

DIRECTORY OF COMMUNITY RESOURCES FOR BROWARD COUNTY SENIOR CITIZENS



Aging & Disability Resource Center of Broward County

5300 Hiatus Road

Sunrise, FL 33351

(two blocks south of Commercial Boulevard)



2019-20

***An Aging & Disability Resource Center and
Memorial Healthcare System Production***

FOREWARD

Welcome to sharing our Senior Resource Directory!

Our county is the year-round home to over 451,000 elders. Many retired to South Florida from other parts of the nation, when they were well, self-sufficient, and a major contributing force to the economy. Others were experiencing declining health and seeking a warmer climate. Many arrived as a couple and suffered the loss of a spouse with the progression of time.

Since its incorporation, in 1974, as the first Area Agency on Aging (AAA) in Florida, and one of the initially designated entities in the nation, the Areawide Council on Aging has planned, coordinated, and funded services beneficial to our elders. Employing Federal Older Americans Act, State Community Care for the Elderly, Home Care for the Elderly, and Alzheimer's disease Initiative Allocations, along with local matching monies, the non-profit 501(c)(3) organization employs needs assessment data and sponsors public hearings to secure input in its planning processes.

The AAA provides and funds programs such as Adult Day Care, Transportation, Home Delivered and Congregate Meals, Health and Wellness Classes, Home Repairs, Legal Services, Respite Care, Elder Abuse Education and Training, and more. In addition, through the Aging and Disability Resource Center (ADRC) we serve as a "one-stop shopping" entity, providing extensive information, referral, and benefits counseling, along with a website for elders, caregivers, professionals, and others seeking assistance pertinent to senior issues.

Our website may be accessed at www.adrcbroward.org, and our Elder Helpline may be reached at 954-745-9779. Serving Health Insurance Needs of Elders (SHINE) Volunteers are stationed in our administrative offices, as well as other locations, countywide, where older persons congregate. They provide sage advice to seniors seeking health insurance counseling.

Our Staff is working industriously to update the Resource Directory. Kindly contact the ADRC at 954-745-9567 with any changes or updates.

Our partnership with Memorial Healthcare System has provided us the financial resources to cover some of the costs associated with producing the Resource Directory. Sales of the document are of vital importance to our nonprofit 501(c)(3) organization, which is committed toward assuring that program information is updated on a continuum throughout the year. We thank Memorial for their commitment to supporting the ADRC and seniors in our community. Since its inception in 1953, Memorial Healthcare System has been a leader in providing high quality health care services to South Florida residents. Today, it is one of the largest public healthcare systems in the nation and highly regarded for its exceptional patient and family-centered care.

Charlotte Mather-Taylor, Executive Director
Aging and Disability Resource Center

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AIDS/HIV PROGRAMS

BROWARD COUNTY HEALTH DEPARTMENT **PAUL HUGHES HEALTH CENTER**

(954) 467-4700

205 NW 6th Avenue
Pompano Beach, FL 33060

Paula Thaqui, Director

Website: www.broward.floridahealth.gov

Email: paula.thaqui@flhealth.gov

The Ryan White Program is a federal program that provides AIDS/HIV related health services. The program assists those who do not have sufficient health coverage or financial resources for coping and have HIV disease.

Eligibility: To be eligible, you must be HIV positive; a Broward County resident; and meet income requirements that vary by service from 300% to 400% of the Federal Poverty Level.

Fees: Ryan White Part A; Medicaid and Medicare Part B

BROWARD HOUSE

(954) 522-4749

417 S.E. 18th Court
Fort Lauderdale, FL 33316

Fax: (954) 522-9357

Stacy Hyde, Chief Executive Officer

Website: www.browardhouse.org

Email: shyde@browardhouse.org

Wilton Manors Client Service Center
2800 Andrews Avenue
Wilton Manors, Florida 33311

Service/Intake: (954) 568-7373
Fax: (954) 563-5923

Behavioral Health Center
501 SE 18th Court
Fort Lauderdale, FL 33316

Service/Intake: (954) 523-9454
Fax: (954) 523-7622

Broward House provides case management, assisted and independent housing, substance abuse and mental health counseling, prevention and intervention, medical services, and advocacy to those living with HIV and other major health issues.

Office Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

AIDS PROGRAMS, con't.

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS MEDICAL CENTER (VAMC)

1201 NW 16th Street
Miami, FL 33125

(305) 575-3583
Toll Free: (888) 276-1785
Fax: (305) 575-3232

Website: www.miami.va.gov

The Center serves as an AIDS/HIV Center, a Prosthetic Treatment Center for spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Office Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Languages: English & Spanish

CITY OF HALLANDALE BEACH/HUMAN SERVICES DEPT.

Austin Hepburn Center
1000 NW 8th Avenue
Hallandale Beach, FL 33009

(954) 457-1460
Fax: (954) 457-1305

Beverly Sanders-Mayweather, Director

Website: www.hallandalebeachfl.gov **Email:** Human_Services_Office@hallandalebeachfl.gov

HIV testing is conducted by Care Resources of South Florida every first and third Wednesday of each month.

Office Hours: 10:00 AM - 6:00 PM

Fees: No set fee

Documents: ID required

Languages: English, Spanish & Creole

MOUNT OLIVE DEVELOPMENT CORPORATION

401 NW 9th Avenue
Fort Lauderdale, FL 33311

(954) 767-9919
Fax: (954) 522-2423

Dr. Rosalind Osgood, President/CEO

Website: www.mountolivemodco.org

Email: modco@bellsouth.net

MODCO provides the following services for people living with AIDS/HIV: housing and medical case management; affordable housing; emergency short term support housing (up to 60 days); shared housing; single family housing; adult independent living facility; HIV outreach and testing; and support groups.

AIDS PROGRAMS, con't.

Eligibility: Diagnosis of AIDS/HIV

OUT OF THE CLOSET THRIFT STORE

2097 Wilton Drive
Wilton Manors, Florida 33305

(954) 358-5580

Fax: (954) 358-5581

HIV Testing: (954) 303-6148

Website: www.outofthecloset.org

Email: 2pickitup@outofthecloset.org

Out of the Closet is owned and operated by the AIDS Healthcare Foundation. Your donations to Out of the Closet Thrift Stores, help in the fight against HIV and AIDS. Items, in salable condition, generate tax-free sales, which in turn fund life-saving medical care.

This location offers free confidential HIV testing and counseling. The testing site provides confidential testing services utilizing the OraQuick Advanced Rapid HIV Antibody Test. A blood sample is taken, by a simple finger-stick procedure, and the test is processed in about 20 minutes. While you wait, counselors will address any questions people have about HIV transmission, as well as advise about protecting yourself and your partner(s) from future infection.

Office Hours: HIV Testing: 10:30 AM - 7:00 PM, (Mon-Fri), 12:00 PM - 7:00 PM (Sat);
12:00 PM - 6:00 PM (Sun)

Fees: Free service for HIV testing and counseling

POVERELLO CENTER

2056 N. Dixie Hwy
Wilton Manors, FL 33305

(954) 561-3663

Fax: (954) 566-7868

Thomas Pietrogallo, CEO

Website: www.poverello.org

The center provides a weekly food box for AIDS/HIV patients.

Office Hours: The food bank is available Monday through Friday, 9:00 AM - 5:00 PM; A thrift store operates Monday through Saturday, from 10:00 AM - 7:00 PM, providing clothing, etc. to clients. Except the first Saturday of the month, 9:00 AM - 6:00 PM

Languages: English, Spanish, French, and Creole.

Fees: No set fee

Eligibility: Approval is made by the Center's intake officer, through verifying required data from personal information, doctor's notes, and other resources.

AIDS PROGRAMS, con't.

SUNSERVE

2312 Wilton Drive
Wilton Manors, FL 33305

(954) 764-5150

Fax: (954) 764-5143

Mark Ketcham, Executive Director

Website: www.sunserve.org

Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. They are targeted to benefit the Lesbian, Gay, Bi-sexual, and Transgender Communities.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone, seeking services, can contact Sunserve's Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

Eligibility: Children (starting at age 3), youth, adults, and seniors

ALCOHOL / SUBSTANCE ABUSE

AL-ANON

(954) 491-1915

1915 NE 45th Street, Suite 205
Ft. Lauderdale, FL 33308

Website: www.southfloridaal-anon.org

This is a program for the relatives or friends of problem drinkers or alcoholics, to help them understand alcoholism, and cope with the illness.

ALCOHOLICS ANONYMOUS

(954) 462-7202

3317 NW 10th Terr.
Suite 404

Helpline/Hotline: (954) 462-0265

Ft. Lauderdale, FL 33309

Mary Saja, Coordinator

Website: www.aabroward.org

Email: help@aabroward.org

AA is a fellowship of men and women of all ages who come together to assist each other with their common problem. Anyone, who desires to stop drinking, may join Alcoholics Anonymous. A 24-Hour Hotline for help is available, as well as information regarding locations of AA meetings.

Office Hours: 24/7

Languages: English, Spanish and French

Fees: No set fee

BROWARD ADDICTION RECOVERY CENTER (BARC)

(954) 357-4880

325 SW 28th street
Fort Lauderdale, FL 33315

Fax: (954) 357-4853

Jasmine Bascombe, Clinical Director

Website: www.broward.org/addictionrecovery/pages/barc.aspx

The program works with all available social service agencies in Broward County. Services include: diagnosis and assessment; medical detoxification; a residential intensive treatment unit; outpatient treatment provided at three locations, BARC/Central, Edgar P. Mills Center and Carver Ranches. At the Family Success Center; education; case management; referral to transitional housing; and after care are available. Admission is through Access Services at (954) 357-4880.

ALCOHOL / SUBSTANCE ABUSE, con't.

Fees: Medicaid; sliding scale; fees due at time of service, depending on the program.

Office Hours: Detoxification Services – 24/7
Admissions – 7:00 AM - 5:00 PM (Mon, Tue, Thurs),
7:00 AM - 7:00 PM (Wed, Fri)
Residential Program – 30 days
Non-residential Day Treatment – 8:30 AM - 12:30 PM (Mon-Fri)
Intensive Outpatient and Outpatient Treatment– 8:30 AM – 8:00 PM
(Mon-Thurs) and 8:30 AM – 5:00 PM (Fri)(located at the Edgar P. Mill Center
in Fort Lauderdale)

Eligibility: Age 18 and above

Languages: English, Spanish & Creole

BROWARD COUNTY ELDERLY AND VETERANS SERVICES
DIVISION OLDER ADULT BEHAVIORAL HEALTH AND
SUBSTANCE ABUSE PROGRAM

2995 North Dixie Highway
Fort Lauderdale, FL 33334

TEL: (954) 357-6622
Fax: (954) 357-8815
TTY: (954) 357-5841

Mary Kittleson, CCE Section Manager

Email: elderlyandveterans@broward.org

The Older Adult Substance Abuse Program provides prevention services in the form of community education presentations and services. The program also offers screening, assessment, brief intervention, treatment, in-home counseling, and aftercare services.

