Aging & Disability Resource Center of Broward County
5300 Hiatus Road
Sunrise, FL 33351
(two blocks south of Commercial Boulevard)

AADRC
Aging & Disability Resource Center of Broward County
Pointing You in the Right Direction!

2019-20

An Aging & Disability Resource Center and Memorial Healthcare System Production
Welcome to sharing our Senior Resource Directory!

Our county is the year-round home to over 451,000 elders. Many retired to South Florida from other parts of the nation, when they were well, self-sufficient, and a major contributing force to the economy. Others were experiencing declining health and seeking a warmer climate. Many arrived as a couple and suffered the loss of a spouse with the progression of time.

Since its incorporation, in 1974, as the first Area Agency on Aging (AAA) in Florida, and one of the initially designated entities in the nation, the Areawide Council on Aging has planned, coordinated, and funded services beneficial to our elders. Employing Federal Older Americans Act, State Community Care for the Elderly, Home Care for the Elderly, and Alzheimer’s disease Initiative Allocations, along with local matching monies, the non-profit 501(c)(3) organization employs needs assessment data and sponsors public hearings to secure input in its planning processes.

The AAA provides and funds programs such as Adult Day Care, Transportation, Home Delivered and Congregate Meals, Health and Wellness Classes, Home Repairs, Legal Services, Respite Care, Elder Abuse Education and Training, and more. In addition, through the Aging and Disability Resource Center (ADRC) we serve as a “one-stop shopping” entity, providing extensive information, referral, and benefits counseling, along with a website for elders, caregivers, professionals, and others seeking assistance pertinent to senior issues.

Our website may be accessed at www.adrcbroward.org, and our Elder Helpline may be reached at 954-745-9779. Serving Health Insurance Needs of Elders (SHINE) Volunteers are stationed in our administrative offices, as well as other locations, countywide, where older persons congregate. They provide sage advice to seniors seeking health insurance counseling.

Our Staff is working industriously to update the Resource Directory. Kindly contact the ADRC at 954-745-9567 with any changes or updates.

Our partnership with Memorial Healthcare System has provided us the financial resources to cover some of the costs associated with producing the Resource Directory. Sales of the document are of vital importance to our nonprofit 501(c)(3) organization, which is committed toward assuring that program information is updated on a continuum throughout the year. We thank Memorial for their commitment to supporting the ADRC and seniors in our community. Since its inception in 1953, Memorial Healthcare System has been a leader in providing high quality health care services to South Florida residents. Today, it is one of the largest public healthcare systems in the nation and highly regarded for its exceptional patient and family-centered care.

Charlotte Mather-Taylor, Executive Director
Aging and Disability Resource Center
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The Ryan White Program is a federal program that provides AIDS/HIV related health services. The program assists those who do not have sufficient health coverage or financial resources for coping and have HIV disease.

**Eligibility:** To be eligible, you must be HIV positive; a Broward County resident; and meet income requirements that vary by service from 300% to 400% of the Federal Poverty Level.

**Fees:** Ryan White Part A; Medicaid and Medicare Part B

Broward House provides case management, assisted and independent housing, substance abuse and mental health counseling, prevention and intervention, medical services, and advocacy to those living with HIV and other major health issues.

**Office Hours:** 8:30 AM – 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.
**AIDS PROGRAMS, con’t.**

**BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS**
**MEDICAL CENTER (VAMC)**
1201 NW 16th Street
Miami, FL 33125

Website: [www.miami.va.gov](http://www.miami.va.gov)

The Center serves as an AIDS/HIV Center, a Prosthetic Treatment Center for spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

**Eligibility:** Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

**Office Hours:** 8:00 AM – 4:00 PM (Mon-Fri)

**Languages:** English & Spanish

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**CITY OF HALLANDALE BEACH/HUMAN SERVICES DEPT.**

Austin Hepburn Center
1000 NW 8th Avenue
Hallandale Beach, FL 33009

Website: [www.hallandalebeachfl.gov](http://www.hallandalebeachfl.gov)

HIV testing is conducted by Care Resources of South Florida every first and third Wednesday of each month.

**Office Hours:** 10:00 AM - 6:00 PM

**Fees:** No set fee

**Documents:** ID required

**Languages:** English, Spanish & Creole

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**MOUNT OLIVE DEVELOPMENT CORPORATION**

401 NW 9th Avenue
Fort Lauderdale, FL 33311

Website: [www.mountolivemodco.org](http://www.mountolivemodco.org)

MODCO provides the following services for people living with AIDS/HIV: housing and medical case management; affordable housing; emergency short term support housing (up to 60 days); shared housing; single family housing; adult independent living facility; HIV outreach and testing; and support groups.
AIDS PROGRAMS, con’t.

Eligibility: Diagnosis of AIDS/HIV

OUT OF THE CLOSET THRIFT STORE
2097 Wilton Drive
Wilton Manors, Florida  33305
(954) 358-5580  Fax: (954) 358-5581
HIV Testing: (954) 303-6148
Website: www.outofthecloset.org  Email: 2pickitup@outofthecloset.org

Out of the Closet is owned and operated by the AIDS Healthcare Foundation. Your donations to Out of the Closet Thrift Stores, help in the fight against HIV and AIDS. Items, in salable condition, generate tax-free sales, which in turn fund life-saving medical care.

This location offers free confidential HIV testing and counseling. The testing site provides confidential testing services utilizing the OraQuick Advanced Rapid HIV Antibody Test. A blood sample is taken, by a simple finger-stick procedure, and the test is processed in about 20 minutes. While you wait, counselors will address any questions people have about HIV transmission, as well as advise about protecting yourself and your partner(s) from future infection.

Office Hours: HIV Testing: 10:30 AM - 7:00 PM, (Mon-Fri), 12:00 PM - 7:00 PM (Sat); 12:00 PM - 6:00 PM (Sun)

Fees: Free service for HIV testing and counseling

POVERELLO CENTER
2056 N. Dixie Hwy
Wilton Manors, FL 33305
(954) 561-3663  Fax: (954) 566-7868
Thomas Pietrogallo, CEO
Website: www.poverello.org

The center provides a weekly food box for AIDS/HIV patients.

Office Hours: The food bank is available Monday through Friday, 9:00 AM - 5:00 PM; A thrift store operates Monday through Saturday, from 10:00 AM - 7:00 PM, providing clothing, etc. to clients. Except the first Saturday of the month, 9:00 AM - 6:00 PM

Languages: English, Spanish, French, and Creole.

Fees: No set fee

Eligibility: Approval is made by the Center’s intake officer, through verifying required data from personal information, doctor’s notes, and other resources.
AIDS PROGRAMS, con’t.

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. They are targeted to benefit the Lesbian, Gay, Bi-sexual, and Transgender Communities.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone, seeking services, can contact Sunserve’s Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

Eligibility: Children (starting at age 3), youth, adults, and seniors
ALCOHOL / SUBSTANCE ABUSE

AL-ANON     (954) 491-1915
1915 NE 45th Street, Suite 205
Ft. Lauderdale, FL  33308

Website: www.southfloridaal-anon.org

This is a program for the relatives or friends of problem drinkers or alcoholics, to help them understand alcoholism, and cope with the illness.

ALCOHOLICS ANONYMOUS      (954) 462-7202
3317 NW 10th Terr.                                Helpline/Hotline: (954) 462-0265
Suite 404                                             Mary Saja, Coordinator
Ft. Lauderdale, FL  33309

Website: www.aabroward.org                   Email: help@aabroward.org

AA is a fellowship of men and women of all ages who come together to assist each other with their common problem. Anyone, who desires to stop drinking, may join Alcoholics Anonymous. A 24-Hour Hotline for help is available, as well as information regarding locations of AA meetings.

Office Hours: 24/7

Languages:   English, Spanish and French

Fees:        No set fee

BROWARD ADDICTION RECOVERY CENTER (BARC)  (954) 357-4880
325 SW 28th street
Fort Lauderdale, FL 33315
Fax: (954) 357-4853

Jasmine Bascombe, Clinical Director

Website:   www.broward.org/addictionrecovery/pages/barc.aspx

The program works with all available social service agencies in Broward County. Services include: diagnosis and assessment; medical detoxification; a residential intensive treatment unit; outpatient treatment provided at three locations, BARC/Central, Edgar P. Mills Center and Carver Ranches. At the Family Success Center; education; case management; referral to transitional housing; and after care are available. Admission is through Access Services at (954) 357-4880.
ALCOHOL / SUBSTANCE ABUSE, con’t.

Fees: Medicaid; sliding scale; fees due at time of service, depending on the program.

Office Hours: Detoxification Services – 24/7
Admissions – 7:00 AM - 5:00 PM (Mon, Tue, Thurs),
7:00 AM - 7:00 PM (Wed, Fri)
Residential Program – 30 days
Non-residential Day Treatment – 8:30 AM - 12:30 PM (Mon-Fri)
Intensive Outpatient and Outpatient Treatment– 8:30 AM – 8:00 PM
(Mon-Thurs) and 8:30 AM – 5:00 PM (Fri)(located at the Edgar P. Mill Center in Fort Lauderdale)

Eligibility: Age 18 and above
Languages: English, Spanish & Creole

BROWARD COUNTY ELDERLY AND VETERANS SERVICES TEL: (954) 357-6622
DIVISION OLDER ADULT BEHAVIORAL HEALTH AND Fax: (954) 357-8815
SUBSTANCE ABUSE PROGRAM TTY: (954) 357-5841
2995 North Dixie Highway
Fort Lauderdale, FL  33334
Mary Kittleson, CCE Section Manager
Email: elderlyandveterans@broward.org

The Older Adult Substance Abuse Program provides prevention services in the form of community education presentations and services. The program also offers screening, assessment, brief intervention, treatment, in-home counseling, and aftercare services.

Office Hours: 8:00 AM - 5:00 PM (Mon-Fri)
Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: 60 years of age and older, Broward County Residents with substance misuse issues.
ALCOHOL / SUBSTANCE ABUSE, con’t.

**HENDERSON BEHAVIORAL HEALTH**

Administrative Office
4740 N State Road 7, Suite 201
Lauderdale Lakes, FL 33319

Fax: (954) 735-6717
TTY: (954) 522-7799

Website: www.hendersonmhc.org

Dr. Steve Ronik, CEO

**CENTRAL BRANCH**
330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

**SOUTH BRANCH**
1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

**NEW VISTAS**
2900 W. Prospect Road
Fort Lauderdale, FL 33309
TEL: (954) 731-1000

This center provides diagnosis and treatment of problems relating to depression, mental health, drug abuse, and alcoholism on an outpatient basis. If eligible, clients can receive needed medication at a low cost. Residential and day treatment programs are also accessible. A full array of services is available to children and their families.

**Office Hours:** 8:00 AM - 5:00 PM (Mon-Fri) with 24-hour access for emergencies.

**Fees:** Based on a sliding scale.

All NEW clients should contact:

**HENDERSON CRISIS CENTER**
4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours)
Fax: (954) 463-4778

**CRISIS STABILIZATION UNIT**
2977 NW 19th Street
Ft. Lauderdale, FL 33311
TEL: (954) 739-8066

**HOUSE OF HOPE, INC.**
908 SW 1st Street
Fort Lauderdale, FL 33312

Fax: (954) 523-4673

Sue Glasscock, Chief Executive Officer

Website: www.houseofhopeonline.org

This organization provides long-term residential substance abuse treatment. This includes assistance with securing and maintaining employment. Participants attend weekly group counseling sessions. Mandatory lectures are conducted each weekday.

**Office Hours:** 8:00 AM – 11:00 PM., Mon-Fri & Sun., 8:00 AM – Midnight, Sat.

**Fees:** Based on a sliding scale; free service; fee for service

**Languages:** English, Spanish & Creole
**KEYSTONE HALLS, INC.**  
(954) 763-2300  
1420 SW 3rd Avenue  
Fort Lauderdale, FL 33315  
Fax: (954) 467-9148  
Ron Malec, Executive Director  
Website: [www.keystonehalls.org](http://www.keystonehalls.org)  
Email: rsmalec@comcast.net

Keystone Halls, Inc. is a Florida housing program for men and women seeking to recover from alcoholism and drug addiction. Help is provided to adults suffering from the disease of alcoholism and drug addiction, in order to find a safe home where they can begin new lives as sober and productive people.

**Office Hours:** 9:00 AM – 4:00 PM (Mon-Fri)

The Center is a drug and alcohol rehabilitation center for Veterans.

**STEPPING STONES**  
(954) 524-8989  
901 NE 17th Street  
Fort Lauderdale, FL 33312  
Fax: (954) 523-4673  
Sue Glasscock, Chief Executive Officer  
Website: [www.houseofhopeonline.org](http://www.houseofhopeonline.org)  
Email: sglasscock@houseofhopeonline.org

This organization provides a long-term residential substance abuse treatment program. This includes assistance with securing and maintaining employment. Participants attend weekly group counseling sessions. Mandatory lectures are conducted each weekday.

**Office Hours:** 8:00 AM – 11:00 PM (Mon-Fri) & Sun. 8:00 AM – Midnight, Sat.

**Site Hours:** 8:00 AM – 4:00 PM (Mon-Fri)

**Fees:** Based on a sliding scale; ranging from free service to fee for service

**Languages:** English, Spanish & Creole

**Eligibility:** Female only and must have a chemical dependence
## ALZHEIMER’S PROGRAMS

### ALZHEIMER’S ASSOCIATION SOUTHEAST FLORIDA CHAPTER

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<td>3323 West Commercial Boulevard, Suite 260</td>
<td>(954) 786-1533</td>
</tr>
<tr>
<td>Fort Lauderdale, FL 33309</td>
<td>(800) 272-3900</td>
</tr>
<tr>
<td>Fax: (954) 497-4049</td>
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Michael Pearson, VP of Program Services

Website: [www.alz.org/seflorida](http://www.alz.org/seflorida)  
Email: mpearson@alz.org

Free support and assistance are available to people with Alzheimer’s Disease and related disorders, their families and caregivers. Services offered through the Chapter include education; 24-hour dementia specific helpline for information; resources and care consultation; MedicAlert and Safe Return Program; community awareness; support groups; early stage education and support programs; and advocacy.

**Office Hours:** 9:00 AM - 5:00 PM (Mon-Fri)  
24/7 Dementia specific Helpline staffed with masters level counselors

**Languages:** English & Spanish and Language Line Service for 160 languages and dialects

**Fees:** There is a fee for MedicAlert and Safe Return. Please call for details (888) 572-8566. All other services are free.

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### BROWARD HEALTH NORTH MEMORY DISORDER CENTER

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<tr>
<td>201 E Sample Road, Deerfield Beach, FL 33064</td>
<td>(954) 786-7392</td>
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<tr>
<td>Fax: (954) 786-7339</td>
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Milena Cedeno-Oblinger, RN, SCRN, Coordinator

Website: [www.browardhealth.org](http://www.browardhealth.org)  
Email: mcoblinger@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials memory enhancement programs and safe driving evaluation.

**Office Hours:** 8:00 AM- 4:30 PM (Mon-Fri).

**Languages:** English and Spanish.

**Fees:** Fees vary on services provided
ALZHEIMER’S PROGRAMS, con’t

FLORIDA SILVER ALERT PLAN  (877) 404-7458
Information Line:  (877) 404-SILVER

Website:  www.floridasilveralert.com

Florida’s Silver Alert is a plan to help law enforcement rescue elderly persons with Alzheimer’s Disease or a related disorder, who are driving a car and become lost. The public is informed about the missing person through message signs on the highway. These lighted signs display the words “Silver Alert” and give the make, color, and license tag of the car being driven by the missing person.

There is no waiting period to make a missing person report for an Alzheimer or dementia individual. Local law enforcement will take necessary information to post on the Silver Alert signs on the Florida highways. Law enforcement works with memory disorder centers, Aging and Disability Resource Centers and elder helplines. There is a Florida Statute that requires any physician, person, or agency having knowledge of any licensed driver mental or physical disability to drive is authorized to report such knowledge to the Department of Motor Vehicles. There is a medical report form on http://www.flhsmv.gov/forms/72190.html.

Eligibility:  The missing person must be 60 years or older, and there must be a clear indication that the individual has an irreversible deterioration of intellectual faculties (i.e., dementia). This must be verified by law enforcement. In addition, when a person aged 18 – 59 has irreversible deterioration of intellectual faculties, and law enforcement has determined the missing person lacks the capacity to consent; the use of dynamic message signs may be the only possible way to rescue the missing person.

Fees:  No set fee

Hours:  Call or visit the website.

KURT AND ALICE WALTER ADULT DAY CARE CENTER  (954) 742-2299
ALZHEIMER PAVILION/DANIEL D. CANTOR SENIOR CENTER  Fax:  (954) 749-0081
5000 Nob Hill Road  TTY:  (954) 742-0436
Sunrise, FL  33351

Gail Weisberg, Executive Director

Website:  www.cantorcenter.com  Email:  info@cantorcenter.com

This project is partially funded with State Alzheimer’s Disease Initiative Monies through the Aging and Disability Resource Center of Broward County to provide respite for the caregiver. Failure free programs for the frail elderly and dementia victims are available at the center Monday through Friday from 8:30 AM - 5:30 PM. There are bi-weekly caregiver training and support groups.
ALZHEIMER'S PROGRAMS, con't

Hours: 8:30 AM - 5:30 PM (Mon-Fri)

Fees: $55/Day for Alzheimer Care
$2/day suggested donation for meals payable to Broward Meals on Wheels

Languages: English, Spanish, Russian and Yiddish

LAUDERDALE LAKES ALZHEIMER CARE CENTER  (954) 535-2800
4320 NW 36th Street  Fax: (954) 777-3249
Lauderdale Lakes, FL 33319

Treasa Brown, Project Director

Website: www.lauderdalelakes.org  Email: treasab@lauderdalelakes.org

A program of therapeutic activities for cognitively impaired adults is provided in a reassuring
environment focused on safety, supervision, and support. Waiver participants are welcome.
Transportation is arranged through Broward County TOPS (Transportation Options Program).

Hours: 7:00 AM - 6:00 PM (Mon-Fri);
9:00 AM - 2:00 PM (Sat.)

Languages: English, Spanish, and Creole.

Fees: Respite Care is available for an hourly charge with a daily maximum. Respite Care and Case Management are reserved for low to middle-income persons who pay a sliding scale monthly co-pay charge.

Eligibility: Eligibility is based on a medical diagnosis of memory disorder and having a 24-hour caregiver in the home.

CENTER FOR ACTIVE AGING ALZHEIMER'S DAY CARE  (954) 480-4460
301 NW 2nd Street  Fax: (954) 480-4493
Deerfield Beach, FL 33441

Donna DeFronzo, Director of Center for Active Aging

Website: www.deerfield-beach.com  Email: ddefronzo@deerfield-beach.com

This program provides specialized day care services for individuals with Alzheimer’s Disease or related dementias. Transportation is offered to and from the Center. Recreation, for mental
and physical stimulation, intergenerational programs, and health and wellness programs are available. A balanced lunch and snacks are offered daily. The project is administered by the City of Deerfield Beach.
ALZHEIMER’S PROGRAMS, con’t

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Languages: English, Spanish, Creole, and Portuguese.

Eligibility: Individuals, age 18 years or older, living in Broward with diagnosed memory impairment.

Fees: Monthly co-pay based on a sliding scale.

CARL SHECHTER SOUTHWEST FOCAL POINT DAY CARE CENTER (954) 450-6855
301 NW 103rd Avenue  Fax: (954) 447-1730
Pembroke Pines, FL 33026

Jay Shechter, Project Director

Website: www.ppines.com  Email: jshechter@ppines.com

Anselma Moody, Adult Day Care Director  Email: AMoody@sfl.easterseals.com

This program provides specialized day care services for clients with Alzheimer’s Disease, related dementias, and physical frailty conditions. Caregiver support groups are provided in English and Spanish.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: No set fee; Contributions are gratefully accepted.

Languages: English, Spanish, & Creole

Eligibility: Age 60 and older

NORTHWEST FEDERATED WOMEN’S CLUB (954) 714-3500
OF BROWARD COUNTY  Fax: (954) 714-3507
2185 NW 19th Street
Fort Lauderdale, FL 33311

Sandra Hunter, Operations Manager

Email: sandrah1223@gmail.com

The program provides therapeutic activities for individuals with Alzheimer’s Disease and related dementia, in a safe environment. Arts and crafts are specifically designed to meet the individual needs of the client. Hot nutritious lunches and snacks are served daily.
ALZHEIMER’S PROGRAMS, con’t

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Sliding scale; contributions are gratefully accepted.

Languages: English, Spanish, French/Creole

TENDER LOVING CARE ADULT DAY HEALTH CENTER  (954) 917-8099
611 N.W. 31st Avenue  Fax: (954) 917-8066
Pompano Beach, FL 33069

Darlene Ponder, Administrator
Email: tlcadultdaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

Hours: 7:00 AM – 4:30 PM (Mon-Fri)

Languages: English, Spanish and Creole

Eligibility: Doctor must fill out a medical form and state client is eligible for adult day care.

Fees: Private pay, $55.00/day
AREA AGENCIES ON AGING
(AGING & DISABILITY RESOURCE CENTERS)

Area Agencies on Aging plan, coordinate, monitor, and fund programs benefitting people sixty (60) years of age and older. Over 650 Area Agencies advocate for Older Americans throughout the United States. The eleven Area Agencies on Aging in Florida work closely with Florida’s Department of Elder Affairs.

<table>
<thead>
<tr>
<th>PSA 1 (Pensacola)</th>
<th>PSA IV (Jacksonville)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amber McCool, Executive Director</strong>&lt;br&gt;Northwest Florida Area Agency on Aging, Inc.&lt;br&gt;5090 Commerce Park Circle&lt;br&gt;Pensacola, FL 32505&lt;br&gt;Adm: (850) 494-7101&lt;br&gt;Local Helpline: (850) 494-7100&lt;br&gt;Toll Free Helpline: (866) 531-8011&lt;br&gt;Fax: (850) 494-7122&lt;br&gt;Website: <a href="http://www.nwflaaa.org">www.nwflaaa.org</a>&lt;br&gt;Email: <a href="mailto:mccoola@nwflaaa.org">mccoola@nwflaaa.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Linda Levin, Executive Director</strong>&lt;br&gt;ElderSource, Aging Resource Center&lt;br&gt;10688 Old St. Augustine Road&lt;br&gt;Jacksonville, FL 32257&lt;br&gt;Adm: (904) 391-6699&lt;br&gt;Helpline: (888) 242-4464&lt;br&gt;Fax: (904) 391-6693&lt;br&gt;Website: <a href="http://www.myeldersource.org">www.myeldersource.org</a>&lt;br&gt;Email: <a href="mailto:information@myeldersource.org">information@myeldersource.org</a></td>
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<tr>
<th>PSA II (Tallahassee)</th>
<th>PSA V (St. Petersburg)</th>
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</thead>
<tbody>
<tr>
<td><strong>Lisa Bretz, Executive Director</strong>&lt;br&gt;Area Agency on Aging for N Florida, Inc.&lt;br&gt;2414 Mahan Drive&lt;br&gt;Tallahassee, FL 32308&lt;br&gt;Adm: (850) 488-0055&lt;br&gt;Helpline Toll Free: (800) 963-5337&lt;br&gt;Fax: (850) 922-2420&lt;br&gt;Website: <a href="http://www.aaanf.org">www.aaanf.org</a>&lt;br&gt;Email: <a href="mailto:aaanf@elderaffairs.org">aaanf@elderaffairs.org</a></td>
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<tr>
<td><strong>Ann Marie Winter, Executive Director</strong>&lt;br&gt;Area Agency on Aging - Pasco-Pinellas, Inc.&lt;br&gt;9549 Koger Blvd., Gadsden Building, #100&lt;br&gt;St. Petersburg, FL 33702&lt;br&gt;Adm: (727) 570-9696&lt;br&gt;Helpline: (800) 963-5337&lt;br&gt;Fax: (727) 570-5098&lt;br&gt;Website: <a href="http://www.agingcarefl.org">www.agingcarefl.org</a></td>
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<tr>
<th>PSA III (Gainesville)</th>
<th>PSA VI (Tampa)</th>
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<tbody>
<tr>
<td><strong>Kristin Griffis, Executive Director</strong>&lt;br&gt;Mid-Florida Area Agency on Aging d/b/a Elder Options&lt;br&gt;100 SW 75th Street, Suite 301&lt;br&gt;Gainesville, FL 32607&lt;br&gt;Adm: (352) 378-6649&lt;br&gt;Helpline: (800) 963-5337&lt;br&gt;Fax: (352) 378-1256&lt;br&gt;Website: <a href="http://www.agingresources.org">www.agingresources.org</a>&lt;br&gt;Email: <a href="mailto:options@agingresources.org">options@agingresources.org</a></td>
<td></td>
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<tr>
<td><strong>Charlotte McHenry, Executive Director</strong>&lt;br&gt;West Central Florida Area Agency on Aging&lt;br&gt;5905 Breckenridge Pkwy, Suite F&lt;br&gt;Tampa, FL 33610&lt;br&gt;Adm: (813) 740-3888&lt;br&gt;Helpline: (800) 336-2226&lt;br&gt;Fax: (813) 623-1342&lt;br&gt;Website: <a href="http://www.agingflorida.com">www.agingflorida.com</a></td>
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<tr>
<td>Area AGENCIES ON AGING, con’t.</td>
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<tr>
<td><strong>PSA VII (Orlando)</strong></td>
<td><strong>PSA X (Fort Lauderdale)</strong></td>
</tr>
<tr>
<td><em>Karla Radlea, President/CEO</em></td>
<td><em>Charlotte Mather-Taylor, Executive Director</em></td>
</tr>
<tr>
<td>Senior Resource Alliance</td>
<td>Aging and Disability Resource Center of Broward County</td>
</tr>
<tr>
<td>988 Woodcock Road, Suite 200</td>
<td>5300 N. Hiatus Road</td>
</tr>
<tr>
<td>Orlando, FL  32803</td>
<td>Sunrise, FL  33351</td>
</tr>
<tr>
<td>Adm:  <em>(407) 514-1800</em></td>
<td>Adm:  <em>(954) 745-9567</em></td>
</tr>
<tr>
<td>Helpline:  <em>(800) 936-2372</em></td>
<td>Helpline:  <em>(954) 745-9779</em></td>
</tr>
<tr>
<td>Fax:  <em>(407) 228-1835</em></td>
<td>Fax:  <em>(954) 745-9584</em></td>
</tr>
<tr>
<td>Website:  <a href="http://www.seniorresourcealliance.org">www.seniorresourcealliance.org</a></td>
<td>Website:  <a href="http://www.adrcbroward.org">www.adrcbroward.org</a></td>
</tr>
<tr>
<td></td>
<td>Email:  <a href="mailto:webmaster@adrcbroward.org">webmaster@adrcbroward.org</a></td>
</tr>
</tbody>
</table>

| **PSA VIII (Fort Myers)** | **PSA XI (Miami Dade and Monroe Counties)** |
| *Marianne Lorinni, President/CEO*  | *Max B. Rothman, President/CEO*  |
| Senior Choices of SW Florida  | Alliance for Aging, Inc.  |
| 15201 N. Cleveland Avenue, #1100  | 760 NW 107th Avenue, #214  |
| North Fort Myers, FL  33903  | Miami, FL  33172  |
| Adm:  *(239) 652-6900*  | Adm:  *(305) 670-6500*  |
| Helpline:  *(866) 413-5337*  | Helpline:  *(305) 670-4357*  |
| Fax:  *(239) 652-6991*  | Fax:  *(305) 222-4100*  |
| Website:  [www.aaaswfl.org](http://www.aaaswfl.org)  | Website:  [www.allianceforaging.org](http://www.allianceforaging.org)  |
| Email:  info6901@aaaswfl.org  |  |

| **PSA IX (West Palm Beach)** | Florida Department of Elder Affairs  |
| *Dwight Chennette, CEO*  |  |
| Aging Resource Center of Palm Beach/Treasure Coast, Inc.  |  |
| 4400 North Congress Avenue  |  |
| West Palm Beach, FL  33407  |  |
| Adm:  *(561) 684-5885*  |  |
| Fax:  *(561) 214-8678*  |  |
| Helpline:  *(866) 684-5885*  |  |
| Website:  [www.youragingresourcecenter.org](http://www.youragingresourcecenter.org)  |  |

|  | Florida Department of Elder Affairs  |
|  | 4040 Esplanade Way  |
|  | Tallahassee, FL  32399  |
|  | Adm:  *(850) 414-2000*  |
|  | Toll Free:  *(800) 963-5337*  |
|  | TDD:  *(850) 414-2001*  |
|  | Fax:  *(850) 414-2004*  |
|  | Email:  information@elderaffairs.org  |
|  | Website:  [www.elderaffairs.state.fl.us](http://www.elderaffairs.state.fl.us)  |

- 15 -
The Aging and Disability Resource Center of Broward County plans, develops, coordinates, and evaluates programs, funds services, and is the prime advocate for Broward residents 60 years of age and older. The Aging and Disability Resource Center of Broward County is administered by the Areawide Council on Aging of Broward County, Inc.

All programs are funded by the following through the Florida Department of Elder Affairs and the Areawide Council on Aging of Broward County: Titles III-B, III-C, III-D, III-E, V and VII of the Reauthorized Older Americans Act; Florida’s Community Care for the Elderly and Home Care for the Elderly Acts; Alzheimer’s Disease Initiative Legislation; Medicaid; and Emergency Home Energy Assistance for the Elderly.

Matching funds are allocated by Broward County Government and local municipalities. Tax deductible contributions from individuals and groups are gratefully accepted.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

STATEMENT OF ORGANIZATIONAL PURPOSE

ADRC exists to improve the quality of life for all seniors living in Broward County. We do this by collaborating with other organizations and providing exceptional compassionate leadership and advocacy in a broad array of programs dedicated to allowing those we serve to continue to live life to their fullest potential.

Pointing You in the Right Direction!
This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Staff investigate complaints against facilities and accept reports of unlicensed facilities.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Fees:** No set fee

**Languages:** English, Spanish, and Creole

**DEPARTMENT OF CHILDREN AND FAMILIES**

**ASSISTED LIVING FACILITY/PROTECTIVE INTERVENTION UNIT**  (954) 467-5969

201 W Broward Boulevard, Suite 510
Fort Lauderdale, FL 33301

Valerie Allen, Long Term Care Program Director

**Website:** www.dcf.state.fl.us.com

For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and over; who are eligible for the Optional State Supplement (OSS) funding. The Department will assist with the documentation for the resident to receive OSS funding.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole

**LONG TERM CARE OMBUDSMAN COUNCIL**  (954) 597-2266

8333 West McNab Road, Suite 231
Tamarac, FL 33321

Toll Free: (888) 831-0404

**Website:** www.ombudsman.myflorida.com  
**Email:** LTCOPInformer@elderaffairs.org

The Broward Council is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, Licensed Assisted Living Facilities and Adult Family Care Homes.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Fees:** No set fee
The following list of licensed Assisted Living Facilities in Broward County was provided by the Agency for Health Care Administration, as of September 2019.

<table>
<thead>
<tr>
<th>License Number</th>
<th>Facility Name</th>
<th>License Information</th>
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<tbody>
<tr>
<td>11141</td>
<td>A &amp; L HEALTH CARE CORP #2</td>
<td>LIC. TYPE: STD, CAPACITY: OSS 0 NON-OSS 6, TELEPHONE#: (954) 345-7481</td>
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<tr>
<td>9959</td>
<td>A &amp; L HEALTHCARE CORP</td>
<td>LIC. TYPE: STD, CAPACITY: OSS 0 NON-OSS 6, TELEPHONE#: (954) 757-8739</td>
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<td>10006</td>
<td>ABBEY MANOR RETIREMENT RESIDENCE, INC.</td>
<td>LIC. TYPE: STD ECC LMH, CAPACITY: OSS 0 NON-OSS 19, TELEPHONE#: (954) 923-1354</td>
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<tr>
<td>9019</td>
<td>ADORING RANCHES</td>
<td>LIC. TYPE: STD, CAPACITY: OSS 0 NON-OSS 6, TELEPHONE#: (954) 680-2293</td>
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<tr>
<td>9465</td>
<td>ALEA ASSISTED LIVING FACILITY</td>
<td>LIC. TYPE: STD LMH LNS, CAPACITY: OSS 4 NON-OSS 4, TELEPHONE#: (954) 731-4863</td>
</tr>
<tr>
<td></td>
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<td>LIC EXPIRES: 10/24/2021, TELEPHONE#: (954) 345-7481, TELEPHONE#: (954) 757-8739, TELEPHONE#: (954) 923-1354, TELEPHONE#: (954) 680-2293, TELEPHONE#: (954) 731-4863</td>
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<td>LIC EXPIRES: 12/17/2020, TELEPHONE#: (954) 345-7481, TELEPHONE#: (954) 757-8739, TELEPHONE#: (954) 923-1354, TELEPHONE#: (954) 680-2293, TELEPHONE#: (954) 731-4863</td>
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<td>LIC EXPIRES: 4/8/2021, TELEPHONE#: (954) 345-7481, TELEPHONE#: (954) 757-8739, TELEPHONE#: (954) 923-1354, TELEPHONE#: (954) 680-2293, TELEPHONE#: (954) 731-4863</td>
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<td>LIC EXPIRES: 5/28/2019, TELEPHONE#: (954) 345-7481, TELEPHONE#: (954) 757-8739, TELEPHONE#: (954) 923-1354, TELEPHONE#: (954) 680-2293, TELEPHONE#: (954) 731-4863</td>
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<tr>
<td>7341</td>
<td>APOLLO GARDENS RETIREMENT RESIDENCE, INC.</td>
<td>LIC. TYPE: STD ECC LMH CAPACITY: OSS:0 NON-OSS:57</td>
</tr>
<tr>
<td></td>
<td>2718 JOHNSON STREET HOLLYWOOD, FL 33020</td>
<td>TELEPHONE#: (954) 923-5553 COUNTY: Broward</td>
</tr>
<tr>
<td></td>
<td>ADMINISTRATOR: UEBERLAUER, GRACE</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 6/18/2021</td>
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<tr>
<td>5954</td>
<td>ATLANTIC SHORE RET. RESIDENCE</td>
<td>LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 30</td>
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<td></td>
<td>1500 NORTH RIVERSIDE DRIVE POMPANO BEACH, FL 33062</td>
<td>TELEPHONE#: (954) 941-7974 COUNTY: Broward</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: ZEMBRON, ALINA</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/4/202</td>
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<td>6653</td>
<td>AVALON PARK RETIREMENT RESIDENCE, INC.</td>
<td>LIC. TYPE: STD ECC LMH CAPACITY: OSS 0 NON-OSS 60</td>
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<tr>
<td></td>
<td>600 N. 62ND AVENUE HOLLYWOOD, FL 33024</td>
<td>TELEPHONE#: 954-981-4822 COUNTY: Broward</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: KULNICK, ANDREW</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/6/2019</td>
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<td>10106</td>
<td>AZALEA GARDENS</td>
<td>LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 35</td>
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<td>1701 MAYO STREET HOLLYWOOD, FL 33020</td>
<td>TELEPHONE#: (954) 921-5990 COUNTY: Broward</td>
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<td>ADMINISTRATOR: MELKA, AGNIESZKA</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 8/31/2021</td>
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<td>10781</td>
<td>BCJ RETIREMENT HOME INC</td>
<td>LIC. TYPE: STD LMH CAPACITY: OSS 0 NON-OSS 5</td>
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<td>4976 SW 7TH STREET MARGATE, FL 33068</td>
<td>TELEPHONE#: (954) 970-7211 COUNTY: Broward</td>
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<td>ADMINISTRATOR: WILSON, BARBARA</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 1/31/2020</td>
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<td>10919</td>
<td>BINDA ASSISTED LIVING</td>
<td>LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6</td>
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<td>5544 NW 106TH DR CORAL SPRINGS, FL 33076</td>
<td>TELEPHONE#: (954) 341-3082 COUNTY: Broward</td>
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<td></td>
<td>ADMINISTRATOR: BINDA, LUKULA MBUKU</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 11/8/2020</td>
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<td>8900</td>
<td>BRIGHT HORIZONS OF CORAL SPRINGS</td>
<td>LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6</td>
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<tr>
<td></td>
<td>8664 NW 1ST STREET CORAL SPRINGS, FL 33071</td>
<td>TELEPHONE#: (954) 340-4795 COUNTY: Broward</td>
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<tr>
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<td>ADMINISTRATOR: COELHO, ALLISON</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 6/27/2021</td>
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<tr>
<td>License Number</td>
<td>Facility</td>
<td>License Information</td>
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</table>
| 10155          | BRIGHT HORIZONS OF RAMBLEWOOD, INC. | LIC. TYPE: STD  
8630 RAMBLEWOOD DRIVE  
CORAL SPRINGS, FL 33071  
ADMINISTRATOR: COELHO, VALDEMINA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 4/17/2020 |
| 9447           | BRIGHT HORIZONS OF SUNRISE, INC. | LIC. TYPE: STD  
4690 NORTH WEST 113TH AVENUE  
SUNRISE, FL 33323  
ADMINISTRATOR: COELHO, ALLISON  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 2/1/2021 |
| 5956           | BROWARD HOUSE, INC. | LIC. TYPE: STD LNS  
417 SOUTHEAST 18TH COURT  
FORT LAUDERDALE, FL 33316  
ADMINISTRATOR: HYDE, STACY LEE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 7/5/2021 |
| 10172          | BUCKINGHAM PLACE LLC | LIC. TYPE: STD  
1845 GARFIELD STREET  
HOLLYWOOD, FL 33020  
ADMINISTRATOR: SOOKOO, ANNA MARIE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 6/12/2020 |
| 7096           | CAMELOT COURT | LIC. TYPE: STD  
2233 MCKINLEY STREET  
HOLLYWOOD, FL 33020  
ADMINISTRATOR: KING, EVITA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 9/6/2020 |
| 10090          | CARING HANDS RETIREMENT RESIDENCE, INC. | LIC. TYPE: STD  
7438 NW 47TH PLACE  
LAUDERHILL, FL 33319  
ADMINISTRATOR: DEWKNANDANE, RATNI  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 10/10/2021 |
| 10744          | CARING PLACE (THE) | LIC. TYPE: CND  
2953 NW 10TH COURT  
FORT LAUDERDALE, FL 33311  
ADMINISTRATOR: ROSS, BEVERLY R  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 11/8/2019 |
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<th>License Number</th>
<th>Facility</th>
<th>License Information</th>
</tr>
</thead>
</table>
| 7250           | COLONY CLUB IN SUNRISE, THE | LIC TYPE: 
3799 PINE ISLAND ROAD | CAPACITY: OSS0NON-OSS110 |
|                |          | SUNRISE, FL 33351   | TELEPHONE #: (954) 748-0509 |
|                |          | ADMINISTRATOR: LEWIS, VIVIAN ELAYNE | COUNTY: BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 1/29/2019 |
| 10582          | CORAL SPRINGS COUNTRY CLUB FOR SENIORS | LIC. TYPE: STD
2903 NW 115 TH TERRACE | CAPACITY: OSS 0 NON-OSS 6 |
|                |          | CORAL SPRINGS, FL 33065 | TELEPHONE#: (954) 757-9446 |
|                |          | ADMINISTRATOR: MATTIS, PETRINEA | COUNTY: BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 1/12/2021 |
| 5961           | COURT AT PALM AIRE (THE) | LIC. TYPE: STD LNS
2701 N. COURSE DRIVE | CAPACITY:OSS 0 NON-OSS 90 |
|                |          | POMPANO BEACH, FL 33069 | TELEPHONE#: (954) 975-8900 |
|                |          | ADMINISTRATOR: BODIE, BRADLEY | COUNTY:BROWARD |
|                |          | FACILITY TYPE:ASSISTED LIVING FACILITY | LIC EXPIRES: 8/31/2020 |
| 5941           | COVENANT VILLAGE OF FLORIDA | LIC. TYPE: STD
9211 WEST BROWARD BLVD. | CAPACITY:OSS 0 NON-OSS 55 |
|                |          | PLANTATION, FL 33324 | TELEPHONE#: (954) 472-2860 |
|                |          | ADMINISTRATOR: HENRY, MYKELLE | COUNTY: BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 10/20/2019 |
| 10351          | CYPRESS MANOR ASSISTED LIVING FAC. II | LIC. TYPE: STD
1910 NW 77TH AVENUE | CAPACITY:OSS 0 NON-OSS 6 |
|                |          | MARGATE, FL 33063 | TELEPHONE#: (954) 825-8977 |
|                |          | ADMINISTRATOR: EVANS, LURLINE | COUNTY:BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 8/11/2021 |
| 9619           | CYPRESS MANOR ASSTED LIVING FAC. I | LIC. TYPE: STD
7459 ROYAL PALM BLVD. | CAPACITY:OSS 0 NON-OSS 6 |
|                |          | MARGATE, FL 33063 | TELEPHONE#: (954) 979-6893 |
|                |          | ADMINISTRATOR: EVANS, LURLINE | COUNTY:BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 8/3/2021 |
| 10944          | DELMA HICKS ALF | LIC. TYPE: STD
4245 NW 73 WAY | CAPACITY:OSS 0 NON-OSS 6 |
<p>|                |          | CORAL SPRINGS, FL 33065 | TELEPHONE#: (954) 340-1493 |
|                |          | ADMINISTRATOR: HICKS, DELMA C | COUNTY:BROWARD |
|                |          | FACILITY TYPE: ASSISTED LIVING FACILITY | LIC EXPIRES: 1/4/2021 |</p>
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<td>8668</td>
<td>EMBASSY RET. HOME OF MARGATE</td>
<td>LIC. TYPE: STD 6093 N.W. 9TH COURT CAPACITY: OSS 11 NON-OSS 24 MARGATE, FL 33063 TELEPHONE#: (954) 972-5600 ADMINISTRATOR: HARPAL, ROSELLA COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 8/31/2021</td>
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<td>9431</td>
<td>EMERALD PARK RETIREMENT</td>
<td>LIC. TYPE: STD 5770 STIRLING ROAD CAPACITY: OSS 0 N-OSS 100 HOLLYWOOD, FL 33021 TELEPHONE#: (954) 987-5400 ADMINISTRATOR: TOWNES, ERIC COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 8/31/2020</td>
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<td>9401</td>
<td>BROOKDALE DEER CREEK</td>
<td>LIC. TYPE: STD LNS 2403 W. HILLSBORO BLVD. CAPACITY: OSS 0 N-OSS 168 DEERFIELD BEACH, FL 33442 TELEPHONE#: (954) 426-3800 ADMINISTRATOR: CULHANE, JOHN COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 7/31/2019</td>
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<td>7340</td>
<td>FIVE STAR PREMIER RESIDENCE IN PLANTATION</td>
<td>LIC. TYPE: STD 8600 West Sunrise Blvd. CAPACITY: OSS 0; N-OSS 70 Sunrise, FL 33322 TELEPHONE#: (954) 476-9500 ADMINISTRATOR: THOMAS, TIMOTHY COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/14/2019</td>
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<td>10921</td>
<td>FOREST SPRING GARDEN, LLC</td>
<td>LIC. TYPE: STD 7512 SW 5TH ST CAPACITY: OSS 2 NON-OSS 4 NORTH LAUDERDALE, FL 33068 TELEPHONE#: (954) 724-2038 ADMINISTRATOR: HUSSAIN, STACY COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 5/31/2020</td>
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<td>6633</td>
<td>FORT LAUDERDALE RETIREMENT HOME ANNEX</td>
<td>LIC. TYPE: STD LMH 420 SOUTHEAST 12TH COURT CAPACITY: OSS 26 NON-OSS 2 FORT LAUDERDALE, FL 33316 TELEPHONE#: (954) 524-3312 ADMINISTRATOR: HEATH, JACQUELINE COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/15/2019</td>
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<td>7461</td>
<td>FORUM AT DEER CREEK (THE)</td>
<td>LIC. TYPE: STD LNS 3001 DEER CREEK COUNTRY CLUB BLVD. CAPACITY: OSS 0 NON-OSS 65 DEERFIELD BEACH, FL 33442 TELEPHONE: (954) 698-6269 ADMINISTRATOR: FRANCIS, CHARMINE COUNTY: BROWARD FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 1/15/2020</td>
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<td>11157</td>
<td>FULLNESS OF LOVE ALF, INC.</td>
<td>LIC. TYPE: STD 3405 KNOLLS ROAD</td>
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<td>CAPACITY: OSS 0 NON-OSS 6 MIRAMAR,</td>
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<td>10352</td>
<td>GARDENS AT HIDDEN HAMMOCKS (THE)</td>
<td>LIC. TYPE: STD 5182 NW 58 TERRACE</td>
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<td>9451</td>
<td>GARDENS AT MAPLEWOOD (THE)</td>
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<td>10815</td>
<td>GARDENS AT PARKWOOD INC</td>
<td>LIC. TYPE: STD 5430 NW 57 WAY</td>
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<td>5448</td>
<td>GOD’S V.I.P. SENIOR HAVEN, LTD.</td>
<td>LIC. TYPE: STD 4681 S.W. 66TH AVENUE</td>
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<td>CAPACITY: OSS 0 NON-OSS 20 DAVIE,</td>
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<td>COUNTY: BROWARD FL 33314 ADMINISTRATOR: PEART, TAMARA</td>
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<td>GOOD HOPE MANOR</td>
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| 5464           | GRAND COURT ALF | LIC. TYPE: STD  
295 SW 4TH AVENUE  
POMPANO BEACH, FL 33060  
ADMINISTRATOR: ZUNIGA, PATRICIA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 5/31/2019 |
| 8961           | HAMMOND HOUSE, THE | LIC. TYPE: STD  
5301 MCKINLEY STREET  
HOLLYWOOD, FL 33021  
ADMINISTRATOR: HAMMOND, DOUGLAS  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 6/23/2019 |
| 9503           | HARBORCHASE OF CORAL SPRINGS | LIC. TYPE: STD ECC  
2975 NW 99TH AVE  
CORAL SPRINGS, FL 33065  
ADMINISTRATOR: YESTRUMSKAS, VERONICA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 10/29/2020 |
| 9833           | HARBORCHASE OF TAMARAC | LIC. TYPE: STD ECC  
6855 NW 70TH AVENUE  
TAMARAC, FL 33321  
ADMINISTRATOR: FUSARO, LAURA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 10/29/2020 |
| 9289           | HARMONY PLACE | LIC. TYPE: STD  
11937 NW 31ST STREET  
CORAL SPRINGS, FL 33065  
ADMINISTRATOR: SAHI, JAPINDER K.  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 7/3/2021 |
| 10229          | HAVENCREST ALF III | LIC. TYPE: STD  
4471 COCONUT CREEK BLVD.  
COCONUT CREEK, FL 33066  
ADMINISTRATOR: JOHNSON, YVONNE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 11/18/2020 |
| 9357           | HAVENCREST ASSISTED LIVING FACILITY | LIC. TYPE: STD  
4280 NW 113TH AVENUE  
CORAL SPRINGS, FL 33065  
ADMINISTRATOR: JOHNSON, YVONNE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 9/29/2020 |
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<td>COCONUT CREEK, FL 33073</td>
<td>TELEPHONE#: (954) 360-0680</td>
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<td>ADMINISTRATOR: JOHNSON, YVONNE</td>
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<td>HEART TO HEART ASST. LIVING FACILITY</td>
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<td>2201 N. 55TH AVENUE</td>
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<td>ADMINISTRATOR: GOLDIN, MILA</td>
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<td>TELEPHONE#: (954) 929-7487</td>
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<td>FORT LAUDERDALE, FL 33311</td>
<td>TELEPHONE#: (954) 523-1543</td>
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<td>WILTON MANORS, FL 33305</td>
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<td>JOHN KNOX VILLAGE OF FLORIDA, INC.</td>
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<td>TELEPHONE#: (954) 782-1300</td>
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<td>323 NW 45 AVE</td>
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<td>DEERFIELD BEACH, FL 33342</td>
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<td>TAMARAC, FL 33321</td>
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<td>TELEPHONE#: (954) 894-7958</td>
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<td>ADMINISTRATOR: CAVALLO, LINDA</td>
<td>COUNTY: Broward</td>
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<td>LIC EXPIRES: 10/8/2020</td>
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<td>5672</td>
<td>LINCOLN MANOR</td>
<td>LIC. TYPE: STD LMH</td>
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<td>2144 LINCOLN ST.</td>
<td>CAPACITY: OSS 40 N-OSS 16</td>
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<td>HOLLYWOOD, FL 33020</td>
<td>TELEPHONE#: (954) 922-1995</td>
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<td>ADMINISTRATOR: ORTEGA, ACELA</td>
<td>COUNTY: BROWARD</td>
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<td>LIVEWELL AT CORAL PLAZA</td>
<td>LIC. TYPE: STD LNS</td>
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<td>5850 MARGATE BLVD.</td>
<td>CAPACITY: OSS 0 NON-OSS 120</td>
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<td>MARGATE, FL 33063</td>
<td>TELEPHONE#: (954) 970-0053</td>
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<td>ADMINISTRATOR: UNDERWOOD, ALLISON</td>
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<td>10427</td>
<td>LOVE AND AFFECTIONATE ALF, INC.</td>
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<td>311 SW 77 TERRACE</td>
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<td>TELEPHONE#: (954) 718-7556</td>
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<td>11618</td>
<td>LUBRIN LOVING CARE, INC.</td>
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<td>6564 SW 20TH COURT</td>
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<td>PLANTATION, FL 33317</td>
<td>TELEPHONE #: (954) 587-4181</td>
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<td>SUNRISE, FL 33351</td>
<td>TELEPHONE#: (954) 748-6996</td>
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<td>6649</td>
<td>MARGATE MANOR, INC.</td>
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<td>1189 WEST RIVER DRIVE</td>
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<td>MARGATE, FL 33063</td>
<td>TELEPHONE#: (954) 972-0200</td>
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<td>MIRAMAR, FL 33023</td>
<td>TELEPHONE#: (954) 966-3530</td>
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<td>9113</td>
<td>MEADOW BROOK RETIREMENT HOME, INC.</td>
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<td>10429</td>
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<td>4180 CORAL SPRINGS DRIVE</td>
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<td>11012</td>
<td>NANCY'S ADULT FAMILY CARE ALF</td>
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<td>7660 NW 12 COURT</td>
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<td>ADMINISTRATOR: SMITH-SIMPSON, N.</td>
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<td>10474</td>
<td>NEW HORIZON OF TAMARAC</td>
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<td>ADMINISTRATOR: BENNETT-RILEY, JOAN</td>
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<td>NINA’S HAVEN, ALF, INC.</td>
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<td>10620 SUNSET STRIP</td>
<td>CAPACITY: OSS 0 NON-OSS 6</td>
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<td>SUNRISE, FL 33322</td>
<td>TELEPHONE#: (954) 746-6732</td>
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<td>ADMINISTRATOR: EDWARDS, SUSAN</td>
<td>COUNTY: BROWARD</td>
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<td>TELEPHONE#: (954) 922-2643</td>
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<td>3153 NW 114TH AVENUE</td>
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<td>CORAL SPRINGS, FL 33065</td>
<td>TELEPHONE#: (954) 346-2131</td>
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<td>ADMINISTRATOR: WILLIAMS, OLIVINNE</td>
<td>COUNTY: BROWARD</td>
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<td>LAUDERHILL, FL 33313</td>
<td>TELEPHONE#: (954) 484-3712</td>
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<td>ADMINISTRATOR: WHYTE, SONIA L</td>
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<td>10899</td>
<td>OPEN HEART RETIREMENT HOME INC.</td>
<td>LIC. TYPE: STD</td>
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<td>342 SW 34 TERRACE</td>
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<td>DEERFIELD BEACH, FL 33442</td>
<td>TELEPHONE#: (954) 428-5181</td>
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<td>ADMINISTRATOR: LINDO-POWELL, ENA</td>
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<td>NORTH LAUDERDALE, FL 33068</td>
<td>TELEPHONE#: (954) 720-1317</td>
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<td>ADMINISTRATOR: EVANS, CASSILDA</td>
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<td>PALM MANOR INC, THE</td>
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<td>6609 SW 20 TH STREET</td>
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<td>MIRAMAR, FL 33023</td>
<td>TELEPHONE#: (954) 963-4411</td>
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<td>ADMINISTRATOR: HENRY, DONNETT</td>
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<td>PARADISE VILLA RETIREMENT HOME III</td>
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<td>4275 N.W. 67TH WAY</td>
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<td>CORAL SPRINGS, FL 33067</td>
<td>TELEPHONE#: (954) 755-0071</td>
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<td>ADMINISTRATOR: STEWART, ROBIN</td>
<td>COUNTY: BROWARD</td>
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<td>1145 NW 92 AVE</td>
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<td>PEMBROKE PINES, FL 33024</td>
<td>TELEPHONE#: (954) 443-0707</td>
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<td>ADMINISTRATOR: RANKINE, LISA</td>
<td>COUNTY: BROWARD</td>
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<td>PARK SUMMIT AT CORAL SPRINGS</td>
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<td>8500 ROYAL PALM BLVD.</td>
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<td>TELEPHONE#: (954) 752-9500</td>
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<td>ADMINISTRATOR: ORMOS, DEBRA LYNN</td>
<td>COUNTY: BROWARD</td>
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<td>5100 W. HALLANDALE BEACH BLVD.</td>
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<td>TELEPHONE#: (954) 893-7755</td>
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<td>10637</td>
<td>PHOENIX SENIOR LIVING, III, INC.</td>
<td>LIC. TYPE: STD</td>
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<td>CAPACITY: OSS 0, NON-OSS 6</td>
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<td>TELEPHONE#: (754) 484-4321</td>
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<td>ADMINISTRATOR: ROMAN, GABRIELA</td>
<td>COUNTY: BROWARD</td>
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<td>3535 S.W. 52ND AVENUE</td>
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<td>PEMBROKE PARK, FL 33023</td>
<td>TELEPHONE#: (954) 961-8111</td>
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<td>ADMINISTRATOR: PORTER, CLAUDIA</td>
<td>COUNTY: BROWARD</td>
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<td>POMPANO BEACH, FL 33069</td>
<td>TELEPHONE#: (954) 970-2600</td>
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<td>ADMINISTRATOR: WHITE, MELANI</td>
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<td>9921</td>
<td>PRESIDENTIAL PLACE</td>
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<td>3880 SOUTH CIRCLE DRIVE</td>
<td>CAPACITY:OSS 0 N-OSS 118</td>
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<td>HOLLYWOOD, FL 33021</td>
<td>TELEPHONE#: (954) 894-0059</td>
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<td>ADMINISTRATOR: SCHEUR, BRIAN DAVID</td>
<td>COUNTY: BROWARD</td>
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<tr>
<td>9496</td>
<td>QUALITY CARE ASSISTED LIVING FACILITY</td>
<td>LIC. TYPE: STD</td>
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<tr>
<td></td>
<td>10215 NW 17TH STREET</td>
<td>CAPACITY:OSS 0 NON-OSS 6</td>
</tr>
<tr>
<td></td>
<td>CORAL SPRINGS, FL 33071</td>
<td>TELEPHONE#: (954) 255-1381</td>
</tr>
<tr>
<td></td>
<td>ADMINISTRATOR: BANTON, JANET</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 4/11/2021</td>
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<td>5552</td>
<td>RANMAR GARDENS, INC.</td>
<td>LIC. TYPE: STD LNS</td>
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<td></td>
<td>1454 NE 56TH STREET</td>
<td>CAPACITY:OSS 0 NON-OSS 9</td>
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<td></td>
<td>FORT LAUDERDALE, FL 33334</td>
<td>TELEPHONE#: (954) 491-7396</td>
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<td>ADMINISTRATOR: STEWART, MARJORIE</td>
<td>COUNTY: BROWARD</td>
</tr>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 7/18/2020</td>
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<tr>
<td>10788</td>
<td>RANMAR GARDENS II</td>
<td>LIC. TYPE: STD LNS</td>
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<tr>
<td></td>
<td>10431 NW 36TH STREET</td>
<td>CAPACITY:OSS 0 NON-OSS 6</td>
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<td>CORAL SPRINGS, FL 33065</td>
<td>TELEPHONE#: (954) 227-1472</td>
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<td>OWNER: RANMAR GARDENS II INC</td>
<td>COUNTY: BROWARD</td>
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<td>ADMINISTRATOR: STEWART, MARJORIE</td>
<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
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<td>8697</td>
<td>GRAND VILLA OF DEERFIELD BEACH</td>
<td>LIC. TYPE: STD LNS</td>
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<td></td>
<td>1050 SW 24TH AVENUE</td>
<td>CAPACITY:OSS 0 N-OSS 240</td>
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<tr>
<td></td>
<td>DEERFIELD BEACH, FL 33442</td>
<td>TELEPHONE#: (954) 360-7667</td>
</tr>
<tr>
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<td>ADMINISTRATOR: BERTH, BRUCE</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 8/31/2020</td>
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<td>10009</td>
<td>RES-CARE PREMIER</td>
<td>LIC. TYPE:</td>
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<td>12981 SW 52ND STREET</td>
<td>CAPACITY: OSS 0; NON-OSS 8</td>
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<td></td>
<td>FORT LAUDERDALE, FL 33330</td>
<td>TELEPHONE #: (954) 252-8711</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: DYER, JERMAINE</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 4/15/2021</td>
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<td>9267</td>
<td>ROYAL LIVING ALF, INC.</td>
<td>LIC. TYPE: STD</td>
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<td>621 NW 76 AVE</td>
<td>CAPACITY:OSS 0 NON-OSS 6</td>
</tr>
<tr>
<td></td>
<td>PLANTATION, FL 33324</td>
<td>TELEPHONE#: (954) 474-4292</td>
</tr>
<tr>
<td></td>
<td>ADMINISTRATOR: KNIGHT, NATALIE</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 5/6/2021</td>
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| 1167 | ROYAL LIVING AT COCONUT CREEK | LIC. TYPE:  
3420 NW 71ST STREET  
COCONUT CREEK, FL 33073  
TELEPHONE#: (954) 427-2161  
ADMINISTRATOR: SAHI, JAPINDER  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 11/26/2019 |
| 11929 | ROYAL LIVING AT POMPANO ALF, INC. | LIC. TYPE: STD  
4200 NE 19TH AVENUE  
POMPANO BEACH, FL 33064  
TELEPHONE #: (954) 942-2433  
ADMINISTRATOR: SAHI, JAPINDER  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/31/2020 |
| 10471 | ROYAL LIVING AT SUNRISE, INC. | LIC. TYPE: STD  
3181 NW 94 WAY  
SUNRISE, FL 33351  
TELEPHONE#: (954) 748-1930  
ADMINISTRATOR: KNIGHT, NATALIE  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 5/16/2020 |
| 5944 | ROYAL PALM SENIOR RESIDENCE | LIC. TYPE: STD  
5121 NE 19TH AVENUE  
FORT LAUDERDALE, FL 33308  
TELEPHONE#: (954) 491-4041  
ADMINISTRATOR: NOBLEFRANCA, PAUL  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 12/28/2019 |
| 9093 | SHERIDAN MANOR | LIC. TYPE: STD  
2415 N. 20TH AVENUE  
HOLLYWOOD, FL 33020  
TELEPHONE#: (954) 929-7505  
ADMINISTRATOR: KAGAN, SVETLANA  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 7/24/2021 |
| 9038 | SPRING MANOR ASSISTED LIVING INC. | LIC. TYPE: STD  
1780 NW 112TH TERRACE  
CORAL SPRINGS, FL 33071  
TELEPHONE#: (954) 752-3243  
ADMINISTRATOR: SAHI, NAVPREET  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 7/7/2019 |
| 11016 | SUMMERVILLE HOMES INC | LIC. TYPE: STD  
7933 INDIGO ST  
MIRAMAR, FL 33023  
TELEPHONE#: (954) 961-9998  
ADMINISTRATOR: WINT, CORREL  
COUNTY: BROWARD  
FACILITY TYPE: ASSISTED LIVING FACILITY LIC EXPIRES: 5/9/2021 |
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<tr>
<th>License Number</th>
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<tr>
<td>10930</td>
<td>SUNFLOWER SENIOR LIVING, INC</td>
<td>LIC. TYPE: STD</td>
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<tr>
<td>10332</td>
<td>SUNNY RESIDENCE, LLC</td>
<td>LIC. TYPE: STD LNS</td>
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<tr>
<td>10156</td>
<td>SUNSET BY THE SEA</td>
<td>LIC. TYPE: STD</td>
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<tr>
<td>11457</td>
<td>SUNSHINE SENIOR CARE SERVICES</td>
<td>LIC. TYPE: STD LMH LNS</td>
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<tr>
<td>10494</td>
<td>TENDER TOUCH HOME CARE INC.</td>
<td>LIC. TYPE: STD</td>
</tr>
<tr>
<td>8336</td>
<td>TREEMONT ON PARK</td>
<td>LIC. TYPE: STD</td>
</tr>
<tr>
<td>9991</td>
<td>UNIQUE ASSISTED LIVING RESIDENCE</td>
<td>LIC. TYPE: STD</td>
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6931 NW 81 ST COURT  
TAMARAC, FL 33321  
ADMINISTRATOR: SANKARLALL, M.  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 12/7/2020

9001 SW 20 STREET  
MI RAMAR, FL 33025  
OWNER: SUNNY RESIDENCE, INC.  
ADMINISTRATOR: ELIE-CEANT, MARJORIE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 7/2/2021

420 NORTH RIVERSIDE DRIVE  
POMPANO BEACH, FL 33062  
ADMINISTRATOR: HARPAUL, ROSELLA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 12/7/2019

1730 NW 111TH TERRACE  
PENBROKE PINES, FL 33026  
ADMINISTRATOR: CASTANEDA, SARA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 10/14/2020

1801 ALCAZAR DRIVE  
MIRAMAR, FL 33023  
ADMINISTRATOR: SEGREE, BARBARA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 7/7/2020

3881 NE 3RD AVENUE  
OAKLAND PARK, FL 33334  
ADMINISTRATOR: TARQUINIO, STEPHEN  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 3/16/2019

8501 NW 38TH STREET  
CORAL SPRINGS, FL 33065  
ADMINISTRATOR: MOORE-PALMER, W.  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 10/9/2019
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<tr>
<th>License Number</th>
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| 4973           | VICTORIA'S RETIREMENT HOME, INC. | LIC. TYPE: STD LMH  
2233 NW 56 AVENUE  
LAUDERHILL, FL 33313  
ADMINISTRATOR: SHARP, VICTORIA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 3/16/2020 |
| 8646           | VICTORIA VILLA              | LIC. TYPE: STD  
5151 SW 61 AVENUE  
DAVIE, FL 33314  
ADMINISTRATOR: EICHLER, LUCIE  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 3/26/2020 |
| 10816          | VICTORIAN MEADOWS ASSISTED LIVING | LIC. TYPE: STD  
900 N 24TH AVENUE  
HOLLYWOOD, FL 33020  
ADMINISTRATOR: BEHARIE-THOMAS, N.  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 8/24/2020 |
| 5143           | VILLA RIO VISTA             | LIC. TYPE: STD  
1115 SE 6TH TERRACE  
FORT LAUDERDALE, FL 33316  
ADMINISTRATOR: GHEORGHIU, ALEX  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 3/24/2021 |
| 4783           | VIP CARE PAVILION, LTD       | LIC. TYPE: STD  
6810 SOUTHWEST 7TH STREET  
MARGATE, FL 33068  
ADMINISTRATOR: TULLOCH, JENNIFER  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 2/21/2020 |
| 11555          | VIZCAYA BY THE SEA           | LIC. TYPE: STD  
1621 N OCEAN BLVD.  
POMPANO BEACH, FL 33062  
ADMINISTRATOR: KAGAN, SvetLANA  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 2/4/2021 |
| 10259          | WESTBRIDGE ALF, INC.         | LIC. TYPE: STD  
3142 NW 109 TERRACE  
SUNRISE, FL 33351  
ADMINISTRATOR: KNIGHT, NATALIE REID  
FACILITY TYPE: ASSISTED LIVING FACILITY  
LIC EXPIRES: 2/3/2021 |
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<td>7172</td>
<td>WILLIAMSBURG LANDING</td>
<td>LIC. TYPE: STD</td>
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<td>1776 NE 26TH STREET</td>
<td>CAPACITY: OSS 0 N-OSS 100</td>
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<td>WILTON MANORS, FL 33305</td>
<td>TELEPHONE#: (954) 566-1775</td>
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<td></td>
<td>ADMINISTRATOR: SULTON-BRUCE, NICOLE</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 5/8/2021</td>
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<td>7288</td>
<td>WILLOW WOOD</td>
<td>LIC. TYPE: STD</td>
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<td>2855 WEST COMMERCIAL BLVD.</td>
<td>CAPACITY: OSS 0 NON-OSS 180</td>
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<td>FORT LAUDERDALE, FL 33309</td>
<td>TELEPHONE #: (954) 739-4200</td>
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<td>ADMINISTRATOR: WOOD, JIMMY MAX</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 6/29/2019</td>
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<td>7345</td>
<td>WINDSOR PLACE RETIREMENT HOME</td>
<td>LIC. TYPE: STD</td>
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<td>1850 NORTHEAST 26TH STREET</td>
<td>CAPACITY: OSS 60 N-OSS 20</td>
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<td>WILTON MANORS, FL 33305</td>
<td>TELEPHONE#: (954) 565-5858</td>
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<td>ADMINISTRATOR: BABOOLAL, JAYSON</td>
<td>COUNTY: BROWARD</td>
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<td>LIC EXPIRES: 12/31/2020</td>
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<td>10037</td>
<td>WITH OPEN ARMS RESIDENCE</td>
<td>LIC. TYPE: STD LNS</td>
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<td>6801 NW 11TH PLACE</td>
<td>CAPACITY: OSS 0 NON-OSS 6</td>
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<td>PLANTATION, FL 33313</td>
<td>TELEPHONE#: (954) 587-5895</td>
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<td>ADMINISTRATOR: DANIELS, ELMA</td>
<td>COUNTY: BROWARD</td>
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<td>FACILITY TYPE: ASSISTED LIVING FACILITY</td>
<td>LIC EXPIRES: 8/3/2020</td>
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**ASSOCIATIONS AND CLUBS**

**AARP (STATE OFFICE)**  
(954) 595-7678  
360 Central Avenue #1750  
St. Petersburg, FL 33701  
Fax: (954) 369-5191

Website: [www.aarp.org](http://www.aarp.org)  
Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities. The AARP has a public benefits outreach program that informs individuals with limited income and resources about public benefits for which they may be eligible.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**Eligibility:** 50+ years of age

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**NATIONAL ACTIVE & RETIRED FEDERAL EMPLOYEES ASSOC.**  
(703) 838-7760  
606 North Washington Street  
Alexandria, Virginia 22314  
Fax: (703) 838-7785  
Member Records: (800) 456-8410

Website: [www.narfe.org](http://www.narfe.org)

NARF is the only association solely dedicated to assist active and retired federal employees. Members can receive assistance on medical insurance; entitlement to various types of annuity payments and social meetings. For information on local chapter meetings in your area, go to our Website at [www.narfe.org](http://www.narfe.org) or contact the listed number.

