2742

8400 Corporate Drive, Suite 500
Landover, MD 20785

Fax: (301) 459-4263

TDD: (301) 459-5984

Website: www.naric.com

Email: naricinfo@heitechservices.com

The NARIC maintains a research library of more than 75,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish and American Sign Language

Fees: Information and referral are free. Call for details on document delivery.

NATIONAL SCLERODERMA FOUNDATION

(954) 798-1854

3930 Oaks Clubhouse Drive, Suite 505
Pompano Beach, FL 33069

Website: www.scleroderma.org/sefl

Email: seflchapter@scleroderma.org

Call for help for patients and their families coping with scleroderma through mutual support programs, peer counseling, physician referrals, and educational information.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

DISEASE INFORMATION AND PREVENTION, cont.

PARKINSON'S DISEASE FOUNDATION

1359 Broadway, Suite 1509
New York City, NY 10018

(800) 457-6676

Fax: (212) 923-4778

Website: www.parkinson.org

Email: helpline@parkinson.org

The Parkinson's Disease Foundation provides information about the disease, as well as counseling, and advocacy services. It makes referrals to physicians, hospitals, and self-help groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

SIMON FOUNDATION FOR CONTINENCE

P.O. Box 815
Wilmette, IL 60091

(800) 237-4666

Fax: (847) 864-3943

Website: www.simonfoundation.org

Email: info@simonfoundation.org

The Simon Foundation for Continence provides information, brochures, and answers questions about urinary and bowel incontinence. The Foundation has four websites providing a wide range of information and resources for both patients and caregivers.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Access to information on the websites is all free. There are charges for books.

DOMESTIC VIOLENCE PROGRAMS AND SHELTERS

COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC.

(954) 736-2400

491 N State Road 7
Plantation, FL 33317

Fax: (954) 736-2482

Senior Citizen Law Project: (954) 736-2450

Or (954) 736-2496

Sarah Barker, Esq, Senior Law Unit & Title III Project

Website: www.coasttocoastlegalaid.org

Email: sbarker@legalaid.org

Senior Citizen Law Project

The Senior Citizen Law Project provides legal advice and representation to Broward County residents 60 years of age and older. Legal assistance is provided in the following areas: exploitation by a family member, domestic violence, housing, health-related issues, governmental benefits, consumer issues, and naturalization. Service is targeted to low-income and minority persons. Project staff also provides presentations at senior centers and at other locations throughout Broward County. The Senior Citizen Law Project is administered by Coast to Coast Legal Aid of South Florida, Inc.

Hours: 9:00 AM - 5:00 PM (Mon-Fri); Office is Closed; Call for an Appointment

Eligibility: 60 years of age and older; Broward County resident; Caregivers (18 or older) for a senior (60 and older) who meets the frailty requirement under DOEA guidelines; Grandparents/Caregiver Relative 55 years of age and older with a minor child residing in the home; and legal problem must fall within Project's priorities.

Intake: Call the Senior Intake Line (954) 736-2450 or (954) 736-2496

Fees: Free service

Languages: English, Spanish and Creole. Accommodations are made for persons who speak other languages.

GOODMAN JFS OF BROWARD

(954) 370-2140

5890 S Pine Island Rd, Suite 201
Davie, FL 33328

Fax: (954) 916-1252

Randy Colman, President/CEO

Website: www.jfsbroward.org

Email: info@jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families, and protect the vulnerable. The program's services offer hope and dignity to people who need a lifeline, physically, emotionally, or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, Goodman JFS endeavors assure that no one in the community feels alone or without hope.

DOMESTIC VIOLENCE PROGRAMS AND SHELTERS, cont.

Behavioral Health

JFS provides compassionate and effective mental health counseling in the office or in-home. The licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Domestic Abuse Program

Goodman JFS provides education, safety planning, care management, individual and group counseling to survivors of domestic abuse. We assist survivors in meeting their immediate physical, financial, and emotional needs as well as creating a safety plan and learning self-advocacy and self-sufficiency skills.

Family Link Care Management

The professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deal with complex care locally and long distance.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. The program offers guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivor Assistance Program

JFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy, and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: 8:00 AM – 5:00 PM (Mon-Fri) –Office
Call office for appointment

WOMEN IN DISTRESS OF BROWARD COUNTY, INC. 24-Hour Crisis Line: (954) 761-1133

P.O. Box 50187

Lighthouse Point, FL 33074

Admin: (954) 760-9800

Fax: (954) 832-9487

Linda Parker, President/CEO

Website: www.womenindistress.org

Email: info@womenindistress.org

The agency is a non-profit organization which provides 24-hour crisis line with information, referrals, and access to services; emergency shelter for victims of domestic violence and their children; individual and group support counseling or therapy for domestic violence victims of all ages; domestic violence parenting class; advocacy; community education; and professional training. The Injunction for Protection Program provides free legal representation and legal counsel in restraining order cases for domestic violence, dating violence, sexual violence, and stalking/harassment/cyberstalking.

DOMESTIC VIOLENCE PROGRAMS AND SHELTERS, cont.

Hours: 9:00 AM – 9:00 PM (Mon-Thurs)
9:00 AM – 6:00 PM (Fri)
Shelter Services and Crisis Line 24/7

Eligibility: Services are provided to survivors of domestic violence and their families. We do not provide services to the perpetrators of the abuse.

Fees: Free service

Languages: English; some services are available in Spanish, Portuguese, and Creole

DRIVING COURSES / LICENSES

AARP (FLORIDA STATE OFFICES)

(866) 595-7678

Driver Course/Tax Aide: (888) 867-2277

DORAL OFFICE

3750 NW 87th Avenue
Suite 650
Doral, FL 33178
Fax: (786) 804-4544

ST. PETERSBURG OFFICE

360 Central Avenue
Suite 1750
St. Petersburg, FL 33701
Fax: (727) 369-5191

TALLAHASSEE OFFICE

215 S Monroe Street
Suite 603
Tallahassee, FL 32301
Fax: (850) 222-8968

Website: www.aarp.org

Email: flaarp@aarp.org

55 Alive Course

AARP sponsors this eight-hour course, spread over two days, sharing valuable information with drivers over the age of 55. An automobile insurance discount may be offered to drivers who have completed the course. Topics include rules of the road and compensation for normal effects of aging. Instructors are highly qualified volunteers. Classes are offered throughout Broward County. Call the toll free number and give your zip code for the closest location.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); 24/7 Automated Line

Languages: English and Spanish

BROWARD COUNTY REVENUE COLLECTION DIVISION

Main: (954) 831-4000

1800 NW 66th Avenue, Suite 101
Fort Lauderdale, FL 33313

Email: autotags@broward.org

Website: www.broward.org/recordstaxestreasury

Obtain registration, tag, and title services for cars, trucks, trailers, vessels, and motor homes. Specialty tags and disability parking permits are available.

Handicapped parking permits may be obtained at eight of Broward County Tax Collector Offices on behalf of disabled persons, who are residents of Broward County. An authorization form verifying the handicap, must be completed by a physician.

Eligibility: Florida Driver's License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner's Statement of Certification section, verifying the disability.

Fees: Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is \$15.00, including tax collector fees, and is valid for six months.

DRIVING COURSES / LICENSES, cont.

Coral Springs

Maplewood Plaza
1160 N University Drive
Coral Springs, FL 33071
(954) 765-4697

Fort Lauderdale

1113 N Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Lauderhill

1427 N State Road 7
Lauderhill, FL 33313
(954) 765-4697

Plantation

1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 765-4697

Deerfield Beach

2265-A W Hillsboro Blvd.
Deerfield Beach, FL 33442
(954) 596-2110

Hollywood

3887 Sheridan Street
Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Pembroke Pines

294 S Flamingo Road
Pembroke Pines, FL 33026
(954) 765-4697

Weston

Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 765-4697

FLORIDA DEPT. OF HIGHWAY SAFETY & MOTOR VEHICLES **(954) 497-1570**

Hardship Driver Licenses (Lauderdale Lakes): (954) 677-5800

Website: www.flhsmv.gov

LAUDERDALE LAKES

3718-3 W Oakland Park Blvd.
Lauderdale Lakes, FL 33311

MARGATE

1135 Banks Road
Margate, FL 33063

PEMBROKE PINES

8001 Pembroke Road
Pembroke Pines, FL 33025

POMPANO BEACH

1955 Federal Highway
Pompano Beach, FL 33062

SUNRISE

3511 N Pine Island Road
Sunrise, FL 33351

The Department of Motor Vehicles offers driving tests, driver licenses and identification cards. Appointments may be made online or by telephone.

Hours: 8:00 AM – 5:00 PM (Mon, Tues, Thurs & Fri)
8:30 AM – 5:00 PM (Wed)
By Appointment only via phone or website

Languages: English, Spanish and Creole

DRIVING COURSES / LICENSES, cont.

MEMORIAL HEALTHCARE OUTPATIENT REHABILITATION CENTER (954) 518-5542

300 Hollywood Way
Hollywood, FL 33021

Website: www.mhs.net

The Memorial Rehabilitation Institute Driving Program helps you to know if you are safe to drive. Your ability to drive safely can be affected by age-related changes, cognitive or memory changes, neurological disorders, orthopedic disorders, stroke, brain injury or other progressive diseases.

Hours: 7:00 AM – 7:00 PM (Mon-Fri)

Languages: English and Spanish

EDUCATION

ADULT EDUCATION

BROWARD COLLEGE

(954) 201-7350

Website: www.broward.edu

CENTRAL CAMPUS

A. Hugh Adams
3501 SW Davie Road
Davie, FL 33314

PINES CENTER

16957 Sheridan Street
Pembroke Pines, FL 33331

DOWNTOWN CENTER

Willis Holcombe Center
111 E Las Olas Boulevard
Fort Lauderdale, FL 33301

SOUTH CAMPUS

Judson A. Samuels
7200 Pines Boulevard
Pembroke Pines, FL 33024

NORTH CAMPUS

1000 Coconut Creek Boulevard
Coconut Creek, FL 33066

WESTON CENTER

4205 Bonaventure Boulevard, Suite 2
Weston, FL 33331

BROWARD COUNTY SCHOOL BOARD

(754) 321-8455

600 SE 3rd Avenue
Fort Lauderdale, FL 33301

Fax: (754) 321-8448

Christy Bradford, Curriculum Supervisor

Website: www.browardschools.com

Email: christy.bradfordg@browardschools.com

Through the School Board's Adult Education Department, adults, with limited English skills, may receive instruction in English to meet naturalization requirements. Both day and evening classes are held at 32 sites throughout Broward County.

Hours: Call for Details or go online at www.mycommunityschools.com

Fees: There is a yearly \$20.00 activity fee; \$15.00 testing fee and tuition. Florida residents, tuition for 18 weeks is \$30.00.

Adults with Disabilities Program

The Adults with Disabilities Program offers a safe place to learn with other adults with disabilities; as well as enjoy participation in social and recreational activities; functional academics, pre-employability, and technology skills; and opportunities to increase daily living, self-care, and communication skills.

Classes are offered at two locations: Wingate Oaks Adult Program (North-Central Area) and Whispering Pines Off Campus Adult Programs (South Area). This is a daytime program that runs for 10 months (no summer program).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

ADULT EDUCATION, cont.

Eligibility: Must be 16 years of age or older; must be officially withdrawn from high school; may have a special diploma; not be enrolled in Adult or Technical Education programs; provide documentation of disability and benefit from instruction; perform all personal needs and capable of self-movement; provide own transportation or use a social service provider; and attend day time classes Monday through Friday.

Fees: Free program

Build Your Future

The Build Your Future program is designed to provide adults with intellectual disabilities an opportunity to increase social skills, independent living skills, employability skills, and to provide a post-secondary inclusive experience at Sheridan Technical College. Students enroll in an approved CTE program area. Students also have the opportunity to earn an Industry Certification.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with documented Intellectual Disability

Fees: Free program

Grow Your Future

The Grow Your Future program is designed to provide adults with intellectual disabilities an opportunity to increase social skills, independent living skills, employability skills, and to provide a post-secondary inclusive experience at McFatter Technical College. Students enroll in an approved CTE program area. Students also have the opportunity to earn an Industry Certification, as well as a local AgriScience certification.

Hours: 7:30 AM – 3:00 PM (Mon-Fri)

Eligibility: Age 18 and over with documented Intellectual Disability

Fees: Free program

FLORIDA ATLANTIC UNIVERSITY (FAU)

(561) 297-3000

Fax: (561) 297-3987

FORT LAUDERDALE CAMPUS

111 Las Olas Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 236-1000

DAVIE CAMPUS

2912 College Avenue
Davie, FL 33314
TEL: (954) 236-1000

Website: www.fau.edu

Email: broward@fau.edu

ADULT EDUCATION, cont.

FLORIDA INTERNATIONAL UNIVERSITY (FIU)

(954) 438-8600

1930 SW 145 Avenue
Miramar, FL 33027

Fax: (954) 438-8606

Website: www.browardfiu.edu

Email: broward@fiu.edu

NOVA SOUTHEASTERN UNIVERSITY (NSU)

(800) 541-6682

3301 College Avenue
Fort Lauderdale, FL 33314

Website: www.nova.edu

EMPLOYMENT

AARP FOUNDATION SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

(954) 202-9791
Fax: (954) 563-2909

4901 NW 17th Way, Suite 401
Fort Lauderdale, FL 33309

Elio Padino, Project Director

Website: www.aarp.org

Email: epadino@aarp.org

The program, sponsored by AARP Foundation, provides free on-line assessment; assists with job placement and training for individuals, age 55 and over, if eligible.

Hours: 8:00 AM – 4:00 PM (Mon-Fri); applications accepted 9:00 am – 2:00 pm

Eligibility: Age 55 and over; must be a Broward County resident; economically disadvantaged; unemployed and actively looking for employment.

CAREER SOURCE BROWARD ADMINISTRATIVE OFFICE

(954) 202-3830

2890 W Cypress Creek Road
Fort Lauderdale, FL 33309

Carol Hylton, President/CEO

Website: www.careersourcebroward.com

Email: csbd@careersourcebroward.com

North Center

4941 Coconut Creek Parkway
Coconut Creek, FL 33063
TEL: (954) 969-3541

Central Center

2610 Oakland Park Boulevard
Fort Lauderdale, FL 33311
TEL: (954) 677-5555

South Center

7550 Davie Road Extension
Hollywood, FL 33024
TEL: (954) 967-1010

In addition to regular job placement, job bank, counseling and testing programs, the Employment Services Program offers assistance to special groups, such as migrants, seasonal farm workers, veterans, the elderly, and persons with disabilities. The Employment Services Program is available at each site.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: Free service

EMPLOYMENT, cont.

FLORIDA DEPARTMENT OF EDUCATION **DIVISION OF VOCATIONAL REHABILITATION**

(954) 453-0680

District Office – Unit 22E
7771 W Oakland Park Boulevard, Suite 122
Sunrise, FL 33351

Cynthia Gaber, Area 7 Director

Sunrise – Unit 22A

7771 W Oakland Park Boulevard, Suite 201
Sunrise, FL 33351
TEL: (954) 747-7900
Fax: (954) 747-7916

Hollywood – Unit 22D

7550 Davie Road Extension
Hollywood, FL 33024
TEL: (954) 893-5093
Fax: (954) 893-5097

Fort Lauderdale – Unit 22B & 22C

1400 W Commercial Boulevard, Suite 115
Fort Lauderdale, FL 33309
TEL: (954) 202-3800
Fax: (954) 202-3890

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Individual's physical or mental impairment constitutes or results in a substantial impediment to employment. The person can benefit from vocational rehabilitation services. Many individuals require vocational rehabilitation services to prepare for, obtain, keep or regain employment.

Fees: Free

Languages: English, Spanish and Creole

GOODWILL SOUTH FLORIDA

(954) 486-1600

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

Fax: (954) 497-3270

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Eligibility: Age 18 and over; Adults with developmental disabilities

EMPLOYMENT, cont.

UNITED COMMUNITY OPTIONS OF SOUTH FLORIDA

(954) 584-7178

3117 SW 13th Court

Fax: (954) 584-3151

Fort Lauderdale, FL 33312

Pat Murphy, Executive Director

Website: www.unitedcommunityoptionssfl.org

Email: ucinfo@ucpsouthflorida.org

UCO provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Languages: English, Spanish and Creole

EYE CARE

BROWARD COLLEGE VISION CLINIC – NORTH CAMPUS

(954) 201-2400

1000 Coconut Creek Boulevard
Building 41, Room 164
Coconut Creek, FL 33066

or **(954) 201-2080**

Website: www.broward.edu

Get a full range of eye care when you visit Broward College's vision clinic, including:

- Complete visual assessment
- Frame and lens fitting
- Contact lenses

Hours: 9:00 AM – 2:00 PM (Mon and Wed) By Appointment Only (Call between the hours of 9:00AM – 3:00 PM on Mondays and Wednesdays)

Fee: A complete eye exam costs just \$25 and contact lens exam and fitting just \$45.

BROWARD COUNTY OPTOMETRIC ASSOCIATION

(800) 399-2334

4611 S University Drive
Davie, FL 33328

Benjamin Thayil, O.D., President

Website: www.floridaeyes.org

Email: browardyeyes@gmail.com

The Optometric Association website provides doctor locations and phone numbers to Optometrists in the caller's area. Enter your address and appropriate radius to locate a local Optometrist.

Fees: Free service

GLAUCOMA FOUNDATION, THE

(212) 285-0080

80 Maiden Lane, Suite 700
New York, New York 10038

Fax: (212) 651-1888

Elena Sturman, President/CEO

Website: www.glaucomafoundation.org

Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

EYE CARE, cont.

LIONS CLUB INTERNATIONAL - FORT LAUDERDALE

(630) 571-5466

299 N Federal Highway
Fort Lauderdale, FL 33302

Website: www.lionsclub.org

Email: lcif@lionsclubs.org

The Lions Club offers an eye examination and eyeglasses free of charge to those persons financially unable to pay for these services. The President or Sight Chairman of the Lions Club must be contacted by telephone first, then a letter sent giving details about the person in need (address, name, etc.). The correspondence is then presented to the Board for approval. The Lions Club also collects old eyeglasses and frames.

NOVA SOUTHEASTERN UNIVERSITY (NSU) EYE INSTITUTE

(954) 262-1482

Sanford L. Ziff Center
3200 S University Drive
Davie, FL 33328-2018

Linda Rouse, O.D., COO

Website: www.nova.edu/healthcare/dental/index.html

Vision evaluations are provided for individuals over age 70, focusing on ocular disease affecting the elderly. Rehabilitation is available to enhance the quality of life for individuals whose vision cannot be improved with spectacles. These are goal-oriented evaluations focusing on magnification and other assistive devices to help the individual function better in daily life. For ages 70 and over.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 70 and over

SENIORS EYECARE PROGRAM (SEP)

(877) 887-6327

655 Beach Street
San Francisco, CA 94109-1336

Fax: (415) 561-8567

Gail Nyman-York, Program Manager

Website: www.eyecareamerica.org

Email: eyecareamerica@aao.org

Individuals eligible for the program will receive a comprehensive, medical eye exam and up to one year of treatment with no out-of-pocket expenses for physician services. Medicare and/or insurance will be billed and accepted as payment in full waiving co-pays. The uninsured are seen at no cost. There is also a service that provides a glaucoma exam for those determined to be at increased risk for glaucoma, based on family history of glaucoma, age, and race.

Eyecare America does not provide eyeglasses, prescription drugs, hospital services or fee payment for other medical professionals.

Eyecare America is sponsored by the Knight Templar Eye Foundation and Alcon and is endorsed by state ophthalmological societies. Free educational materials are provided.

EYE CARE, cont.

Hours: 24/7 (for internet access)
8:00 AM – 12:00 PM (for phone calls)

Eligibility: U.S. Citizen or legal resident; age 65 and older; have not seen an ophthalmologist in three or more years; and do not have eye care insurance through an HMO or have eye care benefits through the VA.

Fees: Medicare and any other insurance will be billed and accepted as payment in full for the physician's services, waiving co-pays and deductibles. The uninsured are seen at no cost.

Languages: English and Spanish (Chinese on the website)

FINANCIAL ASSISTANCE

ACCESSIA HEALTH

P.O. Box 5930
Midlothian, VA 23112

(800) 366-7741

Fax: (804) 744-5407

Gwen Cooper, President

Website: www.patientservicesinc.org

Email: uneeedpsi@needpsi.org

Patient Services evaluates an individual's financial, medical, and insurance situation to determine who is eligible for premium or co-payment assistance. It provides help for multiple illnesses and offers many types of financial assistance.

Hours: 8:30 AM – 5:00 PM (Mon, Tues, Thurs, Fri)
9:30 AM – 5:00 PM (Wed)

Eligibility: Health insurance of Medicare Part D; Federal Poverty Level; and other extenuating circumstances.

Fees: For individuals who qualify, Patient Services offers full assistance, or a share of the cost, for a period of one year.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (BCEVS)

1 N University Drive, Suite 4108B
Plantation, FL 33324

TEL: (954) 357-6622

Fax: (954) 357-8815

TDD: (954) 357-5840

Andrea Busada, Director

Mary Kittleson, CCE Section Manager

Website: www.broward.org

Email: elderly_and_veterans@broward.org

Broward County Consumer Directed Care Project (BC/CDC)

The Broward County Consumer Directed Care Project provides consumer and/or caregiver with a \$200 monthly care plan stipend. This stipend is to be used towards formal and informal support services for the consumers on his/her own to help maintain staying at home. The purchased service will be tracked on a monthly expenditure form and monitored to ensure appropriate care is provided per the project agreement signed and entered for the case aide.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; full-time resident of Broward County living in a private residence, not an assisted living facility or other congregate setting; have a moderate level of impairment that warrants intervention to prevent premature institutionalization (2-4 ADL Impairments); be willing and able to manage personal service needs and care as well as follow project requirements; must not be able to obtain funded services elsewhere, must not have the income and assets (maximum individual asset of \$30,000/maximum couple assets of \$50,000) to afford total private care; must not be enrolled in another program such as Community Care for the Elderly, Home Care for the Elderly, Alzheimer's Disease Initiative, Statewide Medicaid Managed Care programs to include Capitated Medicaid Programs or any other

FINANCIAL ASSISTANCE, cont.

publicly funded programs. Consumers can be receiving Older Americans Act Funded Services, such as transportation and meals. An individual and/or his caregiver must be willing and able to share in the cost of care. The elder will be responsible for paying a portion of the cost of the required services; and he and/or his caregiver must be able to advocate and negotiate in the senior's interest. Case Aides provide some case load monitoring, with primary responsibility to enroll, monitor and support the senior and his caregiver to ensure adequate community care.

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

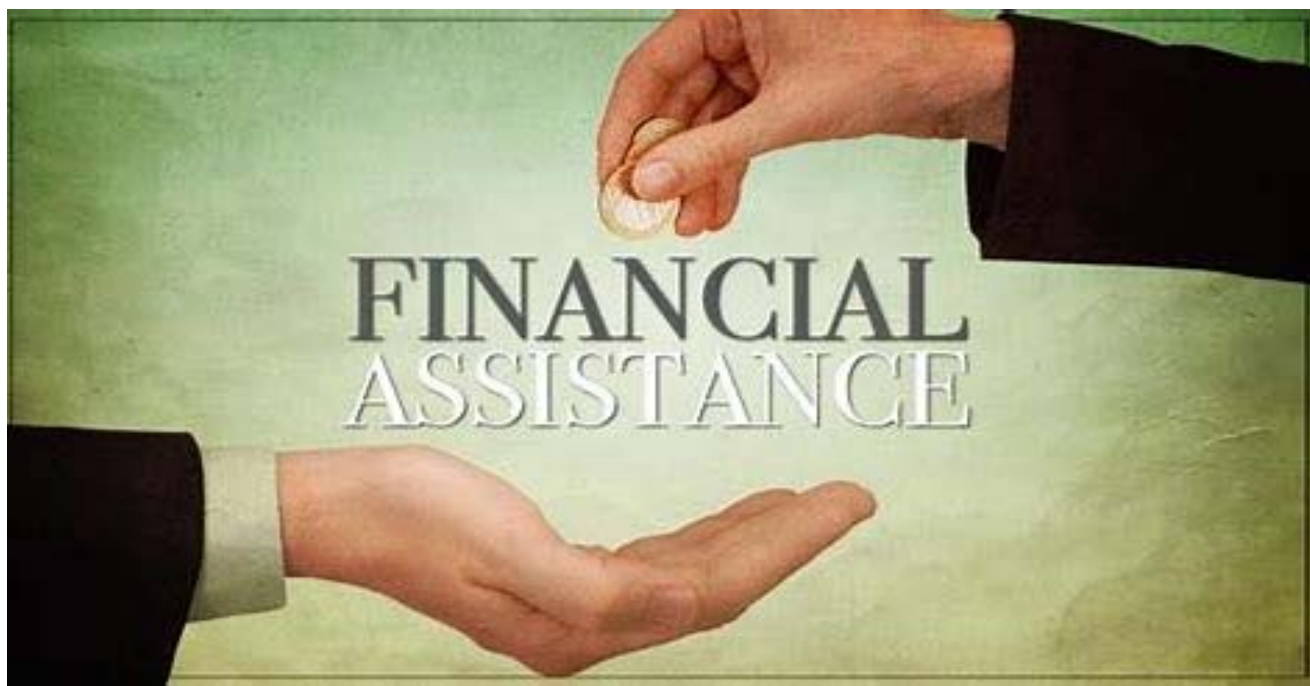
Home Care for the Elderly (HCE) Program

HCE encourages caregivers to continue to care for frail elders and veterans in a family type living arrangement as an alternative to a Nursing Home or Assisted Living Facility. The program provides case management, a basic subsidy stipend for medical costs not covered by Medicaid, Medicare, or any other insurance to caregivers approximately \$160 a month.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: 60 years of age and older, at risk of nursing home placement, living with an eligible caregiver (age 18 and over), and meet financial eligibility (ICP/Medicaid).

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.



FINANCIAL ASSISTANCE, cont.

BROWARD COUNTY OFFICE OF THE MEDICAL EXAMINER

(954) 327-5243

5301 SW 31st Avenue
Fort Lauderdale, FL 33312

Fax: (954) 327-6581

Rebecca MacDougall, M.D., Chief Medical Examiner

Website: www.broward.org/medical

Email: indigentcremation@broward.org

Cremation services for indigent Broward residents are available. The Indigent Cremation and Disposition Program (ICP) is to provide final disposition in accordance with the law for deceased persons who have no family, or whose family cannot afford private funeral arrangements. In order to qualify for this program, the death must have occurred within Broward County (but the decedent does not need to have been a county resident).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Financial eligibility guidelines must be met.

Fees: Call for details or see website

FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD)

(954) 357-6367

900 NW 31st Avenue, Suite 3000
Fort Lauderdale, FL 33311

Fax: (954) 357-8594

Ismael Martinez, Director

Website: www.broward.org/familysuccess

Email: familysuccess@broward.org

BRANCH OFFICES:

SOUTH REGIONAL FAMILY SUCCESS CENTER – CARVER RANCHES

4733 SW 18th Street
Hollywood, FL 33023
TEL: (954) 357-5650
Fax: (954) 357-5695

Hours: 8:30AM-5:00PM (Mon,Wed,Fri)
8:30AM-6:30PM (Tues & Thurs)

NORTH FAMILY SUCCESS CENTER – ANNIE L. WEAVER HEALTH CENTER

2011 NW 3rd Avenue
Pompano Beach, FL 33060
TEL: (954) 357-5340
Fax: (954) 357-5931

Hours: 7:30AM-5:30PM (Mon & Tues)
7:30AM-6:30PM (Wed & Thurs)
8:30AM-5:00PM (Fri)

CENTRAL FAMILY SUCCESS CENTER - EDGAR MILLS MULTI PURPOSE CTR

900 NW 31st Avenue, Suite 3000
Fort Lauderdale, FL 33311
TEL: (954) 357-5001
Fax: (954) 357-5004

Hours: 7:30AM-5:30PM (Mon,Wed,Fri)
7:30AM-6:30PM (Tues & Thurs)

NORTHWEST FAMILY SUCCESS CENTER

10077 NW 29th Street
Coral Springs, FL 33065
TEL: (954) 357-5000
Fax: (954) 357-6452

Hours: 8:00AM-5:00PM (Mon-Thurs,Fri)
8:00AM-6:30PM (Tues)

FINANCIAL ASSISTANCE, cont.

Emergency assistance with utilities, rent, and mortgage is a service provided as part of the Family Success Case Management Programs. The clients are assessed for need compared to other resources (client and community). When an imminent need is determined, only the client maybe provided emergency assistance. This assistance is meant to prevent loss of stable housing.

FEEDING SOUTH FLORIDA

2501 SW 32nd Terrace
Pembroke Park, FL 33023

(954) 518-1818

Fax: (954) 983-1313

Intake: (954) 518-1857

Paco Velez, President and CEO

Website: www.feedingsouthflorida.org

Email: contact@feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.

Hours: 8:30 AM - 11:00 AM and 1:00 PM - 4:00 PM (Mon, Wed & Fri)

Languages: English, Spanish and Creole

GATEWAY COMMUNITY OUTREACH, INC.

291 SE 1st Terrace
Deerfield Beach, FL 33441

(954) 725-8434

Fax: (954) 725-8436

Carol A. Ray, President/CEO

Website: www.gcoflorida.org

Email: gatecomm291@aol.com

Gateway operates eight satellite centers in Broward and Palm Beach Counties through churches located in areas of need. Each satellite center is open on select days of the week, making assistance available somewhere every day. The centers provide food and case management, as well as other referral services to each client to prevent homelessness. Rent and mortgage assistance is available at the main office only. Persons must contact the office to see if funding is available.

Satellite Centers are located in the following cities: Coral Springs; Davie; Deerfield Beach; Green Acres (Palm Beach); Lauderhill; and Pompano.

Hours: 8:00 AM – 4:30 PM (Mon-Fri)

Eligibility: 90-day plan program; call for details

Fees: Free service

FINANCIAL ASSISTANCE, cont.

GOOD DAYS

(877) 768-7233

2611 Internet Boulevard
Frisco, Texas 75024

Adm: (972) 608-7141
Fax: (214) 570-3621

Clorinda Walley, President

Website: www.mygooddays.org

Email: info@mygooddays.org

Good Days provides financial support for patients who cannot afford the medication they urgently need. Living with a chronic condition is an expensive and often painful burden for patients, their families and caregivers. Prescription medication can provide relief, but high-cost insurance co-pays can be too much for lower income patients. Even though they have insurance and may have government assistance, their medication remains out of reach. Good Days exists to fill this gap.

Hours: 8:00 AM – 5:00 PM (Mon-Fri) (CST)

Eligibility: Patients must be U.S. citizens with a valid social security number to be eligible for any assistance programs. Must have valid medical insurance coverage that covers at least 50% of the cost of the requested treatment for copayment assistance. Have a diagnosis and has been prescribed a medication that is part of the Good Days formulary. The patient's household income must be at or below 500% Federal Poverty Level (FPL).

Language: English and Spanish

GREENPATH FINANCIAL WELLNESS

(800) 550-1961

36500 Corporate Drive
Farmington Hills, MI 48331

Kristen Holt, President/CEO

Website: www.greenpath.com

Email: jmcnamara@greenpath.com

GreenPath Financial Wellness is a 501(c)(3) non-profit established in 1961. We have offices in 60 different locations across 18 different states, providing financial wellness either over the phone or in-person. We assist consumers with credit card debt, mortgage default and delinquency housing counseling (HUD approved), home equity loan housing counseling, pre-purchase counseling, rental counseling, student loans and bankruptcy concerns. We also provide financial literacy as it relates to budgeting, credit and savings.

Hours: 8:00 AM – 10:00 PM (Mon-Thurs)
8:00 AM – 8:00 PM (Fri)
9:00 AM – 6:00 PM (Sat)

Eligibility: Visit the website at www.greenpath.com to determine eligibility.

Fee: No fee for consultation and debt counseling session. One -time setup fee of \$0-\$50 (depending on state of residency) and a reasonable monthly fee that varies by state but will never exceed \$75. Typically, the savings on a debt management program outweighs the cost for service.

FINANCIAL ASSISTANCE, cont.

Language: English and Spanish

HEALTHWELL FOUNDATION

(800) 675-8416

P.O. Box 489

Fax: (800) 282-7692

Gaithersburg, MD 20878

Ginny Dunn, Senior Associate Director

Website: www.healthwellfoundation.org

Email: grants@healthwellfoundation.org

The HealthWell Foundation provides financial assistance to eligible individuals to cover co-insurance, co-payments, healthcare premiums and deductibles for certain treatments. This means that if the person has been prescribed a medication and a person's insurer covers it, but he cannot afford the co-insurance or co-payment required, the foundation may be able to help by paying some or all of the costs associated with the medication. Also, if an individual is eligible for health insurance, but cannot afford the insurance premium, the Foundation may be able to help by paying some or all the medical portion of the insurance premium.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Visit our website at www.healthwellfoundation.org to determine eligibility.

JUBILEE CENTER OF SOUTH BROWARD, INC.

(954) 920-0106

2020 Scott Street

Fax: (954) 920-7799

Hollywood, FL 33020

Rene Yacinthe, Executive Director

Website: www.jubileecenterbroward.org

Email: jubileesouthbroward@gmail.com

The Jubilee Center Office of Social Services is staffed by trained volunteers, who provide referrals to government and other agencies such as the Department of Children & Families. It also provides emergency food bags, hygiene kits, clothing, photo I.D.'s, Legal Aid, Veteran's Assistance, transportation, assistance in obtaining Florida ID's, and shelter referrals.

Hours: 10:30 AM – 12:30 PM (Mon-Fri)

Fees: Free service

LEUKEMIA & LYMPHOMA SOCIETY (LLS), SOUTH FLORIDA CHAPTER **(954) 744-5300**

200 S Park Road, Suite 400

Hollywood, FL 33021

Elizabeth Hughes, Executive Director

Website: www.lls.org/sofl

Email: Elizabeth.hughes@lls.org

LLS is the world's largest voluntary health agency dedicated to the cure of blood cancer, and improvement of the quality of life of patients and their families. Information and Support Specialists are available to consumers to answer questions.

FINANCIAL ASSISTANCE, cont.

The Patient Financial Aid Program provides a limited amount of financial assistance to help patients, with significant financial need, who are under a doctor's care for a confirmed blood cancer diagnosis. Patient Aid Funds are subject to availability. The Co-Pay Assistance Program offers financial assistance toward cancer treatment related co-pays; private health insurance premiums; private insurance co-pay obligations; and Medicare Part B, Medicare Part D, Medicare Supplementary Health Insurance and Medicare Advantage premium or co-pay obligations.

Hours: Telephone – 9:00 AM – 6:00 PM (Mon-Fri)
Live Chat (via website) – 10:00 AM – 5:00 PM (Mon-Fri)

Eligibility: **Patient Financial Aid Program** begins each July 1 and ends the following June 30. Reapplying every year is necessary after June 30. Contact the local chapter to request an application or print online and submit to the local chapter. (954) 744-3300

Co-Pay Assistance Program: Have a household income at or within 500 percent above Federal Poverty Guidelines and be with the Cost of Living Index; reside in the U.S. or Puerto Rico; have prescription insurance coverage; and have an LLS Co-Pay Program covered blood cancer diagnosis confirmed by a doctor. (877) 557-2672 or email copay@lls.org

NAVICORE SOLUTIONS

200 US Highway 9 North
Manalapan, NJ 07726

Main: (800) 992-4557

Fax: (732) 863-5040

Joel Greenberg, President/CEO

Website: www.navicoresolutions.org

Email: info@navicoresolutions.org

Navicore Solutions is a national non-profit organization committed to assisting families and individuals in need by providing financial education, community outreach, student loan, housing and credit counseling services; all with compassion and the utmost commitment to quality and integrity. Certified counselors take an in-depth look at a client's financial situation and prepare a monthly financial profile for individual experiencing budget, credit or debt related concerns. After review of information provided, the counselor may recommend the Debt Management Plan. On this plan, Navicore Solutions works with the creditors to possibly lower or waive interest rates, waive fees, lower payments and consolidate debt into one affordable repayment plan.

Hours: **Phone Counseling Hours**
8:30 AM – 10:30 PM (Mon-Fri)
9:00 AM – 8:00 PM (Sat)
9:00 AM – 7:00 PM (Sun)

Fees: Minimal fee for Debt Management Program administration, not to exceed that permitted by state law.

Languages: English and Spanish

FINANCIAL ASSISTANCE, cont.

UNITED STATES DEPARTMENT OF HEALTH & HUMAN SERVICES

(800) 638-0742

5600 Fishers Lane, Room 10-105
Rockville, MD 20857

Carole Johnson, Administrator

Website: www.hrsa.gov

The Hill-Burton Program

A consumer must request an application from one of the 200 facilities listed on the Department of Health and Human Services web site. A consumer is entitled to whatever services, for which they may qualify, at that particular facility. The Hill-Burton Program cannot pay any submitted medical bills or guarantee free or reduced medical care. Some facilities offer varying eligibility rules and services. Only facility costs are covered, not private doctors' bills. The 800 number may be called to obtain a list of area Hill-Burton Facilities. This is a program of last resort.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Eligibility requirements vary with each facility. Normally, those meeting federal poverty income guidelines qualify. If an individual's income is less than the current Poverty Guidelines, facility services may be free. If an income is greater than, but not more than double the Poverty Guidelines (or triple the Guidelines for Nursing Homes), Hill-Burton facilities may provide services at full charge, reduced charge or free.

UTILITIES

AGING AND DISABILITY RESOURCE CENTER

(954) 745-9779

OF BROWARD COUNTY (ADRC) / ELDER HELPLINE

Fax: (954) 745-9566

5300 Hiatus Road
Sunrise, FL 33351

TDD: (954) 745-5689

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The Aging and Disability Resource Center of Broward County will channel referrals for the **EMERGENCY HOME ENERGY ASSISTANCE FOR THE ELDERLY PROGRAM (EHEAP)**, to appropriate local administering agencies.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Applicant households must have a member who is at least 60 years of age, meets financial eligibility guidelines, and has an imminent energy crisis.

Languages: English and Spanish

FINANCIAL ASSISTANCE - UTILITIES, cont.

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER (954) 450-6888

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax: (954) 450-6899

Jay Shechter, Project Director

Website: www.ppines.com

Email: jshechter@ppines.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 9:00 AM – 4:00 PM (Mon-Fri); Assistance by appointment only.

Languages: English and Spanish

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT (954) 480-4449

227 NW 2nd Street
Deerfield Beach, FL 33441

Fax: (954) 480-4493

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

COMMUNITY ACTION AGENCY (CAA) (954) 357-5025

900 NW 31st Avenue, Suite 3100
Fort Lauderdale, FL 33311

Fax: (954) 357-5026

Shatara Piedrasanta, Human Services Administrator

Website: www.broward.org/FamilySuccess/Pages/Welcome.aspx

Email: spiedrasanta@broward.org

The agency provides the Low-Income Home Energy Assistance Program (LIHEAP) with financial assistance for electric bill payments. Clients must meet eligibility requirements. It also offers a self-sufficiency program for low-income clients who are committed to becoming financially and socially independent through assistance with childcare, education, books, tools, uniforms and many other expenses which currently, are barriers to independence. Clients are accepted on the basis of income and an evident desire to achieve.

FINANCIAL ASSISTANCE - UTILITIES, cont.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Broward County resident who has a total household income at, or below 150% of the Poverty Guidelines.

FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD)

(954) 357-6367

900 NW 31st Avenue, Suite 3000
Fort Lauderdale, FL 33311

Fax: (954) 357-8594

Ismael Martinez, Director

Website: www.broward.org/familysuccess

Email: familysuccess@broward.org

BRANCH OFFICES:

SOUTH REGIONAL FAMILY SUCCESS CENTER – CARVER RANCHES

4733 SW 18th Street
Hollywood, FL 33023
TEL: (954) 357-5650
Fax: (954) 357-5695

Hours: 8:30AM-5:00PM (Mon,Wed,Fri)
8:30AM-6:30PM (Tues & Thurs)

NORTH FAMILY SUCCESS CENTER – ANNIE L. WEAVER HEALTH CENTER

2011 NW 3rd Avenue
Pompano Beach, FL 33060
TEL: (954) 357-5340
Fax: (954) 357-5931

Hours: 7:30AM-5:30PM (Mon & Tues)
7:30AM-6:30PM (Wed & Thurs)
8:30AM-5:00PM (Fri)

CENTRAL FAMILY SUCCESS CENTER - EDGAR MILLS MULTI PURPOSE CTR

900 NW 31st Avenue, Suite 3000
Fort Lauderdale, FL 33311
TEL: (954) 357-5001
Fax: (954) 357-5004

Hours: 7:30AM-5:30PM (Mon,Wed,Fri)
7:30AM-6:30PM (Tues & Thurs)

NORTHWEST FAMILY SUCCESS CENTER

10077 NW 29th Street
Coral Springs, FL 33065
TEL: (954) 357-5000
Fax: (954) 357-6452

Hours: 8:00AM-5:00PM (Mon-Thurs,Fri)
8:00AM-6:30PM (Tues)

Emergency assistance with utilities, rent, and mortgage is a service provided as part of the Family Success case management programs. The clients are assessed for need compared to other resources (client and community). When an imminent need is determined, only the client maybe provided emergency assistance. This assistance is meant to prevent loss of stable housing.

Eligibility: Low-income individuals and families, legal immigration status

Languages: English, Spanish and Creole

FINANCIAL ASSISTANCE - UTILITIES, cont.

HOPE OUTREACH CENTER

(954) 321-0909

4700 SW 64th Avenue, Suite A
Davie, FL 33314

Fax: (954) 321-1059

Patricia Perez-Pena, Client Services Administrator

Website: www.hopeoutreachfl.org

Email: info@hopeoutreachfl.org

Individuals and families who suffer financial difficulties due to job loss, disability, or health crisis may receive partial financial assistance to help pay utilities, rent, and other basic necessities.

Hours: 9:00 AM - 4:00 PM (Mon-Fri); By Appointment Only

Eligibility: Must reside in Davie, Cooper City, Dania Beach, Hollywood (West of I-95), Plantation, Pembroke Pines, Miramar and Weston.

Languages: English, Spanish and Italian

MOUNT OLIVE DEVELOPMENT CORPORATION (MODCO)

(954) 767-9919

401 NW 9th Avenue
Fort Lauderdale, FL 33311

Fax: (954) 522-2423

Dr. Rosalind Osgood, President/CEO

Website: www.modcocaes.org

Email: modco@bellsouth.net

The Emergency Services Program is designed to provide temporary financial assistance for food, assist with SNAP applications, rent, utilities, prescriptions, Medicaid applications, and other needs.

Hours: Apply on the 1st Tuesday of each month from 10:00 a.m. - 2:00 p.m.
9:00 AM – 5:00 PM (Mon-Fri)

NORTHWEST FEDERATED WOMANS CLUB OF BROWARD COUNTY

(954) 714-3500

2185 NW 19th Street (Elizabeth Williams Boulevard)
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

FINANCIAL ASSISTANCE - UTILITIES, cont.

NORTHWEST FOCAL POINT SENIOR CENTER (NWFP)

(954) 973-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: seniorcenter@margatefl.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Hours: 8:00 AM – 3:00 PM (Mon-Fri); By Appointment Only

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

PICKETT FENCES FAMILY

(954) 486-8878

2941 W Cypress Creek Road, Suite 101
Fort Lauderdale, FL 33309

Fax: (888) 516-7046

Paulette R. Arline, MPH, Chief Operations Officer

Website: www.pffamily.com

Email: pickettfencesfamily@gmail.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Hours: 9:00 AM – 5:00 PM (Mon-Thurs)
8:00 AM – 4:00 PM (Fri)

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

SAFELINK WIRELESS

(800) 723-3546

9700 NW 112th Avenue
Miami, FL 33178

Technical Support Only: (800) 378-1684

Website: www.safelinkwireless.com

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. To help bring you this important benefit, SafeLink Wireless is proud to offer Lifeline Service. Through our Lifeline Service you will receive free cellular service and a free SafeLink Wireless cell phone. There are three different plans to choose from at no cost to the customer.

Hours: 8:00 AM - 10:00 PM (Mon-Sat)
8:00 AM - 7:00 PM (Sun)
8:00 AM – 12:00 AM (7 days a week – Technical Support)

FINANCIAL ASSISTANCE - UTILITIES, cont.

Eligibility: Present participation in other State or Federal assistance programs such as Federal Public Housing Assistance, Food Stamps, Low Income Home Energy Assistance (LIHEAP); Supplemental Security Income (SSI); Temporary Assistance for Needy Families (TANF); Medicaid and Veterans and Survivors Pension Benefit.

Applicant may also be eligible if the total household income is at or under 135% of the Federal poverty guidelines. Person must have a valid United States Postal Address. In order for SafeLink to ship the free phone, the client must live at a residence that can receive mail from the US Post Office. Sorry, no P.O. boxes can be accepted.

In addition to meeting the guidelines above, the individual will also be required to provide proof of his participation in an assistance program, or proof of income level.

The SafeLink Wireless service will expire when a person no longer is eligible for benefits or if he fails to re-qualify after a year of enrollment.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER (954) 889-2700
6700 Miramar Parkway Fax: (954) 602-3400
Miramar, FL 33023

Katrina Davenport, Director of Social Services

Website: www.miramarfl.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the City of Miramar. The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

FOOD

CONGREGATE MEALS

The AAA Congregate Dining Program has meal sites for elders throughout Broward County supported by funding from the Federal Older Americans Act and State Local Services Programs.

The Congregate Dining Program seeks seniors who would enjoy well-balanced meals. Nutrition education and counseling are provided to participants. Donations are gratefully accepted.