Office Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: 60 years of age and older, Broward County Residents with substance misuse issues.

ALCOHOL / SUBSTANCE ABUSE, con't.

HENDERSON BEHAVIORAL HEALTH

(954) 486-4005

Administrative Office
4740 N State Road 7, Suite 201
Lauderdale Lakes, FL 33319

Fax: (954) 735-6717
TTY: (954) 522-7799

Dr. Steve Ronik, CEO

Website: www.hendersonmhc.org

CENTRAL BRANCH

330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

SOUTH BRANCH

1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

NEW VISTAS

2900 W. Prospect Road
Fort Lauderdale, FL 33309
TEL: (954) 731-1000

This center provides diagnosis and treatment of problems relating to depression, mental health, drug abuse, and alcoholism on an outpatient basis. If eligible, clients can receive needed medication at a low cost. Residential and day treatment programs are also accessible. A full array of services is available to children and their families.

Office Hours: 8:00 AM - 5:00 PM (Mon-Fri) with 24-hour access for emergencies.

Fees: Based on a sliding scale.

All **NEW** clients should contact:

HENDERSON CRISIS CENTER

4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours)
Fax: (954) 463-4778

CRISIS STABILIZATION UNIT

2977 NW 19th Street
Ft. Lauderdale, FL 33311
TEL: (954) 739-8066

HOUSE OF HOPE, INC.

(954) 524-8989

908 SW 1st Street
Fort Lauderdale, FL 33312

Fax: (954) 523-4673

Sue Glasscock, Chief Executive Officer

Website: www.houseofhopeonline.org

Email: sglasscock@houseofhopeonline.org

This organization provides long-term residential substance abuse treatment. This includes assistance with securing and maintaining employment. Participants attend weekly group counseling sessions. Mandatory lectures are conducted each weekday.

Office Hours: 8:00 AM – 11:00 PM., Mon-Fri & Sun., 8:00 AM – Midnight, Sat.

Fees: Based on a sliding scale; free service; fee for service

Languages: English, Spanish & Creole

ALCOHOL / SUBSTANCE ABUSE, con't.

KEYSTONE HALLS, INC.

1420 SW 3rd Avenue
Fort Lauderdale, FL 33315

(954) 763-2300

Fax: (954) 467-9148

Ron Malec, Executive Director

Website: www.keystonehalls.org

Email: rsmalec@comcast.net

Keystone Halls, Inc. is a Florida housing program for men and women seeking to recover from alcoholism and drug addiction. Help is provided to adults suffering from the disease of alcoholism and drug addiction, in order to find a safe home where they can begin new lives as sober and productive people.

Office Hours: 9:00 AM – 4:00 PM (Mon-Fri)

The Center is a drug and alcohol rehabilitation center for Veterans.

STEPPING STONES

901 NE 17th Street
Fort Lauderdale, FL 33312

(954) 524-8989

Fax: (954) 523-4673

Sue Glasscock, Chief Executive Officer

Website: www.houseofhopeonline.org

Email: sglasscock@houseofhopeonline.org

This organization provides a long-term residential substance abuse treatment program. This includes assistance with securing and maintaining employment. Participants attend weekly group counseling sessions. Mandatory lectures are conducted each weekday.

Office Hours: 8:00 AM – 11:00 PM (Mon-Fri) & Sun. 8:00 AM – Midnight, Sat.

Site Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Fees: Based on a sliding scale; ranging from free service to fee for service

Languages: English, Spanish & Creole

Eligibility: Female only and must have a chemical dependence

ALZHEIMER'S PROGRAMS

ALZHEIMER'S ASSOCIATION SOUTHEAST FLORIDA CHAPTER

3323 West Commercial Boulevard, Suite 260
Fort Lauderdale, FL 33309

Adm: (954) 786-1533
24-Hour Helpline: (800) 272-3900
Fax: (954) 497-4049

Michael Pearson, VP of Program Services

Website: www.alz.org/seflorida

Email: mpearson@alz.org

Free support and assistance are available to people with Alzheimer's Disease and related disorders, their families and caregivers. Services offered through the Chapter include education; 24-hour dementia specific helpline for information; resources and care consultation; MedicAlert and Safe Return Program; community awareness; support groups; early stage education and support programs; and advocacy.

Office Hours: 9:00 AM - 5:00 PM (Mon-Fri)
24/7 Dementia specific Helpline staffed with masters level counselors

Languages: English & Spanish and Language Line Service for 160 languages and dialects

Fees: There is a fee for MedicAlert and Safe Return. Please call for details
(888) 572-8566. All other services are free.

BROWARD HEALTH NORTH MEMORY DISORDER CENTER

North Broward Medical Center
201 E Sample Road
Deerfield Beach, FL 33064

(954) 786-7392
Fax: (954) 786-7339

Milena Cedeno-Oblinger, RN, SCRNP, Coordinator

Website: www.browardhealth.org

Email: mcobliger@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials memory enhancement programs and safe driving evaluation.

Office Hours: 8:00 AM- 4:30 PM (Mon-Fri).

Languages: English and Spanish.

Fees: Fees vary on services provided

ALZHEIMER'S PROGRAMS, con't

FLORIDA SILVER ALERT PLAN

(877) 404-7458

Information Line: (877) 404-SILVER

Website: www.floridasilveralert.com

Florida's Silver Alert is a plan to help law enforcement rescue elderly persons with Alzheimer's Disease or a related disorder, who are driving a car and become lost. The public is informed about the missing person through message signs on the highway. These lighted signs display the words "Silver Alert" and give the make, color, and license tag of the car being driven by the missing person.

There is no waiting period to make a missing person report for an Alzheimer or dementia individual. Local law enforcement will take necessary information to post on the Silver Alert signs on the Florida highways. Law enforcement works with memory disorder centers, Aging and Disability Resource Centers and elder helplines. There is a Florida Statute that requires any physician, person, or agency having knowledge of any licensed driver mental or physical disability to drive is authorized to report such knowledge to the Department of Motor Vehicles. There is a medical report form on <http://www.flhsmv.gov/forms/72190.html>.

Eligibility: The missing person must be 60 years or older, and there must be a clear indication that the individual has an irreversible deterioration of intellectual faculties (i.e., dementia). This must be verified by law enforcement. In addition, when a person aged 18 – 59 has irreversible deterioration of intellectual faculties, and law enforcement has determined the missing person lacks the capacity to consent; the use of dynamic message signs may be the only possible way to rescue the missing person.

Fees: No set fee

Hours: Call or visit the website.

KURT AND ALICE WALTER ADULT DAY CARE CENTER

(954) 742-2299

ALZHEIMER PAVILION/DANIEL D. CANTOR SENIOR CENTER

Fax: (954) 749-0081

5000 Nob Hill Road

TTY: (954) 742-0436

Sunrise, FL 33351

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

This project is partially funded with State Alzheimer's Disease Initiative Monies through the Aging and Disability Resource Center of Broward County to provide respite for the caregiver. Failure free programs for the frail elderly and dementia victims are available at the center Monday through Friday from 8:30 AM - 5:30 PM. There are bi-weekly caregiver training and support groups.

ALZHEIMER'S PROGRAMS, con't

Hours: 8:30 AM - 5:30 PM (Mon-Fri)

Fees: \$55/Day for Alzheimer Care
\$2/day suggested donation for meals payable to Broward Meals on Wheels

Languages: English, Spanish, Russian and Yiddish

LAUDERDALE LAKES ALZHEIMER CARE CENTER

(954) 535-2800

4320 NW 36th Street

Fax: (954) 777-3249

Lauderdale Lakes, FL 33319

Treasa Brown, Project Director

Website: www.lauderdalelakes.org

Email: treasab@lauderdalelakes.org

A program of therapeutic activities for cognitively impaired adults is provided in a reassuring environment focused on safety, supervision, and support. Waiver participants are welcome. Transportation is arranged through Broward County TOPS (Transportation Options Program).

Hours: 7:00 AM - 6:00 PM (Mon-Fri);
8:00 AM - 2:00 PM (Sat.)

Languages: English, Spanish, and Creole.

Fees: Respite Care is available for an hourly charge with a daily maximum. Respite Care and Case Management are reserved for low to middle-income persons who pay a sliding scale monthly co-pay charge.

Eligibility: Eligibility is based on a medical diagnosis of memory disorder and having a 24-hour caregiver in the home.

CENTER FOR ACTIVE AGING ALZHEIMER'S DAY CARE

(954) 480-4460

301 NW 2nd Street

Fax: (954) 480-4493

Deerfield Beach, FL 33441

Donna DeFronzo, Director of Center for Active Aging

Website: www.deerfield-beach.com

Email: ddefronzo@deerfield-beach.com

This program provides specialized day care services for individuals with Alzheimer's Disease or related dementias. Transportation is offered to and from the Center. Recreation, for mental and physical stimulation, intergenerational programs, and health and wellness programs are available. A balanced lunch and snacks are offered daily. The project is administered by the City of Deerfield Beach.

ALZHEIMER'S PROGRAMS, con't

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Languages: English, Spanish, Creole, and Portuguese.

Eligibility: Individuals, age 18 years or older, living in Broward with diagnosed memory impairment.

Fees: Monthly co-pay based on a sliding scale.

CARL SHECHTER SOUTHWEST FOCAL POINT DAY CARE CENTER (954) 450-6855

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax: (954) 447-1730

Jay Shechter, Project Director

Website: www.ppines.com

Email: jshechter@ppines.com

Anselma Moody, Adult Day Care Director

Email: AMoody@sfl.easterseals.com

This program provides specialized day care services for clients with Alzheimer's Disease, related dementias, and physical frailty conditions. Caregiver support groups are provided in English and Spanish.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: No set fee; Contributions are gratefully accepted.