**Hours:** 8:00 AM – 5:00 PM (Mon-Fri)

**Fees:** To join the National NARFE Online Membership, there is a yearly fee of $40.00. Each local chapter establishes its own membership.

**Languages:** English
BLIND SERVICES

AMERICAN COUNCIL OF THE BLIND  (800) 424-8666
1703 N Bearegard St. Suite 420
Alexandria, VA  22311
Fax: (703) 465-5085

Eric Bridges, Executive Director
Website: www.acb.org    Email: info@acb.org

The Council provides information on blindness and referrals to appropriate resources. The ACB does not provide specific disease-related information, nor does it have doctors on staff.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)
Fees: No set fee

AMERICAN FOUNDATION FOR THE BLIND (AFB)  (800) 232-5463
1401 S. Clark St. Suite 730
Arlington, VA  22202
Main: (212) 502-7600    Fax: (888) 545-8331

Kirk Adams, President/ CEO
Website: www.afb.org

The American Foundation for the Blind (AFB) is a national nonprofit that expands possibilities for people with vision loss.

AFB's priorities include: broadening access to technology; elevating the quality of information and tools for the professionals who serve people with vision loss; and promoting independent and healthy living for people with vision loss by providing them and their families with relevant and timely resources. The Foundation refers callers to organizations for the blind and maintains a lending library for professionals. Also, the AFB has a job search function on their website for the visually impaired.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
Fees: No set fee

BLINDED VETERANS ASSOCIATION (BVA)  (800) 669-7079
125 N. West St.
3rd Floor
Alexandria, VA  22314
Administrative: (202) 371-8880    Fax: (202) 371-8258

Joseph Bogart, Executive Director
Website: www.bva.org    Email: jbogart@bva.org
**BLIND SERVICES, con’t.**

The Association provides information to blind or legally blind veterans about employment, benefits, and legislation.

**Hours:** 8:00 AM - 4:30 PM (Mon-Fri)

**Fees:** No set fee

**Languages:** English and Spanish

**Eligibility:** Any legally blind veteran of the U.S. Armed Forces in any branch.

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**BLINDED VETERANS ASSOCIATION (BVA) – DISTRICT III**

1700 Clairmont Road VARO, Suite 1-349  
Decatur, GA 30031

**Administrative:** (404) 929-3000  
Fax: (404) 929-5340

**Website:** [www.bva.org](http://www.bva.org)

The Association provides information to blind or legally blind veterans about employment, benefits, and legislation.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Fees:** No set fee

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**BROWARD COUNTY REVENUE COLLECTION DIVISION**

115 S Andrews Avenue, Room A-100  
Fort Lauderdale, FL 33301

**Main:** (954) 831-4000  
Fax: (954) 468-3476  
Disabled Parking Permits: (954) 497-1570

**Website:** [www.broward.org/revenue](http://www.broward.org/revenue)

Handicapped parking permits may be obtained at eight of Broward County Tax Collector Offices on behalf of disabled persons, who are residents of Broward County. An authorization form, verifying the handicap, must be completed by a physician.

**Eligibility:** Florida Driver’s License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner’s Statement of Certification section, verifying the disability.

**Fees:** Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is $15.00, including tax collector fees, and is valid for six months.
BROWARD COUNTY REVENUE COLLECTION DIVISION, con’t

Coral Springs
Maplewood Plaza
1160 North University Drive
Coral Springs, FL 33071
(954) 753-9990

Deerfield Beach
2265-A W. Hillsboro Blvd.
Deerfield Beach, FL 33442
(954) 596-2110

Fort Lauderdale
1113 N. Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Hollywood
3887 Sheridan Street
Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Lauderhill
1299-A NW 40th Avenue
Lauderhill, FL 33313
(954) 797-0600

Pembroke Pines
294 S. Flamingo Road
Pembroke Pines, FL 33026
(954) 443-5005

Plantation
1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 765-4697
Email: autotags@broward.org

Weston
Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 745-8445

FLORIDA DIVISION OF BLIND SERVICES
7771 West Oakland Park Blvd., Suite 185
Sunrise, FL 33351
(954) 746-1770
Fax: (954) 746-1777

Michelle Levy, District Administrator
Website: http://dbs.myflorida.com
Email: michelle.levy@dbs.fldoe.org

Children and Family Services are provided to eligible youth, who are blind or visually impaired, as well as their families so that they may reach educational and independent living goals. Independent living services are provided to enable individuals who are blind and severely visually impaired to live more independently in their homes and communities. Vocational Rehabilitation Services are available to assist individuals who have a bilateral visual impairment, which constitutes or results in a substantial impediment to employment; and need services to prepare for, enter or engage in, or retain gainful employment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)
BLIND SERVICES – con’t.

GUIDE DOG FOUNDATION FOR THE BLIND, INC.  (800) 548-4337
371 E Jericho Turnpike
Smithtown, NY  11787
Administrative: (631) 930-9000
Fax: (631) 930-9009
Toll Free for America’s Vet Dogs: (866) 838-3647

John Miller, CEO

Website: www.guidedog.org  Email: info@guidedog.org

The Foundation provides training, with a guide dog, at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)
Fees: All expenses are paid for the visually impaired, including transportation.

LEARNING CENTER FOR VISION IMPAIRED SENIORS    (954) 742-3214
Nob Hill Hall, Soccer Park  Cell: (954) 376-0811
10200 Sunset Strip
Sunrise, FL  33322-2727
George Bisbikos, Founder/Executive Director
Website: www.lcvis.org  Email: Georgebisbikos@msn.com

Mailing Address:
9606 NW 26th Street
Sunrise, FL  33322

At each meeting, there are speakers from various health, financial and community organizations discussing important issues, such as nutrition, disease management, transportation resources, low vision technology, adaptive devices, talking books, hurricane preparedness, orientation and mobility training, and other topics directly related to the needs of seniors, adults, and the visually impaired. There is also an informative open discussion about various current news topics and items related to the needs and interest of blind/legally-blind.

Activities, such as bingo, trivia, checkers, cards and field trips, that allow for socializing with one another, are provided. Such activities are important emotionally because of the lack of interaction in the vision-impaired community.

Support group/social group, for the legally blind is available.

Weekly meetings are held on Thursdays from 10:00 a.m. - 2:00 p.m. at the Nob Hill Hall, Soccer Club Park, 10200 Sunset Strip, Sunrise, Florida.

Hours: 10:00 AM - 2:00 PM (Thurs)
Eligibility: 21 and over
Fees: $25/yr donation
The Lighthouse of Broward County provides education, counseling, and rehabilitation services to blind and visually impaired children, youth, and adults of all ages. Independent living skills training, for adults, includes: instruction in Braille; keyboard, computers and adaptive software; home and personal management; safe kitchen skills; and orientation and mobility (safe travel skills). The Lighthouse also offers individual/group counseling and support groups for blind and visually impaired individuals and/or their families to assist in the process of adjusting to, and coping with, living with vision loss.

**Hours:** 8:00 AM - 4:00 PM (Mon-Fri)

**Eligibility:** 21 and over
COCONUT CREEK  
P.O. Box 970778  
Coconut Creek, FL 33097  
TEL: (954) 419-1050  Fax: (954) 421-9125  
Website: www.creekchamber.com

HOLLYWOOD  
330 N Federal Highway  
Hollywood, FL 33020  
TEL:(954) 923-4000  Fax: (954) 923-8737  
Website: www.hollywoodchamber.org

CORAL SPRINGS  
11805 Heron Bay Boulevard  
Coral Springs, FL 33076  
TEL:(954) 752-4242  Fax: (954) 827-0543  
Website: www.cschamber.com

LATIN CHAMBER OF COMMERCE  
121 South 61st Terrace  
Hollywood, FL 33023  
TEL:(954) 961-6386  
Website: www.latinchamberbroward.com

DANIA BEACH  
P.O. Box 1017  
Dania Beach, FL 33004  
TEL:(954) 926-2323  Fax: (954) 926-2384  
Website: www.daniabeachchamber.org

LAUDERDALE-BY-THE-SEA  
4201 N Ocean Drive  
Lauderdale-By-The-Sea, FL 33308  
TEL: (954) 776-1000  Fax: (954) 776-6203  
Website: www.lbts.com

DAVIE/COOPER CITY  
4185 Davie Road  
Davie, FL 33314  
TEL:(954) 581-0790  Fax: (954) 581-9684  
Website: www.davie-coopercity.org  
Email: dcch@davie-coopercity.org

MARGATE CHAMBER OF COMMERCE  
6221 Margate Blvd.  
Margate, FL 33063  
TEL: (954) 582-0399  Fax: (954) 590-8914  
Website: www.margatechamber.org

DEERFIELD BEACH  
1601 E Hillsboro Boulevard  
Deerfield Beach, FL 33441  
TEL:(954) 427-1050 Fax: (954) 427-1056  
Website: www.deerfieldchamber.com  
Email: info@deerfieldchamber.com

MIRAMAR/PEMBROKE PINES  
10100 Pines Boulevard - 4th Floor  
Pembroke Pines, FL 33026  
TEL: (954) 432-9808  Fax: (954) 432-9193  
Website: www.miramarpembrokepines.org  
Email: info@miramarpembrokepines.org

GREATER FORT LAUDERDALE  
512 NE 3rd Avenue  
Fort Lauderdale, FL 33301  
TEL:(954) 462-6000  
Website: www.ftlchamber.com

OAKLAND/PARK/WILTON MANORS  
2900 North Dixie Highway, # 101  
Oakland Park, FL 33334  
TEL: (954) 568-7755  Fax: (954) 567-1431  
Website: www.2chambers.com  
Email: info@opwmchamber.org

HALLANDALE BEACH  
1117 E. Hallandale Beach Blvd  
Hallandale, FL 33009  
TEL:(954) 454-0541 Fax: (954) 454-0930  
Website: www.hallandalebeachchamber.org  
Email: rosemary@hallandalebeachchamber.com

PARKLAND CHAMBER OF COMMERCE  
5933 W Hillsboro Boulevard, #167  
Parkland, FL 33067  
TEL: (954) 346-7275  
Website: www.parklandchamber.org  
Email: info@parklandchamber.org
CHAMBERS OF COMMERCE, con’t.

PLANTATION CHAMBER OF COMMERCE, GREATER
7401 NW 4th Street
Plantation, FL 33317
TEL: (954) 587-1410  Fax: (954) 587-1886
Website: www.plantationchamber.org
Email: info@plantationchamber.com

POMPANO BEACH CHAMBER OF COMMERCE
2200 E. Atlantic Blvd.
Pompano Beach, FL 33062
TEL: (954) 941-2940  Fax: (954) 785-8358
Website: www.pompanoceanchamber.com

PUERTO RICAN/HISPANIC CHAMBER OF COMMERCE OF BROWARD COUNTY
7321 Taylor Street
Hollywood, FL 33024
TEL: (954) 989-4586
Website: www.prcchamberonline.com
Email: info@prchamberonline.com

SUNRISE CHAMBER OF COMMERCE
12717 West Sunrise Blvd., Ste. 318
Sunrise, FL 33323
TEL: (954) 523-0607
Website: www.sunrisechamber.org

TAMARAC CHAMBER OF COMMERCE
7525 Pine Island Road, Suite 103
Tamarac, FL 33321
TEL: (954) 722-1520  Fax: (954) 721-2725
Website: www.tamaracchamber.org

WESTON AREA CHAMBER OF COMMERCE
1290 Weston Road, Suite 312
Weston, FL 33326
TEL: (954) 389-0600, Fax: (954) 384-6133
Website: www.westonchamber.com

FLORIDA CHAMBER OF COMMERCE
136 South Bronough Street
Tallahassee, FL 32301
TEL: (800) 521-1200, Fax: (850) 521-1219
Website: www.flchamber.com
Email: info@flchamber.com
These community clinics provide primary, preventative, and comprehensive health care for all ages regardless of cultural, financial, social or medical condition. Services offered include: family medicine; internal medicine; women’s health; immunizations; laboratory services; HIV/AIDS testing and counseling; diabetes education/management; prescription assistance; drug screenings; and hypertension management.

**Hours:** 8:30 AM – 5:00 PM (Mon., Wed., Thurs.), 10:00 AM – 7:00 PM (Tues.); after hours operator is available 24/7 for on-call doctor.

**Fees:** Accepts Medicaid; Medicare; Medicaid Waiver; insurance, direct payment, some private insurance, most HMO’s, self-pay and sliding scale.

**Eligibility:** Those who are uninsured are required to show proof of income to qualify for the sliding scale fee option.

**Languages:** English, Spanish, Creole and French
CLINICS, con’t.

<table>
<thead>
<tr>
<th>Fort Lauderdale Health Center</th>
<th>Paul W. Hughes Health Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Campus</td>
<td>205 NW 6th Avenue</td>
</tr>
<tr>
<td>2421 SW 6th Avenue</td>
<td>Pompano Beach, FL 33060</td>
</tr>
<tr>
<td>Fort Lauderdale, FL 33315</td>
<td>(954) 467-4705</td>
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<tr>
<td>(954) 467-4700</td>
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<table>
<thead>
<tr>
<th>North Regional Health Center</th>
<th>South Regional Health Center</th>
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<tbody>
<tr>
<td>601 W. Atlantic Blvd</td>
<td>4105 Pembroke Road</td>
</tr>
<tr>
<td>Pompano Beach, FL 33060</td>
<td>Hollywood, FL 33021</td>
</tr>
<tr>
<td>(954) 467-4705</td>
<td>(954) 467-4705</td>
</tr>
</tbody>
</table>

Broward County Health Department provides services which include; immunizations; pregnancy testing; family planning; school health; supplemental nutrition program for Women, Infants and Children (WIC); Tuberculosis; hepatitis screening; breast and cervical cancer screening (must meet program guidelines); dental services for children and persons with HIV/AIDS; health education and nutrition; and environmental health services.

**Hours:**
- 8:30 AM - 5:00 PM (Mon, Wed, & Thurs)
- 10:00 AM - 7:00 PM (Tues)
- 9:00 AM - 1:00 PM (Sat)

**BROWARD HEALTH CORA A. BRAYNON FAMILY HEALTH CENTER**  
(954) 759-6600
200 NW 7th Avenue
Fort Lauderdale, FL 33311
Fax: (954) 759-6601
Health line: (800) 528-4888

Maxine James-Francis, Administrator

Website: www.browardhealth.org

This facility is part of the Broward Health Primary Health Care Centers and is open to everyone, regardless of ability to pay. Counseling is offered for health-related issues, as well as mental health and social services.

**Hours:**
- **Health Center:** 8:00 AM - 4:30 PM (Mon-Fri)
- **Urgent Care Center:** 8:00 AM - 8:00 PM (Mon-Fri)
- **Pharmacy:** 8:30 AM - 6:30 PM (Mon-Fri)

**Fees:** Medicaid/Medicare; some insurance and financial assistance available.
CLINICS, con’t.

EPILEPSY FOUNDATION OF SOUTH FLORIDA  (954) 779-1509
512 NE 3rd Avenue
Fort Lauderdale, FL 33301

Fax: (954) 779-1549
Karen Basha-Egozi, Chief Executive Officer

Website: www.epilepsyfla.org       Email: mgomez@efof.org

The Epilepsy Foundation of South Florida (EFOF) Comprehensive Epilepsy Clinics provide services for children and adults in Broward County. Services include an initial neurological evaluation for individuals, follow-up examinations, medical treatment, blood tests, electroencephalograms, and other tests. For a consistent program of medical management, these services are crucial. The program helps individuals, especially those without insurance.

Hours: 8:30 AM – 5:00 PM

Fees: Sliding Scale

Languages: English, Spanish and Creole

LIGHT OF THE WORLD CLINIC  (954) 563-9876
5333 North Dixie Hwy.
Oakland Park, FL 33334

Fax: (954) 563-3670
Sandra Lozano-Barry, Clinic Director

Website: info@lightoftheworldclinic.com       Email: www.FlaFreeClinic.org

The clinic serves the disadvantaged at-risk indigent and uninsured residents of Broward County. The clinic provides free medical services in the area of cardiology, dermatology, diabetic counseling, general medicine, gynecology, internal medicine, pediatric, urology, mammography (fee), laboratory services (nominal fee), acupuncture, and social service outreach and support.

Hours: 9:00 AM - 5:00 PM (Tue-Thurs); 9:00 AM - 3:00 PM (Fri)
8:00 AM - 2:00 PM (Sat)

Fees: Fees are charged on certain laboratory fees and ultrasounds. The price for those services are significantly reduced; and therefore, only available to our clinic patients.

Languages: English & Spanish

Eligibility: The clinic sees patients of all ages from children to geriatric. To qualify, you must be a resident of Broward County, NOT have any health insurance or belong to any primary care clinic, and must meet the 200% income poverty level. To get an application, please visit our website at www.flafreeclinic.org or call for more information.
CLINICS, con’t.

MEMORIAL REGIONAL HOSPITAL/MEMORIAL HEALTHCARE SYSTEM
3501 Johnson Street
Hollywood, FL 33021
Aurelio Fernandez III, President/CEO
Website: www.mhs.net
Email: pfcc@mhs.net

**Hollywood Center**
4105 Pembroke Road
Hollywood, FL 33021
TEL: (954) 985-1551
Hours: Mon – Fri, 8:00 AM – 8:00 PM
Saturday, 8:00 AM – 12:00 PM

**West Hollywood Center**
6214 Johnson Street
Hollywood, FL 33021
TEL: (954) 967-2500
Hours: Mon – Fri, 8:00 AM - 4:30 PM

**Dania Beach Center**
140-A South Federal Highway
Dania Beach, FL 33004
TEL: (954) 922-7606
Hours: Mon – Fri, 8:00 AM – 4:30 PM

Primary Health Care Clinics provide: screening for physician appointments, glaucoma, diabetes, HIV testing and counseling, support groups; and other medical problems, as well as preventive services through vaccinations. On-site pharmacy is available.

**Documents:**
- Proof of address; proof of income; current income tax return, bank statements (3 consecutive months); or proof of how your bills are paid (3 consecutive months);
- picture I.D.; Social Security card; and Medicare and/or Medicaid card.

**Fees:**
A small fee, based on family income, is required for some services.

**PINES CARE MEDICAL CENTER**
(954) 251-1497
At Southwest Focal Point Community Center
Fax: (954) 404-9537
501 NW 103rd Avenue, Suite 235
Pembroke Pines, FL 33026
Email: pinescare@yahoo.com

Pines Care Medical Center (PCMC) provides a variety of medical services to all of the members of the community. At PCMC, you can obtain comprehensive physical examinations, immunizations, and illness treatment in the former tradition of a clinician who spends time and gets to know you. In addition, PCMC makes appropriate referrals to specialists when needed and manages their own hospital admissions. PCMC also draws their own labs, performs EKG’s, radiology, spirometry, and provides other typical primary care services.

**Hours:**
9:00 AM – 4:00 PM (Mon-Fri)

**Languages:**
English and Spanish

**Fees:**
Call for details.
The Community Care for the Elderly (CCE) Program offers homemaker services and personal care. Homemaking duties may include, but not be limited to, housekeeping, laundry, cleaning refrigerators, meal planning preparation, shopping assistance, and routine household activities. Chore services also is included and the services will provide house or yard tasks, including seasonal cleaning; yard work, lifting and moving furniture and household repairs that is not included during normal homemaking services. Personal care is primarily the provision of assistance with eating, dressing, personal hygiene, and other activities of daily living. This service may also include other tasks that are incidental to the care provided, such as assistance with meal preparation, bed making, dusting, and vacuuming.

Hours: As scheduled with the assigned service provider

Eligibility: Age 60+; must be a Broward resident

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Fees: Co-payment based on a sliding scale.
This state agency oversees the licensure of companion and homemaker services. Staff investigate complaints against these agencies.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Fees:** No set fee

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The following pages contain a listing of Broward Companion and Homemaker Service Providers, licensed by the Agency for Health Care Administration as of September 2019.

<table>
<thead>
<tr>
<th>License No.</th>
<th>Facility Name &amp; Address</th>
<th>License Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>228225</td>
<td><strong>A Family Member Homecare, Inc.</strong>&lt;br&gt;6565 Taft Street, Suite 404&lt;br&gt;Hollywood, FL 33024&lt;br&gt;Administrator: Brian Gauthier</td>
<td>Lic. Type: Registered&lt;br&gt;Telephone #: (954) 986-5090&lt;br&gt;County: Broward&lt;br&gt;Lic. Expires: 3/26/2020</td>
</tr>
<tr>
<td>228617</td>
<td><strong>Ashmat Home Care</strong>&lt;br&gt;901 SW 138th Ave., Ste. C109&lt;br&gt;Pembroke Pines, FL 33027&lt;br&gt;Administrator: Donald Palmer</td>
<td>Lic. Type: Registered&lt;br&gt;Telephone #: (954) 962-0150&lt;br&gt;County: Broward&lt;br&gt;Lic. Expires: 9/30/2020</td>
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<tr>
<td>228131</td>
<td><strong>CBAH, Inc.</strong>&lt;br&gt;1991 SW 94th Terrace&lt;br&gt;Miramar, FL 33025&lt;br&gt;Administrator: Althea Robinson</td>
<td>Lic. Type: Registered&lt;br&gt;Telephone #: (954) 271-6374&lt;br&gt;County: Broward&lt;br&gt;Lic. Expires: 10/15/2021</td>
</tr>
<tr>
<td>231203</td>
<td><strong>CMA Healthcare, Inc.</strong>&lt;br&gt;1535 Three Village Road&lt;br&gt;Weston, FL 33326&lt;br&gt;President: Adam Ross</td>
<td>Lic. Type: Registered&lt;br&gt;Telephone #: (954) 641-9586&lt;br&gt;County: Broward&lt;br&gt;Lic. Expires: 12/17/2020</td>
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<tr>
<td>228495</td>
<td>Comfort Keepers (Hollywood)</td>
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<tr>
<td></td>
<td>2632 Hollywood Blvd., Suite 101</td>
<td></td>
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<tr>
<td></td>
<td>Hollywood, FL 33020</td>
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<tr>
<td></td>
<td>Administrator: Steve Phillip</td>
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<tr>
<td></td>
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<tr>
<td></td>
<td>Telephone #: (954) 920-0055</td>
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<tr>
<td></td>
<td>County: Broward</td>
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<tr>
<td>230645</td>
<td>Comfort Keepers (Fort Lauderdale)</td>
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<tr>
<td></td>
<td>901 S. Federal Highway, Suite 100</td>
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<tr>
<td></td>
<td>Fort Lauderdale, FL 33316</td>
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<tr>
<td></td>
<td>Administrator: David Mahoney</td>
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<tr>
<td></td>
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<tr>
<td></td>
<td>Telephone #: (954) 825-0155</td>
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<tr>
<td>229351</td>
<td>Comforts of Home</td>
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<td></td>
<td>10400 Griffin Road, Ste. 102</td>
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<td>Cooper City, FL 33328</td>
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<td>Administrator: David Arnott</td>
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<tr>
<td></td>
<td>Telephone #: (954) 744-8424</td>
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<td>5657</td>
<td>Compassionate Companions, Inc.</td>
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<td></td>
<td>8930 State Road 84, Suite 204</td>
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<td></td>
<td>Davie, FL 33324</td>
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<tr>
<td></td>
<td>Administrator: Myrna Wolf</td>
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<tr>
<td>232546</td>
<td>Easey Homemaker Companion</td>
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<tr>
<td></td>
<td>7481 West Oakland Park Blvd., #203E</td>
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<td></td>
<td>Lauderhill, FL 33319</td>
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<tr>
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<td>Administrator: Marcia Gordon</td>
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<td></td>
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<td>228362</td>
<td>Elder Alternatives, Inc. (Deerfield Bch)</td>
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<td>4701 N. Federal Highway, #306</td>
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<td></td>
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<td></td>
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<td>232843</td>
<td>Home Instead Senior Care</td>
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<td>KDM's Services, Inc.</td>
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<tr>
<td></td>
<td>Administrator: Sharon Johnson</td>
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<td>229633</td>
<td>Kemp Homemaker &amp; Companion</td>
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<td>Miramar, FL 33023</td>
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<tr>
<td></td>
<td>Administrator: Christina Aderinokun</td>
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<td>Telephone #: (954) 437-7294</td>
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<td>Coral Springs, FL 33065</td>
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<td></td>
<td>Administrator: Sandra Moreau</td>
<td><strong>Telephone #:</strong> (954) 234-2322</td>
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<td>Ft. Lauderdale, FL 33315</td>
<td><strong>Lic. Type:</strong> Registered</td>
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<td></td>
<td>Administrator: Veronica Rodriguez</td>
<td><strong>Telephone (954) 793-1260</strong></td>
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<td>9900 Stirling Road</td>
<td><strong>License Information</strong></td>
</tr>
<tr>
<td></td>
<td>Cooper City, FL 33024</td>
<td><strong>Lic. Type:</strong> Registered</td>
</tr>
<tr>
<td></td>
<td>Administrator: Nancy Nadel</td>
<td><strong>Telephone #: (954) 432-6552</strong></td>
</tr>
<tr>
<td></td>
<td><strong>County:</strong> Broward</td>
<td><strong>Lic. Expires:</strong> 11/14/2021</td>
</tr>
<tr>
<td>231961</td>
<td><strong>Rikon, Inc.</strong></td>
<td><strong>Facility Name &amp; Address</strong></td>
</tr>
<tr>
<td></td>
<td>611 SW 68th Avenue</td>
<td><strong>License Information</strong></td>
</tr>
<tr>
<td></td>
<td>Pembroke Pines, FL 33023</td>
<td><strong>Lic. Type:</strong> Registered</td>
</tr>
<tr>
<td></td>
<td>Administrator: Rayna Husinger</td>
<td><strong>Telephone #: (954) 692-4989</strong></td>
</tr>
<tr>
<td></td>
<td><strong>County:</strong> Broward</td>
<td><strong>Lic. Expires:</strong> 11/8/2020</td>
</tr>
<tr>
<td>230571</td>
<td><strong>Senior Helpers</strong></td>
<td><strong>Facility Name &amp; Address</strong></td>
</tr>
<tr>
<td></td>
<td>8910 Miramar Pkwy, Suite 316</td>
<td><strong>License Information</strong></td>
</tr>
<tr>
<td></td>
<td>Miramar, FL 33025</td>
<td><strong>Lic. Type:</strong> Registered</td>
</tr>
<tr>
<td></td>
<td>President, Annette Wellington</td>
<td><strong>Telephone #: (954) 437-9880</strong></td>
</tr>
<tr>
<td></td>
<td><strong>County:</strong> Broward</td>
<td><strong>Lic. Expires:</strong> 5/6/2020</td>
</tr>
<tr>
<td>233955</td>
<td><strong>Seniors Helping Seniors</strong></td>
<td><strong>Facility Name &amp; Address</strong></td>
</tr>
<tr>
<td></td>
<td>4020 West Palm Aire Drive #501</td>
<td><strong>License Information</strong></td>
</tr>
<tr>
<td></td>
<td>Pompano Beach, FL 33069</td>
<td><strong>Lic. Type:</strong> Registered</td>
</tr>
<tr>
<td></td>
<td>Director: Ed Dunkel</td>
<td><strong>Telephone #: (954) 870-1229</strong></td>
</tr>
<tr>
<td></td>
<td><strong>County:</strong> Broward</td>
<td><strong>Lic. Expires:</strong> 4/27/2021</td>
</tr>
<tr>
<td>229050</td>
<td><strong>Visiting Angels of SE Florida</strong></td>
<td><strong>Facility Name &amp; Address</strong></td>
</tr>
<tr>
<td></td>
<td>1761 W Hillsboro Blvd. #401</td>
<td><strong>License Information</strong></td>
</tr>
<tr>
<td></td>
<td>Deerfield Beach, FL 33442</td>
<td><strong>Lic. Type:</strong> Registered</td>
</tr>
<tr>
<td></td>
<td>Administrator: Ann Marie Kennicutt</td>
<td><strong>Telephone #: (954) 656-6615</strong></td>
</tr>
<tr>
<td></td>
<td><strong>County:</strong> Broward</td>
<td><strong>Lic Expires:</strong> 9/2/2021</td>
</tr>
</tbody>
</table>
The Agency for Health Care Administration (AHCA) licenses health care facilities (Nursing Homes, Home Health Agencies, and Assisted Living Facilities) throughout the State of Florida. The Complaint Administration Unit (CAU), which is a part of AHCA, processes complaints with regard to quality of health care. In situations, where a consumer experiences communication, or billing problems with a Florida health care facility, CAU can request an audit of the consumer’s bill. On-line Complaint form can be found at www.apps.ahca.myflorida.com.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish, and Creole

The Broward County Dental Association attempts to settle locally any written complaints about dentists who are members of the association. Also, referrals are made to qualified dentists in the Broward County area. Dental Services vary depending on availability of volunteer dentists and clinic appointments.

Hours: 8:30 AM - 2:30 PM (Mon-Thurs)

Fees: No set fee
CONSUMER COMPLAINTS, con’t.

BROWARD COUNTY MEDICAL ASSOCIATION  (954) 714-9477
5101 NW 21st Ave, Suite 440  Fax: (954) 714-9289
Fort Lauderdale, FL 33309
Cynthia Peterson, Executive Vice President

Website:  www.bcma.com  Email:  president@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker's bureau.

Hours:  8:00 AM - 4:30 PM (Mon-Fri)
Fees:  No set fee

BROWARD COUNTY OFFICE OF INTERGOVERNMENTAL AFFAIRS & POLICIES
115 S. Andrews Avenue, Room 427  (954) 357-7800
Fort Lauderdale, FL 33301  Fax: (954) 357-6534
TDD (954) 357-6181
Americans w/Disabilities Act: (954) 357-6500

Website:  www.broward.org/humanrights  Email:  humanrights@broward.org

The Civil Rights Division is dedicated to protecting the rights of all residents in Broward County, and ensuring their ability to live, work and enjoy equal access in an environment free of unlawful discrimination. The Division investigates external complaints of alleged discrimination in employment, housing and public accommodations filed by members of the public.

The American with Disabilities Act (ADA)/Health Insurance Portability and Accountability Act (HIPAA) ensures the coordination of Broward County’s compliance with the ADA, including the investigation of any complaint alleging disability-based discrimination or lack of equal accessibility to County services, programs or facilities. In addition, the section acts as a central point of contact for HIPAA related inquiries, information requests, and grievance, and coordinates HIPAA compliance training activities.

The Small Business Development Division promotes equal access to Broward County’s procurement opportunities for small, minority, women-owned and disadvantaged business enterprises.

FEDERAL AVIATION ADMINISTRATION (FAA)  (866) 835-5322
800 Independence Avenue SW  Fax: (202) 267-3111
Washington, D.C. 20591
Dan Elwell, Administrator

Website:  www.faa.gov

The FAA accepts complaints related to airline safety. An answering machine captures caller information, except on Federal Holidays.

Hours:  8:00 AM - 4:00 PM (Mon-Fri)
CONSUMER COMPLAINTS, con't.

FEDERAL AVIATION ADMINISTRATION (FAA)  (866)835-5322  
800 Independence Avenue SW  Fax: (202) 267-3111  
Washington, D.C.  20591  
Dan Elwell, Administrator

Website:  www.faa.gov

The FAA accepts complaints related to airline safety. An answering machine captures caller information, except on Federal Holidays.

Hours:  8:00 AM - 4:00 PM (Mon-Fri)

FEDERAL DEPOSIT INSURANCE CORPORATION (FDIC)  (877) 275-3342  
1100 Walnut Street, Suite 2100  Fax: (703) 812-1020  
Kansas City, MO  64106-2180  TDD: (800) 925-4618

Website:  www.fdic.gov  
Email:  starsmail@fdic.gov

The FDIC offers information on banking, and processes complaints about regulated financial institutions. Complaints may be filed by using the Electronic Customer Assistance form on the website.

Hours:  8:00 AM - 8:00 PM (Mon-Fri); 9:00 AM – 5:00 PM (Sat & Sun)

FLORIDA DEPARTMENT OF ELDER AFFAIRS  (850) 414-2000  
4040 Esplanade Way  Fax:  (850) 414-2004  
Tallahassee, FL 32399-7000  TDD: (850) 414-2001

Richard Prudom, Secretary

Website:  www.elderaffairs.state.fl.us  
Email:  information@elderaffairs.org

A volunteer-based advocacy organization seeking to improve long-term care facility residents’ quality of life and care. This Department investigates complaints made by or on behalf of residents in Nursing Homes, Assisted Living Facilities, Adult Family Care Homes, and Skilled Nursing Units of hospitals. All investigations are confidential and provided at no charge.

Hours:  8:00 AM – 5:00 PM (Mon-Fri)

Languages:  English and Spanish

Fees:  No set fee
CONSUMER COMPLAINTS, con’t.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES (877) 693-5236
200 E. Gaines St. Tallahassee, FL 32399 Tasha Carter, Director, Division of Consumer Services

Website: www.myfloridacfo.com Email: Consumer.Services@MyFloridaCFO.com

The Florida Department of Financial Services is an advocate for Florida’s insurance consumers, working to protect citizens’ hard-earned money. The Department’s Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division’s Consumer Helpline staff serve as a liaison between consumers and insurance companies, assisting to settle claims, verify a company or agent, file an insurance complaint, answer insurance or financial questions, etc. The Division has several initiatives dedicated to informing and empowering Florida’s seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these ‘Be Scam Smart’ workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole

FLORIDA PUBLIC SERVICE COMMISSION (850) 413-6100
2540 Shumard Blvd Tallahassee, FL 32399

Toll Free: (800) 342-3552 Fax: (800) 511-0809

Braulio L. Baez, Executive Director

Website: www.floridapsc.com Email: contact@psc.state.fl.us

The Florida Public Service Commission accepts complaints regarding regulated utilities. It regulates investor-owned electric utilities, gas companies (natural gas), and at the county’s option, privately owned water and sewer companies. PSC Staff will assist consumers in resolving issues with their utility services. Complaints may be filed and/or publications (available in English, Spanish and Creole) may be ordered by calling the toll-free number or on the website.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish
CONSUMER COMPLAINTS, con’t.

LONG TERM CARE OMBUDSMAN COUNCIL     (954) 597-2266
8333 W. McNab Road, #231        Fax: (954) 597-2268
Tamarac, FL 33321          Toll Free: (888) 831-0404

Website: www.ombudsman.myflorida.com      Email: LTCOPInformer@elderaffairs.org

The Broward Council is composed of a group of citizens who volunteer their time to investigate
and resolve the problems and grievances of individuals in Broward County Nursing Homes,
licensed Assisted Living Facilities, and Adult Family Care Homes.

Hours:  8:00 AM - 5:00 PM (Mon-Fri)

Fees:  No set fee

NATIONAL CONSUMERS LEAGUE FRAUD CENTER                  (202) 835-0618
1701 K Street NW, Suite 1200                  Fax: (202) 835-0747
Washington, D.C.  20006

Sally Greenberg, Executive Director

Website: www.fraud.org      Email: jamesp@fraud.org

The National Consumer League’s Fraud Center gives consumers the information they need to
avoid becoming victims of telemarketing and internet fraud; and helps them report and file their
telemarketing or Internet fraud complaints to law enforcement agencies quickly and easily.  The
Fraud Report form is available on their website.

To file a complaint, a consumer must complete and submit the online fraud report form.  Please
fill in as much information as possible.  All information fields marked with an asterisk must be
completed for submittal.  The report is then automatically sent by electronic means to local,
state and federal law enforcement agencies.  Since most agencies cannot take legal action on
every individual complaint, they look for patterns of fraud.  That’s why it is so important to report
it.  We cannot make any guarantee about what will happen, but we know that the information
that consumers provide is essential for stopping fraud.  Since we do not conduct the
investigations, we cannot give you a status report.  If an agency wants more information or has
something to tell you, it will contact you directly.

Hours:  9:00 AM – 5:00 PM (Mon-Fri)

NATIONAL DO NOT CALL REGISTRY                                                             (888) 382-1222
TDD: (866) 290-4236

Website:  www.donotcall.gov     Email:  register@donotcall.gov

The National Do Not Call Registry gives people a choice about whether to receive telemarketing
calls on their home or cell phone.  Most telemarketers should not call a number once it has been
on the registry for 31 days.  If you receive a call, a complaint can be filed at our website.
Registration is effective for five years and must be renewed at that time.
CONSUMER COMPLAINTS, con’t.

Hours: 24/7
Office Hours: 8:00 AM – 5:00 PM (Mon-Fri)
Fees: No set fee
Languages: English & Spanish

STATE OF FLORIDA DIVISION OF HOTEL & RESTAURANTS (850) 487-1395
5080 Coconut Creek Parkway, Suite A Fax: (850) 488-1514
Margate, FL 33063-3942

Website: www.myfloridalicense.com/dbpr/hr Email: callcenter@dbpr.state.fl.us

The Staff inspects rental property of five or more units for sanitation and safety violations upon complaint of lessee; assists persons having difficulty affecting the return of security deposit; and also inspects hotels, restaurants, and motels within its jurisdiction.

Complaints for Broward, Martin, or Palm Beach counties can be filed by telephone, e-mail, or file on-line.

U.S. DEPARTMENT OF AGRICULTURE (USDA) (888) 674-6854
FOOD & SAFETY INSPECTION Fax: (301) 504-0158
George Washington Carver Center TDD: (800) 256-7072
5601 Sunnyside Avenue Alfred V. Almanza, Administrator
Beltsville, MD 20705

Website: www.fsis.usda.gov Email: mphotline.fsis@fsis.usda.gov

The Hotline helps consumers prevent food borne illness, specifically by answering questions about the safe storage, handling and preparation of meat, poultry and egg products.

The Hotline also responds to issues related to the mission of USDA's Food Safety and Inspection Service (FSIS), which is to ensure that the Nation’s commercial supply of meat, poultry and egg products is safe, wholesome, and correctly labeled and packaged, as required by the Federal Meat Inspection Act, the Poultry Products Inspection Act and the Egg Products Inspection Act.

Hours: 10:00 AM - 4:00 PM (Mon-Fri)
Languages: English & Spanish
CONSUMER COMPLAINTS, con’t.

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (800) 669-9777
451 Seventh Street SW, Room 5204
Washington, D.C. 20410
Adm: (202) 708-1112
TDD: (800) 927-9275

Shaun Donovan, Secretary

Website: www.hud.gov
Email: answers@hud.gov

Atlanta Office
Five Points Plaza
40 Marietta Street NW, 2nd Floor
Atlanta, GA 30303
Edward Jennings, Jr., Regional Administrator

HUD receives complaints from victims of housing discrimination related to race, age, gender, disability, ethnicity, or national origin. Fair Housing complaints can be filed online, by telephone, or by mail, using a printed online form.

Hours: 8:00 AM – 8:00 PM (Mon-Fri)

Languages: English and Spanish

U.S. FOOD AND DRUG ADMINISTRATION (FDA) (888) 463-6332
Medwatch Office
10903 New Hampshire Avenue
Silver Spring, MD 20993
Complaints: (800) 332-1088
Adm: (301) 796-5000
Fax (Adm): (301) 847-3531
Fax (Complaints): (800) 332-1078

Norman Sharpless, Commissioner of Food and Drugs

Website: www.fda.gov/medwatch

The Med Watch Program may be contacted for responses to questions about a specific medication/drug. The Complaint Line may be called for complaints or adverse reactions about medications and/or medical devices.

The Med Watch Program may be contacted for responses to questions about a specific medication/drug. The Complaint Line may be called for complaints or adverse reactions about medications and/or medical devices.

Hours: 8:00 a.m. - 4:30 p.m. (Mon-Fri)
CONSUMER COMPLAINTS, con't.

U.S. PHARMACOPEIA CONVENTION, INC./MED WATCH PROGRAM

12601 Twinbrook Pkwy.
Rockville, MD  20852

Roger L. Williams, MD, CEO

Website: www.usp.org

The Program distributes educational and informational material concerning medicines and dietary supplements; and medical devices. Consumers, dissatisfied with medications or medical devices, may contact this number.

CONSUMER PROTECTION

BROWARD COUNTY HEALTH DEPARTMENT

780 SW 24th Street
Fort Lauderdale, FL  33315

Paula M. Thaqi, M.D., Director

Website: www.browardchd.org

The Florida Department of Health in Broward County, funded by state, county, and federal governments, serves to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Hours:  Call 954-467-4705 for information/appointments

NATIONAL CONSUMERS LEAGUE

1701 K Street NW, Suite 1200
Washington, D.C.  20006

Sally Greenberg, Executive Director

Website: www.nclnet.org

The mission of the National Consumers League is to protect and promote social and economic justice for consumers and workers. The National Consumers League provides government, businesses, and other organizations with the consumer’s perspective on concerns including child labor, privacy, food safety, and medication information. Please check their website for information.

Hours:  9:00 AM – 5:00 PM (Mon-Fri)

Fees:  No set fee
CONSUMER PROTECTION, con’t.

CREDIT/DEBT MANAGEMENT

AARP (STATE OFFICE)  (866) 595-7678
3350 SW 148th Avenue, Suite 120
Miramar, FL  33027
Fax:  (954) 438-7871
AARP Tax Aide: (888) 227-7669
Troy Stoessel
Website: www.aarp.org  Email: flaarp@aarp.org

The Reverse Mortgage Education Project educates homeowners, age 62 and older, about reverse mortgages that allow them to borrow some of the accumulated equity in their homes without having to repay the loan until they sell the home or permanently move away.

Site Hours:  9:00 AM – 5:00 PM (Mon-Fri)
Fees:  No set fees
Eligibility:  Age 62 and older

GREENPATH DEBT SOLUTIONS  Main: (800) 550-1961
36500 Corporate Drive
Farmington Hills, MI  48331
Kristen Holt, President / CEO
Website: www.greenpath.com  Email: kholt@greenpath.com

GreenPath Debt Solutions is a nationwide, non-profit financial organization that assists consumers with credit card debt, mortgage default and delinquency housing counseling (HUD approved), home equity loan housing counseling, and bankruptcy concerns.

Fees:  No fee for consultation and debt counseling session. One-time set-up fee of $0-$50 (depending on state of residency) and a reasonable monthly fee that varies by state, but will never exceed $50.
Languages:  English & Spanish
Hours:  8:30 AM – 5:00 PM (Mon-Fri)
CONSUMER PROTECTION, con’t.

**NAVICORE SOLUTIONS**

Main: (800) 772-4557  
Fax: (732) 409-2812  
TDD: (800) 282-4557

200 US Highway 9 North  
Manalapan, NJ 07726  
Joel Greenberg, Executive Director

Website: [www.navicoresolutions.org](http://www.navicoresolutions.org)  
Email: education@navicoresolutions.org

Navicore Solutions provides a wide range of services including, counseling solutions to consumers in the area of personal finance, consumer credit, student loans, foreclosure prevention, bankruptcy and debt consolidation.

**Phone Counseling Hours:**  
8:00 AM – 10:30 PM (Mon-Fri)  
9:00 AM – 7:00 PM (Sat)  
9:00 AM – 7:00 PM (Sun)

**Languages:** English & Spanish

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**ENVIRONMENTAL SERVICE**

**BROWARD COUNTY ENVIRONMENTAL PROTECTION DEPT.**  
(954) 519-1210  
Daily Air Quality Index: (954) 519-1476  
24 Hour Hotline: (954) 519-1499  
Fax: (954) 519-1493

Government Center West  
One N. University Drive  
Plantation, FL 33324

Cynthia Chambers, Director

Website: [www.broward.org/environment](http://www.broward.org/environment)  
Email: epdhotline@broward.org

The mission of the agency is to prevent pollution and protect and restore Broward’s natural resource to sustain and enhance the environmental quality of life of the County’s residents and visitors. The Department develops and recommends environmental policy and standards for Broward County in cooperation with federal, state, and local agencies.

The Department operates an afterhours on call team to respond to resident complaints or environmental emergencies on a 24-hour basis.

**Hours:** 8:00 AM - 4:30 PM (Mon-Fri)
CONSUMER SERVICES, con’t.

LICENSES/PERMITS

BROWARD COUNTY CLERK OF THE COURT (954) 831-6565
MARRIAGE LICENSE OFFICE

Website: www.browardclerk.org

A marriage license or a Civil Marriage ceremony by the Clerk of the Courts Office may be obtained at the following locations. A certified copy of any marriage license that has been issued by the Broward County Clerk of Courts from 1915 through the present may be obtained in person or by mail.

Main Broward County Courthouse
Marriage Division
201 SE 6th Street, Room 270
Fort Lauderdale, FL 33301
TEL: (954) 712-7899 ext. 7841
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

North Regional Courthouse
One-Stop Customer Service Division
1600 W Hillsboro Blvd, Room 160
Deerfield Beach, FL 33442
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

West Regional Courthouse
One-Stop Customer Service Division
100 N Pine Island Road, Room 180
Plantation, FL 33324
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

South Regional Courthouse
One-Stop Customer Service Division
3550 Hollywood Boulevard, Room 160
Hollywood, FL 33021
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

BROWARD COUNTY ENVIRONMENTAL, LICENSING AND BUILDING PERMITTING DIVISION (954) 765-4400
Fax: (954) 765-5199

1 North University Drive, Box 302
Plantation, FL  33324
Mona Fandel, Director

Website: www.broward.org/permittingandlicensing Email: consumer@broward.org

The Broward County Permitting, Licensing and Consumer Protection Division enforces the Florida Building Code by issuing permits, conducting plan reviews, performing inspections, and issuing Certificates of Occupancy for new and existing construction.

The Agency also enforces regulations concerning zoning requirements, landscaping, signs, land clearance, property maintenance, junk vehicles, abandoned property cases, and derelict vessel removal.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish
The Division processes applications for hunting, fishing and occupational licenses and new passports.

**Hours:** 8:30 AM - 4:30 PM (Mon-Fri).

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**PUBLICATIONS**

**FLORIDA DEPARTMENT OF ELDER AFFAIRS**  (850) 414-2000

4040 Esplanade Way  Fax: (850) 414-2004
Tallahassee, FL 32399-7000  TDD: (850) 414-2001

Richard Prudom, Secretary

Website: www.elderaffairs.state.fl.us  Email: information@elderaffairs.org

The Elder Update is a bi-monthly publication of the Florida Department of Elder Affairs. The newsletter is available in English and Spanish.

**Eligibility:** Florida Resident

**Hours:** 8:00 AM – 5:00 PM

**Fees:** No set fee
**CONSUMER SERVICES, con’t**

## TAXES

### AARP (STATE OFFICE)

3350 SW 148th Avenue, Suite 120  
Miramar, FL 33027  
Fax: (954) 438-7871  
AARP Tax Aide: (888) 227-7669  
Troy Stopssel

Website: [www.aarp.org](http://www.aarp.org)  
Email: flaarp@aarp.org

AARP Tax Aide is a volunteer-run tax assistance and preparation service. It is available to low and moderate-income taxpayers. Taxpayers can pose tax questions to access online assistance 24/7, by visiting [www.aarp.org/taxaide](http://www.aarp.org/taxaide). Tax assistance and preparation are provided by AARP Tax Aide sites, nationwide, each year from late January/early February through April 15. The sites are located in senior centers, libraries, community centers and other convenient locations. AARP Tax Aide Volunteers also visit hospitals and nursing homes. E-filing is offered at most sites.

**Hours:** 24/7 Automated Info. Line  
**Site Hours:** 9:00 AM – 5:00 PM (Mon-Fri)  
**Fees:** No set fee  
**Eligibility:** Low and moderate income people, age 60 and older

### BROWARD COUNTY PROPERTY APPRAISER’S OFFICE

Broward County Governmental Center  
115 S Andrews Avenue, Room 111  
Fort Lauderdale, FL 33301  
Fax: (954) 357-8474  
Marty Kiar, Property Appraiser

Website: [www.bcpa.net](http://www.bcpa.net)  
Email: marty@bcpa.net

Property Tax Exemptions for qualified residents, including Homestead, Widow/Widower, Disabled Veterans, Disability, and Senior Homestead, are processed through the office.

**Main Office Hours:** 7:00 AM - 6:00 PM (Mon-Fri); extended Saturday hours during peak times.  
**Languages:** English, Spanish, French, Creole, Italian and others.
CONSUMER SERVICES, con’t

INTERNAL REVENUE SERVICE (954) 423-7300
Local Office – Taxpayer Assistance, Broward County
7850 SW 6th Court
Plantation, FL 33324

Website: www.irs.gov

Local Taxpayer Assistance Center will assist with the following Federal tax issues:

1. Cash payments (exact change is required);
2. Account inquiries (help with letters, notices and levies on wages or bank accounts);
3. Adjustments (changes to tax account information or payments);
4. Alien Clearances;
5. Applications for Taxpayer Assistance Order (ATAO);
6. Copies of tax returns and transcripts (usually available for current year and three prior years);
7. Help with preparing Form 2290 (Heavy Vehicle Use Tax);
8. Federal Tax Return Preparation (if persons qualify for the Earned Income Tax Credit on income which is less than $49,000);
9. Payments/Payment Arrangements;
10. Procedural Inquiries;
11. Solutions to Tax issues;
12. Tax Forms (based on availability);
13. Tax Law Assistance (answers related to your individual Federal Tax Return);
14. Taxpayer Identification Numbers

There is no assistance with State Tax Returns.

Hours: 8:30 AM – 4:30 PM (Mon-Fri) Walk-ins accepted. If a same-day appointment is not available, a future appointment will be made within five business days. All phone calls will be returned within two business days.

Fees: No set fee

Languages: Multilingual Assistance (over 150 languages translated).

INTERNAL REVENUE SERVICE – TAXPAYER ADVOCATE SERVICE (954) 423-7677
7850 SW 6th Court, Room 265
Plantation, FL 33324

Taxpayer Advocate Service: (877) 777-4778

Website: www.irs.gov/advocate

The IRS Taxpayer Advocate Service offers free, independent and confidential tax assistance to taxpayers (individuals and businesses) unable to resolve their tax problems through normal channels, or to individuals experiencing a hardship.
CONSUMER SERVICES, con’t.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Documents: Must complete a Form 911 obtained either through the IRS website or by calling the IRS at 1-800-829-3676. Form is to be faxed to Taxpayer Advocate Service number.

Fees: No set fee

Languages: Multilingual Assistance (over 150 languages translated).

VITAL STATISTICS

BROWARD COUNTY HEALTH DEPARTMENT (954) 467-4700
2421A SW 6th Avenue, Vital Statistics Office
Fax: (866) 467-4589
Fort Lauderdale, FL 33315
Birth/Death Certificates: (866) 830-1906
Judi Elfront, Chief Deputy

Website: www.browardchd.org

Visit www.browardchd.org to order birth and death certificates. All requests are processed the same day. Please allow 10 to 14 business days for arrival.

You may also visit in person or call the toll-free number to request a copy of your certificate.

Hours: 8:00 AM - 4:30 PM (Mon-Fri), 9:00 AM – 4:30 PM (Every 3rd Friday of month)
On-line available – 24/7

Fees: Cost of certificate and shipping/handling charge. Express service is available for an additional fee.

Hollywood Office Pompano Beach
7999 Pembroke Road Paul Hughes Health Center
205 NW 6th Avenue 205 NW 6th Avenue
Hollywood, FL 33023 Pompano Beach, FL 33060
CONSUMER SERVICES, con’t.

VOTER INFORMATION

BROWARD COUNTY SUPERVISOR OF ELECTIONS  Main: (954) 357-7050
Broward Governmental Center  Absentee Ballots: (954) 357-7055
115 S Andrews Avenue, Room 102  Poll Worker: (954) 459-9911
Fort Lauderdale, FL 33301  Fax: (954) 357-7070

Peter Antonacci, Supervisor of Elections

Website: www.browardsoe.org  Email: elections@browardsoe.org

The registration process is completed, in person, at any of several offices throughout Broward County. Pre-registrations are accepted during the first year. Voter registration is 29 days prior to an election. Absentee Ballots must be returned to main office no later than 7:00 pm on the day of the election.

Main Office Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages:  English, Spanish, and Creole.

Eligibility:  To register, one must be at least 17 years of age, a U.S. citizen, and a permanent resident of Broward County.

LAUDERHILL OFFICE  POMPANO BEACH OFFICE
LAUDERHILL MALL  520 Martin Luther King Blvd.
1501 NW 40th Avenue  Pompano Beach, FL 33060
Lauderhill, FL 33313
TEL: (954) 712-1903

LEAGUE OF WOMEN VOTERS OF BROWARD COUNTY  (954) 546-4484
P.O. Box 15952
Plantation, FL 33318-5733

Website: www.lwvbcfl.org  Email: info@lwvbcfl.org

The League of Women Voters offers information about local ballot issues, community concerns and voting on national, state and county levels.

Fees:  No set fee
COUNSELING

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS  (305) 575-7000
MEDICAL CENTER (VAMC)  Toll Free: (888) 276-1785
1201 NW 16th Street  Fax: (305) 575-3232
Miami, FL  33125
Website:  www.miami.va.gov

The Center offers counseling and also serves as an AIDS/HIV Center, a Prosthetic Treatment Center spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility:  Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Hours:  8:00 AM – 4:00 PM (Mon-Fri)

Languages:  English & Spanish

CATHOLIC CHARITIES  (954) 630-9501
1505 NE 26th Street  Fax: (954) 567-0656
Wilton Manors, FL 33305
Iani Carvalho, Program Coordinator
Website:  www.ccadm.org  Email:  browardelderly@ccadm.org

The agency provides emergency financial assistance for shelter, food (food vouchers) and utilities; individual and group counseling, as well as Adult Day Care Services to frail elderly.

Hours:  8:30 AM – 4:30 PM (Mon-Fri) by appointment only.

Fees:  Based on sliding scale

Languages:  English & Spanish
COUNSELING, con't.

**CITY OF PEMBROKE PINES**  
Community Services Department  
301 NW 103rd Avenue  
Pembroke Pines, FL 33026  
Fax (954) 450-6899  
Jay Shechter, Director

**Website:** [www.ppines.com](http://www.ppines.com)  
**Email:** jshechter@ppines.com

Silvia Aguilar, Community Services Administrator  
**Email:** saguilar@ppines.com

Individual and group counseling is available through The Southwest Focal Point Community Center which is offered to people ages 18 and over. The services are confidential and provided by a Master’s-Level Social Worker.

To schedule a counseling appointment call the Social Services Dept. at (954) 450-6888

**CITY OF TAMARAC**  
8601 W. Commercial Blvd.  
Tamarac, FL 33321  
Fax: (954) 597-3650  
**Transportation:** (954) 597-3649

**Website:** [www.tamarac.org](http://www.tamarac.org)  
**Email:** rosec@tamarac.org

Free limited (3 sessions) of counseling for Tamarac residents only.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**DANIEL D. CANTOR SENIOR CENTER**  
5000 Nob Hill Road  
Sunrise, FL 33351  
**Fax:** (954) 749-0081  
**TDD:** (954) 742-0436

Gail Weisberg, Executive Director

**Website:** [www.cantorcenter.com](http://www.cantorcenter.com)  
**Email:** info@cantorcenter.com

The Cantor Senior Center offers over 60 social, educational and recreational activities each week. The Center has something for everyone, such as computer-learning lab, stained glass, daily current event classes, weekly dances (held each Friday and the first Sunday of the month), and a singles and couples friendship group. Transportation is available, and Broward Meals on Wheels provides a Kosher lunch. The licensed Day Care/Alzheimer/Respite programs offer “frail free” day activities for frail adults.
COUNSELING, con’t

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Membership is an annual fee of $36; Donations are accepted

Languages: English, Spanish, Russian and Yiddish

GOODMAN JFS OF BROWARD (954) 370-2140
5890 S Pine Island Road, Suite 201
Fax: (954) 916-1252
Davie, FL 33328

Lisa Rahman, Interim CEO

Website: www.jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life’s hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. Our services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

Family Link Care Management
Our professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deals with complex care locally and long distance.

Behavioral Health
GJFS provides compassionate and effective mental health counseling in office or in-home. Our licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Joshua’s Path
Joshua’s Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. We offer guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program
GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office
COUNSELING, con’t.

MEMORIAL CARES  (954) 967-4458
Boulevard Heights Community Center
6770 Garfield Street
Hollywood, FL  33024

Website:  www.mhs.net  Email:  afernandez@mhs.net

Memorial CARES Caregivers Access to Resources, Education and Support, formerly known as Leeza’s Care Connection, is a multifaceted resource that provides family caregivers with the guidance and support they need when caring for a loved one with chronic and progressive illnesses in such areas as:

- Cardiac
- Cancer
- Neurology
- Pediatrics
- Rehabilitation

These conditions and illnesses can include:

- Brain and spinal
- Fibromyalgia
- Memory disorders (such as dementia and Alzheimer’s disease)
- Multiple sclerosis (MS)
- Parkinson’s disease
- Stroke

If you or someone you love is a caregiver, there’s no need to shoulder the burden alone. Memorial CARES is here to help.

Hours:  Mon – Fri, 9:00 AM – 5 PM

Fees:  Call for details.

MENTAL HEALTH ASSOCIATION OF SOUTHEAST FLORIDA  (954) 746-2055
7145 W Oakland Park Boulevard  Fax:  (954) 746-6373
Lauderhill, FL 33313

Paul Jaquith, LCSW, CAP, President/CEO

Website:  www.mhasefl.org  Email:  referral@mhabroward.org

The Mental Health Association of Southeast Florida’s mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.
COUNSELING, con’t.

Consumer Support Program
Peers Reaching Out Support Partners for Emotional Recovery (PEERS) Program pairs adults with mental illnesses to peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration are reinforced.

The Mental Health Association offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) Other hours by appointment for specific services.

Fees: No set fee

Seth Line  (954) 578-5640
Helpline: (866) 964-3714

The Seth Line is a “warm line” designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health Association of Broward County. For emergency or crisis, please call 911.