NORTH COUNTY SITES

B'NAI B'BRITH

351 SW 3rd Avenue
Deerfield Beach, FL 33441
1:30 PM – 4:30 PM (Mon-Thurs)
TEL: (954) 426-5577

CENTER FOR ACTIVE AGING/ NORTHEAST FOCAL POINT

227 NW 2nd Street
Deerfield Beach, FL 33441
Noon (Mon-Fri)
TEL: (954) 480-4449

SENIOR ACTIVITY CENTER

2005 NW 9th Street
Pompano Beach, FL 33060
Noon (Mon-Fri)
TEL: (954) 786-4585

NORTHWEST FOCAL POINT SENIOR CENTER

6009 NW 10th Street
Margate, FL 33063
11:00 AM (Mon-Fri)
TEL: (954) 973-0300

ST. ANDREWS TOWERS

2700 NW 99th Avenue
Coral Springs, FL 33065
2:00 PM – 5:00 PM (Mon-Fri)
TEL: (954) 752-3960

ST. ELIZABETH GARDENS

801 NE 33rd Street
Pompano Beach, FL 33064
2:00 PM – 6:00 PM (Mon-Fri)
TEL: (954) 941-4597

THE PALMS OF DEERFIELD BEACH

425 NW 1st Terrace
Deerfield Beach, FL 33441
4:00 PM
TEL: (954) 420-9321

CENTRAL COUNTY SITES

BOULEVARD GARDENS COMMUNITY CENTER

2870 NW 4th Street
Fort Lauderdale, FL 33311
11:30 AM – 12:00 PM (Mon, Tues, Thurs)
TEL: (954) 357-6867

DANIEL D. CANTOR SENIOR CENTER

5000 Nob Hill Road
Sunrise, FL 33351
8:45 AM – 5:30 PM (Mon-Fri)
TEL: (954) 742-2299

GATEWAY TERRACE APARTMENTS

1943 NE 6th Court
Fort Lauderdale, FL 33304
2:30 PM – 6:00 PM (Mon-Fri)
TEL: (954) 463-6721

LAUDERDALE LAKES SENIOR CENTER

4340 NW 36th Street
Lauderdale Lakes, FL 33319
9:00 AM – 2:00 PM (Mon-Thurs)
TEL: (954) 733-0130

LAUDERHILL SENIOR CENTER

Sadkin Community Center
1176 NW 42nd Way
Lauderhill, FL 33311
9:00 AM – 12:00 PM (Mon-Thurs)
TEL: (954) 321-2450

NOBLE A. MCARTOR ADULT DAY CARE CENTER

1480 SW 9th Avenue
Fort Lauderdale, FL 33315
Noon (Mon-Fri)
TEL: (954) 764-5055

NORTHWEST FEDERATED WOMAN'S CLUB OF BROWARD COUNTY

2185 NW 19th Street
Fort Lauderdale, FL 33311
10:00 AM – 1:00 PM (Mon-Fri)
TEL: (954) 714-3500

WILTON MANORS ADULT DAY CENTER

1503 NE 26th Street
Wilton Manors, FL 33305
Noon (Mon-Fri)
TEL: (954) 630-9501

SOUTH COUNTY SITES

AUSTIN HEPBURN CENTER

1000 NW 8th Avenue
Hallandale, FL 33009
8:00 AM – 11:30 AM (Mon-Fri)
TEL: (954) 457-1460

**CARL SHECHTER SOUTHWEST FOCAL
POINT SENIOR CENTER**

301 NW 103rd Avenue
Pembroke Pines, FL 33026
7:30 AM - 12:30 PM (Mon-Fri)
TEL: (954) 450-6888

**DAVID POSNACK JEWISH
COMMUNITY CENTER**

5850 S Pine Island Road
Davie, FL 33328
9:00 AM – 12:00 PM (Mon-Fri) Kosher
TEL: (954) 434-0499

MC TYRE PARK

3501 SW 56th Avenue
West Park, FL 33023
8:00 AM – 9:00 PM (Mon-Fri)
TEL: (954) 964-0283

**MEMORIAL BOULEVARD HEIGHTS
SENIOR CENTER**

6770 Garfield Street
Hollywood, FL 33024
Noon
TEL: (954) 967-4458

**SOUTHCENTRAL/SOUTHEAST FOCAL
POINT SENIOR CENTER**

6700 Miramar Parkway
Miramar, FL 33023
8:30 AM – 2:30 PM (Mon-Fri)
TEL: (954) 889-2700

**SOUTHCENTRAL/SOUTHEAST FOCAL
POINT**

SUNSET LAKES SENIOR CENTER
2801 SW 186th Avenue
Miramar, FL 33029
9:30 AM – 2:30 PM (Mon-Fri)
TEL: (954) 602-3347

NORTH COUNTY SITES
EMERGENCY FOOD – FOOD PANTRIES / SOUP KITCHENS

ALL SAINTS CATHOLIC MISSION

3460 Powerline Road
Oakland Park, FL 33309
TEL: (954) 801-8283
Father Bob: (954) 319-3514
Soup Kitchen, Emergency Food
Daily, 4:00 PM

CHRIST CHURCH – BLESSINGS FOOD PANTRY

100 44th Street
Deerfield Beach, FL 33062
TEL: (954) 943-0404
Food Pantry

CHRISTIAN LOVE FELLOWSHIP CHURCH

801 SE 10th Street
Deerfield Beach, FL 33441
TEL: (954) 428-8980
Food Pantry
9:00 AM – 11:30 AM (Mon, Wed & Fri)

COKESBURY UNITED METHODIST

1801 NW 6th Avenue
Margate, FL 33063
TEL: (954) 972-3424
Food Pantry
2nd & 4th Wed each month
4:00 PM - 5:30 PM

COMMUNITY CHURCH OF LAUDERDALE- BY-THE-SEA

4433 Bougainvillea Drive
Lauderdale-by-the-Sea, FL 33308
TEL: (954) 776-5530
Food Pantry
Contact Hours: 1:30 PM – 5:00 PM (Wed)

GATEWAY COMMUNITY OUTREACH

291 SE 1st Terrace
Deerfield Beach, FL 33441
TEL: (954) 725-8434
Food Pantry
10:00 AM – 12:00 PM (Fri)

HAITIAN EVANGELICAL BAPTIST CHURCH

153 NW 12th Street
Pompano Beach, FL 33060
TEL: (954) 479-7113
Food Pantry
9:00 am - 12:00 pm (Tues)

HOPEWELL MISSIONARY BAPTIST CHURCH

890 NW 15th Street
Pompano Beach, FL 33069
TEL: (954) 943-2141
Food Pantry
10:00 AM – 3:00 PM (Wed)
5:15 PM – 7:15 PM (Wed)

OUR FATHER'S HOUSE SOUP KITCHEN

2380 Martin Luther King Boulevard
Pompano Beach, FL 33061
TEL: (954) 968-7550
Lunchtime Soup Kitchen & Bag Lunches
11:00 AM - 1:30 PM (Mon-Fri)

PENTECOSTAL GOSPEL TEMPLE MINISTRIES

900 State Road 7
Margate, FL 33068
TEL: (954) 979-9999
Food Pantry
10:30 AM - 4:00 PM (Mon-Thurs)

ST. AMBROSE CATHOLIC CHURCH

380 S Federal Highway
Deerfield Beach, FL 33441
TEL: (954) 427-2225
Food Pantry (Deerfield Beach residents)
9:00 AM – 10:00 AM (Thurs) Drive Through

TEMPLE BETH ORR

2151 Riverside Drive
Coral Springs, FL 33071
TEL: (954) 753-3232
Food Pantry
10:00 AM – 12:00 PM (2nd & 4th Tues)

CENTRAL COUNTY SITES
EMERGENCY FOOD – FOOD PANTRIES / SOUP KITCHENS

FULL GOSPEL CHURCH

2201 NE 19th Street
Fort Lauderdale, FL 33305
TEL: (954) 537-2067
Food Pantry
11:00 AM – 2:00 PM (Tues)

JUBILEE OF PRAISE MINISTRY

4505 NW 103rd Avenue
Sunrise, FL 33351
TEL: (954) 667-6011
Food Pantry
11:00 AM – 2:00 PM (Thurs)

LIFENET4FAMILIES

1 NW 33rd Terrace
Lauderhill, FL 33311
TEL: (954) 792-2328
Food Pantry – By Appointment Only
9:30 AM - 2:30 PM (Tues)
Soup Kitchen
7:30 AM – 11:30 AM (Mon-Sat)

**IMMANUEL BAPTIST CHURCH / LIVING
WATER CARE CENTER**

1039 NE 3rd Avenue
Fort Lauderdale, FL 33304
TEL: (954) 533-0313
Food Pantry
9:00 AM – 3:00 PM (Mon-Thurs)

MISSION FOR GOD'S DISCIPLES

641 SW 30th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 244-6381
Food Pantry – By Appointment Only
8:00 AM – 4:00 PM (Tue & Thurs)

PANTRY OF BROWARD, INC., THE

610 NW 3rd Avenue
Fort Lauderdale, FL 33311
TEL: (954) 358-1481
Food Pantry – Ages 60 and over
8:30 AM – 3:30 PM (Tues-Thurs)

POVERELLO CENTER

2056 N Dixie Highway
Wilton Manors, FL 33305
TEL: (954) 561-3663
Fax: (954) 566-7868
Food Pantry for AIDS/HIV Patients
8:00 AM – 4:00 PM (Mon-Fri)

SADKIN COMMUNITY CENTER

1176 NW 42nd Way
Lauderhill, FL 33313
TEL: (954) 321-2450
Food Pantry; Residents of Lauderhill

SALVATION ARMY

1445 W Broward Boulevard
Fort Lauderdale, FL 33312
TEL: (954) 524-6991
Food Pantry – By Appointment Only
9:00 AM - Noon (Thurs)

**SEVENTH DAY ADVENTIST CHURCH OF
FORT LAUDERDALE**

850 W Davie Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 523-8334
Food Pantry
11:00 AM – 1:30 PM (Tues)

SOREF JEWISH COMMUNITY CENTER

6501 W Sunrise Boulevard
Fort Lauderdale, FL 33313
TEL: (954) 792-6700
Food Pantry – Anyone in need is eligible but must call for appointment
11:00 AM – 12:00 PM (Mon, Wed, Fri – pick up food by appointment only)
9:00 AM – 12:00 PM
3:00 PM – 4:00 PM (Mon-Fri) to make appts

SUNRISE SENIOR CENTER

10650 W Oakland Park Boulevard
Sunrise, FL 33351

TEL: (954) 746-3670

Food Pantry (Sunrise Residents only)

8:30 AM – 4:30 PM (Mon-Fri)

TAMARAC COMMUNITY CENTER

8601 W Commercial Boulevard
Tamarac, FL 33321

TEL: (954) 597-3626

*Food Pantry (Tamarac Residents only) – By
Appointment Only*

8:00 AM – 5:00 PM (Mon-Fri)



SOUTH COUNTY SITES
EMERGENCY FOOD – FOOD PANTRIES / SOUP KITCHENS

AUSTIN HEPBURN SENIOR CENTER

1000 NW 8th Avenue
Hallandale, FL 33009

TEL: (954) 457-1460

Food Pantry (Hallandale Beach, Hollywood, Pembroke Park, West Park, Dania Beach and Miramar) 8:00 AM - 12:00 PM (1st Wed)

BREAD OF LIFE FOOD PANTRY

20911 Johnson Street, #104
Pembroke Pines, FL 33029

TEL: (954) 435-7474

Food Pantry
Last Sat of each month (call for appt.)

**COMMUNITY ENHANCEMENT
COLLABORATION CEC**

5648 Wiley Street
Washington Park Service Center
Hollywood, FL 33023

TEL: (954) 987-0625

Food Pantry – Age 62 & over; resident of Hollywood

3:00 PM – 5:00 PM every Monday

Drive-Thru Mobile

12:00 PM – 2:00 PM every Friday; resident of Broward county

Doorstep Delivery Feeding Program - Age 62 & over; resident of Hollywood

10:00 AM – 12:00 PM Wed

9:00 Am – 10:00 AM Fri

Pet Food/Supplies – Age 62 & over, resident of Hollywood

3:00 PM – 5:00 PM every Mon or while supplies last

**HOLLYWOOD HILLS UNITED
METHODIST – HELPING SOULS**

400 N 35th Avenue
Hollywood, FL 33021

Food Pantry – Bimonthly
By Appt Only

HOPE OUTREACH CENTER

4700 SW 64th Avenue, Suite A
Davie, FL 33314

TEL: (954) 321-0909

Food Pantry – Resident of Davie, Cooper City, Dania Beach, Hollywood (west of I-95, Miramar, Pembroke Pines, Planation & Weston

9:00 AM - 3:00 PM (Mon-Fri)

**JESUS MINISTRIES ENRICHMENT
CENTER**

8700 Miramar Parkway
Miramar, FL 33025

TEL: (954) 544-2028

Food Pantry – By Appointment Only

**JUBILEE CENTER OF SOUTH
BROWARD, INC.**

2020 Scott Street
Hollywood, FL 33020

TEL: (954) 920-0106

Food Pantry, Soup Kitchen

10:30 AM - 12:30 PM (Mon-Fri)

**LIBERIA ECONOMIC AND SOCIAL
DEVELOPMENT CORPORATION**

3220 N 24th Avenue
Hollywood, FL 33022

TEL: (954) 924-3635

Food Pantry (once per month)

9:00 AM - 12:00 PM (Mon-Fri)

ST. BONAVENTURE CATHOLIC CHURCH

1301 SW 136th Avenue
Davie, FL 33325

TEL: (954) 424-9504

Food Pantry (Davie residents only)

FOOD ASSISTANCE

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY (ADRC) / ELDER HELPLINE

5300 Hiatus Road
Sunrise, FL 33351

(954) 745-9779
Fax: (954) 745-9566
TDD: (954) 745-5689

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The Area Agency on Aging of Broward County assists seniors in applying for Older Americans Act Home Delivered Meals.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 or over; live in Broward County

Languages: English, Spanish and Creole

FEEDING SOUTH FLORIDA

2501 SW 32nd Terrace
Pembroke Park, FL 33023

Service/Intake: (954) 518-1857
Administrative: (954) 518-1818
Fax: (954) 983-1313

Sari Vatske, Executive Vice President

Website: www.feedingsouthflorida.org

Email: contact@feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.

Hours: 8:00 AM - 11:00 AM (Mon, Wed & Fri)
1:00 PM - 3:00 PM

Languages: English, Spanish and Creole

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES – See Department of Children & Families section.

FOOD SNAP FRAUD HOTLINE

(866) 762-2237

GROCERY DELIVERY

UPSTREAM DELIVERIES LLC

(954) 549-8578

6010 Reese Road, Suite 206
Davie, FL 33314

Matthew Salmon, Managing Director

Website: www.upstreamdeliveries.com

Email: upstreamdeliveries@gmail.com

Upstream Deliveries offers personalized grocery shopping for the elderly by delivery of products from the market of their choice. Orders can be made by phone, email, fax or on the website.

Hours: 9:00 AM – 6:00 PM (Mon-Sat)

Eligibility: Age 60 and over; service to Cooper City, Davie, Hollywood, Pembroke Pines, Plantation, Miramar and Weston

Fees: Senior Citizen preferred pricing;
Grocery Bill - \$1-\$50 – Delivery Fee \$6
\$51-\$75 – Delivery Fee \$9
\$76-\$100 – Delivery Fee \$12

HOME DELIVERED MEALS

**AGING AND DISABILITY RESOURCE CENTER
OF BROWARD COUNTY (ADRC) / ELDER HELPLINE**

5300 Hiatus Road
Sunrise, FL 33351

(954) 745-9779
Fax: (954) 745-9566
TDD: (954) 745-5689

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The Area Agency on Aging of Broward County assists seniors in applying for Older Americans Act Home Delivered Meals. Clients will be assessed and placed on the program waiting list for assistance and provided other options for food assistance.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 or over; live in Broward County

Languages: English, Spanish and Creole



HANDICAPPED / DISABLED SERVICES

AGENCY FOR PERSONS WITH DISABILITIES (APD)

(954) 467-4218

201 W Broward Boulevard, Suite 305
Fort Lauderdale, FL 33301

Service: (954) 467-4377
Toll Free State Office: (866) 273-2273

Rita Castor, SE Regional Manager

Website: <http://apd.cares.org>

Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people who have developmental disabilities; as well as their families. The APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Intellectual disabilities and Prader-Willi Syndrome.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Anyone with developmental disabilities or needing information about developmental disabilities.

Languages: English and. Spanish

AMERICANS WITH DISABILITIES ACT (ADA)

(800) 514-0301

U.S. Department of Justice
950 Pennsylvania Avenue NW
Washington, D.C. 20530

Fax: (202) 307-1198

TDD: (800) 514-0383

Website: www.ada.gov

This service permits businesses, state and local governments, or others to call and ask questions about general or specific ADA requirements including questions about the ADA Standards for Accessible Design, free ADA materials, or information about filing a complaint.

Hours: 9:30 AM - 5:30 PM (Mon, Tue, Wed, Fri)
12:30 PM - 5:30 PM (Thurs)

Languages: English and Spanish

HANDICAPPED/DISABLED SERVICES, cont.

ARC BROWARD, INC.

10250 NW 53rd Street
Sunrise, FL 33351

(954) 746-9400

Fax: (954) 746-2954

TDD: (954) 577-4101

Patricia Fonseca, Vice President of Adult Services

Website: www.arcbroward.com

Email: pfonseca@arcbroward.com

ARC Broward is a nationally accredited non-profit community organization serving individuals with autism and other developmental disabilities for many decades. ARC Broward offers a wide array of programs throughout Broward County. Specific to seniors, ARC Broward has the following programs: small group living, senior day program, and outpatient mental health services.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Residential Services

The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

Eligibility: Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

Fees: Medicaid Waiver; private pay

Senior Day Program

The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 40 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.

HANDICAPPED/DISABLED SERVICES, cont.

BROWARD COUNTY SCHOOL BOARD

600 SE 3rd Avenue
Fort Lauderdale, FL 33301

(754) 321-8455

Fax: (754) 321-8448

Christy Bradford, Curriculum Supervisor

Website: www.browardschools.com

Email: christy.bradfordg@browardschools.com

Through the School Board's Adult Education Department, adults, with limited English skills, may receive instruction in English to meet naturalization requirements. Both day and evening classes are held at 32 sites throughout Broward County.

Hours: Call for Details or go online at www.mycommunityschools.com

Fees: There is a yearly \$20.00 activity fee; \$15.00 testing fee and tuition. Florida residents, tuition for 18 weeks is \$30.00.

Adults with Disabilities Program

The Adults with Disabilities Program offers a safe place to learn with other adults with disabilities; as well as enjoy participation in social and recreational activities; functional academics, pre-employability, and technology skills; and opportunities to increase daily living, self-care, and communication skills.

Classes are offered at two locations: Wingate Oaks Adult Program (North-Central Area) and Whispering Pines Off Campus Adult Programs (South Area). This is a daytime program that runs for 10 months (no summer program).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Must be 16 years of age or older; must be officially withdrawn from high school; may have a special diploma; not be enrolled in Adult or Technical Education programs; provide documentation of disability and benefit from instruction; perform all personal needs and capable of self-movement; provide own transportation or use a social service provider; and attend day time classes Monday through Friday.

Fees: Free program

Build Your Future

The Build Your Future program is designed to provide adults with intellectual disabilities an opportunity to increase social skills, independent living skills, employability skills, and to provide a post-secondary inclusive experience at Sheridan Technical College. Students enroll in an approved CTE program area. Students also have the opportunity to earn an Industry Certification.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with documented Intellectual Disability

HANDICAPPED/DISABLED SERVICES, cont.

Fees: Free program

Grow Your Future

The Grow Your Future program is designed to provide adults with intellectual disabilities an opportunity to increase social skills, independent living skills, employability skills, and to provide a post-secondary inclusive experience at McFatter Technical College. Students enroll in an approved CTE program area. Students also have the opportunity to earn an Industry Certification, as well as a local AgriScience certification.

Hours: 7:30 AM – 3:00 PM (Mon-Fri)

Eligibility: Age 18 and over with documented Intellectual Disability

Fees: Free program

BROWARD COUNTY TRANSIT

(954) 357-8400

ADA PARATRANSIT SERVICES (TOPS)

Fax: (954) 357-8345

1 N University Drive
Plantation, FL 33324

Website: www.broward.org/bct

Email: paratransit@broward.org

Broward County provides Americans with Disabilities Act (ADA) Paratransit Service (TOPS) for persons with disabilities who are unable to use the regular fixed route bus system. Persons who meet the strict Federal eligibility criteria for ADA paratransit services will be assigned a PIN number and service eligibility can be from three months to three years. Reapplication is necessary to continue paratransit service.

This transportation is a shared ride van/sedan service with lift/ramp equipped vehicles available for persons in wheelchairs or using scooters.

For current clients: the staff, at a contracted call center, handles all issues relating to trip bookings, from scheduling to late arrivals. Trips should be scheduled before 5:00 pm or sooner, the day before the set appointment.

Hours: Customer Service: 8:00 AM - 7:00 PM (Mon-Fri)
Paratransit service: 6:45 AM – 10:15 PM (Sun-Sat) 7 days a week

Reservations must be scheduled with the assigned provider at least 1 day in advance. Provider reservation hours are 8:00 am - 5:00 pm, 7 days a week.

HANDICAPPED/DISABLED SERVICES, cont.

BROWARD COUNTY REVENUE COLLECTION DIVISION

115 S Andrews Avenue, Room A-100
Fort Lauderdale, FL 33301

Main: (954) 831-4000

Fax: (954) 468-3476

Email: autotags@broward.org

Website: www.broward.org/revenue

Handicapped parking permits may be obtained at eight of Broward County Tax Collector Offices on behalf of disabled persons, who are residents of Broward County. An authorization form verifying the handicap, must be completed by a physician.

Eligibility: Florida Driver's License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner's Statement of Certification section, verifying the disability.

Fees: Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is \$15.00, including tax collector fees, and is valid for six months.

Coral Springs

Maplewood Plaza
1160 N University Drive
Coral Springs, FL 33071
(954) 753-9990

Deerfield Beach

2265-A W Hillsboro Blvd.
Deerfield Beach, FL 33442
(954) 596-2110

Fort Lauderdale

1113 N Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Hollywood

3887 Sheridan Street
Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Lauderhill

1427 N State Road 7
Lauderhill, FL 33313
(954) 797-0600

Pembroke Pines

294 S Flamingo Road
Pembroke Pines, FL 33026
(954) 443-5005

Plantation

1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 765-4697

Weston

Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 745-8445

HANDICAPPED/DISABLED SERVICES, cont.

CAREER SOURCE BROWARD ADMINISTRATIVE OFFICE

(954) 202-3830

2890 W. Cypress Creek Road
Fort Lauderdale, FL 33309

Carol Hylton, President/CEO

Website: www.careersourcebroward.com

Email: csbd@careersourcebroward.com

North Center

4941 Coconut Creek Parkway
Coconut Creek, FL 33063
TEL: (954) 969-3541

Central Center

2610 Oakland Park Boulevard
Fort Lauderdale, FL 33311
TEL: (954) 677-5555

South Center

7550 Davie Road Extension
Hollywood, FL 33024
TEL: (954) 967-1010

In addition to regular job placement, job bank, counseling and testing programs, the Employment Services Program offers assistance to special groups, such as migrants, seasonal farm workers, veterans, the elderly, and persons with disabilities. The Employment Services Program is available at each site.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

CENTER FOR INDEPENDENT LIVING OF BROWARD

(954) 722-6400

4800 N State Road 7, Building F, Suite 102
Fort Lauderdale, FL 33319

Fax: (954) 735-1958
T DD: (954) 735-0963

Corey Hinds, CEO/Executive Director

Website: www.cilbroward.org

Email: cilb@cilbroward.org

This organization offers assistance to people with disabilities. It also provides advocacy, employment services, housing assistance, peer support, independent living skills training, and information and referral, hearing and speech enhancement equipment is distributed. Volunteer opportunities are available.

Eligibility: Individuals with disabilities, hearing, and mobility issues.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Sign Language

HANDICAPPED/DISABLED SERVICES, cont.

GOODMAN JFS OF BROWARD

5890 S Pine Island Rd, Suite 201
Davie, FL 33328

(954) 370-2140

Fax: (954) 916-1252

Randy Colman, President/CEO

Website: www.jfsbroward.org

Email: info@jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. The program's services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, Goodman JFS endeavors assure that no one in the community feels alone or without hope.

Behavioral Health

JFS provides compassionate and effective mental health counseling in the office or in-home. The licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Domestic Abuse Program

Goodman JFS provides education, safety planning, care management, individual and group counseling to survivors of domestic abuse. We assist survivors in meeting their immediate physical, financial, and emotional needs as well as creating a safety plan and learning self-advocacy and self-sufficiency skills.

Family Link Care Management

The professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deal with complex care locally and long distance.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical or mental health disability. The program offers guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivor Assistance Program

JFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours: 8:00 AM – 5:00 PM (Mon-Fri) – Office
Call office for appointment

HANDICAPPED/DISABLED SERVICES, cont.

GOODWILL SOUTH FLORIDA

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

(954) 486-1600

Fax: (954) 497-3270

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

GUIDE DOG FOUNDATION FOR THE BLIND, INC.

371 E Jericho Turnpike
Smithtown, NY 11787

(800) 548-4337

Administrative: (631) 930-9000

Fax: (631) 930-9009

John Miller, Chief Executive Officer

Website: www.guidedog.org

Email: info@guidedog.org

The Foundation provides training with a guide dog at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: All expenses are paid for the visually impaired, including transportation.

NATIONAL REHABILITATION INFORMATION CENTER (NARIC)

8400 Corporate Drive, Suite 500
Landover, MD 20785

(800) 346-2742

Fax: (301) 459-4263

TDD: (301) 459-5984

Mark X. Odum, Director

Website: www.naric.com

Email: naricinfo@heitechservices.com

The NARIC maintains a research library of more than 200,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish and American Sign Language

Fees: Information and referral are free. Document delivery is five cents per page with a \$5.00 USD minimum. International shipping charges apply.

HANDICAPPED/DISABLED SERVICES, cont.

UNITED COMMUNITY OPTIONS OF SOUTH FLORIDA

3117 SW 13th Court
Fort Lauderdale, FL 33312

(954) 584-7178

Fax: (954) 584-3151

Patricia Murphy, Executive Director

Website: www.unitedcommunityoptionssfl.org

Email: ucinfo@uco-ucpsfl.org

Adult Day Training Program (ADT)

UCO provides vocational services to adults with disabilities throughout Broward County. The ADT Program provides adults opportunities to learn work skills, do contract work and/or prepare for competitive employment. Van pick-up and drop-off is available for program participants. For more information, ask for the Director of Adult Services.

Site Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over; have a developmental disability and live in Broward County.

Languages: English, Spanish and Creole

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

Independent Supported Living Program

UCO provides supportive living services, community training, and daily living skills for people with developmental and physical disabilities. UCO assists individuals in finding a home or rental.

Hours: 24-hour care

Site Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over; have a developmental disability and live in Broward County.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

Languages: English, Spanish and Creole



HEALTH / MEDICAL SERVICES

AGING AND DISABILITY RESOURCE CENTER (ADRC)

5300 Hiatus Road
Sunrise, FL 33351

(954) 745-9779

Fax: (954) 745-9566

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

ConnectingWithU

ConnectingWithU is a free telephone reassurance service that provides emotional support for seniors in Broward County. ConnectingWithU offers an individualized, emotionally safe space for seniors to express their feelings and concerns, while staying interconnected to others from the comfort of their own home. ConnectingWithU calls can prevent seniors from requiring home medical services or institutional placement as a result of being disconnected from human interaction and emotional instability.

Eligibility: Age 60 and over; resident of Broward county

Fees: Free Service

Diabetes Self-Management Program

The Diabetes Self-Management Program is for individuals with Type 2 Diabetes. The workshops are for 2 ½ hours, once a week, for six weeks in community settings such as churches, community centers, libraries, and hospitals. Workshops are facilitated by two trained leaders, one or both of whom are peer leaders with diabetes themselves.

The program includes the following subjects:

- Techniques to deal with the symptoms of diabetes;
- Appropriate exercise for maintaining and improving strength and endurance;
- Healthy eating;
- Appropriate use of medication; and
- Working more effectively with health care providers.

Eligibility: Age 60 and over

Fees: Free Service

Living Healthy Program

This evidenced-based program was developed in the early 1900's by the Stanford Center for Research in Patient Education and is available in over 39 states and several foreign countries. The program teaches people with chronic illness a healthy way to deal with the disease through interactive workshops. These workshops are educational and motivational, helping people regain control over their life; enjoy the things they like to do; improve their quality of life; and connects them with others.

Individuals will learn how to deal with problems and difficult emotions caused by chronic health condition, by utilizing self-management skills, setting weekly action plans, and problem solving techniques. Topics discussed are: creating your own exercise and nutrition plan, medication usage; better breathing; communication; depression; relaxation; and positive thinking.

HEALTH / MEDICAL SERVICES, cont.

The Living Healthy Workshops are held at different community sites and are scheduled once a week for 6 weeks, for 2 ½ hours.

Email: healthandwellness@adrcbroward.org

Eligibility: Age 60 and over

Fees: Free Service

Matter of Balance Program

The Matter of Balance Program is designed to benefit community-dwelling older adults who are concerned about falling; have sustained a fall in the past; restricted activities because of concerns of falling; and are interested in improving flexibility, balance, and strength.

The interactive workshops (classes) are designed to help participants with view of falls and fear of falling as controllable; set realistic goals for increasing activity; change their environment to reduce fall risk factors; and promote exercise to increase strength and balance. Classes are held twice a week for 4 weeks, 2 hour sessions, or once a week, for 8 weeks, 2 hour sessions.

Email: healthandwellness@adrcbroward.org

Eligibility: Age 60 and over

Fees: Free Service

Senior Intervention and Education

This program's primary purposes are to prevent elder abuse, neglect, and exploitation, and to support seniors' efforts to remain in their homes rather than face premature nursing home placement.

The program has a Licensed Practical Nurse with extensive case management experience. The LPN has the ability to assess seniors in their own living environment; give referrals; educate caregivers on client management techniques and support options; has the ability to pick up donated adaptive equipment/supplies and help deliver the items where they are needed.

Eligibility: Age 60 and over

Fees: Free Service

Tai Chi for Arthritis and Fall Prevention

Tai Chi class for Arthritis and Fall Prevention conducted as a full 60-minute session twice per week for 8 consecutive weeks. The program delivery goal is for each participant to log-in for 50 hours of tai chi practice. If the instructor is bilingual, the Tai Chi program can be delivered in the instructor's native language as long as there is fidelity in delivering the theory and practice of the Tai Chi program.

Email: healthandwellness@adrcbroward.org

Eligibility: Age 60 and over

Fees: Free Service

HEALTH / MEDICAL SERVICES, cont.

Uniper

With Uniper, a senior can connect with their loved ones, caregivers, and other important people in their life through the remote control on their TV, or the click of a button on a computer or smartphone. Uniper offers: Live and interactive classes; stay active physically, mentally, socially and spiritually; share your knowledge in peer-led groups; meet new people; video call with family and friends from the comfort of your home; receive doctor visits from home; and a rich content library.

Email: uniperNWD@adrcbroward.org

Eligibility: Age 60 and over; In addition, adults 18 years and older with a disability

Fees: Free Service

BROWARD COUNTY MEDICAL ASSOCIATION

(954) 714-9477

5101 NW 21st Ave, Suite 510
Fort Lauderdale, FL 33309

Fax: (954) 714-9289

Cynthia Peterson, Executive Vice President

Website: www.bcma.com

Email: cpeterson@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker's bureau.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Free Service

BROWARD HEALTHPOINT

(954) 793-5957

1700 NW 49th Street
Fort Lauderdale, FL 33316

William Green, Executive Director

Website: www.browardhealth.org

This Kinship Cares Initiative (KCI) program is operated by Broward Health, one of the nation's largest health care systems. With the assistance of a Registered Nurse case manager, the KCI program assists families with establishing a medical home, acquiring health insurance, receiving wellness exams; updating children's immunizations; and linkage to social service programs.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Family has to be in a kinship setting; i.e., grandparent, aunt, uncle, older sibling, distant relative or close friend of the family as the primary caregiver for the child(ren) and the child(ren) must be living in the home with the caregiver. The biological parents cannot be living with the family. Child or children must be 0-18 years of age.

Fees: Free Service

HEALTH / MEDICAL SERVICES, cont.

COMMUNITY ACCESS CENTER, INC. (CAC)

8910 Miramar Parkway, Suite 208
Miramar, FL 33025

(954) 534-9113

Fax: (954) 534-9223

Magaly Prezeau, MPH, CEO/Executive Director

Website: www.cacfl.org

Email: info@cacfl.org

A one-stop shop is the focus of the center, and the operations consist of helping people find assistance, regardless of the crisis or circumstances. The Community Access Center provides a centralized location to assist individuals in determining their needs and identifying the appropriate community services. Conducts weekly Chronic Disease Self Management workshops in Creole.

Eligibility: Age 55 and over

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

FLORIDA POISON INFORMATION CENTER, MIAMI

Highland Jackson Building
1801 NW 9th Avenue, Suite 100
Miami, FL 33136

(800) 222-1222

(305) 585-5250

Fax: (305) 545-9762

Richard Weisman, Director

Website: www.floridapoisoncontrol.org

Email: poisoncenter@fpicn.org

The Florida Poison Information Center is a nonprofit, government funded organization. The Poison Center provides prevention and management information through a free statewide, toll-free hotline that is accessible twenty-four hours a day, 365 days a year. Specially trained physicians, nurses, pharmacists and toxicologists staff the emergency hotline. Services are available to the hearing impaired, as well as non-English speaking individuals.

The Poison Center offers education materials and presentations for groups on topics such as: poison prevention and awareness; medication safety; common hazardous/toxic plants; animal bites and stings; and Florida marine life.

The Poison Center also serves as a training site for medical students, emergency and pediatric residents/fellows and pharmacy students/residents.

Hours: 24/7

Fees: Free Service

Languages: English, Spanish and Free translation for other languages

HEALTH / MEDICAL SERVICES, cont.

UNITED STATES DEPT. OF HEALTH AND HUMAN SERVICES

(877) 696-6775

200 Independence Avenue SW
Washington, D.C. 20201

Admin: (202) 619-0257

Xavier Becerra, Secretary

Website: www.hhs.gov

The Department of Health and Human Services is the U.S. government's principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves. HHS's website and toll free number offers assistance and information on health resources.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)



HOME HEALTH AGENCIES

A home health agency provides services to patients in private homes, assisted living facilities, and adult family care homes. Some of the services include nursing care; physical, occupational, respiratory, and speech therapy; home health aides; homemaker and companions; and medical equipment and supplies. Along with services in the home, an agency can also provide staffing services in nursing homes and hospitals. Home health agencies are licensed and surveyed by the State of Florida.

For the Home Health Agencies in Broward County go to the Area Agency on Aging of Broward County website www.adrcbroward.org/resources and select the Home Health Agencies link.

or

Go to the Agency for Health Care Administration website:

<https://quality.healthfinder.fl.gov/facilitylocator/FacilitySearch.aspx> and search for Home Health Agencies anywhere in the State of Florida.

AGENCY FOR HEALTH CARE ADMINISTRATION (AHCA)

(850) 412-4504

2727 Mahan Drive, MS 49

Complaints: (888) 419-3456

Tallahassee, FL 32308

Fax: (850) 488-6094

Jason Weida, Secretary

Website: www.ahca.myflorida.com

Email: cau@ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. The Complaint Administration Unit (CAU) processes complaints with regard to the quality of health care. Complaint can be filed online at <https://apps.ahca.myflorida.com/hcfc>.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

HOME IMPROVEMENT & REPAIR

COMMUNITY DEVELOPMENT BLOCK GRANT **SUBSTANTIAL REHABILITATION/REPLACEMENT HOUSE PROGRAMS**

Community Development Block Grant Loan Programs provide financial assistance to low and moderate-income homeowners who need to make repairs to their homes in order to comply with Broward County's minimum housing code. The amount of assistance provided varies, depending on the homeowner's needs. In some cases, homeowners can qualify for a deferred payment loan with no repayment until transfer of ownership or sale of the property.

BASIC ELIGIBILITY REQUIREMENTS FOR APPLICANTS:

1. Homeowner must qualify based on income and family size.
2. Single-family home, duplex, townhouse or condominium must be owner-occupied.
3. Home must be in violation of codes and in need of repair.

APPLICATION PROCESS:

A pre-screening application is accepted by telephone. At that time, a preliminary determination is made to estimate whether sufficient home equity is available to cover the rehabilitation loan. A financial interview is conducted in the home, or other arranged location. A home inspection follows to assess the necessary repairs.

SOME DOCUMENTS WHICH MAY BE REQUIRED AT TIME OF APPLICATION:

1. Proof of Ownership:
Homestead Exemption, tax notice, and/or deed are acceptable.
2. Verification of Income:
Social Security Benefits; SSI; VA Pension Statements; or wages from employment.
3. Other Documents as requested.

COMMUNITY DEVELOPMENT BLOCK GRANT
HOUSING REHABILITATION AND
RESIDENTIAL REDEVELOPMENT AGENCIES

For assistance, persons should call the Community Development Division nearest their home. They will be connected to someone who is able to assist with resolving problems.

BROWARD COUNTY HOUSING FINANCE DIVISION

(954) 357-4900

110 NE 3rd Street, Suite 300
Fort Lauderdale, FL 33301

Fax: (954) 357-8221

Website: www.browardcounty.org/housing

Hours: 8:30 am – 5:00 pm (Mon-Fri)

Languages: English and Spanish

Single Family Rehabilitation Program

The Single Family Rehabilitation Program provides financial assistance to low/moderate income families for home repair. Property must be owner-occupied. Assistance is available in the form of a zero percent interest deferred loan.

Eligibility: Based on income and family size.

Intake Procedure: Client is prescreened by phone. If basic criteria are met, the client is placed on a waiting list. Applications, for assistance, are by appointment only, and based on funding availability.

Languages: English and Spanish

State Housing Initiative Partnership (SHIP)

The program provides minor repairs to exterior surfaces of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Community Development Block Grant (CDBG)

The program provides minor repairs to exterior surface of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Intake Procedure: Client is prescreened by phone and placed on waiting list. Application for assistance is by appointment only.

HOME IMPROVEMENT & REPAIR, cont.

BROWARD COUNTY MINORITY BUILDERS

(954) 792-1121

499 NW 70th Avenue, Suite 101

Fax: (754) 200-4982

Fort Lauderdale, FL 33317

Anthony Wright, Project Director

Website: www.minoritybuilders.org

Email: anthony.wright@minoritybuilder.org

The Home Touch Program provides minor carpentry, plumbing, electrical, and other minor repairs necessary to preserve health and safety to clients, 60 or older, in owner-occupied homes. The program is administered by the Minority Builders Coalition, Inc. with Federal Older Americans Act Monies, and local match, through the Areawide Council on Aging of Broward County.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); excluding official holidays

Eligibility: Age 60 and over; owner-occupied home and a Broward County resident. Some services through OA3E are provided to family caregivers.

Fees: Free Service

Languages: English

CITY OF CORAL SPRINGS COMMUNITY DEVELOPMENT

(954) 344-1040

9500 W Sample Rd

Fax: (954) 344-1181

Coral Springs, FL 33065

Website: www.coralsprings.gov

Email: zoning@coralsprings.org

Home Repair and Barrier Free Housing Program

The City offers home repair and barrier-free assistance programs to owner-occupied residents of Coral Springs. A home cannot exceed an assessed value of \$320,000; and must meet all the eligibility guidelines. For additional information, please visit the website or contact the office.

The programs are funded by the State of Florida through the State Housing Initiative Partnership (SHIP) program; the Federal Housing and Urban Development through the Community Development Block Grant (CDBG); and Home Investment Partnership (HOME) programs.

Hours: 7:30 AM – 5:30 PM (Mon - Thurs)
7:30 AM – 3:00 PM (Fri)

Fees: Grant funds are provided with no payment schedules as a 15-year loan. Six point seven percent of the grant is forgiven per year, so that at the end of 15 years, the loan has a zero balance and is 100% forgiven.

Languages: English and Spanish

HOME IMPROVEMENT & REPAIR, cont.

CITY OF FORT LAUDERDALE HOUSING & COMMUNITY DEVELOPMENT DIVISION

(954) 828-4527

Fax: (954) 847-3754

914 Sistrunk Boulevard, Suite 103
Fort Lauderdale, FL 33311

Rachel Williams, Housing & Community Development Manager

Website: www.fortlauderdale.gov

Email: rwilliams@fortlauderdale.gov

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

Substantial Rehabilitation/Replacement Program

This program provides financial assistance in the form of a 0% interest deferred 15-year loan to owner-occupied, low-income households to help them bring their homes up to minimum housing standards. If the house is beyond repair, a replacement house may be built. The program is not intended to fund general home improvements. Violations of Housing Quality Standards (Code) must exist, and other requirements may need to be met before a property can be considered.

Eligibility: Applicants must own and occupy the residence to be rehabilitated and the property must be located within the city limits of Fort Lauderdale.

CITY OF HOLLYWOOD COMMUNITY DEVELOPMENT DIVISION

(954) 921-3271

Fax: (954) 921-3390

2600 Hollywood Boulevard, Suite 203
Hollywood, FL 33020

Ryon Coote, Community Development Manager

Website: www.hollywoodfl.org

Email: rcoote@hollywoodfl.org

The mission of the Community Development Division is the revitalization of housing and stabilization or improvement of the city's neighborhoods using federal and state grant funds.

Hours: 7:00 AM - 6:00 PM (Mon-Thurs)

Languages: English and Spanish

Neighborhood Housing Rehabilitation Program

Owners of single family houses, duplexes, condominiums, and townhomes, in need of repairs to bring the property up to code compliance with the South Florida Building Codes, are eligible. When persons obtain a Housing Rehabilitation loan from the City of Hollywood, they are placing a mortgage on their property, which is payable upon the sale, refinance, or rental of the property when it no longer is owner-occupied.

Eligibility: Must be owner-occupied and total household gross income does not exceed the income guidelines. Contact the office for prescreening.

HOME IMPROVEMENT & REPAIR, cont.

CITY OF POMPANO BEACH OFFICE OF HOUSING AND URBAN IMPROVEMENT

(954) 786-4659

Fax: (954) 786-5534

100 W Atlantic Boulevard, Suite 220
Pompano Beach, FL 33060

Miriam Carrillo, Director

Website: www.pompanobeachfl.gov

Email: Miriam.carrillo@copbfl.com

Programs are available to provide financial assistance and/or loans to eligible homeowners to make major repairs to their homes, in order to comply with local housing codes.

Hours: 7:00 AM – 6:00 PM (Mon - Fri)

Languages: English and Spanish

Emergency Repair Program

The program provides up to \$5,000 for emergency repairs for those income eligible families who would otherwise be financially unable to improve their own dwelling conditions. This assistance may be used in conjunction with other housing rehabilitation and repair programs offered by the City. An applicant can only receive assistance after 5 years have passed from the date that the last assistance under emergency repair was provided.

Eligibility: Limited to owner-occupied households. To be eligible for this program, the homeowner must live in the house, have homestead exemption and deed must be in homeowner's name. Income qualified homeowners residing within the City of Pompano Beach may apply for the program. Household income cannot exceed 80% of median area income. Household assets cannot exceed \$50,000. Contact the City to see if the program waitlist is closed.

First Time Homebuyer Program

The First Time Home Buyer program provides funding to eligible first time home buyers to purchase a home. Funding will be used to pay all or a portion of the costs and/or down payment required for the purchase. Applications are awarded in order of the first completed and verified application.

Eligibility: One-unit, single-family residences including townhouses and/or condominiums; home must be located in the City of Pompano Beach; Homebuyer must occupy the home as their primary residence; property cannot be tenant occupied; and income cannot exceed the program income limits.

Housing Rehabilitation Program

The city provides up to \$60,000 for home repairs for income eligible homeowners. These funds are utilized to make necessary improvements to ensure that the home is safe and meets current code requirements. Eligible repairs include correcting code violations, weatherization, roof, plumbing and electrical improvements, septic systems, etc. The rehabilitation program is open once a year.

Eligibility: Applicant's home must be single-family, owner-occupied, detached or attached owner-occupied duplex, triplex, and four-plex and meet income guidelines. Home must be substandard and in need of repairs to bring the place up to minimum.

HOME IMPROVEMENT & REPAIR, cont.

housing standards.

CITY OF SUNRISE FINANCE & ADMINISTRATIVE DEPARTMENT **DEPARTMENT – GRANTS DIVISION**

(954) 572-2315
Fax: (954) 578-4768

1601 NW 136th Avenue, Building A
Sunrise, FL 33323

Isabel Blanco, Grants Manager

Website: www.sunrisefl.gov

Email: housing@cityofsunrise.org

This program provides health and safety rehabilitation assistance to eligible owner-occupied households. Assistance is provided in the form of a deferred payment loan with variable affordability period, dependent on loan value. Renovations are limited to the verifiable repair or replacement of structural, mechanical, and electrical systems, as well as health and safety hazards throughout the household. The Residential Rehabilitation Program operates on a "first come, first qualified, first served" basis.

The City is currently working through a waiting list for this program and anticipates a 2023 program re-opening. Check with the City to see if the waiting lists are open.

Hours: 9:00 AM - 5:00 PM (Mon - Fri)

Housing Rehabilitation Program

This program provides a five-year deferred payment loan to eligible owner-occupied households for assistance with critical renovations. These renovations are limited to verifiable roof repairs, or replacements to deteriorated building systems, as well as identified health hazards to households.

Eligibility: Applicant must be owner-occupied and meet income guidelines. Preference will be given to applicants currently approved and awaiting funding. Funds may not be used for mobile homes.