Languages: English, Spanish, & Creole

Eligibility: Age 60 and older

NORTHWEST FEDERATED WOMEN'S CLUB OF BROWARD COUNTY

(954) 714-3500

Fax: (954) 714-3507

2185 NW 19th Street
Fort Lauderdale, FL 33311

Sandra Hunter, Operations Manager

Email: sandrah1223@gmail.com

The program provides therapeutic activities for individuals with Alzheimer's Disease and related dementia, in a safe environment. Arts and crafts are specifically designed to meet the individual needs of the client. Hot nutritious lunches and snacks are served daily.

ALZHEIMER'S PROGRAMS, con't

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Sliding scale; contributions are gratefully accepted.

Languages: English, Spanish, French/Creole

TENDER LOVING CARE ADULT DAY HEALTH CENTER

(954) 917-8099

611 N.W. 31st Avenue

Fax: (954) 917-8066

Pompano Beach, FL 33069

Darlene Ponder, Administrator

Email: tlcaduldaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

Hours: 7:00 AM – 4:30 PM (Mon-Fri)

Languages: English, Spanish and Creole

Eligibility: Doctor must fill out a medical form and state client is eligible for adult day care.

Fees: Private pay, \$55.00/day



AREA AGENCIES ON AGING (AGING & DISABILITY RESOURCE CENTERS)

Area Agencies on Aging plan, coordinate, monitor, and fund programs benefitting people sixty (60) years of age and older. Over 650 Area Agencies advocate for Older Americans throughout the United States. The eleven Area Agencies on Aging in Florida work closely with Florida's Department of Elder Affairs.

<p>PSA 1 (Pensacola) <i>Amber McCool, Executive Director</i> Northwest Florida Area Agency on Aging, Inc. 5090 Commerce Park Circle Pensacola, FL 32505 Adm: (850) 494-7101 Local Helpline: (850) 494-7100 Toll Free Helpline: (866) 531-8011 Fax: (850) 494-7122 Website: www.nwflaaa.org Email: mccoola@nwflaaa.org</p>	<p>PSA IV (Jacksonville) <i>Linda Levin, Executive Director</i> ElderSource, Aging Resource Center 10688 Old St. Augustine Road Jacksonville, FL 32257 Adm: (904) 391-6699 Helpline: (888) 242-4464 Fax: (904) 391-6693 Website: www.myeldersource.org Email: information@myeldersource.org</p>
<p>PSA II (Tallahassee) <i>Lisa Bretz, Executive Director</i> Area Agency on Aging for N Florida, Inc. 2414 Mahan Drive Tallahassee, FL 32308 Adm: (850) 488-0055 Helpline Toll Free: (800) 963-5337 Fax: (850) 922-2420 Website: www.aaanf.org Email: aaanf@elderaffairs.org</p>	<p>PSA V (St. Petersburg) <i>Ann Marie Winter, Executive Director</i> Area Agency on Aging - Pasco-Pinellas, Inc. 9549 Koger Blvd., Gadsden Building, #100 St. Petersburg, FL 33702 Adm: (727) 570-9696 Helpline: (800) 963-5337 Fax: (727) 570-5098 Website: www.agingcarefl.org</p>
<p>PSA III (Gainesville) <i>Kristin Griffis, Executive Director</i> Mid-Florida Area Agency on Aging d/b/a Elder Options 100 SW 75th Street, Suite 301 Gainesville, FL 32607 Adm: (352) 378-6649 Helpline: (800) 963-5337 Fax: (352) 378-1256 Website: www.agingresources.org Email: options@agingresources.org</p>	<p>PSA VI (Tampa) <i>Charlotte McHenry, Executive Director</i> West Central Florida Area Agency on Aging 5905 Breckenridge Pkwy, Suite F Tampa, FL 33610 Adm: (813) 740-3888 Helpline: (800) 336-2226 Fax: (813) 623-1342 Website: www.agingflorida.com</p>

AREA AGENCIES ON AGING, con't.

<p>PSA VII (Orlando) <i>Karla Radlea, President/CEO</i> Senior Resource Alliance 988 Woodcock Road, Suite 200 Orlando, FL 32803 Adm: (407) 514-1800 Helpline: (800) 936-2372 Fax: (407) 228-1835 Website: www.seniorresourcealliance.org</p>	<p>PSA X (Fort Lauderdale) <i>Charlotte Mather-Taylor, Executive Director</i> Aging and Disability Resource Center of Broward County 5300 N. Hiatus Road Sunrise, FL 33351 Adm: (954) 745-9567 Fax: (954) 745-9584 Helpline: (954) 745-9779 Website: www.adrcbroward.org Email: webmaster@adrcbroward.org</p>
<p>PSA VIII (Fort Myers) <i>Marianne Lorinni, President/CEO</i> Senior Choices of SW Florida 15201 N. Cleveland Avenue, #1100 North Fort Myers, FL 33903 Adm: (239) 652-6900 Helpline: (866) 413-5337 Fax: (239) 652-6991 Website: www.aaaswfl.org Email: info6901@aaaswfl.org</p>	<p>PSA XI (Miami Dade and Monroe Counties) <i>Max B. Rothman, President/CEO</i> Alliance for Aging, Inc. 760 NW 107th Avenue, #214 Miami, FL 33172 Adm: (305) 670-6500 Fax: (305) 222-4100 Helpline: (305) 670-4357 Website: www.allianceforaging.org</p>
<p>PSA IX (West Palm Beach) <i>Dwight Chennette, CEO</i> Aging Resource Center of Palm Beach/Treasure Coast, Inc. 4400 North Congress Avenue West Palm Beach, FL 33407 Adm: (561) 684-5885 Fax: (561) 214-8678 Helpline: (866) 684-5885 Website: www.youragingresourcecenter.org</p>	 <p>The Florida Association of Area Agencies on Aging</p>
 <p>Department of ELDER AFFAIRS <u>STATE OF FLORIDA</u></p>	<p>Florida Department of Elder Affairs 4040 Esplanade Way Richard Prudom Tallahassee, FL 32399 Adm: (850) 414-2000 Toll Free: (800) 963-5337 TDD: (850) 414-2001 Fax: (850) 414-2004 Email: information@elderaffairs.org Website: www.elderaffairs.state.fl.us</p>

AREA AGENCIES ON AGING, con't.

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY (954) 745-9567

5300 N Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9584
Helpline: (954) 745-9779

Charlotte Mather-Taylor, Executive Director

Website: www.adrcbroward.org

Email: info@adrcbroward.org

The Aging and Disability Resource Center of Broward County plans, develops, coordinates, and evaluates programs, funds services, and is the prime advocate for Broward residents 60 years of age and older. The Aging and Disability Resource Center of Broward County is administered by the Areawide Council on Aging of Broward County, Inc.

All programs are funded by the following through the Florida Department of Elder Affairs and the Areawide Council on Aging of Broward County: Titles III-B, III-C, III-D, III-E, V and VII of the Reauthorized Older Americans Act; Florida's Community Care for the Elderly and Home Care for the Elderly Acts; Alzheimer's Disease Initiative Legislation; Medicaid; and Emergency Home Energy Assistance for the Elderly.

Matching funds are allocated by Broward County Government and local municipalities. Tax deductible contributions from individuals and groups are gratefully accepted.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

STATEMENT OF ORGANIZATIONAL PURPOSE

ADRC exists to improve the quality of life for all seniors living in Broward County. We do this by collaborating with other organizations and providing exceptional compassionate leadership and advocacy in a broad array of programs dedicated to allowing those we serve to continue to live life to their fullest potential.



ASSISTED LIVING / ADMINISTERING AGENCIES

AGENCY FOR HEALTH CARE ADMINISTRATION

(561) 381-5840

5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

Complaints: (888) 419-3456

Fax: (561) 496-5925

Arlene Mayo-Davis, Field Office Manager

Website: www.ahca.myflorida.com

Email: mayodava@ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Staff investigate complaints against facilities and accept reports of unlicensed facilities.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish, and Creole

DEPARTMENT OF CHILDREN AND FAMILIES

(954) 467-5969

ASSISTED LIVING FACILITY/PROTECTIVE INTERVENTION UNIT

Fax: (954) 762-3741

201 W Broward Boulevard, Suite 510
Fort Lauderdale, FL 33301

Valerie Allen, Long Term Care Program Director

Website: www.dcf.state.fl.us.com

For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and over; who are eligible for the Optional State Supplement (OSS) funding. The Department will assist with the documentation for the resident to receive OSS funding.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole

LONG TERM CARE OMBUDSMAN COUNCIL

(954) 597-2266

8333 West McNab Road, Suite 231
Tamarac, FL 33321

Fax: (954) 597-2268

Toll Free: (888) 831-0404

Website: www.ombudsman.myflorida.com

Email: LTCOPInformer@elderaffairs.org

The Broward Council is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, Licensed Assisted Living Facilities and Adult Family Care Homes.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

ASSISTED LIVING FACILITIES

The following list of licensed Assisted Living Facilities in Broward County was provided by the Agency for Health Care Administration, as of September 2019.

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
11141	A & L HEALTH CARE CORP #2 8208 NW 14 STREET CORAL SPRINGS, FL 33071 ADMINISTRATOR: RILEY, SANDRA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 345-7481 COUNTY: BROWARD LIC EXPIRES: 10/24/2021
9959	A & L HEALTHCARE CORP 11764 NORTHWEST 30TH STREET CORAL SPRINGS, FL 33065 ADMINISTRATOR: RILEY, SANDRA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 757-8739 COUNTY: BROWARD LIC EXPIRES: 12/17/2020
10006	ABBAY MANOR RETIREMENT RESIDENCE, INC. 1930 LINCOLN STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: KULNICK, MAGGIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC LMH CAPACITY: OSS 0 NON-OSS 19 TELEPHONE#: (954) 923-1354 LIC EXPIRES: 4/8/2021 COUNTY: BROWARD
9019	ADORING RANCHES 14450 STIRLING ROAD FORT LAUDERDALE, FL 33330 ADMINISTRATOR: TOKARZ, JANINA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 680-2293 COUNTY: BROWARD LIC EXPIRES: 8/17/2021
9465	ALEA ASSISTED LIVING FACILITY 5304 N.W. 16TH STREET LAUDERHILL, FL 33313 ADMINISTRATOR: ROACHE, BEVERLEY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH LNS CAPACITY: OSS 4 NON-OSS 4 TELEPHONE#: (954) 731-4863 COUNTY: BROWARD LIC EXPIRES: 5/28/2019