Hours: 6:00 PM - 10:00 PM (Mon-Fri)
12:00 PM - 5:00 PM (Sat)

Fees: No set fee

BROWARD HEALTH NORTH MEMORY DISORDER CENTER  (954) 786-7392
North Broward Medical Center  Fax: (954) 786-7339
201 E Sample Road
Deerfield Beach, FL 33064
Milena Cedeno-Oblinger, Coordinator

Website: www.browardhealth.org
Email: mcoblinger@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials memory enhancement programs and safe driving evaluation.

Hours: 8:00 AM - 4:30 PM (Mon-Fri).

Languages: English and Spanish.

Fees: Fees vary on services provided
COUNSELING, con’t.

NOVA SOUTHEASTERN UNIVERSITY   (954) 262-5730
PSYCHOLOGY SERVICES CENTER   Fax: (954) 262-3855
Maltz Psychology Building
3301 College Avenue
Davie, FL 33314
Michelle Gagnon Blodgett, Director

Website: www.nova.edu/healthcare/psychology/coa.html   Email: nccla@nsu.nova.edu

The NSU Counseling Center for Older Adults offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. We provide individual, couples, group, and family therapy counseling, on an out-patient basis. Psychological testing programs are available.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs)
8:30 AM - 5:00 PM (Fri) by appointment only.

Fees: Full pay, self-pay and sliding scale fees are based on income.

SUNSERVE   (954) 764-5150
2312 Wilton Drive
Wilton Manors, FL 33305
Info & Referral: (954) 548-4602
Outreach: (954) 957-5616
Fax: (954) 764-5143
Mark Ketcham, Executive Director

Website: www.sunserve.org   Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Services are targeted to benefit the lesbian, gay, bi-sexual, and transgender community.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone, seeking services, can contact SunServe’s Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

Eligibility: Children (starting at age 3), youth, adults, and seniors
Transforming Lives and More offers these services to the public and to members: An open website at http://www.tlmnetwork.org with health and wellness resources, a monthly family caregivers support group that meets in Coral Springs, FL, life coaching for adults seeking personal and career development assistance, customized research projects, and training services for small businesses, non-profit agencies, and health care providers.

The TLM Network Special Library is a member of the National Network of Libraries of Medicine, Southeastern Atlantic Region, which is supported by the National Library of Medicine (NLM). Free online services offered by NLM for non-technical health and wellness resources in print and multi-media formats include: MedlinePlus.gov, Healthfinder.gov, PubMed Health, and NLM 4 Caregivers.

Eligibility Requirements:

Resourceful-U Family Support Group that meets the fourth Thursday of the month at Northwest Regional Library, Coral Springs, is open to all family caregivers of older and/or disabled adults.

Library, training, and life coaching services are available for a fee to TLM Network members only. Annual memberships start at for individuals $75 and $150 for non-profit agencies. Scholarships are available based on need.

Call for complete membership information, or visit the TLM Network website at http://www.tlmnetwork.org.
CRIME - RELATED PROGRAMS

The following Public Safety Departments administer a Crime Prevention Program.

<table>
<thead>
<tr>
<th>Department</th>
<th>Address</th>
<th>TEL</th>
<th>Fax</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Broward Sheriff's Office</td>
<td>2601 W Broward Boulevard, Fort Lauderdale, FL 33311</td>
<td>(954) 831-8900</td>
<td></td>
<td>Gregory Tony, Sheriff</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Website: <a href="http://www.sheriff.org">www.sheriff.org</a></td>
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<td></td>
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<td></td>
<td>Email: <a href="mailto:ask_the_sheriff@sheriff.org">ask_the_sheriff@sheriff.org</a></td>
</tr>
<tr>
<td>District 1 - Pembroke Park</td>
<td>3201 W Hallandale Beach Boulevard, Pembroke Park, FL 33009</td>
<td>(954) 985-1953</td>
<td>(954) 964-0224</td>
<td>Stephanie Coker, Captain</td>
</tr>
<tr>
<td>District 2 - Dania Beach</td>
<td>4601 SW 30th Avenue, Dania Beach, FL 33312</td>
<td>(954) 926-2400</td>
<td>(954) 926-2404</td>
<td>Daniel Marks, Chief</td>
</tr>
<tr>
<td>District 3 - Central Broward</td>
<td>200 NW 27th Avenue, Fort Lauderdale, FL 33311</td>
<td>(954) 321-4800</td>
<td>(954) 765-4011</td>
<td>Andrew Dunbar, Chief</td>
</tr>
<tr>
<td>District 4 - Lauderdale Lakes</td>
<td>3772 W. Oakland Park Blvd, Lauderdale Lakes, FL 33311</td>
<td>(954) 497-1692</td>
<td>(954) 731-0678</td>
<td>Andrew Dunbar, Captain</td>
</tr>
<tr>
<td>District 5 - Pompano Beach</td>
<td>100 SW 3rd Street, Pompano Beach, FL 33060</td>
<td>(954) 786-4201</td>
<td>(954) 786-2105</td>
<td>Wayne Adkins, Major</td>
</tr>
<tr>
<td>District 6 - Oakland Park</td>
<td>5399 N. Dixie Highway, Suite 1, Oakland Park, FL 33334</td>
<td>(954) 561-6161</td>
<td>(954) 561-6208</td>
<td>Allan Hubrig, Captain</td>
</tr>
<tr>
<td>Police Department</td>
<td>District</td>
<td>Contact Information</td>
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</tbody>
</table>
| **BROWARD SHERIFF’S OFFICE** | **DISTRICT 13 - LAUDERDALE BY-THE-SEA** | Community Policing Unit  
4513 North Ocean Drive  
Lauderdale By-The-Sea, FL 33308  
TEL: (954) 491-3920  
Fax: (954) 776-6291  
Thomas Palmer, Captain |
| | **DISTRICT 15 - NORTH LAUDERDALE** | 701 SW 71st Avenue  
North Lauderdale, FL 33068  
TEL: (954) 722-5800  
Fax: (954) 720-0830  
Brian Faer, Captain |
| | **DISTRICT 16 - COOPER CITY** | Community Involvement Specialist  
10580 Stirling Road  
Cooper City, FL 33026  
Robert Cates, Captain  
TEL: (954) 432-9000  
Fax: (954) 432-1282 |
| | **DISTRICT 17 - PARKLAND** | 6650 University Drive  
Parkland, FL 33067  
Chris Mulligan, Captain  
TEL: (954) 753-5050 |
| | **CITY/COCONUT CREEK POLICE DEPT.** | Community Involvement Unit  
4800 W Copans Road  
Coconut Creek, FL 33063  
TEL: (954) 973-6721  
Fax: (954) 973-6718  
Albert Arenal, Chief of Police  
Website: [www.creekgov.net/police](http://www.creekgov.net/police) |
| | **CITY/CORAL SPRINGS POLICE DEPT.** | Community Involvement Unit  
2801 Coral Springs Drive  
Coral Springs, FL 33065  
TEL: (954) 344-1835  
Fax: (954) 346-1360  
Website: [www.coral springs.org/police](http://www.coral springs.org/police)  
Email: pdcsh@coralsprings.org |
| | **TOWN OF DAVIE POLICE DEPT.** | Crime Prevention Program  
1230 Nob Hill Road  
Davie, FL 33324  
TEL: (954) 693-8200  
Fax: (954) 693-8253  
Patrick Lynn, Chief of Police  
Website: [www.daviepolice.com](http://www.daviepolice.com)  
Email: community@daviepolice.com |
| | **CITY OF FORT LAUDERDALE POLICE** | Crime Prevention Unit  
1300 W Broward Boulevard  
Fort Lauderdale, FL 33312  
TEL: (954) 828-6421  
Fax: (954) 828-6001  
Rich Maglione, Chief of Police  
Website: [www.flpd.org](http://www.flpd.org) |
| | **CITY OF HALLANDALE POLICE DEPT.** | Community Relations Unit  
400 S. Federal Highway  
Hallandale, FL 33309  
TEL: (954) 457-1644  
Fax: (954) 457-1665  
Dwayne Flourney, Chief of Police  
Website: [www.hallandalebeachfl.gov](http://www.hallandalebeachfl.gov)  
Email: police_office@hallandalebeachfl.gov |
| | **CITY OF HOLLYWOOD POLICE DEPT.** | Communications  
3250 Hollywood Boulevard  
Hollywood, FL 33021  
TEL: (954) 967-4357  
Chris O’Brien, Interim Chief of Police  
Website: [www.hollywoodpolice.org](http://www.hollywoodpolice.org) |
**CRIME RELATED PROGRAMS, con’t.**

<table>
<thead>
<tr>
<th>CITY/LIGHTHOUSE PT. POLICE DEPT.</th>
<th>CITY OF MARGATE POLICE DEPT.</th>
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</thead>
<tbody>
<tr>
<td>Crime Prevention Department</td>
<td>Neighborhood Police Division</td>
</tr>
<tr>
<td>3701 NE 22nd Avenue</td>
<td>5790 Margate Blvd.</td>
</tr>
<tr>
<td>Lighthouse Point, FL 33064</td>
<td>Margate, FL 33063</td>
</tr>
<tr>
<td><strong>TEL:</strong> (954) 942-8080</td>
<td><strong>TEL:</strong> (954) 972-7111</td>
</tr>
<tr>
<td><strong>Fax:</strong> (954) 784-3412</td>
<td><strong>Fax:</strong> (954) 972-1260</td>
</tr>
<tr>
<td>Ross Licatta, Chief of Police</td>
<td>John Shaw, Chief of Police</td>
</tr>
<tr>
<td>Email: <a href="mailto:rboyens@lighthousepoint.com">rboyens@lighthousepoint.com</a></td>
<td>Website: <a href="http://www.margatefl.com/police">www.margatefl.com/police</a></td>
</tr>
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<thead>
<tr>
<th>CITY OF MIRAMAR POLICE DEPT.</th>
<th>CITY OF PEMBROKE PINES POLICE DEPT.</th>
</tr>
</thead>
<tbody>
<tr>
<td>11765 City Hall Promenade</td>
<td>Community Affairs Unit</td>
</tr>
<tr>
<td>Miramar, FL 33025</td>
<td>9500 Pines Boulevard</td>
</tr>
<tr>
<td><strong>TEL:</strong> (954) 602-4000</td>
<td><strong>TEL:</strong> (954) 436-3274</td>
</tr>
<tr>
<td><strong>Fax:</strong> (954) 602-3581</td>
<td><strong>Fax:</strong> (954) 390-2189</td>
</tr>
<tr>
<td>Dexter Williams, Chief of Police</td>
<td>Kipp Shimpeno, Chief of Police</td>
</tr>
<tr>
<td>Website: <a href="http://www.miramarpd.org">www.miramarpd.org</a></td>
<td>Website: <a href="http://www.pppines.com/police">www.pppines.com/police</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:dwilliams@miramarpd.org">dwilliams@miramarpd.org</a></td>
<td>Email: <a href="mailto:cwatters@pppines.com">cwatters@pppines.com</a></td>
</tr>
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<tr>
<th>CITY OF PLANTATION POLICE DEPT.</th>
<th>CITY OF WILTON MANORS POLICE DEPT.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime Prevention Unit</td>
<td>Community Involvement Unit</td>
</tr>
<tr>
<td>451 NW 70th Terrace</td>
<td>2020 Wilton Drive</td>
</tr>
<tr>
<td>Plantation, FL 33317</td>
<td>Wilton Manors, FL 33305</td>
</tr>
<tr>
<td><strong>TEL:</strong> (954) 797-2100</td>
<td><strong>TEL:</strong> (954) 390-2150</td>
</tr>
<tr>
<td><strong>Crime Prevention Unit:</strong> (954) 916-5601</td>
<td><strong>Fax:</strong> (954) 390-2189</td>
</tr>
<tr>
<td>Howard Harrison, Chief of Police</td>
<td>Paul O’Connell, Chief of Police</td>
</tr>
<tr>
<td>Website: <a href="http://www.psd.plantation.org">www.psd.plantation.org</a></td>
<td>Website: <a href="http://www.wmpd.org">www.wmpd.org</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:information@psd.plantation.org">information@psd.plantation.org</a></td>
<td>Email: <a href="mailto:info@wmpd.org">info@wmpd.org</a></td>
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<tr>
<th>SENIORS VS. CRIME PROJECT</th>
<th>(800) 203-3099</th>
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<tbody>
<tr>
<td>Office of the Attorney General</td>
<td>Fax: (561) 585-8487</td>
</tr>
<tr>
<td>1515 N. Flagler Drive, Suite 900</td>
<td>Don Ravenna, Regional Director</td>
</tr>
<tr>
<td>West Palm Beach, FL 33401</td>
<td>Website: <a href="http://www.seniorsvscrime.com">www.seniorsvscrime.com</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:svc@seniorsvscrime.com">svc@seniorsvscrime.com</a></td>
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</tbody>
</table>

Volunteers, through the Senior Sleuths’ Program, work in offices throughout the state. Senior Sleuths’ Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.
CRIME RELATED PROGRAMS, con’t.

**COOPER CITY OFFICE**  
10580 Stirling Road  
Cooper City, FL  33026  
Al Payne, Deputy Regional Manager  
**TEL:**  (954) 441-8339  
**Email:** linda_victor@sheriff.org  
**Hours:** 10:00 AM – 1:00 PM (Mon)  
1:00 PM – 3:00 PM (Thurs)

**CORAL SPRINGS OFFICE**  
10000 N.W. 29th Street  
Coral Springs, FL 33065  
Fay Staub, Manager  
**TEL:**  (954) 340-4168  
**Email:** seniorvscrime@coralsprings.org  
**Hours:** 10:00AM - 2:00PM (Mon- Thurs)

**DELRAY BEACH OFFICE**  
15127 Jog Road, Ste. 203  
Delray Beach, FL  33446  
Al Payne, Deputy Regional Director  
**Email:** alpaynesvc@aol.com
DAY CARE PROGRAMS

**ALZHEIMER’S DAY CARE CENTERS**
(954) 610-3732
See separate listing for Alzheimer's Programs.  
Fax: (954) 362-4923

A Joyful Heart Senior Services  
Corlette Deveaux, Administrator  
12201 Pembroke Road  
Pembroke Pines, FL  33025

Website: [www.ajhss.com](http://www.ajhss.com)  
Email: contact@ajhss.com

A Joyful Heart Senior Services provides services focused on supporting the needs of seniors in the community. Their goal is to keep seniors engaged, active, stimulated, and increase their quality of life.

**Hours:**  
7:30 AM – 6:00 PM (Mon – Fri)

**Fees:**  
Call for details and membership information

**AMAZING AGE ADULT DAY STAY**  
(954) 970-9185  
Fax: (954) 876-9161

7306 West Atlantic Blvd.  
Margate, FL  33063

Peggy Hopper, Administrator

Website: [www.amazing-age.com](http://www.amazing-age.com)  
Email: amazingage@gmail.com

Amazing Age Adult Day Stay is an Adult Day Care Center committed to providing a safe, engaging, and quality experience for all care recipients. Staff provides purposeful activities designed to stimulate and involve care recipients who are ambulatory, but need assistance with the fundamentals of socialization, recreational, and personal activities.

**Hours:**  
7:00 AM – 7:00 PM (Mon – Fri)

**Fees:**  
1-4 Hours: $15.00/hr.  
4-6 Hours: $12.00/hr.  
6-8 Hours: $65.00/day  
8 – 12 Hours: $75.00/day  
Weekly rates: $290 (40+ hours)

**Eligibility:**  
Adults who are continent; ambulatory or ambulatory with assistance; have the ability to self-administer medication; and provide self-feeding.

**Documents:**  
If applicable, birth certificate; social security card; Medicaid card; and health insurance card
## Day Care Programs, Con’t.

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Phone Number</th>
<th>Fax Number</th>
<th>Administrator/Contact</th>
<th>Website</th>
<th>Email</th>
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<tbody>
<tr>
<td><strong>Blue Sky Adult Care, Inc</strong></td>
<td>(954) 736-7227</td>
<td></td>
<td>Kimberly Ramlochan, Administrator</td>
<td><a href="http://www.blueskyadultcare.com">www.blueskyadultcare.com</a></td>
<td><a href="mailto:blueskyadultcare@gmail.com">blueskyadultcare@gmail.com</a></td>
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<td>1351 South State Road 7</td>
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<td>North Lauderdale, FL 33068</td>
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| **Broward Adult Day Care Center**            | (954) 791-1611        | (305) 798-4535| Abraham Alonso, President     | www.browardseniorcare.com      | browardsenior@gmail.com         |
| 2615 Davie Blvd.                             |                       |               | Main Contact: Dubell Gantana  |                               |                                 |
| Ft. Lauderdale, FL 33312                    |                       |               |                               |                               |                                 |

The agency is a planned program of activities designed to promote well-being through social and health related services.

**Fees/Payment Options:** Private Pay/Fee for Services and Medicaid. 10% off price for seniors/disabled adults. There is a minimum of 3 hours at $10 an hour.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English and Spanish

| **Central West Adult Day Care Center**       | (954) 583-6446        | (954) 583-6448| Waldine Joseph, Program Coordinator | www.ccadm.org                  | centralwest@ccadm.org           |
| 6915 Stirling Road                           |                       |               |                               |                               |                                 |
| Davie, FL 33314                              |                       |               |                               |                               |                                 |

This program provides varied activities for frail adults, over the age of 60, including socialization, activities, and health monitoring by an LPN. The center is administered by Catholic Charities.

**Hours:** 7:30 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish and Creole

**Fees:** Based on a sliding scale.
DAY CARE PROGRAMS, con’t

CENTRO OESTE ADULT DAY CARE CENTER
6915 Stirling Road
Davie, FL 33314

Waldine Joseph, Program Coordinator

Website: www.ccadm.org
Email: centroeste@ccadm.org

This program provides varied activities for Hispanic frail elders including socialization, and health monitoring by an LPN. The center is administered by Catholic Charities.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on a sliding scale.

DAYSCAPE ADULT CARE CENTER, INC.
4800 W. Hillsboro Blvd., #12
Coconut Creek, FL 33073

Susan Eichler, Director

Website: www.dayscape.net
Email: info@dayscape.net

Dayscape Adult Care Center offers seniors the following: social activities; meals and snacks; medication management; caregiver respite; personal care; licensed supervision; therapeutic activities; exercise and mental interaction; socialization; group and individual activities.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

9:00 AM – 5:00 PM (Sat)

Fees: Daily rate - $73 – covers an 8-hour stay (9:30 am – 5:30 pm)(includes morning snack, hot lunch & afternoon snack)
Hourly service: $13.50 per hour (minimum of 4 hours); during standard hours of operation 8:30 am – 5:30 pm
Extended Hourly Service: $15 per hour (7:00 a.m. – 8:30 a.m. and 5:30 pm – 7:00 pm)
DAY CARE PROGRAMS, con’t

FLORIDA PACE CENTER, INC. (954) 441-7079
2817 Corporate Way
Miramar, FL 33025
Ray Garaza, Site Administrator
Fax: (954) 675-5886
Website: www.pace4you.org
Email: lalcure@mjhha.org

Florida Pace Center is an affiliate of Miami Jewish Health Systems. They provide a personalized program of health and supportive services for seniors who want to stay independent and at home. Transportation to and from the center is available, as well as meals and snacks, and fun activities.

Hours: 7:30 AM – 5:00 PM
Fees: Call for details

GOLDEN AGE ADULT DAY CARE LLC (954) 748-1866
2039 N. University Dr.
Sunrise, FL 33322
Daisy Martinez, Owner
Fax: (954) 748-1867
Website: www.goldenageadultdaycare.org
Email: linfo@goldenageadultdaycare.org

Golden Age is an Adult Day Care Center for seniors with mental and physical impairments, including Alzheimer’s, dementia, stroke, Parkinson’s, developmental disabilities and incontinency problems.

Daily activities include: bingo; arts & crafts; computers; music; social interaction games. We also offer nutritional breakfast, lunch, and snack.

Hours: 7:30 AM - 5:30 PM (Mon-Fri)
Fees: Call for details
Languages: English, Creole, and Spanish

MEMORIAL ADULT DAY CARE CENTER (954) 276-9880
1750 E Hallandale Beach Boulevard
Hallandale, FL 33009
Zeff Ross, VP & CEO
Fax: (954) 946-8802
Website: www.mhs.net
Email: zross@mhs.net

The Memorial Adult Day Care Center is a sensible alternative to full-time residential care. The specially trained staff at the center provides supervised recreational and therapeutic programs for adults during the day. The structured activities are geared to stimulate both the minds and the bodies of the participants. The Center offers a support group for caregivers, which is open to the public. Information and referrals to community services are offered free of charge as well.
DAY CARE PROGRAMS, con’t

Hours: 7:30 AM - 6:00 PM (Mon-Fri)

Fees: $40/half; $80/Full
    Accepts LTC; accepts some insurances; private pay

Languages: English, Spanish, and Portuguese

NOBLE A. MCARTOR ADULT DAY CARE CENTER  (954) 764-5055
1480 SW 9th Avenue  Fax: (954) 764-5155
Fort Lauderdale, FL 33315
Lisa Peters, Director of Senior Services

Website: www.sunserve.org  Email: lpeters@sunserve.org

The Noble A. McArtor Adult Day Care Center offers varied activities for frail Gay, Lesbian, and straight elders in a homelike atmosphere. Services include: recreational and social activities; mental stimulation; continental breakfast; and a hot noontime meal.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; require assistance with at least two ADL’s (activities of daily living)(hands on); must be continent; and mild cognitive impairment.

Fees: Free service; donations accepted; private pay for those who don’t meet the above eligibility requirements.

NORTHWEST FEDERATED WOMEN’S CLUB DAYCARE CENTER   (954) 714-3500
2185 NW 19th Street  Fax: (954) 714-3507
Fort Lauderdale, FL 33311
Sandra Hunter, Operations Manager

The Northwest Federated Women’s Club, offers special programs designed for the frail elderly. These activities include transportation, health support, recreation, and a hot noontime meal. Funding is contracted through the Aging and Disability Resource Center of Broward County.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish

Eligibility: Age 60 and over with eligibility process
DAY CARE PROGRAMS, con’t

NORTHEAST FOCAL POINT/ CENTER FOR ACTIVE AGING  (954) 480-4460
301 NW 2nd Avenue  Fax: (954) 480-4493
Deerfield Beach, FL 33441
Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com  Email: ddefronzo@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours:  7:30 AM - 5:30 PM (Mon-Fri)

Languages:  English, Spanish, Creole, and Portuguese.

Eligibility:  Individuals age 18 and over with special needs.

Fees:  Private pay

NORTHWEST FOCAL POINT ADULT DAY CENTER  (954) 977-6556
6009 NW 10th Street  Fax: (954) 972-6492
Margate, FL 33063
Karin Diaz, Project Director

Website: www.nwfp.margatefl.com  Email: karindiaz@margatefl.com

This program provides many activities, including a hot noontime meal and supervision by a nurse. It is administered by the City of Margate.

Hours:  8:00 AM – 4:00 PM (Mon-Fri)

Fees:  Accepts Medicaid, sliding scale, and private pay.

SARAH CARE ADULT DAY CARE OF PEMBROKE PINES   (954) 237-5050
1200 N. University Drive  Fax: (954) 543-6111
Pembroke Pines, FL  33024
Doris Campbell, Director

Website:  www.sarahcare.com  Email: dcampbell@sarahcare.com

This Center offers individualized and group day care program, including cognitive activities; social and physical activities; and memory enhancement programs in a safe and caring home-like environment. Staff endeavors to meet the social, emotional, and physical needs of every participant. Meals are provided and a nurse is on staff to monitor health issues.
DAY CARE PROGRAMS, con’t

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: Call for details.

Languages: English, Spanish, Creole, and French

Eligibility: Seniors with various impairments and health problems

SARAH CARE ADULT DAY CARE SERVICES  (954) 341-7788
754 Riverside Drive  Fax: (954) 341-1844
Coral Springs, FL 33071

Lewis Beyda, Owner

Website: www.sarahcare-cs.com  Email: lewis@sarahcare-cs.com

Sarah Care is an Adult Day Care Center for seniors with mental and physical impairments, including Alzheimer’s, dementia, stroke, Parkinson’s, developmental disabilities and incontinency problems.

Daily activities include: games; bingo; arts & crafts; chair exercises; music; pet therapy; intergenerational programs; and gardening. SarahCare also offers beauty/barbershop services, bathing and podiatry services.

Hours: 7:00 AM - 6:00 PM (Mon-Fri)

Fees: Call for details

Languages: English and Spanish

THE SENIOR SOCIAL CLUB  Phone: (954) 366-1212
2912 State Road 7  Fax: (954) 366-3896
Margate, FL 33063

Javonne Young, Executive Director

Website: www.theseniorsocial.com  Email: info@theseniorsocial.com

The Senior Social club is not only a “home-away-from home” but also embodies a club-like ambiance to facilitate social, intellectual, and physical growth in a place of comfort and fun.

The Senior Social Club provides supervised activities and exercises, medication management, socialization in a positive and loving environment, memory stimulating games, music, arts and crafts to maintain an active memory.

Hours: 9:00 AM - 6:00 PM (Mon-Fri); 8:00 AM - 4:00 PM (Sat.)

Fees: $60-$70/per day depending on number of days attended
DAY CARE PROGRAMS, con’t

SOUTHCENTRAL/SOUTHEAST FOCAL POINT ADULT DAY CARE CENTER
6700 Miramar Parkway (954) 883-5220
Miramar, FL 33025 Fax: (954) 602-3400
Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The centers provide a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Broward and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor’s appointments on a request and availability system.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

CARL SHECHTER SOUTHWEST FOCAL POINT DAY CARE CENTER (954) 450-6888
301 NW 103rd Avenue Fax: (954) 447-1730
Pembroke Pines, FL 33026
Silvia Aguilar, Community Service Administrator
Jay Shechter, Project Director

Website: www.ppines.com Email: jshechter@ppines.com

Southwest Focal Point provides a broad array of activities, including snacks and a hot noontime meal. A nurse is on duty. The Center provides specialized day care services for clients with Alzheimer’s Disease, related dementias, and physical frailty conditions. Caregiver support groups are available in English and Spanish.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: Donations are gratefully accepted.

Languages: English, Spanish & Creole

Eligibility: Age 60+ and a resident of Southwest Broward County
DAY CARE PROGRAMS, con’t

TENDER LOVING CARE ADULT DAY HEALTH CENTER  (954) 917-8099
611 N.W. 31st Avenue  Fax: (954) 917-8066
Pompano Beach, FL 33069
Darlene Ponder, Administrator

Email: tlcadultdaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

Hours: 7:00 AM – 4:30 PM (Mon-Fri)

Languages: English, Spanish and Creole

Eligibility: Doctor must fill out a medical form and state client is eligible for adult day care.

Fees: Private pay, $55.00/day

WILTON MANORS ADULT DAY CARE CENTER  (954) 630-9501
& TIME TOGETHER MENTAL HEALTH CARE PROGRAM  Fax: (954) 567-0656
1503 NE 26th Street  Chenita Mosley, Program Director
Wilton Manors, FL 33305

Website: www.ccadm.org  Email: cmosley@ccadm.org

The Center offers a variety of activities for frail elders; including daily breakfast, lunch and afternoon snacks in a friendly safe environment. Services also include health monitoring by an LPN, and respite care services are provided to caregivers. The Center is administered by Catholic Charities of the Archdiocese of Miami.

Hours: 7:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Fees: $7/hr for non-funded programs; sliding scale for funded programs

Eligibility: Age 60 and over
DEAF / HEARING IMPAIRED SERVICES

AMERICAN SPEECH LANGUAGE HEARING ASS’N. (ASHA)  (800) 638-8255
2200 Research Blvd.  Fax: (301) 296-8580
Rockville, MD  20852  TDD: (301) 296-5650

Arlene Pietranton, CEO

Website: www.asha.org  Email: actioncenter@asha.org

The organization provides information about speech, language and hearing. It offers referrals to pathologists and audiologists, and offers general information and resources regarding on balance speech-language, and swallowing problems.

Hours:  8:30 AM - 5:00 PM (Mon-Fri)

CENTER FOR HEARING AND COMMUNICATION  (954) 601-1930
2900 W. Cypress Creek Road, Suite 3  TDD: (954) 601-1938
Fort Lauderdale, FL  33309  Video Relay: (954) 642-2351

Margaret Brown, Director

Website: www.chchearing.org  Email: fl@chchearing.org

The Center for Hearing and Communication serves as Broward’s Regional Center for the Telephone Equipment Distribution Program administered by the Florida Telecommunications Relay Inc., in conjunction with the Florida Public Service Commission. Under this program, amplified phones and TDDs (Telephone Device for the Deaf), along with audible and visual ring signalers, are provided at no costs to residents of the State of Florida who are deaf and/or hard of hearing. Applications may be obtained in the CHC offices. Equipment includes the following: volume control telephones for the hearing-impaired, volume control telephones for the speech-impaired, telecommunication devices for the deaf and speech-impaired, Braille telecommunication devices for the deaf and blind, audio and visual ring signals, and tactile ringers (beeper units) for the legally blind. The Center for Hearing and Communication also recycles hearing aids.

Hours:  Walk-ins 9:00 AM - 12:00 PM and 1:00 PM – 4:00 PM (Tue, Thurs – except for holidays); by appointment only on Mon, Wed, Fri – closed for lunch from 12:00 PM – 1:00 PM

Fees:  Medicare, Medicaid, non-HMO Medicaid, private pay, sliding scale and reduced fees.

Eligibility:  Proof of residency and hearing loss are required for phone program only.

Languages: American Sign Language and Conversational Signing
DEAF/HEARING IMPAIRED SERVICES, con’t.

DIAL-A-HEARING SCREENING TEST (800) 222-3277

c/o Occupational Hearing Services
P.O. Box 1880
Media, PA 19063

Fax: (610) 543-2802

George Biddle, Executive Director

Email: dahst@aol.com

The Dial-A-Hearing Program provides a preliminary hearing test over the telephone to help identify risk of hearing loss. Information and referral are available to audiologists, hearing aid specialists, and physicians. Not for deaf services.

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

Fees: No set fee

FLORIDA TELECOMMUNICATIONS RELAY, INC

Main: 7-1-1

1820 E. Park Avenue, Suite 101
Tallahassee, FL 32301

Administrative: (800) 222-3448
TDD: (800) 955-8771
SCII for personal computer: (800) 955-1339
Fax: (800) 511-0809
Creole: (877) 955-8707
Spanish: (877) 955-8773
Customer Service: (800) 676-3777

James Forstall, Executive Director

Website: www.ftri.org

Email: orsecretary@ftri.org

Deaf persons may call a state sponsored message relay system for help in making phone calls to other parties via telephone. The service is administered by Florida Telecommunications Relay, Inc. in conjunction with the Florida Public Services Commission. Access charges on individual telephone bills are used to fund the project.

Hours: 24/7

Fees: No charge for this service for local calls

Languages: Spanish (both Spanish to Spanish or translation from English to Spanish available), TDD and voice French Creole (both French to French or translation from English to French), TDD and voice.
INTERNATIONAL HEARING SOCIETY/HEARING AID HELPLINE (800) 521-5247
International Hearing Society
16880 Middlebelt Road, Suite 4
Livonia, MI 48154

Fax: (734) 522-0200
Kathleen Mennillo, MBA, Executive Director
Email: info@ihsinfo.org

The Hearing Aid Helpline is a toll-free line available to the public to help find resources for hearing aids. The Helpline provides callers with IHS members in their state, as well as referrals to places that offer financial resources. A person requiring information need only clearly leave their name and address and an information kit will be sent to them.

Hours:
8:00 AM - 5:00 PM (Mon-Fri)
Helpline: 24/7

THE EPISCOPAL CHURCH OF ST. MARK THE EVANGELIST (954) 563-5155
1750 E Oakland Park Boulevard
Fort Lauderdale, FL 33334

Fax: (954) 563-0487
Mary Joe Clark, Community Administrator
Email: office@saintmarks.com

Website: www.diosef.org

The Eucharistic service each Sunday is interpreted for the deaf community. A social hour follows in the parish hall. All persons are invited to attend.

Hours:
11:00 AM (Sun)

Fees:
No set fee
## DENTAL SERVICE

### BROWARD COUNTY HEALTH DEPARTMENT  (954) 467-4705
South Regional Health Center  
4105 Pembroke Road  
Hollywood, FL  33021

**Website:**  www.browardchd.org

The Health Department provides preventative and limited routine dental care for eligible adults referred to the clinic through the Memorial Health Care System Primary Care Program.

**Eligibility:**  Ages 18 and over; 200 percent of Federal poverty guidelines

**Hours:**  Referred patients will be provided an appointment during service hours.

**Fees:**  Based on a sliding scale

### BROWARD DENTAL RESEARCH CLINIC (954) 201-6779
Broward Community College  
3501 SW Davie Road, Room 159  
Davie, FL 33314  
Joyce Abraham, Associate Dean

**Website:**  www.broward.edu  
**Email:**  jabraham@broward.edu

The clinic provides training for dental assisting and dental hygiene students and offers full dental hygiene services, radiographs, and dental examinations. Clinic offers limited dental procedures.

**Hours:**  October - August of each year. Limited dental services, November – April. Schedule may vary.

**Languages:**  English, Spanish, French and Creole

**Fees:**  Reduced fees are based upon services rendered. Insurance is not accepted. Cash and checks, no credit cards.
DENTAL SERVICES, con’t.

BROWARD HEALTH CORA E. BRAYNON FAMILY HEALTH CENTER  (954) 759-6600  
200 NW 7th Avenue  
Fort Lauderdale, FL 33311  
Fax: (954) 759-6011  
Maxine James-Francis, Administrator

Website: www.browardhealth.org

Dental services (cleaning, fillings and extractions) are available to low income families with no insurance.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: First visit is $50.00. Thereafter, fees are determined by the dentist. Most major health insurance plans are accepted, Medicare, Medicaid and financial assistance available.

NOVA UNIVERSITY COLLEGE OF DENTAL MEDICINE  (954) 262-1795  
1750 NE 167th Street  
Miami, FL 33162  
Fax: (954) 262-2705  
Diane Ede-Nichols, Chair of Community Dentistry

Website: www.nova.edu/healthcare/dental/index.html

The Clinic offers routine dental examination and treatment, including radiographs, cleanings, restorations, root canal, crown & bridge, and dentures, as needed, available at discounted rates, from 30 to 50%.

Hours: 9:00 AM - 2:30 PM (Mon-Fri); by appt. only

Fees: Insurance is not accepted. Direct payment and Medicaid are accepted.

Languages: English, Spanish & Creole

Eligibility: Disabled, frail or medically complex persons of any age. Dental needs must be within the scope of the practice.
The Pantry of Broward provides referrals and emergency resources to dentists, who provide urgent dental care on a sliding scale fee or at a very low cost to our clients.

**Hours:** 9:00 AM – 4:00 PM (Mon-Fri)

**Fees:** No set fee or low cost

**Eligibility:** Grandparents raising grandchildren and seniors, age 60+ and on a fixed income.
ARC Broward is a private, not-for-profit organization providing support and assistance primarily to children and adults with mental retardation, autism, Down’s syndrome, cerebral palsy, and other development disabilities. It has an electronic recycling program for private households and businesses.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

**Hours:**
8:00 AM – 5:00 PM (Mon-Fri)
Electronics Recycling: 8:00 AM – 4:00 PM (Mon-Fri at the Sunrise campus)

**Fees:**
Electronics Recycling is generally free for private households (depending upon city of residence). There is a private pay fee for businesses. The fees for services, specific to seniors, may be funded through some insurance programs, Medical Waiver, and on a private pay basis. Please call the intake coordinator for details on fees.

**Residential Services**
The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

**Fees:**
Medicaid Waiver; private pay

**Eligibility:**
Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

**Senior Day Program**
The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.
DEVELOPMENTAL DISABILITIES, con’t.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 45 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.

AGENCY FOR PERSONS WITH DISABILITIES (APD) (954) 467-4218
201 W. Broward Blvd., Suite 305 Service: (954) 467-4377
Fort Lauderdale, FL 33301 Toll Free: (866) 273-2273
Website: http://apd.cares.org Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people, who have developmental disabilities; as well as their families. APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Mental Retardation; and Prader-Willi Syndrome.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Anyone with developmental disabilities, or needing information about developmental disabilities.

Languages: English & Spanish

ANN STORCK CENTER, INC (954) 584-8000
1790 Southwest 43rd Way Fax: (954) 321-8863
Fort Lauderdale, FL 33312 Terri Shermett, CEO
Website: www.annstorckcenter.org Email: info@annstorckcenter.org

The Agency provides services for adults and children with developmental disabilities. Programs include: Residential, outpatient therapy, an adult day program, preschool services and art and music therapy.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; Private Pay
DEVELOPMENTAL DISABILITIES, con’t.

CYPRESS PLACE DAY PROGRAM  (954) 989-7677
2560 N State Road 7  Fax: (954) 989-8977
Hollywood, FL 33021

Yvonne Ginsberg, Director

Website: www.cypressplace.org

Non Profit providing Adult Day Training to adults with a developmental disability.

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Contact: Yvonne Ginsberg, Director (954) 989-7677

GOODWILL SOUTH FLORIDA  (954) 486-1600
2104 W Commercial Boulevard  Fax: (954) 497-3270
Fort Lauderdale, FL 33309

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org  Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

LIFE IS BEAUTIFUL, MD FAMILY PRACTICE  (954) 442-0029
222 S. Flamingo Road  Cleopatra Gordon-Pusey, MD/ Director
Pembroke Pines, FL 33027

Website: www.Lifeisbeautifulmd.com  Email: lifeisbeautifulmd@gmail.com

Life is Beautiful, MD diagnose and treat all conditions and diseases. Actively promote healthy lifestyle.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay
DEVELOPMENTAL DISABILITIES, con’t.

**LUCANUS CENTER, INC.**  (954) 909-4992
6501 W Sunrise Blvd.
Hollywood, FL 33024

Chris Buckley, Executive Director

Email: cbuckley@lucanuscenter.com

Lucanus Center is an agency serving over 300 individuals with differing developmental disabilities. Program services provided include Adult Day training, transportation services and residential habilitation services.

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Private Pay

Contact: Chris Buckley (954) 909-4992

**UNITED CEREBRAL PALSY OF BROWARD COUNTY, INC.**  (954) 584-7178
3117 SW 13th Court
Fort Lauderdale, FL 33312

Fax: (954) 584-3151

Pat Murphy, Executive Director

Website: www.ucpsouthflorida.org  Email: Leslie.Zouroudis@ucpsouthflorida.org

UCP provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Contact: Elizabeth Ortiz, Director of Adult Programs (954) 315-4054

**VICTORY LIVING PROGRAM, INC**  (954) 616-1074
1001 Cypress Creek, Suite 400
Fort Lauderdale, FL 33309

Roberta “Bobbi” Wigand, Executive Director

Website: www.victoryliving.org  Email: bwigand@victoryliving.org

Our community inclusion program/adult Day Training provides an opportunity for adults with disabilities to learn new skills, volunteer in the community and develop strong social interaction.
DEVELOPMENTAL DISABILITIES, con’t.

Hours: 8:00 AM – 2:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on sliding scale; budget Waiver; Private Pay

Contact: Roberta “Bobbi” Wigand, Executive Director (954) 954-616-1074 ext. 102

Non Profit providing Adult Day Training to adults with a developmental disability.

DEPARTMENT OF CHILDREN AND FAMILIES

ABUSE HOTLINE (800) 962-2873

ACCESS FLORIDA – BROWARD REGIONAL SERVICE CENTER

1400 W. Commercial Blvd., Suite 160
Fort Lauderdale, FL 33309

EBT Customer Service: (888) 356-3281
New EBT (ACCESS) Card: (866) 430-8999
Nursing Home Waiver: (954) 267-2011
Intake: (800) 762-2237

Fax: Nursing Home and Waiver: (954) 202-3249
Fax: Return Requested Verification: (954) 267-4055
Fax: Medically Needy Bill Tracking: (954) 267-2133
Fax: ACCESS Call Center: (866) 886-4342

Dennis Miles, Regional Managing Director

Sunrise Service Center
3511 North Pine Island Road
Sunrise, FL 33351
TEL: (866) 762-2237
New EBT (ACCESS) Card: (888) 356-3281
EBT Customer Service: (888) 356-3281
Fax: ACCESS Call Center: (866) 886-4342
Fax: Return Requested Verification: (954) 797-8332

Website: www.myflorida.com/accessflorida
DEPARTMENT OF CHILDREN & FAMILIES, con’t.

Food Stamp Program/Food Assistance Program (FAP)
The Food Stamp Offices determine eligibility for Food Stamp Benefits, and distribute stamps to clients. Clients receive an E.B.T. (Electronic Benefit Transfer) Card that can be used at local supermarkets.

Eligibility: Must live in the State of Florida; must be a US citizen or a qualified non-citizen; must have a social security number or proof that application has been submitted for the number; no asset limit for most food stamp households (only for those households with no disqualified members). Certain individuals are required to cooperate with the State’s child support enforcement agency to establish paternity and obtain child support. Households, with a disqualified member, have a $2,000 asset limit (ex. Bank accounts and property, but not the home you live in or cars worth less than $8,500). If at least one person is age 60 or older or disabled, the household may have up to $3,250 in assets.

SSI Related Medicaid Programs With Limited Benefits
The State of Florida has three programs designed to provide Medicaid to low-income individuals who are either aged or disabled. This is referred to as SSI-Related Medicaid. Programs include: Qualified Medicare Beneficiary (QMB); Special Low Income Medicare Beneficiary (SLMB); and Qualified Individuals (QI-1). Individuals may apply for full Medicaid coverage and other services using the online ACCESS Florida Application and submitting it electronically.

Eligibility: QMB Program – Income limit for individual - $1,041.00 & Asset Limit $7,730; Income limit for couple - $1,410 and asset limit of $11,600;

SLMB Program – Income limit for individual - $1,249 & Asset Limit $7,730;
Income limit for couple - $1,691 and Asset limit $11,600;

QI-1 Program – Income limit for individual $1,406 & Asset Limit $7,730;
Income limit for couple $1,903 and Asset Limit $11,600.

Financial Assistance – Temporary Cash Assistance Program (TCA)
The TCA Program provides cash assistance to families with children under the age of 18 or under the age of 19 or, if a full time secondary school student, who meets the technical, income, and asset requirements. The program helps families become self-supporting while allowing children to remain in their own homes. Pregnant women may also receive TCA, either in the 6th month if unable to work, or in the 9th month of pregnancy.

TCA Eligibility: The TCA Program is limited to a lifetime cumulative total of 48 months as an adult. In order to receive TCA, individuals are required to participate in work activities unless exempted from these requirements. All types of income are counted to determine if a household is eligible. Individual must be a US Citizen or qualified non-citizen; resident of Florida. Everyone, applying for TCA, must have a social security number.
DEPARTMENT OF CHILDREN & FAMILIES, con’t.

Family’s countable assets must be equal to or less than $2,000. Licensed vehicles, needed for individuals subject to the work requirement, may not exceed a combined value of $8,500. A child must be living in the home maintained by a parent or a relative who is a blood relative of the child. The parent or caretaker relative of the children must cooperate with child support enforcement to identify and locate the non-custodial parent(s). Children under the age of 5, must be current with childhood immunizations. Children, 6 to 18, must attend school, and parents/caretakers must attend school conferences.

Financial Assistance – Optional State Supplementation (OSS) (Only in Broward Regional Service Center)
Optional State Supplementation (OSS) is a cash assistance program. Its purpose is to supplement a person’s income to help pay for costs in an Assisted Living Facility, Mental Health Residential Treatment Facility, and/or Adult Family Care Home. It is NOT a Medicaid program.

Eligibility: Must be 65 years or older, or 18 years of age or older and blind or disabled; and a Florida resident; be a US Citizen or qualified non-citizen; have a social security number or apply for one; apply for any other benefits to which each individual may be entitled, including SSI payments; disclose any third party liability (i.e., health insurance); be certified by Adult Services, Developmental Disabilities, or Adult Mental Health case manager as needing placement in a licensed facility: Adult Family Care Home (AFCH); Assisted Living Facility (ALF); or Mental Health Residential Treatment Facility (MHRTF). The income limit is $849.40 for individual and $1,698.80 per couple; asset limit is $2,000 for individual and $3,000 per couple.

Fees: The OSS payment is made directly to the client. The amount is based on the client’s income and the current cost of care in the facility.

Financial Assistance – Institutional Care Program (ICP) (Only in Broward Regional Service Center)
The ICP Program helps people, in nursing facilities, pay for the cost of their care and provides general medical coverage.

Eligibility: Age 65 or older or disabled; a Florida resident; a US Citizen or qualified non-citizen; have a social security number or apply for one; be determined to be in need of nursing facility services; be placed in a nursing home that participates in the Medicaid Program; individual income limit of $2,313, individual assets limit is $2,000; couple income $4,626, couple assets limit is $3,000 (if both persons are deemed eligible). For ICP, when one person is going into a nursing home, the community spouse is allowed to retain income and assets in excess of this amount.
DEPARTMENT OF CHILDREN & FAMILIES, con’t.

**Financial Assistance – Home and Community Based Services (HCBS) (Only in Broward Regional Service Center)**

Home and Community Based Services (HCBS) Waiver Programs are designed to meet the health and supportive needs of individuals in need of nursing home care. The HCBS Waiver Programs allow individuals to remain in their home or community instead of going to a nursing facility.

**Eligibility:** Must meet Medicaid financial eligibility and be assessed by the CARES Team as being at risk of placement in a nursing home; and must be 18 through 59 years of age. Individual income of $2,313 and individual asset limit of $2,000; Couple income of $4,626 and couple asset limit of $3,000.

**Medicaid/Medicare – Emergency Medical Assistance (EMA)**

Non-citizens, who are Medicaid eligible except for the citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating the treatment was due to an emergency condition. The proof must include the date(s) of emergency. Non-citizens, in the U.S. for temporary reasons, are not eligible for EMA.

**Medicaid/Medicare – Medically Needy Program (Only in Broward Regional Service Center)**

**MEDICALLY NEEDY BILL TRACKING FAX:** (954) 267-2133

The Medically Needy Share of Cost Program assists individuals who are not eligible for “full” Medicaid because their income or assets are over the Medicaid Program limits. They may qualify for the Medically Needy Program. A certain amount of medical bills must be incurred each month before Medicaid is approved. This is your “Share of Cost.” Once the individual meets the share of cost for the month, the person must contact DCF to complete the bill tracking and approve Medicaid for the remainder of the month.

**Eligibility:** Age 65 or older, blind, or disabled; be a U.S. citizen or a qualified non-citizen; be a Florida resident; have a social security number or apply for one; apply for any other benefits to which he may be entitled; and disclose any third party liability (i.e., health insurance). There is no income limit, however, gross income is used to determine the Share of Cost. Asset limit is $5,000 per individual and $6,000 for an eligible couple.

**Fees:** Meeting the Share of Cost (SOC): The Share of Cost works like a deductible. A person must incur enough medical expenses to offset his income to within the Medically Needy income level. When medical bills exceed the Share of Cost (SOC), the person becomes eligible for Medicaid for the remainder of that month only. Coverage does not extend beyond the month in which the SOC is met.
DEPARTMENT OF CHILDREN & FAMILIES, con’t.

Immigrant/Refugee Services – Refugee Assistance Program (RAP)

The Refugee Assistance Program (RAP) provides financial and medical assistance to needy refugees for effective resettlement and to achieve economic self-sufficiency as quickly as possible.

**Eligibility:** Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of eight months following arrival to the U.S.

ADULT SERVICES – SOUTHEAST REGION  (954) 375-6064
1400 W. Commercial Blvd., 2nd Floor
Fax: (954) 267-4038
Fort Lauderdale, FL  33309

John Novy, Program Director
maria.chiari@myflfamilies.com

This Department oversees the Adult Protective Investigations, Supervision, and Intervention Services; provides: training to staff and community presentations; monitoring of services; oversight of Community Care for Disabled Adults and the Aged/Disabled Adults Medicaid Waiver; and programmatic duties. Reports of abuse, neglect, or exploitation, to the vulnerable elderly or disabled adults, must be called in to the Florida Abuse Hotline at 1-800-962-2873.

ECONOMIC PROGRAM SERVICES – ADULT PAYMENTS  (954) 375-6064
SERVICE CENTER   Fax: (954) 267-4038
1400 W. Commercial Blvd., Suite 160
Fort Lauderdale, FL  33309

This office oversees eligibility and authorizes payment for Medicaid and Public Assistance. Nursing Home applications are available.

ADULT PROTECTIVE SERVICES AND  (954) 467-5969
INTERVENTION PROGRAMS      Fax: (954) 762-3741
201 W. Broward Blvd., Suite 510
Fort Lauderdale, FL  33301          John Novy, Program Director

Website: www.dcf.state.fl.us          Email: maria.chiari@myflfamilies.com

Adult Protective Services Program (APS)
The APS Program specializes in the investigation and prevention of the occurrences of abuse, neglect, or exploitation. Allegations of abuse, neglect, or exploitation are reported to the Florida Abuse Hotline. Service program for individuals, age 18-59; Home Care for Disabled Adults (HCDA) which provides a monthly stipend to the caregiver to assist with basic needs of the client. Two programs: Community Care for Disabled Adults (CCDA) and ADA Medical Waiver, provide in-home services such as personal care, homemaker, respite, and case management. There is a statewide wait list for the service programs.
DEPARTMENT OF CHILDREN & FAMILIES, con’t.

Assisted Living Facilities/Adult Residential Homes – Protective Intervention Program
For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and over; who are eligible for the Optional State Supplement (OSS) funding. The Program will assist with putting together documentation for the resident to receive OSS funding.

TEL: (954) 622-1107
Melissa Villanueva, Senior Human Services Program Specialist
Email: Melissa.villanueva@myflfamilies.com

Community Care for Disabled Adults (CCDA)/Home Care for Disabled Adults (HCDA)
The CCDA program assists adults, ages 18-59, who have a permanent physical or mental disability that restricts their ability to perform or more activities of daily living and impedes their capacity to live independently. Through the CCDA program, services include, but are not limited to, personal care, case management, respite service; and homemaker service. The HCDA program provides case management and a small financial subsidy to approved caregivers providing in-home care to adult persons (age 18-59) with disabilities who would otherwise be placed in nursing homes or institutions.

SUBSTANCE ABUSE AND MENTAL HEALTH PROGRAM (954) 713-3026
201 W. Broward Blvd., Suite 511
Fort Lauderdale, FL 33301
Valerie Allen, Mental Health Program Supervisor
Email: Valerie.allen@myflfamilies.com

Website: www.myflfamilies.com

The agency provides program development, planning, and monitoring of State Programs in Broward County involving mental health, alcoholism, and drug abuse. The Substance Abuse Program also partners with other agencies to provide health, education, and social services for individuals and their families who are at risk of, or needing substance abuse services.

Eligibility: Criteria for admission to State Facility: Individuals must have been determined by a court to be at a substantial risk for living in the community due to possible danger to themselves or others; or the person has refused to care adequately for himself; must have been charged with a criminal offense. Admissions include persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity; Individuals may also be committed to the Department if they have been adjudicated Not Guilty by Reason of Insanity, and they are considered to be dangerous and in need of treatment for their mental illness.
The American Red Cross offers emergency assistance with food, clothing, shelter, emotional support and medical services following a disaster. The help of trained volunteers is utilized.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee; donations accepted by mail or on-line.

Broward County Animal Care Officers and Broward residents will bring many lost cats and dogs to Broward County Shelters after a hurricane. People will be called, by Animal Care, if they have the pet, providing the home phone is operating, and the pet has identification. Otherwise, owners will have to visit shelters to try and find lost pets.

The Vulnerable Population Registry is designed to assist emergency responders to better plan for future recoveries from hurricanes and other disasters. Residents, who are disabled, frail, or have health issues and do not evacuate to a shelter or have family/friends to assist them during a disaster, should register with Broward County. Registering, into the database, is not a guarantee that people will be provided services or be placed on a priority list for emergency responders.
DISASTER SERVICES, con’t.

Eligibility:  The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. The person needs assistance with personal care and/or assistance with medications, but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance.

Hours:  8:30 AM – 5:00 PM (Mon-Fri) (Under emergency conditions, the call center is open 24/7)

Fees:  No set fee

Languages:  English & Spanish

BROWARD COUNTY EMERGENCY MANAGEMENT  (954) 831-3900
201 NW 84TH Ave
Plantation, FL  33324
Fax:  (954) 382-4000

Tracy Jackson, Director

Website:  www.broward.org/Emergency  Email:  tjackson@broward.org

Program:  Special Needs Registry
If an individual has a medical condition that requires a greater level of care than that provided at a Mass Care Shelter, but does not require hospitalization or a medical institution, a Special Medical Needs Shelter may be appropriate. These shelters offer basic medical assistance and monitoring. They are staffed by qualified medical personnel and have back-up electricity for limited lighting and essential medical equipment. Family members and caregivers are encouraged to accompany residents with special medical needs. Pre-registration for the Special Needs Shelter is open throughout the year, and while not required, is strongly encouraged to be completed by April 10, to ensure that the shelter will be adequately prepared to meet the person’s needs.

Eligibility:  The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. He must require assistance with personal care and/or assistance with medications, but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance.

Hours:  8:30 AM – 5:00 PM (Mon-Fri)

Fees:  No set fee

Languages:  English & Spanish
DISASTER SERVICES, con’t.

FLORIDA DIVISION OF EMERGENCY
FLORIDA STATE WATCH OFFICE
Main Tel (Non-Emergency): (850) 815-4000
Emergency: (800) 342-3557
2555 Shumard Oak Blvd.
Tallahassee, FL 32399
Brian Koon, Director

Website: www.floridadisaster.org

The Division of Emergency Management plans for and responds to both natural and man-made disasters. The Division is the state’s liaison with federal and local agencies on emergencies of all kinds.

The State of Florida and the American Red Cross have collaborated to provide a public view of current shelters listed in the Red Cross National Shelter System. This information is updated as regularly as possible and may be immediately out of date. To view, go to www.floridadisaster.org/shelters/index.htm#general.

Disaster Response Team Training
HandsOn Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both HandsOn Broward or your place of business or worship.

RX RESPONSE
C/o Phrma
950 F Street NW, Suite 300
Washington, DC 20004

Website: www.rxresponse.org Email: contactus@rxresponse.org

Rx Response supports information-sharing and problem-solving for all aspects of the biopharmaceutical supply system. The website connects emergency management and the general public with a listing of open pharmacies by utilizing the Rx Response “Pharmacy Reporting” tool to obtain needed prescription medications during an emergency. This feature is only active during a declared disaster and/or following a request from affected states’ emergency management officials to begin reporting on open pharmacies.

Fees: No set fee

INSURANCE INSTITUTE FOR BUSINESS & HOME SAFETY
(813) 286-3400
4775 E Fowler Avenue
Tampa, FL 33617
Christina Gropp, Public Relations Associate

Website: www.disastersafety.org Email: cgropp@ibhs.org
**DISASTER SERVICES, con’t.**

**SALVATION ARMY**

(954) 524-6991

1445 W Broward Boulevard

Fax: (954) 761-9679

Fort Lauderdale, FL 33312

Keath Biggers, Area Commander

Website: [www.salvationarmybroward.org](http://www.salvationarmybroward.org)  
Email: keath_biggers@uss.salvationarmy.org

Provides disaster relief and recovery services.

Languages: English & Spanish

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**UNITED WAY OF BROWARD COUNTY**

(954) 462-4850

1300 S Andrews Avenue

Fax: (954) 462-4877

Fort Lauderdale, FL 33316

Kathleen Cannon, President/CEO

Website: [www.unitedwaybroward.org](http://www.unitedwaybroward.org)  
Email: uwbc@unitedwaybroward.org

United Way of Broward County is responsible for the following after a disaster: Serving as a liaison between Broward County Emergency Management and other support agencies; mobilizing volunteers with the assistance of Volunteer Broward; coordinating and distributing donations, including items and funds; and convening a committee to determine how community and individual needs will be met after state and national resources have been exhausted.

**Fees:** Donations by Mail: Please make your checks payable to “The Salvation Army” and clearly mark “disaster relief” or label with the name of the disaster response you are supporting (e.g. “Haiti Earthquake”). Contributors may mail donations to the local Salvation Army or to the nearest territorial headquarters.

**Hours:** 8:30 AM – 8:30 PM

Languages: English and Spanish.
The American Cancer Society is a non-profit nationwide community-based voluntary organization dedicated to eliminating cancer as a major health problem by preventing the illness, saving lives, and/or diminishing suffering from cancer through research, education, advocacy, and service. The Society provides education and free patient services and programs for patients and families of those diagnosed with cancer. The Road to Recovery Program offers transportation to and from cancer treatment. Cancer information and support are provided through the 24-hour ACS Hotline.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

Languages: English and Spanish; brochures also available in Creole.

This chapter is responsible for fundraising activities for diabetes research, education, and advocacy. Diabetes information and literature are disseminated from this office.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.
DISEASE INFORMATION AND PREVENTION, con’t.

AMERICAN DIETETIC ASSOCIATION (ADA)  (800) 877-1600
120 S. Riverside Drive, Suite 2000
Chicago, IL 60606-6995
Fax: (312) 899-4758
Patricia Babjak, Chief Executive Officer

Website: www.eatright.org  Email: knowledge@eatright.org

The ADA website provides information on nutrition, fad diets, food safety and registered dieticians by city and state. Publications are available for a charge. In collaboration with ConAgra Foods, the following website has been developed, www.homefoodsafety.org to assist consumers in home food safety.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
Fees: No set fee
Languages: English & Spanish

AMERICAN HEART ASSOCIATION (AHA)  Heart Line: (800) 242-8721
7272 Greenville Avenue  Stroke Line: (800) 478-7653
Dallas, TX 75231  Fax: (214) 706-2139

Website: www.americanheart.org  Email: review.personal.info@heart.org

The AHA provides advocacy, general information, education materials and offers seminars on the prevention of heart disease and stroke. Callers may be connected to local chapters.

Hours: 24/7
Fees: No set fee

AMERICAN HEART ASSOCIATION, BROWARD COUNTY CHAPTER (954) 364-5000
4000 Hollywood Blvd., Suite 170-N  Fax: (954) 364-5001
Hollywood, FL 33021

Website: www.americanheart.org  Email: allison.jewell@heart.org

Scientific research grants and training for professional persons are sponsored and supported. The Basic Life Support Program trains medical personnel and the public regarding techniques of cardio-pulmonary resuscitation (CPR).
DISEASE INFORMATION AND PREVENTION, con’t.

AMERICAN INSTITUTE FOR CANCER RESEARCH (AICR)  (800) 843-8114
1560 Wilson Boulevard – Suite 1000  Fax: (202) 328-7226
Arlington, VA  22209

Website: www.aicr.org  Email: aicrweb.aicr.org

A registered dietician answers questions concerning diet and cancer. The program sends pamphlets and kits, including videos on breast, colon, and prostate cancer.

Hours:  9:00 AM - 5:00 PM (Mon-Fri)

AMERICAN LIVER FOUNDATION (ALF)  (212) 668-1000
39 Broadway, Suite 2700  Toll Free:  (800) 465-4837
New York, NY 10006  Fax:  (212) 483-8179

Website: www.liverfoundation.org

The American Liver Foundation provides research, education and advocacy for those affected by liver-related diseases, including hepatitis and makes referrals to local physicians.

Hours:  9:00 AM- 6:30 PM (Mon-Thurs)
        9:00 AM- 6:00 PM (Fri)

Fees:  No set fee

AMERICAN LUNG ASSOCIATION OF SOUTH FLORIDA  (954) 524-4657
2020 S Andrews Avenue  Fax:  (954) 524-3162
Fort Lauderdale, FL 33316

Chrissy Cohen, Executive Director

Website: www.lungusa.org  Email: achrissy.cohen@lung.org

The organization offers educational materials to the public, as well as information, referral, and counseling. Classes are conducted for patients with lung problems. An Anti-Smoking Program is offered. A Respiratory Aid Program is available for patients.

Hours:  8:30 AM - 4:30 PM (Mon-Fri)

Fees:  Some classes require fees.
DISEASE INFORMATION AND PREVENTION, con’t.

AMERICAN PARKINSON DISEASE ASSOCIATION (APDA)  (718) 981-8001
135 Parkinson Avenue  Toll Free:  (800) 223-2732
Staten Island, NY 10305  Fax:  (718) 981-4399

Leslie Chambers, President/CEO

Website: www.apdaparkinson.org  Email: lchambers@apdparkinson.org

APDA’s mission is to Ease The Burden, Find the Cure for Parkinson’s Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

AMERICAN PARKINSON DISEASE ASSOCIATION  (954) 952-0429
INFORMATION AND REFERRAL CENTER SOUTH FLORIDA  Toll Free:  (800) 825-2732
700 West Hillsboro Blvd, Suite 3-110
Deerfield Beach, FL 33441

Website: www.apdaflorida.org  Email: apdaflorida@apdaparkinson.org

APDA’s mission is to Ease The Burden, Find the Cure for Parkinson’s Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

EPILEPSY FOUNDATION OF SOUTH FLORIDA  (954) 779-1509
512 NE 3rd Avenue  Fax:  (954) 779-1549
Fort Lauderdale, FL 33301

Mary Gomez, Executive Director

Website: www.epilepsyfla.org  Email: mgomez@epilepsyfl.org

The Association offers information, referral, and advocacy for individuals with seizure disorders. Support groups are sponsored by the organization, as are educational presentations. In addition, referrals to physicians, affiliated with the foundation are provided. Training is offered to teachers, police, firefighters, and medical professionals on seizure recognition and first aid, as well as conferences.
DISEASE INFORMATION AND PREVENTION, con’t.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
English & Spanish Support group meetings are held every 4th Thursday from 2:00 PM – 4:00 PM

Fees: Based on a sliding scale. Other programs have no fees.

Languages: English, Spanish & Creole

GLAUCOMA FOUNDATION  (212) 285-0080
80 Maiden Lane, Suite 700
New York, New York 10038
Fax: (212) 651-1888
Scott R. Christensen, President/CEO

Website: www.glaucomafoundation.org  Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

LEUKEMIA & LYMPHOMA SOCIETY, SOUTHERN FLORIDA CHAPTER  (954) 744-5300
200 S. Park Road, Ste. 140
Hollywood, FL  33021
Info & Support: (800) 955-4572
Leonardo Concha, Executive Director

Website: www.lls.org  Email: Leonardo.concha@lls.org

LLS is the world’s largest voluntary health agency dedicated to the cure of blood cancer, and improvement of the quality of life of patients and their families. Information and Support Specialists are available to consumers to answer questions.