Purchase Assistance Program

The Purchase Assistance Program helps eligible low and moderate income homebuyers by providing a deferred payment loan that may be applied toward a down payment, closing costs and/or principal reductions. Assistance is provided on a "first come, first qualified, first served" basis to households with qualifying incomes. Currently there are no funds available for this program.

HOME IMPROVEMENT & REPAIR, cont.

REBUILDING TOGETHER BROWARD COUNTY

(954) 772-9945

901 NE 13th Street

Fax: (954) 772-9946

Fort Lauderdale, FL 33304

Robin Martin, Executive Director

Website: www.rebuildingtogetherbroward.org

Email: info@rebuildingtogetherbroward.org

Rebuilding Together's objective is to restore safe, healthy and sanitary living conditions with significant quality of life improvements that have an immediate impact and are long-term solutions. Home repairs are among the most cost efficient and effective strategies to address quality of life issues like comfort, security, and independence while supporting emotional household needs and stimulating pride of home ownership. Home repairs included a wide range of improvements depending upon the needs of the individual homeowners. However, all homes are provided with a 25-point Health and Safety Assessment and work is prioritized to ensure that the home has the improvements necessary to be deemed a Safe and Healthy Home by Rebuilding Together Broward Standards.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Translation Services Available

Veteran Housing

Veteran Housing provides home modifications and repairs to low-income homeowners, by focusing our services on veterans and active duty military personnel.

Eligibility: All veterans are welcome to apply for the program. Services are not guaranteed and will be handled on a case-by-case basis.

Fees: Free to Homeowners

Safe At Home

Safe at Home benefits homeowners through 10 basic home improvements that will reduce falls and injuries, as well as enhance home safety and quality of life. The 10 basic improvements are: repair hand rails; change door knobs to lever handles; install smoke detectors and CO2 detectors; replace an old shower head with a hand-held unit; add grab bars in the bathroom; add non-slip strips in bathtubs; tape or replace slippery throw rugs; make narrow doorways 2" wider with offset hinges; and improve lighting.

Eligibility: Must be low income (per HUD guidelines) elderly, disabled or a veteran; must reside in home located in Broward County; and it must be a single family detached home.

Fees: Free to Homeowners

HOME IMPROVEMENT & REPAIR, cont.

TOWN OF DAVIE COMMUNITY SERVICES

(954) 797-1173

4700 SW 64th, Suite D
Davie, FL 33314

Fax: (954) 797-2058

Richard J. Lemack, Town Administrator

Website: www.davie-fl.gov

The Program repairs numerous components of a residence such as windows, roofing, plumbing, heating & cooling, and electrical. Repairs are prioritized to eliminate health and safety issues, correct code violations, and to make the home more energy-efficient. Assistance is in the form of a 10 year, 0% interest deferred second loan that reverts to a grant if all program conditions are met. The program provides home repair assistance for eligible households in the form of a Deferred Payment Loan. The grant amount cannot exceed \$60,000.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Applicant must be owner occupied and live in the Town of Davie. All housing assistance programs are based on income eligibility criteria.

HOMELESS SERVICES

BERNARD P. ALICKI HEALTH CENTER

1101 W Broward Boulevard
Fort Lauderdale, FL 33316

(954) 527-6041

Toll Free: (866) 662-5565

Evelyn, RN, Nurse Manager

Website: www.browardhealth.org

Services are delivered by mobile and fixed health care teams. Offered are: medical, behavioral, pharmacy and oral health services; respite and recuperative care, case management/disease management referrals for specialty care; referrals for substance abuse and mental health treatment programs, Assisted Living Facilities and each of the Broward Health Primary Care Centers.

Health Care for the Homeless Program Hours:

8:00 AM – 7:30 PM (Mon)

8:00 AM – 4:30 PM (Tues-Thurs)

8:00 AM – 1:30 PM (Fri)

Fees: There is a sliding scale available

BROWARD OUTREACH HOLLYWOOD

Emergency and Residential Care
2056 Scott Street
Hollywood, FL 33022

(954) 926-7417

Fax: (954) 929-6543

Keith Cavanaugh, Broward Centers Director

Website: www.browardoutreachcenter.org

Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a Cold Weather Shelter in an emergency situation.

The Broward Outreach Center for Women and Children Hollywood is adjacent to the BOC Hollywood. This 48-bed facility offers a comprehensive service program designed to meet the need of South Broward's homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.

HOPE SOUTH FLORIDA, INC.

1100 N Andrews Avenue
Fort Lauderdale, FL 33311

(954) 566-2311

Fax: (954) 566-2302

Ted Greer, Jr., Chief Executive Officer

Website: www.hopesouthflorida.org

Email: help@hopesouthflorida.org

Offering a welcomed alternative to the discomfort and boredom of passing the hours in their cars or on the street, the center provides social, recreational and spiritual enrichment activities for parents and children, augmented with an ample collection of toys and games. Nutritious light breakfasts and lunches are served, along with coffee, juice and snacks. Transportation is

HOMELESS SERVICES, cont.

supplied using a combination of bus passes and agency-owned passenger vans. Qualified visitors have access to computers and the Internet, a wide-screen television with cable, and a reading library with books and magazines. Limited use of a washer/dryer and choice of donated clothing is also available. HOPE South Florida offers employment assistance to all participants in our various housing programs.

Hours: 8:30 AM – 5:00 PM (Mon-Thurs)
8:30 AM – 4:30 PM (Fri)

LIFENET4FAMILIES

1 NW 33rd Terrace
Lauderhill, FL 33311

(954) 792-2328

Fax: (954) 792-9982

Melanie Geddes, President/CEO

Website: www.lifenet4families.org

Email: info@lifenet4families.org

LifeNet4Families job readiness assists individuals to improve their current situation by providing job readiness and life skills counseling. The Center offers telephone, fax, and copy machine usage, a stable mailing address, clothing, shower facilities, HIV testing, housing referrals and community connections. Hot nutritious meals in the community kitchen are offered daily.

Hours: 7:30 AM – 11:30 AM (Mon-Fri) Direct Contact Services
11:30 AM – 3:00 PM (Mon-Fri) Phone and Virtual

Eligibility: Intake with the Client Services Case Manager

SALVATION ARMY, INC. – BROWARD COUNTY

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

(954) 524-6991

Fax: (954) 761-9679

Website: www.salvationarmyflorida.org/fortlauderdale

The Open Door project provides safe shelter to 45 chronically homeless people each night. For some homeless people, especially those who have been on the street for a length of time, lack of trust in “the system” keeps them from seeking shelter. The only “commitment” at this facility will be a one night stay, which includes breakfast.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

VOLUNTEERS OF AMERICA OF FLORIDA, INC.

2701 W Oakland Park Boulevard, Suite 320
Oakland Park, FL 33311

(954) 524-6991

Fax: (954) 533-5262

Annette Burroughs, Program Manager

Website: www.voafloida.org

Email: browardinfo@voa-fla.org

Volunteers of America of Florida Inc. Permanent Supportive Housing (PSH) program provides housing and supportive services to individuals and/or families experiencing homelessness with severe and persistent mental illness.

HOMELESS SERVICES, cont.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 or older; Homeless and diagnosed with Severe and Persistent Mental Illness

Fees: Program fees are based on income



HOSPICE

Hospice is a specialized health care program, emphasizing the management of pain and other symptoms associated with terminal illness, and providing care for the family, as well as the patient. Hospice makes the family the unit of care, centers much of the caring process in the home, and seeks to enable the patient to carry on an alert and pain-free existence.

The Hospice Home Care Team involves physicians, nurses, a social worker, a pastoral care counselor, consultants (including a psychiatrist and physical therapist) and trained volunteers, both in caring for patients and in helping families through the time of illness and bereavement. Many services, provided by the team, are underwritten by Medicare and private insurance. Care is available 24-hours, seven days a week.

Care does not stop with the death of a patient. Bereavement follow-up services are available, for one year, to the patient's immediate family.

ACCENTCARE HOSPICE & PALLATIVE CARE OF BROWARD (954) 624-7900

1815 Griffin Road, Suite 204
Dania Beach, FL 330044

Monica Seay, Administrator

Website: www.accentcare.com

We provide care to our patients wherever they call home, whether that is a private residence, nursing home, Assisted Living Facility or other location. AccentCare offers four levels of hospice care: routine, inpatient, respite and continuous care.

Eligibility: Hospice Care is available to patients with an advanced illness. Medicare's guidelines include both of the following: the documented life-limiting prognosis by a certified physician(s); and election by the patient to receive comfort (palliative) care.

Fees: Medicare, Medicaid and a majority of private insurance plans are accepted.

CATHOLIC HOSPICE, INC. (954) 676-5465

14875 NW 77th Avenue
Miami Lakes, FL 33014

Diane Backoff, Executive Director

Website: www.catholichospice.org

Email: specialcare@catholichospice.org

Catholic Hospice is a community-based hospice program.

Hours: 24/7 (automated information line)

Eligibility: No eligibility requirements as to age. The patient must have a life-limiting condition as certified by the patient's physician.

Fees: Accepts Medicaid, Medicare, free service available; some insurance, discounted or full financial assistance available for qualified patients without insurance.

HOSPICE, cont.

CONTINUUM CARE OF BROWARD

(954) 239-6600

7771 W Oakland Park Boulevard, Suite 150
Sunrise, FL 33351

Fax: (954) 252-4665

Michelle Allen, Executive Director

Website: www.affinityhealthmanagement.com **Email:** info@affinityhealthmanagement.com

Our hospice staff makes regular visits to the patient's home to assess their condition and provide pain management and symptom control services.

Hours: 24/7

PROMEDICA HOSPICE – BROWARD

(954) 467-7423

150 S Pine Island Road, Suite 540
Plantation, FL 33324

Fax: (954) 424-6067

Toll Free: (800) 372-1757

Patti George-King, Administrator

Website: www.promedicaseniorcare.org **Email:** browardhospice@promedica.org

Eligibility: Hospice Care is available to patients with an advanced illness. Medicare's guidelines include both of the following: the documented life-limiting prognosis by a certified physician(s); and election by the patient elects to receive comfort (palliative) care.

Fees: Medicare, Medicaid and many insurance plans are accepted. Promedica Hospice provides care to those who qualify for hospice services regardless of the ability to pay or their insurance coverage.

VITAS HOSPICE SATELLITE OFFICE - BROWARD

(954) 486-4085

2905 N Commerce Parkway
Miramar, FL 33325

Toll Free: (800) 938-4827

Fax: (877) 848-2702

Diana Smith, Administrator

Website: www.vitas.com

Email: referrals@vitas.com

VITAS Innovative Hospice provides intensive palliative care for adult and pediatric patients with a wide range of life-limiting illnesses, including, but not limited to, cancer, heart disease, stroke, lung, liver, and kidney disease, ALS, Alzheimer's and AIDS. VITAS provides care in any setting, home, hospital, nursing home, and assisted living centers. VITAS provides care to patients with life limiting illnesses with or without the ability to pay. VITAS is the nation's leader in hospice and palliative care.

Eligibility: Patients whose doctors have determined that their treatment options are focused on comfort and palliative care and not intended to cure a patient's underlying disease. The program aggressively manages symptoms, enhancing quality of life.

HOSPICE, cont.

Hours: 24/7

Fees: VITAS accepts Medicare and Medicaid as 100% coverage. There are no out-of-pocket expenses to patients or their loved ones for VITAS care. VITAS is contracted with most commercial insurance plans for hospice care, and assists with special needs funds for those without the ability to pay.

Languages: English, Spanish, Creole, and TDD on request for most languages



HOSPITALS / MEDICAL FACILITIES

24-HOUR SERVICE and EMERGENCY

NORTH COUNTY

BROWARD HEALTH CORAL SPRINGS

3000 Coral Hills Drive
Coral Springs, FL 33065

TEL: (954) 344-3000

Fax: (954) 344-3146

Website: www.coral Springs Medical Center.org

BROWARD HEALTH NORTH

201 E Sample Road
Deerfield Beach, FL 33064

TEL: (954) 941-8300

Fax: (954) 786-5174

Website: www.browardhealth.org

HCA FLORIDA NORTHWEST HOSPITAL

2801 N State Road 7
Margate, FL 33063

TEL: (954) 974-0400

Fax: (954) 978-4183

Website: www.northwestmed.com

FLORIDA MEDICAL CENTER

5000 W Oakland Park Boulevard
Lauderdale Lakes, FL 33313

TEL: (954) 735-6000

FAX: (954) 735-0532

Website: www.floridamedctr.com

HCA FLORIDA WOODMONT HOSPITAL

7201 N University Drive
Tamarac, FL 33321

TEL: (954) 721-2200

Fax: (954) 724-6567

Website: www.hcafloridahealthcare.com

CENTRAL COUNTY

BROWARD HEALTH MEDICAL CENTER

1600 S Andrews Avenue
Fort Lauderdale, FL 33316

TEL: (954) 355-4400

Fax: (954) 355-4797

Website: www.browardhealth.org

HCA FLORIDA UNIVERSITY HOSPITAL

3476 S University Drive
Plantation, FL 33317

TEL: (954) 587-5010

Fax: (954) 587-3220

Website: www.hcafloridahealthcare.com

BROWARD HEALTH

1800 NW 49th Street, Corporate Office
Fort Lauderdale, FL 33309

TEL: (954) 759-7400

Website: www.browardhealth.org

HCA FLORIDA WESTSIDE HOSPITAL

8201 W Broward Boulevard
Plantation, FL 33324

TEL: (954) 473-6600

Fax: (954) 452-2133

Website: www.hcafloridahealthcare.com

HOLY CROSS HOSPITAL

4725 N Federal Highway
Fort Lauderdale, FL 33308

TEL: (954) 771-8000

Fax: (954) 402-5741

Website: www.holy-cross.com

BROWARD HEALTH IMPERIAL POINT

6401 N Federal Highway
Fort Lauderdale, FL 33308

TEL: (954) 776-8500

Fax: (954) 776-8520

Website: www.browardhealth.org

SOUTH COUNTY

CLEVELAND CLINIC HOSPITAL

3100 Weston Road
Weston, FL 33351
TEL: (954) 689-5000
Fax: (954) 689-5058
Website: www.clevelandclinic.org/florida

MEMORIAL HOSPITAL MIRAMAR

1901 SW 172nd Avenue
Miramar, FL 33029
TEL: (954) 568-5000
Website: www.memorialmiramar.com

MEMORIAL HOSPITAL PEMBROKE

7800 Sheridan Street
Pembroke Pines, FL 33024
TEL: (954) 962-9650
Fax: (954) 963-8471
Website: www.memorialpembroke.com

JOE DIMAGGIO CHILDREN'S HOSPITAL

1005 Joe Dimaggio Drive
Hollywood, FL 33021
TEL: (954) 265-5000
Website: www.jdch.com

MEMORIAL HOSPITAL WEST

703 N Flamingo Road
Pembroke Pines, FL 33023
TEL: (954) 436-5000
Fax: (954) 433-7155
Website: www.memorialwest.com

MEMORIAL REGIONAL HOSPITAL

3501 Johnson Street
Hollywood, FL 33021
TEL: (954) 987-2000
Fax: (954) 985-3453
Website: www.memorialregional.com

MEMORIAL REGIONAL HOSPITAL SOUTH

3600 Washington Street
Hollywood, FL 33021
TEL: (954) 966-4500
Fax: (954) 985-6245
Website: www.memorialregionalsouth.com

NON-EMERGENCY HOSPITALS

ENCOMPASS HEALTH REHAB. HOSP.

4399 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 749-0300
Fax: (954) 746-1378
Website: www.encompasshealth.com

**KINDRED HOSPITAL -
FORT LAUDERDALE**

1516 E Las Olas Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 764-8900
Fax: (954) 522-1971
Website: www.kindredhealthcare.com

KINDRED HOSPITAL- HOLLYWOOD

1859 Van Buren Street
Hollywood, FL 33020
TEL: (954) 920-9000
Fax: (954) 926-3887
Website: www.kindredhealthcare.com

ST. ANTHONY'S REHAB. HOSPITAL

3487 NW 30th Street
Lauderdale Lakes, FL 33311
TEL: (954) 739-6233
Fax: (954) 485-4023
Website: www.catholichealthservices.org

PSYCHIATRIC FACILITIES

SOUTH FLORIDA STATE HOSPITAL

800 E Cypress Drive
Pembroke Pines, FL 33025

TEL: (954) 392-3000

Fax: (954) 392-3041

Website: www.geocarellc.com

HCA FLORIDA WOODMONT HOSPITAL

7425 N University Drive
Tamarac, FL 33321

TEL: (954) 724-6502

Fax: (954) 724-6666

Website: www.hcafloridahealthcare.com/locations/woodmont-hospital

**FORT LAUDERDALE BEHAVIORAL
HEALTH CENTER**

5757 N Dixie Highway
Oakland Park, FL 33334

TEL: (954) 463-4321

Website: www.fortlauderdalehospital.org

HOUSING

ADULT SENIOR PLACEMENT, INC.**(954) 805-7901**375 NW 87th Terrace
Coral Springs, FL 33071**Fax: (954) 340-6990**

Cynthia Fiammetta-Lopez, President

Website: www.adultseniorplacement.com**Email:** asplacement@aol.com

Adult Senior Placement can provide free of charge, complete and personalized assistance to families in their decision making process, by helping them locate the best senior Home Away from Home environment to meet their loved ones personalized medical care, social, spiritual, and financial requirements. Adult Senior Placement works with over 500 licensed and certified independent and Assisted Living Communities in Broward, Palm Beach, and Miami-Dade counties.

Hours: 24/7**Fees:** Free referral service**BROWARD ALF.COM****(954) 577-9876**7900 Nova Drive, Suite 201
Davie, Florida 33324**Fax: (954) 424-1160**

Steven Rodriguez, CFO

Website: www.browardalf.com**Email:** info@browardalf.com

This is a free service representing Assisted Living Facilities in Broward County.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)**Fees:** Free referral service**BROWARD HOUSING SOLUTIONS****(954) 764-2800**305 SE 18th Court
Fort Lauderdale, FL 33316**Fax: (954) 764-0036**

Lisa Vecchi, President/CEO

Website: www.browardhousingsolutions.org**Email:** info@browardhousingsolutions.org

Broward Housing Solutions, a certified housing development organization (CHDO): provides permanent supportive rental housing to mental health consumers at a cost of 30 percent of the consumer's monthly income through its Rental Housing Program; assists with rent payments through its Rental Subsidy Program; provides housing to young adults and aged-out foster adults through its Housing Solutions for Young Adults program; and helps consumers become homeowners through its Homeownership Solutions program.

Languages: English, Spanish and Creole

HOUSING, cont.

CATHOLIC HOUSING MANAGEMENT

(305) 757-2824

11410 N Kendall Drive, Suite E-306
Miami, FL 33176

Toll Free: (877) 247-4632
Fax: (305) 275-6044

Juana Mejia, Director

Website: www.catholichealthservices.org

Email: info@catholichealthservices.com

Catholic Housing Management oversees six affordable HUD subsidized apartment complexes in Broward County. They are designed for the mobility impaired and five for the hearing impaired.

Eligibility: 62 years of age or older, capable of independent living, qualify by HUD income guidelines per HUD. Rent is approximately 30% of total income.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

CONNECTIONS

(800) 330-5993

17113 Miramar Parkway, Suite 155
Miramar, FL 33027

Jason Bloome, Owner

Website: www.carehomefinders.com

Email: carehomefindes@gmail.com

Connections provide free information and referral to Assisted Living Facilities and adult family care homes in Broward and Miami-Dade counties. We visit and monitor each facility we recommend with licensing checks and follow up calls to families. We do a comprehensive intake of a senior's care needs and recommend homes based on quality, location, budget, and time frame. We work with all seniors and their families looking for care homes for the elderly.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Free referral service

HOUSING, cont.

FLORIDA HOUSING FINANCE CORPORATION

(850) 488-4197

227 N Bronough Street, Suite 5000
Tallahassee, FL 32301

Website: www.floridahousing.org

Florida Housing Finance Corporation has several programs available: Offers a Homebuyer Program with a 30-year fixed rate for first mortgage loans to first time homebuyers; Down Payment Assistance; Second Mortgage FL HLP, Florida Hometown Heroes Housing Program makes homeownership affordable for eligible frontline community workers such as law enforcement officers, firefighters, educators, healthcare professional, active military or veterans. Call or go online for details.

Free, online affordable housing locator services to find rental housing around the State.

Website: www.floridahousingsearch.org

HABITAT FOR HUMANITY OF BROWARD COUNTY

(954) 396-3030

888 NW 62nd Street, 2nd Floor
Fort Lauderdale, FL 33309

Fax: (954) 396-3050

Nancy Robin, CEO/Executive Director

Website: www.habitatbroward.org

Email: info@habitatbroward.org

Habitat for Humanity is a nonprofit housing organization that builds and renovates simple, decent homes in partnership with low income residents in need of decent housing and the greater community. The program offers residents ("partner families") who are living in substandard housing the opportunity to purchase their first home. Partner families are selected into the program based on: 1) housing need, 2) income and the ability to repay Habitat Broward's 0%-interest mortgage, and 3) willingness to partner in the process by investing sweat equity hours and attending homebuyer and life skills education and counseling. Homeownership provides a pathway to economic stability and prosperity for low income families.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Must be a U.S. Citizen and a Broward County resident for one year.

Fee: Monthly mortgage payments are based on the applicant's household income, not to exceed 30% of their gross monthly income. Partner families are required to contribute \$2,000 prior to closing to help pay for the first year's escrow fees. All other closing costs are paid by Habitat Broward.

HOUSING, cont.

HOMEOWNERSHIP PRESERVATION FOUNDATION

36500 Corporate Drive
Farmington Hills, MI 48331

1-888-995-HOPE (4673)

Adm: (248) 553-5400

Jake Blumberg, President

Website: www.995hope.org

Email: info@995hope.org

The HOPE Hotline provides HUD-approved counselors who are trained regarding foreclosure prevention as well as how to set up a plan of action designed for the homeowner. Homeowners obtain assistance with budgeting, a written financial plan, and aid in contacting their lender. If the homeowners would like face-to-face counseling or seek local resources, they are referred to their local NeighborWorks organization.

Hours: 24/7

Fees: Free service

NEIGHBORHOOD HOUSING SERVICES OF SOUTH FLORIDA

2880 W Oakland Park Boulevard, Suite 115
Fort Lauderdale, FL 33311

(954) 564-4037

Fax: (305) 751-2228

Kimberly T. Henderson, President/CEO

Website: www.nhssf.org

Email: info@nhssf.org

Neighborhood Housing Services of South Florida offers the following homeownership services:

1. Foreclosure Intervention – Expert foreclosure counseling for borrowers facing or in loan default, and approved counseling agency for the Hardest Hit Program;
2. Homebuyer Preparation – Homebuyer orientation and education classes resulting in a certificate; and one-on-one buyer and financial counseling;
3. Mortgage Lending – Pre-qualification and pre-approval; first mortgages with no mortgage insurance; and second mortgages at below market rates;
4. Housing Development – New single-family, townhouse and condominium units for sale; and acquisition and rehab of single-family houses for resale.
5. Real Estate Sales – Assistance for first-time homebuyers, and listing of homes for sale; and
6. Neighborhood Revitalization – Partnerships for neighborhood improvements; and community-based leadership classes.

Eligibility: Services are free and available to the general public. Some programs have income eligibility requirements. Call for details.

Languages: English, Spanish, Creole and French

Hours: 9:00 AM – 5:00 PM (Mon - Thurs) Walk-In Hours only to drop off documentation
Friday by appointment only

Fees: Typically, the client is charged no fees for service. There is a nominal fee for credit report required during one-on-one counseling.

HOUSING, cont.

PLACEMENT COUNSELORS CORP.

(954) 965-2925

1900 W Oakland Park Boulevard, Suite 5801
Oakland Park, FL 33310

Fax: (954) 965-9421

Humberto Fortuna, President/Owner

Website: www.placementcounselors.com

Email: pcc@placementcounselors.com

Independent and Assisted Living Facility placement and counseling for individuals and their families, seeking alternative housing and services. We represent only Florida licensed and certified facilities. The client's needs and resources are assessed, and we match them with facilities that are able to meet their needs. In addition, we work with placement in special needs locations i.e., Kosher; small group homes; Alzheimer's/dementia units; and secure/locked mental health units.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); Available every day for emergency placement

Languages: English and Spanish

Fees: Free service to seniors and families

SENIOR ADVANTAGES ASSISTED LIVING PLACEMENT SERVICES

(800) 748-2129

3313 W Commercial Boulevard, Suite 130
Fort Lauderdale, FL 33309

(954) 733-5444

Fax: (954) 730-8349

Claudia Wechter, President

Website: www.senioradvantages.com

Email: info@seniornannies.com

Will help locate a facility (Assisted Living, Independent Living, and Alzheimer's/Dementia) in the right location, for the right price, with the right care that is needed. Placement services are free, and we have been finding the right community for seniors for over 20 years and know the communities well. We will personally tour with the client to assist them.

Hours: 8:30 AM – 5:30 PM (Mon-Fri); On-Call 24/7

Fees: Free referral service

SMOOTH TRANSITIONS OF SOUTH FLORIDA

(888) 721-6565

6461 NW 55th Street
Coral Springs, FL 33067

(954) 913-7333

Sonya T. Long, President

Website: <https://southflorida.smoothtransitions.com>

Email: slong@smoothtransitions.com

Smooth Transitions of South Florida is a senior move management company. We provide individuals and families with the emotional and physical assistance needed to make a change in living arrangements. Services include: sort, pack, and unpack; scheduling of mover; coordinating moving day; set up the new home, including interior design; household downsizing;

HOUSING, cont.

estate dispersal; open and close winter home; help prepare the former home to be sold, including home staging; and home concierge services.

Hours: By appointment

Fees: Call for details

SUNSHINE SENIOR PLACEMENT

2512 NW 124th Street
Coral Springs, FL 33065

(888) 954-7776
(954) 326-0756
Fax: (877) 578-0216

Arnie Cowan, President

Website: www.sunshineseniorplacement.com **Email:** arnie@sunshineseniorplacement.com

A free placement service to the public providing comprehensive assessment and client search for an appropriate senior housing location. Specializing in transitioning residents from home to a Retirement, Independent Living, Assisted Living, Memory Care, Skilled Nursing or Rehab **HOUSING, cont.**

community. We also provide a professional network consisting of: VA Aid & Attendance and Medicaid Benefits; Elder Law & Estate Planning; Geriatric Care management; Home Health Care; Estate Settlement; Full Service Mover & Shipping; Medical Supplies; Realtor; and LTC Insurance attorney.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); weekends upon request

Fees: Free referral service

VOLUNTEERS OF AMERICA OF FLORIDA/ BROWARD COUNTY PROGRAM

2701 W Oakland Park Boulevard, Suite 320
Oakland Park, FL 33311

(954) 735-5068
Fax: (954) 533-5262

Annette Burroughs, Program Manager

Website: www.voa-fla.org

Email: Browardinfo@voa-fla.org

Volunteers of America of Florida Inc. Permanent Supportive Housing (PSH) program provides housing and supportive services to individuals and/or families experiencing homelessness with severe and persistent mental illness to stabilize and prepare them for a life of independence. Program fees are based on income.

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Eligibility: Age 18 and over, homeless with a diagnosis of Severe and Persistent Mental Illness.

Languages: English, Spanish and Creole

PUBLIC HOUSING AUTHORITIES AND RESIDENCES

Public housing has a variety of housing options, including single-family homes and low-income apartments. They are managed by housing authorities (HA) for affordable rents to eligible low-income families, the elderly (age 62 and older) and those with disabilities. The U.S. Housing and Urban Development (HUD) administers federal aid to these HA developments so rent will be affordable.

Public housing is limited to low-income families and individuals. An HA determines your eligibility based on: 1) annual gross income; 2) whether you qualify as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status. If you are eligible, the HA will check your references to make sure you and your family will be good tenants. HAs will deny admission to any applicant whose habits and practices may be expected to have a detrimental effect on other tenants or on the project's environment.

HAs use income limits developed by HUD. HUD sets the lower income limits at 80% and very low-income limits at 50% of the median income for the county or metropolitan area in which you choose to live. Income limits vary from area to area so you may be eligible at one HA but not at another. The HA serving your community can provide you with the income levels for your area and family size, or you can also find the income limits here on the internet.

For information or applications, contact your local Housing Authority or HUD Field Office:

U.S. Dept. of Housing and Urban Development (HUD)
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028
Hours: Monday – Friday, 8:00 AM - 4:30 PM

Tel: (305) 536-4456
Fax: (305) 536-5765

Website: www.hud.gov/florida

Email: FL-webmanager@hud.gov

The Housing and Urban Development (HUD) has a useful resource tool in locating Affordable Housing, HUD offices, local Housing Authorities, and Affordable Elderly and Special Needs Housing. Go to www.hud.gov/resources. Click on the link HUD Resource Locator.

BROWARD COUNTY HOUSING AUTHORITY (BCHA)

4780 N State Road 7
Lauderhill, FL 33319

(954) 739-1114
Fax: (954) 535-0407

Noah Szugajew, Development Administrator

Website: www.bchafl.org

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Hours: 7:30 AM - 5:00 PM (Mon - Fri); offices are currently closed; call for appointment

Languages: English, Spanish and Creole

HOUSING, cont.

Comprehensive Housing Counseling offers a full range of services, advice, and information to assist with improving housing conditions and meeting responsibilities of tenancy or home ownership. Counselors design a plan to meet the specific housing needs of a client. Monthly first time homebuyer's workshops to educate a prospective homebuyer and provide an opportunity to receive a Certificate of Completion to those who attend is conducted. Individual counseling is offered to assist homeowners facing foreclosure. May provide referrals to community resources to assist in foreclosure prevention.

Eligibility: Comprehensive Housing Counseling is open to any resident of Broward County regardless of income.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 30% of the annual adjusted income for rent. A person receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice. Tenant-Based Housing Choice Vouchers are accepted by cities across the country, giving families a real choice about where they live. In the Housing Choice Voucher Program, the rental assistance is "portable," which means, it "moves" with you. Portability allows a move with continued assistance to any housing authority in the country that has a Housing Choice Voucher Program.

Eligibility: To be eligible for the Public Housing Program, an applicant family must be: (1) a family as defined by HUD and BCHA; (2) have income at or below HUD-specified income limits; (3) qualify on the basis of citizenship or the eligible immigration status of family members; (4) provide social security number information for family members, as required; (5) consent to the PHA's collection and use of family information as provided for in PHA-provided consent forms; and (6) BCHA must determine that the current or past behavior of household members does not include activities that are prohibited by HUD or BCHA.

Multi-Family Program refers to HUD-subsidized properties, which are privately-owned, rental properties that receive a mortgage interest subsidy, project-based rental assistance, or both through one or more federal housing program administered by HUD. These properties provide affordable rental units to lower income families who meet the eligibility requirements of the program(s) providing the subsidy.

Eligibility: The family must report the annual income of family members, including assets; the family's annual income must not exceed program income limits; all information reported by the family is subject to verification; applicants must disclose social security numbers for all family members over the age of 6 and provide proof of the numbers reported; an applicant must agree to pay the rent required by the program; the unit for which the family is applying must be the family's only residence; only U.S. citizens or eligible noncitizens may receive assistance; and multi-family housing programs may establish additional occupancy restrictions.

HOUSING, cont.

DANIA BEACH HOUSING AUTHORITY (DBHA)

4101 Ravenswood Road, Suite 320
Fort Lauderdale, FL 33312

(954) 920-9662

TDD: (954) 920-8946

Fax: (954) 920-9677

Anne Castro, Executive Director

Website: www.daniabeachhousing.org

Email: daniabha@comcast.net

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Hours: 8:30 AM – 5:00 PM (Mon-Thurs); Closed to the public on Fridays; By appointment only

Eligibility: Must be 18 years of age or older. Income cannot exceed very low income limits for family size (income limits are set and determined by HUD).

Languages: English and Spanish

Housing Choice Voucher Program (HCV)

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 30% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Eligibility: Age 18 and over low-income; full-time resident of Florida and a U.S. citizen; pass a criminal background check; low income, have income that is at or below HUD specified income limits; and provide Social Security Number(s) information for family members.

DEERFIELD BEACH HOUSING AUTHORITY

533 S Dixie Highway, Suite 201
Deerfield Beach, FL 33441

(954) 425-8449

Fax: (954) 425-8450

LaTonya Coley-McKenly, Executive Director

Website: www.dbhaonline.org

Email: info@dbhaonline.org

Affordable Housing is a program funded by the U.S. Department of Housing and Urban Development. Its purpose is to provide safe, clean, and affordable public housing to low-income families and individuals. The DBHA owns and manages two Affordable Housing communities in Deerfield Beach, the Palms of Deerfield, and the Stanley Terrace apartments. They offer First Time Homebuyer counseling and Section 8 Housing Choice Voucher Program and have Low Income Housing Tax Credit properties.

HOUSING, cont.

Intake Procedure: Call first to determine if waiting list for housing assistance is open. If applications are being taken, Housing Authority will instruct clients in writing.

PALMS OF DEERFIELD
425 NW 1st Terrace
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 481-9708

STANLEY TERRACE (Multi-Family)
412 SW 2nd Street
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 428-7133

Housing Choice Voucher Program (HCV)

This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required of the tenant. Renters can pay up to 30% of the annual adjusted income for rent. A person receiving a tenant-based subsidy may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Eligibility: Palms of Deerfield applicants must be 62 years of age or older; unless a handicapped or developmentally disabled younger adult; and qualify by income.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

HOUSING AUTHORITY OF THE CITY OF FORT LAUDERDALE

500 W Sunrise Boulevard
Fort Lauderdale, FL 33311

(954) 525-6444

Fax: (954) 764-6404

Tam A. English, Executive Director

Website: www.hacfl.com

Email: michelle.cardoso@hacfl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged to rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 30% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Hours: 8:30 AM – 5:00 PM (Mon, Wed, Fri)
1:00 PM – 5:00 PM (Tue, Thurs)

HOUSING, cont.

Languages: English and Spanish

DIXIE COURT APARTMENTS

306 W Dixie Court
Fort Lauderdale, FL 33311
TEL: (954) 318-1900

DR. KENNEDY APARTMENTS

108 SW 11th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 617-9700

SAILBOAT BEND

425 SW 4th Avenue
Fort Lauderdale, FL 33315
TEL: (954) 533-8272

NORTHWEST GARDENS V

100 SW 18th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 763-2892

SUNCREST COURT

1615 NW 23rd Court
Fort Lauderdale, FL 33311
TEL: (954) 556-4100

HOLLYWOOD HOUSING AUTHORITY

7300 Davie Road Extension
Hollywood, FL 33024

(954) 989-4691

TDD: (954) 981-8264

Fax: (954) 961-8010

Tony Gutierrez, Executive Director

Website: www.hollywoodhousingauthority.com

Email: tony@hhafl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one-year residency in the jurisdiction of the issuing Housing Authority.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish

APOLLO TERRACE

940-980 N 66th Terrace
Hollywood, FL 33024
TEL: (954) 989-4691

DRIFTWOOD TERRACE

7300 N Davie Road Extension
Hollywood, FL 33024
TEL: (954) 989-4691

HOUSING, cont.

HOLLYWOOD VILLAGE

APARTMENTS

1735 Lincoln Street
Hollywood, FL 33020
TEL: (954) 989-4691

HOUSING AUTHORITY OF THE CITY OF POMPANO BEACH

(954) 785-7200

321 W Atlantic Boulevard
Pompano Beach, FL 33061

Fax: (954) 942-8142

Lennard Robinson, Executive Director

Website: www.hapb.org

Email: radderly@hapb.org

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 30% of the annual adjusted income for rent. A person receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one-year residency in the jurisdiction of the issuing Housing Authority.

Hours: 7:00 AM - 5:30 PM (Mon-Thurs); Call for an appointment

Languages: English and Spanish

Application: Applications are accepted only when the waiting list is open. The waiting list is opened as needed. Public Notice is placed in the newspaper and circulated to Social Service Agencies one week prior to opening up the waiting list.

PEMBROKE TOWERS

(954) 966-0420

2201 N University Drive
Pembroke Pines, FL 33024

Fax: (954) 966-0421

Jennie Bejar, Manager

Website: www.pembrokeapts.net

Email: jennie@arborproperties.com

Section 8 project based housing offers affordable rental apartments for lower income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Eligibility: Must be 62 years of age or older; qualify by income; and be capable of independent living (may have a live-in aide)

Hours: 8:00 AM - 5:00 PM (Mon – Fri)

Fees: Sliding Scale

LOW INCOME HOUSING PROPERTIES
SUBSIDIZED PRIVATE RENTAL HOUSING GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered. Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly (age 62 and older) and persons with disabilities.

Eligibility Requirements for Applicants:

1. Must be a legal citizen of the United States or have an eligible immigrant status.
2. Must be capable of independent living and able to meet lease requirements.
3. Families with children must qualify by income.

Application Process:

Application must be made at the individual residence and is applicable only to that building.

Documentation:

1. Verification of Non-Earned Income:
Documents which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Verification of Earned Income:
Documents which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.
3. Assets:
Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

HOUSING, cont.

CITY OF PEMBROKE PINES HOUSING DIVISION

(954) 450-1060

601 City Center Way
Pembroke Pines, FL 33025

Jay Shechter, Director

Website: www.ppines.com

Pines Point

301 NW 103rd Avenue, Leasing Office
Pembroke Pines, FL 33026

TEL: (954) 450-6960

Pines Point Senior Residences provide 190 affordable apartments to ages 55 or older. The facility is adjacent to the Southwest Focal Point Senior Center. Pines Point offers a standard one bedroom (580 sq. ft.), a large one bedroom (750 sq. ft.) or a studio (550 sq. ft.).

Eligibility: Age 55 and older; capable of independent living; have annual income of \$16,300 for one person or \$18,650 for married couples. If unable to qualify by income, a guarantor must be provided. Children and pets are not permitted.

Hours: 7:30 AM – 4:00 PM (Mon-Fri)

Pines Place

8210 Florida Drive, Leasing Office
Pembroke Pines, FL 33025

TEL: (954) 965-6240

Pines Place offers affordable, independent living for all ages in the heart of Pembroke Pines. Floor plans include standard one bedroom (575 sq. ft), large one bedroom (750 sq. ft) and two bedrooms (750 sq. ft.)

Eligibility: Must be 18 years of age or older; capable of independent living; have an annual minimum income of \$30,000 for one person or \$36,000 for two persons and a credit score of 680. For persons aged 60 years of age and over and you are unable to qualify by income, a guarantor must be provided. No pets are permitted.

Hours: 7:30 am – 4:30 PM (Mon-Thurs), 9:00 AM – 3:00 PM. (Fri)

HOUSING CHOICE VOUCHER SECTION 8

PROGRAM GUIDELINES

HOUSING CHOICE VOUCHERS are administered through local Housing Authorities. This subsidy program is available to income-eligible individuals and families.

A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required of the tenant. Renters can pay up to 30% of the annual adjusted income for rent.

A person receiving a tenant based subsidy may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

The Florida Section 8 Housing Voucher Program is part of a federally-funded program that helps lower-income, disabled and elderly (age 62 and older) residents get affordable housing in the state. Qualifying families are able to choose a suitable rental unit and receive a Section 8 housing choice voucher for financial assistance with monthly rent and utilities.

Basic Eligibility Requirements for Applicants:

1. Age 18 and over low-income
2. Full-time resident of Florida and a U.S. citizen
3. Pass a criminal background check
4. Low income, have income that is at or below HUD specified income limits
5. Provide Social Security Number(s) information for family members

Application Process: To apply, call one of the six housing authorities listed to see if waitlists are open for applications.

Documentation:

1. Verification of Income:
Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Assets:
Information must be provided about assets, such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, and/or owned property.
3. References:
Applicants may be asked to list two personal references.
4. Picture Identification:
Persons will have to show their driver's license or other picture identification.

HOUSING CHOICE VOUCHER / SECTION 8 HOUSING FOR THE ELDERLY & DISABLED GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028
Hours: Monday – Friday, 8:00 AM - 4:30 PM

Tel: (305) 536-4456
Fax: (305) 536-5765

Luis Rolle, Field Office Director

Website: www.hud.gov/florida

Email: FL-webmanager@hud.gov

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.
2. Married Couples, provided one is at least 62 years old.
3. Handicapped persons, under 62 must have proof of eligible disability.
4. Caregivers aged 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.
5. Must be capable of independent living and able to meet lease requirements.
6. Must qualify by income (very low-income – HUD guidelines)

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for application. Rent is approximately 30% of total income. Rent includes electric/water. Applications for this program are available only when the wait list is open.

Documentation:

1. Verification of Non-Earned Income:
Documents which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Verification of Earned Income:
Documents which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.
3. Assets:
Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

SECTION 8 PUBLIC HOUSING RESIDENCES

**AARON & FRANCIS LEVY
SENIOR RESIDENCE**

5010 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-7960
Fax: (954) 746-7638
Gail Weisberg, Executive Director

ARCHBISHOP HURLEY HALL

632 NW First Street
Hallandale, FL 33009
TEL: (954) 454-0855
Fax: (954) 454-9224
Alexander Perez, Property Manager

B'NAI B'RITH APARTMENTS I & III

299 SW Third Avenue
Deerfield Beach, FL 33441
TEL: (954) 426-5577
Fax: (954) 426-0137
James Lynch, Property Manager

B'NAI B'RITH APARTMENTS II

255 SW Third Avenue
Deerfield Beach, FL 33441
TEL: (954) 426-5577
Fax: (954) 426-0137
Kathy Bergloff, Property Manager

BROWARD GARDENS

2960 NW 19th Street
Fort Lauderdale, FL 33311
TEL: (954) 733-0605
Sue Baker, Property Manager

CAMBRIDGE SQUARE I & II

3841 NW 21st Street
Lauderdale Lakes, FL 33311
TEL: (954) 735-5200
Fax: (954) 735-2253

CARAVEL ARMS

4844 NW 24th Court
Lauderdale Lakes, FL 33313
TEL: (954) 733-0872

CIRCLE L APARTMENTS

6601 SW 41st Street
Davie, FL 33314
TEL: (954) 584-5710
Joseph Aniello, Property Manager

**DOUGLAS GARDENS NORTH
DOUGLAS GARDENS TOWERS III**

705-707 SW 88th Avenue
Pembroke Pines, FL 33025
TEL: (954) 704-3464
Donna Rubinstein, Property Man.

FEDERATION LANDINGS

5020 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-1879
John Sharkey, Management Agent

FEDERATION GARDENS

5010 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-7960
John Sharkey, Management Agent

**FEDERATION GARDENS OF
DAVIE**

5701 SW 82nd Avenue
Davie, FL 33328
TEL: (954) 434-9666
Fax: (954) 680-1276
Josephine Elardo, Property Manager

FEDERATION PLAZA

3081 Taft Street
Hollywood, FL 33021
TEL: (954) 989-7555
TDD: (800) 545-1833, Ext. 715
Fax: (954) 963-1105
John Sharkey, Management Agent

FEDERATION SUNRISE

5010 N Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-7960
Arlene Reid, Property Manager

HOUSING, cont.

GATEWAY TERRACE

1943 NE Sixth Court
Fort Lauderdale, FL 33304

TEL: (954) 463-6721

TDD: 800-545-1833, Ext. 379

Fax: (954) 463-6744

Claudette Boelter, Property Manager

GRIFFIN GARDENS APARTMENTS

4881 Griffin Road
Davie, FL 33314

TEL: (954) 497-4577

Fax: (954) 321-1351

Curvis Jackson, Property Manager

HILLMONT GARDENS

2001 NW Ninth Avenue
Fort Lauderdale, FL 33311

TEL: (954) 462-2310

Fax: 954-462-2702

John Sharkey, Management Agent

NEW VISTAS

868 SW 10th Street
Pompano Beach, FL 33060

TEL: (954) 785-4079

OUR HOUSE IN DANIA

840 W Dania Beach Boulevard
Dania Beach, FL 33004

TEL: (954) 926-1928

Kathy Warrick, Site Manager

SARATOGA CROSSINGS III

840 W Dania Beach Boulevard
Dania Beach, FL 33004

TEL: (954) 926-1928

ST. ANDREWS TOWERS I & II

2700 NW 99th Avenue
Coral Springs, FL 33065

SUNBELT MANOR APTS.

900 N 66th Terrace
Hollywood, FL 33024

TEL: (954) 983-8014

Evelyn Baeza-Diaz, Property Manager

ST. BONIFACE GARDENS

8200 Johnson Street
Pembroke Pines, FL 33024

TEL: (954) 433-3899

Victor Cordero, Manager

ST. ELIZABETH GARDENS

801 NE 33rd Street
Pompano Beach, FL 33064

TEL: (954) 941-4597

Fax: (954) 941-4341

Juana Mejia, Director

ST. JOSEPH MANOR

1220 NW 6th Avenue
Pompano Beach, FL 33060

TEL: (754) 222-6893

Vilma Lugo, Property Manager

ST. JOSEPH TOWERS

3475 NW 30th Street
Lauderdale Lakes, FL 33311

TEL: (954) 485-5150

Fax: (954) 485-7973

Deborah Hamelrath, Manager

STIRLING ROAD APARTMENTS

4100 NW 77th Avenue
Hollywood, FL 33024

TEL: (954) 431-4900

WESLEY GROUP HOME

616 SW 3rd Street
Hallandale Beach, FL 33009

TEL: (954) 456-0519

June Johns, President

Most of the Section 8 apartment buildings house seniors as well as younger families.

**SECTION 811 SUPPORTIVE HOUSING FOR PERSONS
WITH DISABILITIES GUIDELINES**

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028
Hours: Monday – Friday, 8:30 AM - 4:30 PM

Tel: (305) 536-5678
Fax: (305) 536-5765

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.
2. Married Couples, one member of the household must be 18 years of age or older and have a disability, such as a physical or developmental disability or chronic mental illness.
3. Handicapped persons, under 62 must have proof of eligible disability.
4. Caregivers aged 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.
5. Must be capable of independent living and able to meet lease requirements.
6. Must qualify by income (very low-income).