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
7341	APOLLO GARDENS RETIREMENT RESIDENCE, INC. 2718 JOHNSON STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: UEBERLAUER, GRACE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC LMH CAPACITY: OSS:0NON-OSS57 TELEPHONE#:(954) 923-5553 COUNTY: BROWARD LIC EXPIRES: 6/18/2021
5954	ATLANTIC SHORE RET. RESIDENCE 1500 NORTH RIVERSIDE DRIVE POMPANO BEACH, FL 33062 ADMINISTRATOR: ZEMBRON, ALINA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 30 TELEPHONE#:(954) 941-7974 COUNTY:BROWARD LIC EXPIRES: 12/4/202
6653	AVALON PARK RETIREMENT RESIDENCE, INC. 600 N. 62 ND AVENUE HOLLYWOOD, FL 33024 ADMINISTRATOR: KULNICK, ANDREW FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC LMH CAPACITY:OSS 0 NON-OSS 60 TELEPHONE#: 954-981-4822 COUNTY: BROWARD LIC EXPIRES: 12/6/2019
10106	AZALEA GARDENS 1701 MAYO STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: MELKA, AGNIESZKA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 35 TELEPHONE#:(954) 921-5990 COUNTY: BROWARD LIC EXPIRES: 8/31/2021
10781	BCJ RETIREMENT HOME INC 4976 SW 7TH STREET MARGATE, FL 33068 ADMINISTRATOR: WILSON, BARBARA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY: OSS 0 NON-OSS 5 TELEPHONE#: (954) 970-7211 COUNTY: BROWARD LIC EXPIRES: 1/31/2020
10919	BINDA ASSISTED LIVING 5544 NW 106TH DR CORAL SPRINGS, FL 33076 ADMINISTRATOR: BINDA, LUKULA MBUKU FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 341-3082 COUNTY:BROWARD LIC EXPIRES: 11/8/2020
8900	BRIGHT HORIZONS OF CORAL SPRINGS 8664 NW 1ST STREET CORAL SPRINGS, FL 33071 ADMINISTRATOR: COELHO, ALLISON FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 340-4795 COUNTY:BROWARD LIC EXPIRES: 6/27/2021

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
10155	BRIGHT HORIZONS OF RAMBLEWOOD, INC. 8630 RAMBLEWOOD DRIVE CORAL SPRINGS, FL 33071 ADMINISTRATOR: COELHO, VALDEMINA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 796-6084 COUNTY:BROWARD LIC EXPIRES: 4/17/2020
9447	BRIGHT HORIZONS OF SUNRISE, INC. 4690 NORTH WEST 113TH AVENUE SUNRISE, FL 33323 ADMINISTRATOR: COELHO, ALLISON FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 572-5000 COUNTY: BROWARD LIC EXPIRES: 2/1/2021
5956	BROWARD HOUSE, INC. 417 SOUTHEAST 18TH COURT FORT LAUDERDALE, FL 33316 ADMINISTRATOR: HYDE, STACY LEE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 60 NON-OSS 0 TELEPHONE#:(954) 522-4749 COUNTY:BROWARD LIC EXPIRES: 7/5/2021
10172	BUCKINGHAM PLACE LLC 1845 GARFIELD STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: SOOKOO, ANNA MARIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 24 TELEPHONE#:(954) 921-1819 COUNTY:BROWARD LIC EXPIRES: 6/12/2020
7096	CAMELOT COURT 2233 MCKINLEY STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: KING, EVITA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 8 TELEPHONE#:(954) 922-0808 COUNTY:BROWARD LIC EXPIRES: 9/6/2020
10090	CARING HANDS RETIREMENT RESIDENCE, INC. 7438 NW 47TH PLACE LAUDERHILL, FL 33319 ADMINISTRATOR: DEWKINANDANE, RATNI FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 578-3635 COUNTY:BROWARD LIC EXPIRES:10/10/2021
10744	CARING PLACE (THE) 2953 NW 10TH COURT FORT LAUDERDALE, FL 33311 ADMINISTRATOR: ROSS, BEVERLY R FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: CND CAPACITY:OSS 0 NON-OSS9 TELEPHONE#:(954) 249-3947 COUNTY:BROWARD LIC EXPIRES: 11/8/2019

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
7250	COLONY CLUB IN SUNRISE, THE 3799 PINE ISLAND ROAD SUNRISE, FL 33351 ADMINISTRATOR: LEWIS, VIVIAN ELAYNE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC TYPE: CAPACITY: OSS0NON-OSS110 TELEPHONE #: (954) 748-0509 COUNTY: BROWARD LIC EXPIRES: 1/29/2019
10582	CORAL SPRINGS COUNTRY CLUB FOR SENIORS 2903 NW 115 TH TERRACE CORAL SPRINGS, FL 33065 ADMINISTRATOR: MATTIS, PETRINEA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 757-9446 COUNTY: BROWARD LIC EXPIRES: 1/12/2021
5961	COURT AT PALM AIRE (THE) 2701 N. COURSE DRIVE POMPANO BEACH, FL 33069 ADMINISTRATOR: BODIE, BRADLEY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY: OSS 0 NON-OSS 90 TELEPHONE#: (954) 975-8900 COUNTY: BROWARD LIC EXPIRES: 8/31/2020
5941	COVENANT VILLAGE OF FLORIDA 9211 WEST BROWARD BLVD. PLANTATION, FL 33324 ADMINISTRATOR: HENRY, MYKELLE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 55 TELEPHONE#: (954) 472-2860 COUNTY: BROWARD LIC EXPIRES: 10/20/2019
10351	CYPRESS MANOR ASSISTED LIVING FAC. II 1910 NW 77 TH AVENUE MARGATE, FL 33063 ADMINISTRATOR: EVANS, LURLINE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 825-8977 COUNTY: BROWARD LIC EXPIRES: 8/11/2021
9619	CYPRESS MANOR ASSTED LIVING FAC. I 7459 ROYAL PALM BLVD. MARGATE, FL 33063 ADMINISTRATOR: EVANS, LURLINE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 979-6893 COUNTY: BROWARD LIC EXPIRES: 8/3/2021
10944	DELMA HICKS ALF 4245 NW 73 WAY CORAL SPRINGS, FL 33065 ADMINISTRATOR: HICKS, DELMA C FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 340-1493 COUNTY: BROWARD LIC EXPIRES: 1/4/2021

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
8668	EMBASSY RET. HOME OF MARGATE 6093 N.W. 9TH COURT MARGATE, FL 33063 ADMINISTRATOR: HARPAUL, ROSELLA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 11 NON-OSS 24 TELEPHONE#: (954) 972-5600 COUNTY: BROWARD LIC EXPIRES: 8/31/2021
9431	EMERALD PARK RETIREMENT 5770 STIRLING ROAD HOLLYWOOD, FL 33021 ADMINISTRATOR: TOWNES, ERIC FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 N-OSS 100 TELEPHONE#: (954) 987-5400 COUNTY: BROWARD LIC EXPIRES: 8/31/2020
9401	BROOKDALE DEER CREEK 2403 W. HILLSBORO BLVD. DEERFIELD BEACH, FL 33442 ADMINISTRATOR: CULHANE, JOHN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY: OSS 0 N-OSS 168 TELEPHONE#: (954) 426-3800 COUNTY: BROWARD LIC EXPIRES: 7/31/2019
7340	FIVE STAR PREMIER RESIDENCE IN PLANTATION 8600 West Sunrise Blvd. Sunrise, FL 33322 ADMINISTRATOR: THOMAS, TIMOTHY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0; N-OSS 70 TELEPHONE#: (954) 476-9500 COUNTY: BROWARD LIC EXPIRES: 12/14/2019
10921	FOREST SPRING GARDEN, LLC 7512 SW 5 TH ST NORTH LAUDERDALE, FL 33068 ADMINISTRATOR: HUSSAIN, STACY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 2 NON-OSS 4 TELEPHONE#: (954) 724-2038 COUNTY: BROWARD LIC EXPIRES: 5/31/2020
6633	FORT LAUDERDALE RETIREMENT HOME ANNEX 420 SOUTHEAST 12TH COURT FORT LAUDERDALE, FL 33316 ADMINISTRATOR: HEATH, JACQUELINE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY: OSS 26 NON-OSS 2 TELEPHONE#: (954) 524-3312 COUNTY: BROWARD LIC EXPIRES: 12/15/2019
7461	FORUM AT DEER CREEK (THE) 3001 DEER CREEK COUNTRY CLUB BLVD. DEERFIELD BEACH, FL 33442 ADMINISTRATOR: FRANCIS, CHARMINE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY: OSS 0 NON-OSS 65 TELEPHONE: (954) 698-6269 COUNTY: BROWARD LIC EXPIRES: 1/15/2020

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
11157	FULLNESS OF LOVE ALF, INC. 3405 KNOLLS ROAD MIRAMAR, FL 33025 ADMINISTRATOR: HILL, MILLICENT FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE #:(954) 435-0354 COUNTY: BROWARD LIC EXPIRES: 11/15/2019
10352	GARDENS AT HIDDEN HAMMOCKS (THE) 5182 NW 58 TERRACE CORAL SPRINGS, FL 33067 ADMINISTRATOR: JOHNSTON, ANDREW FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 752-1624 COUNTY:BROWARD LIC EXPIRES:8/11/2021
9451	GARDENS AT MAPLEWOOD (THE) 1342 N.W. 104TH DRIVE CORAL SPRINGS, FL 33071 ADMINISTRATOR: JOHNSTON, NANCY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE# :(954) 345-6855 COUNTY: BROWARD LIC EXPIRES: 7/4/2020
10815	GARDENS AT PARKWOOD INC 5430 NW 57 WAY CORAL SPRINGS, FL 33067 ADMINISTRATOR: JOHNSTON, ANDREW FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 263-4070 COUNTY:BROWARD LIC EXPIRES: 4/24/2020
5448	GOD'S V.I.P. SENIOR HAVEN, LTD. 4681 S.W. 66TH AVENUE DAVIE, FL 33314 ADMINISTRATOR: PEART, TAMARA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 20 TELEPHONE#:(954) 581-9111 COUNTY: BROWARD LIC EXPIRES: 10/27/2020
1063	GOLDEN AGE MANOR ALF 1110 S.W. 40TH AVENUE PLANTATION, FL 33317 ADMINISTRATOR: FURMAN, ELLA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 10 N-OSS 19 TELEPHONE#:(954) 583-3321 COUNTY:BROWARD LIC EXPIRES: 6/9/2019
8627	GOOD HOPE MANOR 2251 N.W. 29TH COURT OAKLAND PARK, FL 33311 ADMINISTRATOR: LIGHTBOURN, MARVA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 30 N-OSS 70 TELEPHONE#:(954) 677-2900 COUNTY:BROWARD LIC EXPIRES: 7/28/2019