The Patient Financial Aid Program provides a limited amount of financial assistance to help patients, with significant financial need, who are under a doctor’s care for a confirmed blood cancer diagnosis. Patient Aid Funds are subject to availability. The Co-Pay Assistance Program offers financial assistance toward cancer treatment related co-pays; private health insurance premiums; private insurance co-pay obligations; and Medicare Part B, Medicare Part D, Medicare Supplementary Health Insurance and Medicare Advantage premium or co-pay obligations.

Eligibility: Patient Financial Aid Program begins each July 1 and ends the following June 30. Reapplying every year is necessary after June 30. Contact the local chapter to request an application or print online and submit to the local chapter. (954) 744-3300
LEUKEMIA & LYMPHOMA SOCIETY, SOUTHERN FLORIDA CHAPTER, con’t.

**Co-Pay Assistance Program:** Have a household income at or within 500 percent above Federal Poverty Guidelines and be with the Cost of Living Index; reside in the U.S. or Puerto Rico; have prescription insurance coverage; and have an LLS Co-Pay Program covered blood cancer diagnosis confirmed by a doctor. (877) 557-2672 or email copay@lls.org

**Hours:**
- Telephone – 9:00 AM – 6:00 PM (Mon-Fri)
- Live Chat (via website) – 10:00 AM – 5:00 PM (Mon-Fri)

**LUPUS FOUNDATION OF AMERICA, INC.**
2121 K Street NW Suite 200
Washington D.C. 20037

Adm: (202) 349-1155
Fax: (202) 349-1156

Website: [www.lupus.org](http://www.lupus.org)
Email: info@lupus.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure, and sponsors support groups and patient education seminars.

**Hours:** 9:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English & Spanish

**LUPUS FOUNDATION OF AMERICA SOUTHEAST FLORIDA CHAPTER**
2300 High Ridge Road, Suite 375
Boynton Beach, FL 33437

Adm: (561) 279-8606
Fax: (561) 935-1435

Amy Kelly-Yalden, President/CEO

Website: [www.lupusfl.org](http://www.lupusfl.org)
Email: info@lupusfl.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure, sponsors support groups and patient education seminars.

**Hours:** 9:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English & Spanish

**NATIONAL CANCER INSTITUTE (NCI)/CANCER INFORMATION SERVICE**
BG 9609 MSC 9760
9609 Medical Center Drive
Bethesda, MD 20892-9760

Adm: (800) 422-6237
Fax: (391) 492-9555

Smoking Quitline: (877) 448-7848

Website: [www.cancer.gov](http://www.cancer.gov)
Email: cancergovstaff@mail.nih.gov
DISEASE INFORMATION AND PREVENTION, con’t

The Cancer Information Service provides the latest and most accurate cancer information, such as prevention, treatment options and resources, including clinical trials to patients and their families, the public, and health professionals. Information Specialists answer questions about cancer by telephone, instant messaging (www.cancer.gov/help), and email. Free printed and electronic NCI publications are available. Interested persons may talk with an NCI Smoking Cessation Counselor for help in “quit smoking” and pro-active educational counseling via phone or online chat at www/cancer.gov/cancertopics/smoking.

Hours: 8:00 AM – 8:00 PM (Mon-Fri) (phone line)
8:00 AM – 11:00 PM (Mon-Fri) (live assistance)

Languages: English and Spanish.

NATIONAL FOUNDATION FOR CANCER RESEARCH  
(800) 321-2873  
5515 Security Lane, Suite 1105  
Rockville, MD  20852  
Fax:  (301) 654-5824  
Sujuan Ba, CEO

Website: www.nfcr.org  
Email: info@nfcr.org

The National Foundation for Cancer Research provides general information about different types of cancer, including prevention. It also disseminates educational materials. Donations are accepted for research.

NFCR has partnered with companies that will donate up to 100% of purchases to help find a cure for cancer. NFCR partners believe in promoting discovery-oriented research for cancer research. Donations may be made through NFCR’s partners to continue to fund promising breakthroughs in the better prevention, earlier diagnosis and new treatments for all types of cancer.

Hours: 8:45 AM - 4:45 PM (Mon-Fri)

Fees: No set fee

NATIONAL REHABILITATION INFORMATION CENTER (NARIC)  
(800) 346-2742  
8400 Corporate Drive, Suite 500  
Landover, MD  20785  
Fax:  (301) 459-4263  
TDD: (301) 459-5984  
Mark X. Odum, Director

Website: www.naric.com  
Email: naricinfo@heitechservices.com

The NARIC maintains a research library of more than 65,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.
DISEASE INFORMATION AND PREVENTION, con’t

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish, and American Sign Language

Fees: Information and referral are free. Document delivery is five cents per page with a $5.00 USD minimum. International shipping charges apply.

PARKINSON’S DISEASE FOUNDATION
1359 Broadway, Suite 1509
New York City, NY 10018

(800) 457-6676
Fax: (212) 923-4778

Robin Anthony Elliott, Executive Director

Website: www.pdf.org
Email: info@pdf.org

The Parkinson’s Disease Foundation provides information about the disease, as well as counseling, and advocacy services. It makes referrals to physicians, hospitals, and self-help groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

SIMON FOUNDATION FOR CONTINENCE
P.O. Box 815
Wilmette, IL 60091

(800) 237-4666
Fax: (847) 864-3943

Cheryle Gartley, President

Website: www.simonfoundation.org
Email: info@simonfoundation.org

The Simon Foundation for Continence provides information, brochures, and answers questions about urinary and bowel incontinence. The Foundation has 4 websites providing a wide range of information and resources for both patients and caregivers.

Hours: 24/7

Fees: $100 to purchase the I Will Manage educational program kit from the Foundation. Access to information on the websites is all free. We encourage those needing information to write or call us at no cost.
DRIVING COURSES

AARP (STATE OFFICE) (866) 595-7678
3350 SW 148th Avenue, Suite 120 Driver Course/Tax Aide: (888) 867-2277
Miramar, FL 33027 Fax: (954) 438-7871

Odette Bragg, Operations Supervisor
Website: www.aarp.org
Email: flaarp@aarp.org

55 Alive Course

AARP sponsors this eight-hour course, spread over two days, sharing valuable information with drivers over the age of 55. An automobile insurance discount may be offered to drivers who have completed the course. Topics include rules of the road and compensation for normal effects of aging. Instructors are highly qualified volunteers. Classes are offered throughout Broward County. Call the toll free number and give your zip code for the closest location.

Hours: 24/7 (Automated Info. Line)
Site Hours: 9:00 AM – 5:00 PM (Mon-Fri)
Languages: English & Spanish

FLORIDA DEPT. OF HIGHWAY SAFETY & MOTOR VEHICLES (954) 497-1570
Website: www.flhsmv.gov Email: HSMV-Info@flhsmv.gov

DEERFIELD BEACH MARGATE
100 S. Military Trail, Suite 26 1135 Banks Rd
Deerfield Beach, FL 33441 Margate, FL 33063

LAUDERDALE LAKES PEMBROKE PINES
3718 W. Oakland Park Blvd. 8001 Pembroke Road
Lauderdale Lakes, FL 33311 Pembroke Pines, FL 33026
(954) 677-5800 (Hardship Driver Licenses)

LAUDERHILL PEMBROKE PINES
7217 W. Oakland Park Blvd. 294 South Flamingo Road
Lauderhill, FL 33313 Pembroke Pines, FL 33026
DRIVING COURSES, con’t.

The Department of Motor Vehicles offers driving tests, driver licenses and identification cards. Appointments may be made on-line, by telephone or walk-in.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish and Creole

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**Memorial Driving Program**

300 Hollywood Way
Hollywood, FL 33021

(954) 265-5453

Website: [www.mhs.net](http://www.mhs.net)

Memorial Driving Program help to assess if you can safely drive if you have been affected by age-related changes, neurological disorders, orthopedic disorders, stroke, brain injury or other progressive diseases.

**Hours:** 24/7 (Automated Info. Line)

**Site Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**Languages:** English & Spanish
EDUCATION

ADULT EDUCATION

BROWARD COLLEGE
Website: www.broward.edu

CENTRAL CAMPUS
A. Hugh Adams
3501 SW Davie Road
Davie, FL 33314
TEL: (954) 201-6800
Fax: (954) 201-6959

PINES CENTER
16957 Sheridan Street
Pembroke Pines, FL 33331
TEL: (954) 201-3601

DOWNTOWN CENTER
Willis Holcombe Center
111 E Las Olas Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 201-7350
Fax: (954) 201-7499

SOUTH CAMPUS
7200 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 201-8100

NORTH CAMPUS
1000 Coconut Creek Boulevard
Coconut Creek, FL 33066
TEL: (954) 201-2240
Fax: (954) 201-2242

WESTON CENTER
4205 Bonaventure Boulevard, Suite 2
Weston, FL 33331
TEL: (954) 201-8501

BROWARD COUNTY SCHOOL BOARD
600 SE 3rd Ave
Fort Lauderdale, FL 33301
Website: www.browardschools.com
Email: meryl.eisenberg@browardschools.com

Robert Runcie, Superintendent of Schools

Workforce Education Program
Through the School Board’s Adult Education Department, adults, with limited English skills, may receive instruction in English to meet naturalization requirements. Both day and evening classes are held at 25 sites throughout Broward County.

Hours: 8:00 AM - 5:00 PM (Mon-Fri), by appt. only or www.mycommunityschools.com

Site Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Fees: There is a yearly $10.00 activity fee; $10.00 testing fee and tuition. Florida residents, tuition for 18 weeks is $30.00; for non-residents, it is $120.00.

Documents: Two forms of I.D. are required.
Adults with Disabilities Program
The Adults with Disabilities Program offers a safe place to learn with other adults with disabilities; as well as enjoy participation in social and recreational activities; functional academics, pre-employability, and technology skills; and opportunities to increase daily living, self-care, and communication skills.

Classes are offered at two locations: Wingate Oaks Adult Program (North-Central Area) and Whispering Pines Off Campus Adult Programs (South Area). This is a daytime program that runs for 10 months (no summer program).

Eligibility: Must be 16 years of age or older; must be officially withdrawn from high school; may have a special diploma; not be enrolled in Adult or Technical Education programs; provide documentation of disability and benefit from instruction; perform all personal needs and capable of self-movement; provide own transportation or use a social service provider; and attend day time classes Monday through Friday.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)
Site Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Documents: Prospective students must provide documentation of disability, which includes one or more of the following: medical history, psychological evaluation, educational records, work or support plan. A majority of students have intellectual (developmental) disabilities.

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**FLORIDA ATLANTIC UNIVERSITY**

(561) 297-3008
Fax: (561) 297-3987

**FORT LAUDERDALE CAMPUS**
777 Glades Rd.
Boca Raton, FL 33431
TEL: (954) 201-1000

Website: [www.fau.edu](http://www.fau.edu)
Email: broward@fau.edu

**DAVIE CAMPUS**
2912 College Avenue
Davie, FL 33314
TEL: (954) 236-1000

**FLORIDA INTERNATIONAL UNIVERSITY**

(954) 438-8600
Fax: (954) 438-8606

1930 SW 145 Ave
Miramar, FL 33027

Website: [www.browardfiu.edu](http://www.browardfiu.edu)
Email: broward@fiu.edu
EMPLOYMENT

AARP FOUNDATION SENIOR COMMUNITY (954) 202-9791
SERVICE EMPLOYMENT PROGRAM (SCSEP) Fax: (954) 563-2909
4901 NW 17th Way Elio Padino, Project Director
Suite 401
Fort Lauderdale, FL 33309

Website: www.aarp.org Email: epadine@aarp.org

The program, sponsored by AARP Foundation, provides free on-line assessment; assists with job placement and training for individuals, age 55 and over, if eligible.

Hours: 8:00 AM – 4:00 PM (Mon-Fri); applications accepted 9:00 am – 2:00 pm

Eligibility: Age 55 and over; must be a Broward County resident; economically disadvantaged; unemployed and actively looking for employment.

Documents: Proof of residency (driver’s license); Social Security card; and proof of income.

CAREER SOURCE BROWARD (954) 202-3830
6301 NW 5th Way, Suite 3000 Mason C. Jackson, President/CEO
Fort Lauderdale, FL 33309

Website: www.careersourcebroward.com

North Office
2301 W. Sample Road, Bldg. 4, Suite 7A (954) 969-3541
Pompano Beach, FL 33064 Trenesa Davis, Center Manager
(954) 969-3541

Central Office
2610 Oakland Park Blvd. Kimberly Bryant, Center Manager
Fort Lauderdale, FL 33311 (954) 677-5555

South Office
Confidential Address (954) 967-1010
Lucreshia Childs, Center Manager

In addition to regular job placement, job bank, counseling and testing programs, the Employment Services Program offers assistance to special groups, such as migrants, seasonal farm workers, veterans, the elderly, and the handicapped. The Employment Services Program is available at each site.

Hours: 8:00 AM - 7:00 PM (Mon-Thurs)
8:00 AM - 5:00 PM (Fri)

Fees: No set fee
Eligibility: Individual’s physical or mental impairment constitutes or results in a substantial impediment to employment. The person can benefit from vocational rehabilitation services. Many individuals require vocational rehabilitation services to prepare for, obtain, keep or regain employment.

Fees: No set fee

Languages: English, Spanish & Creole

GOODWILL SOUTH FLORIDA
2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee
UCP provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

**Hours:** 8:30 AM – 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.

**Fees:** Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

**Contact:** Elizabeth Ortiz, Director of Adult Programs *(954) 315-4054*
EYE CARE

FLORIDA OPOMETRIC ASSOCIATION (800) 399-2334
120 S. Monroe St. Fax: (850) 878-0933
Tallahassee, FL 32301
Kenneth Lawson, President

Website: www.floridaeyes.org
Email: docjsl@aol.com

The Optometric Association website provides doctor locations and phone numbers to Optometrists in the caller’s area. Enter your address and appropriate radius to locate a local Optometrist.

Fees: No set fee

GLAUCOMA FOUNDATION (212) 285-0080
80 Maiden Lane, Suite 700 Fax: (212) 651-1888
New York, New York 10038
Scott R. Christensen, President/CEO

Website: www.glaucomafoundation.org
Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

LIONS CLUB OF FORT LAUDERDALE (954) 525-4667
299 North Federal Highway
Fort Lauderdale, FL 33302
Huldah Skinner, Director

The Lions Club offers an eye examination and eyeglasses free of charge to those persons financially unable to pay for these services. The President or Sight Chairman of the Lions Club must be contacted by telephone first, then a letter sent giving details about the person in need (address, name, etc). The correspondence then is presented to the Board for approval. The Lions Club also collects old eyeglasses and frames.

NOVA SOUTHEASTERN UNIVERSITY (NSU) EYE INSTITUTE (954) 262-1400
Sanford L. Ziff Center
3200 S University Drive
Davie, FL 33328-2018
Linda Rouse, O.D., COO

Website: www.nova.edu/healthcare/dental/index.html

Vision evaluations are provided for individuals, focusing on ocular disease affecting the elderly. Rehabilitation is available to enhance the quality of life for individuals whose vision cannot be improved with spectacles. These are goal-oriented evaluations focusing on magnification and other assistive devices to help the individual function better in daily life. For ages 70 and over.
## EYE CARE, con’t.

**PANTRY OF BROWARD, INC., THE**  
(954) 358-1481  
610 NW 3rd Avenue  
Fort Lauderdale, FL 33311  
Fax: (954) 358-1483  
Maureen Luna, CEO

*Website:* [www.thepantryofbroward.org](http://www.thepantryofbroward.org)  
*Email:* contact@thepantryofbroward.org

The Pantry of Broward assists with referrals for the repair or replacement of eyeglasses at low or no cost to clients.

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<tr>
<th>Hours:</th>
<th>8:00 AM – 4:00 PM (Mon-Fri)</th>
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<tr>
<td>Eligibility:</td>
<td>Grandparents raising grandchildren and seniors, age 60 and over and on a fixed income.</td>
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**SENIORS EYECARE PROGRAM (SEP)**  
(877) 887-6327  
655 Beach Street  
San Francisco, CA 94109-1336  
Gail Nyman-York, Program Manager

*Website:* [www.eyecareamerica.org](http://www.eyecareamerica.org)  
*Email:* eyecareamerica@aao.org

Individuals, eligible for the program, will receive a comprehensive, medical eye exam and up to one year of treatment with no out-of-pocket expenses for physician services. Medicare and/or insurance will be billed and accepted as payment in full waiving co-pays. Uninsured are seen at no cost. There is also a service that provides a glaucoma exam for those, determined to be at increased risk for glaucoma, based on family history of glaucoma, age, and race.

Eyecare America does not provide eyeglasses, prescription drugs, hospital services or fee payment for other medical professionals.

Eyecare America is sponsored by the Knight Templar Eye Foundation and Alcon and is endorsed by state ophthalmological societies. Free educational materials are provided.

| Hours:          | 24/7 (for internet access)  
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<tr>
<td></td>
<td>8:00 AM – 12:00 PM (for phone calls)</td>
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<tr>
<td>Fees:</td>
<td>Medicare and any other insurance will be billed and accepted as payment in full for the physician’s services, waiving co-pays and deductibles. Uninsured are seen at no cost.</td>
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<tr>
<td>Languages:</td>
<td>English &amp; Spanish (Chinese on the website)</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>U.S. Citizen or legal resident; age 65 and older; who have not seen an ophthalmologist in three or more years and do not have eye care insurance through an HMO or the VA.</td>
</tr>
</tbody>
</table>
FINANCIAL ASSISTANCE

BROWARD COUNTY ELDERLY AND VETERANS SERVICES
TEL: (954) 357-6622
DIVISION
Fax: (954) 357-8815
2995 North Dixie Highway
Fort Lauderdale, FL 33334
TDD: (954) 357-5841
Mary Kittleson, CCE Section Manager

Website: www.broward.org
Email: mkittleson@broward.org

Broward County Consumer Directed Care Project (BC/CDC)
The Broward County Consumer Directed Care Project provides consumer and/or caregiver with
a $200 monthly care plan stipend. This stipend is to be used towards formal and informal
support services for the consumers on his/her own to help maintain staying at home. The
purchased service will be tracked on a monthly expenditure form and monitored to ensure
appropriate care is provided per the project agreement signed and entered for the case aide.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: Age 60 and over; full-time resident of Broward County living in a private residence,
not an assisted living facility or other congregate setting; have a moderate level of
impairment that warrants intervention to prevent premature institutionalization (2-4 ADL Impairments); be willing and able to manage personal service needs and
care as well as follow project requirements; must not be able to obtain funded
services elsewhere, must not have the income and assets (maximum individual
asset of $30,000/maximum couple assets of $50,000) to afford total private care;
must not be enrolled in another program such as Community Care for the Elderly,
Home Care for the Elderly, Alzheimer's Disease Initiative, Statewide Medicaid
Managed Care programs to include Capitated Medicaid Programs or any other
publicly funded programs. Consumers can be receiving Older Americans Act
Funded Services, such as transportation and meals. An individual and/or his
caregiver must be willing and able to share in the cost of care. The elder will be
responsible for paying a portion of the cost of the required services; and he and/or
his caregiver must be able to advocate and negotiate in the senior’s interest. Case
Aides provide some case load monitoring, with primary responsibility to enroll,
monitor and support the senior and his caregiver to ensure adequate community
care.
FINANCIAL ASSISTANCE, con’t.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION – con’t.

Home Care for the Elderly (HCE) Program
HCE encourages caregivers to continue to care for frail elders and veterans in a family type living arrangement as an alternative to a Nursing Home or Assisted Living Facility. The program provides case management, a basic subsidy stipend for medical, costs not covered by Medicaid, Medicare, or any other insurance to caregivers approximately $160 a month.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: 60 years of age and older, at risk of nursing home placement, living with an eligible caregiver (age 18 and over), and meet financial eligibility (ICP/Medicaid).

BROWARD COUNTY OFFICE OF THE MEDICAL EXAMINER
(954) 327-5200
5301 SW 31st Avenue
Fax: (954) 327-6580
Fort Lauderdale, FL 33312
Craig Mallk, J.D., M.D., Chief Medical Examiner

Website: www.broward.org/medical Email: med_exam_trauma@broward.org

Cremation services for indigent Broward residents are available.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Financial eligibility guidelines must be met.

CARING VOICE COALITION (CVC) (888) 267-1440
8249 Meadowbridge Road Fax: (888) 278-5065
Mechanicsville, VA 23116
Pamela Harris, President

Website: www.caringvoice.org Email: cvcinfo@caringvoice.org

The Caring Voice Coalition Financial Assistance Program provides financial help to eligible patients. Caring Voice Coalition may pay a portion or all of a patient’s share of cost under the patient’s health insurance plan. A patient may receive financial support through one of the following grant programs: Insurance Premium Assistance, Insurance Co-Payment Assistance and Medicare Prescription Drug Assistance.
FINANCIAL ASSISTANCE, con’t.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

Fees: Programs are free to patients

Eligibility: Must have one of the specific chronic diseases support by CVC: Alpha-1 Antitrypsin Deficiency (Alpha-1); Chronic Granulomatous Disorder (CGD); Complex Partial Seizures (CPS); Congenital Factor XII Deficiency (FXIII); Huntington’s Disease (HD); Idiopathic Pulmonary Fibrosis (IPF); Infantile Spasms (IS); Pulmonary Arterial Hypertension (PAH); be a United States Citizen residing in the U.S.; Applicant must have health insurance with a monthly insurance premium or monthly prescription co-payment that he or she cannot afford; applicant must be on an expensive FDA-approved therapy related to the disease; applicant must not be receiving or eligible for other assistance; and the application must demonstrate financial hardship.

CHRONIC DISEASE FUND (CDF)  (877) 768-7233
6900 North Dallas Parkway, Suite 200
Plano, Texas  75024
Adm: (972) 608-7141
Fax: (214) 570-3621

Mike Banigan, President

Website: www.cdfund.org

Chronic Disease Fund assists underinsured individuals with chronic disease, cancer, multiple sclerosis, asthma, macular degeneration (please see website for a list of diseases that are covered) or life-altering conditions to obtain expensive, but necessary medications.

Hours: 8:00 AM – 5:00 PM (Mon-Fri) (CST)

Eligibility: Must meet qualifications guidelines; have private insurance or Medicare Part D but cannot afford the co-payments for specialty treatments.

FEEDING SOUTH FLORIDA  (954) 518-1818
2501 SW 32nd Terrace
Pembroke Park, FL  33023
SNAP: (954) 518-1857
Food Referrals: (954) 518-1846

Sari Vatske, Director of Partner Services

Website: www.feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.
**FINANCIAL ASSISTANCE**, con’t.

**Hours:** 8:00 AM - 11:00 AM and 1:00 PM - 3:00 PM (Mon-Fri)

**Fees:** No set fee

**Languages:** English, Spanish & Creole

**GATEWAY COMMUNITY OUTREACH, INC.**  (954) 725-8434
291 SE 1st Terrace  
Deerfield Beach, FL 33441  
Fax: (954) 725-8436  
Carol A. Ray, President/CEO

**Website:** www.gcoflorida.org  
**Email:** gatecomm291@aol.com

Gateway operates eight satellite centers in Broward and Palm Beach Counties through churches located in areas of need. Each satellite center is open on select days of the week, making assistance available somewhere every day. The centers provide food and case management, as well as other referral services to each client to prevent homelessness. Rent and mortgage assistance is available at the main office only. Persons must contact the office to see if funding is available.

Satellite Centers are located in the following cities: Coral Springs; Davie; Deerfield Beach; Green Acres (Palm Beach); Lauderhill; and Pompano.

**Hours:** 8:00 AM – 4:30 PM (Mon-Fri)

**Fees:** No set fee

**Eligibility:** 90-day plan program; call for details

**GREENPATH DEBT SOLUTIONS**  (800) 550-1961
36500 Corporate Dr.  
Farmington Hills, MI 48331  
Jane E. McNamara, President/CEO

**Website:** www.greenpath.com  
**Email:** jmcmnamara@greenpath.com

GreenPath Debt Solutions is a nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt, and bankruptcy concerns. Customized services and attainable solutions have been helping people achieve their financial goals since 1961. Headquarters in Farmington Hills, Michigan, GreenPath operates 42 full-time branch offices, in Michigan, New York, Wisconsin, Illinois, Indiana, Florida, and Arizona. The program also delivers licensed services throughout the United States over the Internet and telephone. GreenPath is a member of the National Foundation for Credit Counseling (NFCC). It’s professional counselors are certified by the NFCC, and are accredited by the Council on Accreditation (COA). For more information, visit www.greenpath.com.

**Hours:** 8:30 AM – 5:00 PM (Mon-Fri)

**Eligibility:** Visit the website at www.greenpath.com to determine eligibility.
The HealthWell Foundation provides financial assistance to eligible individuals to cover co-insurance, co-payments, healthcare premiums and deductibles for certain treatments. This means that if the person has been prescribed a medication and a person’s insurer covers it, but he cannot afford the co-insurance or co-payment required, the foundation may be able to help by paying some or all of the costs associated with the medication. Also, if an individual is eligible for health insurance, but cannot afford the insurance premium, the Foundation may be able to help by paying some or all of the medical portion of the insurance premium.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Visit our website at www.healthwellfoundation.org to determine eligibility.

Jubilee Center Office of Social Services provides clothing, emergency food bags, hygiene kits, and referrals to shelters and government agencies.

Hours: 10:30 AM – 12:30 PM (Mon-Fri)

Fees: No set fee

MonarchCare is a Broward County based agency offering direct client services, information and resources for the care and support of the frail, elderly, mentally ill, disabled, indigent and at-risk populations of South Florida, helping them remain safe and independent. The prime mission is to support vulnerable individuals who need help with life management due to age, disability, or family circumstance.
FINANCIAL ASSISTANCE, con’t.

**Fees:** Current court-approved rate (varies by location and judge). Pro bono services are available on a limited basis (depending on current funding).

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri); 24/7 for emergencies

**Languages:** English & Spanish

**NAVICORE SOLUTIONS**

<table>
<thead>
<tr>
<th>Main: (800) 992-4557</th>
<th>Fax: (732) 863-5040</th>
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<tbody>
<tr>
<td>200 US Highway 9 North</td>
<td>TDD: (877) 274-4309</td>
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<tr>
<td>Manalapan, NJ 07726</td>
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Joel Greenberg, President/CEO

**Website:** www.navicoresolutions.org  
**Email:** education@navicoresolutions.org

Navicore Solutions provides a wide range of services including, counseling solutions to consumers in the area of personal finance, consumer credit, student loans, foreclosure prevention, Home Equity Conversion Mortgages (HECM), bankruptcy and debt consolidation.

**Phone Counseling Hours:**
- 8:00 AM – 10:30 PM (Mon-Fri)
- 9:00 AM – 7:00 PM (Sat)
- 9:00 AM – 7:00 PM (Sun)

**Languages:** English & Spanish

**Hours:** 7:00 AM – 12:00 PM (Mon-Thurs); 7:30 AM – 11:00 PM (Fri); 9:00 AM – 9:00 PM (Sat); and 9:00 AM – 5:00 PM (Sun)

**Fees:** Minimal fee for Debt Management Program administration, not to exceed that permitted by state law.

**PATIENT SERVICES INCORPORATED (PSI)**

<table>
<thead>
<tr>
<th>(800) 366-7741</th>
<th>Fax: (804) 744-5407</th>
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<tbody>
<tr>
<td>P.O. Box 5930</td>
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<tr>
<td>Midlothian, VA 23112</td>
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Dana Kuhn, PhD, President

**Website:** www.patientservicesinc.org  
**Email:** uneedpsi@needpsi.org

Patient Services evaluates an individual’s financial, medical, and insurance situation to determine who is eligible for premium or co-payment assistance. It provides help for multiple illnesses and offers many types of financial assistance.
**FINANCIAL ASSISTANCE, con’t.**

**Eligibility:** Health insurance or Medicare Part D; income; Federal Poverty Level; and other extenuating circumstances.

**Fees:** For those individuals who qualify, Patient Services offers full assistance, or a share of cost, for a period of one year.

**UNITED STATES DEPARTMENT OF HEALTH & HUMAN SERVICES**  
(800) 638-0742  
5600 Fishers Lane, Room 10-105  
Rockville, MD 20857  
Sondra Stevenson, Branch Chief

Website: [www.hrsa.gov](http://www.hrsa.gov)  
Email: dfcrcomm@hrsa.gov

**The Hill-Burton Program**  
A consumer must request an application from one of the 200 facilities listed on the Department of Health and Human Services web site. A consumer is entitled to whatever services, for which they may qualify, at that particular facility. The Hill-Burton Program cannot pay any submitted medical bills, or guarantee free or reduced medical care. Some facilities offer varying eligibility rules and services. Only facility costs are covered, not private doctors' bills. The 800 number may be called to obtain a list of area Hill-Burton Facilities. This is a program of last resort.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

**Eligibility:** Eligibility requirements vary with each facility. Normally, those meeting federal poverty income guidelines, qualify. If an individual’s income is less than the current Poverty Guidelines, facility services may be free. If an income is greater than, but not more than double the Poverty Guidelines (or triple the Guidelines for Nursing Homes), Hill-Burton facilities may provide services at full charge, reduced charge or free.

**WOMAN2WOMAN BREAST CANCER FOUNDATION**  
Main: (954) 730-7338  
Toll Free: (800) 766-0135  
4850 West Oakland Park Blvd., Suite 225  
Lauderdale Lakes, FL 33311

Woman2Woman gives financial assistance in the form of a grant. Grants are given every thirty days, unless special circumstances warrant an earlier release (i.e. emergency utilities, prescriptions, food, transportation, etc.) This program is for breast cancer patients and survivors ONLY.

**Eligibility:** Must have a diagnosis of breast cancer and meet eligibility guidelines. Utility bill assistance guidelines: Breast cancer patient (recently diagnosed or recurrent) and receiving treatment (radiation or chemotherapy), no more than one year. Utility bill must be a final notice.

**Languages:** English, Spanish, and Creole

**Hours:** 8:30 AM – 4:30 PM (Mon-Fri)
The Aging and Disability Resource Center of Broward County will channel referrals for the Emergency Home Energy Assistance for the Elderly Program (EHEAP), to appropriate local administering agencies.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.

**Eligibility:** Applicant households must have a member, who is at least 60 years of age, meets financial eligibility guidelines, and has an imminent energy crisis.

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

**Eligibility:** Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

**Languages:** English & Spanish
**FINANCIAL ASSISTANCE**, con’t.

The agency provides the Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low-income households for energy bills. Clients must meet eligibility requirements. It also offers a self-sufficiency program for low-income clients who are committed to becoming financially and socially independent through assistance with childcare, education, books, tools, uniforms and many other expenses which currently, are barriers to independence. Clients are accepted on the basis of income and an evident desire to achieve.

**Eligibility:** Broward County resident who has a total household income at, or below 150% of the Poverty Guidelines.

**Service Contact:** Cyrus King, LIHEAP Supervisor (954) 357-5025

**FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD)**
900 N.W. 31st Avenue, #3000
Fort Lauderdale, FL 33311
Fax: (954) 357-8594

Website: www.broward.org/family

**BRANCH OFFICES:**

**SOUTH REGIONAL FAMILY SUCCESS CENTER**
4733 SW 18th Street
Hollywood, FL 33023
TEL: (954) 357-5650
Fax: (954) 357-5695
Ofelia Cardenas, Regional Manager

**CENTRAL REGIONAL FAMILY SUCCESS CENTER**
900 N.W. 31st Avenue, #3000
Fort Lauderdale, FL 33311
TEL: (954) 357-5001
Fax: (954) 357-5004
Helen Hinton, Regional Manager

**NORTH REGIONAL FAMILY SUCCESS CENTER**
2011 NW 3rd Avenue
Pompano Beach, FL 33060
TEL: (954) 357-5340
Fax: (954) 357-5931
Kathy Williamson-Wesley, Reg. Manager

**NORTHWEST CORAL SPRINGS FAMILY SUCCESS CENTER**
10077 NW 29th Street
Coral Springs, FL 33065
TEL: (954) 357-5000
Fax: (954) 357-6452
Angie Washington, Regional Manager

**DAVIE FAMILY SUCCESS CENTER**
4700 Davie Road, Suite B
Davie, FL 33314
TEL: (954) 797-2054
Fax: (954) 357-5695
Ofelia Cardenas, Regional Manager

Emergency assistance with utilities, rent, and mortgage is a service provided as part of the Family Success Case Management Programs. The clients are assessed for need compared to other resources (client and community). When an imminent need is determined, only the client maybe provided emergency assistance. This assistance is meant to prevent loss of stable housing.

**Hours:** 8:30 AM – 5:00 PM (Mon-Fri)
FINANCIAL ASSISTANCE, con’t.

Documentation: Social Security card, for each member of the household, including person seeking assistance; photo ID or driver’s license; proof of income; lease agreement or mortgage statement; proof of interruption of income; written threat of eviction; proof of mortgage default or foreclosure; and utility final notice.

Fees: No set fee

Languages: English, Spanish & Creole

FLORIDA PUBLIC SERVICE COMMISSION
2540 Shumard Blvd.
Tallahassee, FL 32399

Toll Free: (800) 342-3552
Fax: (800) 511-0809

Braulio L. Baez, Executive Director

Website: www.floridapsc.com
Email: contact@psc.state.fl.us

The Lifeline Assistance Program helps make telephone service affordable to low-income consumers in the state.

Lifeline Assistance gives a credit of at least $9.50 per month on local phone bills. Over a year's time, that is a savings of at least $111.00. The Florida Public Service Commission wants all eligible low-income residents to receive these discounts. Potential clients must sign up to benefit.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

Eligibility: Consumers are eligible if they receive assistance from any of the following programs: Temporary Cash Assistance, Supplemental Nutrition Assistance Program (SNAP/Food Stamps), Medicaid, Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), or the National Free School Lunch Program. Also eligible are individuals residing on the Miccosukee or Bureau of Indian Affairs Programs for Tribal Temporary Assistance for Needy Families (TANF); Head Start Subsidy or National School Lunch Program. Eligible clients, with phone service, may: apply for Lifeline Assistance electronically on the PSC’s website, contact telephone company directly; or request a printed application by calling PSC. Applications and brochures are available in English, Spanish and Creole.

HOPE OUTREACH CENTER
4700 SW 64th Avenue, Suite A
Davie, FL 33314

(954) 321-0909
Fax: (954) 321-1059

Helen Shinners, Executive Director
FINANCIAL ASSISTANCE, con’t.

Website: www.hopeoutreachfl.org  Email: info@hopeoutreachfl.org

Individuals and families who suffer financial difficulties due to job loss, disability, or health crisis may receive partial financial assistance to help pay utilities, rent, and other basic necessities.

Hours: 9:00 AM - 4:00 PM (Tue-Thurs)

Fees: No set fee

Languages: English, Spanish & Italian

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER  (954) 889-2700
6700 Miramar Parkway  Fax: (954) 602-3400
Miramar, FL 33023

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

MOUNT OLIVE DEVELOPMENT CORPORATION  (954) 767-9919
401 NW 9th Avenue  Fax: (954) 522-2423
Fort Lauderdale, FL  33311

Dr. Rosalind Osgood, President/CEO

Website: www.mountolivemodco.org  Email: modco@bellsouth.net

The Emergency Services Program is designed to provide temporary financial assistance for food, rent, utilities, prescriptions, and other needs.

Hours: Apply 1st Tuesday of each month from 10:00 a.m. - 2:00 p.m.

Fees: No set fee
FINANCIAL ASSISTANCE, con’t.

NORTHWEST FEDERATED WOMEN’S CLUB OF BROWARD COUNTY  (954) 714-3500
2185 NW 19th Street (Elizabeth Williams Boulevard)  Fax: (954) 714-3507
Fort Lauderdale, FL 33311
Sandra Hunter, Project Director

The Center provides Emergency Home Energy Assistance for the Elderly Program (E HEAP) to
low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must
meet financial eligibility guidelines and have an imminent energy crisis.

Hours:  8:30 AM - 4:30 PM (Mon-Fri)

CENTER FOR ACTIVE AGING  (954) 480-4449
227 NW 2nd Street  Fax: (954) 480-4493
Deerfield Beach, FL 33441
Donna DeFronzo, Director of Senior Services

Website:  www.deerfield-beach.com  Email: ddefronzo@deerfield-beach.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (E HEAP)
to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must
meet financial eligibility guidelines and have an imminent energy crisis.

Hours:  8:30 AM - 4:30 PM (Mon-Fri)

NORTHWEST FOCAL POINT SENIOR CENTER  (954) 973-0300
6009 NW 10th Street  Fax: (954) 969-0242
Margate, FL 33063
Karin Diaz, Project Director

Website:  www.margatefl.com/government/seniorcenter  Email: karindiaz@margatefl.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (E HEAP) to
low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must
meet financial eligibility guidelines and have an imminent energy crisis.

SAFELINK WIRELESS  (800) 723-3546
Executive Resolution Department
9700 NW 112th Avenue
Miami, FL  33178
Website: www.safelinkwireless.com
FINANCIAL ASSISTANCE, con’t.

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. To help access this important benefit, SafeLink Wireless offers Lifeline Service. Through Lifeline Service, individuals may receive FREE cellular service and a FREE Safelink Wireless cell phone. There are three different plans to choose from at no cost to the customer.

Hours: 8:00 AM - 10:00 PM (Mon-Sat); 8:00 AM - 7:00 PM (Sun)

Fees: No set fee

Eligibility: Present participation in other State or Federal assistance programs such as Federal Public Housing Assistance, Food Stamps, Low Income Home Energy Assistance (LIHEAP); Supplemental Security Income (SSI); Temporary Assistance for Needy Families (TANF); and Medicaid.

Applicant may also be eligible if the total household income is at or under 150% of the Federal poverty guidelines.

Person must have a valid United States Postal Address. In order for Safelink to ship the free phone, the client must live at a residence that can receive mail from the US Post Office. Sorry, no P.O. boxes can be accepted.

In addition to meeting the guidelines above, the individual will also be required to provide proof of his participation in an assistance program, or proof of income level.

The Safelink Wireless service will expire when a person no longer is eligible for benefits or if he fails to re-qualify after a year of enrollment.
FOOD

CONGREGATE MEALS

Human Services Network, Inc., doing business as Meals on Wheels South Florida, is the prime provider of site meals for elders in Broward County through funding from the Federal Older Americans Act, as well as State Monies through the Aging and Disability Resource Center.

The Congregate Dining Program seeks seniors who would enjoy well-balanced meals. Nutrition education and counseling are provided to participants. Donations are gratefully accepted.

NORTH COUNTY SITES

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
<th>Time</th>
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</thead>
<tbody>
<tr>
<td>B’NAI B’BRITH</td>
<td>351 SW 3rd Avenue, Deerfield Beach, FL 33441</td>
<td>(954) 426-5577</td>
<td>1:30 PM – 4:30 PM</td>
</tr>
<tr>
<td>CENTER FOR ACTIVE AGING/</td>
<td>227 NW 2nd Street, Deerfield Beach, FL 33441</td>
<td>(954) 480-4449</td>
<td>Noon</td>
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<tr>
<td>NORTHEAST FOCAL POINT</td>
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<tr>
<td>E. PAT LARKINS COMMUNITY CENTER</td>
<td>5200 Martin Luther King Blvd., Pompano Beach, FL 33060</td>
<td>(954) 786-4585</td>
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<tr>
<td>NORTHWEST FOCAL POINT SENIOR</td>
<td>6009 NW 10th Street, Margate, FL 33063</td>
<td>(954) 973-0300</td>
<td>11:00 AM (Mon-Fri)</td>
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<tr>
<td>ST. ANDREWS TOWERS</td>
<td>2700 NW 99th Avenue, Coral Springs, FL 33065</td>
<td>(954) 752-3960</td>
<td>Noon</td>
</tr>
<tr>
<td>ST. ELIZABETH GARDENS</td>
<td>801 NE 33rd Street, Pompano Beach, FL 33064</td>
<td>(954) 941-4597</td>
<td>4:00 PM</td>
</tr>
<tr>
<td>THE PALMS OF DEERFIELD BEACH</td>
<td>425 NW 1st Terrace, Deerfield Beach, FL 33441</td>
<td>(954) 420-9321</td>
<td>4:00 PM</td>
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### CENTRAL COUNTY SITES

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<th>CENTRAL COUNTY SITES</th>
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<tr>
<td><strong>DANIEL D. CANTOR SENIOR CENTER</strong>&lt;br&gt;5000 Nob Hill Road&lt;br&gt;Sunrise, FL 33351&lt;br&gt;Noon&lt;br&gt;TEL: (954) 742-2299</td>
<td><strong>LEARNING CENTER FOR VISION IMPAIRED SENIORS</strong>&lt;br&gt;10200 Sunset Strip&lt;br&gt;Sunrise, FL 33322&lt;br&gt;10:00 AM – 2:00 PM (Thurs)&lt;br&gt;TEL: (954) 742-3214</td>
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<tr>
<td><strong>GATEWAY TERRACE APARTMENTS</strong>&lt;br&gt;1943 NE 6th Court&lt;br&gt;Fort Lauderdale, FL 33304&lt;br&gt;4:00 PM&lt;br&gt;TEL: (954) 463-6721</td>
<td><strong>NORTHWEST FEDERATED WOMEN’S CLUB OF BROWARD</strong>&lt;br&gt;2185 NW 19th Street&lt;br&gt; Ft. Lauderdale, FL 33311&lt;br&gt;TEL: (954) 714-3500</td>
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<td><strong>LAUDERDALE LAKES</strong>&lt;br&gt;MULTI-PURPOSE CENTER&lt;br&gt;4340 NW 36th Street&lt;br&gt;Lauderdale Lakes, FL 33319&lt;br&gt;Noon (Mon-Thurs)&lt;br&gt;TEL: (954) 733-0130</td>
<td><strong>OAKLAND PARK COMMUNITY DEVELOPMENT CENTER, INC.</strong>&lt;br&gt;420 NE 33rd Street, Mt. Zion Ame Church&lt;br&gt;Oakland Park, FL 33334&lt;br&gt;10:00 AM – 2:00 PM (Mon-Fri)&lt;br&gt;TEL: (954) 563-3060</td>
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<tr>
<td><strong>LAUDERHILL SENIOR CENTER</strong>&lt;br&gt;Sadkin Community Center&lt;br&gt;1176 NW 42nd Way&lt;br&gt;Lauderhill, FL 33311&lt;br&gt;11:45 AM (Mon-Thurs) ($2.00/donation)&lt;br&gt;TEL: (954) 321-2450</td>
<td><strong>SILVER IMPACT, INC.</strong>&lt;br&gt;7155 W. Oakland Park Blvd.&lt;br&gt;Lauderhill, FL 33313&lt;br&gt;Noon (Mon-Fri)&lt;br&gt;TEL: (954) 572-0444</td>
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<tr>
<td><strong>LA LEE YMCA FAMILY CENTER</strong>&lt;br&gt;408 NW 14th Terrace&lt;br&gt;Fort Lauderdale, FL 33311&lt;br&gt;11:30 AM (Mon, Wed, Fri)&lt;br&gt;TEL: (954) 467-2444</td>
<td><strong>CENTRAL COUNTY SITES</strong></td>
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### SOUTH COUNTY SITES

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<tr>
<th><strong>AUSTIN HEPBURN CENTER</strong></th>
<th><strong>MC TYRE PARK</strong></th>
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<tr>
<td>1000 NW 8th Avenue</td>
<td>3501 SW 56th Avenue</td>
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<tr>
<td>Hallandale, FL 33009</td>
<td>West Park, FL 33023</td>
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<tr>
<td>8:00 AM - 12:00 PM (Mon-Fri)</td>
<td>11:30 AM</td>
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<tr>
<td>TEL: (954) 457-1460</td>
<td>TEL: (954) 964-0283</td>
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<tr>
<th><strong>CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER</strong></th>
<th><strong>MEMORIAL BOULEVARD HEIGHTS SENIOR CENTER</strong></th>
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<tbody>
<tr>
<td>301 NW 103rd Avenue</td>
<td>6770 Garfield Street</td>
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<tr>
<td>Pembroke Pines, FL 33026</td>
<td>Hollywood, FL 33024</td>
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<tr>
<td>11:30 AM (Mon-Fri)</td>
<td>Noon</td>
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<tr>
<td>TEL: (954) 450-6888</td>
<td>TEL: (954) 967-4458</td>
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<tr>
<th><strong>DAVID POSNACK JEWISH COMMUNITY CENTER</strong></th>
<th><strong>SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER</strong></th>
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<tbody>
<tr>
<td>5850 S Pine Island Road</td>
<td>6700 Miramar Parkway</td>
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<tr>
<td>Davie, FL 33328</td>
<td>Miramar, FL 33023</td>
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<td>12:00 PM Kosher (Mon-Fri)</td>
<td>11:45 AM</td>
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<tr>
<td>TEL: (954) 434-0499</td>
<td>TEL: (954) 889-2700</td>
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<tr>
<th><strong>MARTIN LUTHER KING COMMUNITY CENTER</strong></th>
<th><strong>SOUTHCENTRAL/SOUTHEAST FOCAL POINT</strong></th>
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<tr>
<td>2400 Charleston Street</td>
<td>SUNSET LAKES SENIOR CENTER</td>
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<tr>
<td>Hollywood, FL 33020</td>
<td>2801 SW 186th Avenue</td>
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<tr>
<td>Noon</td>
<td>Miramar, FL 33029</td>
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<tr>
<td>TEL: (954) 921-3412</td>
<td>11:45 AM (Mon-Fri)</td>
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<td>TEL: (954) 602-3347</td>
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<td><strong>NORTH COUNTY SITES</strong></td>
<td><strong>EMERGENCY FOOD</strong></td>
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<td><strong>ALL SAINTS CATHOLIC MISSION</strong>&lt;br&gt;3350 Powerline Road&lt;br&gt;Oakland Park, FL 33309&lt;br&gt;TEL: (954) 396-3086&lt;br&gt;Father Bob: (954) 319-3514&lt;br&gt;Soup Kitchen, Emergency Food&lt;br&gt;Daily, 4:30 PM</td>
<td><strong>PENTECOSTAL GOSPEL TEMPLE MINISTRIES</strong>&lt;br&gt;900 State Road 7&lt;br&gt;Margate, FL 33068&lt;br&gt;TEL: (954) 979-9999&lt;br&gt;Food Pantry&lt;br&gt;10:30 am - 4:00 pm (Mon-Thurs)</td>
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<td><strong>CHRISTIAN LOVE FELLOWSHIP CHURCH</strong>&lt;br&gt;801 SE 10th Street, #3&lt;br&gt;Deerfield Beach, FL 33441&lt;br&gt;TEL: (954) 428-8980&lt;br&gt;Food Pantry</td>
<td><strong>ST. AMBROSE CATHOLIC CHURCH</strong>&lt;br&gt;380 S Federal Highway&lt;br&gt;Deerfield Beach, FL 33441&lt;br&gt;TEL: (954) 427-2225&lt;br&gt;Food Pantry (Just Deerfield Beach)</td>
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<tr>
<td><strong>GATEWAY COMMUNITY OUTREACH</strong>&lt;br&gt;2151 Riverside Drive&lt;br&gt;Coral Springs, FL 33071&lt;br&gt;TEL: (954) 753-3232&lt;br&gt;Food Pantry - Must call before coming to Food Pantry location.</td>
<td><strong>TEMPLE BETH ORR</strong>&lt;br&gt;2151 Riverside Drive&lt;br&gt;Coral Springs, FL 33071&lt;br&gt;TEL: (954) 753-3232&lt;br&gt;Food Pantry&lt;br&gt;10:00 AM – 12:00 PM (Tues)</td>
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<tr>
<td><strong>HAITIAN EVANGELICAL BAPTIST CHURCH</strong>&lt;br&gt;153 NW 12th Street&lt;br&gt;Pompano Beach, FL 33060&lt;br&gt;TEL: (954) 479-7113&lt;br&gt;Food Pantry&lt;br&gt;9:00 am - 12:00 pm (Tues)</td>
<td><strong>OUR FATHER’S HOUSE SOUPKitchen</strong>&lt;br&gt;2380 Martin Luther King Boulevard&lt;br&gt;Pompano Beach, FL 33061&lt;br&gt;TEL: (954) 968-7550&lt;br&gt;Lunchtime Soup Kitchen &amp; bag lunches&lt;br&gt;11:00 AM - 1:30 PM (Mon-Fri)</td>
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<td>CENTRAL COUNTY SITES</td>
<td>EMERGENCY FOOD</td>
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<td>Lauderhill, FL 33311</td>
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<td>TEL: (954) 792-2328</td>
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<td>Food Pantry</td>
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<td>10:00 AM - 2:00 PM (Mon-Thurs)</td>
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<td>10:00 am - 1:00 PM (Friday by appt. only)</td>
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<tr>
<td>Soup Kitchen</td>
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<td>8:30 AM - 12:00 PM (Mon-Sat)</td>
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<td>10:00 AM - 12:00 PM (Sun)</td>
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<td>MISSION FOR GOD’S DISCIPLES</td>
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<tr>
<td>641 SW 30th Avenue</td>
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<tr>
<td>Fort Lauderdale, FL 33312</td>
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<tr>
<td>TEL: (954) 244-6381</td>
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<td>Food Pantry</td>
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<tr>
<td>8:00 AM – 4:00 PM (Tue &amp; Thurs) Call for Appt.</td>
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<tr>
<td>PANTRY OF BROWARD, INC.</td>
<td></td>
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<tr>
<td>610 NW 3rd Avenue</td>
<td></td>
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<tr>
<td>Fort Lauderdale, FL 33311</td>
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<tr>
<td>TEL: (954) 358-1481</td>
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<td>Food Pantry</td>
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<td>8:00 AM - 4:00 PM (Mon-Fri)</td>
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<tr>
<td>POVERELLO CENTER</td>
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<tr>
<td>2056 N Dixie Hwy</td>
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<tr>
<td>Wilton Manors, FL 33305</td>
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<td>TEL: (954) 561-3663</td>
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<tr>
<td>Fax: (954) 566-7868</td>
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<tr>
<td>Food Pantry for AIDS/HIV Patients</td>
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<td>8:00 AM – 4:00 PM (Mon-Fri)</td>
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<td>SALVATION ARMY</td>
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<tr>
<td>1445 W Broward Boulevard</td>
<td></td>
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<tr>
<td>Fort Lauderdale, FL 33312</td>
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<tr>
<td>TEL: (954) 524-6991</td>
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<tr>
<td>Food Pantry</td>
<td></td>
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<tr>
<td>9:00 AM - Noon (Thurs) call for Appt.</td>
<td></td>
</tr>
<tr>
<td>SEVENTH DAY ADVENTIST CHURCH OF FORT LAUDERDALE</td>
<td></td>
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<tr>
<td>850 W. Davie Blvd.</td>
<td></td>
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<tr>
<td>Fort Lauderdale, FL 33301</td>
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<tr>
<td>TEL: (954) 523-8334</td>
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<tr>
<td>Food Pantry</td>
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<tr>
<td>1:00 PM - 3:00 PM (Tues)</td>
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<tr>
<td>SOREF JEWISH COMMUNITY CENTER</td>
<td></td>
</tr>
<tr>
<td>6501 West Sunrise Blvd.</td>
<td></td>
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<tr>
<td>Fort Lauderdale, FL 33313</td>
<td></td>
</tr>
<tr>
<td>TEL: (954) 792-6700</td>
<td></td>
</tr>
<tr>
<td>Food Pantry – Anyone in need is eligible but must call for appt.</td>
<td></td>
</tr>
<tr>
<td>1:30 PM – 3:30 PM (Mon, Wed, Fri – pick up food by appt.)</td>
<td></td>
</tr>
<tr>
<td>8:00 AM – 4:00 PM (Mon-Fri – to make appts.)</td>
<td></td>
</tr>
<tr>
<td>SUNRISE SENIOR CENTER</td>
<td></td>
</tr>
<tr>
<td>10650 W Oakland Park Boulevard</td>
<td></td>
</tr>
<tr>
<td>Sunrise, FL 33351</td>
<td></td>
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<tr>
<td>TEL: (954) 746-3670</td>
<td></td>
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<tr>
<td>Food Pantry</td>
<td></td>
</tr>
<tr>
<td>8:30 AM – 4:30 PM (Mon-Fri)</td>
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</tbody>
</table>

- 142 -
# SOUTH COUNTY SITES
## EMERGENCY FOOD

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AUSTIN HEPBURN SENIOR CENTER</strong></td>
<td>750 NW 8th Avenue, Hallandale, FL 33009</td>
<td>(954) 457-1460</td>
<td>Food Pantry (Hallandale Beach, Hollywood, Pembroke Park, West Park, Dania Beach and Miramar) 8:00 AM - 5:00 PM or emergency as needed.</td>
<td></td>
</tr>
<tr>
<td><strong>BREAD OF LIFE FOOD PANTRY</strong></td>
<td>20911 Johnson St. #104, Pembroke Pines, FL 33029</td>
<td>(954) 435-7474</td>
<td>Food Pantry Last Sat of each month (call for appt.)</td>
<td></td>
</tr>
<tr>
<td><strong>HOPE OUTREACH CENTER</strong></td>
<td>4700 SW 64th Avenue, Suite A, Davie, FL 33314</td>
<td>(954) 321-0909</td>
<td>Food Pantry 9:00 AM - 4:00 PM (Mon-Fri)</td>
<td></td>
</tr>
<tr>
<td><strong>JUBILEE CENTER OF SOUTH BROWARD, INC.</strong></td>
<td>2020 Scott Street, Hollywood, FL 33020</td>
<td>(954) 920-0106</td>
<td>Food Pantry 10:30 AM - 12:30 PM (Mon-Fri)</td>
<td></td>
</tr>
<tr>
<td><strong>LIBERIA ECONOMIC AND SOCIAL DEVELOPMENT CORPORATION</strong></td>
<td>3220 N 24th Avenue, Hollywood, FL 33022</td>
<td>(954) 924-3635</td>
<td>Food Pantry (once per month) 9:00 AM - 12:00 PM (Mon-Fri)</td>
<td></td>
</tr>
<tr>
<td><strong>ST. BONAVENTURE CATHOLIC CHURCH</strong></td>
<td>1301 SW 136th Avenue, Davie, FL 33325</td>
<td>(954) 424-9504</td>
<td>Food Pantry</td>
<td></td>
</tr>
<tr>
<td><strong>TANNA DAWSON COMMUNITY MINISTRY CENTER</strong></td>
<td>20 N.W. 46th Avenue, Plantation, FL 33317</td>
<td>(954) 583-0339</td>
<td>Food Pantry 9:00 AM - 3:00 PM (Mon-Thurs)</td>
<td></td>
</tr>
</tbody>
</table>
FOOD STAMPS

AGING AND DISABILITY RESOURCE CENTER  (954) 745-9779
OF BROWARD/ELDER HELPLINE  Fax: (954) 745-9566
5300 N. Hiatus Road  TDD: (954) 745-5689
Sunrise, FL  33351

Martha Martin, Elder Helpline Director

Website: www.adrcbroward.org  Email: info@adrcbrowrad.org

The Aging & Disability Resource Center is a Community Access Partner and provides assistance with the Food Assistance Program (formerly known as Food Stamp Application).

Hours:  8:00 AM - 5:00 PM (Mon-Fri)
Fees:  No set fee
Languages:  English, Spanish and Creole

FEEDING SOUTH FLORIDA  SNAP: (954) 518-1857
2501 SW 32nd Terrace  Administrative: (954) 518-1818
Pembroke Park, FL  33023  Fax: (954) 983-1313

Sari Vatske, Director of Agency Relations

Website: www.feedingsouthflorida.org  Email: svatske@feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.

Hours:  8:00 AM - 11:00 AM &
        1:00 PM - 3:00 PM (Mon-Fri)
Fees:  No set fee
Languages:  English, Spanish & Creole

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES  – See Department of Children & Families section

FOOD STAMP FRAUD HOTLINE  (866) 762-2237
HOME DELIVERED MEALS

DIANA FOOD GROUP
4020 NE 10th Way
Pompano Beach, FL 33064

(954) 788-0411, Ext. 210
Toll Free: (888) 925-3663
Fax: (954) 788-0207

Susan Wodnicki, CFO

Website: www.dianafoodgroup.com
Email: susan@dianafoodgroup.com

Home delivery food program for needy children and functionally impaired adults or seniors. Meal types include: American, Low Salt/Fat, Diabetic, Latin, Latin Diabetic, Soft Chew, Kosher and Renal with/without dialysis.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Medicaid Waiver; accepts some insurance and direct payment. Contracts with MCO's, Long Term Care Diversion Providers, PAC Waiver, Channeling Waiver, PACE, and Ryan White Title II. Accepts referrals from Elderly and Veteran Services, FQHC, Center for Independent Living and Mae Volen.

Eligibility: Eligibility determined by Lead Agency, Agency for Health Care Administration or referral agency. Referrals received from MCO's/Long Term Care Diversion. PAC/MWE approved provider.

Languages: English, Spanish & Creole

HUMAN SERVICES NETWORK, INC.
d/b/a MEALS ON WHEELS SOUTH FLORIDA
451 N. State Road 7
Plantation, FL 33317

(954) 731-8770
Fax: (954) 714-6950

Mark Adler, Executive Director

Website: www.mealsonwheelssouthflorida.org
Email: madler@mowsoflo.org

Homebound Seniors, who are 60 years and older, without other assistance, may qualify to receive home delivered meals through the Federal Older Americans Act. A complete in-home assessment is conducted to identify an individual senior’s needs. Once a home assessment is complete, the senior will receive weekly meal package deliveries. Frozen regular, kosher and formed pureed meals are available. Complete cuisine home delivered meals are available to private pay participants. The Staff nutritionist is available for nutrition education and counseling.

Meals on Wheels South Florida, volunteers provide grocery shopping services for seniors and disabled adults at local Publix Supermarkets. Personal checks and credit cards accepted. Minimum deposit, to activate the shopping account, is $20.00.
HOME DELIVERED MEALS, con’t.

HUMAN SERVICES NETWORK, INC. d/b/a MEALS ON WHEELS SOUTH FLORIDA

Meals for Companion Pet delivers pet food once a month to homebound seniors who need assistance with taking care of their pets.

Senior Center Congregate Dining Sites are located throughout Broward County for persons, age 60 and over.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Languages: English, Spanish, French, Creole and Portuguese

Fees: Donations accepted; private pay; nursing home diversion and Medicaid Waiver.

Eligibility: 60 years of age or older for Older Americans Act; Medicaid Waiver and Nursing Home Diversion require authorization from provider; and private pay is open to anyone.
HANDICAPPED / DISABLED SERVICES

AGENCY FOR PERSONS WITH DISABILITIES (APD)  (954) 467-4218  
201 W. Broward Blvd., Suite 305  Service: (954) 467-4377  
Fort Lauderdale, FL  33301  Toll Free: (866) 273-2273  
Rita Castor, SE Regional Manager

Website: http://apd.cares.org  Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people, who have developmental disabilities; as well as their families. The APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Mental Retardation; and Prader-Willi Syndrome.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Anyone with developmental disabilities, or needing information about developmental disabilities.

Languages: English & Spanish

AMERICANS WITH DISABILITIES ACT (ADA)  (800) 514-0301  
US Department of Justice  Fax: (202) 307-1198  
950 Pennsylvania Avenue NW  TDD: (800) 514-0383  
Washington, D.C.  20530

Website: www.ada.gov  Email: AskDOJ@usdoj.gov

This service permits businesses, state and local governments, or others to call and ask questions about general or specific ADA requirements including questions about the ADA Standards for Accessible Design, free ADA materials, or information about filing a complaint.

Hours: 10:30 AM - 4:30 PM (Mon, Tue, Wed, Fri)  
12:30 PM - 4:30 PM (Thurs)

Fees: No set fee

Languages: English & Spanish
ARC BROWARD, INC.      (954) 746-9400
10250 NW 53rd Street      Fax: (954) 746-2954
Sunrise, FL 33351      TDD: (954) 577-4101

Gloria Gorodesky, Director of Social Services

Website: www.arcbroward.com       Email: info@arcbroward.com

ARC Broward is a private, not-for-profit organization providing support and assistance primarily to children and adults with mental retardation, autism, Down’s Syndrome, cerebral palsy, and other development disabilities. It has an electronic recycling program for private households and businesses.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)
Electronics Recycling: 8:00 AM – 4:00 PM (Mon-Fri at the Sunrise campus)

Fees: Electronics Recycling is generally free for private households (depending upon city of residence). There is a private pay fee for businesses. The fees for services, specific to seniors, may be funded through some insurance programs, Medical Waiver, and on a private pay basis. Please call the intake coordinator for details on fees.

Residential Services
The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

Fees: Medicaid Waiver; private pay

Eligibility: Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

Senior Day Program
The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 45 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.
HANDICAPPED/DISABLED SERVICES, con’t.

BROWARD COUNTY REVENUE COLLECTION DIVISION
115 S Andrews Avenue, Room A-100
Fort Lauderdale, FL 33301
Main: (954) 831-4000
Fax: (954) 468-3476

Disabled Parking Permits: (954) 497-1570
Website: www.broward.org
Email: revenue@broward.org

Handicapped parking permits may be obtained at any of the Broward County Tax Collector’s Offices on behalf of a disabled person, who is a resident of Broward County. An authorization form, verifying the handicap, must be completed by a physician.

Eligibility: Florida Driver’s License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner’s Statement of Certification section, verifying the disability.

Fees: Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is $15.00, including tax collector fees and valid for up to six months.

Coral Springs
Coral Springs Private Tag Agency
Maplewood Plaza
1160 N University Dr
Coral Springs, FL 33071
(954) 753-9990

Hollywood
South Broward Tag Agency of Hollywood
Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Lauderhill
Lauderhill Private Tag Agency
1427 N State Road 7, Room 1299-A
Lauderhill, FL 33313
(954) 797-0600

Plantation
1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 797-8733

Ft. Lauderdale Private Tag Agency
1113 N. Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Pembroke Pines
Pembroke Pines Private Tag Agency
Flamingo Pines Shopping Center
294 S. Flamingo Road
Pembroke Pines, FL 33026
(954) 443-5005

Weston
South Broward Tag Agency of Weston
Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 745-8445
HANDICAPPED/DISABLED SERVICES, con’t.

CENTER FOR INDEPENDENT LIVING OF BROWARD (954) 722-6400
4800 N State Road 7, Building, F, Suite 102
Fort Lauderdale, FL 33319
Fax: (954) 735-1958
TDD: (954) 735-0963

Corey Hinds, Executive Director

Website: www.cilbroward.org

Email: cilb@cilbroward.org

This organization offers assistance to people with disabilities. It also provides advocacy, employment services, housing assistance, peer support, independent living skills training, and information and referral, hearing and speech enhancement equipment is distributed. Volunteer opportunities are available.