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for Application. Rent is approximately 30% of total income. Rent includes electric/water.

Documentation:

1. Verification of Non-Earned Income:

Documents which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. Verification of Earned Income:

Documents which indicate your sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. Assets:

You will need to provide information about your assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

**SECTION 811 RESIDENCES FOR
PERSONS WITH DISABILITIES**

GIZMO HOUSE

4030 SW 2nd Street
Plantation, FL 33317
TEL: (954) 584-8000

OUR HOUSE IN DANIA

840 W Dania Beach Boulevard
Dania Beach, FL 33004
TEL: (954) 926-1928

THE SUMMIT APARTMENTS

868 SW 10th Street
Pompano Beach, FL 33060
TEL: (954) 785-4079

IMMIGRANT / REFUGEE SERVICES

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (DCF) / ACCESS FLORIDA

(850) 300-4323

Fax: (866) 886-4342

North Broward Regional Service Center
3756 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311

Dawn Liberta, Community Development Administrator

Website: www.myflorida.com/accessflorida

Email: dawn.liberta@myflfamilies.com

Hours: 8:00 PM - 5:00 PM (Mon - Fri)

Fees: Free service

Languages: English, Spanish and Creole

Refugee Assistance Program (RAP)

RAP provides financial and medical assistance to needy refugees and effective resettlement to achieve economic self-sufficiency as quickly as possible.

Eligibility: Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of 8 months following arrival to the United States.

Emergency Medical Assistance Program (EMA)

Non-Citizens who are Medicaid eligible except for citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating that the treatment was due to an emergency condition. The proof must include the dates of emergency. Non-citizens in the U.S. for temporary reasons are not eligible for EMA.

FLORIDA DEPARTMENT OF HEALTH - BROWARD COUNTY

(954) 467-4700

2421 SW 6th Avenue

Fax: (954) 467-4705

Fort Lauderdale, FL 33315

Dr. Paula Thaqi, MD, MPH, Director

Website: <http://broward.floridahealth.gov>

Email: post.chd06@flhealth.gov

The Refugee Health Screening Program services include: Health screenings and immunizations to persons with refugee status; information about the US healthcare system; early identification and treatment of diseases; referrals for case management and other medical or specialty care services.

Hours: 8:30 AM – 4:30 PM (Mon-Fri); By Appointment Only

Eligibility: Refugee; Asylee; Cuban/Haitian Entrant/Parolee or Asylum Applicant; Amerasian; Afghan and Iraqi Special Immigrant; or Victim of Human Trafficking

IMMIGRANT/REFUGEE SERVICES, cont.

HISPANIC UNITY OF FLORIDA, INC.

(954) 964-8884

5840 Johnson Street
Hollywood, FL 33021

Fax: (954) 964-8646

Felipe Pinzon, Chief Executive Officer

Website: www.hispanicunity.org

Email: info@hispanicunity.org

This program offers citizenship classes and citizenship application services. Hispanic Unity works in partnership with the Broward County School Board for ESOL classes. Classes are conducted by a certified ESOL teacher.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish.

MINORITY DEVELOPMENT & EMPOWERMENT, INC. (MDEI)

(954) 315-4530

5225 NW 33rd Avenue, Building 5
Fort Lauderdale, FL 33309

Fax: (954) 763-8567

Francois Leconte, President/CEO

Email: info@mdeinc.org

Although most of the people we serve are from the Caribbean, we provide services to all individuals seeking human and social services. Once the assessment is completed, we determine which program and location will meet their needs. While programs may require that clients meet certain eligibility criteria, no one is turned away. Programs consist of Health and Support Services; Youth and Family Services; and Economic and Self-Sufficiency Programs.

Hours: 8:30 AM – 6:00 PM (Mon-Fri)

UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES

(800) 375-5283

4451 NW 31st Avenue
Oakland Park, FL 33309

Request Forms: (800) 870-3676

Website: www.uscis.gov

Email: southeastregion.communityrelations@dhs.gov

The Oakland Park Application Support Center (ASC) does not provide information, direct filing of applications, or case services. Call the Toll Free Customer Service Support line or visit the website for further information. The only after filing service, that is provided by the ASC, is fingerprinting. Fingerprinting services are by appointment only and are related to an application for an immigration benefit.

Hours: General public – 7:00 AM - 3:30 PM (Mon-Fri – by appt. only)
Military – 9:00 am to 3:00 pm (Mon-Fri – no appt. necessary)

Fees: Depending upon service

Languages: English and Spanish

INFORMATION AND REFERRAL

Information and Referral is a vital service provided through the Aging and Disability Resource Center of Broward County, the Focal Point Senior Centers, and The Elder Helpline. Persons, seeking assistance regarding aging programs should call the listed number in their area of the county.

AGING AND DISABILITY RESOURCE CENTER (ADRC) (954) 745-9779

5300 Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9566

Lori Manke, Helpline/Medicaid Program Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

Broward County's Elder Helpline is an Information and Referral Program, designed to provide a toll free single point of access for people aged 60 and over, persons with severe and persistent mental illness, 18 and over, their families, caregivers, to request and receive information and assistance relative to social services for the elderly. Information and Referral Specialists are available to respond to calls.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

2-1-1 BROWARD (954) 537-0211 or 211

Fax: (954) 390-0499

Sheila J. Smith President/CEO

Website: www.211-broward.org

Email: info@211-broward.org

Provides 24-hour comprehensive helpline and support services for individuals seeking crisis intervention, assistance and/or information and referrals to health and human services, community resources, and disaster related information in Broward County.

Hours: 24/7; Not a walk-in center; phone calls only

Languages: English, Spanish and Creole. 24/7 Interpreter Language Service

BROWARD COUNTY CALL CENTER 311

201 NW 84th Avenue
Plantation, FL 33324

Fax: (954) 831-3945

Website: www.broward.org/callcenter

Email: customerservice@broward.org

Broward County Call Center provides a single point of contact for the services and programs offered by the more than 60 agencies comprising Broward County government. Callers are provided with a fast, simple, and convenient way to reach trained, professional information specialists with no voice mail and no transferring from agency to agency.

INFORMATION & REFERRAL, cont.

Hours: 8:30 A.M. – 5:00 P.M. (Mon-Fri)

Languages: English, Spanish and Creole speaking specialists and has access to language line

CITY OF DEERFIELD BEACH / CENTER FOR ACTIVE AGING

(954) 480-4449

227 NW 2nd Street

Fax: (954) 480-4493

Deerfield Beach, FL 33441

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This Center provides information and referral on aging services.

Languages: English, Spanish, Creole, and Portuguese

CITY OF HALLANDALE BEACH / HUMAN SERVICES

(954) 457-1460

DEPARTMENT

Fax: (954) 457-1305

1000 NW 8th Avenue

Hallandale Beach, FL 33009

Cora Daise, Director

Website: www.hallandalebeachfl.gov

Email: Human_Services_Office@hallandalebeachfl.gov

The Human Services Department provides comprehensive social services for children, adults and families to enhance education, wellness and self-sufficiency through partnerships that will empower individuals, strengthen the community and improve the quality of life to the residents of Hallandale Beach.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

CITY OF MIRAMAR / SOCIAL SERVICES DEPARTMENT

(954) 889-2700

6700 Miramar Parkway

Fax: (954) 602-3400

Miramar, FL 33023

Katrina Davenport, Director of Social Services

Website: <http://miramarfl.gov>

Email: kldavenport@miramarfl.us

Comprehensive information and referrals are available regarding programs and services through the Social Services Department.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

INFORMATION & REFERRAL, cont.

CITY OF PEMBROKE PINES / CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

(954) 889-2700

Fax: (954) 450-6899

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Jay Shechter, Director of Community Services
Silvia Aguilar, Assistant Director

Website: www.ppines.com

Email: saguilar@ppines.com

This Center provides information and referral on aging services in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

To assist our veterans, there is a representative from Broward County Elderly and Veterans Services for questions and assistance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

COMMUNITY ACCESS CENTER, INC. (CAC)

(954) 534-9113

Fax: (954) 534-9223

8910 Miramar Parkway, Suite 208
Miramar, FL 33025

Magaly Prezeau, MPH, CEO/Executive Director

Website: www.cacfl.org

Email: info@cacfl.org

A one-stop shop is the focus of the center, and the operations consist of helping people find assistance, regardless of the crisis or circumstances. The Community Access Center provides a centralized location to assist individuals in determining their needs and identifying the appropriate community services.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Haitian Senior Citizen Program

This program: assists Haitian Senior Citizens with linkage to services and resources in Broward and Miami-Dade counties; helps with Medicare and Medicaid/Food Stamp applications; facilitates monthly education luncheons; and conducts weekly Chronic Disease Self Management workshops in Creole.

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Eligibility: Ages 55 and over

Languages: English and Creole

INFORMATION & REFERRAL, cont.

ELDERCARE LOCATOR

(800) 677-1116

National Association of Area Agencies on Aging
1730 Rhode Island Avenue NW, Suite 1200
Washington D.C., 20036

Fax: (202) 872-0057
TDD: (202) 855-1234

Sara Tribe Clark, Program Director

Website: <https://eldercare.acl.gov>

Email: eldercarelocator@usaginging.org

The Eldercare Locator is the first step to finding resources for older adults, age 60 and older and their caregivers, in any U.S. community. These services enable older persons to live independently in their communities, and offer support to caregivers. The Eldercare Locator is a public service of the Administration on Aging (AoA), an agency of the U.S. Administration for Community Living. The agency produces a variety of helpful brochures and fact sheets on topics for older adults and their caregivers. Online text chat with an Information and Referral Specialist is available.

Hours: 9:00 AM – 8:00 PM (Mon - Fri)

Languages: English, Spanish and language interpretation for 150 languages

FLORIDA DEPARTMENT OF ELDER AFFAIRS (DOEA)

(850) 414-2000

4040 Esplanade Way
Tallahassee, FL 32399-7000

TDD: (850) 414-2001
Fax: (850) 414-2004

Michelle Branham, Secretary

Website: <http://elderaffairs.state.fl.us>

Email: information@elderaffairs.org

The Elder Helpline is part of an information and referral network providing people with information, choices, and opportunities. Its mission is to empower elders to make informed decisions about aging in place, with security, purpose, and dignity. Consumers can access aging program information and assistance, by calling toll-free 1-800-96ELDER (1-800-963-5337).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: Language line services provide over-the-phone interpretation services to assist bilingual customers.

INFORMATION & REFERRAL, cont.

PANTRY OF BROWARD, INC, THE

610 NW 3rd Avenue
Fort Lauderdale, FL 33311

(954) 358-1481

Fax: (954) 358-1483

Maureen Luna, CEO

Website: www.thepantryofbroward.org

Email: contact@thepantryofbroward.org

The Pantry of Broward is a “one-stop shop” for seniors struggling to live on low fixed incomes and grandparents raising their grandchildren. Each of our clients meets with our Director of Client Services regularly to review their individual needs and determine how The Pantry of Broward can best help them. We assist our clients with guidance to affordable healthcare and medication, as well as try to assist them with their unique individual needs. The Pantry of Broward also serves as a resource for identifying subsidized senior housing opportunities and guides clients through the approval process, advocating for them as needed.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Age 60 and over; low-income or grandparents raising their grandchildren.

Languages: English, Spanish and Creole

STATEWIDE ELDER HELPLINE DIRECTORY

There are eleven Aging and Disability Resource Centers (Area Agencies on Aging) in Florida providing Information and Referral services. A listing of the counties covered by each of the planning, coordinating, and funding bodies, for each service sector, follows.

ELDER HELPLINE STATEWIDE INFORMATION NUMBER **Toll Free: (800) 963-5337**

<p>PSA 1 (Pensacola) <i>Anna Dyess, Executive Director</i> Northwest Florida Area Agency on Aging, Inc 5090 Commerce Park Circle Pensacola, FL 32505 Adm: (850) 494-7101 Local Helpline: (850) 494-7100 Toll Free Helpline: (866) 531-8011 Fax: (850) 494-7122 Website: www.nwflaaa.org Email: info@nwflaaa.org (Serving Escambia, Okaloosa, Santa Rosa and Walton Counties)</p>	<p>PSA 4 (Jacksonville) <i>Linda Levin, Executive Director</i> ElderSource, Aging Resource Center 10688 Old St Augustine Road Jacksonville, FL 32257 Adm: (904) 391-6600 Helpline: (888) 242-4464 Fax: (904) 391-6693 Website: www.myeldersource.org Email: information@myeldersource.org (Serving Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia Counties)</p>
<p>PSA 2 (Tallahassee) <i>Lisa Bretz, Executive Director</i> Area Agency on Aging for North Florida, Inc. / Advantage Solutions 2414 Mahan Drive Tallahassee, FL 32308 Adm: (850) 488-0055 Helpline Toll Free: (800) 963-5337 Fax: (850) 922-2420 Website: www.aaanf.org Email: aaanf@elderaffairs.org (Serving Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla and Washington Counties)</p>	<p>PSA 5 (St. Petersburg) <i>Ann Marie Winter, Executive Director</i> Area Agency on Aging of Pasco-Pinellas 9549 Koger Blvd, Gadsden Building, #100 St. Petersburg, FL 33702 Adm: (727) 570-9696 Helpline: (800) 963-5337 Fax: (727) 570-5098 Website: www.agingcarefl.org Email: info@aaapp.org (Serving Pasco and Pinellas Counties)</p>
<p>PSA 3 (Gainesville) <i>Katina Mutsipher, CEO</i> Mid-Florida Area Agency on Aging d/b/a Elder Options 100 SW 75th Street, Suite 301 Gainesville, FL 32607 Adm: (352) 378-6649 Helpline: (800) 262-2243 Fax: (352) 378-1256 Website: www.agingresources.org</p>	<p>PSA 6 (Tampa) <i>Charlotte McHenry, Executive Director</i> West Central Florida Area Agency on Aging / Senior Connection Center, Inc. 8928 Brittany Way Tampa, FL 33619 Adm: (813) 740-3888 Helpline: (800) 336-2226 Fax: (813) 623-1342 Website: www.agingflorida.com</p>

<p>Email: options@agingresources.org <i>(Serving Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee and Union Counties)</i></p>	<p>Email: info@sccmail.org <i>(Serving Hardee, Highlands, Hillsborough, Manatee and Polk Counties)</i></p>
<p>PSA 7(Orlando) <i>Karla Radka, President/CEO</i> Senior Resource Alliance 3319 Maguire Boulevard, Suite 100 Orlando, FL 32803 Adm: (407) 514-1800 Helpline: (800) 936-5337 Fax: (407) 228-1835 Website: www.seniorresourcealliance.org Email: info@sraflorida.org <i>(Serving Brevard, Orange, Osceola and Seminole Counties)</i></p>	<p>PSA 10 (Fort Lauderdale) <i>Charlotte Mather-Taylor, CEO</i> Areawide Council on Aging of Broward County / Aging and Disability Resource Center of Broward County 5300 Hiatus Road Sunrise, FL 33351 Adm: (954) 745-9567 Fax: (954) 745-9584 Helpline: (954) 745-9779 Website: www.adrcbroward.org Email: helpline@adrcbroward.org <i>(Serving Broward County)</i></p>
<p>PSA 8 (Fort Myers) <i>Maricela Morado, CEO</i> Area Agency on Aging for Southwest Florida 2830 Winkler Avenue, Suite 112 Fort Myers, FL 33916 Adm: (239) 652-6900 Helpline: (866) 413-5337 Fax: (239) 652-6991 Website: www.aaaswfl.org Email: info@aaaswfl.org <i>(Serving Charlotte, Collier, DeSoto, Glades, Hendry, Lee and Sarasota Counties)</i></p>	<p>PSA 11 (Miami Dade and Monroe Counties) <i>Max B. Rothman, President/CEO</i> Alliance for Aging, Inc. 760 NW 107th Avenue, #214 Miami, FL 33172 Adm: (305) 670-6500 Fax: (305) 222-4100 Helpline: (305) 670-4357 Website: www.allianceforaging.org <i>(Serving Miami-Dade and Monroe Counties)</i></p>
<p>PSA 9 (West Palm Beach) <i>Dwight Chenette, CEO</i> Area Agency on Aging Palm Beach/Treasure Coast, Inc. 4400 N Congress Avenue West Palm Beach, FL 33407 Adm: (561) 684-5885 Fax: (561) 214-8678 Helpline: (866) 684-5885 Website: www.aaapbtc.org <i>(Serving Indian River, Martin, Okeechobee, Palm Beach and St. Lucie Counties)</i></p>	

Department of

ELDER AFFAIRS

STATE OF FLORIDA



Florida Department of Elder Affairs

Michelle Branham, Secretary

4040 Esplanade Way

Tallahassee, FL 32399

Adm: (850) 414-2000

Toll Free: (800) 963-5337

TDD: (850) 414-2001

Fax: (850) 414-2004

Email: information@elderaffairs.org

Website: www.elderaffairs.state.fl.us

**For Information regarding Aging Services, in Broward County,
contact the Aging and Disability Resource Center,
Broward County's Elder Helpline
(954) 745-9779**

**www.adrcbroward.org
helpline@adrcbroward.org**

IN-HOME SERVICES

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (BCEVS)

1 N University Drive, Suite 4108B
Plantation, FL 33324

(954) 357-6622

Fax: (954) 357-7488

TDD: (954) 357-5841

Andrea Busada, Director
Mary Kittleson, CCE Section Manager

Website: www.broward.org/humanservices/elderlyandveterans

Email: elderlyandveterans@broward.org

Community Care for the Elderly (CCE) Program offers homemaker services and personal care. Homemaker duties may include, but are not limited to housekeeping; laundry; cleaning refrigerators; meal planning and preparation; shopping assistance; and routine household activities. Personal care is primarily the provision of assistance with eating, dressing, personal hygiene, and other activities of daily living. This service may also include other tasks that are incidental to the care provided, such as assistance with meal preparation, bed making, dusting, and vacuuming. Referrals for this service are made to the Aging and Disability Resource Center of Broward County.

Hours: As scheduled with the assigned service provider

Site Hours: 8:00 AM – 5:00 PM (Mon – Fri)

Eligibility: Age 60 and over; must be a Broward County resident

Fees: Co-payment based on a sliding scale.

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada and Malayalam. Service providers may not have the same languages as listed.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (BCEVS)

1 N University Drive, Suite 4018B
Plantation, FL 33324

(954) 357-6622

Fax: (954) 357-4963

TDD: (954) 357-5841

Andrea Busada, Director
Manny Fuentes, Customer Relations & Senior Services Manager

Website: www.broward.org/ElderlyAndVeterans/Pages/CommunityCare.aspx

Email: elderlyandveterans@broward.org

Alzheimer's Disease Initiative (ADI) provides in-home respite, caregiver training and support, consumables and medical supplies for functionally impaired residents, who may be at risk of premature nursing home placement. Sliding scale co-payment determined by income. Referrals for this program is made through the Aging and Disability Resource Center of Broward County.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

IN-HOME SERVICES, cont.

Eligibility Ages 18 and over; a diagnosis of Alzheimer's or dementia related diseases

Fees: Sliding scale co-payment determined by income

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada and Malayalam. Service providers may not have the same languages as listed.

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER **(954) 450-6888**

301 NW 103rd Avenue

Pembroke Pines, FL 33026

Fax: (954) 450-6899

Jay Shechter, Project Director
Silvia Aguilar, Assistant Director

Website: www.ppines.com

Email: saguilar@ppines.com

Southwest Focal Point provides adult daycare services which is managed by Easter Seals of South Florida. **In-home services** are also available to those seniors over 60 years of age who are eligible at no cost through federal funding. Services include personal care assistance, homemaker services, and respite care.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: English and Spanish

EASTERSEALS SOUTH FLORIDA, INC. **(305) 325-0470**

Southwest Focal Point Adult Day Care

301 NW 103rd Avenue

Pembroke Pines, FL 33026

Fax: (786) 4221002

Camila Rocha, Chief Program Officer

Website: www.easterseals.com/southflorida

Email: CRocha@sfl.easterseals.com

In-home respite services provided through the independent contractors or subcontracted through reputable home health agencies after the Case Manager indicates the client is in need of these services.

Hours: 7:00 AM – 8:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English and Spanish

IN-HOME SERVICES, cont.

HEART2HEART SENIOR OUTREACH OF SOUTH FLORIDA

(954) 315-2218

2701 W Cypress Creek Road, Suite 2727
Fort Lauderdale, FL 33309

Fax: (954) 315-2229

Juan Gallo, Executive Director

Website: www.heart2heartoutreach.org

Email: info@heart2heartoutreach.org

Relief C.A.R.E - Heart2Heart a licensed respite agency is now training and mobilizing volunteers to go visit seniors at home and provide respite relief to natural or paid caregivers. Relief C.A.R.E. volunteers can provide adult companionship and home-maker services for a minimum of one hour a week.

Eligibility: Age 55 and over, living in a community and have a caregiver of any sort who is in need of a break or respite time.

Fees: Service is at no charge to the seniors or their families. Referrals are limited.

Languages: English, Spanish and other languages may be accommodated

JEWISH ADOPTION AND FOSTER CARE OPTIONS (JAFCO)

(954) 749-7230

4200 University Drive
Sunrise, FL 33351

Fax: (954) 749-7231

Sarah Franco, Chief Executive Director

Website: www.jafco.org

Email: sarah@jafco.org

Many parents and caregivers of children with developmental disabilities report feelings of isolation and are unable to participate in social and recreational activities. We understand that all of your focus is on your child, but parents and caregivers also need time to relax and renew. We provide a few hours, a full day, or an extended stay of respite.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over, resident of Broward County and have legal custody of their Grandchild

Fees: Free service

THE VOLEN CENTER, INC. (Volen Center)

(561) 395-8920

1515 W Palmetto Park Road
Boca Raton, FL 33486

Fax: (561) 338-9127

Elizabeth Lugo, President/CEO

Website: www.volencenter.com

Email: vcdays@volencenter.com

In-home respite care is the provision of relief or rest for a primary caregiver from the constant, continued supervision and care of a functionally impaired older person by providing care for the older person in the home for a specified period.

IN-HOME SERVICES, cont.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with diagnosed memory impairment

Languages: English, Spanish and Creole

UNITED HOME CARE

8320 West Sunrise Boulevard, Suite 209
Plantation, FL 33322

(954) 463-1100

Fax: (954) 530-8416

Carlos Martinez, President/CEO

Website: www.unitedhomecare.com

Email: iferrera@unitedhomecare.com

In-Home Respite

Provide in-home services to individuals referred by Managed Long Term Care, Broward County Elderly and Veterans Services and United Home Care. The services provided are homemaker, personal care, specialized medical supplies and equipment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with a diagnosis of Alzheimer's or dementia related diseases

Languages: English, Spanish and Creole



INSURANCE

FLORIDA DEPARTMENT OF ELDER AFFAIRS (DOEA)

(850) 414-2000

4040 Esplanade Way
Tallahassee, FL 32399-7000

TDD: (850) 414-2001

Fax: (850) 414-2004

Michelle Branham, Secretary

Website: <http://elderaffairs.state.fl.us>

Email: information@elderaffairs.org

SHINE (Serving Health Insurance Needs of Elders) is the State Health Insurance Assistance Program (SHIP) for Florida, provides one-on-one counseling and information to people with Medicare and their representatives.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: Language line services provided over-the-phone to bilingual customers.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES

(877) 693-5236

200 E. Gaines Street
Tallahassee, FL 32399

Greg Thomas, Director, Division of Consumer Services
Jimmy Patronis, Chief Financial Officer

Website: www.myfloridacfo.com

Email: Consumer.Services@MyFloridaCFO.com

The Florida Department of Financial Services is an advocate for Florida's insurance consumers, working to protect citizens' hard-earned money. The Department's Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division's Consumer Helpline staff serve as a liaison between consumers and insurance companies, assisting to settle claims, verifying a company or agent, file an insurance complaint, answer insurance or financial questions, etc. The Division has several initiatives dedicated to informing and empowering Florida's seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these 'Be Scam Smart' workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit, www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole

INSURANCE, cont.

SERVING HEALTH INSURANCE NEEDS OF ELDERS (SHINE) / AGING AND DISABILITY RESOURCE CENTER OF BROWARD

(954) 745-9779
Fax: (954) 745-9566

5300 Hiatus Road
Sunrise, FL 33351

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The **SHINE PROGRAM** is offered by the Florida Department of Elder Affairs and your local Area Agency on Aging. The program utilizes the support of trained volunteer counselors who provide information, counseling and assistance on Medicare, Medicaid, Medicare Supplemental Insurance, prescription assistance and Medicare fraud. Counseling services are provided in person at counseling sites and on the telephone.

Callers can be assisted with The Low-Income Subsidy (LIS – also known as “Extra Help”) Program which is a financial assistance program administered by Social Security Administration that helps cover the cost of prescription drugs. For those who qualify, the program can lower monthly drug plan premiums, yearly deductibles, and co-payments for each prescription. LIS may yield savings of as much as \$3,900 a year in prescription costs. About one-third of all Medicare beneficiaries in Florida receive some Extra Help Assistance.

The Medicare Savings Programs (MSP – also known as “Medicaid Buy-In”) are administered by the Florida Department of Children and Families. For those who qualify, these programs pay for monthly Medicare premiums. In some instances, they can also save money on other Medicare expenses, like deductibles and co-payments.

Hours: 8:00 AM - 5:00 PM (Mon-Fri); Call for an appointment

Counseling

Hours: 10:00 AM – 2:00 PM (Mon, Wed, Thurs, Fri)
10:00 AM – 2:00 PM (1st and 4th Tues)

Eligibility: Age 60 and over or an adult with a disability and Medicare

Fees: Free service

Languages: English, Spanish and Creole

Other SHINE Locations:

Austin Hepburn Senior Center

750 NW 8th Avenue
Hallandale, FL 33009

TEL: (954) 457-1460

Hours: 2nd & 4th Thurs 10:00 AM – 2:00 PM

Northwest Focal Point Senior Center

6009 NW 10th Street
Margate, FL 33063

TEL: (954) 973-0300

Hours: 2nd & 4th Fri 10:00 AM – 2:00 PM

INSURANCE, cont.

Beach Community Center

3351 NE 33rd Avenue

Fort Lauderdale, FL 33308

TEL: (954) 828-4610

Hours: By Appointment Only

Sunrise Senior Center

10650 W Oakland Park Boulevard

Sunrise, FL 33351

TEL: (954) 746-3670

Hours: By Appointment Only

Carl Shechter Southwest Focal

Point Senior Center

301 NW 103rd Avenue

Pembroke Pines, FL 33026

TEL: (954) 450-6888

Hours: 2nd & 4th Wed 10:00 AM – 2:00 PM



LEGAL SERVICES

BROWARD COMMUNITY JUSTICE ALTERNATIVES (BCJA)

(954) 831-6004

Broward County Courthouse
201 SE 6th Street, Room 19150
Fort Lauderdale, FL 33301

TTY: (954) 831-7017

Fax: (954) 831-6079

Website: www.17th.flcourts.org

BCJA provides an opportunity to resolve disputes in an informal, non-adversarial manner without charge for cases when it involves senior citizens. Types of cases include most misdemeanor offenses such as: assault; battery; obscene phone calls; criminal mischief; harassment; city ordinance violations; elderly issues and citizens' dispute; nursing home and homeowner/condominium association disputes.

Hours: Mediation cases are generally scheduled between 8:30 am - 5:00 pm, Monday – Friday by appointment only, and can be held at a location agreed upon by the parties or at the Broward County Courthouse.

BROWARD COUNTY BAR ASSOCIATION (BCBA)

(954) 764-8040

1051 SE 3rd Avenue
Fort Lauderdale, FL 33316

Fax: (954) 764-8060

Braulio Rosa, Executive Director

Website: www.browardbar.org

Email: info@browardbar.org

The Broward County Bar Association provides services to educate the citizens of Broward County on their legal rights, and to provide necessary legal services to Broward County's residents. The BCBA Lawyer Referral Service Referrals to local attorneys are made through the Broward County Bar Association. The Referral Case Manager will ask you to briefly state your concern; match your legal need with an experienced attorney; and give you the name and phone number of the attorney. You may request a referral by going online to www.browardbar.org/lawyer-referral-and-information-service.

Hours: 9:00 AM - 4:30 PM (Mon-Fri)

Fees: Fees are charged for consultations resulting from referrals, at the rate of \$50.00 for the first half-hour.

Languages: English, Spanish and Creole

LEGAL SERVICES, cont.

BROWARD COUNTY CLERK OF COURTS

(954) 831-6565

Main Court/Broward County Courthouse
201 SE 6th Street, Room 120
Fort Lauderdale, FL 33301

Info: (954) 712-7899

Website: www.browardclerk.org

The various divisions provide support to ninety judges, services to the general public, and other governmental agencies. The core services provided include: filing court proceedings; filing and retrieval of documents such as arrests, traffic citations, affidavits, marriage licenses and other court related documents; collection of court fees; creation of court dockets and notification of participants.

Small Claims Court

Small Claims Court deals with lawsuits, in which the amount of money claimed, or the value of property involved does not exceed \$5,000; exclusive of court costs, interest and attorney's fees, and probate. Forms may be requested and filed at anyone of the four courthouses.

NORTH COURTHOUSE

1600 W Hillsboro Court, Room 160
Deerfield Beach, FL 33442
TEL: (954) 831-6565

SOUTH COURTHOUSE

3550 Hollywood Boulevard, Room 100
Hollywood, FL 33021
TEL: (954) 831-0353

WEST COURTHOUSE

100 N Pine Island Road, Room 1700
Plantation, FL 33324
TEL: (954) 831-2339

MAIN COURTHOUSE

201 SE 6th Street, Room 03170
Fort Lauderdale, FL 33301
TEL: (954) 831-5622

Hours: 8:00 AM – 4:30 PM (Mon-Fri)

BROWARD COUNTY COURT MEDIATION AND ARBITRATION

(954) 831-6077

Broward County Courthouse
201 SE 6th Street, Room 19150
Fort Lauderdale, FL 33301

Fax: (954) 831-6079

Through mediation, an attempt is made to avoid court proceedings by providing a method of resolving conflicts in an informal, non-adversarial manner pursuant to Florida Statute 44.201. All cases are either court ordered or referred by the State Attorney, i.e., landlord/tenant, property damage, city ordinance violations, neighborhood complaints, worthless checks, and numerous civil matters such as, breach of contract, personal injury, and consumer disputes.

Additionally, Court Mediation and Arbitration offers a Court Ordered Non-Binding Arbitration Program, which allows the parties to go before a qualified arbitrator who decides the outcome of the case. The parties can either accept the outcome or reject it and proceed to request a formal trial.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

LEGAL SERVICES, cont.

BROWARD COUNTY OFFICE OF THE PUBLIC DEFENDER

(954) 831-8650

Broward County Courthouse
201 SE 6th Street, 3rd Floor, Suite 3872
Fort Lauderdale, FL 33301

Fax: (954) 831-8853

Shane Gunderson, Director of Client Services

Website: www.browarddefender.org

Email: rblostein@browarddefender.org

Legal representation is offered to indigent juveniles and adults, facing criminal charges, who cannot afford to hire a private attorney. Legal counseling is assigned to eligible persons by the Clerk of the County.

Hours: 8:15 AM – 4:45 PM (Mon-Fri)

Fees: If a person applies for public defender representation regardless of whether determined to be eligible for services, there is an initial \$50.00 application fee. If appointed a public defender, there is a public defender fee at the close of the case depending on the severity of the charges and the amount of work done.

Languages: English, Spanish and Creole

BROWARD COUNTY HUMAN RIGHTS SECTION

(954) 357-6500

115 S Andrews Avenue, Room 427
Fort Lauderdale, FL 33301

Fax: (954) 357-7817

Website: www.broward.org

Email: humanrights@broward.org

Any person, who feels he or she has been discriminated against, may file a complaint with the Division. Civil Rights Specialists will investigate the claim and assist both parties in reaching an agreement. The Division works to eliminate discrimination in employment, public accommodations, and housing on the basis of race, color, sex, religion, national origin, political affiliation, disability, and marital status, as well as age and sexual orientation.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Fees: Free service

COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC.

(954) 736-2400

491 N State Road 7
Plantation, FL 33317

Fax: (954) 736-2482

Senior Citizen Law Project: (954) 736-2450

Or (954) 736-2496

Sarah Barker, Esq, Senior Law Unit & Title III Project

Website: www.coasttocoastlegalaid.org

Email: sbarker@legalaid.org

Senior Citizen Law Project

The Senior Citizen Law Project provides legal advice and representation to Broward County residents 60 years of age and older. Legal assistance is provided in the following areas: exploitation by a family member, domestic violence, housing, health-related issues,

LEGAL SERVICES, cont.

governmental benefits, consumer issues, and naturalization. Service is targeted to low-income and minority persons. Project staff also provides presentations at senior centers and at other locations throughout Broward County. The Senior Citizen Law Project is administered by Coast to Coast Legal Aid of South Florida, Inc.

Hours: 9:00 AM - 5:00 PM (Mon-Fri); Office is Closed; Call for an Appointment

Eligibility: 60 years of age and older; Broward County resident; Caregivers (18 or older) for a senior (60 and older) who meets the frailty requirement under DOEA guidelines; Grandparents/Caregiver Relative 55 years of age and older with a minor child residing in the home; and legal problem must fall within Project's priorities.

Intake: Call the Senior Intake Line (954) 736-2450 or (954) 736-2496

Fees: Free service

Languages: English, Spanish and Creole. Accommodations are made for persons who speak other languages.

Foreclosure Prevention and Advocacy Project

The Foreclosure Prevention and Advocacy Project provides free legal advice and counsel and/or representation to income-eligible clients, as deemed appropriate, in the areas of Bank, homeowner and condominium association foreclosure defense; mortgage modification; pre-foreclosure issues; and tax liens.

Hours: 8:30 AM - 4:00 PM (Mon-Fri); Office is Closed; Call for Appointment

Eligibility: Must be a Broward County resident; the home is the applicant's homestead residence (investment properties are ineligible); and low to moderate income individuals or families.

Intake: Appointments are available by calling (954) 765-2450 (for persons 60 years of age and older); or (954) 736-2400 (for persons under the age of 60). You may apply online at www.coasttocoastlegalaid.org/get-help

Fees: Free service

Languages: English, Spanish and Creole. Accommodations are made for persons who speak other languages.

LEGAL SERVICES, cont.

FLORIDA BAR, THE

651 E Jefferson Street
Tallahassee, FL 32399

(800) 342-8011
or (850) 561-5600
Fax: (850) 561-9429

Gary Lesser, President

Website: www.floridabar.org

The Supreme Court of Florida created the Florida Bar as its investigating arm to enforce the standards of ethical conduct of Florida lawyers. All Florida lawyers must be members of the Florida Bar. The Florida Bar actively provides services to the public by helping citizens obtain legal services and access to the justice systems. The Florida Bar publishes a variety of consumer information pamphlets (online only) and tips to help educate the public about legal issues.

Hours: 8:00 AM – 5:30 PM (Mon-Fri)

WOMEN IN DISTRESS OF BROWARD COUNTY, INC. 24-Hour Crisis Line: **(954) 761-1133**

P.O. Box 50187
Lighthouse Point, FL 33074

Admin: (954) 760-9800
Fax: (954) 832-9487

Linda Parker, President/CEO

Website: www.womenindistress.org

Email: info@womenindistress.org

The agency is a non-profit organization which provides 24-hour crisis line with information, referrals and access to services; emergency shelter for victims of domestic violence and their children; individual and group support counseling or therapy for domestic violence victims of all ages; domestic violence parenting class; advocacy; community education; and professional training. The Injunction for Protection Program provides free legal representation and legal counsel in restraining order cases for domestic violence, dating violence, sexual violence, and stalking/harassment/cyberstalking.

Hours: 9:00 AM – 9:00 PM (Mon-Thurs)
9:00 AM – 6:00 PM (Fri)
Shelter Services and Crisis Line 24/7

Eligibility: Services are provided to survivors of domestic violence and their families. We do not provide services to the perpetrators of the abuse.

Fees: Free service

Languages: English; some services are available in Spanish, Portuguese, and Creole

LIBRARY SERVICES

BROWARD COUNTY MAIN LIBRARY

100 S Andrews Avenue
Fort Lauderdale, FL 33301

General (954) 357-7444

Administration: (954) 357-7397

Fax: (954) 357-6542

TDD: (954) 357-7528

Allison Grubbs, Director

Website: www.broward.org/library

Email: jmlugo@broward.org

Broward County Library is your window to a world of learning, opportunity, education, and more! We invite you to visit the library, in person or online, and explore the wealth of cultural, educational and recreational opportunities that await.

We have over one million library card holders who can choose from over three million library materials for public use. Our customers have access to Broward County Library's entire collection, with the option of picking up and returning materials at any Broward County Library location. There is a Main Library in downtown Fort Lauderdale, five regional libraries (two are located on Broward College campuses), and a host of branches and reading centers throughout the community.

Hours: 12:00 PM – 8:00 PM (Mon and Wed)
10:00 AM – 6:00 PM (Tues, Thurs-Sat)

BROWARD COUNTY LIBRARY CARDS

A Broward County Library All Access card is all you need to unlock a world of educational and fun resources. Use it to search millions of books, eBooks, music, videos, other e-content, and place holds/renew materials online. Apply online or at any library location.

- Borrow books, CDs, DVDs, and other physical items.
- Place holds on items and pick them up at a library location of your choice.
- Use a computer at a Broward County Library.
- Access Broward County Library's complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

Those born in Broward County (regardless of current residency) are eligible for an Instant eCard that allows immediate access to Broward County Library's complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

BOOKS-BY-MAIL

(954) 357-5757

Fax: (954) 357-5767

Website: www.broward.org/Library/Pages/BooksByMail.aspx

Email: booksbymail@broward.org

Books-By-Mail is a service that provides books and other printed material to library users of all ages who are homebound or unable to visit their local library due to physical disability.

LIBRARY SERVICES, cont.

Designed to meet the needs of elderly, homebound and physically disabled people, the program is open to both children and adults. Materials available include books in standard and large print formats in either hardcover or paperback, and descriptive videos which are feature films with additional descriptive narration for visually impaired users.

Large Print and Regular Print Books, DVDs, and CDs may be mailed to Broward County residents of all ages who are homebound or unable to travel to a Broward County library due to physical disability.

The postage for Regular Print materials is paid by the library when sending pouches to customers. Customers are responsible for paying the return postage or the material can be returned to any Broward County Library by a friend, family member or caretaker.

Applicants who are unable to read Regular Print materials may receive Large Print materials and return them free of charge. The application must be signed by a qualified professional such as a doctor, nurse, or other certifying authority.

BROWARD COUNTY TALKING BOOK LIBRARY

(954) 357-7555

Fax: (954) 357-7420

Website: www.broward.org/Library/Pages/TalkingBookLibrary.aspx

Email: talkingbooks@broward.org

The Broward County Talking Books Library is part of the national Talking Books Library Program and is funded by the Library of Congress. It provides audio and Braille reading material to people of all ages who cannot use print books because of a visual, physical, or reading disability. Materials can be checked out at the library or mailed postage-free to and from customers' homes. Special players and headphones are also loaned free of charge.

To apply for this free service, call or email the Talking Books Library for an application or download it at: <https://www.loc.gov/nls/enrollment-equipment/apply-for-nls-service/application-in-english-spanish-and-for-institutions>

You must include a note from a doctor or other qualified person, or have them sign the application, certifying that you cannot use ordinary reading materials because of a visual, physical or reading disability.



BROWARD COUNTY LIBRARY LOCATIONS

**AFRICAN-AMERICAN RESEARCH
LIBRARY & CULTURAL CENTER**

2650 Sistrunk Boulevard
Fort Lauderdale, FL 33311
TEL: (954) 357-6282

BEACH BRANCH

3250 NE 2nd Street
Pompano Beach, FL 33062
TEL: (954) 357-7830

**BIENES MUSEUM OF THE MODERN
BOOK**

100 S Andrews Avenue – 6th Floor
Fort Lauderdale, FL 33301
TEL: (954) 357-8243

BROWARD COUNTY LIBRARY

751 SW 121st Avenue
Davie, FL 33325
TEL: (954) 357-5437

CARVER RANCHES BRANCH

4735 SW 18th Street
West Park, FL 33023
TEL: (954) 357-6245

CENTURY PLAZA BRANCH

1856A W Hillsboro Boulevard
Deerfield Beach, FL 33442
TEL: (954) 357-7740

DANIA BEACH PAUL DEMAIIO BRANCH

1 Park Avenue East
Dania, FL 33004
TEL: (954) 357-7073

DAVIE/COOPER CITY BRANCH

4600 SW 82nd Avenue
Davie, FL 33328
TEL: (954) 357-6399

**DEERFIELD BEACH PERCY WHITE
BRANCH**

837 E Hillsboro Boulevard
Deerfield Beach, FL 33441
TEL: (954) 357-7680

FORT LAUDERDALE READING CENTER

1300 E Sunrise Boulevard
Fort Lauderdale, FL 33304
TEL: (954) 357-7890

GALT OCEAN MILE READING CENTER

3403 Galt Ocean Drive
Fort Lauderdale, FL 33308
TEL: (954) 357-7840

HALLANDALE BEACH BRANCH

300 S Federal Highway
Hallandale, FL 33009
TEL: (954) 357-6380

HOLLYWOOD BRANCH

2600 Hollywood Boulevard
Hollywood, FL 33020
TEL: (954) 357-7760

**HOLLYWOOD BEACH BERNICE P.
OSTER BRANCH**

1301 S Ocean Drive
Hollywood, FL 33019
TEL: (954) 357-4798

IMPERIAL POINT BRANCH

5985 N Federal Highway
Fort Lauderdale, FL 33308
TEL: (954) 357-6530

JAN MORAN COLLIER CITY BRANCH

2800 NW 9th Court
Pompano Beach, FL 33069
TEL: (954) 357-7670

LAUDERDALE LAKES BRANCH

3580 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311
TEL: (954) 357-8650

LAUDERHILL TOWNE CENTRE BRANCH

6399 W Oakland Park Blvd.
Lauderhill, FL 33313
TEL: (954) 357-6406

LIBRARY SERVICES, cont.

LAUDERHILL CENTRAL PARK LIBRARY

3810 NW 11th Place
Lauderhill, FL 33311
TEL: (954) 357-7833

MAIN LIBRARY

100 S Andrews Avenue
Fort Lauderdale, FL 33301
TEL: (954) 357-7444

MARGATE CATHARINE YOUNG BRANCH

5810 Park Drive
Margate, FL 33063
TEL: (954) 357-7500

MIRAMAR BRANCH

2050 Civic Center Place
Miramar, FL 33025
TEL: (954) 357-8090

**NORTH LAUDERDALE SARANIERO
BRANCH**

6901 Kimberly Boulevard
North Lauderdale, FL 33068
TEL: (954) 357-6660

**NORTH REGIONAL BRANCH/BROWARD
COLLEGE LIBRARY**

1100 Coconut Creek Boulevard
Coconut Creek, FL 33066
TEL: (954) 201-2600

NORTHWEST BRANCH

1580 NW 3rd Avenue
Pompano Beach, FL 33060
TEL: (954) 357-6599

NORTHWEST REGIONAL LIBRARY

3151 University Drive
Coral Springs, FL 33065
TEL: (954) 357-7990

**NOVA SOUTHEASTERN UNIVERSITY
ALVIN SHERMAN LIBRARY, RESEARCH
AND INFORMATION TECHNOLOGY
CENTER**

3100 Ray Ferrero, Jr. Boulevard
Fort Lauderdale, FL 33314
TEL: (954) 262-5477

**PEMBROKE PINES WALTER C. YOUNG
RESOURCE CENTER**

955 NW 129th Avenue
Pembroke Pines, FL 33028
TEL: (954) 357-6750

**POMPAÑO BEACH LIBRARY AND
CULTURAL CENTER**

50 W Atlantic Boulevard
Pompano Beach, FL 33060
TEL: (954) 357-7595

RIVERLAND BRANCH

2710 W Davie Boulevard
Fort Lauderdale, FL 33312
TEL: (954) 357-7455

**SOUTH REGIONAL BRANCH/BROWARD
COLLEGE LIBRARY**

7300 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 201-8825

SOUTHWEST REGIONAL

16835 Sheridan Street
Pembroke Pines, FL 33331
TEL: (954) 357-6580

STIRLING ROAD BRANCH

3151 Stirling Road
Hollywood, FL 33312
TEL: (954) 357-7550

SUNRISE DAN PEARL BRANCH

10500 W Oakland Park Boulevard
Sunrise, FL 33351
TEL: (954) 357-7440

TAMARAC BRANCH

8701 W Commercial Boulevard
Tamarac, FL 33351
TEL: (954) 357-1500

TYRONE BRYANT BRANCH

2230 NW 21st Avenue
Fort Lauderdale, FL 33311
TEL: (954) 357-8210

LIBRARY SERVICES, cont.

WESTON BRANCH

4205 Bonaventure Boulevard
Weston, FL 33332
TEL: (954) 357-5420

WEST REGIONAL BRANCH

8601 W Broward Boulevard
Plantation, FL 33324
TEL: (954) 357-1560

MEDICAID

Medicaid is a medical assistance program for low income people of all ages. Those persons receiving SSI are automatically eligible for Medicaid. Medicaid supplements Medicare, in some instances. The program is administered by the Agency for Healthcare Administration (AHCA).