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
5464	GRAND COURT ALF 295 SW 4 TH AVENUE POMPANO BEACH, FL 33060 ADMINISTRATOR: ZUNIGA, PATRICIA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 205 TELEPHONE#:(954) 942-3388 COUNTY: BROWARD LIC EXPIRES: 5/31/2019
8961	HAMMOND HOUSE, THE 5301 MCKINLEY STREET HOLLYWOOD, FL 33021 ADMINISTRATOR: HAMMOND, DOUGLAS FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 981-8847 COUNTY:BROWARD LIC EXPIRES: 6/23/2019
9503	HARBORCHASE OF CORAL SPRINGS 2975 NW 99TH AVE CORAL SPRINGS, FL 33065 ADMINISTRATOR:YESTRUMSKAS, VERONICA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC CAPACITY:OSS 0 N-OSS 120 TELEPHONE#:(954) 255-5557 COUNTY:BROWARD LIC EXPIRES: 10/29/2020
9833	HARBORCHASE OF TAMARAC 6855 NW 70 TH AVENUE TAMARAC, FL 33321 ADMINISTRATOR: FUSARO, LAURA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC CAPACITY:OSS 0 N-OSS 116 TELEPHONE#:(954) 722-0212 COUNTY:BROWARD LIC EXPIRES: 10/29/2020
9289	HARMONY PLACE 11937 NW 31ST STREET CORAL SPRINGS, FL 33065 ADMINISTRATOR: SAHI, JAPINDER K. FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 755-1606 COUNTY: BROWARD LIC EXPIRES: 7/3/2021
10229	HAVENCREST ALF III 4471 COCONUT CREEK BLVD. COCONUT CREEK, FL 33066 ADMINISTRATOR: JOHNSON, YVONNE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 971-4289 COUNTY: BROWARD LIC EXPIRES: 11/18/2020
9357	HAVENCREST ASSISTED LIVING FACILITY 4280 NW 113TH AVENUE CORAL SPRINGS, FL 33065 ADMINISTRATOR: JOHNSON, YVONNE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 345-2362 COUNTY: BROWARD LIC EXPIRES: 9/29/2020

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
9878	HAVENCREST II ALF INC 4244 NW 51 STREET COCONUT CREEK, FL 33073 ADMINISTRATOR: JOHNSON, YVONNE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 360-0680 COUNTY: BROWARD LIC EXPIRES: 7/17/2020
11981	HEART TO HEART ASST. LIVING FACILITY 2201 N. 55TH AVENUE HOLLYWOOD, FL 33021 ADMINISTRATOR: HOLDA, KRYSTYNA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 981-5862 COUNTY:BROWARD LIC EXPIRES:4/17/2021
5026	HOLLYWOOD BEACH RET. HOME 1722-26 MADISON STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: GOLDIN, MILA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 21 NON-OSS 4 TELEPHONE#:(954) 923-1726 COUNTY:BROWARD LIC EXPIRES: 5/26/2021
11003	HOLLYWOOD MANOR ASSISTED LIVING 1928 WASHINGTON STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: FRANCOIS, RONALD FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 8 TELEPHONE#: (954) 929-7487 COUNTY: BROWARD LIC EXPIRES: 4/19/2017
10898	HEMOCARE VILLA INC 9039 NW 20 MANOR CORAL SPRINGS, FL 33071 ADMINISTRATOR: ARTHUR, MERLE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#: (954) 344-0063 COUNTY: BROWARD LIC EXPIRES: 10/8/2020
8595	HORIZON RETIREMENT HOME 1490 NW 21ST STREET FORT LAUDERDALE, FL 33311 ADMINISTRATOR: KISSOONLAL, JASON FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY: OSS 40 NON-OSS TELEPHONE# :(954) 523-1543 COUNTY: BROWARD LIC EXPIRES: 6/1/2019
4416	INDEPENDENCE HALL 1639 NE 26TH STREET WILTON MANORS, FL 33305 ADMINISTRATOR: MUSTO, LORI FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 125 TELEPHONE#:(954) 563-6232 COUNTY:BROWARD LIC EXPIRES: 10/14/2019

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5424	JOHN KNOX VILLAGE OF FLORIDA, INC. 840 LAKESIDE CIRCLE POMPANO BEACH, FL 33060 ADMINISTRATOR: MCLNTYRE, KELLY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 64 TELEPHONE#:(954) 782-1300 COUNTY:BROWARD LIC EXPIRES: 3/23/2021
5485	KELLY'S ASSISTED LIVING FACILITY 1441 - 1451 NW 20TH STREET FORT LAUDERDALE, FL 33311 ADMINISTRATOR: WILLIAMS, HANNAH FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 33 NON-OSS 0 TELEPHONE#:(954) 524-2867 COUNTY:BROWARD LIC EXPIRES: 6/25/2020
11067	KEVAL ESQUISITE CARES #2 323 NW 45 AVE DEERFIELD BEACH, FL 33342 ADMINISTRATOR: REYNOLDS, VALLI FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 725-9572 COUNTY:BROWARD LIC EXPIRES: 7/19/2019
9618	LAKE VIEW RETIREMENT RESIDENCE, INC. 2304 NW 52ND CT FORT LAUDERDALE, FL 33309 ADMINISTRATOR: BELL, SONIA FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 4 NON-OSS 20 TELEPHONE#:(954) 714-0064 COUNTY:BROWARD LIC EXPIRES:8/3/2021
8248	LAMERCIE HOME 4225 NW 25TH PLACE LAUDERHILL, FL 33315 ADMINISTRATOR: VALIAS, NICOLAS FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 14 TELEPHONE#:(954) 486-7792 COUNTY: BROWARD LIC EXPIRES: 6/27/2020
10720	LESLY'S LEISURE LIVING 6461 NW 90 TH AVE TAMARAC, FL 33321 ADMINISTRATOR: THELOT, ANNE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 722-2973 COUNTY:BROWARD LIC EXPIRES: 1/29/2020
10901	LIFESTYLE LIVING #2 833 NORTH RAINBOW DRIVE HOLLYWOOD, FL 33021 ADMINISTRATOR: CAVALLO, LINDA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 894-7958 COUNTY:BROWARD LIC EXPIRES: 10/8/2020

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5672	LINCOLN MANOR 2144 LINCOLN ST. HOLLYWOOD, FL 33020 ADMINISTRATOR: ORTEGA, ACELA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 40 N-OSS 16 TELEPHONE#:(954) 922-1995 COUNTY: BROWARD LIC EXPIRES: 3/10/2020
7861	LIVEWELL AT CORAL PLAZA 5850 MARGATE BLVD. MARGATE, FL 33063 ADMINISTRATOR: UNDERWOOD, ALLISON FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 NON-OSS 120 TELEPHONE#:(954) 970-0053 COUNTY: BROWARD LIC EXPIRES: 9/6/2020
10427	LOVE AND AFFECTIONATE ALF, INC. 311 SW 77 TERRACE NORTH LAUDERDALE, FL 33068 ADMINISTRATOR: GREGG, CAROL FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 718-7556 COUNTY:BROWARD LIC EXPIRES: 3/3/2020
11618	LUBRIN LOVING CARE, INC. 6564 SW 20 TH COURT PLANTATION, FL 33317 ADMINISTRATOR: LUBRIN, VALONIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE #: (954) 587-4181 COUNTY: BROWARD LIC EXPIRES: 7/12/2019
10242	MAGNOLIA RESIDENCE 4838 NW 93RD TERRACE SUNRISE, FL 33351 ADMINISTRATOR: SEEWAH, SUGRIM FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 748-6996 COUNTY: BROWARD LIC EXPIRES: 12/16/2020
6649	MARGATE MANOR, INC. 1189 WEST RIVER DRIVE MARGATE, FL 33063 ADMINISTRATOR: SOLOMONS, GARY FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 64 TELEPHONE#:(954) 972-0200 COUNTY: BROWARD LIC EXPIRES: 12/5/2020
11031	MARY'S EXTREME CARE 6107 SW 26TH STREET MIRAMAR, FL 33023 ADMINISTRATOR: BARRY-AUSTIN, M. FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 8 TELEPHONE#:(954) 966-3530 COUNTY:BROWARD LIC EXPIRES:6/3/2021

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9113	MEADOW BROOK RETIREMENT HOME, INC. 6741 EVANS S HOLLYWOOD, FL 33024 ADMINISTRATOR: FRANKSON, AUDRIANNA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC LMH CAPACITY: OSS 2 NON OSS 4 TELEPHONE# :(954) 983-8077 COUNTY: BROWARD LIC EXPIRES: 12/4/2019
10429	MEDITERRANEAN COMFORT 4180 CORAL SPRINGS DRIVE CORAL SPRINGS, FL 33065 ADMINISTRATOR: CLARKE, ANEITA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 752-1486 COUNTY:BROWARD LIC EXPIRES: 8/12/2020
4782	MERRIMENT MANOR 1835 WILSON STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: ITZCHAKI, DORIT FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 29 N-OSS 21 TELEPHONE#:(954) 921-4059 COUNTY:BROWARD LIC EXPIRES: 1/30/2020
6508	MIDTOWN MANOR 2001 POLK STREET HOLLYWOOD, FL 33020 ADMINISTRATOR: SANTANA, TERESA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH LNS CAPACITY:OSS 45 N-OSS 60 TELEPHONE#:(954) 927-2001 COUNTY: BROWARD LIC EXPIRES: 6/30/2020
11012	NANCY'S ADULT FAMILY CARE ALF 7660 NW 12 COURT PLANTATION, FL 33322 ADMINISTRATOR: SMITH-SIMPSON, N. FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 476-1181 COUNTY:BROWARD LIC EXPIRES:4/30/2021
10474	NEW HORIZON OF TAMARAC 7106 NW. 84 STREET TAMARAC, FL 33321 ADMINISTRATOR: BENNETT-RILEY, JOAN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 554-9033 COUNTY:BROWARD LIC EXPIRES: 5/17/2020
6628	MAJESTIC ON THE RIVER 408 SW 7TH AVENUE FORT LAUDERDALE, FL 33312 ADMINISTRATOR: SANTANA, THERESA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 25 N-OSS 10 TELEPHONE#:(561) 245-0437 COUNTY:BROWARD LIC EXPIRES:7/12/2018