Eligibility: Work with people with disabilities, hearing, and mobility issues.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Sign Language.

Fees: No set fee

GOODMAN JFS OF BROWARD (954) 370-2140
5890 S Pine Island Rd, Suite 201
Davie, FL 33328
Fax: (954) 916-1252

Lisa Rahman, Interim CEO

Website: www.jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life’s hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. The program services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, Goodman JFS endeavors assure that no one in the community feels alone or without hope.

Family Link Care Management
The professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deal with complex care locally and long distance.

Behavioral Health
GJFS provides compassionate and effective mental health counseling in office or in-home. The licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.
HANDICAPPED/DISABLED SERVICES, con’t.

GOODMAN JFS OF BROWARD, con’t.

Joshua’s Path
Joshua’s Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. The program offers guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program
GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office

GOODWILL INDUSTRIES OF SOUTH FLORIDA     (954) 486-1600
2104 W Commercial Boulevard       Fax: (954) 497-3270
Fort Lauderdale, FL 33309

Website: www.goodwillsouthflorida.org   Email: questions@goodwillsouthflorida.org

Adults, with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

GUIDE DOG FOUNDATION FOR THE BLIND, INC.    (800) 548-4337
371 E Jericho Turnpike       Administrative: (631) 930-9000
Smithtown, NY 11787       Fax: (631) 930-9009

Wells B. Jones, Chief Executive Officer

Website: www.guidedog.org   Email: info@guidedog.org

The Foundation provides training with a guide dog at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: All expenses are paid for the visually impaired, including transportation.
The NARIC maintains a research library of more than 65,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish, and American Sign Language

Fees: Information and referral are free. Document delivery is five cents per page with a $5.00 USD minimum. International shipping charges apply.
HANDICAPPED/DISABLED SERVICES, con’t.

UNITED CEREBRAL PALSY OF BROWARD COUNTY, INC.       (954) 584-7178
3117 SW 13th Court                                    Fax: (954) 584-3151
Fort Lauderdale, FL 33312

Pat Murphy, Executive Director

Website: www.ucpsouthflorida.org                      Email: patmurphy@ucpsouthflorida.org

**Adult Day Training Program (ADT)**
UCP provides vocational services to adults with disabilities throughout Broward County. The ADT Program provides adults opportunities to learn work skills, do contract work and/or prepare for competitive employment. Van pick-up and drop-off is available for program participants. For more information, ask for the Director of Adult Services.

**Hours:** 9:00 AM – 3:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.

**Fees:** Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

**Eligibility:** Age 18 and over; have a developmental disability and live in Broward County.

**Independent Supported Living Program**
United Cerebral Palsy of Broward County provides supportive living services, community training, and daily living skills for people with developmental and physical disabilities.

**Hours:** 24-hour care

**Site Hours:** 8:30 AM – 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.

**Fees:** Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

**Eligibility:** Age 18 and over; have a developmental disability and live in Broward County.
Diabetes Self-Management Program
The Diabetes Self-Management Program is for individuals with Type 2 Diabetes. The workshops are for 2 ½ hours, once a week, for six weeks in community settings such as churches, community centers, libraries, and hospitals. Workshops are facilitated by two trained leaders, one or both of whom are peer leaders with diabetes themselves.

The program includes the following subjects:
- Techniques to deal with the symptoms of diabetes;
- Appropriate exercise for maintaining and improving strength and endurance;
- Healthy eating;
- Appropriate use of medication; and
- Working more effectively with health care providers.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779

Living Healthy Program
This evidenced-based program was developed in the early 1900’s by the Standford Center for Research in Patient Education and is available in over 39 states and several foreign countries. The program teaches people with chronic illness a healthy way to deal with the disease through interactive workshops. These workshops are educational and motivational, helping people regain control over their life; enjoy the things they like to do; improve their quality of life; and connects them with others.

Individuals will learn how to deal with problems and difficult emotions caused by chronic health condition, by utilizing self-management skills, setting weekly action plans, and problem solving techniques. Topics discussed are: creating your own exercise and nutrition plan, medication usage; better breathing; communication; depression; relaxation; and positive thinking.

The Living Healthy Workshops are held at different community sites and are scheduled once a week for 6 weeks, for 2 ½ hours.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779
HEALTH/MEDICAL SERVICES, con’t.

AGING AND DISABILITY RESOURCE CENTER (ADRC) –con’t.

Matter of Balance Program
The Matter of Balance Program is designed to benefit community-dwelling older adults who are concerned about falling; have sustained a fall in the past; restricted activities because of concerns of falling; and are interested in improving flexibility, balance, and strength.

The interactive workshops (classes) are designed to help participants with view of falls and fear of falling as controllable; set realistic goals for increasing activity; change their environment to reduce fall risk factors; and promote exercise to increase strength and balance. Classes are held twice a week for 4 weeks, 2 hour sessions, or once a week, for 8 weeks, 2 hour sessions.

Senior Intervention and Education
This program’s primary purposes are to prevent elder abuse, neglect, and exploitation, and to support seniors’ efforts to remain in their homes rather than face premature nursing home placement.

The program has a Licensed Practical Nurse with extensive case management experience. The LPN has the ability to assess seniors in their own living environment; give referrals; educate caregivers on client management techniques and support options; has the ability to pick up donated adaptive equipment/supplies and help deliver the items where they are needed.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779

BROWARD COUNTY MEDICAL ASSOCIATION (954) 714-9477
5101 NW 21st Ave, Suite 450
Fort Lauderdale, FL 33309
Fax: (954) 714-9289

Cynthia Peterson, Executive Vice President

Website: www.bcma.com Email: cpeterson@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker’s bureau.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee
HEALTH/MEDICAL SERVICES, con’t.

BROWARD HEALTH COMMUNITY HEALTH SERVICES    (954) 355-5931
1608 SE 3rd Ave, Suite 506                      Phyllis Harris, Program Manager
Fort Lauderdale, FL  33316                     

Website:  www.browardhealth.org

This program is operated by Broward Health, one of the nation’s largest health care systems. With the assistance of a Registered Nurse case manager, the KCI assists families with establishing a medical home, acquiring health insurance, receiving wellness exams; updating children’s immunizations; and linkage to social service programs.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Family has to be in a kinship setting; i.e., grandparent, aunt, uncle, older sibling, distant relative or close friend of the family as the primary caregiver for the child(ren) and the child(ren) must be living in the home with the caregiver. The biological parents cannot be living with the family. Child or children must be 0-18 years of age.

Fees: No set fee
HEALTH/MEDICAL SERVICES, con’t.

**FLORIDA POISON INFORMATION CENTER, MIAMI**

<table>
<thead>
<tr>
<th>1611 NW 12th Avenue</th>
<th>(800) 222-1222</th>
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<tbody>
<tr>
<td>Miami, FL 33136</td>
<td>(305) 585-5250</td>
</tr>
<tr>
<td>Fax: (305) 545-9762</td>
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Richard Weisman, Director

Website: [www.miamipoison.org](http://www.miamipoison.org)  
Email: [poison@med.miami.edu](mailto:poison@med.miami.edu)

The Florida Poison Information Center is a nonprofit, government funded organization. The Poison Center provides prevention and management information through a free statewide, toll-free hotline that is accessible twenty-four hours a day, 365 days a year. The emergency hotline is staffed by specially trained physicians, nurses, pharmacists and toxicologists. Services are available to the hearing impaired, as well as non-English speaking individuals.

The Poison Center offers education materials and presentations for groups on topics such as: poison prevention and awareness; medication safety; common hazardous/toxic plants; animal bites and stings; and Florida marine life.

The Poison Center also serves a training site for medical students, emergency and pediatric residents/fellows and pharmacy students/residents.

**Hours:** 24/7

**Fees:** No set fee

**Languages:** English, Spanish & Free translation for other languages

**UNITED STATES DEPT. OF HEALTH & HUMAN SERVICES**

<table>
<thead>
<tr>
<th>200 Independence Avenue SW</th>
<th>(877) 696-6775</th>
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<tbody>
<tr>
<td>Washington, D.C. 20201</td>
<td>Adm. (202) 619-0257</td>
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</tbody>
</table>

Alex Azar, Secretary

Website: [www.hhs.gov](http://www.hhs.gov)

The Department of Health and Human Services is the U.S. government’s principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves. HHS’s website and toll free number offers assistance and information on health resources.

**Hours:** 9:00 AM - 5:00 PM (Mon-Fri)
HOME HEALTH AGENCIES

AGENCY FOR HEALTH CARE ADMINISTRATION (561) 381-5840
5150 Linton Boulevard, Suite 500 Fax: (561) 496-5925
Delray Beach, FL 33484

Arlene Mayo-Davis, Field Office Manager

Website: www.ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Contact (850) 487-2515.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

HOME HEALTH AGENCIES

The following pages contain a listing of Broward Home Health Agency Providers, licensed by the Agency for Health Care Administration as of September 2019.

<table>
<thead>
<tr>
<th>LICENSE NO.</th>
<th>FACILITY</th>
<th>LICENSE INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>299991828</td>
<td>A &amp; B HOME HEALTH, INC.</td>
<td>TELEPHONE #: (954) 321-8681</td>
</tr>
<tr>
<td></td>
<td>4431 Davie Road, Ste. 119</td>
<td>COUNTY: Broward</td>
</tr>
<tr>
<td></td>
<td>Davie, FL 33314</td>
<td>Lic Expires: 6/4/2020</td>
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<td>Administrator: Jeffrey Jones</td>
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<td>Administrator: Rouel Walker</td>
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<td>Administrator: Kristine Hughes</td>
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<td>Robin Smith, Rn, Administrator</td>
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<td>Phyllis Timlin, RN, Administrator</td>
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<td>Andre Lewis, Administrator</td>
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<td>ATLANTIC ALLCARE, INC. 817 E Hillsboro Blvd., 2nd Floor Deerfield Beach, FL 33441</td>
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<td>Charles Farthing, Administrator</td>
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<td>BREEZE HEALTH CARE, INC. 318 East Dania Beach Blvd. Dania Beach, FL 33004</td>
<td>TELEPHONE #: (954) 924-4463 COUNTY: Broward Lic Expires: 11/30/2020</td>
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<td>Harry Kamin, Administrator</td>
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<td>BROWARD NURSING CARE, INC. 4175 SW 64th Avenue, #200 Davie, FL 33314</td>
<td>TELEPHONE #: (954) 625-2722 COUNTY: Broward Lic Expires: 12/22/2019</td>
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<td>Brenda M. O’ Leary, Administrator</td>
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<td>CARE CENTRAL HOME HEALTH SERVICES CORP. 4300 N. University Drive, #D202 Lauderhill, FL 33351</td>
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<td>Verona A. Hughes, Administrator</td>
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<td>299993274</td>
<td>CARE ON CALL HOME HEALTHCARE, INC. 211 NE 44th Street Fort Lauderdale, FL 33334</td>
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<td>Hector Moras, Administrator</td>
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<td>21381096</td>
<td>CAREGIVERS OF AMERICA, INC. 4450 N. University Dr. Lauderhill, FL 33351</td>
<td>TELEPHONE #: (954) 772-7662 COUNTY: Broward Lic Expires: 5/31/2020</td>
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<td>Tammela Di Leo, Administrator</td>
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<td>202880961</td>
<td>CARING ASSOCIATES, INC. 1011 NW 51st Street, Bay 6 Fort Lauderdale, FL 33309</td>
<td>TELEPHONE #: (954) 318-0747 COUNTY: Broward Lic Expires: 1/31/2020</td>
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<td>Jeffrey H. Rittenberg, Administrator</td>
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<td>299993226</td>
<td>CARING AT HOME HEALTHCARE 150 NW 70th Avenue, Ste. 9 Plantation, FL 33317</td>
<td>TELEPHONE #: (954) 642-2274 COUNTY: Broward Lic Expires: 7/28/2020</td>
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<td>Myriam Jean Jacques, Administrator</td>
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| 299992133  | CARING PEOPLE OF POMPANO BEACH, LLC | TELEPHONE #: (954) 861-6500  
COUNTY: Broward  
Lic Expires: 12/21/2019 |
| 202340961  | CATHOLIC HOME HEALTH SERVICES OF BROWARD, INC. | TELEPHONE #: (954) 486-3660  
COUNTY: Broward  
Lic Expires: 8/31/2020  
Medicare/Medicaid certified |
| 299994597  | CERTIFIED HEALTH CARE SERVICES, INC. | TELEPHONE #: (954) 677-9500  
COUNTY: Broward  
Lic Expires: 2/29/2020  
Medicare/Medicaid certified |
| 299993563  | CHINNY HOME HEALTH AGENCY | TELEPHONE #: (954) 447-8995  
COUNTY: Broward  
Lic Expires: 9/15/2019 |
| 30211377  | CMA HEALTHCARE, INC. | TELEPHONE #: (954) 641-9586  
COUNTY: Broward  
Lic Expires: 4/2/2021 |
| 30211118  | COAST TO COAST HEALTH CARE SOLUTIONS, INC. | TELEPHONE #: (954) 667-1125  
COUNTY: Broward  
Lic Expires: 6/1/2020 |
| 299993169  | COMFORCARE SENIOR SERVICES | TELEPHONE #: (954) 946-1960  
COUNTY: Broward  
Lic Expires: 6/8/2020 |
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| 299992158  | COMFORT KEEPERS (HOLLYWOOD) | 2632 Hollywood Blvd., Suite 101 Hollywood, FL 33020  
  Steven Phillip, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 920-0055  
  COUNTY: Broward  
  Lic Expires: 5/31/2020 |
| 299992279  | COMFORTS OF HOME | 10400 Griffin Road, #102  
  Cooper City, FL 33024  
  David Arnott, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 744-8424  
  COUNTY: Broward  
  Lic Expires: 11/22/2021 |
| 299992475  | COMMUNITY CARE PROVIDERS | 10031 Pines Blvd., #105  
  Pembroke Pines, FL 33024  
  Hugo Lara, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 431-4245  
  COUNTY: Broward  
  Lic Expires: 8/8/2020  
  Medicare/Medicaid certified |
| 202650961  | COMMUNITY HOME HEALTH SERVICES | 3250 N. Andrews Avenue Extension  
  Pompano Beach, FL 33064  
  Deborah Lochten, RN, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 973-9400  
  COUNTY: Broward  
  Lic Expires: 3/31/2020 |
| 299993331  | COMPANIONS PLUS HOME CARE | 10191 W. Sample Road, Suite 100  
  Pompano Beach, FL 33065  
  Arlene Marder, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 255-6787  
  COUNTY: Broward  
  Lic Expires: 1/4/2020 |
| 299991208  | COMPREHENSIVE HOME CARE OF BROWARD | 6450 NW 5th Way  
  Fort Lauderdale, FL 33309  
  Kathy Williamson-Turkenkopf, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 834-2222  
  COUNTY: Broward  
  Lic Expires: 10/31/2020  
  Medicare certified |
| 299991602  | CONFIDENT CARE OF FLORIDA | 2500 East Hallandale Beach Blvd.  
  #604, Hallandale, FL 33009  
  Irina Pavlova, Administrator  
  Facility Type: Home Health Agency  
  TELEPHONE #: (954) 454-8999  
  COUNTY: Broward  
  Lic Expires: 3/18/2020 |
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<td>Jacinth Burton, Administrator</td>
<td>Medicaid/Medicare certified</td>
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<td>30211337</td>
<td>CSI – CATALANO’S NURSES REGISTRY</td>
<td>TELEPHONE #: (954) 340-6900</td>
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<td>7522 Wiles Road, Suite 102</td>
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<td>Coral Springs, FL 33067</td>
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<td>Diana Gould, Administrator</td>
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<td>TELEPHONE #: (954) 322-6237</td>
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<td>FIRST CLASS HOME HEALTH SERVICES, INC.</td>
<td>TELEPHONE #: (954) 752-8877</td>
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<td>Jaime Villablanca, Administrator</td>
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<td>John Maloney, II, Administrator</td>
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<td>GOLD COAST HOME HEALTH SERVICES</td>
<td>TELEPHONE #: (954) 785-2990</td>
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<td>Janine Cacciatore, Administrator</td>
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<td>GRISWOLD HOMECARE</td>
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<td>20464096</td>
<td>HELPING HANDS HEALTHCARE SERVICES, INC.</td>
<td>TELEPHONE #:(954) 986-0511</td>
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<td>Doreen Gadbois, Administrator</td>
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<td>HOLY CROSS HOSPITAL HOME HEALTH AGENCY</td>
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<td>Camille Wright, Administrator</td>
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<td>Emad Abdou Ishak, Administrator</td>
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<td>TELEPHONE #: (954) 485-4006</td>
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<td>TELEPHONE #: (954) 783-4009</td>
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<td>550 SW 3rd Street, Suite 300</td>
<td>Leslie Storm-Schlienger, Administrator</td>
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<td>4330 W Broward Blvd., Ste. H</td>
<td>Norma Denton, Administrator</td>
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<td>TELEPHONE #: (954) 923-3060</td>
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<td>Karen McGrath, Administrator</td>
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<td>TELEPHONE #: (954) 746-4264</td>
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<td>Chad Chitwood, Administrator</td>
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<td>Karen Cook-Hudson, Administrator</td>
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<td>MAXICARE SELECT, INC.</td>
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<td>MAXIMUM HOME HEALTH, INC.</td>
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<td>Japheth Brooks, Administrator</td>
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<td>MEDCARE HOME HEALTH SERVICES, INC.</td>
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<td>20678096</td>
<td>MED-START CORPORATION</td>
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<td>Brenda O'Leary, Administrator</td>
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<td>TELEPHONE #: (954) 265-5974</td>
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<td>MORNINGSTAR HOME HEALTH AGENCY, INC.</td>
<td>TELEPHONE #: (954) 987-2414</td>
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<td>299991553</td>
<td>NEU HEART EXTENDED HOME CARE, INC.</td>
<td>TELEPHONE #: (954) 724-7778</td>
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<td>7173 W. Oakland Park Blvd.</td>
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<td>Claire Sparks, Administrator</td>
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<td>299992130</td>
<td>NO OTHER PLACE LIKE HOME, INC.</td>
<td>TELEPHONE #: (954) 933-0514</td>
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<td>Claudette Johnson, Administrator</td>
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<td>NURSE ON CALL</td>
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<td>NURSECARE, INC.</td>
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<td>TELEPHONE #: (954) 963-8550</td>
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<td>Kimberly Silvers, Administrator</td>
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| 299993194 | P & M HOME HEALTH SERVICES | TELEPHONE #: (954) 990-4405  
|
| 299991633 | PINES HOME HEALTH CARE SERVICES, INC. | TELEPHONE #: (954) 680-3898  
|
| 299992546 | PRESTIGE HOME CARE SERVICES OF BROWARD, INC. | TELEPHONE #: (954) 926-2595  
|
| 299992155 | PRIMA HOME HEALTH, LLC | TELEPHONE #: (954) 731-4511  
|
| 299992253 | PRIMARY MEDICAL STAFFING, INC. | TELEPHONE #: (954) 727-1819  
|
| 30211212 | PRIORITY CARE NURSES REGISTRY | TELEPHONE #: (954) 723-7890  
|
| 299993303 | PROFESSIONAL NURSES HOME CARE, INC. | TELEPHONE #: (954) 437-5546  
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<td>Bernice Seymour, Administrator</td>
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<tr>
<td>30211077</td>
<td>RELIACARE, INC.</td>
<td>TELEPHONE #:(954) 432-6552</td>
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<td>9900 Stirling Road, #244</td>
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<td></td>
<td>Cooper City, FL 33024</td>
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<td>Nancy Nadel, Administrator</td>
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<tr>
<td>214150961</td>
<td>RESPONSIVE HOME HEALTH, INC.</td>
<td>TELEPHONE #:(954) 486-6440</td>
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<td>SENIORBRIDGE FAMILY COMPANIES, INC.</td>
<td>TELEPHONE #:(561) 893-7318</td>
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<td>4701 North Federal Highway, #470</td>
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<td>Pompano Beach, FL 33064</td>
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<td>Administrator: Annette Wellington</td>
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<td>299992977</td>
<td>SILVER LIGHTNING HOME HEALTH CARE, LLC</td>
<td>TELEPHONE #:(954) 677-2220</td>
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<td></td>
<td>Sue Davtian, Director</td>
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<td>299991560</td>
<td>SOUTH FLORIDA PEDIATRIC HOME CARE, INC.</td>
<td>TELEPHONE #:(954) 967-1900</td>
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<td>Suzette Spalding, President/CEO</td>
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<td>SOUTHEAST HOMECARE CORP.</td>
<td>TELEPHONE #: (954) 615-6200</td>
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<td>Rosemary Santamaria, Administrator</td>
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<td>STAR MULTI CARE SERVICES, INC.</td>
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<td>8181 West Broward Blvd, #200</td>
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<td>TELEPHONE #: (954) 443-6461</td>
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<td>12251 Taft Street, Suite 402</td>
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<td>Yolande Stephenson, Administrator</td>
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<td>TELEPHONE #: (954) 893-9499</td>
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<td>5400 S University Dr, Suite 118</td>
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<td>Davie, FL 33028</td>
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<td>216140961</td>
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<td>TELEPHONE #: (954) 986-1754</td>
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<td>Dr. Gabriel Smith, CEO/Administrator</td>
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<td>TELEPHONE #:(754) 205-0544</td>
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<td>Jaime Lyons, Administrator</td>
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<td>21223096</td>
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<td>WORLD FIRST CLASS HOME HEALTH, INC.</td>
<td>TELEPHONE #:(954) 987-3406</td>
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<td>Frantz Francois, Administrator</td>
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HOME IMPROVEMENT & REPAIR

COMMUNITY DEVELOPMENT BLOCK GRANT SUBSTANTIAL REHABILITATION/REPLACEMENT HOUSE PROGRAMS

Community Development Block Grant Loan Programs provide financial assistance to low and moderate-income homeowners who need to make repairs to their homes in order to comply with Broward County’s minimum housing code. The amount of assistance provided varies, depending on the homeowner’s needs. In some cases, homeowners can qualify for a deferred payment loan with no repayment until transfer of ownership or sale of the property.

BASIC ELIGIBILITY REQUIREMENTS FOR APPLICANTS:

1. Homeowner must qualify based on income and family size.
2. Single-family home, duplex, townhouse or condominium must be owner-occupied.
3. Home must be in violation of codes and in need of repair.

APPLICATION PROCESS:

A pre-screening application is accepted by telephone. At that time, a preliminary determination is made to estimate whether sufficient home equity is available to cover the rehabilitation loan. A financial interview is conducted in the home, or other arranged location. A home inspection follows to assess the necessary repairs.

SOME DOCUMENTS WHICH MAY BE REQUIRED AT TIME OF APPLICATION:

1. **Proof of Ownership:**
   Homestead Exemption, tax notice, and/or deed are acceptable.

2. **Verification of Income:**
   Social Security Benefits; SSI; VA Pension Statements; or wages from employment.

3. Other Documents as requested.
COMMUNITY DEVELOPMENT BLOCK GRANT
HOUSING REHABILITATION AND
RESIDENTIAL REDEVELOPMENT AGENCIES

For assistance, persons should call the Community Development Division nearest their home. They will be connected to someone who is able to assist with resolving problems.

ADVANTAGE HEALTHCARE, INC.  (954) 925-2880
2280 SW 70th Ave  Fax: (954) 925-2882
Davie, FL  33317
John Gerun, Manager

Website: www.advantagehealthcarefla.com  Email: jgerun@advantagehealthcarefl.com

Advantage Healthcare, Inc. provides home modification services which include installation of grab bars, ramps, medical specialty equipment, as needed; modifications and installation of handicap accessible showers, bathrooms, toilets, kitchens/kitchen cabinets; and widening of door entry for wheelchairs.

Hours:  24/7

Fees:  As allotted by programs and/or insurances

Eligibility:  Aged and disabled guidelines; insurance guidelines; and private pay on fee schedule.

Languages:  English, Spanish, Russian, Ukrainian and Armenian

BROWARD COUNTY HOUSING FINANCE AND  (954) 357-4900
COMMUNITY DEVELOPMENT DIVISION  Fax: (954) 357-8221
110 NE 3rd Street, Suite 203
Ft. Lauderdale, FL 33301

Website: www.browardcounty.org/housing

Single Family Rehabilitation Program
The Single Family Rehabilitation Program provides financial assistance to low/moderate income families for home repair. Property must be owner-occupied. Assistance is available in the form of low-interest loan.

Hours:  8:30 AM – 5:00 PM (Mon - Fri)

Languages:  English and Spanish.

Eligibility:  Based on income and family size.
HOME IMPROVEMENT & REPAIR, con’t.

Intake Procedure: Client is prescreened by phone. If basic criteria are met, the client is placed on waiting list. Applications, for assistance, are by appointment only, and based on funding availability.

State Housing Initiative Partnership (SHIP)
The program provides minor repairs to exterior surfaces of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Fees: No set fee

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Community Development Block Grant (CDBG)
Service Description: The program provides minor repairs to exterior surface of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Hours: 8:30 AM – 5:00 PM (Mon – Fri)

Intake Procedure: Client is prescreened by phone, and placed on waiting list. Application for assistance are by appointment only.

Payment Options: Free Services

Languages: English and Spanish

BROWARD COUNTY MINORITY BUILDERS (954) 792-1121
665 SW 27th Avenue. Suite 16 Fax: (754) 200-4982
Fort Lauderdale, FL 33312
Anthony Wright, Project Director

Website: www.Minoritybuilders.org Email: anthony.wright@minoritybuilder.org

Home Touch provides minor carpentry, plumbing, electrical, and other minor repairs necessary to preserve health and safety to clients, 60 or older, in owner-occupied homes. The Home Touch Program is administered by the Minority Builders Coalition, Inc. with Federal Older Americans Act Monies, and local match, through the Aging and Disability Resource Center.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); excluding official holidays

Eligibility: Age 60 and over; owner-occupied home and a Broward County resident. Some services require the senior to have a caregiver receiving OA3E services.

Fee: Donations accepted
Barrier Free Housing Program
The City offers home repair and barrier-free assistance programs to owner-occupied residents of Coral Springs. Home cannot exceed an assessed value of $320,000; and must meet all the eligibility guidelines. For additional information, please visit the website or contact the office.

The programs are funded by the State of Florida through the State Housing Initiative Partnership (SHIP) program; the Federal Housing and Urban Development through the Community Development Block Grant (CDBG); and Home Investment Partnership (HOME) programs.

Hours:
8:00 AM - 5:30 PM (Mon - Thurs)
8:00 AM - 3:00 PM (Fri)

Documents: In addition to the application package, you will need to provide copies of the following:

- Proof of Citizenship or Legal Alien Status Documents;
- Naturalization Papers or Alien Registration Cards;
- Driver’s Licenses are not acceptable;
- Copies of Social Security Cards for all household members must be submitted;
- Copy of Warranty Deed;
- Copy of most recent Property Tax Bill (Proof of most recent payment);
- One (1) month accumulation of most recent pay stubs/pension or social security;
- Two (2) most recent tax returns;
- Two (2) most recent W-2’s;
- Three (3) most recent bank statements.

Fees: Grant funds are provided with no payment schedules as a 10-year loan. Ten-percent of the grant is forgiven per year, so that at the end of ten years, the loan has a zero balance and is 100% forgiven.

Languages: English and Spanish
**HOME IMPROVEMENT & REPAIR, con’t.**

**Substantial Rehabilitation/Replacement Program**

This program provides financial assistance in the form of a 0% interest deferred 15-year loan to owner-occupied, low-income households to help them bring their homes up to minimum housing standards. If the house is beyond repair, a replacement house may be built. Applicants must own and occupy the residence to be rehabilitated and the property must be located within the city limits of Fort Lauderdale. The program is not intended to fund general home improvements. Violations of Housing Quality Standards (Code) must exist, and other requirements may need to be met before a property can be considered.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**CITY OF HOLLYWOOD DEPARTMENT OF COMMUNITY DEVELOPMENT**

(954) 921-3271

2600 Hollywood Boulevard, Suite 203

Hollywood, FL 33020

Website: [www.hollywoodfl.org](http://www.hollywoodfl.org)

**Housing Rehabilitation Program**

Owners of single family houses, duplexes, condos, and townhomes, in need of repairs to bring the property up to code compliance with the South Florida Building Codes, are eligible. When persons obtain a Housing Rehabilitation loan from the City of Hollywood, they are placing a mortgage on their property, which is payable upon the sale, refinance, or rental of the property when it no longer is owner-occupied.

**Hours:** 7:00 AM - 6:00 PM (Mon-Thurs)

**Eligibility:** Must be owner-occupied and total household gross income does not exceed the income guidelines. Contact the office for prescreening.

**Languages:** English & Spanish

**CITY OF POMPANO BEACH OFFICE OF HOUSING AND URBAN IMPROVEMENT**

(954) 786-4659

100 W Atlantic Boulevard, Suite 220

Pompano Beach, FL 33060

Miriam Carrillo, Director

Website: [www.pompanobeachfl.gov](http://www.pompanobeachfl.gov)

Email: Miriam.carrillo@copbfl.com

These programs are available to provide financial assistance and/or loans to eligible homeowners to make major repairs to their homes, in order to comply with local housing codes.

**Eligibility:** Applicant’s home must be single-family, owner-occupied, detached or attached owner-occupied duplex, triplex, and four-plex and meet income guidelines. Home must be substandard and in need of repairs to bring the place up to minimum housing standards.
HOME IMPROVEMENT & REPAIR, con’t.

Documents: Proof of ownership; proof of Insurance; mortgage analysis statement; Birth Certificates and Social Security cards for all household members; and photo I.D. for head of household; income verification; income tax returns for all employed household members; and bank statements.

 Hours: 7:00 AM – 6:00 PM (Mon - Fri)

CITY OF SUNRISE COMMUNITY DEVELOPMENT DEPT. (954) 572-2315
1601 NW 136th Avenue, Bldg. A
Sunrise, FL 33323
Fax: (954) 578-4768

Shannon Ley, Community Development Director

Website: www.sunrisefl.gov Email: communitydevelopment@cityofsunrise.org

Housing Rehabilitation Program

This program provides a five-year deferred payment loan to eligible owner-occupied households for assistance with critical renovations. These renovations are limited to verifiable roof repairs of, or replacements to, deteriorated building systems, as well as identified health hazards to households. The Housing Rehabilitation Program operates on a “first come, first qualified, first served” basis. The City currently has a waiting list for this program, which is updated each year in May.

Removal of Architectural Barriers

This program provides a five-year deferred payment loan to eligible owner-occupied special needs households that include a disabled individual. It is designed to facilitate the removal or modification of barriers that restrict accessibility to persons with disabilities as determined by a medical authority.

Roof Replacement Program

This program provides grants to eligible low-income, owner-occupied households to assist with emergency roof repair. Assistance is provided on a “first come, first qualified, first served” basis to households with qualifying incomes.

 Hours: 9:00 AM - 5:00 PM (Mon - Fri)

Eligibility: Applicant must be owner-occupied and meet income guidelines. Preference will be given to applicants currently approved and awaiting funding. Funds may not be used for mobile homes.

Documents: Proof of ownership (Warranty Deed, proof of paid property taxes; proof of Insurance (hazard and flood); income tax returns with W-2 forms (past two years); bank statements (most recent six); income verification (most recent three pay stubs, if employed); Benefit Award Letters (Social Security, pension, disability, etc.) and completed program application.
HOME IMPROVEMENT & REPAIR, con’t.

REBUILDING TOGETHER BROWARD COUNTY  (954) 772-9945
4836 NE 12th Avenue  Fax: (954) 772-9946
Oakland Park, FL  33334
Robin Martin, Executive Director

Website: www.rebuildingtogetherbroward.org   Email: info@rebuildingtogetherbroward.org

Heroes at Home
Heroes at Home provides home modifications and repairs to low-income homeowners, by focusing our services on veterans, military widows and widowers, and active duty military personnel and their families.

Safe At Home Initiative
The Safe at Home Initiative benefits homeowners through 10 basic home improvements that will reduce falls and injuries, as well as enhance home safety and quality of life. The 10 basic improvements are: repair hand rails; change door knobs to lever handles; install smoke detectors and CO2 detectors; replace an old shower head with a hand-held unit; add grab bars in the bathroom; add non-slip strips in bathtubs; tape or replace slippery throw rugs; make narrow doorways 2” wider with offset hinges; and improve lighting.

Eligibility: Must be low income (per HUD guidelines) elderly, disabled or a veteran; must reside in home and have lived in there for a minimum of 12 years; must be homesteaded; must reside in Broward County; and must reside in a single family detached home

Fees: Free to Homeowners

TOWN OF DAVIE  (954) 797-1173
HOUSING AND COMMUNITY DEVELOPMENT  Fax: (954) 797-2058
4700 Davie Road, Suite D
Davie, FL 33314
Richard J. Lemack, Town administrator

Website: www.davie-fl.gov

This program provides the financial assistance to make needed home repairs such as, correct code violations (non-cosmetic improvements); repair or replace leaking roofs, repair plumbing or electrical systems, or bring non-conforming structures to code. Residents may qualify for up to $50,000 in repairs, based on availability of funds. Work on the homes is performed under the auspices of licensed subcontractors.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: All housing assistance programs are based on an income eligibility criteria.
HOMELESS SERVICES

BERNARD P. ALICKI HEALTH CENTER          (954) 527-6041
1101 West Broward Boulevard             Toll Free: (866) 662-5565
Fort Lauderdale, FL 33316

Portia Anderson, RN, Nurse Manager

Website: www.browardhealth.org

Services are delivered by mobile and fixed health care teams. Offered are: medical, behavioral, pharmacy and oral health services; referrals for specialty care; referrals for substance abuse treatment; case management/disease state management; and respite care to the homeless population. Service locations include: North and Central Homeless Assistance Centers, Substance Abuse and Mental Health Treatment Programs; Assisted Living Facilities, and each of the Broward Health Primary Care Centers.

Hours:      Vary by location

Office:     8:00 AM – 7:30 PM (Mon); 8:00 AM – 4:30 PM (Tue, Wed, Thurs); 8:00 AM – 1:30 PM (Fri); closed at 12:00 noon on the 3rd Tuesday of each month

BROWARD OUTREACH HOLLYWOOD          (954) 926-7417
Emergency and Residential Care        Fax: (954) 929-6543
2056 Scott Street
Hollywood, FL 33022

James Whitworth, Director of operations

Website: www.browardoutreachcenter.org      Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a cold weather shelter in an emergency situation.

BROWARD OUTREACH CENTER FOR
WOMEN AND CHILDREN HOLLYWOOD
(Located adjacent to the BOC Hollywood)

(954) 926-7417

The 130-bed BOC Hollywood offers a comprehensive program designed to meet the needs of South Broward’s homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.
HOMELESS SERVICES, con’t.

HOMELESS INITIATIVE PARTNERSHIP DIVISION (HIP)  (954) 357-6101
HIP Administrator
115 S Andrews Avenue, Room A-370
Fort Lauderdale, FL 33301
Darrel Cummigham, Director of Community Partnership
Fax: (954) 357-5521
Email: dacummigham@broward.org

The HIP office serves as staff to the HIP Advisory Board for planning and coordination for, homeless families and individuals in Broward County. The HIP office addresses all aspects of homelessness including prevention, outreach, cold weather shelters; information; and location, emergency shelters; transitional and permanent affordable housing; and supportive services.

With one call to the hotline, (954) 563-HELP (4357), people who are homeless are assisted with locating emergency shelters. Those individuals, who are already being served in shelters, are provided information to help find services within the community. These services are critical to helping homeless individuals and families reach the ultimate goal of self-sufficiency.
HOSPICE

Hospice is a specialized health care program, emphasizing the management of pain and other symptoms associated with terminal illness, and providing care for the family, as well as the patient. Hospice makes the family the unit of care, centers much of the caring process in the home, and seeks to enable the patient to carry on an alert and pain-free existence.

The Hospice Home Care Team involves physicians, nurses, a social worker, a pastoral care counselor, consultants (including a psychiatrist and physical therapist) and trained volunteers, both in caring for patients and in helping families through the time of illness and bereavement. Many services, provided by the team, are underwritten by Medicare and private insurance. Care is available 24-hours, seven days a week.

Care does not stop with the death of a patient. Bereavement follow-up services are available, for one year, to the patient’s immediate family.

CATHOLIC HOSPICE, INC. (954) 676-5465
14875 NW 77th Avenue
Miami Lakes, FL 33014
Diane Backoff, Executive Director

Website: www.catholichospice.org
Email: SpecialCare@CatholicHospice.org

Catholic Hospice is a community-based hospice program.

Hours: 24/7 (automated information line)

Eligibility: No eligibility requirements as to age. Patient must have a life-limiting condition as certified by the patient’s physician.

Fees: Accepts Medicaid, Medicare, free service available; some insurance, discounted or full financial assistance available for qualified patients without insurance.
HOSPICE, con’t.

HEARTLAND HOSPICE – BROWARD (954) 467-7423
150 South Pine Island Road, Suite 540
Plantation, FL 33324
Fax: (954) 424-6067
Toll Free: (800) 372-1757
Patti George King, Administrator

Website: www.hcr-manorcare.com

Eligibility: Hospice Care is available to patients with an advanced illness. Medicare’s guidelines include both of the following: the documented life-limiting prognosis by a certified physician(s); and election by the patient elects to receive comfort (palliative) care.

Fees: Medicare, Medicaid and many insurance plans are accepted. Heartland Hospice provides care to those who qualify for hospice services regardless of the ability to pay or their insurance coverage.

VITAS INNOVATIVE HOSPICE CARE (954) 486-4085
2905 N Commerce Parkway
Miramar, FL 33325
Fax: (877) 848-2702
Diana Smith, Administrator

Website: www.vitas.com
Email: referrals@vitas.com

VITAS Innovative Hospice provides intensive palliative care for adult and pediatric patients with a wide range of life-limiting illnesses, including, but not limited to, cancer, heart disease, stroke, lung, liver, and kidney disease, ALS, Alzheimer’s and AIDS. VITAS provides care in any setting, home, hospital, nursing home, and assisted living centers. VITAS provides care to patients with life limiting illnesses with or without the ability to pay. VITAS is the nation’s leader in hospice and palliative care.

Eligibility: Patients, whose doctors have determined that their treatment options are focused on comfort and palliative care and not intended to cure a patient’s underlying disease the program aggressively manages symptoms, enhancing quality of life.

Hours: 24/7

Fees: VITAS accepts Medicare and Medicaid as 100% coverage. There are no out-of-pocket expenses to patients or their loved ones for VITAS care. VITAS is contracted with most commercial insurance plans for hospice care, and assists with special needs funds for those without the ability to pay.

Languages: English, Spanish, Creole, and TDD on request for most languages
# HOSPITALS / MEDICAL FACILITIES

## 24-hour SERVICE and EMERGENCY

### NORTH COUNTY

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>TEL</th>
<th>Fax</th>
<th>Website</th>
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<tbody>
<tr>
<td><strong>BROWARD HEALTH CORAL SPRINGS</strong></td>
<td>3000 Coral Hills Drive</td>
<td>(954) 344-3000</td>
<td>(954) 344-3146</td>
<td><a href="http://www.coralspringsmedicalcenter.org">www.coralspringsmedicalcenter.org</a></td>
</tr>
<tr>
<td><strong>BROWARD HEALTH NORTH</strong></td>
<td>201 E Sample Road</td>
<td>(954) 941-8300</td>
<td>(954) 786-5174</td>
<td><a href="http://www.browardhealth.org">www.browardhealth.org</a></td>
</tr>
<tr>
<td><strong>NORTHWEST MEDICAL CENTER</strong></td>
<td>2801 N State Road 7</td>
<td>(954) 974-0400</td>
<td>(954) 978-4183</td>
<td><a href="http://www.northwestmed.com">www.northwestmed.com</a></td>
</tr>
<tr>
<td><strong>UNIVERSITY HOSPITAL &amp; MEDICAL CENTER</strong></td>
<td>7201 N University Drive</td>
<td>(954) 721-2200</td>
<td>(954) 724-6666</td>
<td><a href="http://www.uhmchealth.com">www.uhmchealth.com</a></td>
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### CENTRAL COUNTY

<table>
<thead>
<tr>
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<th>Address</th>
<th>TEL</th>
<th>Fax</th>
<th>Website</th>
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<tbody>
<tr>
<td><strong>BROWARD HEALTH MEDICAL CENTER</strong></td>
<td>1600 S Andrews Avenue</td>
<td>(954) 355-4400</td>
<td>(954) 355-4797</td>
<td><a href="http://www.browardhealth.org">www.browardhealth.org</a></td>
</tr>
<tr>
<td><strong>PLANTATION GENERAL HOSPITAL</strong></td>
<td>401 NW 42nd Avenue</td>
<td>(954) 587-5010</td>
<td>(954) 587-3220</td>
<td><a href="http://www.plantiongeneral.com">www.plantiongeneral.com</a></td>
</tr>
<tr>
<td><strong>BROWARD HEALTH</strong></td>
<td>303 SE 17th Street, Corporate Office</td>
<td>(954) 759-7400</td>
<td>(954) 452-2133</td>
<td><a href="http://www.browardhealth.org">www.browardhealth.org</a></td>
</tr>
<tr>
<td><strong>WESTSIDE REGIONAL MEDICAL CENTER</strong></td>
<td>8201 W Broward Boulevard</td>
<td>(954) 473-6600</td>
<td>(954) 452-2133</td>
<td><a href="http://www.westsidehospital.com">www.westsidehospital.com</a></td>
</tr>
<tr>
<td><strong>HOLY CROSS HOSPITAL</strong></td>
<td>4725 N Federal Highway</td>
<td>(954) 771-8000</td>
<td>(954) 402-5741</td>
<td><a href="http://www.holy-cross.com">www.holy-cross.com</a></td>
</tr>
<tr>
<td><strong>BROWARD HEALTH IMPERIAL POINT</strong></td>
<td>6401 N Federal Highway</td>
<td>(954) 776-8500</td>
<td>(954) 776-8520</td>
<td><a href="http://www.browardhealth.org">www.browardhealth.org</a></td>
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## SOUTH COUNTY

<table>
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<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>City, State, Zip</th>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
<th>Website Link</th>
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</thead>
<tbody>
<tr>
<td><strong>CLEVELAND CLINIC HOSPITAL</strong></td>
<td>3100 Weston Road</td>
<td>Weston, FL 33351</td>
<td>(954) 689-5000</td>
<td>(954) 689-5058</td>
<td><a href="http://www.clevelandclinic.org/florida">www.clevelandclinic.org/florida</a></td>
</tr>
<tr>
<td><strong>MEMORIAL HOSPITAL WEST</strong></td>
<td>703 N Flamingo Road</td>
<td>Pembroke Pines, FL 33023</td>
<td>(954) 436-5000</td>
<td>(954) 433-7155</td>
<td><a href="http://www.memorialwest.com">www.memorialwest.com</a></td>
</tr>
<tr>
<td><strong>MEMORIAL HOSPITAL MIRAMAR</strong></td>
<td>1901 SW 172nd Avenue</td>
<td>Miramar, FL 33029</td>
<td>(954) 568-5000</td>
<td></td>
<td><a href="http://www.memorialmiramar.com">www.memorialmiramar.com</a></td>
</tr>
<tr>
<td><strong>MEMORIAL HOSPITAL PEMBROKE</strong></td>
<td>7800 Sheridan Street</td>
<td>Pembroke Pines, FL 33024</td>
<td>(954) 962-9650</td>
<td>(954) 963-8471</td>
<td><a href="http://www.memorialpembroke.com">www.memorialpembroke.com</a></td>
</tr>
<tr>
<td><strong>MEMORIAL REGIONAL HOSPITAL</strong></td>
<td>3501 Johnson Street</td>
<td>Hollywood, FL 33021</td>
<td>(954) 987-2000</td>
<td>(954) 985-3453</td>
<td><a href="http://www.memorialregional.com">www.memorialregional.com</a></td>
</tr>
<tr>
<td><strong>MEMORIAL REGIONAL HOSPITAL SOUTH</strong></td>
<td>3600 Washington Street</td>
<td>Hollywood, FL 33021</td>
<td>(954) 966-4500</td>
<td>(954) 985-6245</td>
<td><a href="http://www.memorialregionalsouth.com">www.memorialregionalsouth.com</a></td>
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### NON-EMERGENCY HOSPITALS

<table>
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<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>City, State, Zip</th>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
<th>Website Link</th>
</tr>
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<tbody>
<tr>
<td><strong>ENCOMPASS HEALTH REHAB. HOSP.</strong></td>
<td>4399 Nob Hill Road</td>
<td>Sunrise, FL 33351</td>
<td>(954) 749-0300</td>
<td>(954) 746-1378</td>
<td><a href="http://www.encompasshealth.com">www.encompasshealth.com</a></td>
</tr>
<tr>
<td><strong>KINDRED HOSPITAL- HOLLYWOOD</strong></td>
<td>1859 Van Buren Street</td>
<td>Hollywood, FL 33020</td>
<td>(954) 920-9000</td>
<td>(954) 926-3887</td>
<td><a href="http://www.khsfhollywood.com">www.khsfhollywood.com</a></td>
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<tr>
<td><strong>KINDRED HOSPITAL</strong></td>
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<tr>
<td><strong>FT. LAUDERDALE</strong></td>
<td>1516 E Las Olas Boulevard</td>
<td>Lauderdale, FL 33301</td>
<td>(954) 764-8900</td>
<td>(954) 522-1971</td>
<td><a href="http://www.khfortlauderdale.com">www.khfortlauderdale.com</a></td>
</tr>
<tr>
<td><strong>ST. ANTHONY’S REHAB. HOSPITAL</strong></td>
<td>3487 NW 30th Street</td>
<td>Lauderdale Lakes, FL 33311</td>
<td>(954) 739-6233</td>
<td>(954) 485-4023</td>
<td><a href="http://www.catholichealthservices.org">www.catholichealthservices.org</a></td>
</tr>
</tbody>
</table>
PSYCHIATRIC FACILITIES

SOUTH FLORIDA STATE HOSPITAL
800 E. Cypress Drive
Pembroke Pines, FL 33025
TEL: (954) 392-3000
Fax: (954) 392-3041
Website: www.geocarellc.com

FORT LAUDERDALE HOSPITAL
1601 E Las Olas Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 463-4321
Fax: (954) 453-5497
Website: www.fortlauderdalehospital.org

UNIVERSITY PAVILION
7425 N. University Drive
Tamarac, FL 33321
TEL: (954) 724-6502
Fax: (954) 724-6666
Website: www.uhmchealth.com
This is a free service representing assisted living facilities and group homes in Broward County, Florida.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**Fees:** No set fee

**CATHOLIC HOUSING MANAGEMENT**

11410 N Kendall Drive, Suite 306
Miami, FL 33176

Juana Mejia, Director

Website: [www.catholichealthservices.org](http://www.catholichealthservices.org)  
Email: info@catholichealthservices.com

This facility consists of 95 one-bedroom apartments; five are designed for the mobility impaired and five for the hearing impaired. There is a Section 8 subsidy for all units.

**Eligibility:** 62 years of age or older, living on a limited income; $21,050 or less yearly for one person and $24,100 or less yearly for two people having the ability to care for him/her self and the apartment.

**Hours:** 8:00 AM – 5:00 PM (Mon-Fri)

**HABITAT FOR HUMANITY OF BROWARD COUNTY**

3564 North Ocean Blvd.
Fort Lauderdale, FL 33308

Nancy Robin, Executive Director

Website: [www.habitatbroward.org](http://www.habitatbroward.org)

Habitat for Humanity is a community development program. The program offers families who are unable to qualify for conventional financing and are willing to work hard by contributing 500 hours of sweat equity and attending homebuyer education workshops the ability to repay a no-profit, zero-interest mortgage on a monthly basis.

**Eligibility:** Must be a U.S. Citizen and a Broward County resident for one year.
HOUSING, con’t.

HOMEOWNERSHIP PRESERVATION FOUNDATION  1-888-995-HOPE (4673)
3033 Excelsior Blvd., Suite 500
Minneapolis, MN  55416
Colleen Hernandez, President/CEO

Website: www.995hope.org

The HOPE Hotline provides HUD-approved counselors who are trained regarding foreclosure prevention as well as how to set up a plan of action designed for the homeowner. Homeowners obtain assistance with budgeting, a written financial plan, and aid in contacting their lender. If the homeowners would like face-to-face counseling or seek local resources, they are referred to their local NeighborWorks organization.

Hours:  24/7

Fees:  No set fee

MOUNT OLIVE DEVELOPMENT CORPORATION  (954) 767-9919
401 NW 9th Avenue
Fort Lauderdale, FL  33311
Dr. Rosalind Osgood, President/CEO

Website: www.mountolivemodco.org  Email: modco@bellsouth.net

MODCO provides the following services for people living with AIDS/HIV:

Housing and medical case management; affordable housing; emergency short term support housing (up to 60 days); shared housing; single family housing; adult independent living facility; HIV outreach and testing; and support groups.

Eligibility:  HIV/AIDS

NATIONAL COUNCIL ON AGING (NCOA)  (571) 527-3900
251 18th Street South
Arlington, VA 22202
James P. Firman, Ed. D., President/CEO

Website: www.ncoa.org  Email: info@ncoa.org

Program:  Reverse Mortgage Counseling Services Network
The National Council on Aging (NCOA) will offer free counseling for seniors through its Reverse Mortgage Counseling Services (RMCS) Network.

RMCS counselors are waiving the usual $125 counseling fee in order to help more homeowners understand how reverse mortgage loans, along with community programs and other options, could help them remain in their homes.
HOUSING, con’t.

NCOA also offers a consumer booklet on reverse mortgages, entitled “Use Your Home to Stay at Home.” The booklet, and additional information on reverse mortgages, can be downloaded for free at www.ncoa.org/reversemortgage.

Eligibility: Age 62 and over

Fees: There is no fee unless you choose to apply for a reverse mortgage. We also waive the $125 counseling fee for older adults who: are facing financial challenges such as foreclosure; have modest incomes – under $20,000 for single homeowners and under $30,000 for couples.

NEIGHBORHOOD HOUSING SERVICES OF SOUTH FLORIDA (954) 564-4037
2880 West Oakland Park Blvd., Suite 115
Fort Lauderdale, FL 33311
Fax: (305) 751-2228
Suzanne Weiss, Associate Director
Website: www.nhssf.org Email: info@nhssf.org

Neighborhood Housing Services of South Florida offers the following homeownership services:

1. Foreclosure Intervention – Expert foreclosure counseling for borrowers facing or in loan default, and approved counseling agency for the Hardest Hit Program;
2. Homebuyer Preparation – homebuyer orientation and education classes resulting in a certificate; and one-on-one buyer and financial counseling;
3. Mortgage Lending – pre-qualification and pre-approval; first mortgages with no mortgage insurance; and second mortgages at below market rates;
4. Housing Development – affordable rental apartments, new and renovated single family homes for sale, all in Dade County;
5. Licensed Real Estate Sales Brokerage Agency – assistance for homebuyers, particularly the first time homebuyer, marketing, listing, and selling for all properties; including short sales, townhomes, condominiums, and single-family homes; and
6. Neighborhood Revitalization – partnerships for neighborhood improvements; and community-based leadership classes.

Eligibility: Services are free and available to the general public. Some programs have income eligibility requirements. Call for details.

Languages: English, Spanish & Creole

Hours: 9:00 AM – 6:00 PM (Mon - Fri) – call office to confirm schedule of classes and clinics.

Fees: Typically, client is charged no fees for service. There is a nominal fee for credit report required during one-on-one counseling.
HOUSING, con’t.

Volunteers of America of Florida is currently operating two programs in Broward County. The Supportive Housing Program (SHP) and the Temporary Assistance for Needy Families (TANF) Program provide affordable and individualized services to adults and families with severe and persistent mental illness (SPMI). One and two bedroom apartments are available in Broward County, for SHP participants. Two bedroom apartments are available in Pompano Beach for TANF participants.

Volunteers of America of Florida also offers low-income housing in Broward County to individuals who meet low-income requirements. Two bedroom apartments are available in Pompano Beach and one bedroom apartments are available in Fort Lauderdale.

Eligibility: Requirements are listed in the housing application.

Documents: Required documents are listed in the housing application for SHP and Affirmative Housing Programs. Please call the office to request an application. Referral from Archways or Susan B. Anthony must accompany housing application for TANF Program.

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Languages: English, Spanish & Creole
HOUSING CHOICE VOUCHER (SECTION 8)  
PROGRAM GUIDELINES

HOUSING CHOICE VOUCHERS are administered through local Housing Authorities. This subsidy program is available to income-eligible individuals and families.

A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required of the tenant. Renters can pay up to 30% of the annual adjusted income for rent.

A person, receiving a tenant based subsidy may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Basic Eligibility Requirements for Applicants:
1. Must be 62 years of age or older, unless a handicapped or disabled younger adult.
2. Must qualify by income.

Application Process: To apply, call one of the six housing authorities listed to see if applications are being taken.

Documentation:
1. Verification of Income: Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Assets: Information must be provided about assets, such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, and/or owned property.
3. References: Applicants may be asked to list two personal references.
4. Picture Identification: Persons will have to show your driver’s license or other picture identification.
Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter’s total adjusted income is charged for rent.

**Eligibility:**
To be eligible for the Public Housing Program, an applicant family must be: (1) a family as defined by HUD and BCHA; (2) have income at or below HUD-specified income limits; (3) qualify on the basis of citizenship or the eligible immigration status of family members; (4) provide social security number information for family members, as required; (5) consent to the PHA’s collection and use of family information as provided for in PHA-provided consent forms; and (6) BCHA must determine that the current or past behavior of household members does not include activities that are prohibited by HUD or BCHA.

**Comprehensive Housing Counseling** offers a full range of services, advice and information to assist with improving housing conditions and meeting responsibilities of tenancy or home ownership. Counselors design a plan to meet the specific housing needs of a client. Monthly first time homebuyer’s workshops to educate a prospective homebuyer and provide an opportunity to receive a Certificate of Completion to those who attend is conducted. Individual counseling is offered to assist homeowners facing foreclosure. May provide referrals to community resources to assist in foreclosure prevention.

**Eligibility:**
Comprehensive Housing Counseling is open to any resident of Broward County regardless of income.

**Housing Choice Vouchers** are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice. Tenant-Based Housing Choice Vouchers are accepted by cities across the country, giving families real choice about where they live. In the Housing Choice Voucher Program, the rental assistance is “portable,” which means, it “moves” with you. Portability allows a move with continued assistance to any housing authority in the country that has a Housing Choice Voucher Program.

**Eligibility:**
Applicants must meet the income guidelines; pass a criminal background check; and have at least one family member who is a US Citizens or has eligible immigration status.
PUBLIC HOUSING AUTHORITIES & RESIDENCES, con’t.

Hours: 7:30 AM - 5:00 PM (Mon - Fri)

Languages: English, Spanish, and Creole

Fees: No set fee

DANIA BEACH HOUSING AUTHORITY (DBHA) (954) 920-9662
4101 Ravenswood Road, Suite 320 TDD: (954) 920-8946
Fort Lauderdale, FL 33312 Fax: (954) 920-9677

Anne Castro, Executive Director

Website: www.daniabeachhousing.org Email: acastro@daniabeachhousing.org

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter’s total adjusted income is charged for rent.

Eligibility: Must be 18 years of age or older. Income cannot exceed very low income limits for family size (income limits are set and determined by HUD).

Hours: 8:30 AM – 5:00 PM (Mon-Thurs) 8:30 AM – 4:30 PM (Fri)

Fees: Sliding scale

Languages: English & Spanish

Housing Choice Voucher Program (HCV)
Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Eligibility: Applicants must be 62 years of age or older; unless a handicapped or developmentally disabled younger adult; and qualify by income.

DEERFIELD BEACH HOUSING AUTHORITY (954) 425-8449
533 S Dixie Highway, Suite 201 Fax: (954) 425-8450
Deerfield Beach, FL 33441

Nadine Jarmon, Executive Director

Website: www.dbhaonline.org Email: info@dbhaonline.org
PUBLIC HOUSING AUTHORITIES & RESIDENCES, con’t.

Public Housing Rental Units (196 units); Section 8 Housing Choice Voucher Program; Homeowners SHIP Counseling and Education for first time homebuyers; Reverse Mortgage Counseling; and Low Income Townhomes (56) LIHTC.

Intake Procedure: Call first to determine if waiting list for housing assistance is open. If applications are being taken, Housing Authority will instruct clients in writing.

**PALMS OF DEERFIELD**
425 NW 1st Terrace
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 481-9708

**STANLEY TERRACE**
412 SW 2nd Street
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 428-7133

**Housing Choice Voucher Program (HCV)**
Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

**Eligibility:** Applicants must be 62 years of age or older; unless a handicapped or developmentally disabled younger adult; and qualify by income.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**Housing Authority of the City of Fort Lauderdale**
437 SW 4th Avenue
Ft. Lauderdale, FL 33315
TEL: (954) 525-6444
Tam A. English, Executive Director

Website: [www.hacfl.com](http://www.hacfl.com)
Email: tenglish@hacfl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter’s total adjusted income is charged to rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.
PUBLIC HOUSING AUTHORITIES & RESIDENCES, con’t.

Hours: 8:30 AM – 5:00 PM (Mon, Wed, Fri), 1:00 PM – 5:00 PM (Tue, Thurs)

Languages: English and Spanish

HOLLYWOOD HOUSING AUTHORITY (954) 989-4691
7300 N Davie Road Extension TDD: (954) 981-8264
Hollywood, FL 33024 Fax: (954) 961-8010

Tim Schwartz, Executive Director

Website: www.hollywoodhousingauthority.com Email: tim@hhafl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter’s total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish.

APOLLO TERRACE DRIFTWOOD TERRACE
940-980 N. 66th Terrace 7300 N. Davie Road Extension
Hollywood, FL 33024 Hollywood, FL 33024
TEL: (954) 989-4691 TEL: (954) 989-4691
dinorah@hhafl.com psargeant@irmmgmt.com

HOUSING AUTHORITY OF THE CITY OF POMPANO BEACH (954) 785-7200
321 W Atlantic Boulevard P.O. Box 2006
Pompano Beach, FL 33061 Pompano Beach, FL 33061
Fax: (954) 942-8142 Ralph Adderly, Executive Director

Website: www.hapb.org Email: radderly@hapb.org
PUBLIC HOUSING AUTHORITIES & RESIDENCES, con’t.

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter’s total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Languages: English and Spanish.

Application: Applications are accepted only when waiting list is open. Waiting list is opened as needed. Public Notice is placed in the newspaper and circulated to Social Service Agencies one week prior to opening up the waiting list.

Hours: 8 AM - 4:30 PM (Mon-Thurs)

Fees: No set fee

PEMBROKE TOWERS (954) 966-0420
2201 North University Drive Pembroke Pines, FL 33024 Jennie Bejar, Manager

Email: jennie@arborproperties.com

Section 8 project based housing offers affordable rental apartments for lower income individuals. Approximately 30% of the renter’s total adjusted income is charged for rent.

Eligibility: Must be 62 years of age or older; qualify by income; and be capable of independent living (may have a live-in aide)

Hours: 8:30 AM - 5:00 PM (Mon – Fri)

Fees: Sliding Scale
Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

**Eligibility Requirements for Applicants:**

1. Must be a legal citizen of the United States or have an eligible immigrant status.
2. Must be capable of independent living and able to meet lease requirements.
3. Families with children must qualify by income.

**Application Process:**

Application must be made at the individual residence and is applicable only to that building.

**Documentation:**

1. **Verification of Non-Earned Income:**
   Documents, which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. **Verification of Earned Income:**
   Documents, which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. **Assets:**
   Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

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**L.A. LEE TERRACE APARTMENTS**
519 NW 14th Avenue
Fort Lauderdale, FL 33311
TEL: (954) 524-1326

**MOUNT OLIVE GARDEN APARTMENTS**
1701 NW 6th Court
Lauderdale Lakes, FL 33311
TEL: (954) 463-1755

**NORTH FORK GARDENS**
1422 NW 2nd St.
Fort Lauderdale, FL 33311
TEL: (954) 524-1354
LOW INCOME/SUBSIDIZED PRIVATE RENTAL HOUSING, con’t.

CITY OF PEMBROKE PINES HOUSING DIVISION  (954) 450-1060
601 City Center Way
Pembroke Pines, FL  33025                                        Jay Shechter, Director

Website:  www.ppines.com

Pines Point
301 NW 103rd Avenue, Leasing Office
Pembroke Pines, FL  33026
TEL:  (954) 450-6960

Pines Point Senior Residences provide 190 affordable apartments to ages 55 or older. The facility is adjacent to the Southwest Focal Point Senior Center. Pines Point offers a standard one bedroom (580 sq. ft.), a large one bedroom (750 sq. ft.); or a studio (550 sq. ft.).

Eligibility:  Age 55 and older; capable of independent living; have annual income of $16,300 for one person or $18,650 for married couples. If unable to qualify by income, a guarantor must be provided. Children and pets are not permitted.

Hours:  7:30 AM – 4:00 PM (Mon-Fri)

Pines Place
8210 Florida Drive, Leasing Office
Pembroke Pines, FL  33025
TEL:  (954) 965-6240

Pines Place offers affordable, independent living for all ages in the heart of Pembroke Pines. Floor plans include standard one bedroom (575 sq. ft), large one bedroom (750 sq. ft) and two bedroom (750 sq. ft.)

Eligibility:  Must be 18 years of age or older; capable of independent living; have an annual minimum income of $16,300 for one person or $18,650 for married couples. If unable to qualify by income, a guarantor must be provided. No pets are permitted.

Hours:  7:30 a.m. – 5:00 p.m. (Mon-Thurs), 8:00 a.m. – 4:00 p.m. (Fri)
SECTION 202 SUPPORTIVE HOUSING FOR THE ELDERLY
GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028
Tel: (305) 536-4456
Fax: (305) 536-5765
Hours: Monday – Friday, 8:00 AM - 4:30 PM
Ann D. Chavis, Field Office Director

Website: www.hud.gov
Email: FL-webmanager@hud.gov

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.
2. Married Couples, provided one is at least 62 years old.
3. Handicapped persons, under 62 must have proof of eligible disability.
4. Caregivers age 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.
5. Must be capable of independent living and able to meet lease requirements.
6. Must qualify by income (very low-income – HUD guidelines)

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for application. Rent is approximately 30% of total income. Rent includes electric/water.