AGENCY FOR HEALTH CARE ADMINISTRATION (AHCA)

(888) 419-3456

2727 Mahan Drive
Tallahassee, FL 32308

TDD: (800) 955-8771

Jason Weida, Secretary

Website: www.ahca.myflorida.com

Email: cau@ahca.myflorida.com

The Agency is responsible for health facilities licensure, inspection, and regulatory enforcement; investigation of consumer complaints related to health care facilities and managed care plans; the implementation of the Certificate of Need program; the operation of the Florida Center for Health Information and Transparency; the administration of the Medicaid program; the administration of the contracts with the Florida Healthy Kids Corporation; the certification of health maintenance organizations and prepaid health clinics; and other duties prescribed by statute or agreement.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Statewide Medicaid Managed Care Program (SMMC):

The Statewide Medicaid Managed Care is the program where most Medicaid recipients receive their Medicaid services. There are three different programs that make up the Statewide Medicaid Managed Care: Managed Medical Assistance (MMA) Program, Long-Term Care (LTC) Program and the Dental Program. Consumers can learn about the available Health and Dental plans in their area and have access to change Health or Dental Plans online.

Website: www.flmedicaidmanagedcare.com

Hours: 8:00 AM – 8:00 PM (Mon-Thurs)
8:00 AM – 7:00 PM (Mon-Thurs)

AGENCY FOR PERSONS WITH DISABILITIES (APD)

(954) 467-4218

BROWARD FIELD 10 OFFICE

Toll Free: (866) 273-2273

201 W Broward Boulevard, Suite 200
Fort Lauderdale, FL 33301

Rita Castor, Southeast Regional Operations Manager

Website: <http://apdcares.org>

Email: d10_apd_customerservice@apd.state.fl.us

The Agency for Persons with Disabilities (APD) works in partnership with local communities and private providers to assist people who have Developmental Disabilities and their families. The APD also provides assistance in identifying the needs of people with developmental disabilities

MEDICAID, cont.

for supports and services. Developmental disabilities include Spina Bifida, Autism, Cerebral Palsy, Intellectual Disabilities, and Prader-Willi Syndrome.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Anyone with developmental disabilities or needing information on developmental disabilities.

Languages: English and Spanish

AGING AND DISABILITY RESOURCE CENTER (ADRC) (954) 745-9567

5300 Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9584

Charlotte Mather-Taylor, Chief Executive Officer

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The Medicaid Benefits Specialists assist in screening aging and/or disabled consumers for funded services, such as Medicaid and Medicare programs. These programs may include Medically Needy, Qualified Medicare Beneficiary (QMB), Special Low Income Medicare Beneficiary (SLMB), Qualified Individuals (QI-1), Working Disabled (WD), ICP, Medicaid Waiver; and SSI Related Medicaid.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Persons must be age 65 and over, or under 65 with a disability

Languages: English, Spanish and Creole

Fees: Free service

AUTOMATED HEALTH SYSTEMS, INC. (AHS) (412) 367-3030

9370 McKnight Road
Pittsburg, PA 15237

Toll Free LTCC Program Enrollment: (877) 711-3662

TDD LTCC Program Enrollment: (866) 467-4970

Fax: (412) 367-1131

Dr. Moses Haregewoy, President/CEO

Website: www.automated-health.com

Statewide Medicaid Managed Care Program (SMMC):

Statewide Medicaid Managed Care is the program where most Medicaid recipients receive their Medicaid services. There are three different programs that make up the Statewide Medicaid Managed Care program: Managed Medical Assistance (MMA) Program, Long-Term Care (LTC) Program and the Dental Program. Consumers can learn about the available Health and Dental plans in their area and have access to change Health or Dental Plans online.

MEDICAID, cont.

Website: www.flmedicaidmanagedcare.com

Hours: 8:00 AM – 8:00 PM (Mon-Thurs)
8:00 AM – 7:00 PM (Mon-Thurs)

Medicaid Choice Counselors are available to guide you through the enrollment process and to answer any questions you may have. They will enroll you into the plan of your choice and give you important information about when your plan starts. Please select one of the options below to start your enrollment or to contact a Choice Counselor for assistance. A consumer may also enroll on-line at www.flmedicaidmanagedcare.com

Hours: 8:00 AM – 8:00 PM (Mon-Thurs)
8:00 AM – 7:00 PM (Fri)

Languages: English, Spanish and Creole

<u>FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (DCF) /</u>	(850) 300-4323
<u>ACCESS FLORIDA</u>	Fax: (866) 886-4342
North Broward Regional Service Center	Toll Free: (866) 762-2237
3756 W Oakland Park Boulevard	
Fort Lauderdale, FL 33311	

Dawn Liberta, Community Development Administrator

Website: www.myflorida.com/accessflorida

Email: dawn.liberta@myflfamilies.com

The Department of Children and Families Office of Economic Self-Sufficiency helps promote strong and economically self-sufficient communities by determining eligibility for food, cash and medical assistance for individuals and families in Florida. Medicaid provides medical coverage to low-income individuals and families. The state and federal government share the cost of the Medicaid program. Medicaid services in Florida are administered by the Agency for Health Care Administration.

Medicaid eligibility in Florida is determined either by the Department of Children and Families (DCF) or the Social Security Administration (for SSI recipients). Individuals may apply for full Medicaid coverage and other services using the online ACCESS Florida Application and submitting it electronically.

Local community partner agencies assist the Department of Children and families by providing access to public assistant services such as the Food Assistance Program, Temporary Cash Assistance and Medicaid. To search for a local Community Partner Agency, see the DCF website at <https://access-web.dcf.state.fl.us/CPSLookup/search.aspx>

MEDICAID, cont.

FLORIDA DEPARTMENT OF ELDER AFFAIRS /
COMPREHENSIVE ASSESSMENT AND REVIEW
FOR LONG-TERM CARE SERVICES (CARES – PSA 10)

(954) 597-2240
Fax: (954) 278-3197

833 W McNab Road, Suite 235
Tamarac, FL 33321

Suzanne Wong, Program Operations Administrator

Website: <https://elderaffairs.org>

Email: cares10_general@elderaffairs.org

Comprehensive Assessment and Review for Long-Term Care Services (CARES) is Florida's federally mandated pre-admission screening program for nursing home applicants. Federal law mandates that the CARES Program perform an assessment or review of each individual who requests Medicaid reimbursement for nursing facility placement, or who seeks to receive home and community-based services through Medicaid waivers like Familial Dysautonomia Waiver, and Statewide Medicaid Managed Care Long-Term Care Program. Any person or family member can initiate a CARES assessment by applying for the Medicaid Institutional Care Program (ICP). Assessments are completed at no cost to the clients.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Florida residents seeking Medicaid assistance for nursing facilities or community-based long-term care services must meet both medical and financial eligibility requirements. CARES is responsible for performing a comprehensive assessment of all Medicaid long-term care applicants to determine if individuals meets the State's medical level of care eligibility requirements. Financial eligibility is determined by the Florida Department of Children and Families or the Social Security Administration.

Fees: Free service

Languages: English, Spanish and Creole

MEDICARE

Medicare is federally supported health insurance for people aged 65 and older, and some persons under 65 who are disabled. Medicare is administered by the Health Care Financing Administration (HCFA). Medicare Part A includes hospital Insurance, while Medicare Part B provides medical (doctors and out-patient) coverage. Most people do not pay a premium for Part A. Part B has a monthly premium which is generally deducted from an individual's Social Security Check.

People with Medicare, family members, and caregivers should visit [Medicare.gov](https://www.medicare.gov), the Official U.S. Government Site for People with Medicare, for the latest information on Medicare enrollment, benefits, and other helpful tools.

Website: www.medicare.gov

CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)	(800) 633-4227
7500 Security Boulevard	Providers (Part A): (877) 602-8816
Baltimore, MD 21244	Providers (Part B): (877) 847-4992
	TDD: (877) 486-2048
	Medicare Fraud: (800) 447-8477

Chiquita Brooks-LaSure, Administrator

Website: www.cms.gov

The Centers for Medicare and Medicaid Services provide information and assistance on questions and programming issues with Medicare. Medicaid is a state administered program and each state sets its own guidelines regarding eligibility and services.

Part A Hospital Insurance: Most people do not pay a premium for Part A because they or a spouse already paid for it through their payroll taxes while working. Medicare Part A (hospital insurance) helps cover inpatient care in hospitals, including critical access hospitals, and skilled nursing facilities (not custodial or long-term care). It also helps cover hospice care and some home health care. Beneficiaries must meet certain conditions to get these benefits.

Part B Medical Insurance – Most people pay a monthly premium for Part B. Medicare Part B (Medical Insurance) helps cover doctors' services and outpatient care. It also covers some other medical services that Part A does not include, such as some of the services of physical and occupational therapists, and some home health care. Part B helps pay for these covered services and supplies when they are medically necessary. Part B has a monthly premium which is generally deducted from an individual's social security check.

Part D Prescription Drug Coverage – Most people will pay a monthly premium for this coverage. Starting January 1, 2006, new Medicare prescription drug coverage became available to everyone with Medicare. Everyone with Medicare can get this coverage that may help lower prescription drug costs and help protect against higher costs in the future. Medicare Prescription Drug Coverage is insurance. Private companies provide the coverage. Beneficiaries choose the drug plan and pay a monthly premium. Like other insurance, if a beneficiary decides not to enroll in a drug plan when they are eligible, they may pay a penalty if they choose to join later.

MEDICARE, cont.

Eligibility: People aged 65 or older; people under age 65 with certain disabilities; and people of all ages with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant)

Hours: 9:00 AM - 4:30 PM (Mon-Fri)

AGING AND DISABILITY RESOURCE CENTER OF BROWARD (ADRC)

(954) 745-9779

Fax: (954) 745-9566

5300 Hiatus Road
Sunrise, FL 33351

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

The **SHINE Program** is offered by the Florida Department of Elder Affairs and your local Area Agency on Aging. The program utilizes the support of trained volunteer counselors who provide information, counseling and assistance on Medicare, Medicaid, Medicare Supplemental Insurance, prescription assistance and Medicare fraud. Counseling services are provided in person at counseling sites and by telephone.

Hours: 8:00 AM – 5:00 PM (Mon-Fri); call for an appointment

Eligibility: Age 65 and over, or under 65 with a disability and Medicare

Fees: Free service

SOCIAL SECURITY ADMINISTRATION

(800) 772-1213

6401 Security Boulevard
Baltimore, MD 21235

TDD: (800) 325-0778

Website: www.ssa.gov

Email: info@ssa.gov

Social Security enrolls you in Original Medicare (Part A and Part B).

- Medicare Part A (hospital insurance) helps pay for inpatient care in a hospital or limited time at a skilled nursing facility (following a hospital stay). Part A also pays for some home health care and hospice care.
- Medicare Part B (medical insurance) helps pay for services from doctors and other health care providers, outpatient care, home health care, durable medical equipment, and some preventive services.

If you are within three months of turning age 65 or older and not ready to start your monthly Social Security benefits yet, you can use the online retirement application to sign up just for Medicare and wait to apply for your retirement or spouse's benefits later. It takes less than 10 minutes, and there are no forms to sign and usually no documentation is required.

Hours: 8:00 AM – 7:00 PM (Mon-Fri)

October 2023

- 229 -

MEDICAL EQUIPMENT AND SUPPLIES

ADVANTAGE HEALTHCARE, INC.

2280 SW 70th Avenue, Suite 3
Davie, FL 33317

(954) 925-2880**Fax: (954) 925-2882**

John Gerun, Manager

Website: www.advantagehealthcarefl.com

Email: info@advantagehealthcarefl.com

Full service durable medical equipment company that provides disposables for incontinence, diabetic supplies, orthotics, oxygen, neuropathy, hospital beds, wound mattresses, wheelchairs, walkers, canes, power wheelchairs, and power wheelchair repair services.

Hours: 10:00 AM – 5:00 PM (Mon-Fri)
24 Hour call service for life sustaining equipment

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; some insurance; direct payment; insurance assignment; secondary insurance auto bill; credit card; cash; and payment plans.

Languages: English, Spanish and Russian

AFFORDABLE MEDICAL SUPPLY, INC.

7138 N University Drive
Fort Lauderdale, FL 33321

(954) 484-7599**Fax: (954) 484-9060**

June McCarthy, Administrator

Website: www.affordablemedical.com

Email: junem@affordablemedical.com

Affordable Medical Supply, Inc. is a multi-licensed premier medical provider for medical equipment; respiratory and medical supplies; and ATP RESNA certified. Large retail store with a wide variety of products on display. All types of medical equipment, oxygen supplies, c-paps, bath safety, bracing, nebulizers, mobility, wound care, lift chairs, beds, cushions, and wedges, incontinence products, daily aids, grab bar installation, and certified Stair and Car lift installations. Affordable Medical Supply is a certified repair center, aging in place concierge program, special needs, and developmental disability provider.

The company will also privately rent equipment for home use or a traveling family member or guest. This includes all standard equipment, as well as oxygen with a prescription.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
9:00 AM - 12:00 PM (Sat)
Emergency calls (24/7)

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; Diversion, BCBS Provider, Workman's Compensation provider; most insurance, direct payment, and credit cards.

Languages: English and Spanish

MEDICAL EQUIPMENT & SUPPLIES, cont.

ALERT1 SERVICES, INC.

(888) 254-7579

1000 Commerce Park, Suite 300
Williamsport, PA 17701

Fax: (877) 217-0764

Website: www.alert1.com

Email: membercare@alert1.com

Alert 1 offers low-cost medical alarm systems and services. When the medical alert button is pressed, a signal is sent to the medical alarm system, which immediately contacts an Alert1 operator. Within moments, a real person is talking to a client and ready to get the client help.. Someone is available to help 24 hours a day, every day.

Hours: 9:00 AM – 7:00 PM (Sun-Sat)

Languages: All languages

BIORELIEF, INC

(954) 861-6359

6250 NW 27th Way
Fort Lauderdale, FL 33004

(877) 782-3675

Jeff Luckey, Owner

Website: www.biorelieft.com

Email: info@biorelief.com

BioRelief is an educational site that addresses issues of health and hygiene for people of all ages. Through educating individuals like seniors and those with disabilities, we help restore dignity and independence with products that many do not know exist; and how they can be beneficial to patients and caregivers alike. We are able to offer all durable medical equipment (DME) items, except hospital beds.

Fees: Accepts Medicare; Some Insurance Accepted; and Direct Payment

Languages: English, Spanish and French

DANIA BEACH MEDICAL EQUIPMENT & SUPPLIES, INC.

(954) 926-6410

354 E Dania Beach Boulevard
Dania Beach, FL 33004

Fax: (954) 926-6448

Steve Aminov, Administrator

Email: daniamedical@hotmail.com

Provider of home medical equipment.

Hours: 10:00 AM - 5:00 PM (Mon–Fri)

MEDICAL EQUIPMENT & SUPPLIES, cont.

GUARDIAN MEDICAL MONITORING

(888) 349-2400

18000 W 8 Mile Road
Southfield, MI 48075

Fax: (877) 205-3621

Julina Papich, Quality Assurance Manager

Website: www.guardianmedicalmonitoring.com

Email: sf-hc@guardianalarm.com

Guardian Medical Monitoring medical alarm company installs and monitors emergency response systems and/or medical alarms, automated medication dispensers, and other life safety technologies to keep seniors in their homes safely.

Hours: 8:00 AM – 5:00 PM (Mon-Fri); 24/7 monitoring

Fees: Medicaid Waiver and Direct Payment

Languages: English

LIFELINE SYSTEMS COMPANY

(855) 681-5351

111 Lawrence Street
Framingham, MA 01702

Service/Intake: (800) 368-2925

Website: www.lifeline.com

Lifeline's principal offering consists of a monitoring service utilizing equipment designed and marketed by Lifeline. Lifeline's monitoring service is a personal response service that provides 24-hour monitoring and personalized support to elderly individuals with medical or age-related conditions and to physically challenged individuals throughout the United States and Canada. Through the use of the Lifeline service, individuals in need of help are able to signal monitoring personnel in one of Lifeline's response centers. These trained monitors identify the nature and extent of the subscriber's particular need and manage the situation by notifying the established emergency contact. In many situations, the service can also provide social support for elderly individuals who live alone. Since trained monitoring personnel answer the calls from these individuals, the Lifeline service is also an important social connection.

Hours: 8:00 AM – 8:00 PM (Mon-Fri)
9:00 AM – 6:00 PM (Sat)
8:30 AM – 5:00 PM Customer Service

Fees: Private Pay, Insurance, and Medicaid Long Term Care

MEDICAL EQUIPMENT & SUPPLIES, cont.

MAR-J MEDICAL SUPPLY, INC

801 Meadows Road
Boca Raton, FL 33486

(888) 347-7997

(561) 417-5588

Jason Housenbold, President

Website: www.mar-jmedical.com

Email: info@mar-jmedical.com

Durable Medical Equipment - Walkers (all types), wheelchairs, lift chairs, hospital beds; mastectomy and lymphedema products; Ostomy, wound and skin care products; urological and incontinent supplies; medical nutritionals, orthopedic products; compression hosiery; and diabetic supplies.

Hours: 9:00 AM – 5:30 PM (Mon-Fri)

Fees: Accepts Medicaid; Accepts Medicare; Medicaid Waiver; Accepts Private Insurance; Direct Payment

Languages: English, Spanish and Portuguese

MEDGUARD ALERT, INC.

1125 Middle Street
Middletown, CT 06457

(800) 716-1433

Fax: (866) 339-9120

Kevin Carducci, Director of Operations

Website: www.medguardalert.com

Email: info@medguardalert.com

MedGuard Alert is a leading medical alarm provider that services clients throughout the country. We provide our clients with the latest technology in the PERS industry. We offer everything from stationary In-Home Systems, to elaborate Mobile Alert Systems with Fall Detection. We are the first in the industry to promote a personalized PERS Smart Watch, that we call a "CareWatch."

Hours: 8:00 AM – 8:00 PM (Mon-Fri); 24/7 monitoring

Fees: Accepts Medicare; Accepts Medicaid; JASA; JCC; MS; AARP Discounts; Fee for Service; All credit cards or checks

Languages: English; All languages available through our language line

MEDICAL EQUIPMENT & SUPPLIES, cont.

MEDIC ALERT FOUNDATION

(800) 432-5378

101 Lander Avenue
Turlock, CA 95380

Karen J. Cassell, President/CEO

Website: www.medicalert.org

Email: customer_services@medicalert.org

Medic Alert provides information on registering and ordering medical alert bracelets, necklaces, watches, and personal medical alarm systems services.

Hours: 6:00 AM – 4:30 PM PT (Mon-Fri)

Fees: Private pay

MEDIC PHARMACY & SURGICAL

(954) 484-4200

5150 N Federal Highway
Fort Lauderdale, FL 33308

Fax: (954) 484-8678

Michael J. Kaplan, PharmD, Pharmacist

Website: www.medicequipm.com

Email: medic@medicequip.com

Pharmacy provides durable medical supplies and home care equipment.

Hours: 9:00 AM - 5:30 PM (Mon-Fri)
9:00 AM - 2:00 PM (Sat)

Languages: English, Spanish and Creole

MEDICAL DECISION SERVICES

(800) 916-2004

2890 W State Road 84, Suite 102
Fort Lauderdale, FL 33312

(954) 772-1631

Fax: (800) 916-1982

Hector Izquierdo, CEO

Website: www.medicaldecisions.net

Email: info@medicaldecisions.net

A full range of durable medical equipment and respiratory therapy equipment are available.

Hours: 8:30 AM – 5:30 PM (Mon-Fri)

Fees: Accepts Medicaid; Medicare, Medicaid Waiver; private insurance; and long term care insurance

Languages: English and Spanish

MEDICAL EQUIPMENT & SUPPLIES, cont.

MEDSCOPE AMERICA CORPORATION

(800) 645-2060

259 E Lancaster Avenue, Suite 101
Wynnewood, PA 19096-0194

Fax: (610) 896-7233

Jerry Smith, Director

Website: www.medscope.org

Email: info@medscope.org

Landline and cellular medical alert systems and medication dispensers are available.

Languages: The company can accommodate over 200 languages

NEXT DAY ACCESS

(561) 546-3396

6601 Lyons Road, Suite C10
Coconut Creek, FL 33073

Geri Castaldo, President

Website: www.nextdayaccess.com/boca-raton-fl

Email: gcastaldo@nextdayaccess.com

Next Day Access is an AHCA licensed Home Medical Equipment Provider. We sell, rent and install wheelchair ramps, stair lifts, vehicle lifts, pool lifts, lift chairs, scooters, grab bars, etc.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

PERSONAL LIVING ALERT

(833) 563-0040

4474 Weston Road, Suite 391
Weston, FL 33331

Website: www.personallivingalert.com

Email: david@personallivingalert.com

Personal Living Alert provides affordable medical alert and medication dispenser systems to seniors. We have systems that are for both the stay-at-home and the on-the-go seniors. Our systems work with the entire USA, some units have fall detection and GPS or Wi-Fi location technology built into the unit.

Hours: 8:30 AM – 8:30 PM (Mon-Fri)
8:30 AM – 3:30 PM (Sat-Sun)

Languages: English and Spanish

SAFETYNET TRACKING SYSTEMS

(877) 434-6384

110 K Street, Suite 330
Boston, MA 02127

Website: www.safetynettracking.com

Email: customerservice@safetynettracking.com

SafetyNet Tracking Systems provides peace of mind to caregivers of people at risk of wandering and becoming lost. It uses the most effective technology available today for public safety agencies to quickly find and rescue clients with cognitive conditions such as Alzheimer's or dementia, bringing them back safe and sound. Client wears a SafetyNet bracelet with a specific

MEDICAL EQUIPMENT & SUPPLIES, cont.

radio frequency signal. Should the client wander or go missing, trained public safety officials use Search and Rescue Receivers to locate the client.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)
9:00 AM – 5:00 PM (Sat)

Languages: English and Spanish

SHAONI MEDICAL SOLUTIONS, INC.

(754) 206-2166

8030 Peters Road, Suite D105
Plantation, FL 33324

Fax: (754) 240-7889

Berioska Sosa, CEO

Website: www.shaonimedicalsolutions.com

Email: dmedirector@shaonimedicalsolutions.com

Provides durable medical equipment: off-the-shelf orthotic braces, diabetic and urological supplies, commodes, catheters, and more.

Hours: 9:30 AM – 5:30 PM (Mon-Fri)

Languages: English and Spanish

WPI ACQUISITION CORP DBA WOODBURY HEALTH PRODUCTS

(888) 777-1111

725 Primera Boulevard, Suite 200
Lake Mary, FL 32746

Fax: (888) 718-0633

John Holtz, Sr. Vice President of Operations

Website: www.woodburyproducts.com

Email: insinfo@180medical.com

Provider of durable medical equipment - specializing in incontinence and urological supplies.

Hours: 9:00 AM – 5:30 PM (Mon-Fri)

Fees: Medicaid Waiver; Direct Payment; Medicaid State Plan; Managed Care Programs such as Managed Long Term Care

Languages: English and Spanish

MENTAL HEALTH SERVICES

988 SUICIDE AND CRISIS LIFELINE

Call or Text: 988

The 988 Suicide and Crisis Lifeline – previously known as the National Suicide Prevention Lifeline – is a national network of more than 200 crisis centers that helps thousands of people overcome crisis situations every day. These centers are supported by local and state sources as well as the Department of Health and Human Services' Substance Abuse and Mental Health Services Administration (SAMHSA). As of July 16, 2022, all calls and text messages to "988" route to a 988 Suicide and Crisis Lifeline call center. The 988 Suicide and Crisis Lifeline provides 24/7, confidential support to people in suicidal crisis or mental health-related distress.

ARCHWAYS, INC.

(954) 763-2030

919 NE 13th Street
Fort Lauderdale, FL 33304

Fax: (954) 763-9847

Andrea Katz, President/CEO

Website: www.archways.org

Email: info@archways.org

Archways serves adults with severe and persistent mental illness, or with co-occurring substance abuse and mental illness, with the following: medication management; case management; psychological rehabilitation; individual therapy; supported housing; residential services at several levels; and supported employment services. Archways also offers several prevention programs that address substance abuse and violence.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over with a chronic, severe, and persistent mental illness who wants to live and work independently as a goal.

Fees: Accepts Medicaid, Medicare, direct payment; free service

Languages: English, Spanish, Creole, and Italian

BROWARD ADDICTION RECOVERY CENTER (BARC)

(954) 357-4880

325 SW 28th Street
Fort Lauderdale, FL 33315

Fax: (954) 357-4851

Jack Feinberg, Division Director

Website: www.broward.org/AddictionRecovery/Pages/Default.aspx

Email: barc@broward.org

The program works with all available social service agencies in Broward County. Services include: diagnosis and assessment; Medication Assisted Treatment (MAT); 60-day residential treatment unit; education; case management; referral to transitional housing; followed by intensive outpatient & outpatient treatment and after care as appropriate.

Hours: 24/7

MENTAL HEALTH SERVICES, cont.

Eligibility: Age 18 and over

Fees: Medicaid; Sliding Scale; Fees due at time of service, depending on the program

Languages: English, Spanish and Creole. Additional interpreting services available upon request.



BROWARD COUNTY NANCY J. COTTERMAN SEXUAL ASSAULT TREATMENT CENTER (SATC)

400 NE 4th Street
Fort Lauderdale, FL 33301

Hotline: (954) 761-7273

Intake: (954) 357-5778

Adm: (954) 357-5775

Fax: (954) 357-5779

Ana Maria Ferrer, Human Services Administrator

Website: www.broward.org/nancycotterman

The Nancy J. Cotterman Center (previously Sexual Treatment Center - SATC) provides a 24-hour hotline; information and referral; crisis intervention; advocacy and accompaniment; counseling; individual, group, secondary victims, family, and extended family; forensic evaluations; medical referrals and follow-up. Referrals for crisis counseling are accepted from any source.

Eligibility: Crisis services are available to any/all sexual assault victims. Clients referred to counseling services must have a minimum of 6 months sobriety and no psychiatric hospitalizations within the prior 6 months.

MENTAL HEALTH SERVICES, cont.

Hours: 24/hr. hotline
Counseling is available by appointment: 9:00 AM – 8:00 PM (Mon-Thurs)
9:00 AM – 5:00 PM (Fri-Sat)

Fees: All services are available at no charge to victims and their non-offending family members.

Languages: English, Spanish, Creole, Portuguese, and other translation provided as needed

BROWARD HOUSING SOLUTIONS

(954) 764-2800

305 SE 18th Court

Fax: (954) 764-0036

Fort Lauderdale, FL 33316

Lisa Vecchi, President/CEO

Website: www.browardhousingolutions.org

Email: info@browardhousingolutions.org

Broward Housing Solutions, a certified housing development organization (CHDO): provides permanent supportive rental housing to mental health consumers at a cost of 30 percent of the consumer's monthly income through its Rental Housing Program; assists with rent payments through its Rental Subsidy Program; provides housing to young adults and aged-out foster adults through its Housing Solutions for Young Adults program; and helps consumers become homeowners through its Homeownership Solutions program.

Languages: English, Spanish and Creole

CHRYSLIS HEALTH

(954) 587-1008

3800 W Broward Boulevard, Suite 100

Fax: (954) 670-1887

Fort Lauderdale, FL 33312

Angel Junquera, Psy.D., Executive Vice President

Website: www.chrysalishealth.com

Email: referrals@chrysalishealth.com

Chrysalis Health is a community behavioral health center serving Broward, Miami-Dade, and Palm Beach Counties as well as locations in Central Florida and the Tampa Bay area, it has offered a comprehensive array of services to children, adolescents, adults, and families, ages 3 and up since 1995. The outpatient services currently include: mental health and substance abuse treatment; case management; psychiatric evaluation and medication management; psychological evaluations; psychosexual evaluations; sexual behavior specific treatment; and psychosocial rehabilitation partial day treatment program. Chrysalis Health also offers psychosocial rehabilitation partial day treatment.

Hours: 9:00 AM - 5:30 PM (Mon-Fri)

Fees: Accepts Medicaid/Medicare; private insurance, and sliding scale

Languages: English, Spanish, Creole, and Portuguese

MENTAL HEALTH SERVICES, cont.

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (954) 713-3026 **SUBSTANCE ABUSE AND MENTAL HEALTH PROGRAM OFFICE** Fax: (954) 467-4407

201 W. Broward Boulevard, Suite 511
Fort Lauderdale, FL 33301

Suzette Fleischmann, Substance Abuse and Mental Health Director

Website: www.myflfamilies.com

Email: suzette.flesichman@myflfamilies.com

Provides program development, planning, and monitoring of State Programs in Broward County involving mental health, alcoholism, and drug abuse. The Substance Abuse Program also partners with other agencies to provide health, education, and social services for individuals and their families who are at risk of, or needing substance abuse services.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Criteria for admission to State Facility: Individuals must have been determined by a court to be at a substantial risk for living in the community due to possible danger to themselves or others; or the person has refused to care adequately for himself; must have been charged with a criminal offense. Admissions include persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity; Individuals may also be committed to the Department if they have been adjudicated Not Guilty by Reason of Insanity, and they are considered to be dangerous and in need of treatment for their mental illness.

Languages: English, Spanish and Creole

GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. in: (954) 703-3570

201 NE 40th Court

Fax: (954) 630-4189

Oakland Park, FL 33334

Tania Hamilton, Administrator

Website: <https://gulfcoastjewishfamilyandcommunityservices.org>

Email: info@gcjfcs.org

Provides supportive intervention for elders facing emotional and behavioral challenges such as depression, anxiety, and grief. This holistic program in Broward County provides in-home assessment, supportive counseling, referrals to appropriate community supports and follow-up, with the overall goal of reducing suicide risk and distress associated with age-related changes.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; without SPMI, dementia or psychosis (must be able to engage in talk therapy)

Fees: No fees

Languages: English

MENTAL HEALTH SERVICES, cont.

ARTS is a 16-bed intensive residential program for severe and persistent mental illness (SPMI) elders in Broward County. The program provides psychiatric services, psychosocial rehabilitation, life skills, training, case management, and other supports.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 30 and over; competent or guardian; continent; extensive history of psychiatric hospitalizations; willing to participate and reside at unlocked facility.

Fees: Accepts Medicaid, Medicare, some insurance and sliding scale

Languages: English

HENDERSON BEHAVIORAL HEALTH MOBILE CRISIS UNIT / WALK-IN CENTER

(954) 463-0911

Fax: (954) 463-4778

24-hours a day/seven days a week

HENDERSON BEHAVIORAL HEALTH ADMINISTRATION

(954) 486-4005

Fax: (954) 735-6717

4740 N State Road 7, Suite 201
Fort Lauderdale, FL 33319

TDD: (954) 522-7799

Dr. Steve Ronik, CEO

Website: www.hendersonbh.org

Henderson Behavioral Health provides diagnosis and treatment of problems relating to depression, mental health, drug abuse and alcoholism on an outpatient basis. Clients can receive needed medication at a low cost, if eligible. Residential and psychosocial rehabilitation programs are also available. Henderson Mental Health Center is fully accredited by the Commission Accreditation of Rehabilitation Facilities (CARF) at the highest level.

CENTRAL BRANCH

330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

SOUTH BRANCH

1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

HENDERSON CRISIS/ WALK-IN CENTER

4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours)
Fax: (954) 463-4778

WEST BRANCH

3501 S University Drive, Suite 6
Davie, FL 33328
TEL: (954) 888-7999

NEW VISTAS

2900 W Prospect Road
Tamarac, FL 33309
TEL: (954) 731-1000

MENTAL HEALTH SERVICES, cont.

Hours: 8:00 AM - 5:00 PM (Mon-Fri); with 24-hour access for emergencies

Fees: Based on a sliding scale

MENTAL HEALTH AMERICA OF SOUTHEAST FLORIDA

(954) 746-2055

7145 W Oakland Park Boulevard

Seth Line: (954) 578-5640

Lauderhill, FL 33313

Fax: (954) 746-6373

Paul Jaquith, LCSW, CAP, President/CEO

Website: www.mhasefl.org

Email: info@mhasefl.org

The Mental Health America of Southeast Florida's mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.

Hours: 9:00 AM - 5:00 PM (Mon-Fri); Other hours by appointment for specific services

Peers Reaching Out: Support Partners for Emotional Recovery (PEERS)

Email: 9muses@mhasefl.org

The PEERS Program pairs adults with mental illnesses with peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration are reinforced.

Mental Health America of Southeast Florida offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.

Fees: Free Service

9MusesArtCenter

Email: 9muses@mhasefl.org

9MusesArtCenter is not an art therapy program. 9MusesArtCenter is membership behavioral health arts organization and fully-functioning art studio where instruction and mentoring are offered. Arts disciplines include painting, drawing, pottery, textiles, 2D & 3D design, sculpting, design, music, drama, and creative writing. The on-site Frame Shop and Gallery is open to the public.

Eligibility: Free to behavioral health consumers. Open to general public with a minimum fee.

Fees: Fees apply for those without a behavior health diagnosis.

MENTAL HEALTH SERVICES, cont.

Local Outreach to Suicide Survivors (LOSS)

Local Outreach to Suicide Survivors (LOSS)'s mission is to immediately offer survivors of suicide, support services designed to help survivors cope with the impact of a loved one's death by suicide. The LOSS Team is set up to mitigate the aftermath of a death by suicide by offering intervention on a supportive basis. Survivors of death by suicide represent a very high risk of death by suicide based on several factors including grief, guilt, shame, and depression. These factors represent a real community health crisis that would be mitigated with the addition of this program.

Seth Line

The Seth Line is a "warm line" designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health America of Southeast Florida. For emergency or crisis, please call 911.

Hours: 6:00 PM - 10:00 PM (Mon-Fri)

Fees: Free service

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) FLORIDA (800) 950-6264

Text: 62640

Chat: nami.org/help

Website: www.nami.org

Email: helpline@nami.org

Hours: 10:00 AM – 10:00 PM (Mon-Fri)

The NAMI Helpline is a free, nationwide peer-support service providing information, resource referrals and support to people living with a mental health condition, their family members and caregivers, mental health providers and the public. Helpline staff and volunteers are experienced, well-trained, and able to provide guidance.

NAMI BROWARD COUNTY, INC. (954) 316-9907

4161 NW 5th Street Suite203
Plantation, FL 33317

Fax: (954) 316-9985

Dr. Sandra Cumper Boynton, Executive Director

Website: www.namibrowardinc.org

Email: namibroward@gmail.com

NAMI Broward County has a "warm line" for calls to get information on mental health services in the County. NAMI helps to get advice for one's self or for a loved one and to learn about or register for NAMI programs. Some classes that are offered are: Family to Family; Peer to Peer; Family Support Groups; Connections Peer recovery Support Groups; and In Your Own Voice Speaker Program.

If you do have an emergency, please call 9-1-1.

MENTAL HEALTH SERVICES, cont.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over

NOVA SOUTHEASTERN UNIVERSITY (NSU) PSYCHOLOGY SERVICES CENTER

(954) 262-5730

Fax: (954) 262-3855

Maltz Psychology Building
3301 College Avenue
Davie, FL 33314

Ashley Stripling, Ph.D., Director

Website: <https://nsuhealth.nova.edu/services/mental-health/index.html>

Email: nccoa@nsu.nova.edu

NSU Counseling Center for Older Adults (NCCOA)

The NSU Counseling Center for Older Adults offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. We provide individual, couples, group, and family therapy counseling, on an out-patient basis. All new clients receive a comprehensive assessment to determine their level of emotional, social, and cognitive functioning. Once the assessment phase is completed, your therapist will review the results and desired therapy goals and make treatment recommendations.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 55 and over

Fees: Full pay, self-pay and sliding scale fees are based on income.

Program: Psychological Services for the Emotionally Distressed (PSED)

The PSED Program serves individuals who exhibit some manifestation of a thought or mood disorder and demonstrate emotional disturbance consistent with a diagnosis of any major affective or psychotic disorder.

Eligibility: Ages 4 and older

Fees: Sliding Scale

Hours: 9:00 AM – 9:00 PM (Mon-Thurs), 8:30 AM – 5:00 PM (Fri); By appointment only

PICKETT FENCES FAMILY

(954) 486-8878

2941 W Cypress Creek Road, Suite 101
Fort Lauderdale, FL 33309

Fax: (888) 516-7046

Paulette R. Arline, MPH, Chief Operations Officer

Website: www.pffamily.com

Email: pickettfencesfamily@gmail.com

Pickett Fences Family provide case management services to individuals based on the premise of advocating and encouraging the empowerment and self-reliance of consumers to

MENTAL HEALTH SERVICES, cont.

Pursue the highest possible degree of personal well-being and independence. We believe in a holistic, goal-oriented and person-centered advocacy that includes linkage and coordination of community/resources to help improve an individual's quality of life and ultimately, achieve self-sufficiency.

Hours: 9:00 AM – 5:00 PM (Mon-Thurs)
8:00 AM – 4:00 PM (Fri)

Eligibility: Have Medicaid and a mental health diagnosis or a prospective mental health diagnosis.

Fees: Medicaid

REBEL'S DROP-IN CENTER

Main: (954) 276-3452

Memorial Outpatient Behavioral Health
Memorial Regional Hospital
5595 S University Drive
Davie, FL 33327

Fax: (954) 276-0107

Maria Dominguez, Project Manager

Website: www.mhs.net

Email: rebelsdropincenter@mhs.net

Rebel's Drop-In Center is designed to be a safe haven in the community for individuals recovering from mental health or substance abuse. Participants can enjoy a wide array of free social services and support groups, and all our staff are trained as peer specialists – which means they have similar experiences to participants and are living in recovery. Some of the services offered include: support groups, social activities, meditation, peer mentoring, arts and crafts and yoga. The support group are for Anxiety management, Bi-polar, Depression Support, Obsessive Compulsive Disorder and National Alliance for Mental Illness (NAMI).

Hours: 12:00 PM – 8:00 PM (Mon-Fri)
12:00 PM – 5:00 PM (Sat & Sun & Holidays)

Eligibility: Age 18 and over with mental health and/or substance abuse issues.

Fees: Free services

Languages: English and Spanish

SILVER IMPACT, INC.

(954) 572-0444

7155 W Oakland Park Boulevard
Lauderhill, FL 33313

Fax: (954) 572-0092

Ilene Greenberg, J.D., Executive Director

Email: silverimpact@att.net

Silver Impact is a consumer operated drop-in center for adults with mental illness and/or substance abuse. Services provided include: wellness management; recovery; and resiliency support; self-advocacy support; pet therapy; photography instruction; computer lab and

MENTAL HEALTH SERVICES, cont.

individual instruction. Also, Silver Impact provides transportation to and from the center for Lauderhill residents.

Hours: 10:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Age 50 and over with mental illness and/or substance abuse challenges; and a resident of Broward County

Fees: Donations accepted; free services; sliding scale

Languages: English, Spanish and Creole

SMITH COMMUNITY MENTAL HEALTH

(954) 321-2296

601 S State Road 7
Plantation, FL 33317

Fax: (954) 321-5399

Joanne Correia-Kent, Administrator

Website: www.smithcmh.com

Email: scmhealth@smithcmh.com

Smith Community Mental Health is a community mental health center that offers in-home/outpatient therapy for adults and children; psychiatric services for adults and children; psychological testing; family therapy; and comprehensive behavioral health assessments.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

Eligibility: All ages; have Axis I mental health or substance abuse disorder.

Fees: Accepts Medicaid; sliding scale

Languages: English, Spanish and Creole

SUNSERVE

(954) 764-5150

2312 Wilton Drive
Wilton Manors, FL 33305

Info & Referral: (954) 548-4602

Outreach: (954) 957-5616

Fax: (954) 827-5955

Tony Lima, Executive Director

Website: www.sunserve.org

Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Sunserve does target services to benefit the lesbian, gay, bi-sexual, and transgender community. Individuals or couples counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

MENTAL HEALTH SERVICES, cont.

Eligibility: Anyone seeking services can contact SunServe Intake Line. Sunserve provide high quality, compassionate, and progressive care for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS

**Veterans Crisis Line: 988, Press 1
or (800) 273-8255, Press 1**

Website: www.va.gov/health-care/health-needs-conditions/mental-health/suicide-prevention

If you are a Veteran in crisis or concerned about one, connect with caring, qualified Veterans Crisis Line responders for confidential help. Dial 988 on any telephone and then press one to be contacted to responders trained in crisis intervention and military culture.

Hours: 24/7

WILTON MANORS ADULT DAY CENTER & TIME TOGETHER MENTAL HEALTHCARE PROGRAM

**(954) 630-9501
Fax: (954) 567-0656**

1503 NE 26th Street

Wilton Manors, FL 33305

Sandra Valdes, Program Director

Website: www.ccadm.org

Email: browardelderly@ccadm.org

The Time Together Mental Health Program focuses on elders that have a mental/cognitive disorder. The clients enrolled in this program also receive all services associated with the Wilton Manors Adult Day Care Center and a counselor is available on-site as needed.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; clients must have an active caregiver

Fees: Sliding scale

Languages: English and Spanish

NURSE REGISTRIES

A Nurse Registry acts as employment agency between an individual patient and nurses, nursing assistants, home health aides, companions and homemakers for services in the patient's home. Nurse registries also provide temporary staff for nursing homes, hospitals, and other businesses. Each individual health care worker is an independent contractor and is not a direct employee of the nurse registry. Nurse Registries are licensed and surveyed by the State of Florida.

For the List of Nurse Registries in Broward County go to the Area Agency on Aging of Broward County website www.adrcbroward.org/resources and select the link for Nurse Registries.

or

Go to the Agency for Health Care Administration website and do a search for Nurse Registries anywhere in the state of Florida:

<https://quality.healthfinder.fl.gov/facilitylocator/FacilitySearch.aspx>



NURSING AND CONVALESCENT HOMES ADMINISTERING AGENCIES

A nursing home provides nursing, personal, custodial, and rehabilitative care. Nursing homes, sometimes called skilled nursing facilities, are freestanding, which means they are not part of a hospital. Nursing homes are licensed and surveyed by the State of Florida.

For the list of Broward County Nursing Homes go to the Area Agency on Aging of Broward County website www.adrcbroward.org/resources and select the link for the Nursing Home list.

or

Go to the Agency for Health Care Administration website to search for Nursing Homes anywhere within the State of Florida:

<https://quality.healthfinder.fl.gov/facilitylocator/FacilitySearch.aspx>

AGENCY FOR HEALTH CARE ADMINISTRATION (AHCA)	(850) 412-4504
2727 Mahan Drive, MS 49	Complaints: (888) 419-3456
Tallahassee, FL 32308	Fax: (850) 488-6094

Jason Weida, Secretary

Website: www.ahca.myflorida.com

Email: cau@ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. The Complaint Administration Unit (CAU) processes complaints with regard to the quality of health care. Complaint can be filed online at <https://apps.ahca.myflorida.com/hcfc>.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

LONG-TERM CARE OMBUDSMAN PROGRAM (LTCOP)	(954) 597-2266
8333 W McNab Road, Suite 231	Toll Free: (888) 831-0404
Tamarac, FL 33351	Fax: (954) 747-2268

Terry Cantrell, State Ombudsman

Gloria Freyre, District Manager

Website: www.ombudsman.elderaffairs.org

Email: LTCOPInformer@elderaffairs.org

The mission of the Florida Long-Term Care Ombudsman Program is to improve the quality of life for all Florida long-term care residents by advocating for and protecting their health, safety, welfare, and rights. The Broward location is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities and Adult Family Care Homes.

NURSING AND CONVALESCENT HOMES, cont.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Available to a resident of long-term care facility

Fees: No fees

Languages: English and Spanish

COMPREHENSIVE ASSESSMENT REVIEW AND EVALUATION FOR LONG-TERM CARE SERVICES (CARES)

(954) 597-2240

Fax: (954) 597-2264

8333 W McNab Road, Suite 235

Tamarac, FL 3332

Suzanne Wong, Program Operations Administrator

Website: <http://elderaffairs.state.fl.us>

Email: cares10_general@elderaffairs.org

The CARES office is responsible for conducting federally mandated assessment or review for each individual who requests Medicaid reimbursement for nursing facility placement, or who seeks to receive home and community-based services through Medicaid waivers such as Familial Dysautonomia Waiver, Institutional Care Program (ICP); Program of All-Inclusive Care for the Elderly (PACE); State Mental Health Hospital Program; and Statewide Medicaid Managed Care Long-Term Care Program (SMMCLTCP).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 65 and over;
or Age 18 and over and eligible for Medicaid due to a disability
Florida resident and a US citizen;
Must have Medicare Parts A and B, and Medicaid eligible;
Have a social security number or apply for one;
Be determined by the CARES (Comprehensive Assessment Review and Evaluation for Long-Term Care Services) unit at the Department of Elder Affairs to be at nursing home level of care and meet one or more established clinical criteria;

Fees: There is no charge for the assessment.

Languages: English, Spanish and Creole



HOW TO SELECT A NURSING HOME

Selecting a nursing home is an important, personal, and often difficult decision. Sometimes the selection is the result of deliberate planning, but often the decision happens during a crisis situation. A nursing home selection involves many people including the resident, the resident's family, and many health care professionals. This section is designed to assist potential residents and their families through the process of selecting a nursing home. It is addressed to the resident who is actively looking for a long-term nursing home placement. However, others who must place a family member in a nursing home, can use this same process.

Evaluate An Individual's Needs:

The medical needs of nursing home residents vary greatly between individuals. Likewise, the nursing care services available vary greatly between facilities. Although every nursing home provides certain basic health care services, some facilities serve special needs. One special need would be caring for someone with Alzheimer's Disease. Some facilities have specialized equipment on site, such as dialysis machines. People should ask their physicians to list any specific health services that the patient will need and make sure the nursing home can accommodate these needs.

Besides providing health care services, a person should think of the nursing home as his home. This is important if an individual is planning to stay for a long period of time. Many factors must be considered, such as location, proximity to family and friends, distance from busy streets, special amenities, room sizes, noise, and compatibility with other residents.

Talking with others will provide information and support. Needs should be discussed with health care professionals. Insight and advice should be sought from family, friends, and neighbors who have been through a similar situation. Government agencies are another good source of information.