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10795	NINA'S HAVEN, ALF, INC. 10620 SUNSET STRIP SUNRISE, FL 33322 ADMINISTRATOR: EDWARDS, SUSAN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 746-6732 COUNTY:BROWARD LIC EXPIRES: 2/29/2020
7395	NORTH LAKE RETIREMENT HOME 1222 NORTH 16TH AVENUE HOLLYWOOD, FL 33020 ADMINISTRATOR: BERGERON, PASCAL FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 114 TELEPHONE#:(954) 922-2643 COUNTY:BROWARD LIC EXPIRES: 9/12/2020
8918	OLIVINNE'S IN-HOME CARE, INC. 3153 NW 114TH AVENUE CORAL SPRINGS, FL 33065 ADMINISTRATOR: WILLIAMS, OLIVINNE FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 7 TELEPHONE#:(954) 346-2131 COUNTY:BROWARD LIC EXPIRES:4/17/2021
8974	OMEGA GROUP OF SO. FLA., INC. 2770 NW 58 TERRACE LAUDERHILL, FL 33313 ADMINISTRATOR: WHYTE, SONIA L FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: CND LMH CAPACITY:OSS 14 NON-OSS 2 TELEPHONE#:(954) 484-3712 COUNTY:BROWARD LIC EXPIRES:7/13/2021
10899	OPEN HEART RETIREMENT HOME INC. 342 SW 34 TERRACE DEERFIELD BEACH, FL 33442 ADMINISTRATOR: LINDO-POWELL, ENA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 428-5181 COUNTY:BROWARD LIC EXPIRES: 10/8/2020
10683	ORCHID GARDEN 403 SW 74TH AVENUE NORTH LAUDERDALE, FL 33068 ADMINISTRATOR: EVANS, CASSILDA FACILITY TYPE:ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 720-1317 COUNTY:BROWARD LIC EXPIRES:7/28/2021
10177	PALM MANOR INC, THE 6609 SW 20 TH STREET MIRAMAR, FL 33023 ADMINISTRATOR: HENRY, DONNETT FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 6 NON-OSS 0 TELEPHONE#:(954) 963-4411 COUNTY:BROWARD LIC EXPIRES: 7/31/2020

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9225	PARADISE VILLA RETIREMENT HOME III 4275 N.W. 67TH WAY CORAL SPRINGS, FL 33067 ADMINISTRATOR: STEWART, ROBIN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 755-0071 COUNTY:BROWARD LIC EXPIRES: 7/9/2020
10545	PARADISE VILLA RETIREMENT HOME IV AT PEMBROKE 1145 NW 92 AVE PEMBROKE PINES, FL 33024 ADMINISTRATOR: RANKINE, LISA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 443-0707 COUNTY:BROWARD LIC EXPIRES: 10/31/2020
4917	PARK SUMMIT AT CORAL SPRINGS 8500 ROYAL PALM BLVD. CORAL SPRINGS, FL 33065 ADMINISTRATOR: ORMOS, DEBRA LYNN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 NON-OSS 72 TELEPHONE#:(954) 752-9500 COUNTY: BROWARD LIC EXPIRES: 12/31/2019
9196	PENINSULA (THE) 5100 W. HALLANDALE BEACH BLVD. HOLLYWOOD, FL 33023 ADMINISTRATOR: HERNANDEZ, SUSAN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 200 TELEPHONE#:(954) 893-7755 COUNTY:BROWARD LIC EXPIRES: 8/31/2020
10637	PHOENIX SENIOR LIVING, III, INC. 10020 NW 50TH MANOR CORAL SPRINGS, FL 33065 ADMINISTRATOR: ROMAN, GABRIELA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (754) 484-4321 COUNTY: BROWARD LIC EXPIRES: 5/18/2021
5120	PLAZA OF HALLANDALE BEACH 3535 S.W. 52ND AVENUE PEMBROKE PARK, FL 33023 ADMINISTRATOR: PORTER, CLAUDIA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD ECC CAPACITY:OSS 0 N-OSS 120 TELEPHONE#:(954) 961-8111 COUNTY:BROWARD LIC EXPIRES: 8/31/2020
7693	PRESERVE AT PALM-AIRE (THE) 3701 MCNAB ROAD POMPANO BEACH, FL 33069 ADMINISTRATOR: WHITE, MELANI FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 40 TELEPHONE#:(954) 970-2600 COUNTY: BROWARD LIC EXPIRES: 5/16/2021

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9921	PRESIDENTIAL PLACE 3880 SOUTH CIRCLE DRIVE HOLLYWOOD, FL 33021 ADMINISTRATOR: SCHEUR, BRIAN DAVID FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 118 TELEPHONE#:(954) 894-0059 COUNTY: BROWARD LIC EXPIRES: 8/14/2020
9496	QUALITY CARE ASSISTED LIVING FACILITY 10215 NW 17TH STREET CORAL SPRINGS, FL 33071 ADMINISTRATOR: BANTON, JANET FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 255-1381 COUNTY: BROWARD LIC EXPIRES:4/11/2021
5552	RANMAR GARDENS, INC. 1454 NE 56TH STREET FORT LAUDERDALE, FL 33334 ADMINISTRATOR: STEWART, MARJORIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 NON-OSS 9 TELEPHONE#:(954) 491-7396 COUNTY:BROWARD LIC EXPIRES: 7/18/2020
10788	RANMAR GARDENS II 10431 NW 36TH STREET CORAL SPRINGS, FL 33065 OWNER: RANMAR GARDENS II INC ADMINISTRATOR: STEWART, MARJORIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 227-1472 COUNTY:BROWARD LIC EXPIRES: 2/12/2020
8697	GRAND VILLA OF DEERFIELD BEACH 1050 SW 24TH AVENUE DEERFIELD BEACH, FL 33442 ADMINISTRATOR: BERTH, BRUCE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 N-OSS 240 TELEPHONE#:(954) 360-7667 COUNTY: BROWARD LIC EXPIRES: 8/31/2020
10009	RES-CARE PREMIER 12981 SW 52 ND STREET FORT LAUDERDALE, FL 33330 ADMINISTRATOR: DYER, JERMAINE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: CAPACITY: OSS 0; NON-OSS 8 TELEPHONE #: (954) 252-8711 COUNTY: BROWARD LIC EXPIRES: 4/15/2021
9267	ROYAL LIVING ALF, INC. 621 NW 76 AVE PLANTATION, FL 33324 ADMINISTRATOR: KNIGHT, NATALIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 474-4292 COUNTY:BROWARD LIC EXPIRES: 5/6/2021

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1167	ROYAL LIVING AT COCONUT CREEK 3420 NW 71 ST STREET COCONUT CREEK, FL 33073 ADMINISTRATOR: SAHI, JAPINDER FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: CAPACITY: 6 TELEPHONE#: (954) 427-2161 COUNTY: BROWARD LIC EXPIRES: 11/26/2019
11929	ROYAL LIVING AT POMPANO ALF, INC. 4200 NE 19 TH AVENUE POMPANO BEACH, FL 33064 ADMINISTRATOR: SAHI, JAPINDER FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE #: (954) 942-2433 COUNTY: BROWARD LIC EXPIRES: 12/31/2020
10471	ROYAL LIVING AT SUNRISE, INC. 3181 NW 94 WAY SUNRISE, FL 33351 ADMINISTRATOR: KNIGHT, NATALIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 748-1930 COUNTY: BROWARD LIC EXPIRES: 5/16/2020
5944	ROYAL PALM SENIOR RESIDENCE 5121 NE 19TH AVENUE FORT LAUDERDALE, FL 33308 ADMINISTRATOR: NOBLEFRANCA, PAUL FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 34 TELEPHONE#: (954) 491-4041 COUNTY: BROWARD LIC EXPIRES: 12/28/2019
9093	SHERIDAN MANOR 2415 N. 20TH AVENUE HOLLYWOOD, FL 33020 ADMINISTRATOR: KAGAN, SVETLANA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 5 N-OSS 35 TELEPHONE#: (954) 929-7505 COUNTY: BROWARD LIC EXPIRES: 7/24/2021
9038	SPRING MANOR ASSISTED LIVING INC. 1780 NW 112TH TERRACE CORAL SPRINGS, FL 33071 ADMINISTRATOR: SAHI, NAVPREET FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 752-3243 COUNTY: BROWARD LIC EXPIRES: 7/7/2019
11016	SUMMERVILLE HOMES INC 7933 INDIGO ST MIRAMAR, FL 33023 ADMINISTRATOR: WINT, CORREL FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS 0 NON-OSS 6 TELEPHONE#: (954) 961-9998 COUNTY: BROWARD LIC EXPIRES: 5/9/2021

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10930	SUNFLOWER SENIOR LIVING, INC 6931 NW 81 ST COURT TAMARAC, FL 33321 ADMINISTRATOR: SANKARLALL, M. FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 718-9578 COUNTY:BROWARD LIC EXPIRES: 12/7/2020
10332	SUNNY RESIDENCE, LLC 9001 SW 20 STREET MIRAMAR, FL 33025 OWNER: SUNNY RESIDENCE, INC. ADMINISTRATOR: ELIE-CEANT, MARJORIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 6 NON-OSS 1 TELEPHONE#:(954) 436-1381 COUNTY:BROWARD LIC EXPIRES: 7/2/2021
10156	SUNSET BY THE SEA 420 NORTH RIVERSIDE DRIVE POMPANO BEACH, FL 33062 ADMINISTRATOR: HARPAUL, ROSELLA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 15 TELEPHONE#:(954) 783-8350 COUNTY:BROWARD LIC EXPIRES: 12/7/2019
11457	SUNSHINE SENIOR CARE SERVICES 1730 NW 111 TH TERRACE PEMBROKE PINES, FL 33026 ADMINISTRATOR: CASTANEDA, SARA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH LNS CAPACITY:OSS 4 NON-OSS 2 TELEPHONE#:(954) 499-2097 COUNTY:BROWARD LIC EXPIRES: 10/14/2020
10494	TENDER TOUCH HOME CARE INC. 1801 ALCAZAR DRIVE MIRAMAR, FL 33023 ADMINISTRATOR: SEGREE, BARBARA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 8 TELEPHONE#:(954) 893-5992 COUNTY:BROWARD LIC EXPIRES: 7/7/2020
8336	TREEMONT ON PARK 3881 NE 3RD AVENUE OAKLAND PARK, FL 33334 ADMINISTRATOR: TARQUINIO, STEPHEN FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 40 TELEPHONE#:(954) 563-0276 COUNTY:BROWARD LIC EXPIRES: 3/16/2019
9991	UNIQUE ASSISTED LIVING RESIDENCE 8501 NW 38TH STREET CORAL SPRINGS, FL 33065 ADMINISTRATOR: MOORE-PALMER, W. FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 575-8585 COUNTY:BROWARD LIC EXPIRES:10/9/2019