Documentation:

1. Verification of Non-Earned Income:
   Documents, which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. Verification of Earned Income:
   Documents, which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. Assets:
   Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.
SECTION 202/SECTION 8 RESIDENCES

AARON & FRANCIS LEVY
SENIOR RESIDENCE
5010 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-7960
Fax: (954) 746-7638
Gail Weisberg, Executive Director

ARCHBISHOP HURLEY HALL
632 NW First Street
Hallandale, FL 33009
TEL: (954) 454-0855
Fax: (954) 454-9224
Alexander Perez, Director

B'NAI B'RITH APARTMENTS I & III
299 SW. Third Avenue
Deerfield Beach, FL 33441
TEL: (954) 426-5577
Fax: (954) 426-0137
James Lynch, Director

B'NAI B'RITH APARTMENTS II
255 SW. Third Avenue
Deerfield Beach, FL 33441
TEL: (954) 426-5577
Fax: (954) 426-0137
James Lynch, Director

BROWARD GARDENS
2960 NW 19th Street
Fort Lauderdale, FL 33311
TEL: (954) 733-0605

DOUGLAS GARDENS NORTH
705 SW 88th Avenue
Pembroke Pines, FL 33025
TEL: (954) 704-3464
Ingrid Rodrigues, Property Manager

FEDERATION LANDINGS
5020 Nob Hill Road
Sunrise, FL 33351
TEL: (954) 746-7960
John Sharkey, Management Agent
SECTION 8 HOUSING, con’t.

FEDERATION GARDENS
5010 Nob Hill Road
Sunrise, FL  33351
TEL:  (954) 746-7960
John Sharkey, Management Agent

FEDERATION GARDENS OF DAVIE
5701 SW. 82nd Avenue
Davie, FL 33328
TEL:  (954) 434-9666
Fax: (954) 680-1276
John Sharkey, Management Agent

FEDERATION PLAZA
3081 Taft Street
Hollywood, FL 33021
TEL: (954) 989-7555
TDD: (800) 545-1833, Ext. 715
Fax: (954) 963-1105
John Sharkey, Management Agent

GATEWAY TERRACE
1943 NE Sixth Court
Ft. Lauderdale, FL 33304
TEL:  (954) 463-6721
TDD:  800-545-1833, Ext. 379
Fax: (954) 463-6744
Suzanne Rivera, Property Manager

HILLMONT GARDENS
2001 NW Ninth Avenue
Ft. Lauderdale, FL 33311
TEL: (954) 462-2310
TDD: (800) 545-1833, Ext. 715
Fax: 954-462-2702
John Sharkey, Management Agent

OUR HOUSE IN DANIA
840 West Dania Beach Blvd.
Dania Beach, FL 33004
TEL: (954) 926-1928

ST. ANDREWS TOWERS
2700 NW 99th Avenue
Coral Springs, FL  33065
TEL: (954) 752-3960
Fax: (954) 344-2955
Carol Nichols, Property Manager
SECTION 236/SECTION 8 HOUSING GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

Basic Eligibility Requirements for Applicants:

1. Must be 62 years of age or older, unless a handicapped or developmentally disabled younger adult or require the features of an accessible apartment.

2. Must be capable of independent living and able to meet lease requirements.

3. Must qualify by income.

Application Process:

Application must be made at the individual residence and is applicable only to that building.
Documentation:

1. **Verification of Non-Earned Income:**
   Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. **Verification of Earned Income:**
   Documents, which indicate your sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. **Assets:**
   You will need to provide information about your assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

**SECTION 236/SECTION 8 RESIDENCE**

**CAMBRIDGE SQUARE I & II**
*HUD*
3841 NW 21st Street
Lauderdale Lakes, FL 33311
**TEL:** (954) 735-5200
**Fax:** (954) 735-2253
Ray Ezzo, Property Manager

**CAMBRIDGE SQUARE OF HOLLYWOOD**
*HUD*
6741 Johnson Street
Hollywood, FL 33024
**TEL:** (954) 983-8014
Juan Kennedy, Property Manager

**CARAVEL ARMS**
4844 NW 24th Court
Lauderdale Lakes, FL 33313
**TEL:** (954) 733-0872
Alma Hill, Property Manager

**SUNBELT MANOR APTS.**
*Seniors Only*
900 N. 66 Terrace
Hollywood, Fl 33024
**TEL:** (954) 983-8014
Joann Kennedy, Property Manager

—These apartment buildings house seniors as well as younger families.
SECTION 811 SUPPORTIVE HOUSING FOR PERSONS WITH DISABILITIES GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development            Tel: (305) 536-5678
Brickell Plaza Federal Building                         Fax: (305) 536-5765
909 SE First Avenue, Room 500                           
Miami, FL 33131-3028                                    
Hours: Monday – Friday, 8:30 AM - 4:30 PM

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.

2. Married Couples, one member of the household must be 18 years of age or older and have a disability, such as a physical or developmental disability or chronic mental illness.

3. Handicapped persons, under 62 must have proof of eligible disability.

4. Caregivers age 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.

5. Must be capable of independent living and able to meet lease requirements.

6. Must qualify by income (very low-income).

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for Application. Rent is approximately 30% of total income. Rent includes electric/water.

Documentation:

1. Verification of Non-Earned Income:
   Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. Verification of Earned Income:
   Documents, which indicate your sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. Assets:
   You will need to provide information about your assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.
SECTION 811 RESIDENCES FOR PERSONS WITH DISABILITIES

GIZMO HOUSE
*Disabled*
4030 SW 2nd Street
Plantation, FL 33317
TEL: (954) 584-8000

STIRLING ROAD APARTMENTS
*Disabled*
4100 NW 77th Avenue
Davie, FL 33324
TEL: (954) 431-4900

THE SUMMIT APARTMENTS
868 SW 10th Street
Pompano Beach, FL 33060
TEL: (954) 785-4079

IMMIGRANT / REFUGEE SERVICES

BROWARD COUNTY HEALTH DEPARTMENT (954) 467-4700
2421 SW 6th Avenue
Fort Lauderdale, FL 33315

Travel Immunizations: (954) 467-4705
Refugee Health Screening: (954) 985-4902

Dr. Paula Thaqi, MD, MPH, Director

Website: www.browardchd.org

Hours: 8:00 AM – 5:00 PM. (Tue, Wed)
8:00 AM – 12:00 PM (Thurs, by appt. only)

The Refugee Health Screening Program services include: Health screenings and immunizations to persons with refugee status; information about the US healthcare system; early identification and treatment of diseases; referrals for case management and other medical or specialty care services.

Eligibility: Refugee; Asylee; Cuban/Haitian Entrant/Parolee or Asylum Applicant; Amerasian; Afghan and Iraqi Special Immigrant; or Victim of Human Trafficking
Refugee Assistance Program ("RAP")

**Refugee Assistance Program ("RAP")**

RAP provides financial and medical assistance to needy refugees and effective resettlement to achieve economic self-sufficiency as quickly as possible.

Eligibility:

Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of 8 months following arrival to the United States.

Emergency Medical Assistance Program ("EMA")

Non-Citizens who are Medicaid eligible except for citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating that the treatment was due to an emergency condition. The proof must include the dates of emergency. Non-citizens in the U.S. for temporary reasons are not eligible for EMA.

**Hours:**

8:00 PM - 5:00 PM (Mon - Fri)

**Fees:**

No set fee

**Languages:**

English, Spanish; and Creole

This program offers citizenship classes and citizenship application services. Hispanic Unity works in partnership with the Broward County School Board for ESOL classes. Classes are conducted by a certified ESOL teacher.
IMMIGRANT/REFUGEE SERVICES, con’t.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.

UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES (800) 375-5283
4451 NW 31st Avenue Request Forms: (800) 870-3676
Oakland Park, FL 33309

Website: www.uscis.gov Email: southeastregion.communityrelations@dhs.gov

The Oakland Park Application Support Center (ASC) does not provide information, direct filing of applications, or case services. Call the Toll Free Customer Service Support line or visit the website for further information. The only after filing service, that is provided by the ASC, is fingerprinting. Fingerprinting services are by appointment only and are related to an application for an immigration benefit.

Hours: General public – 7:00 AM - 3:30 PM (Mon-Fri – by appt. only)
       Military – 9:00 am to 3:00 pm (Mon-Fri – no appt. necessary)

Fees: Depending upon service

Languages: English & Spanish
INFORMATION AND REFERRAL

Information and Referral is a vital service provided through the Aging and Disability Resource Center of Broward County, the Focal Point Senior Centers, and The Elders Helpline. Persons seeking assistance regarding aging programs, should call the listed number in their area of the county.

**AGING AND DISABILITY RESOURCE CENTER (ADRC)**  (954) 745-9779
5300 N Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9566

Martha Martin, Information and Referral/Medicaid Program Director

Website: [www.adrcbroward.org](http://www.adrcbroward.org)  Email: info@adrcbroward.org

Broward County’s Elder Helpline is an Information and Referral Program, designed to provide a toll free single point of access for people age 60 and over, persons with severe and persistent mental illness, 18 and over, their families, caregivers, to request and receive information and assistance relative to social services for the elderly. Information and Referral Specialists are available to respond to calls.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, and Creole.

**Fees:** No set fee, donations appreciated.

**CENTER FOR ACTIVE AGING**  (954) 480-4449
227 NW 2nd Street
Deerfield Beach, FL 33441

Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: [www.deerfield-beach.com](http://www.deerfield-beach.com)  Email: ddefronzo@deerfield-beach.com

This Center provides information and referral on aging services.

**Hours:** 8:30 AM - 4:30 PM (Mon-Fri)

**Languages:** English and Spanish
INFORMATION & REFERRAL, con’t.

CITY OF HALLANDALE BEACH/HUMAN SERVICES  (954) 457-1460
DEPARTMENT  Fax: (954) 457-1305
1000 NW 8th Avenue
Hallandale Beach, FL 33009  Beverly Sanders, Director

Website: www.hallandalebeachfl.gov  
Email: Human_Services_Office@hallandalebeachfl.gov

The Human Services Department provides comprehensive social services for children, adults and families to enhance education, wellness and self-sufficiency through partnerships that will empower individuals, strengthen the community and improve the quality of life to the residents of Hallandale Beach.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish, and Creole

COMMUNITY ACCESS CENTER, INC. (CAC)  (954) 534-9113
8910 Miramar Parkway, Suite 208  Fax: (954) 534-9223
Miramar, FL 33025  Magaly Prezeau, MPH, CEO/Executive Director

Website: www.cacfl.org  
Email: info@cacfl.org

A one-stop shop is the focus of the center and the operations consist of helping people find assistance, regardless of the crisis or circumstances. The Community Access Center provides a centralized location to assist individuals in determining their needs and identifying the appropriate community services.

Languages: English, Spanish, and Creole

Program: Haitian Senior Citizen Program
This program: assists Haitian Senior Citizens with linkage to services and resources in Broward and Miami-Dade counties; helps with Medicare and Medicaid/Food Stamp applications; facilitates monthly education luncheons; and conducts weekly Chronic Disease Self Management workshops in Creole. Service Contact: Jacqueline Arnoux

Eligibility: Ages 55 and over

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Languages: English & Creole
**INFORMATION & REFERRAL, con’t.**

**ELDERCARE LOCATOR**
National Association of Area Agencies on Aging
1730 Rhode Island Avenue NW, Suite 1200
Washington D.C., 20036

(800) 677-1116  Fax: (202) 872-0057  TDD: (202) 855-1234

Patrice Earnest, Program Director

Website: [www.eldercare.acl.gov](http://www.eldercare.acl.gov)  Email: eldercarelocator@n4a.org

The Eldercare Locator is the first step to finding resources for older adults, age 60 and older and their caregivers, in any U.S. community. These services enable older persons to live independently in their communities, and offer support to caregivers. The Eldercare Locator is administered by the National Association of Area Agencies on Aging (n4a), in cooperation with the National Association of State Units on Aging (NASUA) as a public service of the U.S. Administration on Aging.

**Hours:** 9:00 AM – 8:00 PM (Mon - Fri)

**Languages:** English, Spanish and language interpretation for 150 languages

**FLORIDA DEPARTMENT OF ELDER AFFAIRS (DOEA)**
4040 Esplanade Way
Tallahassee, FL 32399-7000

(850) 414-2000  TDD: (850) 414-2001  Fax: (850) 414-2004

Richard Prudom, Secretary

Website: [http://elderaffairs.state.fl.us](http://elderaffairs.state.fl.us)  Email: information@elderaffairs.org

The Elder Helpline is part of an information and referral network providing people with information, choices, and opportunities. Its mission is to empower elders to make informed decisions about aging in place, with security, purpose, and dignity. Consumers can access aging program information and assistance, by calling toll-free 1-800-96ELDER (1-800-963-5337).

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** Language line services provided over-the-phone interpretation services to assist bilingual customers.

**NATIONAL LEGAL RESOURCE CENTER (NLRC)**

[www.nlrc.aoa.gov](http://www.nlrc.aoa.gov)

The overall purpose of the National Legal Resource Center (NLRC) is to provide the aging and legal networks with easy access to a coordinated national legal assistance support system in order to strengthen legal assistance/elder rights efforts across the country. The NLRC brings together the knowledge and experience of five national organizations well known for their expertise and support of the legal and aging services network. Various legal/advocacy resources are on the NLRC website for consumers.
INFORMATION & REFERRAL, con’t.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER
6700 Miramar Parkway
Miramar, FL 33025

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include: Miramar, West Park, Hallandale Beach, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor’s appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Senior Center at 8915 Miramar Parkway, Miramar, 33025. The center provides AHCA licensed services to adults and seniors who require more care than an independent senior center program offers. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program Funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER
301 NW 103rd Avenue
Pembroke Pines, FL 33026

Jay Shechter, Director of Community Services

Website: www.ppines.com
Email: saguilar@ppines.com

This Center provides information and referral on aging services in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

To assist our veterans, there is a representative from Broward County Elderly and Veterans Services for questions and assistance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish.
There are eleven Aging and Disability Resource Centers (Area Agencies on Aging) in Florida. A listing of the counties covered by each of the planning, coordinating, and funding bodies, for each service sector, follows.

**BROWARD (AGING AND DISABILITY RESOURCE CENTER)**
(954) 745-9779
www.adrcbroward.org

Northwest Florida Area Agency on Aging, Inc.
5090 Commerce Park Circle
Pensacola, FL 32505
(850) 494-7101/1-866-531-8011
(Escambia, Okaloosa, Santa Rosa and Walton Counties)

Area Agency on Aging for North Florida, Inc.
2414 Mahan Drive
Tallahassee, FL 32308
(850) 488-0055/1-866-467-4624
(Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla and Washington Counties)

Elder Options
100 SW 75th Street, #301
Gainesville, FL 32607
(352) 378-6649/1-800-262-2243
(Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee and Union Counties)

ElderSource
10688 Old St. Augustine Road
Jacksonville, FL 32257
(904) 391-6600
(Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia Counties)

Area Agency on Aging of Pasco-Pinellas, Inc.
9549 Koger Boulevard North
Gadsden Building, Suite 100
St. Petersburg, FL 33702
(727) 570-9696
(Pasco and Pinellas Counties)

Senior Connection Center, Inc.
8928 Brittany Way
Tampa, FL 33619
(813) 740-3888/1-800-336-2226
(Hardee, Highlands, Hillsborough, Manatee and Polk Counties)
INFORMATION & REFERRAL, con’t.

Senior Resource Alliance
988 Woodcock Road, Suite 200
Orlando, FL 32803
(407) 514-1800
(Brevard, Orange, Osceola and Seminole Counties)

Area Agency on Aging for Southwest Florida
15201 N. Cleveland Avenue, Suite 1100
North Fort Myers, FL 33903
(239) 652-6900/1-866-413-5337
(Charlotte, Collier, Desoto, Glades, Hendry, Lee and Sarasota Counties)

Your Aging and Disability Resource Center
4400 North Congress Avenue
West Palm Beach, FL 33407
(561) 684-5885/1-866-684-5885
(Indian River, Martin, Okeechobee, Palm Beach and St. Lucie Counties)

Aging and Disability Resource Center of Broward County, Inc.
5300 Hiatus Road
Sunrise, FL 33351
(954) 745-9779
(Broward County)

Alliance for Aging, Inc.
760 NW 107th Avenue, Suite 214
Miami, FL 33172
(305) 670-6500
(Miami-Dade and Monroe Counties)

ELDER HELPLINE STATEWIDE INFORMATION NUMBER (800) 963-5337

For Information regarding Aging Services, in Broward County, contact the Aging and Disability Resource Center, Broward County’s Elder Helpline (954) 745-9779 www.adrcbroward.org
Community Care for the Elderly (CCE) Program offers homemaker services and personal care. Homemaker duties may include, but are not limited to housekeeping; laundry; cleaning refrigerators; meal planning and preparation; shopping assistance; and routine household activities. Personal care is primarily the provision of assistance with eating, dressing, personal hygiene, and other activities of daily living. This service may also include other tasks that are incidental to the care provided, such as assistance with meal preparation, bed making, dusting, and vacuuming.

**Eligibility:** Age 60 and over; must be a Broward County resident

**Hours:** As scheduled with the assigned service provider

**Site Hours:** 8:00 AM – 5:00 PM (Mon – Fri)

**Languages:** English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada and Malayalam. Service providers may not have the same languages as listed.

**Fees:** Co-payment based on a sliding scale.
SHINE (Serving Health Insurance Needs of Elders) is the State Health Insurance Assistance Program (SHIP) for Florida, provides one-on-one counseling and information to people with Medicare and their representatives.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Service contact: Anne Marie Chansler, Program Director – (850) 414-2157

Languages: Language line services provided over-the-phone to bilingual customers.

The Florida Department of Financial Services is an advocate for Florida’s insurance consumers, working to protect citizens’ hard-earned money. The Department’s Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division’s Consumer Helpline staff serve as a liaison between consumers and insurance companies, assisting to settle claims, verify a company or agent, file an insurance complaint, answer insurance or financial questions, etc. The Division has several initiatives dedicated to informing and empowering Florida’s seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these ‘Be Scam Smart’ workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole
INSURANCE, con’t.

PANTRY OF BROWARD, INC., THE  
(954) 358-1481  
610 NW 3rd Avenue  
Fort Lauderdale, FL  33311  
Fax: (954) 358-1483  
Maureen Luna, CEO

Website: www.thepantryofbroward.org  
Email: info@thepantryofbroward.org

The Pantry of Broward, Inc. provides counseling and orientation on a whole range of insurance issues and other items of interest to the well being of a client.

Eligibility:  
Grandparents, raising their grandchildren, and seniors, age 60 and over; on a fixed income and/or economically challenged. If you are either a senior or a grandparent caring for your grandchildren and you are concerned that you might NOT qualify for services, but still feel you are in great need, please call our Clinical Services Department.

Service contact:  
Sherlie Florestal, Administrative Assistant– (954) 358-1481, ext. 107, sherlie@thepantryofbroward.org

Hours:  
9:00 AM - 4:00 PM (Mon-Fri)

Languages:  
English, Spanish, Creole and American Sign Language

SERVING HEALTH INSURANCE NEEDS OF ELDERS (SHINE)  
(954) 745-9779  
AGING AND DISABILITY RESOURCE CENTER OF BROWARD  
Fax: (954) 745-9566

5300 N Hiatus Road  
Sunrise, FL 33351

Website: www.adrcbroward.org  
Email: info@adrcbroward.org

The SHINE PROGRAM utilizes the support of trained volunteer counselors who provide information, counseling and assistance on Medicare, Medicaid, Medicare Supplemental Insurance, Long-Term Care Insurance, prescription assistance and Medicare fraud. Counseling services are provided in person at counseling sites and telephone.

Callers can be assisted with The Low-Income Subsidy (LIS – also known as “Extra Help”) Program which is a financial assistance program administered by Social Security Administration that helps cover the cost of prescription drugs. For those who qualify, the program can lower monthly drug plan premiums, yearly deductibles and co-payments for each prescription. LIS may yield savings of as much as $3,900 a year in prescription costs. About one-third of all Medicare beneficiaries in Florida receive some Extra Help Assistance.

The Medicare Savings Programs (MSP – also known as “Medicaid Buy-In”) are administered by the Florida Department of Children and Families. For those who qualify, these programs pay for monthly Medicare premiums (currently $104.90 per month). In some instances, they can also save money on other Medicare expenses, like deductibles and co-payments.
INSURANCE, con’t.

The SHINE program, administered by the Florida Department of Elder Affairs, through the Aging & Disability Resource Center, provides services to anyone at least 60 years of age.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Fees:** No set fee

**Languages:** English, Spanish & Creole

**Eligibility:** LIS or Extra Help: For individual income $1,437, the asset limit is $11,800; for couple income $1,939, the asset limit is $23,580

**Other SHINE Locations:**

- **Austin Hepburn Senior Center**
  750 NW 8th Avenue
  Hallandale, FL 33009
  TEL: (954) 457-1460
  Hours: 2nd & 4th Thursday 10am-1pm

- **Federations Landings**
  5020 N. Nob Hill Road
  Sunrise, FL 33351
  TEL: (954) 749-1977
  Hours: 1st Thursday (By appointment Only)

- **Carl Shechter Southwest Focal Point Sen. Center**
  301 NW 103rd Avenue
  Pembroke Pines, FL 33026
  TEL: (954) 450-6888
  Tues, Wed & Fri – 9:00 AM – 11:30 AM

- **Cooper City Community Center**
  9000 SW 50th Place
  Cooper City, FL 33328
  TEL: (954) 434-4300, Ext. 255
  Hours: Thursday 9am – 11am

- **Northwest Focal Point Senior Ctr**
  6009 NW 10th Street
  Margate, FL 33063
  TEL: (954) 973-0300
  Hours: Monday 1:30pm – 5pm

- **Sunrise Senior Center**
  10650 W. Oakland Park Blvd.
  Sunrise, FL 33351
  TEL: (954) 746-3670
  Hours: 1st & 3rd Mon 10am – 12pm
LEGAL SERVICES

BROWARD COMMUNITY JUSTICE ALTERNATIVES (BCJA)  (954) 831-7752
Broward County Courthouse  TTY: (954) 831-7017
201 SE 6th Street, Room 565  Fax: (954) 831-6079
Fort Lauderdale, FL 33301

Website:  www.17th.flcourts.org

BCJA provides an opportunity to resolve disputes in an informal, non-adversarial manner without charge for cases when it involves senior citizens. Types of cases include most misdemeanor offenses such as: assault; battery; obscene phone calls; criminal mischief; harassment; city ordinance violations; elderly issues and citizens dispute; nursing home and homeowner/condominium association disputes.

Hours:  Mediation cases are generally scheduled between 8:30 am - 5:00 pm, Monday – Friday by appointment only, and can be held at a location agreed upon by the parties or at the Broward County Courthouse.

BROWARD COUNTY BAR ASSOCIATION (BCBA)  (954) 764-8040
1051 SE 3rd Avenue  Fax: (954) 764-8060
Fort Lauderdale, FL 33316

Braulio Rosa, Executive Director

Website:  www.browardbar.org

The Broward County Bar Association provides services to educate the citizens of Broward County on their legal rights, and to provide necessary legal services to Broward County’s residents. Referrals to local attorneys are made through the Broward County Bar Association. The Referral Case Manager will ask you to briefly state your concern; match your legal need with an experienced attorney; and give you the name and phone number of the attorney.

Hours:  9:00 AM - 4:30 PM (Mon-Fri)

Fees:  Fees are charged for consultations resulting from referrals, at the rate of $50.00 for the first half-hour.

Languages:  English, Spanish, Creole, and French

BROWARD COUNTY CLERK OF COURTS  (954) 831-6565
Main Court/Broward County Courthouse  Info: (954) 712-7899
201 SE 6th Street, Room 120
Fort Lauderdale, FL 33301

Website:  www.browardclerk.org

The various divisions provide support to ninety judges, services to the general public, and other governmental agencies. The core services provided include: filing court proceedings; filing and retrieval of documents such as arrests, traffic citations, affidavits, marriage licenses and other court related documents; collection of court fees; creation of court dockets and notification of participants.
LEGAL SERVICES, con’t.

Small Claims Court
Small Claims Court deals with lawsuits, in which the amount of money claimed or the value of property involved does not exceed $5,000; exclusive of court costs, interest and attorney’s fees, and probate. Forms may be requested and filed at anyone of the four courthouses.

**NORTH COURTHOUSE**
1600 W Hillsboro Court, Room 151
Deerfield Beach, FL 33442
TEL: (954) 831-6565

**SOUTH COURTHOUSE**
3550 Hollywood Boulevard, Room 100
Hollywood, FL 33021
TEL: (954) 831-6565

**WEST COURTHOUSE**
100 N Pine Island Road, Room 160
Plantation, FL 33324
TEL: (954) 831-3371

**HOURS:** 8:00 AM – 4:30 PM (Mon-Fri)

**BROWARD COUNTY COURT MEDIATION / ARBITRATION**
Broward County Courthouse
201 SE 6th Street, Room #565
Fort Lauderdale, FL 33301

Through mediation, an attempt is made to avoid court proceedings by providing a method of resolving conflicts in an informal, non-adversarial manner pursuant to Florida Statute 44.201. All cases are either court ordered or referred by the State Attorney, i.e. landlord/tenant, property damage, city ordinance violations, neighborhood complaints, worthless checks, and numerous civil matters such as, breach of contract, personal injury, and consumer disputes.

Additionally, Court Mediation and Arbitration offers a Court Ordered Non-Binding Arbitration Program, which allows the parties to go before a qualified arbitrator who decides the outcome of the case. The parties can either accept the outcome or reject it, and proceed to request a formal trial.

**HOURS:** 8:30 AM - 5:00 PM (Mon-Fri)

**BROWARD COUNTY OFFICE OF PUBLIC DEFENDER**
Broward County Courthouse
201 SE 6th Street, 3rd Floor, Suite 3872
Fort Lauderdale, FL 33301

Website: www.browarddefender.org
Email: webmaster@browarddefender.org

Legal representation is offered to indigent juveniles and adults, facing criminal charges, who cannot afford to hire a private attorney. Legal counseling is assigned to eligible persons by the Clerk of the County.

**HOURS:** 8:15 AM – 4:45 PM (Mon-Fri)
LEGAL SERVICES, con’t.

Fees: If a person applies for public defender representation regardless of whether determined to be eligible for services, there is an initial $50.00 application fee. If appointed a public defender, there is a public defender fee at the close of the case depending on the severity of the charges and the amount of work done.

Languages: English, Spanish, and creole

COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC. (954) 765-8955
491 N State Road 7 Fax: (954) 736-2482
Plantation, FL 33317
Senior Citizen Law Project: (954) 765-8955
Patrice Paldino, Executive Director

Website: www.coasttocoastlegalaid.org Email: ppaldino@legalaid.org

Senior Citizen Law Project
The Senior Citizen Law Project provides legal advice and representation to Broward County residents 60 years of age and older. Legal assistance is provided in the following areas: housing, health-related issues, governmental benefits, consumer issues, and naturalization. Service is targeted to low-income and minority persons. Project staff also provides presentations at senior centers and at other locations throughout Broward County. The Senior Citizen Law Project is administered by Coast to Coast Legal Aid of South Florida, Inc.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Documents: Photo ID; documentation of legal status (if not a U.S. citizen).

Fees: No set fee

Eligibility: 60 years of age and older; Broward County resident; and legal problem must fall within Project’s priorities.

Intake: Call the Senior Intake Line (954) 765-8955 or visit the office.

Languages: English, Spanish, and Creole. Accommodations are made for persons who speak other languages.

Foreclosure Prevention and Advocacy Project
The Foreclosure Prevention and Advocacy Project provides free legal advice and counsel and/or representation to income-eligible clients, as deemed appropriate, in the areas of Bank, homeowner and condominium association foreclosure defense; mortgage modification; pre-foreclosure issues; and tax liens.
COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC. – con’t.

Hours: 8:30 AM - 4:00 PM (Mon-Fri)

Intake: Walk-ins are encouraged and accepted on a first-come, first-serve basis and will be seen according to the urgency of the legal needs of the client. Appointments are available by calling (954) 765-8955 (for persons 60 years of age and older); or (954) 736-2478 (for persons under the age of 60).

Documents: Photo ID; proof of any and all household income, including but not limited to ANY public benefits being received and/or child support payments; employment; unemployment compensation; social security, etc. A copy of the foreclosure summons, complaint, and other court documents and/or Notice from your servicers, mortgage company, association, or property appraiser.

Fees: No set fee

Eligibility: Must be a Broward County resident; the home is the applicant’s homestead residence (investment properties are ineligible); and low to moderate income individuals or families.

Languages: English and Spanish

FLORIDA COMMUNITY SUPPORT  (954) 449-4368
4701 N. Federal Hwy., #318 Fax: (954) 763-2825
Lighthouse, FL 33062 Cell: (954) 600-2274

Eric Yankwitt, President

Website: www.floridacommunitysupport.com Email: verenicerapport@gmail.com

Legal services provided on a sliding scale.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole.

Fees: Sliding scale; contributions accepted
LEGAL SERVICES, con’t.

**FLORIDA BAR, THE**
651 E Jefferson Street
Tallahassee, FL 32399
Website: [www.flabar.org](http://www.flabar.org)

The Supreme Court of Florida created the Florida Bar as its investigating arm to enforce the standards of ethical conduct of Florida lawyers. All Florida lawyers must be members of the Florida Bar. The Florida Bar actively provides services to the public by helping citizens obtain legal services and access to the justice systems. The Florida Bar publishes a variety of consumer information pamphlets and tips to help educate the public about legal issues.

Publications are available in both English and Spanish. For one free copy of a selected pamphlet, a request should be sent with a self-addressed stamped envelope enclosed to the attention of Public Information Department, Consumer Pamphlets.

**Hours:**
8:00 AM – 5:30 PM (Mon-Fri)

**OFFICE OF THE PUBLIC GUARDIAN, BARRY UNIVERSITY**
Crexent Business Center
12401 Orange Drive, Suite 211
Davie, FL 33330
Website: [www.barry.edu/socialwork](http://www.barry.edu/socialwork)

This office provides guardianship services to indigent and mentally incapacitated adults who are of limited financial means. The Public Guardian is appointed by the court to act on behalf of a ward’s person or property, or both.

**Eligibility:**
The alleged incompetent program person must be of limited financial means.

**Hours:**
8:30 AM – 5:00 PM (Mon-Fri); 24-hour emergency on-call service.

**Languages:**
English, Spanish, Creole and French

**Fees:**
No set fee
LIBRARY SERVICES

BROWARD COUNTY MAIN LIBRARY
100 S. Andrews Avenue
Fort Lauderdale, FL 33301
General (954) 357-7444
Administration: (954) 357-7397
Fax: (954) 357-6542
Website: www.broward.org/library

Many libraries have special lectures, book reviews and film schedules. Find out about library events online at http://www.broward.org/Library/EventsClasses/Pages/Default.aspx or through the Broward County Library News, available at any library location or online: http://www.broward.org/Library/eNews/Pages/default.aspx.

BROWARD COUNTY LIBRARY CARDS
http://www.broward.org/Library/MyAccount/Pages/NewAccount.aspx

Persons who currently live, work, attend school or are visiting in Broward County are eligible for an All Access library card which unlocks a world of information and educational resources. With the All Access Card you can:

- Borrow books, CDs, DVDs, and other physical items.
- Place holds on items and pick them up at a library location of your choice.
- Use a computer at a Broward County Library.
- Access Broward County Library’s complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

Those born in Broward County (regardless of current residency) are eligible for an Instant eCard that allows immediate access to Broward County Library’s complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

BROWARD COUNTY LIBRARY SERVICES FOR THE DISABLED (954) 357-8687
TTY/TDD: (954) 357-7528
100 S. Andrews Avenue
Fort Lauderdale, FL 33301
Website: http://www.broward.org/Library/MyLibraryOnline/Pages/BooksByMail.aspx

BROWARD COUNTY LIBRARY SERVICES FOR THE DISABLED:
Accessible Computer Software | Assistive Listening Devices | Books-By-Mail
Braille Materials/Talking Books | Dial-a-Story | Electronic Magnifiers (CCTVs)
Specialized Telephones | Signing Stories @ your library® | Events
LIBRARY SERVICES, con’t.

TTY/TDD (for hearing-impaired). . . . . . . . . . . . . . . . . . . . . . . . . (954) 357-7528
Residents may contact any branch of Broward County Library using a relay service. Text telephones are available at select libraries for customers to use to make or receive calls.

http://www.broward.org/Library/MyLibraryOnline/Pages/ServicesPersonsWithDisabilities.aspx

BOOKS-BY-MAIL      (954) 357-5757
100 S. Andrews Avenue   Fax: (954) 357-7420
Fort Lauderdale, FL 33301

Webpage:  http://www.broward.org/Library/MyLibraryOnline/Pages/BooksByMail.aspx

Email:  booksbymail@broward.org

Hours:  Monday-Friday 10:00 AM – 6:00 PM

Large Print and Regular Print Books, DVDs, and CDs may be mailed to Broward County residents of all ages who are homebound or unable to travel to a Broward County library due to physical disability.

The postage for Regular Print materials is paid by the library when sending pouches to customers. Customers are responsible for paying the return postage.

Applicants who are unable to read Regular Print materials may receive Large Print materials and return them free of charge. The application must be signed by a qualified professional such as a doctor, nurse, or other certifying authority.
LIBRARY SERVICES, con’t.

BROWARD COUNTY TALKING BOOK LIBRARY  (954) 357-7555
100 S. Andrews Avenue  Fax: (954) 357-7420
Fort Lauderdale, FL  33301  TDD: (954) 357-7528

Website:  http://www.broward.org/Library/MyLibraryOnline/Pages/TalkingBookLibrary.aspx

Email: talkingbooks@broward.org

Hours:  9:00 AM – 6:00 PM (Mon-Fri)

The Broward County Talking Books Library is part of the national Talking Books Library Program and is funded by the Library of Congress. It provides recorded and Braille reading material to people who cannot use print books because of a visual, physical, or reading disability. Materials can be checked out at the library or mailed postage-free to and from customers’ homes. Special players and headphones are also loaned free of charge.

To apply for this free service, call or email the Talking Books Library for an application or download it at: http://www.broward.org/Library/MyLibraryOnline/Documents/talkingbooksapplication.pdf

The application must be signed by a qualified professional such as a doctor, nurse, or other certifying authority.
**BROWARD COUNTY LIBRARY LOCATIONS**

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Zip Code</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BEACH BRANCH</strong></td>
<td>3250 NE 2nd Street</td>
<td>33062</td>
<td>(954) 357-7830</td>
</tr>
<tr>
<td><strong>GALT OCEAN MILE READING CENTER</strong></td>
<td>3403 Galt Ocean Drive</td>
<td>33308</td>
<td>(954) 357-7840</td>
</tr>
<tr>
<td><strong>CARVER RANCHES BRANCH</strong></td>
<td>4735 SW 18th Street</td>
<td>33023</td>
<td>(954) 357-6245</td>
</tr>
<tr>
<td><strong>HALLANDALE BEACH BRANCH</strong></td>
<td>300 S Federal Highway</td>
<td>33009</td>
<td>(954) 357-6380</td>
</tr>
<tr>
<td><strong>CENTURY PLAZA LEON SLATIN BRANCH</strong></td>
<td>1856 A W. Hillsboro Boulevard</td>
<td>33442</td>
<td>(954) 357-7773</td>
</tr>
<tr>
<td><strong>HOLLYWOOD BRANCH</strong></td>
<td>2600 Hollywood Boulevard</td>
<td>33020</td>
<td>(954) 357-7760</td>
</tr>
<tr>
<td><strong>DAVIE BEACH PAUL DEMAIO BRANCH</strong></td>
<td>1 Park Avenue East</td>
<td>33004</td>
<td>(954) 357-7073</td>
</tr>
<tr>
<td><strong>HOLLYWOOD BEACH BERNICE P. OSTER BRANCH</strong></td>
<td>1301 S Ocean Drive</td>
<td>33019</td>
<td>(954) 357-4798</td>
</tr>
<tr>
<td><strong>DANIA BEACH PAUL DEMAIO BRANCH</strong></td>
<td>1 Park Avenue East</td>
<td>33004</td>
<td>(954) 357-7073</td>
</tr>
<tr>
<td><strong>HOLLYWOOD BRANCH</strong></td>
<td>2600 Hollywood Boulevard</td>
<td>33020</td>
<td>(954) 357-7760</td>
</tr>
<tr>
<td><strong>DEERFIELD BEACH PERCY WHITE BRANCH</strong></td>
<td>837 E Hillsboro Boulevard</td>
<td>33441</td>
<td>(954) 357-7680</td>
</tr>
<tr>
<td><strong>HOLLYWOOD BRANCH</strong></td>
<td>2600 Hollywood Boulevard</td>
<td>33020</td>
<td>(954) 357-7760</td>
</tr>
<tr>
<td><strong>FORT LAUDERDALE BRANCH</strong></td>
<td>1300 E Sunrise Boulevard</td>
<td>33304</td>
<td>(954) 765-4263</td>
</tr>
<tr>
<td><strong>LAUDERDALE LAKES BRANCH</strong></td>
<td>3580 W Oakland Park Boulevard</td>
<td>33311</td>
<td>(954) 357-8650</td>
</tr>
<tr>
<td><strong>MAIN LIBRARY</strong></td>
<td>100 S Andrews Avenue</td>
<td>33301</td>
<td>(954) 357-7444</td>
</tr>
<tr>
<td><strong>LAUDERHILL TOWNE CENTRE BRANCH</strong></td>
<td>6399 W. Oakland Park Blvd.</td>
<td>33313</td>
<td>(954) 357-6406</td>
</tr>
<tr>
<td><strong>LAUDERHILL CENTRAL PARK LIBRARY</strong></td>
<td>3810 NW 11 Place (NE corner of Sunrise Blvd &amp; 441)</td>
<td>33311</td>
<td>(954) 357-7833</td>
</tr>
<tr>
<td>Branch Name</td>
<td>Address</td>
<td>City, State</td>
<td>Zip Code</td>
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<tr>
<td><strong>LIBRARY SERVICES, con’t.</strong></td>
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</tr>
<tr>
<td><strong>MARGATE CATHARINE YOUNG BRANCH</strong></td>
<td>5810 Park Drive</td>
<td>Margate, FL</td>
<td>33063</td>
</tr>
<tr>
<td><strong>RIVERLAND BRANCH</strong></td>
<td>2710 W. Davie Blvd.</td>
<td>Fort Lauderdale, FL</td>
<td>33312</td>
</tr>
<tr>
<td><strong>MIRAMAR BRANCH</strong></td>
<td>2050 Civic Center Place</td>
<td>Miramar, FL</td>
<td>33025</td>
</tr>
<tr>
<td><strong>SOUTH REGIONAL BRANCH/BROWARD COLLEGE LIBRARY</strong></td>
<td>7300 Pines Boulevard</td>
<td>Pembroke Pines, FL</td>
<td>33024</td>
</tr>
<tr>
<td><strong>NORTH LAUDERDALE SARANIERO BRANCH</strong></td>
<td>6901 Kimberly Blvd.</td>
<td>North Lauderdale, FL</td>
<td>33068</td>
</tr>
<tr>
<td><strong>SOUTHWEST REGIONAL</strong></td>
<td>16835 Sheridan Street</td>
<td>Pembroke Pines, FL</td>
<td>33331</td>
</tr>
<tr>
<td><strong>NORTH REGIONAL BRANCH/BROWARD COLLEGE LIBRARY</strong></td>
<td>1100 Coconut Creek Boulevard</td>
<td>Coconut Creek, FL</td>
<td>33066</td>
</tr>
<tr>
<td><strong>STIRLING ROAD BRANCH</strong></td>
<td>3151 Stirling Road</td>
<td>Hollywood, FL</td>
<td>33312</td>
</tr>
<tr>
<td><strong>NORTHWEST BRANCH</strong></td>
<td>1580 NW 3rd Avenue</td>
<td>Pompano Beach, FL</td>
<td>33060</td>
</tr>
<tr>
<td><strong>SUNRISE DAN PEARL BRANCH</strong></td>
<td>10500 W Oakland Park Boulevard</td>
<td>Sunrise, FL</td>
<td>33351</td>
</tr>
<tr>
<td><strong>NORTHWEST REGIONAL LIBRARY</strong></td>
<td>3151 University Drive</td>
<td>Coral Springs, FL</td>
<td>33065</td>
</tr>
<tr>
<td><strong>TAMARAC BRANCH</strong></td>
<td>8701 W Commercial Boulevard</td>
<td>Tamarac, FL</td>
<td>33351</td>
</tr>
<tr>
<td><strong>NOVA SOUTHEASTERN UNIVERSITY</strong></td>
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<tr>
<td><strong>ALVIN SHERMAN LIBRARY, RESEARCH AND INFORMATION TECHNOLOGY CENTER</strong></td>
<td>3100 Ray Ferrero, Jr. Boulevard</td>
<td>Fort Lauderdale, FL</td>
<td>33314</td>
</tr>
<tr>
<td><strong>WESTON BRANCH</strong></td>
<td>4205 Bonaventure Blvd.</td>
<td>Weston, FL</td>
<td>33332</td>
</tr>
<tr>
<td><strong>WEST REGIONAL BRANCH</strong></td>
<td>8601 W Broward Boulevard</td>
<td>Plantation, FL</td>
<td>33324</td>
</tr>
</tbody>
</table>
LIBRARY SERVICES, con’t.

PEMBROKE PINES WALTER C. YOUNG RESOURCE CENTER  
955 NW 129th Avenue  
Pembroke Pines, FL 33028  
TEL: (954) 357-6750

YOUNG AT ART MUSEUM/BROWARD COUNTY LIBRARY  
751 SW 121 Avenue  
Davie, FL 33325  
TEL: (954) 357-5437

POMPANO BEACH LIBRARY AND CULTURAL CENTER  
50 W Atlantic Boulevard  
Pompano Beach, FL 33060  
TEL: (954) 357-7595

TLM NETWORK/TRANSFORMING LIVES AND MORE, INC  
9906 Northwest 76th Street  
Tamarac, FL 33321  
(754) 800-7213

Mary Howery, Executive Director/Librarian

Website: www.tlmnetwork.org  
Email: mhowrey@tlmnetwork.org

The TLM Network Special Library is a member of the National Network of Libraries of Medicine, Southeastern Atlantic Region, which is supported by the National Library of Medicine (NLM). Free online services offered by NLM for non-technical health and wellness resources in print and multi-media formats include: MedlinePlus.gov, Healthfinder.gov, PubMed Health, and NLM 4 Caregivers.

Eligibility Requirements:

Resourceful-U Family Support Group that meets the fourth Thursday of the month at Northwest Regional Library, Coral Springs, is open to all family caregivers of older and/or disabled adults.

Library, training, and life coaching services are available for a fee to TLM Network members only. Annual memberships start at for individuals $75 and $150 for non-profit agencies. Scholarships are available based on need.

Call for complete membership information, or visit the TLM Network website at http://www.tlmnetwork.org.
MEDICAL EQUIPMENT AND SUPPLIES

Medicaid is a medical assistance program for low income people of all ages. Those persons receiving SSI, are automatically eligible for Medicaid. Medicaid supplements Medicare, in some instances. The program is administered by the Agency for Healthcare Administration (AHCA).

AGENCY FOR HEALTH CARE ADMINISTRATION
FLORIDA MEDICAID AREA 10 OFFICE
1400 W Commercial Boulevard, Suite 110
Fort Lauderdale, FL 33309

Lisette Rodriguez, Field Office Manager

Website: www.mymedicaidflorida.com
Email: A10info@ahca.myflorida.com

AHCA is the state agency that administers the Florida Medicaid Program. Area offices implement policies and procedures. They provide policy clarification, claims near or past filing deadline, and training opportunities.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)
Fees: No set fee

AGING AND DISABILITY RESOURCE CENTER (ADRC)
5300 N Hiatus Road
Sunrise, FL 33351

Charlotte Mather-Taylor, Executive Director

Website: www.adrcbroward.org
Email: info@adrcbroward.org

The Medicaid Benefits Counselors assist in screening aging and/or disabled consumers for funded services, such as Medicaid and Medicare programs. These programs may include Medically Needy, Qualified Medicare Beneficiary (QMB), Special Low Income Medicare Beneficiary (SLMB), Qualified Individuals (QI-1), Working Disabled (WD), ICP, Medicaid Waiver; and SSI Related Medicaid.

Eligibility: Persons must be age 65 and over, or under 65 with a disability.

DEPARTMENT OF CHILDREN AND FAMILIES
ECONOMIC PROGRAM SERVICES - ADULT PAYMENTS
North Broward Regional Service Center
1400 W Commercial Boulevard, Suite 160
Fort Lauderdale, FL 33309

Sandrene Stevens, Regional Economic Self-Sufficiency Director

Website: www.myflorida.com/accessflorida
MEDICAID, con’t.

SEE DEPARTMENT OF CHILDREN AND FAMILIES SECTION:
The following sites are local community partner agencies to assist the Department of
Children and Families by providing access to public assistant services such as Food
Assistance Program; Temporary Cash Assistance; and Medicaid:

<table>
<thead>
<tr>
<th>Archdiocese Hurley Hall</th>
<th>Pantry of Broward, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>632 NW First Street</td>
<td>610 NW 3rd Avenue</td>
</tr>
<tr>
<td>Hallandale, FL 33009</td>
<td>Fort Lauderdale, FL 33311</td>
</tr>
<tr>
<td>Juana Mejia, Director</td>
<td>Penny Loughan, CEO</td>
</tr>
<tr>
<td>TEL: (954) 454-0855</td>
<td>TEL: (954) 358-1481</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>City of Hallandale Beach</th>
<th>St. Andrew’s Episcopal Church</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austin Hepburn Center</td>
<td>2800 North 23rd Avenue</td>
</tr>
<tr>
<td>750 NW 8th Avenue</td>
<td>Hollywood, FL 33020</td>
</tr>
<tr>
<td>Hallandale Beach, FL 33009</td>
<td>Father Fritz, Reverend</td>
</tr>
<tr>
<td>Beverly Sanders, Director</td>
<td>TEL: (954) 922-8444</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>City of Miramar</th>
<th>St. Andrews Towers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Services Department</td>
<td>2700 NW 99th Avenue</td>
</tr>
<tr>
<td>6700 Miramar Pkwy</td>
<td>Coral Springs, FL 33065</td>
</tr>
<tr>
<td>Miramar, FL 33023</td>
<td>Carol Nichols, Property Manager</td>
</tr>
<tr>
<td>Katrina Davenport, Director</td>
<td>TEL: (954) 752-3960</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Gulf Coast Jewish &amp; Community Services</th>
<th>St. Boniface Gardens</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 NE 40th Court</td>
<td>8200 Johnson Street</td>
</tr>
<tr>
<td>Oakland Park, FL 33334</td>
<td>Pembroke Pines, FL 33024</td>
</tr>
<tr>
<td>Craig Bankert, Program Director</td>
<td>Victor Cardero, Property Manager</td>
</tr>
<tr>
<td>TEL: (954) 703-3570</td>
<td>TEL: (954) 433-3899</td>
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<table>
<thead>
<tr>
<th>Hope Outreach Center</th>
<th>St. Elizabeth Gardens</th>
</tr>
</thead>
<tbody>
<tr>
<td>4700 SW 64th Avenue, Suite A</td>
<td>801 NE 33rd Street</td>
</tr>
<tr>
<td>Davie, FL 33314</td>
<td>Pompano Beach, FL 33064</td>
</tr>
<tr>
<td>Helen Shinners, Executive Director</td>
<td>Juan Mejia, Director</td>
</tr>
<tr>
<td>TEL: (954) 321-0909</td>
<td>TEL: (954) 941-4597</td>
</tr>
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<table>
<thead>
<tr>
<th>Jubilee Center of South Broward, Inc.</th>
<th>St. Joseph Towers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 Scott Street</td>
<td>3475 NW 30th Street</td>
</tr>
<tr>
<td>Hollywood, FL 33020</td>
<td>Lauderdale Lakes, FL 33311</td>
</tr>
<tr>
<td>Joyce Curtis, Executive Director</td>
<td>Juana Mejia, Director</td>
</tr>
<tr>
<td>TEL: (954) 920-0106</td>
<td>TEL: (954) 485-5150</td>
</tr>
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<tr>
<th>Lifenet4Families/Cooperative Feeding Program</th>
<th>Salvation Army</th>
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<tbody>
<tr>
<td>1 NW 33rd Terrace</td>
<td>1445 West Broward Blvd.</td>
</tr>
<tr>
<td>Lauderhill, FL 33311</td>
<td>Fort Lauderdale, FL 33312</td>
</tr>
<tr>
<td>Russ Martin, President/CEO</td>
<td>Major Bickers, Area Commander</td>
</tr>
<tr>
<td>TEL: (954) 792-2328</td>
<td>TEL: (954) 524-6991</td>
</tr>
</tbody>
</table>
MEDICAID, con’t.

FLORIDA MEDICAID REFORM CHOICE COUNSELING  (877) 711-3662

Website: http://www.flmedicaidmanagedcare.com/MMA/enroll.aspx

Medicaid Reform is Florida’s health care program that offers plan choices for beneficiaries who are eligible for full Medicaid. Choice counseling provides one-on-one session between beneficiaries and trained independent counselors, for assistance with Medicaid plan selection.

Hours: 8:00 AM - 7:00 PM (Mon-Fri)
9:00 AM - 1:00 PM (Sat)

Languages: English, Spanish & Creole; Medicaid information available in Large Print, Audiotape or Braille

MEDICARE

Medicare is federally supported health insurance for people age 65 and older, and some persons under 65 who are disabled. Medicare is administered by the Health Care Financing Administration (HCFA). Medicare Part A includes hospital Insurance, while Medicare Part B provides medical (doctors and out-patient) coverage. Most people do not pay a premium for Part A. Part B has a monthly premium which is generally deducted from an individual’s Social Security Check.

Website: www.medicare.gov

MEDICARE QUESTIONS HELPLINE  (800) 963-5337

CENTERS FOR MEDICARE AND MEDICAID SERVICES  (800) 633-4227
7500 Security Blvd.
Baltimore, MD  21244-1850

Providers (Part A): (877) 602-8816
Providers (Part B): (877) 847-4992
TDD: (877) 486-2048
Medicare Fraud: (800) 447-8477

Website: www.cms.hhs.gov  Email: roatlmso@cms.hhs.gov

The Centers for Medicare and Medicaid Services provide information and assistance on questions and programming issues with Medicare. Medicaid is a state administered program and each state sets its own guidelines regarding eligibility and services.
**MEDICARE, con’t.**

Part A Hospital Insurance: Most people do not pay a premium for Part A because they or a spouse already paid for it through their payroll taxes while working. Medicare Part A (hospital insurance) helps cover inpatient care in hospitals, including critical access hospitals, and skilled nursing facilities (not custodial or long-term care). It also helps cover hospice care and some home health care. Beneficiaries must meet certain conditions to get these benefits.

Part B Medical Insurance – Most people pay a monthly premium for Part B. Medicare Part B (Medical Insurance) helps cover doctors’ services and outpatient care. It also covers some other medical services that Part A does not include, such as some of the services of physical and occupational therapists, and some home health care. Part B helps pay for these covered services and supplies when they are medically necessary. Part B has a monthly premium which is generally deducted from an individual’s social security check.

Prescription Drug Coverage – Most people will pay a monthly premium for this coverage. Starting January 1, 2006, new Medicare prescription drug coverage became available to everyone with Medicare. Everyone with Medicare can get this coverage that may help lower prescription drug costs and help protect against higher costs in the future. Medicare Prescription Drug Coverage is insurance. Private companies provide the coverage. Beneficiaries choose the drug plan and pay a monthly premium. Like other insurance, if a beneficiary decides not to enroll in a drug plan when they are eligible, they may pay a penalty if they choose to join later.

**Eligibility:** People age 65 or older; people under age 65 with certain disabilities; and people of all ages with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant)

**Hours:** 9:00 AM - 4:30 PM (Mon-Fri)
MEDICARE

ADVANTAGE HEALTHCARE, INC. (954) 925-2880
2280 SW 70th Ave, Suite 3
Davie, FL 33317
Fax: (954) 925-2882

John Gerun, Manager
Email: jgerun@advantagehealthcarefl.com

Full service durable medical equipment company that provides disposables for incontinence, diabetic supplies, orthotics, oxygen, neuropathy, hospital beds, wound mattresses, wheelchairs, walkers, canes, power wheelchairs, and power wheelchair repair services.

Hours: 10:00 AM – 5:00 PM (Mon-Fri)
24 Hour call service for life sustaining equipment

Languages: English, Spanish, and Russian

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; some insurance; direct payment; insurance assignment; secondary insurance auto bill; credit card; cash; and payment plans.

AFFORDABLE MEDICAL SUPPLY, INC. (954) 484-7599
7138 N. University Drive
Fort Lauderdale, FL 33321
Fax: (954) 484-9060

June McCarthy, Vice President

Website: www.affordablemedical.com Email: junem@affordablemedical.com

Affordable Medical Supply, Inc. is a multi-licensed premier medical provider for medical equipment; respiratory and medical supplies; and ATP RESNA certified. Large retail store with a wide variety of products on display. All types of medical equipment, oxygen supplies, c-paps, bath safety, bracing, nebulizers, mobility, wound care, lift chairs, beds, cushions, and wedges, incontinence products, daily aids, grab bar installation, and certified Stair and Car lift installations. Affordable Medical Supply is a certified repair center, aging in place concierge program, special needs and developmental disability provider.

The company will also privately rent equipment for home use or a traveling family member or guest. This includes all standard equipment, as well as oxygen with a prescription.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
9:00 AM - 12:00 PM (Sat)
Emergency calls (24/7)

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; Diversion, BCBS Provider, Workman’s Compensation provider; most insurance, direct payment and credit cards.

Languages: English & Spanish
<table>
<thead>
<tr>
<th>Medical Equipment &amp; Supplies, Inc.</th>
<th>Phone</th>
<th>Address</th>
<th>Contact Person</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BIORELIEF, INC</strong></td>
<td>(954) 861-6359</td>
<td>6250 NW 27th Way, Fort Lauderdale, FL 33004</td>
<td></td>
</tr>
<tr>
<td><strong>DANIA BEACH MEDICAL EQUIPMENT &amp; SUPPLIES, INC.</strong></td>
<td>(954) 926-6410</td>
<td>354 East Dania Beach Blvd, Dania Beach, FL 33004</td>
<td>Steve Aminov, Owner</td>
</tr>
<tr>
<td><strong>MAR-J MEDICAL SUPPLY, INC</strong></td>
<td>(888) 347-7997</td>
<td>801 Meadow Road, Boca Raton, FL 33486</td>
<td></td>
</tr>
<tr>
<td><strong>MEDI HOME CARE</strong></td>
<td>(954) 975-2170</td>
<td>3210 North Andrews Avenue Extension, Pompano Beach, FL 33064</td>
<td>Lynda Masinick, Director of Contracting</td>
</tr>
<tr>
<td><strong>MEDIC PHARMACY &amp; SURGICAL</strong></td>
<td>(954) 484-4200</td>
<td>5150 North Federal Highway, Fort Lauderdale, FL 33308</td>
<td>Michael J. Kaplan, PharmD, Pharmacist</td>
</tr>
<tr>
<td><strong>WPI ACQUISITION CORP DBA WOODBURY HEALTH PRODUCTS</strong></td>
<td>(888) 444-3331</td>
<td>725 Primera Blvd, Lake Mary, FL 32746</td>
<td></td>
</tr>
</tbody>
</table>

Provider of home medical equipment.

**Hours:** 10:00 AM - 5:00 PM (Mon–Fri)

Medi Home Care provides Durable Medical Equipment and respiratory products.

**Hours:** 8:00 AM – 5:00 PM (Mon-Fri)

**Fees:** Accepts some insurance

**Languages:** English & Spanish

Pharmacy provides durable medical supplies and home care equipment.

**Hours:** 9:00 AM - 5:00 PM (Mon-Fri)
9:00 AM - 2:00 PM (Sat)
MEDICAL EQUIPMENT & SUPPLIES, con’t.

MEDICAL DECISION SERVICES
2890 State Road 84, Suite 102
Fort Lauderdale, FL 33312
Hector Izquierdo, CEO
Website: www.medicaldecisions.net
Email: info@medicaldecisions.net

Full range of durable medical equipment and respiratory therapy equipment are available.

Hours: 8:30 AM - 6:30 PM (Mon-Fri)

Fees: Accepts Medicaid; Medicare, Medicaid Waiver; private insurance; and long term care insurance

Languages: English & Spanish

MEDICAL DISCOUNT SERVICES, INC.
10567 NW 53rd Street
Sunrise, FL 33351
Brian Mesika, Owner
Website: www.medicaldiscountservices.com
Email: brian@medicaldiscountservices.com

Medical Discount Services, Inc. offers wholesale prices for all HME products with a specialty in diabetic test strips, insulin, meters, alcohol pads, lancets, and injections at lower cost than pharmacies. The company beats co-pays at pharmacies.

Hours: 8:30 AM – 6:00 PM (Mon-Fri)

Languages: English, Spanish; and Hebrew

Fees: Direct payment

MEDSCOPE AMERICA CORPORATION
259 East Lancaster Avenue, Suite 101
Wynnewood, PA 19096-0194
Jerry Smith, Director
Website: www.medscope.org
Email: info@medscope.org

Landline and cellular medical alert systems and medication dispensers are available.

Languages: The company can accommodate over 200 languages
MEDICAL EQUIPMENT & SUPPLIES, con’t.

NATIONAL SEATING AND MOBILITY  
1406 SW 13th Court
Pompano Beach, FL 33069
Fax: (954) 946-5716
Deborah Britton, Office Manager

Website: www.wheelchairguys.com Email: deborah.britton@nsm-seating.com

The Company is a durable medical Equipment and specialty center providing assessments for seating, mobility, ambulatory, and sickroom equipment. It offers new and used products and rental equipment. Equipment offered is canes/walkers, commodes/beds, bath safety products, patient lift systems, sitting/lying chairs, strollers, wheelchairs (custom, powered, ultra-light and sports), scooters, recliner/lift chairs, ramps and auto lifts.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid; Medicare; insurance; will try to work with clients and use community-wide resources.

Languages: English; Spanish; and Creole

TOTAL MEDICAL HEALTH SERVICES, INC.  
1877 West Hillsboro Blvd.
Deerfield Beach, FL 33442
Howard Weinstein, President/CEO

Website: www.total-med.us.com Email: totalmed@bellsouth.net

Durable medical equipment provider.

Hours: 9:00 AM – 5:30 PM (Mon – Fri)

Languages: English and Spanish

WHEELCHAIR FOUNDATION - SOUTHEAST REGION  
5711 NE 22nd Terrace
Fort Lauderdale, FL 33308
Fax: (954) 776-1290
Jack Drury, President

Website: www.wheelchairfoundation.org Email: wheelsflorida@aol.com

The Wheelchair Foundation is a non-profit organization with a goal to provide a free wheelchair to every child, teen, and adult worldwide who needs one, but has no means to acquire one.

Eligibility: Any age; limited income
MENTAL HEALTH SERVICES

ARC BROWARD, INC.  (954) 746-9400
10250 NW 53rd Street
Sunrise, FL 33351
Fax: (954) 746-9496
TDD: (954) 577-4101
Dennis Haas, CEO

Website: www.arcbroward.com  Email: info@arcbroward.com

ARC provides outpatient mental health services including: individual and group counseling, and family therapy for seniors with Medicare or Medicaid; or who have children or grandchildren with a developmental disability, who may be in need of family therapy services.

Hours: 9:00 AM - 5:00 PM
Some Saturday and evening hours available by appointment

Fees: Accepts Medicare (limited, no HMO); Medicaid; and private pay

Languages: English, Spanish, and American Sign Language

Eligibility: Seniors with Medicare (limited basis, no HMO), Medicaid, or who have children or grandchildren with a developmental disability.

ARCHWAYS, INC.  (954) 763-2030
919 NE 13th Street
Fort Lauderdale, FL 33304
Fax: (954) 763-9847
Andrea Katz, President/CEO

Website: www.archways.org  Email: intake@archways.org

Archways serves adults with severe and persistent mental illness, or with co-occurring substance abuse and mental illness, with the following: medication management; case management; psychological rehabilitation; individual therapy; supported housing; residential services at several levels; and supported employment services. Archways also offers several prevention programs that address substance abuse and violence.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid, Medicare, direct payment; no set fee

Languages: English, Spanish, Creole and Italian

Eligibility: Age 18 and over with a chronic, severe and persistent mental illness who wants to live and work independently as a goal.
MENTAL HEALTH SERVICES, con’t.

Broward County Elderly and Veterans Services Division
2995 N. Dixie Highway
Fort Lauderdale, FL 33334
Fax: (954) 357-5713
TTY: (954) 357-5841

Chevella Williams, Behavioral Health Section Manager

Website: www.broward.org/eldervets/welcome.htm Email: chewilliams@broward.org

Broward County Elderly and Veterans Services provides assistance to eligible older adults who have psychiatric disabilities and/or substance abuse disorders. Program services include Assessment; Case Management; Substance Recovery Support; Counseling; Intervention; Outpatient Individual and Aftercare.

Eligibility: Age 55 and over; Broward County resident; with behavioral health condition.

Service Contact: Nichole Laviniere, Case Management Supervisor
mramy@broward.org

Fees: Co-payment based on sliding scale

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam

OLDER ADULT SUBSTANCE ABUSE PROGRAM

Broward County Elderly and Veterans Services provides prevention services in the form of community education presentations and series. The program also offers screening assessment, brief intervention, treatment, in-home counseling, and aftercare services.

Eligibility: Age 55 and over; Broward County resident with substance misuse issues.

Service Contact: Raul Gordillo, Substance Abuse Program Supervisor
rgordillo@broward.org

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: Co-payment based on sliding scale

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam
MENTAL HEALTH SERVICES, con’t.

BROWARD COUNTY NANCY J. COTTERMAN  
SEXUAL ASSAULT TREATMENT CENTER (SATC)

Hotline: (954) 761-7273  
Intake: (954) 357-5778  
Adm: (954) 357-5775  
Fax: (954) 357-5779

400 NE 4th Street  
Fort Lauderdale, FL 33301

Website: www.broward.org/nancycotterman

Anna Ferrer, Section Manager

The Nancy J. Cotterman Center (previously Sexual Treatment Center - SATC) provides a 24-hour hotline; information and referral; crisis intervention; advocacy and accompaniment; counseling; individual, group, secondary victims, family, and extended family; forensic evaluations; medical referrals and follow-up. Referrals for crisis counseling are accepted from any source.