Based on discussions, it would be useful to create two lists. On one, list the most important characteristics that are being sought in a nursing home (i.e., location, special services). On the other hand, list the nursing homes that have these characteristics. These lists will help guide you through the process of selecting a nursing home.

How to Use the Nursing Home List:

The Nursing Homes listed in this section are in alphabetical order and include freestanding Skilled Nursing Facilities (SNFs) and Nursing Homes with Continuing Care Retirement Communities (CCRCs). The Nursing Home list includes a variety of facility details including addresses, telephone numbers, license type, etc. From this information, you can identify the facilities that best fit your needs. You should consider several facilities.

If too many facilities are on the visitation list, the list may be trimmed, by calling the nursing homes. Call each facility on the list during standard business hours, when someone might be available who can answer questions. Ask for the administrator, admissions coordinator, or social service director. Discuss nursing home needs, including payment sources. Find out if there are beds available or if there is a waiting list.

HOW TO SELECT A NURSING HOME, cont.

Pay close attention to details during the telephone call. Is the staff responsive to the call? Are they friendly? Does this sound like a place where you would like to live? Note whether you wish to consider the facility further. By making these telephone calls, you can save time and effort in your search for the best nursing home for you.

After your telephone calls, you should have a list of specific nursing homes to visit. From your list of specific important characteristics, you should have a list of things to ask about, or look for during your visits.

Visit the Nursing Homes:

There is no substitute for a visit. Even if your telephone inquiries have left you with only one nursing home, you should go for a visit. If possible, make two visits - one announced and the other unannounced. During both visits, observe the residents, the nursing home personnel, and the general condition of the facility.

On your first visit, make an appointment to meet the administrator, the director of nursing, the dietitian, the activity director, and any specialists. Decide in advance what questions to ask. During the visit, be observant, and write down your observations as well as answers to your questions.

Here are a few things that you should look for during your visit.

- Do the residents appear happy, comfortable, and at home?
- Is the facility clean, odor-free, and well-staffed?
- Are residents being taken care of in a timely manner?
- Are the rooms decorated with personal furnishings and belongings?
- Do the residents have adequate privacy?

By making an appointment, several key personnel should be available to meet with you. The administrator should be able to answer most of your questions about the facility concerning costs and policies, or direct you to someone who can. The director of nursing will be able to answer specific questions about resident care. The director of social services and/or the activity director will tell you about the social environment of the home and the activities available to residents. For special dietary needs, talk to the facility's dietitian or food service supervisor.

Here are some sample questions to ask the staff professionals. Not all of these questions will be applicable to you. Do not limit yourself to just these questions.

- When was the facility last inspected?
- What deficiencies were cited, if any? Ask to see the last inspection report.
- How many residents does a nurse care for during a day, evening, or night shift?

HOW TO SELECT A NURSING HOME, cont.

- How many residents does a nurse's aide care for during a day, evening, or night shift?
- What arrangement does the facility have for medical services, such as doctor visits and specialized equipment and therapies?
- What transportation arrangements does the facility have for the residents?
- What special training does the staff have?
- What are the policies for deposits, refunds, and bed holds?
- How does the nursing home safeguard against loss of residents' personal belongings?
- How much advance notice does the facility provide before increasing charges for regular or additional services?
- What types of activities are included in the facility's social program? Ask to see the activity calendar.
- Does the nursing home have a program to limit the use of physical restraints?
- What are the designated visiting hours? Can exceptions be made for special needs?

Ask to attend a few nursing home sponsored activities. Ask to have lunch in the dining room. This way, you can sample the food. Talk to the residents, family members, and other visitors. Ask their opinions of the home.

On Your Second Visit:

If the first visit goes well, make a second unannounced trip. Visit on the weekend, in the evening or at a different time of day from the first visit. The purpose of this visit is to observe the nursing home during a more normal working situation, rather than a scheduled appointment. Staffing might be quite different during the evenings and on the weekends. Making observations is the main purpose of the second visit.

Select a Nursing Home:

After you have visited all of the nursing homes that you are considering, use your comparison worksheet to select a nursing home. Talk about your selection with family, friends, and your doctor. You should have all of the information that you need to make the decision. If you feel you need more information, call the facility or a local governmental agency.

PARKS AND RECREATION

BROWARD COUNTY PARKS AND RECREATION DIVISION

950 NW 38th Street
Oakland Park, FL 33309

(954) 357-8100
Fax: (954) 357-5993
TDD: (954) 537-2844

Dan West, Parks and Recreation Director

Website: www.broward.org/parks

Email: parksmarketing@broward.org

The Parks and Recreation Department has nearly 50 regional and neighborhood parks, nature centers and natural areas, geographically dispersed throughout Broward County, encompassing more than 6,500 acres. Programming includes: athletic leagues; family events; martial arts; yoga classes; nature activities, pet programs; and annual special events. The agency's Special Populations Section provides programming (i.e., bowling, exercise, yoga, tandem bike, and other events) for persons with disabilities.

Hours: Hours vary by park. Please verify with the park office. Address and telephone numbers are available on our website at www.broward.org/parks.

Site Hours: 8:30 AM – 5:00 PM



CITY PARKS AND RECREATION DEPARTMENTS

CITY OF COCONUT CREEK COMMUNITY CENTER

(954) 545-6670

1100 Lyons Road
Coconut Creek, FL 33063

Fax: (954) 968-5303

Wayne Tobey, Recreation Director

Website: www.coconutcreek.net

Email: park&recreation@coconutcreek.net

Senior Community Center has a multi-purpose room for meetings, an aerobic workout room, a fully-equipped weight room, beautiful locker rooms, an indoor basketball court/gymnasium with auditorium bleachers and a stage, senior center and a playground in back. Check website for more details www.coconutcreek.net parks & recreation.

Hours: 8:00 AM - 10:00 PM (Mon-Thurs)
8:00 AM - 8:00 PM (Fri)
9:00 AM - 5:00 PM (Sat)

Coconut Creek Senior Center

Located in the Community Center, the Senior Center offers social activities, fitness, games, discussion groups, potlucks, movies, guest lecturers, a book club, parties, field trips and much more. We have over 200 members from around the community. Open to both residents and non-residents, the Senior Center encourages seniors to be active. Ages 50 and over. Residents and non-residents.

CITY OF COOPER CITY

Main: (954) 434-4300, Ext. 233

9000 SW 50th Place
Cooper City, FL 33026

Adult/Senior Activities: (954) 434-4300, Ext. 255

Stacie Weiss, Recreation Director

Website: www.coopercityfl.org

Email: recreation@coopercityfl.org

The goal of the Cooper City Recreation Department is to provide a broad range of quality parks facilities and leisure and enrichment activities for all community residents. Classes and social groups include, beading, book club, dominoes, exercise classes, group field trips and excursions, monthly birthday celebrations, popular dancing instruction, swimming and swimming lessons, technology classes, themed monthly luncheon, knitting circle, pinocchle, rummikub, watercolor and more.

Hours: 8:00 AM – 8:30 PM (Mon, Wed)
8:00 AM – 5:00 PM (Tue, Thurs, Fri)

PARKS & RECREATION, cont.

CITY OF DANIA BEACH

(954) 985-4400

PJ Meli Park
2901 SW 52nd Street
Dania Beach, FL 33312

Fax: (954) 985-4403

Eric Brown, Recreation Director

Website: www.daniabeachfl.gov

Email: daniabeach.recdesk.com

Parks and Recreation offering pools, ball fields, dog park, tennis courts, paddleball court, and recreation building. Within the park system a variety of programming takes place including arts/dance, after-school, camps, adult programs, senior socials, youth sports and special events. Adults senior club which promotes healthy living for adults aged 50 and older.

Hours: 9 AM – 9 PM (Tue-Fri)
9 AM – 6 PM (Sat & Sun)

CITY OF DEERFIELD BEACH

(954) 571-2670

401 SW 4th Street
Deerfield Beach, FL 33441

Fax: (954) 420-2274

David Miller, Parks & Recreation Director

Website: www.deerfield-beach.com

Email: web.parks@deerfield-beach.com

The City of Deerfield Beach Parks system consists of four Community Centers and 19 parks, both active and passive. Other unique facilities include a state-of-the-art Aquatic Center, a Tennis Center with six lighted courts, a Middle School Athletic Complex, the 920 foot Deerfield Beach International Fishing Pier, and a Blue Wave award-winning one mile stretch of beach. Amenities at the various parks run the gamut, from multiple athletic fields and courts to fishing docks and boat ramps to a full-size gymnasium at the Oveta McKeithen Recreational Complex in addition to many neighborhood playgrounds and tot lots.

CITY OF FORT LAUDERDALE

(954) 828-7275

Holiday Park
1150 G Harold Martin Drive
Fort Lauderdale, FL 33304

Fax: (954) 828-5650

Phil Thornburg, Director

Website: www.fortlauderdale.gov

Email: parksinfo@fortlauderdale.gov

The City of Fort Lauderdale Parks and Recreation Department offers a wide range of programs and activities to meet the health, recreation, and leisure needs of our neighbors. Our outstanding facilities provide an array of programming for patrons of all ages – from soccer, football, and swimming to nature walks, bingo, and ballroom dance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

PARKS & RECREATION, cont.

Club 55+

The Parks and Recreation launched Club 55+, a program that encourages active adults to enjoy endless opportunities at 12 City parks for a discounted annual membership rate. Residents may also qualify for a fee reduction. Activities include art, chair yoga, line dance, mahjong, monthly events, outings, tennis instruction, Zumba, and much more.

Fees: \$55/year for residents and non-residents

CITY OF HALLANDALE BEACH

(954) 457-1452

Cultural Community Center
410 SE 3rd Street
Hallandale Beach, FL 33009

Cathie Schanz, Director

Website: www.cohb.org/parks

Email: parksfrontdesk@cohb.org

The Department of Parks and Recreation oversees the maintenance of park facilities, creation of recreation programs and provision of special events. Services are designed to provide opportunities for people to participate in both leisure and recreational activities.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

CITY OF HOLLYWOOD/HOLLYWOOD BEACH

(954) 921-3600

Cultural and Community Center
1301 S Ocean Drive
Hollywood, FL 33019

Fax: (954) 921-3296

Rick Engle, Director
David Vazquez, Assistant Director

Website: www.hollywoodfl.org

Email: dvazquez@hollywoodfl.org

The City of Hollywood Parks and Recreation has several community centers that offer seniors programs, enrichment programs, clubs and social groups.

Boulevard Heights Community Center

6770 Garfield Street
Hollywood, FL 33024
TEL: (954) 967-4235
Fax: (954) 967-4238

Dr. Martin Luther King Community

2400 Charleston Street
Hollywood, FL 33022
TEL: (954) 921-3412
Fax: (954) 921-3413

David Park & Community Center

108 N 33rd Court
Hollywood, FL 33022
TEL: (954) 967-4236
Fax: (954) 967-4428

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Charges are assessed for individual programs

PARKS & RECREATION, cont.

New Millennium Seniors Program

The Community Centers offer a senior program which provides the opportunity for seniors to participate in recreational and social activities. Participants enjoy arts and crafts, Enhanced fitness, knitting, quilting, sewing, exercise programs and games.

Fees: \$10/year

CITY OF LAUDERDALE LAKES

(954) 535-2785

4331 NW 36th Street

Fax: (954) 535-1147

Lauderdale Lakes, FL 33319

Treasa Brown Stubbs, Director

Website: www.lauderdalelakes.org

Email: tresab@lauderdalelakes.org

The Department of Parks and Leisure Services operates two city-owned community centers and parks, and provides aquatic activities at the Lauderdale Lakes Swimming Pool Complex. Facilities include: a covered basketball court; cricket; outdoor basketball; netball; tennis and racquetball courts; soccer; baseball and multi-purpose athletic fields; pavilions; picnic and nature areas; indoor classrooms and computer labs; weight, fitness and aerobic rooms; a multi-purpose center; and two reception halls.

Recreational activities, for youth, include summer camps, after school programs, youth athletics, teen clubs, college tours, cultural enrichment and educational programming. Recreational activities, for seniors, include: luncheons, dances; socials; movies; crafts; games; and fitness. The Department also produces a variety of special events.

CITY OF LAUDERHILL

(954) 730-3080

4141 NW 16th Street

Pro Shop: (954) 730-2990

Lauderhill, FL 33313

Fax: (954) 572-1472

Scott Newton, Parks and Leisure Services Director

Website: www.lauderhill-fl.gov

Email: tjohnson@laudershill-fl.gov

Senior Center program provides daily activities like arts and crafts projects, education and health seminars, bingo, travel tips, dominoes club and fitness classes.

Hours: 7:30 AM – 6:00 PM (Mon-Thurs)

Eligibility: Age 55 and over

Fees: \$5.00 residents and \$25.00 for non-residents

PARKS & RECREATION, cont.

CITY OF MARGATE

(954) 972-6458

Weisinger Community Center
6199 NW 10th Street
Margate, FL 33063

Fax: (954) 972-5397

Michael Jones, Director of Parks and Recreation

Website: www.margatefl.com

Email: parksrec@margatefl.com

Parks and Recreation Department provides activities of all residents of Margate through public parks, open space, recreation programs and family friendly special events.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

CITY OF PARKLAND

(954) 757-4105

Pine Trails Park Amphitheater Offices
10559 Trails End
Parkland, FL 33076

Fax: (954) 757-4104

Christine Garcia, Director

Website: www.cityofparkland.org

Email: cgarcia@cityofparkland.org

The City is proud to offer a variety of recreational, educational and cultural enrichment classes, camps and programs year round as well as a variety of fitness programs and senior activities.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Senior Recreation Program

Participants go on various field trips once per month and may attend a lecture/activity class that correlates to the field trip. The field trip and the class portions take place on different days of the month. They may attend one or both of the programs. Each program is limited to 40 participants. All trips require walking. This is an opportunity to become more physical, while socializing with other Parkland residents in a healthy and fun-filled environment. Future programs include festivals, museums, parks, fishing, etc.

Eligibility: Age 62 and over and resident of Parkland

Fees: Free service and is a lottery system to be able to attend

CITY OF PLANTATION

(954) 452-2510

Central Park Multipurpose Building
9151 NW 2nd Street
Plantation, FL 33324

Senior Division: (954) 585-2344

Fax: (954) 452-2519

Phil Goodrich, Director

Website: www.plantation.org

The 26,560 square foot multi-purpose facility was constructed in 1982. Inside the facility, there is a basketball court, exercise room, locker room, game room, and several classrooms.

The Senior Programming Division for ages 55 and over have many activities such as exercise

PARKS & RECREATION, cont.

classes, lectures, movie showings, bingo, field trips, dances and event at several community centers.

Community Center

Hours: 8:00 AM – 9:00 PM (Mon-Fri)
8:00 AM - 4:00 PM (Sat-Sun)

CITY OF POMPANO BEACH/EMMA LOU OLSON CIVIC CENTER (954) 786-4111

1801 NE 6th Street

Fax: (954) 975-4113

Pompano Beach, FL 33060

Mark Beaudreau, Program Administrator

Website: www.mypompanobeach.org

Email: Mark.beaudreau@copbfl.com

The Emma Lou Olson Civic Center offers the following classes: ballroom dancing; line dancing; tap dancing; square dancing; Tai Chi; fencing; aerobics; yoga; conversational Spanish; bridge lessons; Mah Jong; and art classes.

Hours: 8:30 AM – 9:00 PM (Mon-Thurs)
8:00 AM – 6:00 PM (Fri)
8:00 AM – 4:00 PM (Sat)

Fees: A 20% Senior Citizens Discount (Ages 55 and over)) on all department facility rentals, memberships and recreation programs. Identification and proof of Pompano Beach residency.

CITY OF POMPANO BEACH/HERB SKOLNICK CENTER (954) 786-4590

800 SW 36th Avenue

Fax: (954) 975-6414

Pompano Beach, FL 33069

Mark Beaudreau, Program Administrator

Website: www.pompanobeachfl.gov

The Herb Skolnick Community Center is a 13,400 square foot facility that includes: an auditorium and banquet hall with a stage; four meeting rooms, office space, and a warming kitchen. Classes are offered in computer learning, photography, cards, Bridge, writing class, Jazzercise Lite, Mah Jong, Chess, Scrabble, Spanish, Yoga, ballroom dancing and karate. Call the center for class times and fees.

Hours: 8:30 AM - 9:00 PM (Mon-Fri)
8:00 AM - 4:00 PM (Sat-Sun)
8:00 AM - 4:00 PM (Sat)

Fees: A 20% Senior Citizens Discount (Ages 55 and over) on all department facility rentals, memberships and recreation programs. Identification and proof of Pompano Beach residency.

PARKS & RECREATION, cont.

CITY OF SUNRISE

(954) 747-4600

10610 W Oakland Park Boulevard
Sunrise, FL 33351

Fax: (954) 572-2476

Kevin Pickard, Leisure Services Director

Website: www.sunrisefl.gov

Email: leisureservicesdirector@sunrisefl.gov

Through the Leisure Services Department, Sunrise offers a wide variety of sports, entertainment and recreation facilities, and hosts numerous programs and special events. From classes for kids to trips for seniors, you will find it all.

Hours: 9:00 AM – 5:30 PM (Mon-Fri)

CITY OF TAMARAC

(954) 597-3620

8601 W Commercial Boulevard
Tamarac, FL 33351

Fax: (954) 597-3650

Greg Warner, Director

Website: www.tamarac.org

The Parks and Recreation Department is made up of four different but cohesive divisions, consisting of Aquatics, Recreation, Social Services, and Transportation. Each of these divisions come together to make every effort in maintaining a higher quality of life for those living, working and visiting Tamarac. The Senior Program is offered through the Tamarac Community Center.

Hours: 8:00 AM – 5:00 PM

50+ Senior Program

With more than 40 different activities, programs and services per week, there is truly something for everyone. The Senior Program has over 400 members who participate in activities such as Jazzercise, painting, line dancing, Scrabble, volleyball, chair yoga, and much, much more. Registration for the Senior Program can be done online or contact the front desk with questions.

Fees: Yearly registration fee for residents and non-residents

CITY OF WESTON

(954) 389-4321

Weston Community Center
20200 Saddle Club Road
Weston, FL 33327

Fax: (954) 389-5430

Kara Petty, Director

Website: www.westonfl.org

The Weston Community Services Department provides a variety of recreational and educational programs and activities for children, youths, and adults. Adult selections range from Art to Yoga to Canine Obedience Training for dogs.

Hours: Office - 8:00 am - 5:00 pm (Mon-Fri)
Parks - 8:00 am - 11:00 pm daily

PARKS & RECREATION, cont.

55+ Club

The 55+ Club meets weekly for a wide variety of activities, including board games, luncheon outings, movie afternoons, lectures, bus trips, seminars, and other events, offered for mature adults year-round.

CITY OF WILTON MANORS

2020 Wilton Drive
Wilton Manors, FL 33305

(954) 390-2130

Fax: (954) 390-2138

Michelle Parks, Director

Website: www.wiltonmanors.com

Email: info@wiltonmanors.com

The Leisure Services Department provides a broad range of municipal services ranging from recreation programming to public facility, median and right of way, waterway, and maintenance. Functions include administration, budgeting, planning, organizing, leadership and performance measurement for parks, facilities, and programs. Additional functions include: establishing and enforcing policy and procedures; managing capital projects; grant writing; monitoring and compliance; leading department emergency management plan; leisure services management; natural resources management; and leisure services program delivery.

Hours: 7:00 AM - 6:00 PM (Mon-Thurs)

Fees: Fees vary please visit website

Senior Programs

The Leisure Services Department offers hula dance classes, chair volleyball, Brains and Balance Past 60 classes and field trips.

TOWN OF DAVIE

3801 S Pine Island Road_
Davie, FL 33328

(954) 797-1146

Fax: (954) 797-3950

David Flaherty, Director

Website: www.davie-fl.gov

Email: seniors@davie-fl.gov

The Town of Davie Parks, Recreation and Cultural Arts Department offers a wide variety of programs and classes for children and adults of all ages.

Adult and Senior Programs

Offers Ageless Grace exercise class based on everyday movements that focus on health, longevity of the body and mind, bingo, Beads and Beads, Busy Bee Quilting, Jazzercise, field trips, and more.

Fees: Fees vary please visit website

PARKS & RECREATION, cont.

TOWN OF LAUDERDALE-BY-THE-SEA

(954) 640-4225

4505 Ocean Drive

Lauderdale-by-the-Sea, FL 33308

Armilio Bien-Aime, Director

Website: www.lauderdalebythesea-fl.gov

The Community Center offers numerous educational programs and classes for residents, regardless of age; including courses on computers, yoga, Tai Chi, interior decorating, games (bridge, chess, scrabble, checkers, etc.), movies and birthday parties.

Fees: Classes and programs are free to all Town residents, regardless of age. Programs are also free to part-time residents who live in Town two months or longer. It is also free if you are 60 years or older and live elsewhere in Broward.

PASSPORTS

NATIONAL PASSPORT INFORMATION CENTER

(877) 487-2778

P.O. Box 640155
Irving, TX 75064-0155

TTY: (888) 874-7793

Website: <http://travel.state.gov>

Email: npic@state.gov

Passports may be renewed through the National Passport Center by submitting an Application for Passport By Mail, along with your most recent passport, two identical passport photographs and a money order or personal check for the correct application fees, mailed in a padded envelope to the above address. Application forms can be downloaded from the State Department website at <https://travel.state.gov/content/travel/en/passports/have-passport/renew.html>. Call the above telephone number for additional information or the status of passport renewals. Routine processing times are 8 to 11 weeks from the day the application is received by the passport agency. First time passport applicants must apply in person in a passport acceptance office (see passport locations below).

Hours: 8:00 AM – 8:00 PM (Mon-Fri) Appointment Center is for two types of appointments: Life or Death Emergency Service and Urgent Travel Service

REGIONAL PASSPORT AGENCY – MIAMI

(877) 487-2778

Omni Center
1501 Biscayne Boulevard, Suite 400
Miami, FL 33132

The Miami Passport Agency services customers who are traveling within two weeks, or who need foreign visas for travel. An appointment is required.

Hours: 7:00 AM – 2:00 PM (Mon-Fri); by appointment only

Eligibility: Be traveling internationally within 14 calendar days

Fees: Pay the \$60 expedite fee in addition to the regular application fees.

PASSPORT LOCATIONS

<p><u>ALDRIDGE STATION, U.S. POSTAL SERVICE</u> 400 NW Seventh Avenue Fort Lauderdale, FL 33311 TEL: (954) 764-6501</p> <p>Hours: 10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only</p>	<p><u>BROWARD COUNTY CLERK OF COURTS – CENTRAL</u> 1600 W Hillsboro Blvd., Room 160 Deerfield Beach, FL 33442 TEL: (954) 831-1453</p> <p>Hours: 7:30 AM – 4:30 PM (Mon-Fri)</p>
<p><u>BROWARD COUNTY CLERK OF COURTS – NORTH REGIONAL</u> 1600 W Hillsboro Blvd., Room 160 Deerfield Beach, FL 33442 TEL: (954) 831-1453</p> <p>Hours: 8:00 AM – 3:30 PM (Mon-Fri)</p>	<p><u>BROWARD COUNTY CLERK OF COURTS – SOUTH REGIONAL</u> 3550 Hollywood Blvd., Room 160 Hollywood, FL 33021 TEL: (954) 831-0320 (Automated Passport Information) Hours: 8:00 AM – 3:30 PM (Mon-Fri)</p>
<p><u>BROWARD COUNTY CLERK OF COURTS – WEST REGIONAL</u> 100 N Pine Island Road, Room 180 Plantation, FL 33324 TEL: (954) 831-6528 (Automated Passport Information) Hours: 8:00 AM – 3:30 PM (Mon-Fri)</p>	<p><u>BROWARD COUNTY REVENUE COLLECTION DIVISION</u> Governmental Center Annex 115 S Andrews Avenue, Room A-100 Fort Lauderdale, FL 33301 TEL: (954) 831-4000</p> <p>Hours: 8:30 AM – 5:00 PM (Mon-Fri)</p>
<p><u>COOPER CITY CLERK'S OFFICE</u> 9090 SW 50th Place Cooper City, FL 33328 TEL: (954) 434-4300, Ext. 220</p> <p>Hours: 8:00 AM – 3:30 PM (Tue–Thurs) By Appointment Only</p>	<p><u>CORAL SPRINGS CITY HALL IN THE CORAL SQUARE MALL</u> 9239 W Atlantic Boulevard Coral Springs, FL 33071 TEL: (954) 344-1828</p> <p>Hours: 11:00 AM – 6:00 PM (Mon-Fri) 10:00 AM – 6:00 PM (Sat.) By Appointment Only</p>
<p><u>DANIA BEACH POST OFFICE</u> 21 NW First Avenue Dania Beach, FL 33004 TEL: (954) 920-3108</p> <p>Hours: 10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only</p>	<p><u>DEERFIELD BEACH POST OFFICE</u> 212 E Hillsboro Boulevard Deerfield Beach, FL 33441 TEL: (954) 421-0812</p> <p>Hours: 9:00 AM – 2:00 PM (Mon-Fri) 10:00 AM – 12:00 PM (Sat.) By Appointment Only</p>

<u>Passports, cont.</u>	
<u>EVERGLADES POST OFFICE</u> 6759 SW 196 th Avenue Fort Lauderdale, FL 33332 TEL: (954) 434-8517 Hours: 9:00 AM – 3:00 PM (Mon-Fri) By Appointment Only	<u>FORT LAUDERDALE MAIN POST OFFICE</u> 1900 W Oakland Park Blvd. Fort Lauderdale, FL 33310 TEL: (954) 765-5720 Hours: 9:00 AM – 3:00 PM (Mon-Fri) By Appointment Only
<u>HALLANDALE BEACH POST OFFICE</u> 500 S Federal Highway Hallandale Beach, FL 33009 TEL: (954) 455-0493 Hours: 10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only	<u>HOLLYWOOD POST OFFICE</u> 1801 Polk Street Hollywood, FL 33020 TEL: (954) 926-8669 Hours: 9:00 AM – 4:00 PM (Mon-Thurs) 10:00 AM – 3:00 PM (Fri) By Appointment Only
<u>MIRAMAR CITY CLERK'S OFFICE</u> 2300 Miramar Parkway Miramar, FL 33025 TEL: (954) 602-3011 Hours: 9:00 AM – 4:00 PM By Appointment Only	<u>PEMBROKE PINES, CITY CLERK'S OFFICE</u> 601 City Center Way Pembroke Pines, FL 33025 TEL: (954) 450-1060 Hours: 7:30 AM – 10:00 AM (Mon-Thurs) By Appointment Only
<u>SUNRISE POST OFFICE</u> 3225 N Hiatus Road Sunrise, FL 33345 TEL: (954) 747-0552 Hours: 9:00 AM – 3:00 PM (Mon-Fri)	

SENIOR CENTERS

AUSTIN HEPBURN CENTER SENIOR MINI-CENTER

1000 NW 8th Avenue
Hallandale, FL 33009

(954) 457-1460
Fax: (954) 457-1305

Cora Daise, Director

Website: www.Hallandalebeachfl.gov

Email: Human_Services_Office@hallandalebeachfl.gov

The Center is administered by the City of Hallandale Beach. The program provides recreation, education, health screenings, case management, counseling, transportation, exercise classes, computer literacy, field trips, and other services deemed appropriate for seniors. Participants in the program all take part in Healthy Starts each morning with a nutritious meal for lunch.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Residents must be 60 or over and show proof of age and address. Income is not a requirement for participation, but may be used to determine eligibility for some services.

Fees: No fees

Languages: English, Spanish and Creole

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026

(954) 450-6888
Fax: (954) 450-6899

Jay Shechter, Project Director
Silvia Aguilar, Assistant Director

Website: www.pines.com

Email: jshechter@ppines.com

This multipurpose center provides a variety of social, recreational, and educational programs; information and referral, senior day care, transportation (to and from the center to medical and dental appointments, pharmacies, special events and field trips), and health support services. A congregate dining site serves meals at 11:30 am. The project is administered by the City of Pembroke Pines.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 18 and over

Fees: Donations accepted; some classes and activities have a fee for service. There is an annual membership fee for those under 60 years of age, for those over the age of 60, the membership is free.

Languages: English and Spanish

SENIOR CENTERS, cont.

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT

227 NW 2nd Street
Deerfield Beach, FL 33441

(954) 480-4449

Fax: (954) 480-4493

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This Center provides a variety of social, recreational, and educational programs in addition to information and referral, counseling, health support services, nutrition services, intergenerational programs, computer services, library, exercise fitness room, and transportation. The congregate dining site serves lunch at 11:30 a.m. The project is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Independent adults aged 60 and over

Languages: English, Spanish, Creole, and Portuguese

CITY OF COCONUT CREEK SENIOR CENTER

1100 Lyons Road
Coconut Creek, FL 33063

(954) 454-6670

Fax: (954) 968-5303

Wayne Tobey, Director

Website: www.coconutcreek.net

Email: jmastrola@coconutcreek.net

Senior Community Center offers recreational programs, including lectures, expos, dances, socials, bingo, movies, field trips, etc.

Hours: 8:00 AM - 8:00 PM (Mon-Fri)
9:00 AM – 3:30 PM (Sat)

Eligibility: Ages 50 and over

Fees: Coconut Creek residents: \$20/year
Coconut Creek non-residents: \$30/year



SENIOR CENTERS, cont.

DANIEL D. CANTOR SENIOR CENTER

(954) 742-2299

5000 Nob Hill Road
Sunrise, FL 33351

Fax: (954) 749-0081
TDD: (954) 742-0436

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

The Cantor Senior Center offers over 60 social, educational, and recreational activities each week. The Center has something for everyone, daily exercise, current events classes, language classes and health support programs to name a few. Transportation is available, and our congregate meal site provides a Kosher lunch. The licensed Day Care/Alzheimer/Respite programs offer “fail free” day activities for frail adults.

Hours: 8:30 AM – 3:00 PM (Mon-Fri)

Fees: Membership is an annual fee of \$100; Donations are accepted

Languages: English

Living Room Program

The Daniel Cantor Senior Center offers the Living Room Program as an extension to the Adult Day Care program for people who have not yet been diagnosed with dementia, but are unable to function in the independent senior center setting. Some participants show the symptoms of dementia. The program is meant to assist the individual to make the transition from an independent setting to a locked facility with ease and dignity.

Hours: 9:00 AM – 2:00 PM Tues, Thurs, and Fri

Fees: \$55 per day; sliding fee scale, private pay, and Long Term Care Medicaid

Languages: English

DAVID POSNACK JEWISH COMMUNITY CENTER

(954) 434-0499

5850 S Pine Island Road
Davie, FL 33328

Fax: (954) 434-1741

Scott Ehrlich, Executive Director

Website: www.dpjcc.org

Email: info@dpjcc.org

The Center provides social, recreational, and educational activities for all ages. The site serves Kosher meals, at 12:00 pm, Monday through Friday.

Hours: 6:00 AM - 10:00 PM (Mon-Thurs)
6:00 AM - 6:00 PM (Fri)
8:00 AM - 6:00 PM (Sat)
7:00 AM – 6:00 PM (Sun)

SENIOR CENTERS, cont.

Eligibility: Age 60 and older; as well as disabled adults of all ages.

Fees: Some events involve a small fee. Donations for meals are appreciated.

Languages: English, Spanish, Creole, Russian and Hebrew

FRED LIPPMAN MULTIPURPOSE CENTER

(954) 921-3408

2030 Polk Street
Hollywood, FL 33020

Fax: (954) 921-3603

Marjorie Reardon, Director

Website: www.hollywoodfl.org

Email: mlcooper@hollywoodfl.org

This center is administered by the City of Hollywood. This adult/senior center is located adjacent to the Downtown arts & entertainment district. Activities include special interest clubs, arts and crafts programs, educational classes and is home of the Elder Grant Program. Some popular special events held here are the Senior Holiday Luncheon and the Spring Senior Prom.

Hours: 8:00 AM - 5:00 PM (Mon, Wed, Thurs, Fri)
8:00 AM - 9:00 PM (Tues)

Fees: Fees are assessed for some individual programs

LAUDERDALE LAKES SENIOR CENTER

(954) 535-2804

4320 NW 36th Street
Lauderdale Lakes, FL 33319

Fax: (954) 777-3249

Treasa Brown Stubbs, Program Director

Website: www.lauderdalelakes.org

Email: treasab@lauderdalelakes.org

The City of Lauderdale Lakes Senior Center offers a wide range of classes, programs and activities including creative arts, dance, special interest, fitness, and sports to promote healthy and independent living for older adults.

Eligibility: Age 55 and over

Hours: 9:00 AM – 3:00 PM (Mon-Fri)

NORTHWEST FEDERATED WOMANS CLUB OF BROWARD

(954) 714-3500

2185 NW 19th Street (Elizabeth Williams Boulevard)
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

This Center provides educational and recreational activities, a noontime nutrition program, health support, arts and crafts, Adult Day Care, as well as other activities for area seniors. Transportation is provided to and from the Center.

SENIOR CENTERS, cont.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Fees: Contributions are gratefully accepted

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 973-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: tlieberman@margatefl.com

The Center provides a wide variety of recreational and educational programs, health support services, individual and group counseling, transportation, outreach, information and referral, and telephone reassurance. An Adult Day Care program serves the frail elderly, Monday through Friday. Congregate meals are provided five days a week. The Center is administered by the City of Margate.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Fees: Contributions are encouraged and gratefully accepted

Languages: English, Spanish and Creole

SAGE OF SOUTH FLORIDA

(954) 634-7219

(SENIOR ACTION IN A GAY ENVIRONMENT)

2040 N Dixie Highway
Building A, Suite 225
Wilton Manors, FL 33305

Patrick S. Vida, President

Website: www.sagewebsite.org

Email: sagesofl@gmail.com

This Program provides support, as well as educational and recreational activities for Gays, Lesbians, Bisexuals, and transgender.

Activities include lunches, dinners, movies, and educational seminars. All the activities and programs can be found in the SAGE newsletter on their website.

Hours: 10:00 AM – 2:00 PM (Mon-Fri)

Eligibility: 18 years of age and older who subscribes to the mission and goals of SAGE of South Florida.

Fees: Fee for membership is \$35.00

SENIOR CENTERS, cont.

Friendly Visitor Program and Friendly Support Program links a volunteer with an LGBTQ+ older adult who would benefit from additional meaningful connections in their lives. The volunteer visits the participant weekly for 1-2 hours and speaks to the participant by phone between visits.

The Round Table discusses contemporary topics and ideas and is held at the Pride Center and via Zoom.

Hours: 2:30 PM – 3:30 PM (2nd and 4th Mon)

Men's Drop-In shares announcements and the group discusses whatever is on their minds – activities, family stories, theatre, movies, restaurants, vacations, and current events. It is held at the Pride Center and via Zoom.

Hours: 1:00 PM – 2:00 PM (Wed)

Co-Ed Drop-In group meets via Zoom to discuss and share participant topics, stories and concerns.

Hours: 3:00 PM – 4:00 PM (Thurs)

SAGE Book Club discussion group on selected book. Meets at the Stonewall Library, 1300 E Sunrise Boulevard, Fort Lauderdale.

Hours: 11:00 AM – 12:00 PM (2nd Sat)

SAGE Co-Ed Drop-In discussion group meets at The Volen Center, 1515 W Palmetto Park Road, Boca Raton.

Hours: 11:00 AM – 12:00 PM (Mon)

SADKIN COMMUNITY CENTER

1176 NW 42nd Way
Lauderhill, FL 33313

(954) 321-2450

Fax: (954) 321-2460

Scott Newton, Director

Website: www.lauderhill-fl.gov

This Center offers arts and crafts, projects, education and health seminars, bingo, Dominoes club, fitness classes and many other activities. in health support, recreational, and social activities, travel trips, and educational programs. The Center serves as a congregate meal site. The Center is administered by the City of Lauderhill.

Hours: 8:00 AM – 1:00 PM (Mon-Thurs)
Congregate Meal: 11:30 AM (Mon-Thurs)

Eligibility: Age 55 and over

Fees: Yearly membership dues are \$5.00 for Lauderhill residents, and \$25.00 for non-residents.

SENIOR CENTERS, cont.

SENIOR CENTER AT SARTORY HALL

(954) 345-2209

Mullins Park

Fax: (954) 345-2103

10150 NW 29th Street

Coral Springs, FL 33065

Jacqueline Holloway, Parks & Recreation Coordinator

Website: www.coral Springs.gov

Email: msmith@coralsprings.org

This Center offers activities including recreational, social, educational programs, field trips, dances and exercise classes. The facility is administered by the City of Coral Springs.

Hours: 8:00 AM - 3:00 PM (Mon-Fri)

Eligibility: Age 55 and over

Fees: Fees vary please visit website

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER

(954) 889-2700

6700 Miramar Parkway

Fax: (954) 602-3400

Miramar, FL 33023

Katrina Davenport, Director of Social Services

Website: www.miramarfl.gov

Email: rdtaveras@miramarfl.gov

The center provides a variety of social, recreational, and educational programs, trips, exercise classes and special events; in addition to, information, referrals, counseling, transportation, and health support. The center is an Older Americans Act congregate dining site and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center, 8915 Miramar Pkwy, Miramar, 33023. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program Funding assisting families who qualify.

The Southcentral/Southeast Focal Point Senior Center, is administered by the City of Miramar.

Hours: 8:00 AM – 2:30 PM (Mon-Fri)

Eligibility: Ages 60 and over

Languages: English, Spanish and Creole

SENIOR CENTERS, cont.

SUNRISE SENIOR CENTER

10650 W Oakland Park Boulevard
Sunrise, FL 33351

(954) 746-3670

Fax: (954) 572-2268

Kevin Pickard, Leisure Services Director

Website: www.sunrisefl.gov

Email: leisureservicesdirector@sunrisefl.gov

This Center provides a variety of social, recreational, and educational programs, in addition to information and referral, transportation, health seminars and social services. Call for information. This center is administered by the City of Sunrise.

Hours: 8:00 AM – 2:30 PM (Mon-Thurs)
8:30 AM – 4:30 PM (Fri)
9:00 AM – 1:00 PM (Sat)

Eligibility: Age 55 and over

Fees: Yearly membership dues for Sunrise residents are \$15.00; for non-residents, \$25.00. Membership is not required to utilize the programs and facilities of the Senior Center.

SUNSET LAKES SENIOR CENTER

2801 SW 186th Avenue
Miramar, FL 33029

(954) 602-3347

Fax: (954) 602-3921

Katrina Davenport, Director of Social Services

Website: www.miramarfl.gov

Healthy active aging is the theme for enriching recreational programs, trips, classes, and events for the Southcentral/Southeast Focal Point/Sunset Lakes Senior Center seniors. A wide variety of special events and programs designed to promote good health, vitality, fun and fellowship includes daily outings to restaurants, classes, line dancing, arts, etc. The physical well-being of the seniors are highlighted through evidence-based programs which included Walk with Ease (WWE) and Arthritis Foundation Exercise Program (AFEP), wellness programs, exercise classes including Aerobics, Tai Chi, Yoga, Arthritis Foundation, walking programs, water aerobics, health services: blood pressure checks, functional fitness assessment, support groups, information and assistance. Education classes; computer classes, Effective Word Processing, internet usage, foreign language classes and discussion groups. This project is administered by the City of Miramar.

Hours: 8:00 AM - 2:30 PM (Mon-Fri)

Eligibility: Ages 60 and over

Fees: Contributions are gratefully accepted.

Languages: English, Spanish and Creole

SENIOR CENTERS, cont.

TAMARAC SENIOR CENTER

(954) 694-1100

6570 N University Drive
Tamarac, FL 33321

Maria Pereira, President

Website: www.tamaracseniorcenter.com

Email: info@tamaracseniorcenter.com

The Center provides transportation, manual activities, exercise, computer skills, bingo, reading, crafts, dominoes, and dancing for keeping seniors mentally and physically stimulated. Breakfast, lunch, and snacks are provided daily. There are also, hairdressers and manicurists for men and women.

Hours: 8 AM - 4 PM (Mon-Fri)

Eligibility: Ages 65 and over

Fees: Private pay and Medicaid

THE VOLEN CENTER, INC. (Volen Center)

(561) 395-8920

1515 W Palmetto Park Road
Boca Raton, FL 33486

Fax: (561) 338-9127

Elizabeth Lugo, President/CEO

Website: www.volencenter.com

Email: vcdays@volencenter.com

Life Enrichment Program/Senior Center

A day program for independent seniors wanting to access to socialization activities including: bridge, bingo, card and board games, baking, crafts, exercise, gardening, ice cream socials and themed parties, entertainment and dances, field trips and community outings.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Fees: Yearly fee

Languages: English, Spanish and Creole



SHELTERS

2-1-1 BROWARD (211)

Phone: (954) 537-0211

Senior Helpline: (954) 390-0485

Helpline/Hotline: Dial 2-1-1

Sheila J. Smith, President/CEO

Website: www.211-broward.org

Email: info@211-broward.org

With one call to the hotline, (954) 563-HELP (4357). People who are homeless, are assisted with locating emergency shelters. Those individuals, who are already being served in shelters, are provided information to help find services within the community. These services are critical to helping homeless individuals and families reach the ultimate goal of self-sufficiency. Note: Telephone crisis and I&R only. We are not a walk-in center.

Eligibility: Criteria must be met; e-mail for more information

Hours: 24/7/365

Fees: No set fee

Languages: English, Spanish and Creole; Access to Language Line Interpreter Services

AMERICAN RED CROSS BROWARD COUNTY CHAPTER

(954) 797-3800

Fax: (954) 797-1860

600 NE 3rd Avenue
Fort Lauderdale, FL 33304

Disaster Services: (954) 797-3829

Paula Prendergast, Executive Director

Website: www.redcross.org/local/florida/south-florida/about-us/locations

Email: browardredcross@usa.redcross.org

The American Red Cross offers emergency assistance with food, clothing, shelter, emotional support, and medical services following a disaster. The help of trained volunteers is utilized.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Donations accepted by mail or on-line.

BROWARD COUNTY EMERGENCY MANAGEMENT DIVISION

(954) 831-3902

201 NW 84th Avenue
Plantation, FL 33324

Tracy Jackson, Director

Website: www.broward.org/emergency

SHELTERS, cont.

Special Needs Shelter Registry

The Broward County Special Needs Registry provides Broward County residents 18 years of age and over who have medical and/or access and functional needs the opportunity to register for emergency sheltering and transportation in accordance with FS 252 - County Emergency Management. Online registration can be found at www.broward.org/atrisk.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Ages 18 and over

BROWARD OUTREACH CENTERS

(954) 926-7417

Emergency and Residential Care

Fax: (954) 929-6543

2056 Scott Street

Hollywood, FL 33022

Keith Cavanaugh, Broward Centers Director

Website: www.caringplace.org

Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a Cold Weather Shelter in an emergency situation. The Broward Outreach Center for Women and Children Hollywood is adjacent to the BOC Hollywood. This 48-bed facility offers a comprehensive service program designed to meet the need of South Broward's homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.

Hours: 24/7

Eligibility: Must be homeless by definition, referred by the Homeless Helpline or law enforcement.

BROWARD PARTNERSHIP FOR THE HOMELESS, INC. (BPHI)

(954) 779-3990

920 NW 7th Avenue

Fort Lauderdale, FL 33311

Thomas Campbell, COO

Website: www.bphi.org

Email: info@bphi.org

BPHI operates the Broward County Central Homeless Assistance Center/Huizenga Campus, a 230-bed emergency shelter for homeless individuals and families in Fort Lauderdale. The Partnership also operates the North Homeless Assistance Center, a 268-bed emergency shelter for homeless individuals and families in Pompano Beach.

The Centers provide shelter; meals; case management; and supportive services to assist individuals at each Center move from homelessness to supportive or permanent housing within the community.

Eligibility: Must be homeless, in accordance with the HUD definition, and not exhibit physical or mental conditions at a level that exceed the Center's capacity to address.

Languages: English, Spanish and Creole

SHELTERS, cont.

MOUNT OLIVE DEVELOPMENT CORPORATION (MODCO)

(954) 764-6488

1530 NW 6th Street
Fort Lauderdale, FL 33311

Fax: (954) 525-2235

Dr. Rosalind Osgood, President/CEO

Website: www.modcocaes.org

Email: modco@modcocaes.org

MODCO provides the following services for people living with AIDS/HIV: Housing and Housing case management, affordable housing, emergency shared housing, single family housing and adult independent living facility.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Diagnosis of AIDS/HIV

SALVATION ARMY

(954) 524-6991

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

Fax: (954) 761-9679

Stephen Long, Area Commander

Website: www.salvationarmybroward.org

Email: stephen_long@uss.salvationarmy.org

The Salvation Army offers several programs:

The Open Door project provides safe shelter to 45 chronically homeless people each night. For some homeless people, especially those who have been on the street for a length of time, lack of trust in “the system” keeps them from seeking shelter. The only “commitment” at this facility will be a one night stay, which includes breakfast.

The New Beginnings Program offers a safe, stable environment for expectant mothers who are homeless.

Plymouth Colony Program houses 33 families that may stay up to two years with the opportunity and resources to work towards transitioning to stable, independent, and permanent housing.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

TASKFORCE FOR ENDING HOMELESSNESS

Homeless Helpline: (954) 563-4357

P.O. Box 1659
Fort Lauderdale, FL 33302

Carl Falconer, CEO

Website: www.taskforceoutreach.org

The Taskforce For Ending Homelessness, Inc. operates programs that provide street outreach services to the homeless population in Broward County. We offer referrals and placement in coordination with existing services. In addition, The Taskforce provides transportation to shelters, housing programs, detox facilities, hospitals, and crisis centers.

SHELTERS, cont.

Eligibility: Referral from the Homeless Helpline or law enforcement

Elder Haven & Hope

The Elder Haven & Hope Program provides priority enhanced services to the elderly homeless population who are at-risk because of their age, mental and physical condition. While the focus stays on permanently housing elderly people who are experiencing homelessness, the immediate goal is often to help them access emergency housing and services that will support their ability to quickly obtain permanent housing.