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4973	VICTORIA'S RETIREMENT HOME, INC. 2233 NW 56 AVENUE LAUDERHILL, FL 33313 ADMINISTRATOR: SHARP, VICTORIA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LMH CAPACITY:OSS 27 NON-OSS 5 TELEPHONE#:(954) 733-9614 COUNTY: BROWARD LIC EXPIRES: 3/16/2020
8646	VICTORIA VILLA 5151 SW 61 AVENUE DAVIE, FL 33314 ADMINISTRATOR: EICHLER, LUCIE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 44 TELEPHONE#:(954) 791-8881 COUNTY:BROWARD LIC EXPIRES: 3/26/2020
10816	VICTORIAN MEADOWS ASSISTED LIVING 900 N 24 TH AVENUE HOLLYWOOD, FL 33020 ADMINISTRATOR: BEHARIE-THOMAS, N. FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 8 TELEPHONE#:(954) 929-7009 COUNTY:BROWARD LIC EXPIRES: 8/24/2020
5143	VILLA RIO VISTA 1115 SE 6TH TERRACE FORT LAUDERDALE, FL 33316 ADMINISTRATOR: GHEORGHIU, ALEX FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 30 NN-OSS 20 TELEPHONE#:(954) 763-1044 COUNTY: BROWARD LIC EXPIRES:3/24/2021
4783	VIP CARE PAVILION, LTD 6810 SOUTHWEST 7TH STREET MARGATE, FL 33068 ADMINISTRATOR: TULLOCH, JENNIFER FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 111 TELEPHONE#:(954) 971-2286 COUNTY: BROWARD LIC EXPIRES: 2/21/2020
11555	VIZCAYA BY THE SEA 1621 N OCEAN BLVD. POMPANO BEACH, FL 33062 ADMINISTRATOR: KAGAN, SVETLANA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY: OSS: 0 N-OSS 60 TELEPHONE #:(954) 782-6822 COUNTY: BROWARD LIC EXPIRES: 2/4/2021
10259	WESTBRIDGE ALF, INC. 3142 NW 109 TERRACE SUNRISE, FL 33351 ADMINISTRATOR: KNIGHT, NATALIE REID FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 749-0141 COUNTY:BROWARD LIC EXPIRES: 2/3/2021

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7172	WILLIAMSBURG LANDING 1776 NE 26TH STREET WILTON MANORS, FL 33305 ADMINISTRATOR: SULTON-BRUCE, NICOLE FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 N-OSS 100 TELEPHONE#:(954) 566-1775 COUNTY: BROWARD LIC EXPIRES: 5/8/2021
7288	WILLOW WOOD 2855 WEST COMMERCIAL BLVD. FORT LAUDERDALE, FL 33309 ADMINISTRATOR: WOOD, JIMMY MAX FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 0 NON-OSS 180 TELEPHONE #:(954) 739-4200 COUNTY: BROWARD LIC EXPIRES: 6/29/2019
7345	WINDSOR PLACE RETIREMENT HOME 1850 NORTHEAST 26TH STREET WILTON MANORS, FL 33305 ADMINISTRATOR: BABOOLAL, JAYSON FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD CAPACITY:OSS 60 N-OSS 20 TELEPHONE#:(954) 565-5858 COUNTY:BROWARD LIC EXPIRES:12/31/2020
10037	WITH OPEN ARMS RESIDENCE 6801 NW 11TH PLACE PLANTATION, FL 33313 ADMINISTRATOR: DANIELS, ELMA FACILITY TYPE: ASSISTED LIVING FACILITY	LIC. TYPE: STD LNS CAPACITY:OSS 0 NON-OSS 6 TELEPHONE#:(954) 587-5895 COUNTY: BROWARD LIC EXPIRES:8/3/2020

ASSOCIATIONS AND CLUBS

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Website: www.aarp.org

Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities. The AARP has a public benefits outreach program that informs individuals with limited income and resources about public benefits for which they may be eligible.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: 50+ years of age

NATIONAL ACTIVE & RETIRED FEDERAL EMPLOYEES ASSOC.

606 North Washington Street
Alexandria, Virginia 22314

(703) 838-7760

Fax: (703) 838-7785

Member Records: (800) 456-8410

Website: www.narfe.org

NARF is the only association solely dedicated to assist active and retired federal employees. Members can receive assistance on medical insurance; entitlement to various types of annuity payments and social meetings. For information on local chapter meetings in your area, go to our Website at www.narfe.org or contact the listed number.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: To join the National NARFE Online Membership, there is a yearly fee of \$40.00. Each local chapter establishes its own membership.

Languages: English

BLIND SERVICES

AMERICAN COUNCIL OF THE BLIND

1703 N Bearegard St. Suite 420
Alexandria, VA 22311

(800) 424-8666

Fax: (703) 465-5085

Eric Bridges, Executive Director

Website: www.acb.org

Email: info@acb.org

The Council provides information on blindness and referrals to appropriate resources. The ACB does not provide specific disease-related information, nor does it have doctors on staff.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

Fees: No set fee

AMERICAN FOUNDATION FOR THE BLIND (AFB)

1401 S. Clark St. Suite 730
Arlington, VA 22202

(800) 232-5463

Main: (212) 502-7600

Fax: (888) 545-8331

Website: www.afb.org

Kirk Adams, President/ CEO

The American Foundation for the Blind (AFB) is a national nonprofit that expands possibilities for people with vision loss.

AFB's priorities include: broadening access to technology; elevating the quality of information and tools for the professionals who serve people with vision loss; and promoting independent and healthy living for people with vision loss by providing them and their families with relevant and timely resources. The Foundation refers callers to organizations for the blind and maintains a lending library for professionals. Also, the AFB has a job search function on their website for the visually impaired.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

BLINDED VETERANS ASSOCIATION (BVA)

125 N. West St.
3rd Floor
Alexandria, VA 22314

(800) 669-7079

Administrative: (202) 371-8880

Fax: (202) 371-8258

Joseph Bogart, Executive Director

Website: www.bva.org

Email: jbogart@bva.org

BLIND SERVICES, con't.

The Association provides information to blind or legally blind veterans about employment, benefits, and legislation.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

Languages: English and Spanish

Eligibility: Any legally blind veteran of the U.S. Armed Forces in any branch.

BLINDED VETERANS ASSOCIATION (BVA) – DISTRICT III (800) 669-7079, Ext. 6004
1700 Clairmont Road VARO, Suite 1-349 **Administrative: (404) 929-3000**
Decatur, GA 30031 **Fax: (404) 929-5340**

Website: www.bva.org

The Association provides information to blind or legally blind veterans about employment, benefits, and legislation.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

BROWARD COUNTY REVENUE COLLECTION DIVISION **Main: (954) 831-4000**
115 S Andrews Avenue, Room A-100 **Fax: (954) 468-3476**
Fort Lauderdale, FL 33301 **Disabled Parking Permits: (954) 497-1570**

Website: www.broward.org/revenue

Handicapped parking permits may be obtained at eight of Broward County Tax Collector Offices on behalf of disabled persons, who are residents of Broward County. An authorization form, verifying the handicap, must be completed by a physician.

Eligibility: Florida Driver's License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner's Statement of Certification section, verifying the disability.

Fees: Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is \$15.00, including tax collector fees, and is valid for six months.

BROWARD COUNTY REVENUE COLLECTION DIVISION, con't

Coral Springs

Maplewood Plaza
1160 North University Drive
Coral Springs, FL 33071
(954) 753-9990

Fort Lauderdale

1113 N. Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Lauderhill

1299-A NW 40th Avenue
Lauderhill, FL 33313
(954) 797-0600

Plantation

1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 765-4697
Email: autotags@broward.org

Deerfield Beach

2265-A W. Hillsboro Blvd.
Deerfield Beach, FL 33442
(954) 596-2110

Hollywood

3887 Sheridan Street
Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Pembroke Pines

294 S. Flamingo Road
Pembroke Pines, FL 33026
(954) 443-5005

Weston

Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 745-8445

FLORIDA DIVISION OF BLIND SERVICES

7771 West Oakland Park Blvd., Suite 185
Sunrise, FL 33351

(954) 746-1770

Fax: (954) 746-1777

Michelle Levy, District Administrator

Website: <http://dbs.myflorida.com>

Email: michelle.levy@dbs.fldoe.org

Children and Family Services are provided to eligible youth, who are blind or visually impaired, as well as their families so that they may reach educational and independent living goals. Independent living services are provided to enable individuals who are blind and severely visually impaired to live more independently in their homes and communities. Vocational Rehabilitation Services are available to assist individuals who have a bilateral visual impairment, which constitutes or results in a substantial impediment to employment; and need services to prepare for, enter or engage in, or retain gainful employment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

BLIND SERVICES – con't.

GUIDE DOG FOUNDATION FOR THE BLIND, INC. (800) 548-4337
371 E Jericho Turnpike Administrative: (631) 930-9000
Smithtown, NY 11787 Fax: (631) 930-9009
Toll Free for America's Vet Dogs: (866) 838-3647

John Miller, CEO

Website: www.guidedog.org

Email: info@guidedog.org

The Foundation provides training, with a guide dog, at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: All expenses are paid for the visually impaired, including transportation.

LEARNING CENTER FOR VISION IMPAIRED SENIORS (954) 742-3214
Nob Hill Hall, Soccer Park Cell: (954) 376-0811
10200 Sunset Strip
Sunrise, FL 33322-2727 George Bisbikos, Founder/Executive Director

Website: www.lcvis.org

Email: Georgebisbikos@msn.com

Mailing Address:
9606 NW 26th Street
Sunrise, FL 33322

At each meeting, there are speakers from various health, financial and community organizations discussing important issues, such as nutrition, disease management, transportation resources, low vision technology, adaptive devices, talking books, hurricane preparedness, orientation and mobility training, and other topics directly related to the needs of seniors, adults, and the visually impaired. There is also an informative open discussion about various current news topics and items related to the needs and interest of blind/legally-blind.