Eligibility: Crisis services are available to any/all sexual assault victims. Clients referred to counseling services must have a minimum of 6 months sobriety and no psychiatric hospitalizations within the prior 6 months.

Hours: 24/hr. hotline  
Counseling is available by appt. – Mon – Thurs – 8:30 AM – 8:00 PM; Fri & Sat. – 8:30 am -5:00 pm

Fees: All services are available at no charge to victims and their non-offending family members.

Languages: Spanish; Creole, Portuguese; other translation provided as needed

BROWARD HOUSING SOLUTIONS

(954) 764-2800

305 SE 18th Court  
Fort Lauderdale, FL 33316

Lisa Vecchi, President/CEO

Website: www.browardhousingsolutions.org  
Email: info@browardhousingsolutions.org

Broward Housing Solutions, a certified housing development organization (CHDO): provides permanent supportive rental housing to mental health consumers at a cost of 30 percent of the consumer’s monthly income through its Rental Housing Program; assists with rent payments through its Rental Subsidy Program; provides housing to young adults and aged-out foster adults through its Housing Solutions for Young Adults program; and helps consumers become homeowners through its Homeownership Solutions program.
MENTAL HEALTH SERVICES, con’t.

CHRYSALIS HEALTH (954) 587-1008
3800 West Broward Blvd., Ste. 100
Fort Lauderdale, FL  33312
Fax: (954) 670-1887
Angel Junquera, Psy.D., Executive Vice President

Website: www.chrysalishealth.com  Email: referrals@chrysalishealth.com

Chrysalis Health is a community behavioral health center serving Broward, Miami-Dade, and Palm Beach Counties as well as locations in Central Florida and the Tampa Bay area, it has offered a comprehensive array of services to children, adolescents, adults, and families, ages 3 and up since 1995. The outpatient services currently include: mental health and substance abuse treatment; case management; psychiatric evaluation and medication management; psychological evaluations; psychosexual evaluations; sexual behavior specific treatment; and psychosocial rehabilitation partial day treatment program. Chrysalis Health also offers psychosocial rehabilitation partial day treatment.

Hours: 9:00 AM - 5:30 PM (Mon-Fri)

Fees: Accepts Medicaid/Medicare; private insurance, and sliding scale.

Languages: English, Spanish & Creole

GULF COAST JEWISH FAMILY SERVICES, INC. Main: (954) 703-3570
201 NE 40th Court  Fax: (954) 630-4189
Oakland Park, FL  33334
Tania Hamilton, Administrator

Website: www.gcjfcs.org  Email: info@gcjfcs.org

EGRTS is a 16-bed intensive residential program for severe and persistent mental illness (SPMI) elders in Broward County. The program provides psychiatric services, psychosocial rehabilitation, life skills, training, case management, and other supports.

Hours: 24/7, Site Hours: 8 AM – 4 PM (Mon-Fri)

Eligibility: Age 50 and over; competent or guardian; continent; extensive history of psychiatric hospitalizations; willing to participate and reside at unlocked facility.

Documents: Birth certificate, social security card, monthly supply of medications, negative TB test or recent chest x-ray, and physician’s statement indicating “no TB.”

Fees: Accepts Medicaid, Medicare, some insurance, and sliding scale
MENTAL HEALTH SERVICES, con’t.

Young Adult Transitional Program

The program assists 60 young adults annually who have severe and persistent mental illness or emotional difficulties, in making successful transition to adulthood. This includes young adults who are “aging out” of foster care. The program aims to help young adults to achieve their potential, personal goals, and highest level of independent, while remaining in the community. Services include assistance in learning daily living skills; and obtaining education/employment, supported housing, and social skills.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid, some insurance, sliding scale and direct payment

Eligibility: Ages 18 – 24, diagnosed with serious impairment, eligible psychiatric evaluation completed within the last 30 days, homeless, or at imminent risk of homelessness, must be receiving mental health/substance abuse counseling services in Broward County, a US citizen and lawful permanent resident.

Documents: Birth certificate, social security card, permanent resident card (if applicable), psychiatric evaluation

Fees: Medicaid, some insurance, sliding scale, and direct payment.

HENDERSON BEHAVIORAL HEALTH
MOBILE CRISIS UNIT
(954) 463-0911
Fax: (954) 463-4778
24-hours a day/seven days a week

HENDERSON BEHAVIORAL HEALTH
ADMINISTRATION
(954) 486-4005
Fax: (954) 735-6717
TDD: (954) 522-7799
4740 N State Road 7, Suite 201
Fort Lauderdale, FL 33319
Dr. Steve Ronik, CEO

Website: www.hendersonbh.org

The Center provides a full array of behavioral healthcare services to all ages. Clients can receive needed medication at a low cost, or no cost, if eligible. Henderson Mental Health Center is fully accredited by the Commission Accreditation of Rehabilitation Facilities (CARF) at the highest level.
MENTAL HEALTH SERVICES, con’t.

Henderson Behavioral Health

CENTRAL BRANCH
330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

SOUTH BRANCH
1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

NEW VISTAS
2900 W Prospect Road
Tamarac, FL 33309
TEL: (954) 731-1000

CRISIS STABILIZATION UNIT
2677 NW 19th Street
Fort Lauderdale, FL 33311
TEL: (954) 739-8066

HENDERSON CRISIS WALK-IN CENTER
4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours)
Fax: (954) 463-4778

Hours: 8:00 AM - 5:00 PM (Mon-Fri), with 24-hour access for emergencies.

Fees: Based on a sliding scale.

MENTAL HEALTH ASSOCIATION OF SOUTHEAST FLORIDA (954) 746-2055
7145 W Oakland Park Boulevard
Lauderhill, FL 33313
Fax: (954) 746-6373

Paul Jaquith, LCSW, CAP, President/CEO

Website: www.mhasefl.org
Email: referral@mhabroward.org

The Mental Health Association of Southeast Florida’s mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.

Consumer Support Program

Peers Reaching Out Support Partners for Emotional Recovery (PEERS) Program pairs adults with mental illnesses to peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration are reinforced.

The Mental Health Association offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.
MENTAL HEALTH SERVICES, con’t.

**Seth Line**  
(954) 578-5640  
Helpline (866) 964-3714

The Seth Line is a “warm line” designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health Association of Broward County. For emergency or crisis, please call 911.

**NAMI BROWARD COUNTY, INC.**  
(954) 316-9907  
Fax: (954) 316-9985  
4161 NW 5th Street Suite203  
Plantation, FL 33317  
Edna Einhorn, President  
Katherine Campbell, Executive Director

Website: [www.namibrowardinc.org](http://www.namibrowardinc.org)  
Email: namibroward@gmail.com

NAMI Broward County has a “warm line” for calls to get information on mental health services in the County. NAMI helps to get advice for one’s self or for a loved one and to learn about or register for NAMI programs. Some classes that are offered are: Family to Family; Peer to Peer; Family Support Groups; Connections Peer recovery Support Groups; and In Your Own Voice Speaker Program.

If you do have an emergency please call 9-1-1.

**NOVA SOUTHEASTERN UNIVERSITY PSYCHOLOGY**  
(954) 262-5730  
Fax: (954) 262-3855  
SERVICES COUNSELING CENTER FOR OLDER ADULTS  
Maltz Psychology Bldg.  
3301 College Avenue  
Davie, FL 33314  
Ana Martinez, Director

Website: [www.nova.edu/healthcare/psychology/coa.html](http://www.nova.edu/healthcare/psychology/coa.html)  
Email: nccoa@nsu.nova.edu
MENTAL HEALTH SERVICES, con’t.

Program: NSU Counseling Center for Older Adults (NCCOA)
Nova Southeastern Counseling Center for Older Adults (NCCOA) offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. The Center provides individual, group, couples, and family therapy counseling, on an out-patient basis. Psychological testing programs are available.

Eligibility: 55 and over

Fees: Sliding scale fees are based on income; full pay; self-pay

Hours: 9:00 AM – 9:00 PM (Mon-Thurs); 9:00 AM – 5:00 PM (Fri); 9 AM (Sat.) by appointment only

Program: Psychological Services for the Emotionally Distressed (PSED)
The PSED Program serves individuals who exhibit some manifestation of a thought or mood disorder and demonstrate emotional disturbance consistent with a diagnosis of any major affective or psychotic disorder.

Eligibility: Ages 4 and older

Fees: Sliding Scale

Hours: 9:00 AM – 9:00 PM (Mon-Thurs), 8:30 AM – 5:00 PM (Fri); By Appt. only

REBEL’S DROP-IN CENTER
Memorial Outpatient Behavioral Health
Memorial Regional Hospital
3400 N 29th Avenue
Hollywood, FL 33020

Joyce Myatt, Director of Behavioral Health
Deanne O’Brien, Project Director

Website: www.mhs.net
Email: deobrien@mhs.net

Center offers support groups, social activities, medication, peer mentoring, arts and crafts, and yoga.

Hours: 3:00 PM – 8:00 PM (Mon-Fri)
12:00 PM – 5:00 PM (Sat & Sun)

Fees: No set fee

Eligibility: Age 18 and over with mental health and/or substance abuse issues.

Languages: English and Spanish
MENTAL HEALTH SERVICES, con’t.

**SILVER IMPACT, INC.**
(954) 572-0444
7155 W Oakland Park Boulevard
Lauderhill, FL 33313

Fax: (954) 572-0092
Ilene Greenberg, J.D., Executive Director

Email: silvrr@bellsouth.net

Silver Impact is a consumer operated drop-in center for adults with mental illness and/or substance abuse. Services provided include: wellness management; recovery; and resiliency support; self-advocacy support; pet therapy; photography instruction; computer lab and individual instruction. Also, Silver Impact provides transportation to and from the center for Lauderhill residents.

**Hours:** 10:00 AM – 4:00 PM (Sun-Tue)

**Eligibility:** Age 50 and over and a resident of Broward County

**Fees:** Donations accepted; free services; sliding scale

**Languages:** English, Spanish & Creole

**SMITH COMMUNITY MENTAL HEALTH**
(954) 321-2296
601 S State Road 7
Plantation, FL 33317

Fax: (954) 321-5399
Joanne Correia-Kent, Administrator

Website: [www.smithcmh.com](http://www.smithcmh.com)  
Email: SCMHealth@aol.com

Smith Community Mental Health is a community mental health center that offers in-home/outpatient therapy for adults and children; psychiatric services for adults and children; psychological testing; family therapy; and comprehensive behavioral health assessments.

**Hours:** 8:00 AM - 6:00 PM (Mon-Fri)

**Eligibility:** All ages – have Axis I mental health or substance abuse disorder.

**Languages:** English, Spanish, and Creole
Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Sunserve does target services to benefit the lesbian, gay, bi-sexual, and transgender community.

Individuals or couples counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

**Eligibility:** Anyone seeking services can contact SunServe Intake Line. Sunserve provide high quality, compassionate, and progressive care for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri)

**Fees:** Sliding scale; fees may vary based on income; direct payment

**Eligibility:** Children (starting at age 3), youth, adults, and seniors
The Complaint Administration Unit (CAU), for PSAs 9 and 10, processes complaints with regard to the quality of health care (i.e. hospitals, nursing homes, Assisted Living Facilities, Home Health Agencies, or other type of health facility) in situations where a consumer experiences communication, or billing problems with a Florida Health Care Facility. CAU can request an audit of the consumer’s bill. Complaints may be filed online at www.floridahealthfinder.gov and click on File a Complaint.

The State Agency for Health Care Administration (AHCA) oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Contact (850) 487-2515.

Hours:  
8:00 AM - 5:00 PM (Mon-Fri) (Complaints on health facilities)  
8:00 AM - 6:00 PM (Mon-Fri) (Complaints against HMO’s)

Fees:  No set fee

Languages:  English, Spanish & Creole

The Broward Long Term Care Council is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities and Adult Family Care Homes.

Hours:  8:00 AM – 5:00 PM.

Fees:  No set fee
The Long Term Community Diversion Waiver Program, also known as Medicaid Nursing Home Diversion (NHD) Waiver, provides home and community-based services to functionally impaired elderly who are age 65 and over and are at risk of nursing home placement through a managed care provider (HMO). The HMO will manage the individual’s medical needs regardless of their living situation. The program provides services for individuals in need of nursing home care, who can remain at home, reside in an Assisted Living Facility, or reside in a Nursing Home.

**Eligibility:**
- Age 65 and over;
- Florida resident and a US citizen or qualified non-citizen;
- Must have Medicare Parts A and B, and Medicaid eligible;
- Have a social security number or apply for one;
- Be determined by the CARES (Comprehensive Assessment Review and Evaluation for Long-Term Care Services) unit at the Department of Elder Affairs to be at nursing home level of care and meet one or more established clinical criteria;

**Fees:**
There is no charge for the assessment.

**Hours:**
8:00 AM - 5:00 PM (Mon-Fri)

**Languages:**
English, Spanish, and Creole
HOW TO SELECT A NURSING HOME

Selecting a nursing home is an important, personal, and often difficult decision. Sometimes the selection is the result of deliberate planning, but often the decision happens during a crisis situation. A nursing home selection involves many people including the resident, the resident’s family, and many health care professionals. This section is designed to assist potential residents and their families through the process of selecting a nursing home. It is addressed to the resident who is actively looking for a long-term nursing home placement. However, others who must place a family member in a nursing home, can use this same process.

Evaluate An Individual's Needs:

The medical needs of nursing home residents vary greatly between individuals. Likewise, the nursing care services available vary greatly between facilities. Although every nursing home provides certain basic health care services, some facilities serve special needs. One special need would be caring for someone with Alzheimer's Disease. Some facilities have specialized equipment on site, such as dialysis machines. People should ask their physicians to list any specific health services that the patient will need and make sure the nursing home can accommodate these needs.

Besides providing health care services, a person should think of the nursing home as his home. This is important if an individual is planning to stay for a long period of time. Many factors must be considered, such as location, proximity to family and friends, distance from busy streets, special amenities, room sizes, noise, and compatibility with other residents.

Talking with others will provide information and support. Needs should be discussed with health care professionals. Insight and advice should be sought from family, friends, and neighbors who have been through a similar situation. Government agencies are another good source of information.

Based on discussions, it would be useful to create two lists. On one, list the most important characteristics that are being sought in a nursing home (i.e., location, special services). On the other, list the nursing homes that have these characteristics. These lists will help guide you through the process of selecting a nursing home.

How to Use the Nursing Home List:

The Nursing Homes listed in this section are in alphabetical order and include freestanding Skilled Nursing Facilities (SNFs) and Nursing Homes with Continuing Care Retirement Communities (CCRCs). The Nursing Home list includes a variety of facility details including addresses, telephone numbers, license type, etc. From this information, you can identify the facilities that best fit your needs. You should consider several facilities.

If too many facilities are on the visitation list, the list may be trimmed, by calling the nursing homes. Call each facility on the list during standard business hours, when someone might be available who can answer questions. Ask for the administrator, admissions coordinator, or social service director. Discuss nursing home needs, including payment sources. Find out if
there are beds available or if there is a waiting list.

Pay close attention to details during the telephone call. Is the staff responsive to the call? Are they friendly? Does this sound like a place where you would like to live? Note whether you wish to consider the facility further. By making these telephone calls, you can save time and effort in your search for the best nursing home for you.

After your telephone calls, you should have a list of specific nursing homes to visit. From your list of specific important characteristics, you should have a list of things to ask about, or look for during your visits.

Visit the Nursing Homes:

There is no substitute for a visit. Even if your telephone inquiries have left you with only one nursing home, you should go for a visit. If possible, make two visits - one announced and the other unannounced. During both visits, observe the residents, the nursing home personnel, and the general condition of the facility.

On your first visit, make an appointment to meet the administrator, the director of nursing, the dietitian, the activity director, and any specialists. Decide in advance what questions to ask. During the visit, be observant, and write down your observations as well as answers to your questions.

Here are a few things that you should look for during your visit.

- Do the residents appear happy, comfortable, and at home?
- Is the facility clean, odor-free, and well-staffed?
- Are residents being taken care of in a timely manner?
- Are the rooms decorated with personal furnishings and belongings?
- Do the residents have adequate privacy?

By making an appointment, several key personnel should be available to meet with you. The administrator should be able to answer most of your questions about the facility concerning costs and policies, or direct you to someone who can. The director of nursing will be able to answer specific questions about resident care. The director of social services and/or the activity director will tell you about the social environment of the home and the activities available to residents. For special dietary needs, talk to the facility's dietitian or food service supervisor.

Here are some sample questions to ask the staff professionals. Not all of these questions will be applicable to you. Do not limit yourself to just these questions.

- When was the facility last inspected?
- What deficiencies were cited, if any? Ask to see the last inspection report.
- How many residents does a nurse care for during a day, evening, or night shift?
HOW TO SELECT A NURSING HOME, con’t.

- How many residents does a nurse’s aide care for during a day, evening, or night shift?
- What arrangement does the facility have for medical services, such as doctor visits and specialized equipment and therapies?
- What transportation arrangements does the facility have for the residents?
- What special training does the staff have?
- What are the policies for deposits, refunds, and bed holds?
- How does the nursing home safeguard against loss of residents’ personal belongings?
- How much advance notice does the facility provide before increasing charges for regular or additional services?
- What types of activities are included in the facility’s social program? Ask to see the activity calendar.
- Does the nursing home have a program to limit the use of physical restraints?
- What are the designated visiting hours? Can exceptions be made for special needs?

Ask to attend a few nursing home sponsored activities. Ask to have lunch in the dining room. This way, you can sample the food. Talk to the residents, family members, and other visitors. Ask their opinions of the home.

On Your Second Visit:

If the first visit goes well, make a second unannounced trip. Visit on the weekend, in the evening or at a different time of day from the first visit. The purpose of this visit is to observe the nursing home during a more normal working situation, rather than a scheduled appointment. Staffing might be quite different during the evenings and on the weekends. Making observations is the main purpose of the second visit.

Select a Nursing Home:

After you have visited all of the nursing homes that you are considering, use your comparison worksheet to select a nursing home. Talk about your selection with family, friends, and your doctor. You should have all of the information that you need to make the decision. If you feel you need more information, call the facility or a local governmental agency.
The following list of licensed Nursing Home Facilities in Broward County was provided by the Agency For Health Care Administration as of September 2019.

### NURSING HOMES

<table>
<thead>
<tr>
<th>License Number</th>
<th>Facility Name</th>
<th>Address</th>
<th>Administrator</th>
<th>Capacity</th>
<th>Telephone #</th>
<th>County</th>
<th>Facility Type</th>
<th>License Expiration</th>
</tr>
</thead>
<tbody>
<tr>
<td>130471019</td>
<td>ALEXANDER NININGER STATE VETERANS NURSING HOME</td>
<td>8401 W. CYPRESS DR. PEMBROKE PINES, FL 33025</td>
<td>LAWRENCE P. MILITELLO</td>
<td>120</td>
<td>(954) 985-4824</td>
<td>BROWARD</td>
<td>SKILLED NURSING FACILITY</td>
<td>6/10/2020</td>
</tr>
<tr>
<td>10670962</td>
<td>BROWARD NURSING &amp; REHABILITATION CENTER</td>
<td>1330 S ANDREWS AVENUE FORT LAUDERDALE, FL 33316</td>
<td>JOHN HYMANS</td>
<td>198</td>
<td>(954) 524-5587</td>
<td>BROWARD</td>
<td>SKILLED NURSING FACILITY</td>
<td>5/31/2020</td>
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<tr>
<td>15550962</td>
<td>COURT AT PALM AIRE, THE</td>
<td>2701 N. COURSE DRIVE POMPANO BEACH, FL 33069</td>
<td>BODIE, BRADLEY</td>
<td>60</td>
<td>(954) 975-8900</td>
<td>BROWARD</td>
<td>SKILLED NURSING FACILITY</td>
<td>8/31/2020</td>
</tr>
<tr>
<td>1119096</td>
<td>CROSS POINTE CARE CENTER</td>
<td>440 PHIIPEN WAITERS ROAD DANIA BEACH, FL 33004</td>
<td>JOYCE E. PLOURDE</td>
<td>88</td>
<td>(954) 927-0508</td>
<td>BROWARD</td>
<td>SKILLED NURSING FACILITY</td>
<td>12/29/2019</td>
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<tr>
<td>License Number</td>
<td>Facility Information</td>
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</tr>
</tbody>
</table>
| 10960962       | DEERFIELD BEACH HEALTH AND REHABILITATION CENTER  
                 401 EAST SAMPLE ROAD  
                 POMPANO BEACH, FL 33064  
                 ADMINISTRATOR: ERNANDE LOUIS  
                 FACILITY TYPE: SKILLED NURSING FACILITY  
                 LIC TYPE: LICENSED  
                 CAPACITY: 194  
                 TELEPHONE #: (954) 941-4100  
                 COUNTY: BROWARD  
                 LIC EXPIRES: 6/30/2020 |
| 13630951       | FT LAUDERDALE HEALTH & REHABILITATION CENTER  
                 2000 EAST COMMERCIAL BLVD.  
                 FORT LAUDERDALE, FL 33308  
                 ADMINISTRATOR: RONALD MILLINER  
                 FACILITY TYPE: SKILLED NURSING FACILITY  
                 LIC TYPE: LICENSED  
                 CAPACITY: 169  
                 TELEPHONE #: (954) 771-2300  
                 COUNTY: BROWARD  
                 LIC EXPIRES: 9/30/2020 |
| 1162096        | FORUM AT DEER CREEK, THE  
                 3001 DEER CREEK COUNTRY CLUB BLVD.  
                 DEERFIELD BEACH, FL 33442  
                 ADMINISTRATOR: KARIN DIPIERO  
                 FACILITY TYPE: SKILLED NURSING HOME  
                 LIC TYPE: LICENSED  
                 CAPACITY: 60  
                 TELEPHONE #: (954) 698-6269  
                 COUNTY: BROWARD  
                 LIC EXPIRES: 1/10/2020 |
| 11760963       | GOLFCREST HEALTHCARE CENTER  
                 600 NORTH 17TH AVENUE  
                 HOLLYWOOD, FL 33020  
                 ADMINISTRATOR: HAURE SIMEUS  
                 FACILITY TYPE: SKILLED NURSING FACILITY  
                 LIC TYPE: LICENSED  
                 CAPACITY: 67  
                 TELEPHONE #: (954) 927-2531  
                 COUNTY: BROWARD  
                 LIC EXPIRES: 3/31/2020 |
| 11940963       | HARBOR BEACH NURSING AND REHABILITATION CENTER  
                 1615 S. MIAMI ROAD  
                 FORT LAUDERDALE, FL 33316  
                 ADMINISTRATOR: NISHA HOLLINGSWORTH  
                 FACILITY TYPE: SKILLED NURSING FACILITY  
                 LIC TYPE: LICENSED  
                 CAPACITY: 59  
                 TELEPHONE #: (954) 523-5673  
                 COUNTY: BROWARD  
                 LIC EXPIRES: 1/31/2020 |
| 16270961       | MANOR PINES CONVALESCENT CENTER  
                 1701 N.E. 26TH STREET  
                 WILTON MANORS, FL 33305  
                 ADMINISTRATOR: WILLIAM DAVID SAVETT  
                 FACILITY TYPE: SKILLED NURSING FACILITY  
                 LIC TYPE: LICENSED  
                 CAPACITY: 206  
                 TELEPHONE #: (954) 566-8353  
                 COUNTY: BROWARD  
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<th>License Number</th>
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<td>1317096</td>
<td>MANORCARE HEALTH SERVICES</td>
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<td></td>
<td>6931 W. SUNRISE BLVD.</td>
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<td></td>
<td>PLANTATION, FL 33313</td>
<td>TELEPHONE#: (954) 583-6200</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: STEVEN FURMAN</td>
<td>COUNTY:BROWARD</td>
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<td>FACILITY TYPE: SKILLED NURSING FACILITY</td>
<td>LIC EXPIRES: 9/18/2020</td>
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<td>10510962</td>
<td>MARGATE HEALTH CARE CENTER</td>
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<td>5951 COLONIAL DRIVE</td>
<td>CAPACITY:170</td>
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<td></td>
<td>MARGATE, FL 33063</td>
<td>COUNTY:BROWARD</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: SONJA JORGENSEN</td>
<td>TELEPHONE#: (954) 979-6401</td>
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<td>FACILITY TYPE: SKILLED NURSING FACILITY</td>
<td>LIC EXPIRES: 12/31/2019</td>
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<td>1342096</td>
<td>MEMORIAL MANOR</td>
<td>CAPACITY:120</td>
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<tr>
<td></td>
<td>777 SOUTH DOUGLAS ROAD</td>
<td>TELEPHONE#: (954) 276-6200</td>
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<td>PEMBROKE PINES, FL 33025</td>
<td>COUNTY:BROWARD</td>
</tr>
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<td></td>
<td>ADMINISTRATOR: WILLIAM EDELSTEIN</td>
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<tr>
<td>1044096</td>
<td>REGENTS PARK OF SUNRISE</td>
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<td></td>
<td>SUNRISE, FL 33351</td>
<td>TELEPHONE#: (954) 572-4000</td>
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<tr>
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<td>ADMINISTRATOR: JESSICA PIERRE</td>
<td>COUNTY:BROWARD</td>
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<td>3075 NW 35TH AVENUE</td>
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<td>LAUDERDALE LAKES, FL 33311</td>
<td>TELEPHONE#: (954) 739-6233</td>
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<tr>
<td></td>
<td>ADMINISTRATOR: PAMELA GAMBARDELLA</td>
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<td>TAMARAC, FL 33321</td>
<td>TELEPHONE#: (954) 722-9330</td>
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<td>ADMINISTRATOR: NICOLA CHANDLER</td>
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<td>7751 W BROWARD BLVD</td>
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<td>PLANTATION, FL 33324</td>
<td>TELEPHONE#: (954) 473-8040</td>
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<td>ADMINISTRATOR: JOHN GLASS</td>
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<td>WILTON MANORS, FL 33311</td>
<td>TELEPHONE#: (954) 563-5711</td>
</tr>
<tr>
<td></td>
<td>ADMINISTRATOR: ALEXIS MORFA</td>
<td>COUNTY:BROWARD</td>
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PASSPORTS

NATIONAL PASSPORT INFORMATION CENTER (877) 487-2778
P.O. Box 371971 TTY: (888) 874-7793
Pittsburgh, PA 15250

Website: http://travel.state.gov

Passports may be renewed through the National Passport Center by submitting an Application for Passport By Mail, along with your most recent passport, two identical passport photographs and a money order or personal check for $110, mailed in a padded envelope to the above address. Application forms can be downloaded from the State Department website at www.travel.state.gov/passport_services.html. Call the above telephone number for additional information or the status of passport renewals. First time passport applicants must apply in person in a passport acceptance office.

Hours: Monday - Friday, 6:00 am - midnight

REGIONAL PASSPORT OFFICE – MIAMI (877) 487-2778
Omni Center
1501 Biscayne Blvd., #210
Miami, FL 33132

The Miami Passport Agency services customers who are traveling within two weeks, or who need foreign visas for travel. An appointment is required.

Hours: Monday – Friday, 8:00 am – 3:00 pm, excluding Federal Holidays
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Tel.</th>
<th>Hours</th>
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<tbody>
<tr>
<td><strong>Alridge Station, U.S. Postal Service</strong></td>
<td>400 NW Seventh Avenue, Fort Lauderdale, FL 33311</td>
<td>(954) 764-6501</td>
<td>10:00 AM – 3:00 PM (Mon-Fri)</td>
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<tr>
<td><strong>Broward County Clerk of Courts</strong></td>
<td>South Regional Courthouse, 3550 Hollywood Blvd., Room 160, Hollywood, FL 33021</td>
<td>(954) 831-0320 (Automated Passport Information)</td>
<td>8:00 AM – 4:30 PM (Mon-Fri)</td>
</tr>
<tr>
<td><strong>Broward County Clerk of Courts</strong></td>
<td>North Regional Courthouse, 1600 W. Hillsboro Blvd., Room 160, Deerfield Beach, FL 33442</td>
<td>(954) 831-1453</td>
<td>8:00 AM – 4:30 PM (Mon-Fri)</td>
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<tr>
<td><strong>Broward County Revenue Collection Division</strong></td>
<td>Governmental Center Annex, 115 S. Andrews Avenue, Room A-100, Fort Lauderdale, FL 33301</td>
<td>(954) 831-4000</td>
<td>8:30 AM – 4:30 PM (Mon-Fri)</td>
</tr>
<tr>
<td><strong>Coconut Creek, City Clerk</strong></td>
<td>4800 W Copans Road, Coconut Creek, FL 33063</td>
<td>(954) 973-6774</td>
<td>7:00 AM – 10:00 AM (Wed, Thurs) 2:30 PM – 5:30 PM (Mon, Tue)</td>
</tr>
<tr>
<td><strong>Cooper City Clerk's Office</strong></td>
<td>9090 SW 50th Place, Cooper City, FL 33328</td>
<td>(954) 434-4300, Ext. 220</td>
<td>8:00 AM – 4:00 PM (Tue–Thurs)</td>
</tr>
<tr>
<td><strong>Coral Springs City Hall in the Mall</strong></td>
<td>Coral Square Mall, 9239 W. Atlantic Blvd, Coral Springs, FL 33071</td>
<td>(954) 344-1828</td>
<td>10:00 AM – 6:00 PM (Mon-Fri) 10:00 AM – 4:00 PM (Sat)</td>
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<tr>
<td><strong>Dania Beach Post Office</strong></td>
<td>21 NW First Avenue, Dania Beach, FL 33004</td>
<td>(954) 920-3108</td>
<td>10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only</td>
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<tr>
<td><strong>Deerfield Beach Post Office</strong></td>
<td>212 E Hillsboro Blvd, Deerfield Beach, FL 33441</td>
<td>(954) 421-9436</td>
<td>8:30 AM – 11:30 AM (Mon-Fri) 12:30 PM – 2:30 PM (Mon-Fri) 10:00 AM – 12:00 PM (Sat.) By Appointment Only</td>
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<tr>
<td>Address</td>
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</tr>
<tr>
<td>EVERGLADES POST OFFICE</td>
<td>(954) 434-8517</td>
<td>9:00 AM – 3:00 PM (Mon-Fri)</td>
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<tr>
<td>HALLANDALE BEACH POST OFFICE</td>
<td>(954) 455-0493</td>
<td>10:00 AM – 3:00 PM (Mon-Fri)</td>
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<tr>
<td>LAUDERDALE LAKES, CITY OF</td>
<td>(954) 535-2705</td>
<td>8:00 AM – 1:00 PM (Wed, Fri)</td>
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<tr>
<td>MIRAMAR POSTAL STORE</td>
<td>(954) 704-8993</td>
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<td>PEMBROKE PINES, CITY CLERK'S OFFICE</td>
<td>(954) 450-1060</td>
<td>7:30 AM – 5:30 PM</td>
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<tr>
<td>SUNRISE POST OFFICE</td>
<td>(954) 747-0552</td>
<td>9:00 AM – 3:00 PM</td>
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<tr>
<td>FORT LAUDERDALE MAIN POST OFFICE</td>
<td>(954) 765-5720</td>
<td>9:00 AM – 3:00 PM</td>
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<tr>
<td>HOLLYWOOD POST OFFICE</td>
<td>(954) 926-8669</td>
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<td>MIRAMAR CITY CLERK'S OFFICE</td>
<td>(954) 602-3011</td>
<td>9:30 AM – 11:30 AM</td>
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<tr>
<td>PARKLAND, CITY OF</td>
<td>(954) 757-2236</td>
<td>9:00 AM – 3:00 PM</td>
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<tr>
<td>PEMBROKE PINES, CITY CLERK'S OFFICE</td>
<td>(954) 450-1060</td>
<td>7:30 AM – 5:30 PM</td>
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The Parks and Recreation Department has nearly 50 regional and neighborhood parks, nature centers and natural areas, geographically dispersed throughout Broward County, encompassing more than 6,500 acres. Programming includes: athletic leagues; family events; martial arts; yoga classes; nature activities, pet programs; and annual special events. The agency’s Special Populations Section provides programming (i.e., bowling, exercise, yoga, tandem bike, and other events) for persons with disabilities.

**Hours:** Hours vary by park. Please verify with the park office. Address and telephone numbers are available on our website at [www.broward.org/parks](http://www.broward.org/parks).

**Site Hours:** 8:30 AM – 5:00 PM
CITY PARKS AND RECREATION DEPARTMENTS

CITY OF COCONUT CREEK COMMUNITY CENTER  (954) 545-6670  
1100 Lyons Road  
Coconut Creek, FL 33063  
Fax: (954) 968-5303  
Website: www.coconutcreek.net  
Email: park&recreation@coconutcreek.net  
Senior Community Center has a multi-purpose room for meetings, an aerobic workout room, a fully-equipped weight room, beautiful locker rooms, an indoor basketball court/gymnasium with auditorium bleachers and a stage, and a playground in back. Check website for more details www.coconutcreek.net parks & recreation.  
Hours:  
8:00 AM - 10:00 PM (Mon-Thurs)  
8:00 AM - 8:00 PM (Fri)  
9:00 AM - 5:00 PM (Sat)

CITY OF COOPER CITY  Main: (954) 434-4300, Ext. 233  
11600 Stonebridge Parkway  
Cooper City, FL 33026  
Website: www.coopercityfl.org  
Email: gmaggio@coopercityfl.org  
The goal of the Cooper City Recreation Department is to provide a broad range of quality park facilities and leisure and enrichment activities for all community residents.  
Hours:  
8:00 AM – 8:30 PM (Mon, Wed)  
8:00 AM – 5:00 PM (Tue, Thurs, Fri)

CITY OF DANIA BEACH (PJ MELI PARK)  Service/Intake: (954) 985-4400  
2901 SW 52nd Street  
Dania Beach, FL 33312  
Fax: (954) 985-4403  
Website: www.daniabeachfl.gov  
Email: mjensen@ci.dania-beach.fl.us  
Parks and Recreation offering pools, ball fields, dog park, tennis courts, paddleball court, and recreation building.  
Hours:  
9 AM – 9 PM (Tue-Fri)  
9 AM – 6 PM (Sat & Sun)  
Closed Monday
PARKS & RECREATION, con’t.

CITY OF DEERFIELD BEACH
401 SW 4th Street
Deerfield Beach, FL 33441
Fax: (954) 420-2274

David Miller, Parks & Recreation Director

Website: www.deerfield-beach.com
Email: web.parks@deerfield-beach.com

Constitution Park offers over eight acres of beautifully landscaped trails and amenities. The park is home to our Arboretum (Tree Zoo) with over 200 exotic trees displayed along a one-half mile path. The park offers two lighted tennis courts, a lighted basketball court, playground, picnic shelters, and a paved jogging/in-line skating trail. The recreation center houses a meeting room and a full service recreation room.

Recreation Hours: 8:30 AM – 9:00 PM (Mon–Thurs)
8:00 AM – 6:00 PM (Fri)

CITY OF DEERFIELD BEACH/PIONEER PARK
217 NE 5th Avenue
Deerfield Beach, FL 33441
Fax: (954) 480-4405

Website: www.deerfield-beach.com
Email: web.parks@deerfield-beach.com

Pioneer Park is a 13.5-acre park along the water that includes baseball fields, picnic areas, a new playground facility, tennis facility, and boat ramp leading into the Hillsboro Canal with ocean access. Located just north of City Hall in Pioneer Park, the Deerfield Beach Tennis Center offers the residents of Deerfield Beach a full-service tennis facility at reasonable prices. With a pro shop, six lighted hard courts, professional racket restringing, and complete tennis instruction programs for all ages and abilities.

CITY OF DEERFIELD BEACH/OVETA MCKEITHEN RECREATIONAL COMPLEX
445 SW 2nd Street
Deerfield Beach, FL 33441
Fax: (954) 420-5510

Website: www.deerfield-beach.com
Email: web.parks@deerfield-beach.com

Oveta McKeithen Recreational Complex, a beautiful 15 acre park located between SW 10th Street and Hillsboro Blvd., offers a full service recreation center, full-sized gym, picnic areas and playground. Improvements include a multi-purpose building that houses a press box, concession stand and restrooms, a football/soccer field, and lighted outdoor basketball courts.

Game room: The game room is open to the public from 6:00 pm – 9:00 pm weekly. It features table and quiet games, pool, table tennis, foosball, and playstation games.
PARKS & RECREATION, con’t.

CITY OF FORT LAUDERDALE      (954) 828-5346
1350 W Broward Boulevard     Fax: (954) 828-5650
Fort Lauderdale, FL 33312
Phil Thornburg, Director

Website: www.fortlauderdale.gov Email: sriestra@fortlauderdale.gov

Provides social and fitness programs.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

CITY OF FORT LAUDERDALE/BASS PARK     (954) 828-7275
2750 NW 19th Street
Fort Lauderdale, FL 33311
Phil Thornburg, Director

Website: www.fortlauderdale.gov Email: ParksInfo@fortlauderdale.gov

Senior recreation program called Keenagers, who meet weekly to participate in trips, play games, have holiday parties, or just have good old-fashioned fun.

Hours: 10:00 AM - 2:30 PM (Mon, Wed, Fri)
Park is open from 10:00 AM - 6:00 PM (Mon-Fri)

Fees: Credit card is preferred

CITY OF FORT LAUDERDALE/BEACH COMMUNITY CENTER     (954) 828-4610
3351 NE 33rd Avenue
Fort Lauderdale, FL 33308
Phil Thornburg, Director

Website: www.fortlauderdale.gov Email: sriesta@fortlauderdale.gov

This center is administered by the City of Fort Lauderdale. Activities include fitness, bridge, computer learning classes, bingo, large trips and tours, social and recreational activities.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

CITY OF FORT LAUDERDALE/HOLIDAY PARK SOCIAL CENTER     (954) 828-5383
1150 G Herald Martin Drive
Ft. Lauderdale, FL 33304
Phil Thornburg, Director

Website: www.fortlauderdale.gov Email: mrock@fortlauderdale.gov

This center is administered by the City of Fort Lauderdale. Activities include golf, bridge, ballroom dancing instruction; bingo; large trips and tours; social and recreational activities.
PARKS & RECREATION, con’t.

Hours: 10:00 AM - 6:00 PM (Mon-Fri)

Fees: Credit card preferred

CITY OF HALLANDALE BEACH  (954) 457-1452
Cultural Community Center
410 SE 3rd Street
Hallandale Beach, FL 33009

Cathie Schanz, Director
Website: www.coHB.org/Parks

Email: Parks_Recreation@coHB.org

The Department of Parks and Recreation oversees the maintenance of park facilities, creation of recreation programs and provision of special events. Services are designed to provide opportunities for people to participate in both leisure and recreational activities.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

CITY OF HOLLYWOOD/HOLLYWOOD BEACH  (954) 921-3600
CULTURAL AND COMMUNITY CENTER  Fax: (954) 921-3296
1301 S Ocean Drive
Hollywood, FL 33019
Chuck Ellis, Director
Website: www.hollywoodfl.org
Email: rwalker@hollywoodfl.org

Dr. Martin Luther King Community Center  David Park & Community Center
2400 Charleston Street  108 N. 33rd Court
Hollywood, FL 33022  Hollywood, FL 33022
TEL: (954) 921-3412  TEL: (954) 967-4236
Fax: (954) 921-3413  Fax: (954) 967-4428

This program is a Cultural Arts Center that has enrichment programs, clubs, and social groups.

Hours: 12 PM – 9:00 PM (Mon-Thurs), 9:00 AM – 6:00 PM (Fri)

Fees: Charges are assessed for individual programs

New Millennium Seniors Program
The Community Center and Park offer a senior program which provides the opportunity for seniors to participate in recreational and social activities. Participants enjoy arts and crafts, Enhanced Fitness, knitting, quilting, sewing, exercise programs and games.

Fees: $10/yr.
PARKS & RECREATION, con’t.

CITY OF LAUDERDALE LAKES  (954) 535-2785
4331 NW 36th Street  Fax: (954) 535-1147
Lauderdale Lakes, FL  33319
Treasa Brown Stubbs, Director
Website: www.lauderdalelakes.org  Email: tresab@lauderdalelakes.org

The Department of Parks and Leisure Services operates two city-owned community centers and parks, and provides aquatic activities at the Lauderdale Lakes Swimming Pool Complex. Facilities include: a covered basketball court; cricket; outdoor basketball; netball; tennis and racquetball courts; soccer; baseball and multi-purpose athletic fields; pavilions; picnic and nature areas; indoor classrooms and computer labs; weight, fitness and aerobic rooms; a multi-purpose center; and two reception halls.

Recreational activities, for youth, include summer camps, after school programs, youth athletics, teen clubs, college tours, cultural enrichment and educational programming. Recreational activities, for seniors, include: luncheons, dances; socials; movies; crafts; games; and fitness. The Department also produces a variety of special events.

CITY OF LAUDERHILL GOLF COURSE  (954) 730-3080
4141 NW 16th Street  Pro Shop: (954) 730-2990
Lauderhill, FL 33313  Fax: (954) 572-1472
Irvin Kiffin, Parks and Leisure Services Director
Website: www.lauderhill-fl.gov  Email: rwarner@lauderhill-fl.gov

Hours:  7:30 AM - 6 PM (Mon-Wed); 7:30 AM - 5:30 PM (Thurs); Closed Friday
Fees:  Visit website or call Pro Shop

CITY OF MARGATE/WEISINGER COMMUNITY CENTER  (954) 972-6458
6199 NW 10th Street  Fax: (954) 972-5397
Margate, FL  33063
Michael Jones, Director of Parks and Recreation
Website: www.margatefl.com  Email: Parksrec@margatefl.com

This center was opened to the residents of Margate in October, 1989. It features multi-purpose rooms which are available for group meetings, classes and other events.

Hours:  8:00 AM – 6:00 PM (Mon-Thurs)
Participants go on various field trips once per month and may attend a lecture/activity class that correlates to the field trip. The field trip and the class portions take place on different days of the month. They may attend one or both of the programs. Each program is limited to 40 participants. All trips require walking. This is an opportunity to become more physical, while socializing with other Parkland residents in a healthy and fun-filled environment. Future programs include festivals, museums, parks, fishing, etc.

**Hours:**
8:00 AM - 9:00 PM (Mon-Fri)

**Eligibility:**
Age 62 and over and resident of Parkland

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**CITY OF PLANTATION**

Central Park Multipurpose Building
9151 NW 2nd Street
Plantation, FL 33324

Website: [www.plantation.org](http://www.plantation.org)

The 26,560 square foot multi-purpose facility was constructed in 1982. Inside the facility, there is a basketball court, exercise room, locker room, game room, and several classrooms.

The classrooms, game room, and gymnasium are all available to rent for special occasions. In addition, they are open to the public daily for a nominal fee. Various classes and activities are also offered throughout the year in the active facility.

The game room offers billiards, table tennis, and foosball for residents with a $2 refundable deposit and resident ID card.

Outside, residents can enjoy amenities such as two Olympic sized pools, a hydro-play area, indoor/outdoor lighted basketball courts, exercise room, roller hockey rinks, volleyball courts, playground area, jogging track, eight lighted baseball diamonds, three lighted football fields, a 400 meter running track and a ten acre lake for remote control boats. All fields are protected by Thor Guard Lightning System.

**Hours:**
8:00 AM - 8:30 PM (Mon-Fri)
8:00 AM - 4:00 PM (Sat)
Closed (Sun)

**Service Contact:**
Sharon Kent, Assistant Director (954) 452-2512
skent@plantation.org
The Emma Lou Olson Civic Center offers the following classes: ballroom dancing; line dancing; tap dancing; square dancing; Tai Chi; fencing; aerobics; yoga; conversational Spanish; bridge lessons; Mah Jong; and art classes.

Hours:  
9:00 AM - 9:00 PM (Mon-Thurs)  
8:30 AM - 5:00 PM (Fri)  
8:30 AM - 3:30 PM (Sat)

The Herb Skolnick Community Center is a 13,400 square foot facility that includes: an auditorium and banquet hall with a stage; four meeting rooms, office space, and a warming kitchen. Classes are offered in computer learning, photography, cards, Bridge, writing class, Jazzercise Lite, Mah Jong, Chess, Scrabble, Spanish, Yoga, ballroom dancing and karate. Call the center for class times and fees.

Hours:  
8:30 AM - 9:00 PM (Mon-Thurs)  
8:00 AM - 5:00 PM (Fri)  
8:00 AM - 4:00 PM (Sat)

Fees:  
$10/yr Pompano residence; $20/yr non-residence

The Weston Community Services Department provides a variety of recreational and educational programs and activities for children, youths, and adults. Adult selections range from Art to Yoga to Canine Obedience Training for dogs. For mature adults, 55 and over, the 55+ Club meets weekly for activities, bus trips, seminars, and other events.
PARKS & RECREATION, con’t.

Class offerings are available year-round. They are published quarterly in the Weston Announcer Newsletter. Most classes are held at the Weston Community Center unless otherwise noted on the schedule.

Hours: Office - 8:00 am - 5:00 pm (Mon-Fri)
       Parks - 8:00 am - 11:00 pm daily

CITY OF WILTON MANORS
2020 Wilton Drive
Wilton Manors, FL 33305
(954) 390-2130
Fax: (954) 390-2138
Patrick Cann, Director

Website: www.wiltonmanors.com
Email: info@wiltonmanors.com

The Leisure Services Department provides a broad range of municipal services ranging from recreation programming to public facility, median and right of way, waterway, and maintenance. Functions include administration, budgeting, planning, organizing, leadership and performance measurement for parks, facilities, and programs. Additional functions include: establishing and enforcing policy and procedures; managing capital projects; grant writing; monitoring and compliance; leading department emergency management plan; leisure services management; natural resources management; and leisure services program delivery.

Hours: 7:00 AM - 6:00 PM (Mon-Thurs)

Fees: Fees vary please visit website.

TOWN OF DAVIE / PARKS AND RECREATION DEPARTMENT
3801 South Pine Island Road
Davie, FL 33328
(954) 797-1146
Fax: (954) 797-3950
David Flaherty, Director

Website: www.davie-fl.gov
Email: seniors@davie-fl.gov

Fees: Fees vary please visit website.
SENIOR CENTERS

AUSTIN-HEPBURN CENTER     (954) 457-1460
SENIOR MINI-CENTER     Fax: (954) 457-1305
750 NW 8th Avenue
Hallandale, FL 33009
Beverly Sanders, Director

Website: www.Hallandalebeachfl.gov
Email: Human_Services_Office@hallandalebeachfl.gov

The Center is administered by the City of Hallandale Beach. The program provides recreation, education, health screenings, case management, counseling, transportation, exercise classes, computer literacy, field trips, and other services deemed appropriate for seniors. Participants in the program all take part in Healthy Starts each morning with a nutritious meal for lunch.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English; Spanish; and Creole

Eligibility: Residents must be 60 or over and show proof of age and address. Income is not a requirement for participation, but may be used to determine eligibility for some services.

Documents: Florida I.D. Card/Driver’s License; Social Security card; Social Security Award Letter of Income; Medical Insurance (Proof of); Doctor’s Information; List of Prescription Drug Medication; and Emergency Contact Number(s).

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER     (954) 450-6888
301 NW 103rd Avenue
Pembroke Pines, FL 33026
Jay Shechter, Director of Community Services
Silvia Aguilar, Community Services Administrator

Website: www.pines.com
Email: jshechter@ppines.com

This multipurpose center provides a variety of social, recreational and educational programs; information and referral, senior day care, transportation (to and from the center to medical & dental appointments, pharmacies, special events and field trips), and health support services. A congregate dining site serves meals at 11:30 am. The project is administered by the City of Pembroke Pines.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Donations accepted; some classes and activities have a fee for service. There is no charge for registration.

Eligibility: Age 18 and over
SENIOR CENTERS, con’t.

CENTER FOR ACTIVE AGING
227 NW 2nd Street
Deerfield Beach, FL 33441
Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com Email: nefocalpoint@deerfield-beach.com

This Center provides a variety of social, recreational and educational programs in addition to information and referral, counseling, health support services, nutrition services, intergenerational programs, computer services, library, exercise fitness room, and transportation. The congregate dining site serves lunch at 11:30 a.m. The project is administered by the City of Deerfield Beach.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
VT: 11:30 AM (donations accepted)

Languages: English and Spanish

Fees: $15/yearly donation

Eligibility: Independent adults age 60 and over

CITY OF COCONUT CREEK SENIOR CENTER
1100 Lyons Road
Coconut Creek, FL 33063
Enrique Castro, District Supervisor

Website: www.coconutcreek.net

Senior Community Center offers recreational programs, including lectures, expos, dances, socials, bingo, movies, field trips, etc.

Hours: 8:00 AM - 10:00 PM (Mon-Thurs)
8:00 AM - 8:00 PM (Fri)
9:00 AM - 5:00 PM (Sat)

Eligibility: Ages 50 and over

Documents: Coconut Creek residents: Three proofs of residency
Non-residents: One picture ID

Fees: Coconut Creek residents: $20/year
Coconut Creek non-residents: $30/year
SENIOR CENTERS, con’t.

**CITY OF CORAL SPRINGS/SARTORY SENIOR CENTER**  (954) 345-2209
Mullins Park  Fax: (954) 345-2103
10150 NW 29th Street
Coral Springs, FL 33065  Jacqueline Holloway, Parks & Recreation Coordinator
Website: www.coralsprings.org

This Center offers activities including recreational, social, and educational programs; field trips, dances, and exercise classes. The facility is administered by the City of Coral Springs.

**Hours:** 8:00 AM - 3:00 PM (Mon-Fri)

**Eligibility:** Age 55 and over

**Fees:** Fees vary please visit website

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**CITY OF LAUDERHILL / SADKIN SENIOR CENTER**  (954) 321-2450
1176 NW 42nd Way  (954) 321-1039
Lauderhill, FL 33313  Fax: (954) 321-2460
Daphne Dyer, Director
Website: www.lauderhill-fl.gov

This Center offers services for active adults in health support, recreational, and social activities, travel trips, and educational programs. The facility serves as a congregate meal site. The meal program is administered by Broward County Meals on Wheels. The Project is administered by the City of Lauderhill.

**Hours:** 8:00 AM – 8:45 PM (Mon-Thurs)
8 AM -12 PM then 5 PM – 9 PM (Fri)
10 AM – 6 PM (Sat)
Closed (Sun)
Congregate Meal: 12:00 noon (Mon-Thurs)

**Fees:** Yearly membership dues are $5.00 for Lauderhill residents, and $25.00 for non-residents.

**Eligibility:** Age 55 and over

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**DANIEL D. CANTOR SENIOR CENTER**  (954) 742-2299
5000 Nob Hill Road  Fax: (954) 749-0081
Sunrise, FL 33351  TDD: (954) 742-0436
Gail Weisberg, Executive Director
Website: www.cantorcenter.com  Email: info@cantorcenter.com
The Cantor Senior Center offers over 60 social, educational and recreational activities each week. The Center has something for everyone, such as computer-learning lab, stained glass, daily current event classes, weekly dances (held each Friday and the first Sunday of the month), and a singles and couples friendship group. Transportation is available, and Broward Meals on Wheels provides a Kosher lunch. The licensed Day Care/Alzheimer/Respite programs offer “frail free” day activities for frail adults.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Membership is an annual fee of $36; Donations are accepted.

Languages: English, Spanish, Russian and Yiddish

David Posnack Jewish Community Center
5850 S Pine Island Road
Davie, FL 33328
Fax: (954) 434-1741

Scott Ehrlich, Executive Director
Website: www.dpjcc.org
Email: info@dpjcc.org

The Center provides social, recreational, and educational activities for all ages. The site serves Kosher meals, at 12:00 pm, Monday through Friday.

Hours: 5:30 AM - 10:30 PM (Mon-Thurs)
5:30 AM - 6:00 PM (Fri)
8:00 AM - 6:00 PM (Sat)
7:00 AM - 8:00 PM (Sun)

Languages: English, Spanish, Creole, Russian, and Hebrew.

Fees: Some events involve a small fee. Donations, for meals, are appreciated.

Eligibility: 60 years and older; as well as disabled adults of all ages.

Fred Lippman Multipurpose Center
2030 Polk Street
Hollywood, FL 33020
Fax: (954) 921-3603

Brenda Samuels, Recreation Supervisor
Website: www.hollywoodfl.org
Email: bsamuels@hollywoodfl.org

This center is administered by the City of Hollywood. Senior programs include social, recreational, educational activities, as well as field trips.

Hours: 8:00 AM - 9:00 PM (Mon, Wed, Fri)
8:00 AM - 8:00 PM (Tues)

Fees: Fees are assessed for individual programs.
SENIOR CENTERS, con’t.

HOLLYWOOD BEACH CULTURE AND COMMUNITY CENTER     (954) 921-3600  
1301 S Ocean Drive   Fax: (954) 921-3296  
Hollywood, FL 33019  
Sonja Ivey, Recreation Coordinator  
Website: www.hollywoodfl.org                      Email: sivey@hollywoodfl.org  
The facility is administered by the City of Hollywood and partners with Memorial Senior Partners. Activities include, but are not limited to, social, educational, and recreational.

Hours: 9:00 AM - 4:00 PM (Mon, Wed, Fri)
       9:00 AM - 9:00 PM (Tue, Thurs)

Fees: Charges assessed for individual programs.

LAUDERDALE LAKES ALZHEIMER CARE CENTER           (954) 535-2800  
4320 NW 36th Street  Fax: (954) 777-3249  
Lauderdale Lakes, FL 33319  
Treasa Brown Stubbs, Program Director                      Treasa Brown Stubbs, Program Director  
Website: www.lauderdalelakes.org                      Email: treasab@lauderdalelakes.org  
Lauderdale Lakes Alzheimer Care Center offers a safe and stimulating environment for individuals, who are independent, but may be physically isolated. Activities include educational, nutritional, social, health, and recreational needs.

Eligibility: Age 55 and over  
Hours: 9:00 AM - 3:00 PM (Mon-Fri)

Fees: $60/day Private pay; $11.07/hr-4 hr min.; LTC accepted and billed directly

MEMORIAL SENIOR PARTNERS     (954) 967-4458  
6770 Garfield Street  Fax: (954) 967-4238  
Hollywood, FL 33024  
Susan Reigel, Manager  
Website: www.mhs.net/community/memorialseniorpartners.aspx  

Second Location  
1301 S. Ocean Drive  
Hollywood, FL 33019  
Tel: (954) 921-3600  
Fax: (954) 921-3296  

Memorial Senior Partners is a social and wellness program offered throughout the Memorial Healthcare System. A lifetime membership provides educational, social, travel and wellness opportunities. Members also receive a discount on meals at any of the Memorial Hospitals.
SENIOR CENTERS, con’t.

Activities include line dancing; Tai Chi; fit ball Pilates; dancercise; senior stretch; heart rate safe; chair energizer; yoga; Reiki; card games; crafts; bingo; movies; belly dancing; and health screenings. Lectures by professionals in the community are offered. Trips and social events are planned.

Hours:  9:00 AM – 4:00 PM

Fees: $25 for Lifetime Membership; some classes are free, other classes have a nominal fee. Fees charged for day and overnight trips.

Eligibility: Age 50 and over.

NORTHWEST FEDERATED WOMEN’S CLUB OF BROWARD  (954) 714-3500
2185 NW 19th Street (Elizabeth Williams Boulevard)
Fort Lauderdale, FL 33311
Sandra Hunter, Project Director
Email: sandrah1223@gmail.com

This Center provides educational and recreational activities, a noontime nutrition program, health support, arts and crafts, Adult Day Care, as well as other activities for area seniors. Transportation is provided to and from the Center.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Contributions are gratefully accepted.

NORTHWEST FOCAL POINT SENIOR CENTER  (954) 973-0300
6009 NW 10th Street
Margate, FL 33063
Karin Diaz, Project Director
Website: http://nwfp.margatefl.com
Email: karindiaz@margatefl.com

The Center provides a wide variety of recreational and educational programs, health support services, individual and group counseling, transportation, outreach, information and referral, and telephone reassurance. An Adult Day Care program serves the frail elderly, Monday through Friday. Congregate meals are provided five days a week. The Center is administered by the City of Margate.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Contributions are encouraged and gratefully accepted.
SENIOR CENTERS, con’t.

Eligibility: Age 60 and over

OAKLAND PARK COMMUNITY DEVELOPMENT, INC.  (954) 563-3060
LOCATED AT Mt. ZION AME CHURCH  Fax: (954)-563-7830
420 NE 33rd Street
Oakland Park, FL 33334
George Allen Hardy, Pastor
Laura Richardson, Executive Director

Email: mtzion420@gmail.com

The Oakland Park Community Development, Inc. (CDC) is dedicated to the enrichment and independence of seniors in our community. We offer structured activities; opportunities for social interaction and mental stimulation; activities and age-appropriate exercises; field trips; Healthy Living classes; Matter of Balance classes; Diabetes education classes; arts and crafts; and transportation to and from the CDC.

Hours: 10:00 AM – 2:00 PM (Mon-Fri)

Fees: No set fee

S.A.G.E., OF SOUTH FLORIDA  (954) 634-7219
(SENIOR ACTION IN A GAY ENVIRONMENT)
2040 N. Dixie Highway, Bldg. A, Ste. 225
Wilton Manors, FL 33305
Carl M. Galli, President

Website: www.sagewebsite.org
Email: sagesofl@gmail.com

This Program provides support, as well as educational, and recreational activities for Gays, Lesbians, Bisexuals, and Transgendered.

Activities include lunches, dinners, dances, boat cruises and occasional trips to interesting sightseeing locations. Bereavement support group; Men’s Singles Group (fourth Monday of each month); SAGE Women meet once a month (second Thursday of each month); monthly book Bunch; and discussion groups meet monthly; A “Drop-In” session operates on Mondays (co-ed) and Wednesdays (men).

Hours: 10:00 AM – 2:00 PM (Mon-Fri)

Fees: Fee for membership is $35.00.

Eligibility: 18 years of age and older who subscribes to the mission and goals of SAGE of South Florida.

SAMUEL MILLER SENIOR CENTER  (954) 972-3940
Bicentennial Park
6100 Kimberly Blvd.
North Lauderdale, FL 33068
Michael Sargis, Director

Fax: (954) 720-2064
The Senior Center is open by membership to all area seniors and along with various other activities provides a swimming pool.

**Fees:** Membership

**SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER**
6700 Miramar Parkway
Miramar, FL 33023

Katrina Davenport, Director of Community Services

**Website:** www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center, 8915 Miramar Pkwy, Miramar, 33023. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program Funding assisting families who qualify.

**Hours:** 8:30 AM - 6:00 PM (Mon-Fri)
SENIOR CENTERS, con’t.

SUNRISE SENIOR CENTER (954) 746-3670
10650 W Oakland Park Boulevard
Sunrise, FL 33351
Fax: (954) 572-2268
Amanda Tomlinson, Director

Website: www.sunrisefl.gov

This Center provides a variety of social, recreational and educational programs, in addition to information and referral, transportation, health seminars and social services. Call for information. This center is administered by the City of Sunrise.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
Additional senior recreation programs are available on Tuesdays, from 5:30 PM - 9:00 PM and Wednesdays, from 5:30 PM – 9PM.

Fees: Yearly membership dues for Sunrise residents are $5.00; for non-residents, $15.00. Membership is not required to utilize the programs and facilities of the Senior Center.

SUNSET LAKES SENIOR CENTER (954) 602-3347
2801 SW 186th Avenue
Miramar, FL 33029
Fax: (954) 602-3921
Katrina Davenport, Director of Social Services

Website: www.ci.miramar.fl.gov

This Center provides a variety of social, recreational, educational, and wellness programs, in addition to information and referral, transportation, and counseling. Individuals may register for the Farm Share Food Distribution Program at this site. As a congregate dining site, meals are served at 12:00 pm, Monday through Friday. This project is administered by the City of Miramar.

The Farm Share Distribution Program provides food for income eligible persons. Farm Share is distributed every two months. To receive food, persons must pre-register. Registration is not available on the day of food distribution. In order to qualify, individuals must provide household income verification. This is not intended as a primary food source; rather it provides supplemental food.

Hours: 8:00 AM - 2:30 PM (Mon-Fri)

Fees: Contributions are gratefully accepted.

Languages: English & Spanish

Eligibility: Ages 60 and over
SENIOR CENTERS, con’t.

TAMARAC COMMUNITY CENTER                  (954) 597-3620
8601 W Commercial Boulevard                Fax: (954) 597-3640
Tamarac, FL 33321

Gregory Warner, Director of Parks and Recreation

Website:  www.tamarac.org

The Center provides a variety of recreational, social, educational, transportation, and health and support services for seniors. Activities include: exercise classes; dancing; and card playing. Also, the center schedules health screenings, support groups, lectures and referral services. The center is a host site for the Broward County Meals on Wheels Program. The program is administered by the City of Tamarac.

Hours:  8 AM - 9 PM (Mon-Fri)

Eligibility:  55 and over for Senior Program; all ages for social services.

Documents:  Proof of Tamarac residency.

Fees:  Annual membership is $30.00 for residents and $40.00 for non-residents.

TOWN OF LAUDERDALE-BY-THE-SEA/SENIOR CENTER     (954) 640-4225
Jarvis Hall
4505 Ocean Drive                                                                             Armilio Bien-Aime, Director
Lauderdale by the Sea, FL  33308

Website:  www.lauderdalebythesea-fl.gov

The Center offers numerous educational programs and classes for seniors, including courses on computers, yoga, Tai Chi, interior decorating, games (bridge, chess, scrabble, checkers, etc.), movies and birthday parties.

Fees:  Residents – no set fee
       Non-Residents - $30/yr.
SHELTERS

2-1-1 BROWARD (211)
250 NE 33rd Street
Oakland Park, FL  33334
Phone: (954) 537-0211
Senior Helpline: (954) 390-0485
Helpline/Hotline: Dial 2-1-1
Website: www.211-broward.org
Email: info@211-broward.org
Sheila J. Smith, President/CEO

With one call to the hotline, (954) 563-HELP (4357). People, who are homeless, are assisted with locating emergency shelters. Those individuals, who are already being served in shelters, are provided information to help find services within the community. These services are critical to helping homeless individuals and families reach the ultimate goal of self-sufficiency. Note: Telephone crisis and I&R only. We are not a walk-in center.