Eligibility: 60 and older; referral from the Homeless Helpline or law enforcement

WOMEN IN DISTRESS OF BROWARD COUNTY

P.O. 50187
Lighthouse Point, FL 33074

Crisis 24-hours: (954) 761-1133

Administration: (954) 761-1133

TDD/TTY: (954) 527-5385

Fax: (954) 832-9487

Linda Parker, President and CEO

Website: www.womenindistress.org

Email: info@womenindistress.org

The Agency is a non-profit organization which provides: 24-hour crisis line with information; referral and access to services; emergency shelter for victims of domestic violence and their children; individual and group support counseling or therapy for domestic violence victims of all ages; female victims' anger management group; domestic violence parenting class; advocacy; community education; and professional trainings.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs); 9:00 am - 5:00 pm (Fri); Shelter services – 24/7

Fees: Free services

Languages: English; Some services are available in Spanish, Portuguese, and Creole.
Interpreters for other languages



SOCIAL SECURITY ADMINISTRATION

SOCIAL SECURITY ADMINISTRATION

Windsor Park Building
6401 Security Boulevard
Baltimore, MD 21235

Teleservice: (800) 772-1213

TDD: (800) 325-0778

Website: www.socialsecurity.gov

Email: info@ssa.gov

12249 Pembroke Road
Pembroke Pines, FL 33025
TEL: (800) 772-1213
Fax: (954) 392-1813
Hours: 9:00 AM – 4:00 PM (Mon-Fri)

8501 W Sunrise Blvd, Suite 100
Plantation, FL 33322
TEL: (800) 772-1213
Fax: (954) 512-2928
Hours: 8:30 AM – 4:00 PM (Mon-Fri)

3201 W Commercial Blvd, Suite 100
Fort Lauderdale, FL 33309
TEL: (800) 772-1213
Fax: (954) 630-8416
Hours: 8:00 AM – 4:00 PM (Mon-Fri)

5195 Coconut Creek Parkway
Margate, FL 33063
TEL: (800) 772-1213
Fax: (954) 969-0987
Hours: 8:30 AM – 4:00 PM (Mon-Fri)

Social Security enrolls you in Original Medicare (Part A and Part B).

- Medicare Part A (hospital insurance) helps pay for inpatient care in a hospital or limited time at a skilled nursing facility (following a hospital stay). Part A also pays for some home health care and hospice care.
- Medicare Part B (medical insurance) helps pay for services from doctors and other health care providers, outpatient care, home health care, durable medical equipment, and some preventive services.

If you are within three months of turning age 65 or older and not ready to start your monthly Social Security benefits yet, you can use the online retirement application to sign up just for Medicare and wait to apply for your retirement or spouse's benefits later.

Eligibility for financial assistance for the elderly and disabled; retirement; survivors; disability; and Supplemental Security Income (SSI) is determined by local offices. Telephone interviews may be arranged for the homebound. Service representatives respond to calls through the teleservice number. Walk-ins are allowed but it is recommended to call for an appointment at a local office.

Hours: Automated Services: 8:00 AM – 7:00 PM (Mon-Fri)

Eligibility: 65 years of age or older, blind, or disabled

Languages: English, Spanish, French and Creole

SOCIAL SECURITY ADMINISTRATION, cont.

SOCIAL SECURITY FRAUD

(800) 269-0271

Office of the Inspector General

TTY: (866) 501-2201

Social Security Fraud Hotline

Fax: (410) 597-0118

P.O. Box 17785

Baltimore, MD 21235

Website: www.ssa.gov

Email: oig.hotline@ssa.gov

Call or submit an online form to report allegations of fraud, waste, and abuse concerning SSA programs and operations. Our office also addresses allegations of criminal activity and serious misconduct involving Social Security employees. Moreover, we have jurisdiction to investigate allegations of work and assets concealment, representative payee misuse and trafficking of Social Security numbers and cards.

Hours: 10:00 AM - 4:00 PM (Mon-Fri)

Languages: English and Spanish



SOCIAL SERVICES

AUSTIN HEPBURN CENTER / SENIOR MINI-CENTER

1000 NW 8th Avenue
Hallandale, FL 33301

(954) 457-1460

Fax: (954) 457-1305

The Senior Services Section provides services to adults ages 60 and older. A Social Worker is available to provide information and referral, case management, job assistance, emergency food, rental and utility payment assistance, HIV/AIDS testing, health services and outreach. ACCESS Florida (apply on-line for food stamps, cash assistance and Medicaid).

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: English, Spanish and Creole

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026

(954) 450-6888

Fax: (954) 450-6899

Jay Shechter, Project Director
Silvia Aguilar, Assistant Director

Website: www.ppines.com

Email: saguilar@ppines.com

Our staff includes a Social Services Administrator, Social Services Specialist, Counselor, an Intake Specialist and Social Services clerk who review member needs and make appropriate referrals. Information is provided to assist members in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: English and Spanish

CENTER FOR ACTIVE AGING / NORTHEAST FOCAL POINT

227 NW 2nd Avenue
Deerfield Beach, FL 33441

(954) 480-4460

Fax: (954) 480-4493

Jonathan Salas, Director

Website: www.deerfield-beach.com

Email: jsalas@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

SOCIAL SERVICES, cont.

Languages: English, Spanish, Creole, and Portuguese

Eligibility: Individuals aged 18 and over with special needs.

CITY OF HOLLYWOOD COMMUNITY DEVELOPMENT

954) 921-3271

2600 Hollywood Boulevard
Hollywood, FL 33020

Fax: (954) 921-3390

Barbara Lawson, Social and Housing Services Coordinator

Website: www.hollywoodfl.org

Email: blawson@hollywoodfl.org

The City of Hollywood cares about issues that are important to residents and is committed to improving their quality of life. The Community Development Division's Housing and Social Services Coordinator helps connect residents with various agencies that provide needed services. While the City does not directly provide these services, the Community Development Division provides residents guidance with accessing an array of social services such as: Behavioral Health, Food Stamps, Handicapped Services, Clothing, Medicare, Drug & Alcohol Support, Medication Assistance, Elderly Services Rent/Mortgage and Employment/Life Skills Training, Shelter, Evictions, Transportation and Utilities.

Hours: 7:00 AM – 6:00 PM (Mon-Thurs)

CITY OF LAUDERDALE LAKES

(954) 535-2804

Parks and Human Services Department
4340 NW 36th Street
Lauderdale Lakes, FL 33319

Fax: (954) 535-2990

Treasa Brown-Stubbs, Director of Parks & Human Services

Website: www.lauderdalelakes.org

The City of Lauderdale Lakes provides information on many resources subjects related to independent living. The primary purpose of I&R services is to link people with needed services by identifying their needs, finding the most appropriate services to meet their needs, and linking them to the most appropriate services providers.

Hours: 9:00 AM – 3:00 PM (Mon-Fri)

Eligibility: Age 55 and over

SOCIAL SERVICES, cont.

CITY OF LAUDERHILL

(954) 730-3080

Community Services
4141 NW 16th Street
Lauderhill, FL 33313

Fax: (954) 730-4223

Scott Newton, Director

Website: www.lauderhill-fl.gov

Email: ajones@lauderhill-fl.gov

The Community Services Division provides telephone, as well as walk-in residents, information to the County, State, and Local services provider agencies and organization. Also, we assist in writing inter-agency referrals for financial assistance, health, housing, and childcare/adult daycare.

Hours: 8:00 AM – 5:00 PM (Mon-Thurs)

CITY OF SUNRISE

(954) 746-3670

10650 W Oakland Park Boulevard
Sunrise, FL 33351

Fax: (954) 572-2268

Kevin Pickard, Director of Leisure Services

Website: www.sunrisefl.gov

Email: leisureservicesdirector@sunrise.gov

The City has a full-time social worker, with an office in the Sunrise Senior Center, who helps eligible residents of all ages obtain federal, state and/or local assistance. Resources are available regarding these and other issues: Access to Health Care, Employment. Food Stamps, Pantries and Prepared Meals, Frail Elderly / Alzheimer's Day Care, Farm Share Program Information, Medicaid, Social Security and Transportation.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Eligibility: Age 55 and over

CITY OF TAMARAC

(954) 597-3642

Division of Parks & Recreation
8601 W Commercial Boulevard
Tamarac, FL 33321

Fax: (954) 597-3650

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

Email: rose.cure@tamarac.org

The City of Tamarac provides a comprehensive program of health and social services. An Information and Referral Specialist gives information and makes referrals to agencies which can provide direct services for problems and concerns related to social security, housing, long-term care, nursing homes or retirement homes, Alzheimer care and assistance, or health insurance. Support groups for Individual Counseling, Depression and Bipolar, Mind Cleansing Meditation and Positive Adjustment Group.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 50 and over for senior program; all ages for social services

SOCIAL SERVICES, cont.

Languages: English and Spanish

GOODMAN JFS OF BROWARD

5890 S Pine Island Road, Suite 201
Davie, FL 33328

(954) 370-2140

Fax: (954) 916-1252

Randy Colman, President/CEO

Website: www.jfsbroward.org

For the past 60 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families, and protect the vulnerable. Our services offer hope and dignity to people who need a life-line, physically, emotionally, or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

Family Link Care Management

Our professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deals with complex care locally and long distance.

Behavioral Health

GJFS provides compassionate and effective mental health counseling in office or in-home. Our licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. We offer guidance, advocacy, and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program

GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy, and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office

SOCIAL SERVICES, cont.

JUBILEE CENTER OF SOUTH BROWARD, INC.

2020 Scott Street
Hollywood, FL 33020

(954) 920-0106

Fax: (954) 920-7799

Rene Yacinthe, Executive Director

Website: www.jubileecenterbroward.org

Email: jubileehwd@hotmail.com

The Jubilee Center Office of Social Services is staffed by trained volunteers, who provide referrals to government and other agencies such as the Department of Children & Families. It also provides emergency food bags, hygiene kits, clothing, photo I.D.'s, Legal Aid, Veteran's Assistance, transportation, assistance in obtaining Florida ID's, and shelter referrals.

Hours: 10:30 AM – 12:30 PM (Mon-Fri)

NORTHWEST FOCAL POINT SENIOR CENTER (NWFP)

6009 NW 10th Street
Margate, FL 33063

(954) 973-0300

Fax: (954) 969-0242

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: tlieberman@margatefl.com

The Northwest Focal Point Senior Center provides information and referrals to Broward county network of senior services, outreach for in-home assessment and evaluation and telephone reassurance for homebound seniors.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Ages 60 and over

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER

6700 Miramar Parkway
Miramar, FL 33023

(954) 889-2700

Fax: (954) 602-3400

Katrina Davenport, Director of Social Services

Website: www.miramarfl.gov

Email: kldavenport@miramarfl.gov

The center provides a variety of social, recreational, and educational programs; in addition to, information, referrals, counseling, and support groups, transportation, and health support. The center is an Older Americans Act congregate dining site and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

SOCIAL SERVICES, cont.

The City of Miramar administers the Southcentral/Southeast Focal Point Senior Center.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over

Languages: English, Spanish and Creole

TELEPHONE REASSURANCE

2-1-1 BROWARD (211)

Senior Helpline: (954) 390-0485

3317 NW 10th Terrace, Suite 403
Fort Lauderdale, FL 33309

Sheila J. Smith, President/CEO

Website: www.211-broward.org

Email: touchline@211-broward.org

Touchline is a free service that offers a daily telephone call for those over 60 years of age who live alone in Broward County. The program's purpose is to ensure that older adults can maintain their sense of well-being while remaining in their homes and community. Many times, receiving daily Touchline calls helps older adults remain at home safely and prevent more costly services.

Eligibility: Age 60 and over

Fees: Free service

AGING AND DISABILITY RESOURCE CENTER OF BROWARD (ADRC)

(954) 745-9779

Fax: (954) 745-9566

5300 Hiatus Road
Sunrise, FL 33351

Lori Mandke, Helpline/Medicaid Director

Website: www.adrcbroward.org

Email: helpline@adrcbroward.org

ConnectingWithU is a free, telephone reassurance service that provides emotional support for seniors in Broward County. ConnectingWithU offers an individualized, emotionally safe space for seniors to express their feelings and concerns, while staying interconnected to others from the comfort of their own home. ConnectingWithU calls can prevent seniors from requiring home medical services or institutional placement as a result of being disconnected from human interaction and emotional instability.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; Broward County resident

Fees: Free service

Languages: English and Spanish

TELEPHONE REASSURANCE, cont.

CITY OF LAUDERHILL

4141 NW 16th Street
Lauderhill, FL 33313

(954) 730-3080

Fax: (954) 572-1472

Irvin Kiffin, Director

Website: www.lauderhill-fl.gov

Email: terryjohnson@lauderdale-fl.gov

Senior Aides provide personal contact with homebound elders and disabled residents of Lauderdale.

Eligibility: Age 60 and over or any disabled individual

Hours: Community Services: 8:00 AM – 6:00 PM (Mon-Thurs)

Fees: Free service

NORTHWEST FOCAL POINT SENIOR CENTER

6009 NW 10th Street
Margate, FL 33063

(954) 973-0300

Fax: (954) 969-0242

Terry Lieberman, Project Director

Website: www.margatefl.com

Email: tlieberman@margatefl.com

Volunteers provide personal telephone contacts to homebound seniors Monday through Friday.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over and homebound

Fees: Free service

TRANSPORTATION

AMERICAN CANCER SOCIETY

(800) 227-2345

P.O. Box 17127
Tampa, FL 33682

Website: www.cancer.org

The Road to Recovery Program offers transportation to and from cancer treatment in Broward County, for chemotherapy and radiation treatments.

Hours: 24 hours a day/7 days a week

Languages: English and Spanish

BROWARD COUNTY TRANSIT (BCT)

(954) 357-8400

1 N University Drive
Plantation, FL 33324

Fax: (954) 357-8446

TDD: (954) 357-8302

Coree Cuff Lonergan, Department Director

Website: www.broward.org

Email: cservice@broward.org

This office operates Broward County's Public Transit Bus Service. Senior Citizens, age 65 and over, are eligible for reduced fares. Passes may be purchased at the Broward Central Bus Terminal, Broward Blvd. at NW 1st Avenue, in Downtown Fort Lauderdale; all Broward County libraries; and select check cashing stores. BCT provides a 95 Express bus service from Southwest Broward County to downtown Miami. Call for more information.

Broward County Transit issues a Reduced Fare Photo ID Card, which identifies the card carrier as being able to purchase and use a discounted pass. These cards may be obtained by mailing a stamped, self-addressed envelope and a copy of a Medicare card, Voter's Registration card, or a Birth Certificate to the address above. In person, a Reduced Fare Photo ID Card may be secured at the Broward Central Bus Terminal, located at Broward Blvd. and NW 1st Avenue, in downtown Fort Lauderdale.

Hours: 7:00 AM – 7:45 PM (Mon-Fri)
8:30 AM – 4:45 PM (Sat & Sun)

Eligibility: Able to use a fixed-route bus service; requires proof of age and disability

Fees: Discounted monthly passes, for unlimited rides, are available for \$40 for seniors (age 65 and over) and disabled persons. A reduced all-day pass can be purchased on the bus for \$4.00. A one-way reduced fare is \$1.00 for seniors and disabled persons. 95 Express reduced one-way trip, for seniors (age 65 and over) and disabled persons is \$1.30.

Languages: English, Spanish and Creole

- 291 -

TRANSPORTATION, cont.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
Transportation: Shopping trips and medical appointments are scheduled Monday through Thursday.

Hours: 7:30 AM - 4:30 PM (Mon-Fri)
Bus routes: DBE I & II, 8:00 am - 4:00 pm (Mon-Fri)

Eligibility: Age 60 and over

Fees: Free service

CITY OF COCONUT CREEK **CITY HALL**

(954) 973-6789
TDD: (954) 973-6700

4900 W Copans Road
Coconut Creek, FL 33063

Website: www.coconutcreek.net

Email: transportation@coconutcreek.net

The City operates the Butterfly Trolley which provides free express transportation along Lyons Road within the City of Coconut Creek with stops at shopping, dining, entertainment centers; as well as schools, government offices, parks, recreational centers, and residential communities along this main throughfare.

The City also operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coconut Creek area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: Butterfly Trolley: 6:30 AM – 7:20 PM (Mon-Fri)
8:30 AM – 4:20 PM (Sat)

Community Bus North: 7:00 AM – 6:00 PM (Mon-Fri)
Community Bus South: 6:30 AM – 6:00 PM (Mon-Fri)

Fees: Free service within the city; routes connecting to stops outside the city are subject to BCT fares.

CITY OF COOPER CITY **PARKS AND RECREATION DEPARTMENT**

(954) 434-4300 Ext. 255

9000 SW 50th Place
Cooper City, FL 33328

Website: www.coopercityfl.org

Email: recreation@coopercityfl.org

A wheelchair accessible minibus is available to provide medical and shopping transportation for senior residents over the age of 62 on Tuesdays, Wednesdays, and Thursdays. Requests for transportation assistance must be made one week in advance.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) (office open for appointments)
Medical/Shopping transportation – Tues, Wed afternoons & Thurs mornings

TRANSPORTATION, cont.

Eligibility: 62 years and older, must be a resident of Cooper City and annual registration with Cooper City Recreation Department is required. (Must be a Cooper City Resident.)

Fees: Free service

CITY OF CORAL SPRINGS **PARKS & RECREATION**

Main: (954) 345-2209

To schedule transportation: (954) 344-1837

Senior Center
10150 NW 29th Street
Coral Springs, FL 33065

Website: www.coral springs.gov

Email: msmith@coralsprings.org

Senior Ride is an on-demand paratransit program offering transportation to shopping facilities for senior citizens. Priority is given to those in the greatest economic and social need, with little family or community support when trips are booked to capacity.

The City operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coral Springs area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: Office hours: 8:00 AM - 4:00 PM (Mon-Fri)
Senior Bus Ride: 9:00 AM – 4:00 PM (Tues) Residents to their local grocery store
9:00 AM – 1:00 PM (Thurs) St. Andrew Tower resident to their local grocery store

Eligibility: Age 55 and over, Coral Springs resident, who have no other means of transportation. Clients must be able to get on and off the bus without assistance, and must be able to carry their own packages.

Fees: Cost \$25.00 per fiscal year – October 1 through September 30. No prorations

CITY OF DANIA BEACH

(954) 924-6800 ext 3626

100 W Dania Beach Boulevard
Dania Beach, FL 33004

TDD: (954) 925-1388

Eric Brown, Parks Director

Website: <http://daniabeach.fl.us>

The City operates two community bus routes. The service allows passengers to shop, visit, and travel conveniently within the Dania Beach Area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Bus: 9:00 AM – 5:57 PM (Mon-Fri)

TRANSPORTATION, cont.

Fees: No fees

CITY OF DEERFIELD BEACH

(954) 480-4444

150 NE 2nd Avenue

or (954) 480-4442

Deerfield Beach, FL 33441

Website: www.deerfield-beach.com

Community Bus Shuttle (Deerfield Beach Express) has hourly stops at central locations at various government housing complexes, senior communities, grocery stores, shopping centers, medical complexes, City Hall, and the Center for Active Aging/Northeast Focal Point.

Hours: 8:00 AM – 4:00 PM (Mon-Fri) DBE I & II
8:00 AM – 12:00 PM (Sat) DBE I only

Eligibility: All ages

Fees: Free service

CITY OF FORT LAUDERDALE

(954) 828-8000

TRANSPORTATION AND MOBILITY DEPARTMENT

305 S Andrews Avenue, Suite 710

Fort Lauderdale, FL 33301

Website: www.fortlauderdale.gov

Email: transportation@fortlauderdale.gov

LauderGo! is a free mobility program sponsored by the City of Fort Lauderdale. The program includes the Community Shuttle, Water Trolley and Seabreeze Tram. The Seabreeze Tram is currently suspended while the City conducts a microtransit pilot called the Micro Mover. The LauderGO! Micro Mover, powered by Circuit, is an on-demand service that is a free, convenient service that features a fleet of all-electric vehicles. The pilot area includes the Beach, Las Olas and Downtown Urban Core. There is also a fixed route service connecting to Beach Parking Facilities.

The LauderGO! Community Shuttle is a free transportation option for City of Fort Lauderdale residents and visitors. It has five routes that improve mobility and connectivity within the City, covering areas that larger Broward County Transit (BCT) buses are unable to serve, and linking passengers to destinations across the city and to the larger transit network. Passengers making connection to other transit networks are expected to pay the appropriate fares.

City of Fort Lauderdale residents and visitors can enjoy the scenic route and access destinations along the New River using the LauderGO! Water Trolley. Route Stops include: Riverwalk Laura Ward Park, Huizenga Plaza/ Bubier Park, Riverfront Plaza, Esplanade Park, Tarpon River, New River Yacht Club, Downtowner Saloon and Smoker Park.

Fees: Free service

TRANSPORTATION, cont.

CITY OF HALLANDALE BEACH / PLANNING & ZONING & TRANSPORTATION DIVISION

(954) 457-2220

400 S Federal Highway
Hallandale Beach, FL 33009

Website: www.hallandalebeachfl.gov

The City of Hallandale Beach offers a community bus service with four routes.

Hours: 7:00 AM – 6:15 PM (Mon-Sat) Routes 1, 2 & 3 and Route 4 (Mon-Sun)

Fees: Free service

CITY OF LAUDERHILL TRANSPORTATION DEPARTMENT

7500 W Oakland Park Boulevard
Lauderhill, FL 33313

Main: (954) 572-2933

Fax: (954) 572-1476

TDD: (954) 741-0396

Website: www.lauderhill-fl.gov

Email: klblaides@lauderhill-fl.gov

The City of Lauderdale and Broward County Transit (BCT) are providing community bus service to increase the number of destinations within town limits that can be reached through public transit. The City operates five vehicles throughout the City, which connects with BCT buses and surrounding sister cities. All units are air-conditioned, wheelchair accessible, and meet the American Disabilities Act (ADA).

Hours: 8:00 AM - 4:00 PM (Mon-Fri) Office
6:30 AM - 6:30 PM (Mon-Fri) Routes 1, 2, 3 & 4
8:30 AM - 8:30 PM (Mon-Fri) Route 5
7:00 AM - 11:00 AM & 3:00 PM – 7:00 PM (Mon-Fri) Routes 6 & 7

Fees: Free service



TRANSPORTATION, cont.

CITY OF LIGHTHOUSE POINT **PUBLIC WORKS DEPARTMENT**

(954) 946-7386
Fax: (954) 946-7932

4730 NE 21st Terrace
Lighthouse Point, FL 33064

Website: www.lighthousepoint.gov

Email: cshramm@lighthousepoint.com

The City of Lighthouse Point and the Broward County Transit are providing community bus transportation within the city limits. Please call for more information or see the website for schedules.

Hours: Office: 8:00 AM - 4:00 PM (Mon-Fri)
Bus Routes: 9:00 AM - 3:26 PM (Mon-Fri)

Fees: Free service

CITY OF MARGATE **MARGATE INTER-CITY TRANSPORTATION PROGRAM**

(954) 463-0845
Fax: (954) 463-7099

102 Rock Island Road
Margate, FL 33063

Website: www.margatefl.com

Email: pw@margatefl.com

Mini-buses transport along established routes that extend west to Coral Square Mall in Coral Springs, east to Banks Road, north to Sample Road, and south to SW 11th Street. Mini-bus schedules may be obtained from the transportation office, Margate Library or Margate City Hall or any bus or on the website.

Hours: 7:20 AM - 4:30 PM (Mon-Fri)
7:30 AM - 4:30 PM (Sat)

Fees: Free service

CITY OF MIRAMAR / **SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER**

(954) 889-2700
Fax: (954) 602-3400

6700 Miramar Parkway
Miramar, FL 33023

Katrina Davenport, Director of Social Services

Website: www.MiramarFL.gov

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips, and door-to-door medical transportation for doctor's appointments Monday through Friday upon request and availability.

TRANSPORTATION, cont.

Hours: Office: 8:00 AM - 2:30 PM (Mon-Fri)
Bus: 8:00 AM - 2:30 PM (Mon-Fri)
Medical transportation (Mon – Fri)
Grocery shopping: 1:30 PM (Wed)

Eligibility: Age 60 and over; for Medical Transportation the individual must be a member of the Senior Center

Fees: Free service; Contributions greatly accepted

CITY OF MIRAMAR / SUNSET LAKES COMMUNITY CENTER (954) 602-3347

2801 SW 186th Avenue
Miramar, FL 33029

Fax: (954) 602-3921

Katrina Davenport, Director of Social Services

Website: www.ci.miramar.fl.us

Limited bus transportation service for mall shopping, recreation trips, libraries, post offices, pharmacies, and medical appointments is provided to senior residents. The bus is wheelchair accessible. Transportation must be scheduled at least one day in advance.

Hours: Office: 8:00 AM - 2:30 PM (Mon-Fri)
Bus: 8:00 AM - 2:30 PM (Mon-Fri)
Medical transportation (Mon – Fri)
Grocery shopping: 1:30 PM (Wed)

Eligibility: Age 60 and over; for Medical Transportation the individual must be a member of the Senior Center

Fees: Free service; Contributions are gratefully accepted

CITY OF NORTH LAUDERDALE
PARKS AND RECREATION

(954) 724-7061

Fax: (954) 720-2064

701 SW 71st Avenue

North Lauderdale, FL 33068

TDD: (954) 722-8630

Website: www.nlauderdale.org

Senior Shuttle Service

The City of North Lauderdale offers a Senior Shopping Program with two schedules; Publix at the Western Woods Plaza (81st Avenue and McNab Road) on the 1st, 2nd, 4th and 5th Saturday of each month and Walmart (7900 W. McNab Road) on the 3rd Saturday of each month. Call for more information.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Bus: 9:05 AM pickup time through 9:20 AM (Saturdays)

Fees: \$15.00 per person for a six-month of ridership

TRANSPORTATION, cont.

CITY OF PEMBROKE PINES / TRANSIT PROGRAM

(954) 450-6850
Fax: (954) 450-6898

Southwest Focal Point Senior Center
301 NW 103rd Avenue
Pembroke Pines, FL 33026

Jay Shechter, Director of Community Services

Website: www.ppines.com/218/Community-Bus-Service

Email: jshechter@ppines.com

The Transportation Division administers the following two programs:

Nutrition Program

Individuals participating in the Nutrition Program must be registered clients, age 60 years and older, who do not have access to other forms of transportation. Registration, for transportation service to and from the Center, will be conducted at the Center. Service is offered on an as-needed, first-come, first-serve basis and includes trips to and from the Center, medical/dental appointments, pharmacies, grocery stores, social services agencies, post offices, banks, and Center-sponsored field trips. Transportation, to and from the Center, is provided on a subscription basis. All rides are provided door-to-door.

Hours: Office 7:30 AM – 4:30 PM (Mon-Fri)

Eligibility: 60 years of age and over; registered client of the center; and no other means of transportation.

Fees: Free service

Languages: English and Spanish

Community Bus Service (Southwest County)

Community Bus Service is offered in collaboration with the Broward County Mass Transit and operates in conjunction with BCT routes in the service area and neighboring community bus services. There are five routes.

Hours: 7:00 AM – 7:03 PM Gold East
7:30 AM – 7:21 PM Gold West
7:45 AM – 7:27 PM Green Route
9:00 AM – 2:45 PM Blue East
8:00 AM – 3:00 PM Blue West

Eligibility: All residents within Pembroke Pines

Fees: Free service. Donations accepted.

Languages: English and Spanish

TRANSPORTATION, cont.

CITY OF POMPANO BEACH

100 W Atlantic Boulevard
Pompano Beach, FL 33060

(954) 463-0845

Fax: (954) 786-4504

Website: www.pompanobeachfl.gov

The City of Pompano Beach and Broward County Transit are providing free community bus service within the City of Pompano Beach. All routes leave from the Northeast Transit Center.

Hours: 9:00 AM – 5:00 PM (Mon-Fri) Red Route
9:00 AM – 5:00 PM (Mon-Fri) Orange Route
9:00 AM – 5:00 PM (Mon-Fri) Green Route
9:05 AM – 5:00 PM (Mon-Fri) Blue Route

Fees: Free service

CITY OF SUNRISE

DEPARTMENT OF LEISURE SERVICES / TRANSPORTATION

10610 W Oakland Park Boulevard
Sunrise, FL 33351

Registration: (954) 746-4600

Mini-Bus Info: (954) 746-3677

Website: www.sunrisefl.gov

Email: leisureservices@sunrise.gov

Door-to-door medical transportation is provided to Sunrise residents who have no other means of transportation. Trips are made by automobiles or a wheelchair accessible van and used for those persons requiring transportation.

In addition, a mini-bus system offers transportation along established routes throughout Sunrise. Specific schedule and route information are available through the Leisure Services Department.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Medical Transportation

Some seniors may qualify for the Center's medical transportation program. A Medical Transportation Registration Form is required. Appointment books open the 10th of each month for clients to schedule appointments for the entire next month. Appointments must be made at least one week in advance.

Service is provided: North to Sample Road between Coral Springs Drive and Riverside Drive; East to between Commercial Blvd and Peters Road; South to Peters Road between Pine Island and West to Weston Road between State Road and Griffin.

Hours: 8:30 AM – 2:30 PM (Mon-Fri)

TRANSPORTATION, cont.

Eligibility: Must be 62 years of age or physically disabled; a Sunrise resident; no longer able to drive, or to maintain a vehicle in their immediate household; and having difficulty finding reliable, inexpensive transportation to medical appointments.

Fees: Free service, up to 3 trips per week

Mini-Bus Service

Sunrise mini-buses operate on a regular schedule, picking up passengers in residential areas and transporting them to and from a variety of destinations - including shopping centers, libraries, the Senior Center and Sawgrass Mills. These buses are equipped with handicapped lifts and wheelchair stations.

Hours: 8:00 AM – 2:40 PM (Mon-Fri)

Eligibility: Resident of Sunrise

Fees: Free service

CITY OF TAMARAC / SOCIAL SERVICES

(954) 597-3649

8601 W Commercial Boulevard
Tamarac, FL 33321

Fax: (954) 597-3650

Website: www.tamarac.org

Email: rosec@tamarac.org

The City of Tamarac and the Broward County Transit operate a community bus service for the City of Tamarac. People should call for more information on routes and schedules. Paratransit services are available for Tamarac residents who are 55 years and older or disabled within the City of Tamarac city limits only for medical, grocery shopping, pharmacies, beauty salons, barber shops and the Tamarac Community Center. Three month or six month memberships are available. An application is needed and disability will be screened for eligibility.

Paratransit Services

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: 55 years Paratransit services; City of Tamarac resident; proof of disability if under 55 years old

Fees: Paratransit is \$30 for 3 months, or \$40 for 6 months

Community Bus

Hours: 7:00 AM – 7:00 PM (Mon-Fri) Red Route
9:00 AM – 5:00 PM (Tues & Thurs) Red Route Extension
9:30 AM – 3:30 PM (Mon & Wed) East Side Route

Fees: Free service

TRANSPORTATION, cont.

CITY OF WILTON MANORS **LEISURE SERVICES DEPARTMENT**

(954) 390-2130
Fax: (954) 390-2138

2020 Wilton Drive
Wilton Manors, FL 33305

Michelle Parks, Director

Website: www.wiltonmanors.com

Email: info@wiltonmanors.com

The City of Wilton Manors and Broward County Transit operate a community bus that will stop at various locations, including City Hall, Hagen Park, 26th Street Shopping Center, Coral Ridge Mall, the movie theatre, Five Points Shopping Center, Island City Park Reserve, the library, Publix, Donn Eisele Park, and Manor Grove. For more information, please call or visit the website. The bus is air-conditioned, wheelchair accessible, and has bike racks.

Door-to-door transportation is offered to senior residents to medical appointments and for shopping. Destinations must be within a 5-mile radius of Hagen Park, at 2020 Wilton Drive.

Hours: Office: 8:00 AM - 5:00 PM (Mon- Fri)
Bus: 8:30 AM - 4:25 PM (Tue-Sat) every 60 minutes
8:00 PM - 11:55 PM (Thurs-Sat) every 30 minutes
Medical Transportation: Tue
Shopping Transportation: Wed

Fees: Community bus is free of charge.
Medical/shopping transportation is \$2.00 round trip

FLORIDA COMMISSION FOR THE TRANSPORTATION **DISADVANTAGED (CTD)**

(800) 983-2435
Admin: (850) 410-5700
Fax: (850) 410-5752

2740 Centerview Drive, Suite 1A
Tallahassee, FL 32301

Website: www.dot.state.fl.us/ctd

Email: CTDombudsman@dot.state.fl.us

The CTD ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons. A helpline is provided for consumers with an avenue to voice concerns about the coordinated transportation system and also as a means to provide information about the program.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: All low-income individuals who need transportation services, elderly, and people with disabilities

Fees: Free service

Languages: English and Spanish

TRANSPORTATION, cont.

NORTHWEST FEDERATED WOMAN'S CLUB OF BROWARD COUNTY (954) 714-3500

2185 NW 19th Street
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Patricia Jones, Acting Executive Director

Website: www.nwfwc.org

Email: patricia.jones@nwfwc.org

Transportation is provided to members of the Senior Center, to and from the Center. Special trips are provided for members of the Senior Center to events, luncheon outings, Walmart, Dollar Store, and other social events. In addition, trips are provided for members of the Senior Center to doctors' appointments and to pick up medication whenever necessary.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Clients must be registered with the Center

Languages: English, Spanish and Creole

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 977-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Terry Lieberman, Project Director

Website: nwfp.margatefl.com

Email: seniorcenter@margatefl.com

Limited shopping transportation is offered to members of the senior center. Service is available to and from the NWFP Senior Center, local grocery stores/local banks according to the weekly schedule: Publix, Winn Dixie, Walmart, Walmart, Sedanos, Bravo, Aldi, and Joann Fabrics, all located within Margate. Three days' notice is needed to schedule trips for medical appointments. Medical transportation is a morning shuttle only and requires a minimum of 48 hours' notice.

Hours: Shopping transportation: 9:30 AM - 10:30 AM (Mon-Fri)
Medical transportation for Margate residents only: 9:30 AM - 12 PM (Mon-Fri)
Transportation to and from the Center: 7:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 60 and over and be registered with the Senior Center

Fees: Free service; Donations accepted

Languages: English, Spanish and Creole

TRANSPORTATION, cont.

TOWN OF DAVIE / COMMUNITY BUS SERVICES

(954) 7971173

4700 Davie Road, Suite D
Davie, FL 33314

Fax: (954) 797-2058

Website: www.davie-fl.gov

Email: glenda_martinez@davie-fl.gov

The Town of Davie and Broward County Transit (BCT) are providing three community bus service routes (Green, Blue and South Florida Education Center) to increase the number of destinations within the town limits that can be reached through public transit.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
Green (East) Route: 7:05 AM - 8:05 PM (Mon-Fri) and 8:00 AM - 4:34 PM (Sat/Sun)
Blue (West) Route: 5:50 AM - 6:45 PM (Mon-Fri); and 8:00 AM - 5:30 PM (Sat/Sun)
SFEC: 7:15 AM – 8:25 PM (Mon-Fri)

Fees: Free service

TOWN OF HILLSBORO BEACH

(954) 427-4011

1210 Hillsboro Mile
Hillsboro Beach, FL 33062

Fax: (954) 427-4834

Website: www.townofhillsborobeach.com

Email: clerk@townofhillsborough.com

The City operates a community bus route. The service allows passengers to shop, visit, and travel from Hillsboro Mile to 14th Street Causeway, north on Federal Highway and return via Hillsboro Boulevard. Four large shopping areas provide access to services. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 9:00 AM – 5:50 PM (Mon-Fri)

Fees: Free service

TOWN OF LAUDERDALE-BY-THE-SEA

(954) 640-4200

4501 Ocean Drive
Lauderdale-By-The-Sea, FL 33308

Fax: (954) 640-4236

Website: www.lauderdalebythesea-fl.gov

Email: JhanelleC@lbts-fl.gov

The Town of Lauderdale-by-the-Sea is providing free community transportation, Circuit-By-The-Sea, which helps residents live a car-free life by providing transportation to necessities within the Town's boundaries. This service is app driven so when customers order a ride, it comes directly to your location - no bus stops or bus routes needed. More information on Circuit in Lauderdale-By-The-Sea is located at www.lauderdalebythesea-fl.gov/235/Circuit-By-The-Sea.

Hours: 10:00 AM – 8:00 PM (Sun – Thurs)
10:00 AM – 11:00 PM (Fri and Sat)

TRANSPORTATION, cont.

Fees: Free service

UNITED COMMUNITY OPTIONS OF SOUTH FLORIDA (UCO)

(954) 584-7178

3117 SW 13th Court

Fax: (954) 584-3151

Fort Lauderdale, FL 33312

Pat Murphy, Executive Director

Website: www.unitedcommunityoptionssfl.org

Email: ucinfo@ucpsouthflorida.org

United Community Options of South Florida (UCO) provides vocational training to adults with developmental disabilities. Transportation is provided to consumers of UCO Day Programs and Residential Services.

Hours: Day Program: 7:00 AM – 4:30 PM (Mon-Fri)
Residential: Seven days a week

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Languages: English, Spanish and Creole



VETERANS SERVICES

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS

**Veterans Crisis Line: 988, Press 1
or (800) 273-8255, Press 1**

Website: www.va.gov/health-care/health-needs-conditions/mental-health/suicide-prevention

If you are a Veteran in crisis or concerned about one, connect with caring, qualified Veterans Crisis Line responders for confidential help. Dial 988 on any telephone and then press one to be connected to responders trained in crisis intervention and military culture.

2-1-1 BROWARD (211)

**1-(844)-MyFLVET 1-844-693-5838
or 211**

Website: www.211-broward.org/myflvet

Offers peer (veterans supporting veterans) and crisis support, such as suicide care supportive services. To provide comprehensive services, Peer Specialists conduct care coordination services, a telephone-based follow-up program to ensure veterans get connected to services.

Eligibility: Military service members, veterans and their families

Hours: 8:00 AM – 8:00 PM (Mon-Fri)

Fees: Free service

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY / HELPLINE

**Contact the V.A. Miami (305) 575-7000
ext 3620.**

5300 Hiatus Road
Sunrise, FL 33351

Website: www.adrcbroward.org

Email: help@adrcbroward.org

Veterans Directed Home and Community Based Services

The Veteran Directed Home and Community Based Services (VD-HCBS) Program provides qualifying Veterans the opportunity to hire workers and vendors to assist with their daily care needs; such as personal care (bathing, grooming, dressing, etc.); house cleaning, laundry, meal preparation, shopping, and other household chores. Veterans will make purchases and receive services under a monthly program budget plan to help maintain their independence, thereby avoiding the need to go to a nursing home or other long-term care facility.

Eligibility: Veteran must first be enrolled by the VA for health care, have a VA primary care team, and meet the admission criteria for the VC-HCBS program; and receive a referral from the Miami Veteran's Administration Medical Center (VAMC) for the program.

Fees: No fees

VETERANS SERVICES, cont.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (BCEVS)

1 N University Drive, Suite 4108B
Plantation, FL 33324

(954) 357-6622

Fax: (954) 357-8815

TTY: (954) 357-5841

Andrea Busada, Director
Mary Kittleson, CCE Section Administrator

Website: www.broward.org

Email: elderlyandveterans@broward.org

The Veterans Services Division offers assistance to veterans, their dependents, and dependent survivors, regardless of age or other identifying status. Services include: Intake and claims benefits processing; outreach; and information and referral services.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Veteran or Veteran dependent; Broward County resident

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada and Malayalam.

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS MEDICAL CENTER (VAMC)

1201 NW 16th Street
Miami, FL 33125

(305) 575-7000

Toll Free: (888) 276-1785

Crisis Line: 988, Press 1

Mental Health Care: (305) 575-7000 Ext 3219

Fax: (305) 575-3232

Website: www.miami.va.gov

The Miami VA Healthcare System includes an AIDS/HIV center, a prosthetic treatment center, a spinal cord injury rehabilitative center, and a Geriatric Research, Education, and Clinical Center. VA Miami health care is recognized as a center of excellence in spinal cord injury research and substance abuse treatment and is a recognized chest pain center. In addition to serving south Florida, VA Miami health care is the tertiary referral facility for the West Palm Beach VA Medical Center and provides open-heart surgery and other specialty services to VA facilities in Florida and nationwide.

We provide you with health care services at 9 locations in south Florida. Facilities include our Bruce W. Carter VA Medical Center in Miami and 8 community-based outpatient clinics in Deerfield Beach, Hollywood, Homestead, Key Largo, Key West, Miami, Pembroke Pines, and Sunrise.

Hours: 24/7

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Languages: English and Spanish

VETERANS SERVICES, cont.

Outpatient VA Health Clinics - Broward:

WILLIAM "BILL" KLING DEPARTMENT OF VETERANS AFFAIRS OUTPATIENT CLINIC

(954) 475-5500

Toll Free: (888) 276-1785

9800 W Commercial Boulevard
Sunrise, FL 33351

Mental Health Care: (305) 575-7000 Ext 3214

Phillip Greenberg, Chief Medical Officer

Website: www.miami.va.gov

Each veteran will have his/her health care concerns handled by our primary care teams who will then become their personal medical provider. The clinic provides primary care, electrocardiogram (EKG), laboratory, ancillary testing, internal medicine, radiology, women's health care, medication management and monitoring, vaccinations, alcohol and drug screening, and pharmaceuticals. Outpatient and day treatment mental health programs are available through the clinic.

Clinic Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Eligibility: Veteran; honorably discharged only. Veterans must present discharge papers (DD-214) for eligibility.

Fees: Sliding scale; private insurance; costs for in-home services are covered under Veteran's Benefits for service-connected veterans. Others pay a deductible fee.

Languages: English, Spanish and Creole

DEERFIELD BEACH VA CLINIC

2100 SW 10th Street
Deerfield Beach, FL 33442
TEL: (954) 570-5572
Fax: (954) 570-6200

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

HOLLYWOOD VA CLINIC

3702 Washington Street, Suite 201
Hollywood, FL 33021
TEL: (954) 986-1811
Fax: (954) 986-9452

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

PEMBROKE PINES VA CLINIC

7369 Sheridan Street, Suite 102
Pembroke Pines, FL 33024
TEL: (954) 894-1668
Fax: (954) 894-6670

Hours: 8:00 AM – 4:00 PM (Mon-Fri)



VETERANS SERVICES, cont.

VA Vet Centers – Broward:

FORT LAUDERDALE VET CENTER - MAIN

(954) 714-2381

3666 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311

Fax: (954) 714-2386

Website: www.miami.va.gov

Hours: 8:00 AM - 5:30 PM (Mon-Wed)
8:00 AM – 6:30 PM (Thurs)
8:00 AM – 4:30 PM (Fri)

Pompano Beach Vet Center

2300 W Sample Road, Suite 102
Pompano Beach, FL 33073
TEL: (954) 984-1669

Hours: 8:00 AM - 6:30 PM (Mon)
8:00 AM – 8:00 PM (Tues-Thurs)
8:00 AM – 4:30 PM (Fri & Sat)

Miami Vet Center

8280 NW 27th Street, Suite 511
Miami, FL 33122
TEL: (305) 718-3712

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Vet Centers are small, non-medical, counseling centers conveniently located in your community. They are staffed by highly trained counselors and team members dedicated to seeing you through the challenges that come with managing life during and after the military. Anyone, who served in a combat zone and received a campaign ribbon (Vietnam, Southwest Asia, OEF, OIF, etc.), is eligible for Vet Center Services. Family members are also eligible for services to deal with military related issues. In addition, parents, siblings, spouses, and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty. Vet Center Services include outreach, individual, group, marital, and family counseling, bereavement counseling, medical referrals, VA benefits assistance, employment counseling, alcohol & drug assessment and referral, information and referral to community resources and community education.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Languages: English and Spanish

VETERANS SERVICES, cont.

MILITARY ONESOURCE

(800) 342-9647

3111 E Old Shakopee Road
Minneapolis, MN 55425

Website: www.militaryonesource.mil

Military OneSource is a toll-free information and referral telephone service available worldwide to active duty, Reserve, and National Guard military members and their families. Military OneSource provides information ranging from everyday concerns to deployment-related issues.

Hours: 24/7
7:00 AM – 5:00 PM (Mon-Fri) Counseling

VET ASSIST

(888) 314-6075

11861 Westline Industrial Drive, Suite 750
St. Louis, MO 63146

Fax: (800) 640-7988

Bonnie Laiderman, CEO

Website: www.veteranshomecare.com

Email: info@veteranshomecare.com

Vet Assist helps veterans or their surviving spouses, who qualify for a special Department of Veterans Affairs (VA) Benefit called Aid & Attendance, to stay in their own homes and receive assistance with activities of daily living. The program assists in the application process, including helping the veteran assemble and file all necessary paperwork. The Staff also provides home care workers, schedule and oversee care. In addition, after the application has been submitted, Vet Assist covers home care costs until the pension request is approved and VA reimbursement begins. There are no out-of-pocket costs to the applicant.

Eligibility: Must be a veteran of the U.S. Armed Forces, or a surviving spouse of a veteran. Must be age 65 and over or disabled (SSI); the disabilities must not be service related.

Documents: Military Honorable Discharge or service number for veterans; marriage certificate and veteran's death certificate for surviving spouse.