Eligibility: Criteria must be met; e-mail for more information

Hours: 24/7/365

Fees: No set fee

Languages: English, Spanish & Creole & access to Language Line Interpreter Services

BROWARD OUTREACH HOLLYWOOD
(954) 926-7417
Emergency and Residential Care
2056 Scott Street
Hollywood, FL 33022
Fax: (954) 929-6543
James Whitworth, Director
Website: www.caringplace.org
Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a Cold Weather Shelter in an emergency situation.

BROWARD OUTREACH CENTER FOR WOMEN AND CHILDREN HOLLYWOOD
(Located adjacent to the BOC Hollywood
(954) 926-7417

The 130-bed BOC Hollywood offers a comprehensive program designed to meet the needs of South Broward’s homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.
BROWARD PARTNERSHIP FOR THE HOMELESS, INC. (BPHI)  (954) 779-3990
920 NW 7th Avenue
Fort Lauderdale, FL 33311
Tom Campbell, COO

Website: www.bphi.org  Email: tcampbell@bphi.org

BPHI operates the Broward County Central Homeless Assistance Center/Huizenga Family Campus Center, a 200-bed emergency shelter for homeless individuals and families. The Center provides shelter; meals; hygiene facilities and safety; supportive services to assist individuals at the Center move from homelessness to transitional or permanent shelter within the community.

Languages: English, Spanish, and Creole.

Eligibility: Must be homeless, in accordance with the HUD definition, and not exhibit physical or mental conditions at a level that exceed the Center’s capacity to address.

COALITION TO END HOMELESSNESS  (954) 792-4000
417 NE 3rd Avenue
Fort Lauderdale, FL 33301
Laura Hansen, CEO

Website: www.help4homeless.org  Email: lhansen@help4homeless.org

The Coalition is a leader in coordinating services, educating the community and advocating for the needs of more than 15,000 homeless individuals and families in Broward County, Florida. People, who are homeless, are provided information about a wide range of services including emergency shelter, information on child day care, mental health counseling, and where to get a warm meal.

Fees: No set fee

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

SALVATION ARMY  (954) 524-6991
1445 W Broward Boulevard
Fort Lauderdale, FL 33312
Major Briggers, Area Commander

Website: www.salvationarmybroward.org  Email: gkeith.biggers@uss.salvationarmy.org

There is a transitional shelter (Red Shield Lodge) for individuals and a transitional shelter (Plymouth Colony) for families.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee
SHELTERS, con’t.

WOMEN-IN-DISTRESS OF BROWARD COUNTY           Crisis 24-hours: (954) 761-1133
P.O. 50187                                          Administration: (954) 760-9800
Lighthouse Point, FL  33074                         TDD/TTY: (954) 527-5385
                                             Fax: (954) 832-9487

Mary Riedel, President and CEO

Website: www.womenindistress.org

The Agency is a non-profit organization which provides: 24-hour crisis line with information; referral and access to services; emergency shelter for victims of domestic violence and their children; individual and group support counseling or therapy for domestic violence victims of all ages; female victims’ anger management group; domestic violence parenting class; advocacy; community education; and professional trainings.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs); 9:00 am - 5:00 pm (Fri); Shelter services – 24/7

Fees: No set fee

Languages: Some services are available in Spanish Portuguese & Creole
The Teleservice acts as a clearinghouse for Medicare inquiries and problems. Many issues may be resolved without further referral. However, representatives will redirect callers to either local SSA offices or to Blue Cross/Blue Shield in Jacksonville, as needed.

Eligibility for financial assistance for the elderly and disabled; retirement; survivors; disability; and Supplemental Security Income (SSI) is determined by local offices. Telephone interviews may be arranged for the homebound. Service representatives respond to calls, through the teleservice number.

**Hours:** Automated Services: 7:00 AM – 7:00 PM (Mon-Fri)

**Languages:** English, Spanish, French, and Creole.

**Intake:** Applications are taken by phone, in the office, or through the internet. Appointments are preferred, but walk-ins are welcome. Disability claims can be initiated online at [www.socialsecurity.gov/adultdisabilityreport](http://www.socialsecurity.gov/adultdisabilityreport).

**Documents:** Birth certificate, W-2, marriage certificate, and death certificate for survivor claims.

**Eligibility:** 65 years of age or older, blind or disabled. Income limit – individual $721 and asset limit of $2,000
Income limit – couple $1,082 and asset limit of $3,000
The office may be called to report fraud, waste, and abuse with the Social Security Administration’s programs or operations.

Hours: 10:00 AM - 4:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish
SOCIAL SERVICES

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER (954) 450-6888
301 NW 103rd Avenue
Pembroke Pines, FL 33026
Fax: (954) 450-6899
Jay Shechter, Project Director
Silvia Aguilar, Community Service Administrator

Website: www.ppines.com Email: saguilar@ppines.com

This Center provides information and referral on aging services in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

To assist veterans, there is a representative from Broward County Elderly and Veterans Services, to respond to questions and provide assistance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

CENTER FOR ACTIVE AGING (954) 480-4460
301 NW 2nd Avenue
Deerfield Beach, FL 33441
Fax: (954) 480-4493
Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com Email: nefocalpoint@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Languages: English, Spanish, Creole, and Portuguese.

Eligibility: Individuals age 18 and over with special needs.

Fees: Private pay

CITY OF LAUDERDALE LAKES (954) 535-2804
Department of Social Services
4340 NW 36th Street
Lauderdale Lakes, FL 33319
Fax: (954) 535-2990
Erika Lockett, Senior Center Coordinator

Website: www.lauderdales.org

The Department provides a variety of services and programs to meet the needs of the senior community.
SOCIAL SERVICES, con’t.

Hours: 9:00 AM – 3:00 PM (Mon-Fri)

CITY OF LAUDERHILL  (954) 730-3080
Health and Social Services Division  Fax: (954) 730-4223
4141 NW 16th Street
Lauderhill, FL 33313  Irvin Kiffin, Director

Website: www.lauderhill-fl.gov  Email: ajones@lauderhill-fl.gov

The Community Services Division provides telephone, as well as walk-in residents, information to the County, State, and Local services provider agencies and organization. Also, we assist to write inter-agency referrals for financial assistance, health, housing and childcare/adult daycare.

Hours: 8:00 AM – 5:00 PM (Mon-Thurs)

Fees: No set fee

CITY OF TAMARAC  (954) 597-3642
Division of Parks & Recreation  Fax: (954) 597-3650
8601 W Commercial Boulevard
Tamarac, FL 33321  Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

The City of Tamarac provides a comprehensive program of health and social services. An Information and Referral Specialist gives information and makes referrals to agencies which can provide direct services for problems and concerns related to social security, housing, long-term care, nursing homes or retirement homes, Alzheimer care and assistance, or health insurance.

For those, unable to come to the office for an appointment, home outreach visits can be arranged. A Veteran’s Advisor is available.

Health services, such as hearing and blood pressure screenings are also offered. An annual health fair is held in the month of February. Free counseling programs and therapeutic groups are held for Tamarac residents. Bereavement, senior support, and Spanish individual counseling are available.

Hours: 8:00 AM - 9:00 PM (Mon-Fri)
9:00 AM - 5:00 PM (Sat)

Eligibility: Age 55 and over for senior program; all ages for social services

Languages: English & Spanish
For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life’s hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. Our services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

**Family Link Care Management**  
Our professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deals with complex care locally and long distance.

**Behavioral Health**  
GJFS provides compassionate and effective mental health counseling in office or in-home. Our licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

**Joshua’s Path**  
Joshua’s Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. We offer guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

**Holocaust Survivors Assistance Program**  
GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

**Hours/Fees:** Call office

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**MONARCHCARE, INC.**  
7071 West Commercial Blvd., Suite 2D  
Fort Lauderdale, FL 33319

Knywett Lee, Executive Director

Website: [www.monarchcare.org](http://www.monarchcare.org)  
Email: info@monarchcare.org
MonarchCare is a Broward County based agency offering direct client services, information and resources for the care and support of the frail, elderly, mentally ill, disabled, indigent and at-risk populations of South Florida, helping them remain safe and independent. Our mission is to support vulnerable individuals who need help with life management due to age, disability, or family circumstance. The office is based in Northern Broward County, but most services are provided wherever the client lives.

**Care Management Services**
Specially trained and supervised care managers provide the following services in: in-home assessments; care plan development; implementation of services; home and telephonic visits; relocation and placement services; crisis intervention; and guardianship services (see details in our Guardianship program)

**Fees:** Sliding scale rates apply. Program service fees are charged by the hour.

**Dare to Care Program**
The Dare to Care Program uses care managers who provide a direct link between clients and the services and care providers they need. This program offers intense case management to some of South Florida’s most at-risk residents, including persons who are legally incapacitated (within the scope of our guardianship program). Using regular visitation, counseling, service coordination and advocacy, care managers ensure that program participants receive all the services they need as well as dignified and compassionate treatment from other service providers.

**Fees:** Sliding scale available for all services

**Guardianship and Trustee Services**
Guardianship and Protective Services provide guardianship services to incapacitated persons, as well as support services to those serving as guardian for their family member or friend. Sometimes, the court appoints CareSource as guardian when families disagree, or the existing guardian must be removed. Oftentimes, we serve individuals who have no one else willing or able to assist them with their health, financial, or personal care needs. Many Guardianship and Protective Services Consumers also receive Dare to Care Services.

**Fees:** Current court-approved rate (varies by location and judge). Pro bono services are available on a limited basis (depending on current funding).

**Advice & Education Program**
Advice & Education program provides education, training, and guidance to clients, family members, professionals, and the public by sharing our knowledge of the intricacies of the healthcare system, the value of good financial management, and the complexity of guardianship, in order to promote a quality of life for an often exploited population in our community.

**Hours:** 9:00 AM – 5:00 PM (Mon-Fri); 24/7 for emergencies

**Languages:** English & Spanish
SOCIAL SERVICES, con’t.

NORTHWEST FOCAL POINT SENIOR CENTER (954) 977-6556
6009 NW 10th Street
Margate, FL 33063
Fax: (954) 972-6492
Karin Diaz, Project Director
Website: www.nwfp.margatefl.com
Email: kdiaz@margatefl.com

This program provides many activities, including a hot noontime meal and supervision by a nurse. It is administered by the City of Margate.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)
Fees: Accepts Medicaid, sliding scale, and private pay.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER (954) 889-2700
6700 Miramar Parkway
Miramar, FL 33023
Fax: (954) 602-3400
Katrina Davenport, Director of Community Services
Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Broward Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor’s appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center at 8915 Miramar Parkway, Miramar, 33025. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)
TELEPHONE REASSURANCE

BROWARD SHERIFF’S OFFICE

Website: www.sheriff.org

Deerfield Beach
Community Policing Unit
300 NE 2nd Street
Deerfield Beach, FL  33441
Robert Schnakenberg, Chief
TEL:  (954) 480-4300
Fax: (954) 480-4283

Pompano Beach
Community Policing Unit
100 SW 3rd Street
Pompano Beach, FL  33060
Wayne Adkins, Captain
TEL: (954) 786-4201
Fax: (954) 786-2105

Lauderdale Lakes
Crime Prevention Unit
3772 W. Oakland Park Blvd.
Lauderdale Lakes, FL  33311
Andrew Dunbar, Chief
TEL: (954) 497-1692
Fax: (954) 731-0678

Applicants must complete a form listing medical problems and emergency contact information. They will then be asked for a specific time of day, convenient to their needs, to receive an “Are You OK?” call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, “Are You OK?” If all is well, recipients can hang up the telephone. If something is wrong, participants will be told to hang up and dial 911. If there is no answer after four calls, an Alert will sound at the Sheriff’s Department resulting in an officer responding to the individual’s home.

Eligibility:  Age 60 and over, or other persons with special needs

CITY OF COCONUT CREEK POLICE DEPARTMENT  (954) 973-6721
Community Involvement Unit  Fax: (954) 973-6718
4800 W. Copans Road
Coconut Creek, FL  33063
Albert “Butch” Arenal, Chief of Police

Website: www.creekgov.net/police  Email: kmarhland@coconutcreek.gov

Applicants must complete a form provided by the Coconut Creek Police Department, listing medical problems and emergency contact information. They will ask for a convenient time of day, to receive an “Are You OK?” Call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, “Are You OK?” If the recipient is OK, they simply hang up the telephone. If something is wrong, the individual will be told to hang up and dial 911. If there is no answer after four calls, an Alert will sound at the Police Department resulting in an officer responding to the home.
TELEPHONE REASSURANCE, con’t.

Eligibility: Age 60 and over, or persons with special needs

Service contact: Sergeant Kathy Marhland (954) 973-6700

CITY OF HALLANDALE BEACH POLICE DEPARTMENT  (954) 457-1644
400 S Federal Highway
Hallandale Beach, FL 33009
Fax: (954) 457-1665
Sonia Quinones, Chief of Police

Website: www.hallandalebeachfl.gov Email: police_office@hallandalebeachfl.gov

The City's computerized telephone system (R.U.O.K. Program) makes daily contact with Hallandale seniors who are registered with the program.

Office Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

CITY OF HOLLYWOOD POLICE DEPARTMENT  (954) 967-4357
3250 Hollywood Blvd.
Hollywood, FL 33021
Chris O'Brien, Chief of Police

Website: www.hollywoodflpolice.org

Through local Police Departments, this service is designed to call at a pre-determined time every day. A computerized telephone system contacts residents.

Eligibility: Age 60 and over, or other people with special needs

Fees: No set fee

Hours: 24/7

CITY OF LAUDERHILL  (954) 730-3080
4141 NW 16th Street
Lauderhill, FL 33313
Fax: (954) 572-1472
Irvin Kiffin, Director

Website: www.lauderhill-fl.gov Email: terryjohnson@lauderhill-fl.gov

Senior Aides provide personal contact with homebound elders and disabled residents of Lauderhill.

Eligibility: Age 60 and over or any disabled individual

Hours: Community Services: 8:00 AM – 6:00 PM (Mon – Thurs)
TELEPHONE REASSURANCE, con’t.

CITY OF LAUDERHILL  
6279 W Oakland Park Blvd.  
Lauderhill, FL 33313  
(954) 497-4700  
City Hall: (954) 730-3090  
Constance Stanley, Chief of Police  
Website: www.lauderhillpolice.org  
Email: pshaffer@lauderhill-fl.gov

Through local Police Departments, this service is designed to call at a pre-determined time every day. A computerized telephone system contacts residents.

CITY OF LIGHTHOUSE POINT POLICE DEPARTMENT  
3701 NE 22nd Avenue  
Lighthouse Point, FL 33064  
(954) 784-3415  
Fax: (954) 784-3412  
Ross Licatta, Police Chief  
Website: www.lhppd.com  
Email: rboyens@lighthousepoint.com

The Lighthouse Police Department has an automated telephone calling system to call and check on elderly residents (with special needs) at a pre-determined time every day. If the resident fails to answer the automated telephone call, the police are dispatched to check on the welfare of the individual.

Eligibility:  Age 60 and over, or people with special needs

Fees:  No set fee

Hours:  9:00 AM - 2:00 PM (Mon – Thurs)  
Police Dept. access: 24/7

CITY OF PLANTATION POLICE DEPARTMENT  
451 NW 70th Terrace  
Plantation, FL 33317  
(954) 797-2100  
Howard Harrison, Chief of Police  
Website: www.psd.plantation.org  
Email: information@psd.plantation.org

The computerized telephone system accepts and records calls from homebound seniors. If the computer does not receive its daily call, the system notifies an emergency contact number.

Service contact:  Suzanne Plunske, Telecommunications Coordinator
A computerized telephone system contacts homebound Sunrise residents, 7-days a week. The system notifies the Police Department Staff when attempts to make telephone contact are unsuccessful.

Fees: No set fee

**NORTHWEST FOCAL POINT SENIOR CENTER**
(954) 973-0300
6009 NW 10th Street
Fax: (954) 969-0242
Margate, FL 33063

Karin Diaz, Project Director

Website: [www.margatefl.com/government/senior-center.html](http://www.margatefl.com/government/senior-center.html)
Email: karindiaz@margatefl.com

Volunteers provide personal telephone contacts to homebound seniors Monday through Friday.

Fees: No set fee

**TOWN OF DAVIE POLICE DEPARTMENT**
(954) 693-8200
1230 Nob Hill Road
Fax: (954) 693-8335
Davie, FL 33324

Patrick Lynn, Chief of Police

Website: [www.daviepolice.com](http://www.daviepolice.com)
Email: community@daviepolice.com

Applicants must complete a form provided by the Davie Police Department, listing medical problems and emergency contact information. They will ask for a convenient time of day, to receive an “Are you OK?” Call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, “Are you OK?” If the recipient is OK, he simply hangs up the telephone. If something is wrong, the individual will be told to hang up and dial 911. If there is no answer after four calls, an alert will sound at the Police Department resulting in an officer responding to the home.

**Eligibility:** Age 60 and over, and other persons with special
TRANSPORTATION

AMERICAN CANCER SOCIETY  (954) 564-0880
3363 W Commercial Blvd., Suite 100
Fort Lauderdale, FL 33309
Fax: (954) 561-8072
Nancy Strong, Executive Director

Website: www.cancer.org  Email: myra.rancy@cancer.org

The Road to Recovery Program offers transportation to and from cancer treatment in Broward County, for chemotherapy and radiation treatments. For patient transportation and cancer information, call (800) ACS-2345.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
Languages: English and Spanish. Brochures are available in Creole

BROWARD COUNTY TRANSIT  (954) 357-8400, # 2
ADA PARATRANSIT SERVICES (TOPS)  Fax: (954) 357-8345
1 North University Drive
Plantation, FL 33324
Chris Walton, Director

Website: www.broward.org/bct  Email: paratransit@broward.org

Broward County provides Americans with Disabilities Act (ADA) Paratransit Service (TOPS) for persons with disabilities who are unable to use the regular fixed route bus system. Persons, who meet the strict Federal eligibility criteria for ADA paratransit services, will be assigned a PIN number and service eligibility can be from three months to three years. Reapplication is necessary to continue paratransit service.

This transportation is a shared ride van/sedan service with lift/ramp equipped vehicles available for persons in wheelchairs or using scooters.

For current clients: the staff, at a contracted call center, handles all issues relating to trip bookings, from scheduling to late arrivals. Trips should be scheduled before 5:00 pm or sooner, the day before the set appointment.

Hours:
Customer Service: 7:00 AM - 7:45 PM (Mon-Fri)
8:30 AM - 4:45 PM (Sat.)
9:30 AM - 4:30 PM (Holidays)
Paratransit service: 8:00 AM – 7:00 PM (Sun-Mon)

Reservations must be scheduled with the assigned provider at least 1 day in advance. Provider reservation hours are 8:00 am - 5:00 pm, 7 days a week.
Fees: The one-way fare per trip is $3.50 except for nutrition trips to official Broward Meals on Wheels South Florida Sites. Fares must be paid to the driver upon boarding the vehicle. Passengers must have exact fare since the drivers do not make change. Riders going to and from designated nutrition sites, do not pay. Others, who are picked up 15 minutes after the end of the 30-minute pick-up window, do not have to pay for the ride.

Eligibility: Each applicant must submit written forms and have the application verified by a physician. Many applicants will also be required to undergo an in-person functional assessment at a County contracted medical facility.

The Broward Sheriff's Office transports Broward County Baker Act patients to psychiatric facilities, when referred by appropriate agencies. The service is not available for private Baker Acts Clients.

Hours: 6:00 AM - 2:00 PM (Mon-Fri)
After 2:00 PM and on weekends, call (954) 765-4341

This office operates Broward County’s Public Transit Bus Service. Senior Citizens, age 65 and over, are eligible for reduced fares. Passes may be purchased at the Broward Central Bus Terminal, Broward Blvd. at NW 1st Avenue, in Downtown Fort Lauderdale; all Broward County libraries; and select check cashing stores. BCT provides a 95 Express bus service from Southwest Broward County to downtown Miami. Call for more information.

Broward County Transit issues a Reduced Fare Photo ID Card, which identifies the card carrier as being able to purchase and use a discounted pass. These cards may be obtained by mailing a stamped, self-addressed envelope and a copy of a Medicare card, Voter's Registration card, or a Birth Certificate to the address above. In person, a Reduced Fare Photo ID Card may be secured at the Broward Central Bus Terminal, located at Broward Blvd. and NW 1st Avenue, in downtown Fort Lauderdale.
BROWARD COUNTY TRANSPORTATION/ BROWARD COUNTY TRANSIT – con’t.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
Customer service: 7:00 AM - 8:00 PM (Mon-Fri); 8:30 AM - 5:00 PM (Sat & Sun)

Fees: Discounted monthly passes, for unlimited rides, are available for $29 for seniors (age 65 and over) and disabled persons. A reduced all-day pass can be purchased on the bus for $3.00. A one-way reduced fare is $.85 for seniors and disabled persons. 95 Express reduced one-way trip, for seniors (age 65 and over) and disabled persons is $1.15.

Languages: English, Spanish & Creole

Eligibility: Unable to use a fixed-route bus service

CENTER FOR ACTIVE AGING
227 NW 2nd Street
Deerfield Beach, FL 33441

(954) 480-4449
(954) 480-4442
Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com
Email: ddfronzo@deerfield-beach.com

Transportation is offered to ambulatory members of the Focal Point Senior Center. Service is provided to Deerfield Beach, Pompano Beach, Lauderdale-by-the-Sea, Hillsboro Beach, Lighthouse Point, and Sea Ranch Lakes. Limited medical and shopping transportation is available, with two days notice. Preferably, clients will schedule at the time the medical appointment is made.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
Transportation: Shopping trips and medical appointments are scheduled Monday through Thursday.

Hours: 7:30 AM - 4:30 PM (Mon-Fri)
Bus routes: DBE I & II, 8:00 am - 4:00 pm (Mon-Fri)

Fees: No set fee

Eligibility: Age 60 and over

Service Contact: Luis Marmol, Transportation Coordinator (954) 480-4442

CITY OF COCONUT CREEK
CITY HALL
4900 W Copans Road
Coconut Creek, FL 33063

(954) 973-6789
TDD: (954) 973-6700

Website: www.coconutcreek.net
Email: transportation@coconutcreek.net
TRANSPORTATION, con’t.

The City operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coconut Creek area. Passengers are able to connect with other bus services through Broward County Transit.

**Hours:** 8:00 AM – 5:00 PM (Mon-Sat)  
Bus: 6:00 AM - 6:00 PM (Mon-Sat)

**Fees:** Free service within the city; routes connecting to stops outside the city are subject to BCT fares.

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**CITY OF COOPER CITY**  
PARKS AND RECREATION DEPARTMENT  
(954) 434-4300 Ext. #233  
9000 SW 50th Place  
Cooper City, FL 33328  
Christine Garcia, Recreation Director  
Website: [www.coopercityfl.org](http://www.coopercityfl.org)  
Email: gmaggio@coopercityfl.org

A wheelchair accessible minibus is available to provide medical and shopping transportation for senior residents over the age of 62 on Tuesdays and Thursdays. Requests for transportation assistance must be made one week in advance.

**Hours:** 9:00 AM - 5:00 PM (Mon-Fri) (office open for appointments)  
Medical transportation – Tues., Wed. afternoons & Thurs. mornings

**Eligibility:** 62 years and older, must be a resident of Cooper City and annual registration with Cooper City Recreation Department is required. (Must be a Cooper City Resident.)

**Documents:** Photo ID, proof of age, and residency.

**Fees:** No set fee

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**CITY OF CORAL SPRINGS**  
PARKS & RECREATION  
(954) 345-2203  
To schedule transportation: (954) 344-1837  
10150 NW 29th Street  
Coral Springs, FL 33065  
Jacqueline Holloway, Parks and Recreation Coordinator  
Website: [www.coralsprings.org](http://www.coralsprings.org)  
Email: pkjkg@coralsprings.org

Senior Pride is an on-demand paratransit program offering transportation to shopping facilities for senior citizens. Priority is given to those in the greatest economic and social need, with little family or community support when trips are booked to capacity.

The City operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coral Springs area. Passengers are able to connect with other bus services through Broward County Transit.
TRANSPORTATION, con’t.

Eligibility: Coral Springs resident, age 55 and over, who have no other means of transportation. Clients must be able to get on and off the bus without assistance, and must be able to carry their own packages.

Fees: Cost $25.00 per year.

Hours: Office hours: 8:00 AM - 6:00 PM (Mon-Fri) 8:00 AM - 5:00 PM (Sat)

Bus Schedule: 9:00 AM – 4:00 PM (Mon) – residents East of University to grocery store; 9:00 AM – 4:00 PM (Tues) – residents West of University to grocery store; 9:00 AM – 4:00 PM (Wed) – residents east and west of University to Coral Square Mall or local mall for nominal fee; 9:00 AM – 12:00 PM (Thurs) – St. Andrews Towers residents to grocery store; 12:00 PM – 4:00 PM (Thurs) – residents of Country Club, Holiday Village and Sample east of University to grocery store; Fridays – special trips to outside of Coral Springs boundaries (extra charge for these trips)

CITY OF DANIA BEACH (954) 924-6800, #3730 TDD: (954) 925-1388 100 W Dania Beach Boulevard Dania Beach, FL 33004 Mark Fellicetty, Parks Director Website: www.ci.dania-beach.fl.us

The City operates two community bus routes. The service allows passengers to shop, visit, and travel conveniently within the Dania Beach Area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Bus: 9:00 AM – 5:10 PM (Mon-Fri)

Fees: No set fee

CITY OF FORT LAUDERDALE (954) 761-3543 TRANSPORTATION MANAGEMENT ASSOCIATION Fax: (954) 761-1533 305 S Andrews Avenue – Suite 710 Fort Lauderdale, FL 33301 Website: www.suntrolley.com Email: doris@suntrolley.com

The Transportation Management Association operates the Sun Trolley, a shuttle service for the greater downtown Fort Lauderdale area. Just “wave” the trolley down. For more information on all eleven routes, call or visit the website.

Fees: Many rides are free or cost as little as $.50 cents per ride.
TRANSPORTATION, con’t.

CITY OF LAUDERDALE LAKES
SOCIAL SERVICES    (954) 535-2804
4340 NW 36th Street    Fax: (954) 535-2990
Lauderdale Lakes, FL 33319
Erika Lockett, Senior Center Coordinator

Website: www.lauderdalelakes.org

The City of Lauderdale Lakes and Broward County Transit are providing community transportation service. There is no charge for the bus service within the City of Lauderdale Lakes or when connecting with the City of Lauderhill community buses.

Hours:     East/West route 6:30 AM - 6:30 PM (Mon-Fri)
           North/South route 9:00 AM – 7:00 PM (Mon-Fri)

Fees:      No set fee

CITY OF LAUDERHILL
TRANSPORTATION DEPT.    Main: (954) 572-2933
7500 W. Oakland Park Blvd.    Fax: (954) 572-1476
Lauderhill, FL 33313    TDD: (954) 741-0396
Irvin Kiffin, Director

Website: www.lauderhill-fl.gov    Email: klblaides@lauderhill-fl.gov

The City of Lauderhill and Broward County Transit (BCT) are providing community bus service to increase the number of destinations within town limits that can be reached through public transit. The City operates five vehicles throughout the City, which connects with BCT buses and surrounding sister cities. All units are air-conditioned, wheelchair accessible, and meet the American Disabilities Act (ADA).

Hours:     8:00 AM - 4:00 PM (Mon-Fri - office)
           Bus Routes 1 - 4:  6:30 AM - 6:30 PM;
           Bus Route 5:  8:30 AM - 8:30 PM
           Bus Routes 6 & 8: 7 AM - 11 AM

Fees:      No set fee

Community Shuttle Service
The City of Lauderhill Transportation Department offers fixed and limited demand senior transport. Transportation is available for Lauderhill residents to be able to participate in grocery shopping, banking, medical appointments, and to the Lauderhill Senior Center. We have multiple vehicles that provide these trips. Wheelchair accessible vehicle is available for persons who are handicapped. Destinations are restricted within city limits. On October 1, 2012, two new fixed route services called RT#6 and RT#7 were added.

Eligibility: Age on Demand Service is 55 years or older; no age limit on Fixed Route.
TRANSPORTATION, con’t.

Payment Options: Ride tickets are $1.00 per one-way trip. Books of ten tickets are sold for $20.00. Tickets must be purchased either in person or by mail. A self-addressed stamped envelope is required for transactions by mail.

CITY OF LIGHTHOUSE POINT (954) 946-7386
PUBLIC WORKS DEPARTMENT Fax: (954) 946-7932
4730 NE 21st Terrace
Lighthouse Point, FL 33064
Charles Schramm, Public Works Director

Website: www.lighthousepoint.com Email: cshramm@lighthousepoint.com

The City of Lighthouse Point and the Broward County Transit are providing community bus transportation within the city limits. Please call for more information or see the website for schedules.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)
Bus Routes: 9:00 AM - 3:26 PM (Mon-Fri)

Fees: No set fee

CITY OF MARGATE (954) 463-0845
MARGATE INTER-CITY TRANSPORTATION PROGRAM Fax: (954) 463-7099
102 Rock Island Road
Margate, FL 33063
Mark Levette, Director

Website: www.margatefl.com

Mini-buses transport along established routes that extend west to Coral Square Mall in Coral Springs, east to Banks Road, north to Sample Road, and south to SW 11th Street. Mini-bus schedules may be obtained from the transportation office, Margate Library or Margate City Hall or any bus or on the website.

Hours: 7:20 AM - 4:30 PM (Mon-Fri)
7:30 AM - 4:30 PM (Sat)

Bus: 6:10 AM to 6:30 PM (Mon-Sat)

Fees: No set fee

CITY OF NORTH LAUDERDALE (954) 724-7061
PARKS AND RECREATION Fax: (954) 720-2064
701 SW 71st Avenue TDD: (954) 722-8630
North Lauderdale, FL 33068
Michael Sargis, Director of Parks and Recreation

Website: www.nlauderdale.org

The City of North Lauderdale and Broward County Transit (BCT) are providing a community bus service to increase the number of destinations that can be reached through public transit.
TRANSPORTATION, con’t.

All community buses in the City of North Lauderdale are air-conditioned and wheelchair accessible. Riders making connections to any BCT routes are expected to pay the appropriate fees. Route maps are available at City Hall and on the website.

**Hours:** 8:30 AM - 5:00 PM (Mon-Fri)

**Bus:**
- East Bus: 7:30 AM - 11:20 AM and 1:00 PM - 5:50 PM (Tue - Sat)
- West Bus: 7:30 AM - 11:51 AM and 1:30 PM - 5:51 PM (Tue - Sat)

**Fees:** Fare is a 25 cents charge for one-way trip within the City of North Lauderdale. Exact change is required.

**CITY OF PARKLAND**
6600 University Drive
Parkland, FL 33067
(954) 753-5040
Fax: (954) 341-5161
Nancy Morando, Interim City Manager

Website: [www.cityofparkland.org](http://www.cityofparkland.org)
Email: info@cityofparkland.org

The City of Parkland and the Broward County Transit are providing free community bus transportation within the city limits. Please call for more information on bus schedules.

**Fees:** No set fee

**CITY OF PEMBROKE PINES**
Southwest Focal Point Senior Center
Pembroke Pines, FL 33026
(954) 450-6850
Fax: (954) 450-6898
Jay Shechter, Director of Community Services

Website: [www.ppines.com/community/community-transit.html](http://www.ppines.com/community/community-transit.html)
Email: jshechter@ppines.com

The Transportation Division administers the following two programs:

**Nutrition Program**
Individuals participating in the Nutrition Program must be registered clients, age 60 years and older, who do not have access to other forms of transportation. Registration, for transportation service to and from the Center, will be conducted at the Center. Service is offered on an as-needed, first-come, first-serve basis and includes trips to and from the Center, medical/dental appointments, pharmacies, grocery stores, social services agencies, post offices, banks, and Center-sponsored field trips. Transportation, to and from the Center, is provided on a subscription basis. All rides are provided door-to-door.
TRANSPORTATION, con’t.

Community Bus Service (Southwest County)
Community Bus Service is offered in collaboration with the Broward County Mass Transit and operates in conjunction with BCT routes in the service area and neighboring community bus services. There are 7 Community buses and 3 routes. The Gold route runs 40 minutes intermittently and serves areas west of Palm Avenue and east of 184th Avenue Monday – Saturday, 7:00 am – 7:28 pm. The Green Route runs hourly and serves areas west of Pembroke Lakes Mall to US 27 east, Monday – Saturday, 7:38 am – 7:37 pm. Blue East Route and Blue West Routes run 90 minutes and 70 minutes, respectively, and serve areas east of SW 136th Avenue and West of University Drive. All routes run along Pines Blvd.

Eligibility:  Nutrition program – 60 years of age and over; registered client of the center; and no other means of transportation.

Fees:  No set fee

Site Hours:  8:30 AM - 5:00 PM (Mon-Fri)

Languages:  English & Spanish

CITY OF PLANTATION  Tram: (954) 452-2535
PLANNING & ZONING DEPARTMENT  Fax: (954) 797-2793
401 NW 70th Terrace
Plantation, FL 33317  Laurence Leeds, AICP, Director

Website:  www.plantation.org

The City of Plantation and Broward County Transit are providing free community bus service, known as the Plantation Tram with 29 stops.

Hours:  8:00 AM - 4:30 PM (Mon-Fri)
Routes A & B:  7:00 AM - 7:45 PM (Mon-Fri)
Routes A & B:  8:00 AM - 5:00 PM (Sat)

Fees:  .50 cents/ride

CITY OF POMPANO BEACH  (954) 786-4601
100 W Atlantic Boulevard  Fax: (954) 786-4504
Pompano Beach, FL 33060  Dennis Beach, City Manager

Website:  www.pompanobeachfl.gov

The City of Pompano Beach and Broward County Transit are providing free community bus service within the City of Pompano Beach. Calls may be made to secure more information on the Blue Route, Green-East Route, and Green-West Route. All routes leave from E. Pat Larkins Community Center.

Fees:  No set fee
TRANSPORTATION, con’t.

CITY OF SUNRISE DEPARTMENT OF LEISURE SERVICES SPECIAL & COMMUNITY SUPPORT SERVICES
10610 W Oakland Park Boulevard Sunrise, FL 33351

Rosemarie Marco, Director

Website: www.sunrisefl.gov Email: leisureservices@sunrise.gov

Door-to-door medical transportation is provided to Sunrise residents who have no other means of transportation. Service is provided north to University Community Hospital in Tamarac, south to Broward Boulevard, east to State Road 7 (441), and west as far as Sunrise extends. Trips are made by automobiles or a wheelchair accessible van and used for those persons requiring transportation. In addition, a mini-bus system offers transportation along established routes throughout Sunrise. Specific schedule and route information are available through the Leisure Services Department.

Fees:
Medical transportation is $3.00 per round trip
Minibus transportation is .50 cents per trip

Hours:
8:00 AM - 4:00 PM (Mon-Fri)
Medical transportation: 9:00 AM - 1:00 PM (Mon-Fri)
Minibus transportation: 8:00 AM - 2:30 PM (Mon-Fri)

Eligibility:
Must be 62 years of age or physically disabled; a Sunrise resident; no longer able to drive, or to maintain a vehicle in their immediate household; and having difficulty finding reliable, inexpensive transportation to medical appointments.

CITY OF TAMARAC/SOCIAL SERVICES
8601 W Commercial Boulevard Tamarac, FL 33321

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org Email: rosec@tamarac.org

The City of Tamarac and the Broward County Transit operate a community bus service for the City of Tamarac. People should call for more information on routes and schedules. Paratransit services are available for Tamarac residents who are 60 years and older or disabled within the City of Tamarac city limits only for medical and marketing purposes. Three month or six month memberships are available. An application is needed and disability will be screened for eligibility.

Hours:
8:00 AM - 3:30 PM (Mon-Fri), Site Hours: 9:00 AM – 5:00 PM (Mon – Fri)

Fees:
Community Bus is .50 cents per one-way trip.
Paratransit is $30 for 3 months, or $40 for 6 months.

Eligibility:
Paratransit services – City of Tamarac residents; proof of disability if under 60 years old.
TRANSPORTATION, con’t.

CITY OF WILTON MANORS
LEISURE SERVICES DEPARTMENT (954) 390-2130
2020 Wilton Drive
Wilton Manors, FL 33305
Fax: (954) 390-2138
Patrick Cann, Director
Website: www.wiltonmanors.com  Email: info@wiltonmanors.com

The City of Wilton Manors and Broward County Transit operate a community bus that will stop at various locations, including City Hall, Hagen Park, 26 Street Shopping Center, Coral Ridge Mall, the movie theatre, Five Points Shopping Center, Island City Park Reserve, the library, Publix, Donn Eisele Park, and Manor Grove. For more information, please call or visit the website. The bus is air-conditioned, wheelchair accessible, and has bike racks.

Door-to-door transportation is offered to senior residents to medical appointments and for shopping. Destinations must be within a 5-mile radius of Hagen Park, at 2020 Wilton Drive.

Hours: 8:00 AM - 5:00 PM (Mon-Fri – Office)
8:00 AM-12:00 PM (Sat-Office)
Bus: 8:30 AM - 4:25 PM (Tue – Sat – every 60 min)
8:00 PM - 11:55 PM (Thurs – Sat – every 30 min)
Medical Transportation – mornings on Mon, Tues, Thurs, Fri, afternoons on Tues & Fri
Shopping Transportation - Wed

Fees: Community bus is free of charge.
Medical/shopping transportation is $1.00 round trip

FLORIDA COMMISSION FOR THE TRANSPORTATION (800) 983-2435
DISADVANTAGED (CTD) Admin: (850) 410-5700
2740 Centerview Drive, #1A Fax: (850) 410-5752
Tallahassee, FL 32301
Steve Holmes, Executive Director
Website: www.dot.state.fl.us/ctd  Email: Steve.Holmes@dot.state.fl.us

The CTD ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons. A helpline is provided for consumers with an avenue to voice concerns about the coordinated transportation system and also as a means to provide information about the program.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English and Spanish.

Eligibility: All low-income individuals who need transportation services, elderly, and people with disabilities.
TRANSPORTATION, con’t.

LOGISTICARE SOLUTIONS, INC.    (866) 698-8457
8600 NW 36th Street, Suite 600
Miami, FL 33166
Fax: (305) 471-0441
Alex Batista, General Manager
Website: www.logisticare.com
Email: alexb@logisticare.com
LogisticCare Solutions manages non-emergency transportation programs for various clients, primarily HMO’s, PSN’s, and the Commission for the Transportation Disadvantaged. A three day notice is required.

Hours:     8:00 AM - 5:00 PM (Mon-Fri)

NORTHWEST FEDERATED WOMEN’S CLUB OF BROWARD COUNTY   (954) 714-3500
2185 NW 19th Street
Fort Lauderdale, FL 33311
Fax: (954) 714-3507
Sandra Hunter, Project Director
Email: Sandrah1223@gmail.com
Transportation is provided to members of the Senior Center, to and from the Center. Special trips are provided for members of the Senior Center to events, luncheon outings, Walmart, Dollar Store, and other social events. In addition, trips are provided for members of the Senior Center to doctors’ appointments and to pick up medication whenever necessary.

Hours:     8:30 AM – 5:00 PM (Mon-Fri)
Eligibility: Clients must be registered with the Center.

NORTHWEST FOCAL POINT SENIOR CENTER     (954) 977-0300
6009 NW 10th Street
Margate, FL 33063
Fax: (954) 969-0242
Terry Lieberman, Transportation Director
Karin Diaz, Project Director
Website: nwfp.margatefl.com
Email: seniorcenter@margatefl.com
Limited shopping transportation is offered to members of the senior center. Service is available to Publix, Winn Dixie, Walmart, and Penn Dutch, all located within Margate. Three days notice is needed to schedule trips for medical appointments. Elders must be registered with the Senior Center.

Hours:     9:00 AM - 11:00 AM (Mon-Fri to make appointments)
           Shopping transportation 9:45 AM - 10:45 AM (Mon-Fri)
           Medical transportation for Margate residents only; 9:30 AM - 12 PM (Mon-Fri)
           Transportation to and from the Center, one week notice is required.

Fees:        Donations accepted
TRANSPORTATION, con’t.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER
6700 Miramar Parkway
Miramar, FL 33023
Katrina Davenport, Director of Community Services
Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center at 8915 Miramar Parkway in Miramar, 33025. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

SOUTH CENTRAL/SOUTH EAST FOCAL POINT
SUNSET LAKES COMMUNITY CENTER
2801 SW 186th Avenue
Miramar, FL 33029
Katrina Davenport, Director of Community Services
Website: www.ci.miramar.fl.us

Limited bus transportation service for mall shopping, recreation trips, libraries, post offices, pharmacies, and medical appointments is provided to senior residents. The bus is wheelchair accessible. Transportation must be scheduled at least one day in advance.

Hours: 8:00 AM - 2:30 PM (Mon-Fri) Bus: 8:00 AM - 2:30 PM (Mon-Fri)
Medical transportation is offered Mon – Fri
Grocery shopping is provided weekly; 1:30 PM (Wed)

Fees: Contributions are gratefully accepted.

Eligibility: Age 60 and over
The Town of Davie and Broward County Transit (BCT) are providing two community bus service routes (East and West) to increase the number of destinations within the town limits that can be reached through public transit.

**Hours:**
- Green (East) Route: 7:00 AM - 7:54 PM (Mon-Fri) and 8:00 AM - 4:45 PM (Sat/Sun)
- Blue (West) Route: 5:50 AM - 7:40 PM (Mon-Fri); and 8:00 AM - 6:05 PM (Sat/Sun)

**Fees:** No set fee

**Senior Grocery Shopping**  
Davie Pine Island Park Multipurpose Center  
3801 S. Pine Island Road  
Davie, FL 33328

David Flaherty, Director

Transportation is available for Davie residents, who require assistance with getting to and from the grocery store. Trips are made to Publix located at University Drive/Griffin Road, or Pine Island/State Route 84. This door-to-door service is available every other week.

**Hours:** 9:00 AM - 12:00 PM (Mon-Fri)

**Eligibility:** Age 60 and over; Davie resident

**Fees:** $2.00 per round trip

**Service contact:** Hilda Testa, Senior Recreation Leader (954) 797-2082, Hilda_Testa@davie-fl.gov

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**TOWN OF HILLSBORO BEACH (954) 427-4011**  
1210 Hillsboro Mile  
Hillsboro Beach, FL 33062

David Fernandez, Project Director

**Website:** [www.townofhillsborobeach.com](http://www.townofhillsborobeach.com)  
**Email:** clerk@townofhillsborough.com
TRANSPORTATION, con’t.

The City operates a community bus route. The service allows passengers to shop, visit, and travel from Hillsboro Mile to 14th Causeway, north on Federal Highway and return via Hillsboro Boulevard. Four large shopping areas provide access to services. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 9:00 AM – 4:50 PM (Mon-Fri)

Fees: No set fees

TOWN OF LAUDERDALE-BY-THE-SEA
4501 Ocean Drive
Lauderdale-By-The-Sea, FL 33308
(954) 640-4200
Fax: (954) 640-4236
Karen Gates, Senior Office Specialist

Website: www.lauderdalebythesea-fl.gov
Email: Kareng@lbts-fl.gov

The Town of Lauderdale-By-The-Sea and Broward County Transit are providing community transportation service (Pelican Hopper) within the town limits that can be reached through public transit. The community bus stops at three locations that connect with the Fort Lauderdale Galt/North Beach community bus. Please call for bus schedule or view it on our website.

Hours: 9:00 AM - 5:25 PM (Mon-Fri)
10:00 AM - 7:55 PM (Sat)
8:00 AM - 6:00 PM (Sun)
The community bus travels every 45 minutes with assigned stops, including three locations connecting with the Fort Lauderdale Galt/North Beach Community Bus.

Fees: No set fee
Veterans Directed Home and Community Based Services
The Veteran Directed Home and Community Based Services (VD-HCBS) Program provides qualifying Veterans the opportunity to hire workers and vendors to assist with their daily care needs; such as personal care (bathing, grooming, dressing, etc.); house cleaning, laundry, meal preparation, shopping, and other household chores. Veterans will make purchases and receive services under a monthly program budget plan to help maintain their independence, thereby avoiding the need to go to a nursing home or other long-term care facility.

**Hours:** 8:00 AM – 5:00 PM (Mon-Fri)

**Eligibility:** Veteran must first be enrolled by the VA for health care, have a VA primary care team, and meet the admission criteria for the VC-HCBS program; and receive a referral from the Miami Veteran’s Administration Medical Center (VAMC) for the program.

**Fees:** No set fee

**Languages:** English, Spanish, and Creole

Broward County Elderly and Veterans Services Division

Veterans Services Division offers assistance to veterans, their dependents and dependent survivors, regardless of age or other identifying status. Services include: Intake and claims benefits processing; outreach; and information and referral services.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Languages:** English, Spanish, Creole, French, Portuguese, Italian, Tagalog (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.
VETERANS SERVICES, con’t.

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS     (305) 575-7000
MEDICAL CENTER (VAMC) Toll Free: (888) 276-1785
1201 NW 16th Street Fax: (305) 575-3232
Miami, FL 33125

Website: www.miami.va.gov

The Center serves as an AIDS/HIV Center, a Prosthetic Treatment Center spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Languages: English & Spanish

FORT LAUDERDALE VET CENTER     (954) 714-2381
MEDICAL CENTER Fax: (954) 714-2386
3666 W. Oakland Park Blvd.
Lauderdale Lakes, FL 33311

Website: www.miami.va.gov

Pompano Beach Vet Center  Miami Vet Center
2300 W. Sample Rd, Suite 102  8280 NW 27th Street, Ste. 511
Pompano Beach, FL 33073  Miami, FL 33122
Telephone: (954) 984-1669  Telephone: (305) 718-3712

Anyone, who served in a combat zone and received a campaign ribbon (Vietnam, Southwest Asia, OEF, OIF, etc.), is eligible for Vet Center Services. Family members are also eligible for services to deal with military related issues. In addition, parents, siblings, spouses, and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty. Vet Center Services include outreach, individual, group, marital, and family counseling, bereavement counseling, medical referrals, VA benefits assistance, employment counseling, alcohol & drug assessment and referral, information and referral to community resources and community education.

Hours: 8:00 AM - 4:30 PM (Mon-Fri). Upon request, the Vet Center will provide services after normal work hours and/or on weekends.
VETERANS SERVICES, con’t.

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS
BROWARD COUNTY VETERANS ADMINISTRATION CLINIC

9800 W. Commercial Blvd.
Sunrise, FL  33351
Phillip Greenberg, Chief Medical Officer

Website:  www.miami.va.gov

Each veteran will have his/her health care concerns handled by our primary care teams who will then become their personal medical provider. The clinic provides primary care, electrocardiogram (EKG), laboratory, ancillary testing, internal medicine, radiology, women’s health care, medication management and monitoring, vaccinations, alcohol and drug screening, and pharmaceuticals. Outpatient and day treatment mental health programs are available through the clinic.

Clinic Hours:  8:00 AM - 4:30 PM (Mon-Fri)

Eligibility:  Veteran; honorably discharged only. Veterans must present discharge papers (DD-214) for eligibility.

Fees:  Sliding scale; private insurance; costs for in-home services are covered under Veteran’s Benefits for service-connected veterans. Others pay a deductible fee.

Languages:  English; Spanish; and Creole

United States Department of Veterans Affairs Outpatient clinics

DEERFIELD BEACH COMMUNITY-BASED
2100 SW 10th Street
Deerfield Beach, FL 33442
TEL: (954) 570-5572
Fax: (954) 570-6200

HOLLYWOOD COMMUNITY-BASED
3702 Washington Street, Suite 201
Hollywood, FL 33021
TEL: (954) 986-1811
Fax: (954) 986-9452

PEMBROKE PINES COMMUNITY-BASED
7369 Sheridan Street, Suite 102
Pembroke Pines, FL  33024
TEL: (954) 894-1668
Fax: (954) 894-6670
VET ASSIST  
South Florida Location  Phone: (954) 857-6980  
447 NW 118th Way  Fax: (954) 752-7741  
Coral Springs, FL 33071  Barry Appel, Regional Director  
Website: www.veteranshomecare.com  Email: bappel@veteranshomecare.com  

Vet Assist helps veterans or their surviving spouses, who qualify for a special Department of Veterans Affairs (VA) Benefit called Aid & Attendance, to stay in their own homes and receive assistance with activities of daily living. The program assists in the application process, including helping the veteran assemble and file all necessary paperwork. The Staff also provides home care workers, schedule and oversee care. In addition, after the application has been submitted, Vet Assist covers home care costs until the pension request is approved and VA reimbursement begins. There are no out-of-pocket costs to the applicant.

**Eligibility:** Must be a veteran of the U.S. Armed Forces, or a surviving spouse of a veteran. Must be age 65 and over or disabled (SSI); the disabilities must not be service related.

**Documents:** Military Honorable Discharge or service number for veterans; marriage certificate and veteran’s death certificate for surviving spouse.

**Hours:** 9:00 AM – 6:00 PM (Mon-Fri)

**Languages:** English & Spanish

**Fees:** No fee to the veteran or their families
VOLUNTEERS

AGING AND DISABILITY RESOURCE CENTER OF BROWARD (ADRC) (954) 745-9779
5300 N Hiatus Road
Sunrise, FL 33351
Fax: (954) 745-9566
TDD: (954) 745-5689
Website: www.adrcbroward.org
Email: info@adrcbroward.org

Program: Living Healthy Program (LHP) Tomando Control de Su Salud (TCS)
Volunteer leaders are needed for the Chronic Disease Self Management Program (Living Healthy Program/Tomando Control De Su Salud). The Project is looking for people who are motivated to help themselves and to assist others to manage chronic health conditions. No prior teaching experience is necessary, and a mandatory four-day Peer Leader Training Course is provided free of charge.

After completing the training course, qualifying individuals will be certified to co-facilitate “Living Healthy” workshops in your community. Each workshop is once a week for 6 weeks, 2 ½ hours duration.

Program: Diabetes Self Management Program:
Volunteer leaders are needed for the Diabetes Self Management Program. The project is looking for people who are motivated to help themselves and to assist others to manage chronic health conditions. No prior teaching experience is necessary, and a mandatory four-day Peer Leader Training Course is provided free of charge.

After completing the training course, qualifying individuals will be certified to co-facilitate Diabetes Self-Management workshops in your community. Each workshop is once a week for 6 weeks, 2 1/2 hours duration.

Program: Matter of Balance (MOB)/Asunto De Equilibrio (ADE)
Volunteer leaders are needed for the Fall Prevention Program (Matter of Balance). The ADRC is looking for people who are interested in working with older adults; have the ability to perform range of motion and low-level endurance exercises; and the ability to carry up to 20 lbs. The volunteer will have to attend eight hours of coach training and merit a Matter of Balance Certification; attend eight hours of coach training and earn a Matter of Balance Certification; attend 2 ½ hours of facilitator training annually; and agree to facilitate two Matter of Balance classes within one year of certification.

Each workshop is once a week for 8 weeks, 2 hours duration.

Eligibility: 18 and over
Fees: No set fee
Languages: English and Spanish
Hours: 8:00 AM – 5:00 PM (Mon-Fri)
VOLUNTEERS, con’t.

AARP (STATE OFFICE)  (866) 595-7678
3350 SW 148th Avenue, Suite 120
Miramar, FL  33027
Driver Course/Tax Aide: (888) 227-7669
Fax: (954) 438-7871
Odette Bragg, Director

Website: www.aarp.org  Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities.

Hours:  9:00 AM – 5:00 PM (Mon-Fri)

AMERICAN RED CROSS  (954) 797-3800
BROWARD COUNTY CHAPTER  Fax: (954) 797-1860
600 NE 3rd Ave.
Ft. Lauderdale, FL 33304  John Karr, Chief Executive Officer

Website: www.browardredcross.org  Email: browardredcross@usa.redcross.org

People know that they can rely on the American Red Cross to be there for them when disaster strikes. The Red Cross meets victims’ immediate emergency needs through the help of trained volunteers. New volunteers are always needed. Specialized opportunities exist for licensed mental health professionals, nurses, and other health professionals. Volunteer hours are flexible. Training is available in shelter management, feeding operations, client casework, driving emergency vehicles, working with other emergency response agencies to coordinate relief efforts, keeping records, recruiting staff, and setting up technological equipment for relief operations. The website may be visited at www.volunteermatch.org/search/org44684.jsp to view volunteer opportunities.

Hours:  8:30 AM - 5:00 PM (Mon-Fri)

Fees:  Course specific fees.

HABITAT FOR HUMANITY OF BROWARD COUNTY  (954) 396-3030
3564 North Ocean Blvd.
Fort Lauderdale, FL  33308
Fax: (954) 396-3050
Don Kula, Director of Construction & Architect

Website:  www.habitatbroward.org

Habitat for Humanity seeks volunteers with skills, as well as compassion. Some of the volunteers are skilled labor, while others just have good hearts and willing hands to assist.
VOLUNTEERS, con’t.

Eligibility: Construction volunteers must be age 16 or older

Service Contact: Eliot Imhosf, Volunteer Coordinator
Eliot@habitatbroward.org

Hours: 9 AM - 6 PM (Mon-Fri)

HABITAT RE-STORE
505 West Broward Blvd.
Fort Lauderdale, FL 33312

Service Contact: Eliot Imhosf, Volunteer Coordinator, Eliot@habitatbroward.org

Hours: 9 AM - 6 PM (Mon-Fri)

Volunteers for the Re-Store are responsible for answering phones and scheduling the pickup of a donation. Other tasks include pricing donated items, stocking shelves, and assisting customers.

Eligibility: Re-Store Volunteers must be 16 or older

Service Contact: Eliot Imhosf, Volunteer Coordinator, Eliot@habitatbroward.org

Hours: 9:30 AM - 6:00 PM (Mon-Fri)
8:00 AM - 6:00 PM (Sat)

HANDS-ON BROWARD
5815-A North Andrews
Fort Lauderdale, FL 33309

Main: (954) 233-1300
Fax: (954) 233-1292

Website: www.handsonbroward.org
Email: contactus@handsonbroward.org

This agency recruits, trains, and places volunteers in social service agencies and organizations in Broward County. Volunteer opportunities are available on our website.

Hours: 8:30 AM – 5:00 PM

Fees: No set fee

Languages: English & Spanish

Disaster Response Team Training
Hands-on Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both Hands-on Broward or your place of business or worship.
VOLUNTEERS, con’t.

HOPE OUTREACH CENTER
4700 SW 64th Avenue, Suite A
Davie, FL 33314

Helen Shinners, Executive Director
Website: www.hopeoutreachfl.org
Email: info@hopeoutreachfl.org

HOPE volunteers spend time visiting people who are elderly/homebound. They may also assist with transportation, light housekeeping, errands, and telephone reassurance.

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

HUMAN SERVICES NETWORK, INC.
d/b/a: MEALS ON WHEELS SOUTH FLORIDA
451 N. State Road 7
Plantation, FL 33317

Mark Adler, Executive Director
Website: mowsoflo.org
Email: info@mowsoflo.org

Meals on Wheels South Florida delivers meal packages to 1,300 homes each week. Volunteers provide 80% of these deliveries. Each volunteer delivers meals in the area around his work or home. Substitute delivery volunteers are in demand during the summer and holiday vacation seasons. Volunteers are also needed for assistance with clerical, fundraising, speaker’s bureau, graphic design, social networking, and the Board of Directors. A traffic court community service referral program and high school community service hours are accepted for volunteer work. Volunteers for community assistance for homebound seniors such as cleaning yard debris, installing ramps, fixing windows, and cleaning interiors are needed for “do it in a day” opportunities.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Eligibility: Volunteers’ own transportation is required. If you are driving, you must have a valid driver’s license and proof of insurance. Light to moderate lifting is required to handle food packages. Level II Livescan background checks are required for adults 18 years and older. Parental permission is required for children and students under the age of 18 to volunteer.

Languages: English, Spanish, and Creole

SOUTH FLORIDA INSTITUTE ON AGING, INC
2038 N. Dixie Highway, Ste 201
Wilton Manors, FL 33305

Peter Kaldes, President/CEO
Website: www.thesofia.org
Email: info@thesofia.org
South Florida Institute on Aging is the premier organization for older adults who want to remain active, healthy, and involved in their communities by contributing time to improve the living of others. Its mission is to impact and enrich our community by engaging individuals through service to meet critical needs of children, adults, and nonprofits in Broward County. The programs include: Foster Grandparents; Dropout Prevention; Senior Companions; Respite for Caregivers; RSVP (Retired and Senior Volunteer Program); Encore Connect; and Executive Service Corps.

**Hours:** 8:00 AM - 5:00 PM (Mon-Fri)

**Eligibility:** For Senior Companion and Foster Grandparent Programs, the volunteer must be 55 years of age or older; and have an income below $21,660 annually to be eligible for the tax free stipend. For all other programs, the volunteer must be 55 years of age or older and income is not a factor.

**Languages:** English, Spanish, Creole, and French.

**Program: Executive Service Corps (ESC)**
The Executive Service Corps (ESC) is a unique and powerful resource for nonprofit organizations in Broward County. ESC’s mission is to help improve the effectiveness and efficiency of nonprofit organizations by having retired executives from major companies provide pro-bono consulting services to nonprofit organizations throughout Broward County.

**Eligibility:** Volunteers must be 55 years of age and older and provide a resume to the Program Director. The Program Director will arrange for a face-to-face interview to determine if the volunteer’s skills would be appropriate for the types of projects that nonprofits are requesting assistance with.

**Service Contact:** Jamie Magloire, Program Director (954) 484-7117, Ext. 115, jmagloire@thesofia.org

**Program: Foster Grandparent/Dropout Prevention Program**
Foster Grandparents is a program for volunteers who are trained to provide support and services to children and youth with special needs through tutoring and mentoring in elementary schools, libraries, childcare centers, and juvenile detention center settings. Foster Grandparent Volunteers are needed in elementary grades to improve reading scores. The Foster Grandparent Volunteers will increase students’ opportunities to read, and assist them to improve their reading, through extra one-on-one assistance and support. Volunteers typically volunteer 15-20 hours weekly. If the volunteer is eligible, they may receive a stipend of $2.65 per volunteer hours of service.

**Eligibility:** The volunteer must be 55 years of age or older; no longer employed in the regular workforce; determined by a physical examination to be capable of serving without detriment to either themselves or the client served; willing to accept supervision and change in assignments as required; serve 15-20 hours each week; and attend a four (4) hour training/education session each month.

**Service Contact:** Jeannette Cohen (954) 484-7117, Ext. 104, jcohen@thesofia.org
VOLUNTEERS, con’t.

Program: Senior Companion Program/ Respite for Caregivers (R.E.L.I.E.F.) Program
The Senior Companion Program provides companionship to lonely and frail elderly in their own homes. The volunteers are low income seniors who receive an hourly stipend of $2.65/hr. to defray expenses of volunteering (at least 15 hours per week), mileage reimbursement, meal allowance, an annual physical, and supplemental accident insurance. The stipend does not affect the volunteer’s eligibility for any other governmental benefits.

The Respite for Caregivers (R.E.L.I.E.F.) Program provides in-home respite for individuals caring for their loved ones age 60 and over. Senior volunteers who qualify may receive an hourly stipend (which does not affect other government benefits), mileage reimbursement, meal allowance, annual physical, and supplemental accident insurance.

Eligibility: 55 and over; and 200% of poverty level

Service Contact: Pamela Carre (954) 484-7117, Ext. 108

Languages: English, Spanish, and Creole

LUPUS FOUNDATION OF AMERICA
SOUTHEAST FLORIDA CHAPTER
2300 High Ridge Rd., Suite 375
Boynton Beach, FL 33426

(855) 905-8787
Main: (561) 279-8606
Fax: (561) 935-1435

Amy Yalden, President/Executive Director

Website: www.lupusfl.org
Email: info@lupusfl.org

The Lupus Foundation needs: volunteers for Health Fairs (knowledge about lupus and the ability to communicate about it); Creole and Spanish speaking volunteers to work with Haitian and Spanish populations answering questions about lupus; general office work to help with the mailings; and computer software expertise (someone to give additional training on the Microsoft Access Program); volunteers for the walks, help with set-up and tear-down, assisting in different tent areas. Please visit www.lupus.org/florida/pages/volunteer and complete the volunteer form, if interested.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English & Spanish

SENIORS VS. CRIME PROJECT
Office of the Attorney General
1515 N. Flagler Drive, Suite 900
West Palm Beach, FL 33401

(800) 203-3099
Fax: (561) 585-8487

Wayne Picone, Regional Director

Website: www.seniorsvscrime.com
Email: svc@seniorsvscrime.com
VOLUNTEERS, con’t.

Volunteers through the Senior Sleuths Program work in offices throughout the state. Senior Sleuths’ Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.

**COOPER CITY OFFICE**
10580 Stirling Road  
Cooper City, FL 33026  
Noreen Gillman, Manager  
TEL: (954) 441-8339  

**Coral Springs Office**
10000 N.W. 29th Street  
Coral Springs, FL 33065  
Phil Barbell, Manager  
TEL: (954) 340-4168  
Email: seniorvscrime@coralsprings.org  

**Hours:**  
10:00 AM - 12:00 PM (Mon)  
12:00 PM - 3:00 PM (Thurs)

**SERVICE CORPS OF RETIRED EXECUTIVES (SCORE)**  
**BROWARD SCORE CHAPTER 17**  
299 E Broward Boulevard, Suite 123  
Fort Lauderdale, FL 33301  
George Gremse, Chairman  
TEL: (954) 356-7263  
Fax: (954) 356-7145  

**Website:** www.browardscore.org  
**Email:** mail@browardscore.org

SCORE Volunteers are retired executives and business owners with special skills who provide counseling, regarding organizational skills of personnel, management, and small business loans to small business owners and companies.  

**Hours:**  
10:00 AM - 2:00 PM (Mon-Thurs)  

**Fees:**  
No fee for individual counseling; some workshops or seminars have a small fee.

**UNITED WAY OF BROWARD COUNTY**  
1300 S Andrews Avenue  
Fort Lauderdale, FL 33316  
Kathleen Cannon, LCSW, President/CEO  
TEL: (954) 462-4850  
Fax: (954) 462-4877  

**Website:** www.unitedwaybroward.org  
**Email:** uwbc@unitedwaybroward.org

United Way is the organization with prime responsibilities of raising and disbursing monies to help improve the health and welfare of community residents. Volunteers are utilized for the fund-raising campaign as well as for the Budget and Admissions Committee. Over 50 social service agencies receive United Way Funds. Counseling in Spanish is available.

**Hours:**  
8:30 AM - 5:00 PM

**Languages:** English and Spanish.
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