Hours: 9:00 AM – 6:00 PM (Seven days a week)

Fees: No fee to the veteran or their families

Languages: English and Spanish

VET ASSIST – SOUTH FLORIDA

Phone: (954) 857-6980

P.O. Box 771611
Coral Springs, FL 33077

Barry Appel, Regional Director

Website: www.veteranshomecare.com

Email: bappel@veteranshomecare.com

Hours: 9:00 AM – 6:00 PM (Mon-Fri)

October 2023

- 309 -

VOLUNTEERS

AARP FLORIDA STATE OFFICE

360 Central Avenue, Suite 1750
St. Petersburg, FL 33701

(954) 595-7678

Fax: (954) 369-5191

Website: www.aarp.org

Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities. The AARP has a public benefits outreach program that informs individuals with limited income and resources about public benefits for which they may be eligible.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: 50+ years of age

Fees: Call for membership details

AREA AGENCY ON AGING OF BROWARD COUNTY (AAABC)

5300 Hiatus Road
Sunrise, FL 33351

(954) 745-9567

Fax: (954) 745-9584

Charlotte Mather-Taylor, Chief Financial Officer

Website: www.adrcbroward.org

Email: volunteers@adrcbroward.org

The Area Agency on Aging of Broward County utilizes volunteers to help with a variety of programs and events. We need help with the following programs and at our special events throughout the year:

ConnectingWithU is a free telephone reassurance service that provides emotional support for seniors in Broward County. The program offers an individualized, emotionally safe space for seniors to express their feelings and concerns while staying interconnected to others from the comfort of their own home.

Health & Wellness Classes covering a variety of health-related topics. Volunteer instructors are paid a stipend and depending on the class, teach how to participate in fitness activities and the benefits of adopting behaviors associated with healthy and successful aging.

- Living Healthy Program / Tomando control de Su Salud
- Diabetes Self-Management Program
- Tai Ji Quan
- Tai Chi for Arthritis
- Powerful Tools for Caregivers
- Savvy Caregivers
- A Matter of Balance / Asunto De Equilibrio

VOLUNTEERS, cont.

SHINE (Serving Health Insurance Needs of Elders) is a program that provides health insurance information and free, unbiased, and confidential assistance to all current and prospective Medicare beneficiaries, their families, and caregivers.

Words to the Wise is a pen pal program that invites community members to send positive, encouraging messages to Seniors experiencing feelings of loneliness, depression, and anxiety due to isolation and lack of socialization. This program helps the elderly in Broward County by fostering intergenerational friendships and providing a creative outlet for participants to express their feelings and connect to a caring person, which reinforces they are not alone. Volunteers can write to a specific senior citizen or write a generic care card to any program participant.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: 18 and over; be a high school graduate; live in the tri-county area (Broward, Palm Beach, Miami-Dade); Level 2 background check is required.

Fees: Free service

AMERICAN RED CROSS **BROWARD COUNTY CHAPTER**

600 NE 3rd Avenue
Fort Lauderdale, FL 33304

(954) 797-3800
Fax: (954) 797-1860

Paula Prendergast, Executive Director

Website: www.redcross.org/local/florida/south-florida/about-us/locations

Email: browardredcross@usa.redcross.org

People know that they can rely on the American Red Cross to be there for them when disaster strikes. The Red Cross meets victims' immediate emergency needs through the help of trained volunteers. New volunteers are always needed. Specialized opportunities exist for licensed mental health professionals, nurses, and other health professionals. Volunteer hours are flexible. Training is available in shelter management, feeding operations, client casework, driving emergency vehicles, working with other emergency response agencies to coordinate relief efforts, keeping records, recruiting staff, and setting up technological equipment for relief operations. We offer Monthly Virtual Open House Sessions to Learn About the Red Cross Volunteer Opportunities.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
5:30 PM – 6:30 PM (2nd Wed of each month) – Volunteer Virtual

Fees: Course specific fees

VOLUNTEERS, cont.

GOODMAN JFS OF BROWARD

(954) 370-2140

5890 S Pine Island Road, Suite 201
Davie, FL 33328

Fax: (954) 916-1252

Randy Colman, President/CEO

Website: www.jfsbroward.org

Email: info@jfsbroward.org

Goodman JFS volunteers help those in our community facing hunger, poverty, loneliness, and isolation. JFS welcomes all volunteers regardless of race, religion, sex, sexual orientation, background, and skills. All that is required is a desire to make a difference in our community. JFS will work with you to match your interests, skills, and availability with one of their clients or programs.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

HABITAT FOR HUMANITY OF BROWARD COUNTY

(954) 396-3030

888 NW 62nd Street, 2nd Floor
Fort Lauderdale, FL 33309

Fax: (954) 396-3050

Nancy Robin, CEO/Executive Director

Website: www.habitatbroward.org

Email: volunteer@habitatbroward.org

Volunteers are integral to the success of Habitat for Humanity. Both construction and non-construction volunteer opportunities are available. To serve as a construction volunteer, you must be 16 years of age or older. No skills are necessary; training, materials and supervision are provided by Habitat staff and volunteer house leaders. Non-construction volunteer opportunities are available at the Habitat ReStore and in the corporate office. Further, volunteers can serve on the board of directors and organizational committees. Please check the website for further information if you are interested in volunteering with Habitat Broward.

Hours: 9 AM - 6 PM (Mon-Fri)

Eligibility: Construction volunteers must be age 16 or over; Restore volunteers must be age 18 and over

HABITAT RESTORE

(954) 763-7771

505 W Broward Boulevard
Fort Lauderdale, FL 33312

Melonie Bully-Chambers, Finance Operations Manager

Website: www.habitatbroward.org/restore.html

Email: restore@habitatbroward.org

Volunteers are integral to the success of Habitat for Humanity. Both construction and non-construction volunteer opportunities are available. To serve as a construction volunteer, you must be 16 years of age or older. No skills are necessary; training, materials and supervision are provided by Habitat staff and volunteer house leaders. Non-construction volunteer

VOLUNTEERS, cont.

opportunities are available at the Habitat ReStore and in the corporate office. Further, volunteers can serve on the board of directors and organizational committees. Please check the website for further information if you are interested in volunteering with Habitat Broward.

Eligibility: ReStore Volunteers must be 18 years of age or older

Hours: 9:30 AM - 6:00 PM (Mon-Fri)
8:00 AM - 6:00 PM (Sat)

HANDSON BROWARD

5815-A N Andrews Way
Fort Lauderdale, FL 33309

Main: (954) 233-1300

Fax: (954) 233-1292

Dale Mandell, Executive Director

Website: www.handsonbroward.org

Email: contactus@handsonbroward.org

Hands On Broward mobilizes thousands of people each year to revitalize schools, parks, playgrounds, nonprofits, and neighborhoods. Our volunteers create art in public spaces, build sustainable gardens, teach financial literacy, respond to disasters and work to protect the environment. Opportunities to make an impact are available year-round on a daily basis to people of all ages.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

Disaster Response Team Training

Hands on Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both Hands On Broward or your place of business or worship.

JUBILEE CENTER OF SOUTH BROWARD, INC.

2020 Scott Street
Hollywood, FL 33020

(954) 920-0106

Fax: (954) 920-7799

Rene Yacinthe, Executive Director

Website: www.jubileecenterbroward.org

Email: jubileesouthbroward@gmail.com

The Jubilee Center Office of Social Services is staffed by trained volunteers, who provide referrals to government and other agencies such as the Department of Children & Families. It also provides emergency food bags, hygiene kits, clothing, photo I.D.'s, Legal Aid, Veteran's Assistance, transportation, assistance in obtaining Florida ID's, and shelter referrals. Volunteers are needed for the Soup Kitchen and Social Services office.

Hours: 8:00 AM – 10:30 PM (Mon-Fri) Office
8:00 AM – 1:00 PM (Mon-Fri) Volunteer Hours

Eligibility: Age 16 and over

VOLUNTEERS, cont.

LEUKEMIA & LYMPHOMA SOCIETY (LLS), SOUTH FLORIDA CHAPTER (954) 744-5300
200 S Park Road, Suite 400 (877) 534-0090
Hollywood, FL 33021

Bobbie Jo Bates, Executive Director

Website: www.lls.org/sofl

Email: bobbie.bates@lls.org

LLS is the world's largest voluntary health agency dedicated to the cure of blood cancer, and improvement of the quality of life of patients and their families. Whether you are a current volunteer looking for new opportunities, a former volunteer wanting to return to lend your time and efforts, or brand new to LLS volunteering, we can help you find the most meaningful opportunity for you. You can explore a wide variety of ways to get involved below. And you can find out even more on Volunteer LLS, your resource for volunteering at LLS.

Hours: Telephone – 9:00 AM – 6:00 PM (Mon-Fri)

LUPUS FOUNDATION OF AMERICA
SOUTHEAST REGION

(800) 558-0121 ext 136

Main: (561) 279-8606

2300 High Ridge Road, Suite 375
Boynton Beach, FL 33426

Fax: (561) 935-1435

Amy Yalden, Regional Director

Website: www.lupusfl.org

Email: infose@lupusfl.org

The Lupus Foundation needs volunteers for Health Fairs (knowledge about lupus and the ability to communicate about it); Creole and Spanish speaking volunteers to work with Haitian and Spanish populations answering questions about lupus; general office work to help with the mailings; and computer software expertise (someone to give additional training on the Microsoft Access Program); volunteers for the walks, help with set-up and tear-down, assisting in different tent areas. Please visit www.lupus.org/florida/pages/volunteer and complete the volunteer form, if interested. All positions are currently virtual only.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

Eligibility: Volunteers' own transportation is required. If you are driving, you must have a valid driver's license and proof of insurance. Light to moderate lifting is required to handle food packages. Level II Livescan background checks are required for adults 18 years and older. Parental permission is required for children and students under the age of 18 to volunteer.

Languages: English, Spanish and Creole

VOLUNTEERS, cont.

SALVATION ARMY

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

(954) 524-6991

Fax: (954) 761-9679

Stephen Long, Area Commander

Website: www.salvationarmybroward.org

Email: stephen_long@uss.salvationarmy.org

Volunteers are needed in the kitchen to help prepare and serve meals, food pantry; life skill classes, maintenance workers and disaster relief. To apply to become a volunteer, please download the volunteer application onto your computer, print and fill out all fillable entries and mail it to our administrative offices.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

SENIORS VS. CRIME PROJECT

Office of the Attorney General
1515 N Flagler Drive, Suite 900
West Palm Beach, FL 33401

(800) 203-3099

Fax: (561) 585-8487

Wayne Picone, Regional Director

Website: www.seniorsvscrime.com

Email: director1@svcproject.org

Volunteers through the Senior Sleuths Program work in offices throughout the state. Senior Sleuths' Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.

Eligibility: Volunteer should be age 50 or older (younger volunteers may be accepted); no criminal history and must agree to hold the personal information of clients and fellow Sleuths strictly confidential

CORAL SPRINGS OFFICE

10000 NW 29th Street
Coral Springs, FL 33065
Joann Tramonte, Manager

TEL: (954) 340-1298

Email: coralsprings@svcproject.org

By Appointment Only

TAMARAC OFFICE

7515 N Pine Island Road
Tamarac, FL 33321
Herb Daley, Manager

TEL: (954) 597-3959

Email: tamarac@svcproject.org

By Appointment Only

DELRAY BEACH OFFICE

15127 Jog Road, Suite 203
Delray Beach, FL 33446
Al Payne, Deputy Regional Director

Email: delraybeach@svcproject.org

By Appointment Only

VOLUNTEERS, cont.

SERVICE CORPS OF RETIRED EXECUTIVES (SCORE) **BROWARD SCORE CHAPTER 17**

(954) 356-7263
Fax: (954) 356-7145

299 E Broward Boulevard, Suite 123
Fort Lauderdale, FL 33301

Bridget Weston, President/CEO

Website: www.browardscore.org

Email: ch.admin0017@scorevolunteer.org

SCORE Volunteers are retired executives and business owners with special skills who provide counseling, regarding organizational skills of personnel, management, and small business loans to small business owners and companies.

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

Fees: No fee for individual counseling; some workshops or seminars have a small fee.

UNITED WAY OF BROWARD COUNTY

(954) 462-4850

1300 S Andrews Avenue
Fort Lauderdale, FL 33316

Fax: (954) 462-4877

Kathleen Cannon, LCSW, President/CEO

Website: www.unitedwaybroward.org

Email: uwbc@unitedwaybroward.org

Whether you are an individual looking to give back to the community or a company looking to connect your employees to a unique, rewarding team building opportunity we will place you with a volunteer opportunity that meets your objectives. United Way of Broward County is the official volunteer and donations arm of Broward County Emergency Management and other support agencies; mobilizing volunteers; coordinating and distributing donations, including items and funds.

Hours: 8:30 AM - 5:00 PM

Eligibility: Age 18 and over

Languages: English and Spanish



INDEX

2-1-1 Broward	198, 275, 287, 304
988 Suicide and Crisis Lifeline	236
A Joyful Heart Adult Day Center.....	70
AARP Foundation Senior Community Service Employment Program.....	115
AARP (State Office)	23, 57, 109, 309
Academy of Nutrition and Dietetics	98
Accentcare Hospice & Pallative Care of Broward	170
Accessia Health	120
Adult Senior Placement, Inc.	176
Advantage Healthcare, Inc.	229
Affordable Medical Supply, Inc.	229
Agency for Health Care Administration (AHCA).....	21, 47, 158, 223, 248
Agency for Persons with Disabilities (APD).....	89, 144, 223-224
Aging & Disability Resource Center of Broward County (ADRC) ...9-10, 19-20, 28, 46, 128, 141, 143, 153-155, 198, 204, 211-212, 224, 228, 287, 304, 309 SHINE.	211-212, 228, 310
AIDS/HIV Programs	1-5
Al-Anon Family Groups, Florida South Area 10	6
Alcohol/Substance Abuse	6-8
Alcoholics Anonymous	6
Alert1 Services, Inc.	230
Alzheimer's Association Southeast Florida Chapter.....	9
Alzheimer's / Dementia Services.....	9-17
American Cancer Society.....	289
American Cancer Society, Broward Unit.....	98
American Council of the Blind.	25
American Diabetes Association Florida Affiliate, Inc.	98
American Dietetic Association.....	99
American Foundation for the Blind (AFB).....	25
American Heart Association (AHA)	99
American Heart Association, Greater Miami/Fort Lauderdale	99
American Institute for Cancer Research (AICR).....	99
American Liver Foundation (ALF)	100
American Lung Association – Fort Lauderdale	100
American Parkinson Disease Association (APDA).....	100
American Parkinson Disease Association (APDA - South Florida).....	100
American Red Cross Broward County Chapter.....	93, 275, 311
American Speech Language Hearing Association (ASHA)	78
Americans With Disabilities Act (ADA)	56, 145
Annie L. Weaver Health Center.....	40-41
ARC Broward, Inc.	90, 146
Ann Storck Center, Inc.	89
Archways, Inc.	236
Area Agencies on Aging (Aging & Disability Resource Centers).....	18-20
Area Agency on Aging of Broward County (AAABC) / Aging and Disability Resource Center (ADRC)	9-10, 19-20, 28, 46, 204, 309

INDEX – CON'T.

ConnectingWithU.....	309
Grandparent Support Program	28
Health & Wellness classes	309
IN2L Tablet.....	9
NAN (Navigating Aging Needs)	10
Powerful Tools for Caregivers	28
Savvy Caregiver Programs.....	28
Senior Intervention and Education Program (SIEP)	28
SHINE	310
Therapeutic Robotic Pets	9
United for Seniors.....	46
Words to the Wise	310
Assisted Living / Administering Agencies	21-22
Assisted Living Facilities, Link.....	21
Associations and Clubs	23-24
Austin-Hepburn Center.....	136, 140, 211, 265, 281
Automated Health Systems (AHS)	224-225
B’Nai B’Brith	134, 192
Beach Community Center	212
Bernard P. Alicki Health Center.....	167
Big Smiles Care Services	70
BioRelief, Inc.	230
Blind Services	25-27
Blinded Veterans Association (BVA)	25
Boulevard Gardens Community Center.....	135
Broward Addiction Recovery Center (BARC)	6, 236-237
Broward Adult Day Care Center.....	71
Broward ALF.Com.....	176
Broward College.....	112
Broward College Dental Clinic.....	81
Broward College Vision Clinic	118
Broward Community & Family Health Centers, Inc.	40
Broward Community Justice Alternatives (BCJA)	213
Broward County Animal Care.....	93
Broward County Bar Association (BCBA).....	213
Broward County Call Center.....	94, 198-199
Broward County Clerk of Courts.....	55, 214, 265
Broward County Court Mediation and Arbitration	214
Broward County Elderly and Veterans Services.....	10, 29, 121-122, 206-207, 304
Broward County Emergency Management.....	94-95, 275-276
Broward County Health Department	1, 42, 59
Broward County Housing Authority (BCHA)	182-183
Broward County Housing Finance.....	160
Broward County Human Rights Section	47-48, 215
Broward County Library:	
Main Library.....	218
Books by Mail	218-219

INDEX – CON'T.

Library Cards	218
Library Locations	220-222
Talking Book Library	219
Broward County Medical Association	47, 155
Broward County Minority Builders	161
Broward County Nancy J. Cotterman Sexual Assault Treatment Center (SATC)	237-238
Broward County Office of the Medical Examiner	123
Broward County Office of the Public Defender	215
Broward County Optometric Association	118
Broward County Parks and Recreation Division	253
Broward County Property Appraiser's Office	58
Broward County Revenue Collection Division	56, 109-110, 148, 265
Broward County School Board	112-113
Broward County Sheriff's Office	66-67
Broward County Supervisor of Elections	60
Broward County Talking Book Library	219
Broward County Transportation Department / Transit	147, 289-290
Broward Health Cora E. Braynon Family Health Center	41, 81
Broward Health Corporate Office / Hospitals:	
Broward Health / Corporate Office	174
Broward Health Coral Springs	174
Broward Health Imperial Point	174
Broward Health Medical Center	174
Broward Health North	174
Broward Health North Memory Disorder Center	10, 29, 61
Broward Health Primary Care Centers	40-42
Broward Healthpoint	30, 155
Broward House, Inc.	1
Broward Housing Solutions	176, 238
Broward Outreach Centers / Hollywood	167, 276
Broward Partnership for the Homeless, Inc. (BPHI)	276
Broward Sheriff's Offices	66-67
BrowardALF.com	177
Bruce W. Carter Department of Veteran Affairs Medical Center (VAMC)	2, 31, 61, 305
Career Source Broward	115, 149
Caregiver Services / Support	28-37
Carl Shechter Southwest Focal Point Adult Day Care Center	
.....	11, 31-32, 71-72, 212
Carl Shechter Southwest Focal Point Senior Center	
.....	62, 129, 136, 200, 207, 212, 266, 281, 298
Catholic Hospice, Inc.	170
Catholic Housing Management	177
Center for Active Aging / Northeast Focal Point	
.....	32, 72, 129, 134, 199, 267, 281-282, 290-291
Center for Active Aging / Northeast Focal Point Program for Spanish, Creole and Portuguese Elders	11, 71-72, 281-282
Center for Hearing and Communication	78

INDEX – CON'T.

Center for Independent Living (CIL)	149
Centers for Medicare and Medicaid Services (CMS).....	227-228
Chambers of Commerce	38-39
Chrysalis Health	238
City of Coconut Creek:	
City Hall.....	291
Community Center.....	254
Police Department	67
Recreation	254
Senior Center – City of Coconut Creek Senior Center	254, 267
Transportation	291
City of Cooper City:	
Parks & Recreation.....	254
Police Department.....	67
Transportation	291-292
City of Coral Springs:	
Community Development	161
Passports.....	264
Police Department	67
Recreation	292
Senior Center at Sartory Hall.....	272
Transportation	292
City of Dania Beach:	
Housing Authority	184
Parks & Recreation.....	255
PJ Meli Park	255
Police Department.....	66
Transportation	292-293
City of Deerfield Beach:	
Alzheimer's/Dementia Services – Center for Active Aging/Northeast Focal Point	11, 32, 281-282
Day Care Programs – Center for Active Aging/Northeast Focal Point.....	72
Housing Authority	184-185
Palms of Deerfield	185
Stanley Terrace	185
Parks & Recreation.....	255
Police Department.....	66
Senior Center – Center for Active Aging/Northeast Focal Point	267
Social Services – Center for Active Aging/Northeast Focal Point.....	281-282
Transportation	293
City of Fort Lauderdale:	
Housing Authority	185-186
Dixie Court Apartments.....	186
Dr. Kennedy Apartments	186
Northwest Gardens V	186
Sailboat Bend	186
Suncrest Court.....	186

INDEX – CON'T.

Housing & Community Development	162
Police Department.....	67
Parks & Recreation.....	255-256
Holiday Park	255-256
Transportation	293
City of Hallandale Beach:	
Food Pantry – Austin Hepburn Senior Center.....	141
Human Services Department.....	200
Parks & Recreation – Cultural Community Center.....	257
Police Department.....	67
Senior Center - Austin Hepburn Center.....	267
Transportation	295
City of Hollywood:	
Community Development	163
Housing Authority	187-188
Apollo Terrace.....	187
Driftwood Terrace	187
Hollywood Village Apartments	188
Police Department.....	67
Parks & Recreation.....	257-258
Boulevard Heights Community Center.....	257
David Park & Community Center	257
Dr. Martin Luther King Community Center.....	257
Senior Center-Fred Lippman Multipurpose Center	270
Social Services	283
City of Lauderdale Lakes:	
Alzheimer's/Dementia Services.....	13-14
Caregiver Services/Support-Lauderdale Lakes Alzheimer's Care Center.....	34
Parks & Recreation.....	257
Police Department.....	66
Senior Center – Lauderdale Lakes Senior Center	269
Social Services.....	282
City of Lauderhill:	
Food Pantry- Sadkin Community Center.....	138
Parks & Recreation.....	257
Police Department.....	67
Senior Center –Sadkin Community Center	271
Social Services	282
Telephone Reassurance	288
Transportation	294
City of Lighthouse Point:	
Police Department.....	67
Transportation	295
City of Margate:	
Adult Day Care-Northwest Focal Point.....	74
Caregiver Services/Support-Northwest Focal Point	36
Police Department.....	67

INDEX – CON'T.

Parks & Recreation.....	258
Weisinger Community Center.....	258
Senior Center – Northwest Focal Point	132, 271
Social Services	285
Telephone Reassurance.....	288
Transportation	295, 301
City of Miramar:	
Adult Day Care – Southcentral/Southeast Focal Point	75-76
Caregiver Services/Supports.....	36
Food Pantry– Southcentral/Southeast Focal Point	136
Police Department	67
Senior Center – Southcentral/Southeast Focal Point	133, 199, 272
Senior Center – Sunset Lakes Senior Center.....	273
Social Services	285-286
Transportation	296
City of North Lauderdale:	
Parks & Recreation.....	296
Police Department.....	66
Transportation	296
City of Oakland Park:	
Police Department.....	66
City of Parkland:	
Police Department.....	67
Parks & Recreation.....	258
City of Pembroke Pines:	
Adult Day Care – Carl Shechter Southwest Focal Point.....	11, 71-72
Caregiver Services/Support.....	31-32
Counseling.....	62
Housing Division.....	187
In-Home Services.....	207
Police Department.....	68
Senior Center – Carl Shechter Southwest Focal Point.....	129, 200, 266
Social Services.....	281
Transportation	297
City of Plantation:	
Police Department.....	68
Parks & Recreation.....	258-259
City of Pompano Beach:	
Housing and Urban Improvement.....	163
Housing Authority of the City of Pompano Beach.....	187
Parks & Recreation.....	259
Emma Lou Olson Civic Center.....	259
Herb Skolnick Center	259
Police Department.....	66
Transportation	298
City of Sunrise:	
Finance & Administrative Department - Grants Division.....	164

INDEX – CON'T.

Food Pantry	139
Parks & Recreation	260
Police Department	68
Senior Center – Sunrise Senior Center	273
Social Services	283
Transportation	298-299
City of Tamarac:	
Community Center	260
Food Pantry	139
Parks & Recreation	260
Police Department	66
Social Services	260, 299
Transportation	299
City of Weston:	
Police Department	66
Recreation	260-261
City of Wilton Manors:	
Police Department	68
Recreation	261
Transportation	300
City Parks and Recreation Departments	254-262
Cleveland Clinic Hospital	174
Clinica De Las Americas	41
Clinics	40-45
Coast to Coast Legal Aid of South Florida, Inc.	106, 215-216
Community Access Center, Inc. (CAC)	156, 200
Community Action Agency (CAA)	129-130
Community Care for the Elderly (CCE)	206-207
Community Development Block Grant	159
Community Development Block Grant Agencies	160-166
Community Enhancement Collaboration CEC	140
Companion / Homemaker Services Agencies	46
Companion / Homemaker Services, Link	46
Comprehensive Assessment Review and Evaluation for Long-Term Care (CARES)	227
Comprehensive Care Center (CCC)	2, 41
Congregate Meal Sites	134-135
Connections	177
Consumer Services	47-60
Complaints	47-53
Agency for Healthcare Administration (AHCA)	47
Broward County Medical Association	47
Broward County Human Rights Section	47-48
Federal Aviation Administration (FAA)	48
Federal Deposit Insurance Corporation (FDIC)	48
Federal Department of Business and Professional Regulation (DBPR) / Office of The Condominium Ombudsman-Fort Lauderdale	48-49
Florida Department of Elder Affairs	49

INDEX – CON'T.

Florida Department of Financial Services	49-50
Florida Public Service Commission	50
Long Term Care Ombudsman Program (LTCOP)	50-51
National Consumers League Fraud Center	51
National Do Not Call Registry	51
State of Florida Division of Hotels and Restaurants	52
US Department of Agriculture (USDA) Food & Safety Inspection.....	52
US Department of Housing and Urban Development	52-53
US Food and Drug Administration (FDA)	53
Protection	53-54
Equifax Credit Information Services, Inc.....	53
Florida Department of Health-Broward	53
National Consumers League	54
Credit / Debt Management	54-55
Greenpath Financial Wellness.....	54
Navicore Solutions.....	55
Licenses / Permits	55-56
Broward County Clerk of Courts Marriage License Office.....	55
Broward County Revenue Collection Division	56
Publications / Resources	56-57
Americans with Disabilities Act (ADA)	56
Eldercare Locator	56-57
Florida Department of Elder Affairs	57
Taxes.....	57-59
AARP (State Office).....	57
Broward County Property Appraiser's Office	58
Internal Revenue Service - Taxpayer Advocate Service	58
Internal Revenue Service – VITA/TCE	59
Vital Statistics	59
Voter Information	60
Broward County Supervisor of Elections	60
League of Women Voters of Broward County	60
Continuum Care of Broward	172
Cora E. Braynon Family Health Center	41, 81
Counseling	61-65
Broward Health North Memory Disorder Center.....	61
Bruce W Carter Department of Veteran Affairs Medical Center (VAMC).....	61
City of Pembroke Pines.....	62
City of Tamarac	62
Goodman JFS of Broward	62-63
Memorial Cares	63
Mental Health America of Southeast Florida	63
Seth Line	64
Nova Southeastern University (NSU) Psychology Services Center	64
Smith Community Mental Health	65
Sunserve Counseling and Psychotherapy Services	65
Credit / Debt Management	54-55

INDEX – CON'T.

Greenpath Financial Wellness.....	54
Navicore Solutions.....	55
Crime Prevention Programs	66-69
Seniors Vs Crime Project	68
State Attorney's Office-17 th Judicial Circuit-Broward County.....	69
Dania Beach Medical Equipment and Supplies, Inc.....	231
Daniel D. Cantor Senior Center.....	12, 32-33, 135, 268
David Posnack Jewish Community Center.....	136, 268-269
Day Care Programs.....	70-77
A Joyful Heart Adult Day Center.....	70
Big Smiles Care Services.....	70
Broward Adult Day Care Center.....	71
Carl Shechter Southwest Focal Point Adult Day Care Center.....	71-72
Center for Active Aging/Northeast Focal Point	72
Florida Pace Center, Inc. (PACE).....	72
Golden Smile Adult Day Care.....	73
Noble A McArtor Adult Day Care Center	73
Northwest Federated Woman's Club Day Care Center.....	73-74
Northwest Focal Point Adult Day Care Center	74
Sarahcare Adult Day Care of Pembroke Pines	74
Sarahcare of Coral Springs Adult Day Care	75
Senior Social Club (The)	75
SouthCentral/SouthEast Focal Point Adult Day Center (SCSEFP)	75-76
Tamarac Senior Center, Inc.	76
Tender Loving Care Adult Day Health Center	76-77
Wilton Manor Adult Day Care Center & Time Together Mental Health Care Program	77
Deaf / Hearing Impaired Services	78-80
American Speech Language Hearing Assn (ASHA).....	78
Center for Hearing and Communication	78
Florida Telecommunications Relay, Inc.....	79
Hear for Good, Inc.	79-80
International Hearing Society/Hearing Helpline	80
Lions Club International.....	80
Dental Services	81-83
Broward College Dental Clinic.....	81
Broward Health Cora E Braynon Family Center	81
Florida Department of Health-Broward County.....	81-82
Nova Southeastern University College of Dental Medicine	82-83
Department of Children & Families (DCF).....	7, 21, 84-88, 197, 226, 240
Abuse Hotline	84
Access Florida and Programs.....	21, 84-87, 196, 225
Adult Protective Services and Intervention Programs.....	87-88
Substance Abuse and Mental Health Program.....	7, 88, 240
Food Assistance (SNAP).....	84-85
Developmental Disabilities	89-92
Agencies for Persons with Disabilities (APD)	89

INDEX – CON'T.

Ann Storck Center, Inc	89
ARC Broward, Inc.....	90
Goodwill South Florida	91
Special Olympics Florida/Healthy Community Southeast.....	91
United Community Options of South Florida	92
Disaster Services	93-97
www.ready.gov	97
Disease Information and Prevention	98-105
Domestic Violence Programs and Shelters	106-108
Driving Courses / Licenses.....	109-111
Easterseals South Florida, Inc	11, 207
Education	112-114
Elder Helpline Statewide Information Number.....	203
Eldercare Locator	56-57, 201
Emergency Food Sites	137-140
Employment	115-117
Encompass Health Rehabilitation Hospital.....	174
Epilepsy Alliance Florida	43, 101-102
Eye Care	118-120
Equifax Credit Information Services	53
Family Success Administration Division (FSAD)	123-124, 130
Federal Aviation Administration (FAA)	48
Federal Deposit Insurance Company (FDIC)	48
Feeding South Florida	124, 141
Financial Assistance.....	121-128
Utilities	128-133
Florida Atlantic University (FAU)	113
Florida Bar, The	217
Florida Chamber of Commerce	39
Florida Commission for the Transportation Disadvantaged (CTD).....	300
Florida Department of Business and Professional Regulation (DBPR) / Office of the Condominium Ombudsman – Fort Lauderdale	48-49
Florida Department of Children & Families (DCF)	7, 21, 84-88, 141, 196, 225, 239
Abuse Hotline	84
Access Florida and Programs.....	21, 84-88, 196, 225
Adult Protective Services and Intervention Programs.....	87-88
Substance Abuse and Mental Health Services	7, 88, 239
Food Assistance (SNAP).....	84-85
Florida Department of Education - Division of Vocational Rehabilitation.....	116
Florida Department of Elder Affairs (DOEA).....	48-49, 57, 205, 210, 226
Comprehensive Assessment Review and Evaluation for Long-Term Care (CARES)	226, 249
Florida Department of Financial Services.....	49-50, 210
Florida Department of Health - Broward County	42, 53, 81-82, 196
Florida Department of Highway Safety & Motor Vehicles.....	110
Florida Division of Blind Services	26
Florida Division of Emergency Management (FEMA).....	95

INDEX – CON'T.

Florida Housing Finance Corporation.....	178
Florida International University (FIU).....	114
Florida Medical Center	173
Florida Pace Center, Inc. (PACE).....	72
Florida Poison Information Center, Miami	156
Florida Public Service Commission (PSC)	50
Florida Silver Alert Plan.....	13
Florida Telecommunications Relay, Inc.....	79
Food	134-140
Congregate Meals	134-136
Food Pantries / Soup Kitchens.....	137-140
Food Assistance.....	141-143
Grocery Delivery.....	142
Home Delivered Meals.....	143
Food SNAP Fraud Hot Line.....	141
Fort Lauderdale Behavioral Health Center	175
Fort Lauderdale Veteran Center - Main.....	305
Fred Lippman Multipurpose Center.....	269
Gateway Community Outreach, Inc.....	124, 137
Gateway Terrace Apartments	135
Glaucoma Foundation, The.....	101, 118
Golden Smile Adult Day Care	73
Good Days	125
Goodman JFS of Broward.....	62-63, 106-107, 150, 284, 311
Goodwill South Florida.....	91, 116, 151
Greenpath Financial Wellness	54, 125
Grocery Delivery	142
Guardian Medical Monitoring	231
Guide Dog Foundation for the Blind, Inc.	26, 151
Gulf Coast Jewish Family and Community Services, Inc.	239-240
Habitat for Humanity of Broward County	178, 311
Habitat Re-Store	311-312
Handicapped / Disabled Services	144-152
Handson Broward	95-96, 313
HCA Florida University Hospital	174
HCA Florida Westside Hospital	174
HCA Florida Woodmont Hospital	174, 176
Health / Medical Services.....	154-158
Healthcare Ready	96
Healthwell Foundation.....	126
Hear For Good, Inc.....	79-80
Heart2Heart Senior Outreach of South Florida.....	33, 209
Henderson Behavioral Health	8, 241-242
Hispanic Unity of Florida, Inc.....	198
Holy Cross Hospital.....	174
Home Delivered Meals	143
Home Health Agencies.....	159

INDEX – CON'T.

Home Health Agencies Link	159
Home Improvement & Repair	160-167
Homeless Services	168-170
Homeownership Preservation Foundation	180
Hope Outreach Center	131, 140
Hope South Florida, Inc.	168-169
Hospice	171-173
Hospitals / Medical Facilities:	174-176
Emergency Hospitals – North County	174
Emergency Hospitals – Central County	174
Emergency Hospitals – South County	175
Non-Emergency Hospitals	175
Psychiatric Facilities	176
House of Hope, Inc.	8
Housing	177-196
Housing Choice Voucher (Section 8) Program Guidelines	191-192
Low Income/Subsidized Private Rental Housing Guidelines	189
Public Housing Authorities and Residences	183-188
Section 8 Supportive Housing for the Elderly & Disabled Guidelines	191-192
Section 8 Public Housing Residences	193-194
Section 811 Supportive Housing for Persons with Disabilities Guidelines	196
Section 811 Residences for Persons with Disabilities	196
Immigrant / Refugee Services	197-198
Information and Referral	199-206
In-Home Services	207-210
Insurance	211-213
Internal Revenue Service / Taxpayer Assistance Center –VITA	58-59
International Hearing Society/Hearing Aid Helpline	80
Jewish Adoption and Foster Care Options (JAFCO)	33-34, 209
Joyful Heart Adult Day Center (A)	70
Jubilee Center of South Broward, Inc.	127, 139, 286, 313
Kindred Hospitals:	
Kindred Hospital Fort Lauderdale	175
Kindred Hospital Hollywood	175
Kurt & Alice Walter Adult Day Care Center	12, 32-33
Lauderdale Lakes Alzheimer Care Center	13, 34
Lauderdale Lakes Health Center	41
Lauderdale Lakes Senior Center	135, 270
League of Women Voters of Broward County	60
Leukemia & Lymphoma Society, South Florida Chapter	102-103, 127-128, 314
Legal Services	214-218
Library Services	219-223
Licenses / Permits	55-56
Lifeline Systems Company	232
LifeNet4Families	138, 169
Light of the World Clinic, Inc.	43
Lighthouse of Broward County	26-27

INDEX – CON'T.

Living Water Care Center	44, 138
Lions Club International – Fort Lauderdale	80, 119
Long-Term Care Ombudsman Program (LTCOP)	22, 50-51, 249-250
Lupus Foundation of America, Southeast Region	102, 314
Lupus Foundation of America, Inc.	102
Mar-J Medical Supply, Inc.	233
Margate Health Center	42
Mc Tyre Park	136
Meals:	134-143
Congregate Meals	134-136
Food Pantries / Soup Kitchens	137-140
Home Delivered Meals	143
Medguard Alert, Inc.	233
Medic Alert Foundation	234
Medic Pharmacy & Surgical	234
Medicaid	224-227
Medical Decision Services	234
Medical Equipment and Supplies	230-236
Medicare	228-229
Medscope America Corporation	235
Memorial Boulevard Heights Senior Center	137
Memorial Cares	63
Memorial Healthcare / Hospitals:	
Joe Dimaggio Children's Hospital	175
Memorial Hospital Miramar	175
Memorial Hospital Pembroke	175
Memorial Hospital West	175
Memorial Regional Hospital	175
Memorial Regional Hospital South	175
Memorial Healthcare Outpatient Rehabilitation Center	112
Memorial Healthcare System / Primary Care Centers	44-45
Mental Health America of Southeast Florida	63-64, 242-243
Seth Line	64, 242-243
Mental Health Services	237-247
Military Onesource	309
Minority Development & Empowerment, Inc. (MDEI)	198
Mount Olive Development Corporation (MODCO)	2, 131, 278
Multiple Sclerosis Foundation	103
NAMI Broward County, Inc.	243-244
National Alliance on Mental Illness (NAMI) Florida	243
National Active & Retired Federal Employees Association	23
National Cancer Institute (NCI) Cancer Information Center	103
National Consumers League	51, 54
National Consumers League Fraud Center	51
National Council on Aging (NCOA)	24
National Do Not Call Registry	51
National Foundation for Cancer Research (NFCR)	103

INDEX – CON'T.

National Kidney Foundation	104
National Passport Information Center	264
National Rehabilitation Information Center (NARIC)	105, 152
National Scleroderma Foundation	104
Navicore Solutions	55, 127
Neighborhood Housing Services of South Florida	180
Next Day Access	235
Next Step in Care / United Hospital Fund	34-35
Noble A. McArtor Adult Day Care Center	35, 73, 136
Northwest Federated Womans Club of Broward County	14, 35, 132, 136, 270-271, 302
Northwest Federated Woman's Club Daycare Center	73-74
Northwest Focal Point Adult Day Center	36, 74
Northwest Focal Point Senior Center	133, 135, 212, 271, 286, 289, 302
Nova Southeastern University (NSU):	
College of Dental Medicine	83-84
Education	115
Eye Institute	120
Library	222
Psychology Services Center	14, 64, 244
Nurse Registries Link	248
Nursing and Convalescent Homes	249-253
Selecting a Nursing Home	251-253
Nursing Home Facilities, Link	249
Out of the Closet Thrift Store	3
Pantry of Broward, Inc., The	139, 203
Parkinson's Disease Foundation	101
Parks and Recreation	254-263
Passports	264-266
Passport Locations	265-266
Pembroke Towers	188
Personal Living Alert	235
Pickett Fences Family	132, 244-245
Pines Care Medical Center	45
Placement Counselors Corp	181
Pompano Beach Veteran Center	308
Poverello Center	3, 1397
Poverello Live Well Center	4
Poverello Thrift Store	4
Prevent Blindness America	27
Promedica Hospice – Broward	172
Psychiatric Facilities	176
Publications	56-57
Public Housing Authorities and Residences	183-196
Rebel's Drop-In Center	245
Rebuilding Together Broward County	166
Regional Passport Office – Miami	264
RX Response	96

INDEX – CON'T.

SAGE of South Florida	271-272
Sadkin Community Center	272
Safelink Wireless.....	133-134
Safetynet Tracking Systems.....	235-236
Salvation Army	97, 139, 169, 278, 315
SarahCare Adult Day Care of Pembroke Pines	74
SarahCare of Coral Springs Adult Day Care	75
Senior Advantages Assisted Living Placement Services.....	181
Senior Centers	267-275
Austin Hepburn Center Senior Mini Center	267
Carl Shechter Southwest Focal Point Senior Center.....	267
Center for Active Aging/Northeast Focal Point	268
City of Coconut Creek Senior Center	268
Daniel D. Cantor Senior Center.....	269
David Posnack Jewish Community Center.....	269-270
Fred Lippman Multipurpose Center	270
Lauderdale Lakes Senior Center.....	270
Northwest Federated Womans Club of Broward	270-271
Northwest Focal Point Senior Center	271
SAGE of South Florida (Senior Action in a Gay Environment)	271-272
Sadkin Community Center	272
Senior Center at Sartory Hall.....	273
Southcentral/Southeast Focal Point Senior Center	273
Sunrise Senior Center	274
Sunset Lakes Senior Center	274
Tamarac Senior Center	275
The Volen Center	275
Senior Center at Sartory Hall	273
Senior Citizen Law Project	107, 216-217
Senior Community Service Employment Program (SCSEP)/AARP Worksearch	115
Senior Social Club, The.....	75
Seniors Eyecare Program (SEP).....	27, 120-121
Seniors vs. Crime Project.....	68, 315
Service Corps of Retired Executives (SCORE).....	316
Seth Line.....	64, 243
Shaoni Medical Solutions, Inc.	236
Shelters	276-279
SHINE Serving Health Insurance Needs of Elders.....	211, 212-213, 229, 311
Silver Impact, Inc.....	245-246
Simon Foundation for Continence	105
Smith Community Mental Health	65, 246
Smooth Transitions of South Florida	181-182
Social Security Administration.....	229, 280-281
Social Security Fraud	281
Social Services.....	282-287
SOREF Jewish Community Center	139
Southcentral/Southeast Focal Point Senior Center.....	134, 137, 273, 286-287, 296-297

INDEX – CON'T.

Southcentral/Southeast Adult Day Care	36, 75-76
Southwest Focal Point Day Care Center	11, 31-32, 71-72
Southwest Focal Point Senior Center	62, 130, 137, 201, 208, 213, 267, 282, 298
Special Olympics Florida / Health Community Southeast	92
Specialty Care Center	42
Special Needs Registry	96, 277
St. Anthony's Rehabilitation Hospital	175
St. Andrews Towers	135
St. Elizabeth Gardens	135
State Attorney's Office – 17 th Judicial Court Broward County	69
State of Florida Division of Hotels and Restaurants	52
Statewide Elder Helpline Directory	204-206
Sunrise Senior Care, Inc.	15
Sunrise Senior Center	140, 213, 274, 284
Sunserve	4-5, 65, 246-247
Sunshine Senior Placement	182
Sunset Lakes Senior Center	137, 274, 297
Supplemental Nutrition Assistance Program (SNAP)	85-86
Tamarac Senior Center	76, 275
Taskforce for Ending Homelessness	278-279
Taxes	57-59
AARP (State Office)	57
Broward County Property Appraiser's Office	58
Internal Revenue Service - Taxpayer Advocate Service	58
Internal Revenue Service – VITA/TCE	59
Telephone Reassurance	288-289
2-1-1 Broward (211)	288
Aging and Disability Resource Center (ADRC)	288
City of Lauderhill	289
Northwest Focal Point Senior Center	289
Tender Loving Care Adult Day Health Center	15, 36-37, 76
The Palms of Deerfield Beach	135
The Pantry of Broward, Inc.	139, 203
The Senior Social Club	75
TOPS Paratransit Transportation Options	148, 291
Town of Davie:	
Community Services	167
Parks & Recreation	262
Police Department	67
Transportation	303
Town of Hillsboro Beach:	
Transportation	303
Town of Lauderdale-By-The-Sea:	
Community Center	263
Parks & Recreation	263
Transportation	303-304
Transportation	290-304

INDEX – CON'T.

American Cancer Society	290
Broward County Transit (BCT)	290
Broward County Transit (BCT) / ADA Paratransit Services (TOPS)	291
Center for Active Aging/Northeast Focal Point	291-292
City of Coconut Creek City Hall	292
City of Cooper City Parks & Recreation	292-293
City of Coral Springs Parks & Recreation	293
City of Dania Beach	293-294
City of Deerfield Beach	294
City of Fort Lauderdale Transportation and Mobility Department	294
City of Hallandale Beach/Planning, Zoning & Transportation	295
City of Lauderdale Transportation Department	295
City of Lighthouse Point Public Works Department	296
City of Margate Inter-City Transportation Program	296
City of Miramar/Southcentral/Southeast Focal Point Senior Center	296-297
City of Miramar/Sunset Lakes Community Center	297
City of North Lauderdale Parks & Recreation	297
City of Pembroke Pines/Transit Program	298
City of Pompano Beach	299
City of Sunrise Department of Leisure Services/Transportation	299-300
City of Tamarac/Social Services	300
City of Wilton Manors Leisure Services Department	301
Florida Commission for the Transportation Disadvantaged (CTD)	301
Northwest Federated Woman's Club of Broward County	302
Northwest Focal Point Senior Center	302
Town of Davie/Community Bus Services	303
Town of Hillsboro Beach	303
Town of Lauderdale-by-the-Sea	303-304
United Community Options of South Florida (UCO)	304
United Community Options of South Florida	93, 118, 153, 304
United Home Care	16-17, 210
United States Department of Agriculture (USDA) Food & Safety Inspection	52
United States Citizenship and Immigration Services	198
United States Department of Health and Human Services	129, 158
United States Department of Housing and Urban Development (HUD)	189, 191
United States Department of Veterans Affairs	
Outpatient Clinic (Broward)	307
Vet Centers	308
United States Department of Veterans Affairs (Crisis Line)	247, 305, 306
United States Food and Drug Administration (FDA)	53
United Way of Broward County	97, 316
Upstream Deliveries LLC	143
Utilities	129-134
Vet Assist	309
Vet Assist – South Florida	309
Veterans Services	305-309
Vital Statistics	59

INDEX – CON'T.

Vitas Hospice Satellite Office - Broward	172-173
Volen Center, The	16, 209-210, 275
Volunteers of America of Florida / Broward County Program	169-170, 182
Volunteers	310-316
Voter Information	60
William “Bill” Kling Department of Veterans Affairs Outpatient Clinic	307
Wilton Manors Adult Day Care Center	77, 247
Wilton Manors Time Together Mental Healthcare Program	77, 247
WPI Acquisition Corp DBS Woodbury Health Products	236
Women In Distress of Broward County	107-108, 218, 279