Activities, such as bingo, trivia, checkers, cards and field trips, that allow for socializing with one another, are provided. Such activities are important emotionally because of the lack of interaction in the vision-impaired community.

Support group/social group, for the legally blind is available.

Weekly meetings are held on Thursdays from 10:00 a.m. - 2:00 p.m. at the Nob Hill Hall, Soccer Club Park, 10200 Sunset Strip, Sunrise, Florida.

Hours: 10:00 AM - 2:00 PM (Thurs)

Eligibility: 21 and over

Fees: \$25/yr donation

BLIND SERVICES – con't.

LIGHTHOUSE OF BROWARD COUNTY

(954) 463-4217

650 N Andrews Avenue
Fort Lauderdale, FL 33311

Fax: (954) 764-3825

Ellyn Drotzer, Executive Director

Website: www.lhob.org

Email: edrotzer@lhob.org

The Lighthouse of Broward County provides education, counseling, and rehabilitation services to blind and visually impaired children, youth, and adults of all ages. Independent living skills training, for adults, includes: instruction in Braille; keyboard, computers and adaptive software; home and personal management; safe kitchen skills; and orientation and mobility (safe travel skills). The Lighthouse also offers individual/group counseling and support groups for blind and visually impaired individuals and/or their families to assist in the process of adjusting to, and coping with, living with vision loss.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Eligibility: 21 and over

PREVENT BLINDNESS AMERICA

(800) 331-2020

211 W Wacker Drive, Suite 1700
Chicago, IL 60606

Hugh Parry, President/CEO

Website: www.preventblindness.org

Email: info@preventblindness.org

A helpline provides callers with free information and brochures on age-related eye diseases and other vision related issues.

Hours: 8:30 AM - 5:00 PM (Mon-Fri) (CST)

CHAMBERS OF COMMERCE

COCONUT CREEK

P.O. Box 970778

Coconut Creek, FL 33097

TEL: (954) 419-1050 Fax: (954) 421-9125

Website: www.creekchamber.com

CORAL SPRINGS

11805 Heron Bay Boulevard

Coral Springs, FL 33076

TEL: (954) 752-4242 Fax: (954) 827-0543

Website: www.cschamber.com

DANIA BEACH

P.O. Box 1017

Dania Beach, FL 33004

TEL: (954) 926-2323 Fax: (954) 926-2384

Website: www.daniabeachchamber.org

DAVIE/COOPER CITY

4185 Davie Road

Davie, FL 33314

TEL: (954) 581-0790 Fax: (954) 581-9684

Website: www.davie-coopercity.org

Email: dcch@davie-coopercity.org

DEERFIELD BEACH

1601 E Hillsboro Boulevard

Deerfield Beach, FL 33441

TEL: (954) 427-1050 Fax: (954) 427-1056

Website: www.deerfieldchamber.com

Email: info@deerfieldchamber.com

GREATER FORT LAUDERDALE

512 NE 3rd Avenue

Fort Lauderdale, FL 33301

TEL: (954) 462-6000

Website: www.ftlchamber.com

HALLANDALE BEACH

1117 E. Hallandale Beach Blvd

Hallandale, FL 33009

TEL: (954) 454-0541 Fax: (954) 454-0930

Website: www.hallandalebeachchamber.org

Email:

rosemary@hallandalebeachchamber.com

HOLLYWOOD

330 N Federal Highway

Hollywood, FL 33020

TEL: (954) 923-4000 Fax: (954) 923-8737

Website: www.hollywoodchamber.org

LATIN CHAMBER OF COMMERCE

121 South 61st Terrace

Hollywood, FL 33023

TEL: (954) 961-6386

Website: www.latinchamberbroward.com

LAUDERDALE-BY-THE-SEA

4201 N Ocean Drive

Lauderdale-By-The-Sea, FL 33308

TEL: (954) 776-1000 Fax: (954) 776-6203

Website: www.lbts.com

MARGATE CHAMBER OF COMMERCE

6221 Margate Blvd.

Margate, FL 33063

TEL: (954) 582-0399 Fax: (954) 590-8914

Website: www.margatechamber.org

MIRAMAR/PEMBROKE PINES

10100 Pines Boulevard - 4th Floor

Pembroke Pines, FL 33026

TEL: (954) 432-9808 Fax: (954) 432-9193

Website: www.miramarpembrokepines.org

Email: info@miramarpembrokepines.org

OAKLAND/PARK/WILTON MANORS

2900 North Dixie Highway, # 101

Oakland Park, FL 33334

TEL: (954) 568-7755 Fax: (954) 567-1431

Website: www.2chambers.com

Email: info@opwmchamber.org

PARKLAND CHAMBER OF COMMERCE

5933 W Hillsboro Boulevard, #167

Parkland, FL 33067

TEL: (954) 346-7275

Website: www.parklandchamber.org

Email: info@parklandchamber.org

CHAMBERS OF COMMERCE, con't.

**PLANTATION CHAMBER OF COMMERCE,
GREATER**

7401 NW 4th Street

Plantation, FL 33317

TEL: (954) 587-1410 Fax: (954) 587-1886

Website: www.plantationchamber.org

Email: info@plantationchamber.com

**POMPANO BEACH CHAMBER OF
COMMERCE**

2200 E. Atlantic Blvd.

Pompano Beach, FL 33062

TEL: (954) 941-2940 Fax: (954) 785-8358

Website: www.pompanobeachchamber.com

**PUERTO RICAN/HISPANIC CHAMBER OF
COMMERCE OF BROWARD COUNTY**

7321 Taylor Street

Hollywood, FL 33024

TEL: (954) 989-4586

Website: www.prcchamberonline.com

Email: info@prchamberonline.com

SUNRISE CHAMBER OF COMMERCE

12717 West Sunrise Blvd., Ste. 318

Sunrise, FL 33323

TEL: (954) 523-0607

Website: www.sunrisechamber.org

TAMARAC CHAMBER OF COMMERCE

7525 Pine Island Road, Suite 103

Tamarac, FL 33321

TEL: (954) 722-1520 Fax: (954) 721-2725

Website: www.tamaracchamber.org

WESTON AREA CHAMBER OF COMMERCE

1290 Weston Road, Suite 312

Weston, FL 33326

TEL: (954) 389-0600, Fax: (954) 384-6133

Website: www.westonchamber.com

FLORIDA CHAMBER OF COMMERCE

136 South Bronough Street

Tallahassee, FL 32301

TEL: (800) 521-1200, Fax: (850) 521-1219

Website: www.flchamber.com

Email: info@flchamber.com

CLINICS

BROWARD COMMUNITY & FAMILY HEALTH CENTERS, INC.

(954) 967-0028

5010-5012 Hollywood Blvd.
Hollywood, Florida 33021

Fax: (954) 967-8141

Rosalyn Frazier, CEO

Website: www.bcfhc.org

Email: nharry@hcnetwork.org

WEST PARK

5801 W Hallandale Beach Blvd.
West Park, Florida 33023

Tel: (954) 966-3939

Fax: (954) 966-5959

POMPANO BEACH

168 Powerline Road
Pompano Beach, FL 33069

TEL: (954) 970-8805

These community clinics provide primary, preventative, and comprehensive health care for all ages regardless of cultural, financial, social or medical condition. Services offered include: family medicine; internal medicine; women's health; immunizations; laboratory services; HIV/AIDS testing and counseling; diabetes education/management; prescription assistance; drug screenings; and hypertension management.

Hours: 8:30 AM – 5:00 PM (Mon., Wed., Thurs.), 10:00 AM – 7:00 PM (Tues.); after hours operator is available 24/7 for on-call doctor.

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; insurance, direct payment, some private insurance, most HMO's, self-pay and sliding scale.

Eligibility: Those who are uninsured are required to show proof of income to qualify for the sliding scale fee option.

Languages: English, Spanish, Creole and French

FLORIDA DEPARTMENT OF HEALTH IN BROWARD COUNTY

(954) 467-4700

780 SW 24th Street
Fort Lauderdale, FL 33315

Flu Shot: (954) 467-4705

Fax: (954) 760-7798

Paula Thaqi, MD, Director

Website: www.browardchd.org

Email: chd06post@doh.state.fl.us

CLINICS, con't.

Fort Lauderdale Health Center

Central Campus
2421 SW 6th Avenue
Fort Lauderdale, FL 33315
(954) 467-4700

Paul W. Hughes Health Center

205 NW 6th Avenue
Pompano Beach, FL 33060
(954) 467-4705

North Regional Health Center

601 W. Atlantic Blvd
Pompano Beach, FL 33060
(954) 467-4705

South Regional Health Center

4105 Pembroke Road
Hollywood, FL 33021
(954) 467-4705

Broward County Health Department provides services which include; immunizations; pregnancy testing; family planning; school health; supplemental nutrition program for Women, Infants and Children (WIC); Tuberculosis; hepatitis screening; breast and cervical cancer screening (must meet program guidelines); dental services for children and persons with HIV/AIDS; health education and nutrition; and environmental health services.

Hours: 8:30 AM - 5:00 PM (Mon, Wed, & Thurs)
10:00 AM - 7:00 PM (Tues)
9:00 AM - 1:00 PM (Sat)

BROWARD HEALTH CORA A. BRAYNON FAMILY HEALTH CENTER **(954) 759-6600**

200 NW 7th Avenue
Fort Lauderdale, FL 33311

Fax: (954) 759-6601
Health line: (800) 528-4888

Maxine James-Francis, Administrator

Website: www.browardhealth.org

This facility is part of the Broward Health Primary Health Care Centers and is open to everyone, regardless of ability to pay. Counseling is offered for health-related issues, as well as mental health and social services.

Hours: **Health Center:** 8:00 AM - 4:30 PM (Mon-Fri)
Urgent Care Center: 8:00 AM - 8:00 PM (Mon-Fri)
Pharmacy: 8:30 AM - 6:30 PM (Mon-Fri)

Fees: Medicaid/Medicare; some insurance and financial assistance available.

CLINICS, con't.

EPILEPSY FOUNDATION OF SOUTH FLORIDA

(954) 779-1509

512 NE 3rd Avenue

Fax: (954) 779-1549

Fort Lauderdale, FL 33301

Karen Basha-Egozi, Chief Executive Officer

Website: www.epilepsyfla.org

Email: mgomez@efof.org

The Epilepsy Foundation of South Florida (EFOF) Comprehensive Epilepsy Clinics provide services for children and adults in Broward County. Services include an initial neurological evaluation for individuals, follow-up examinations, medical treatment, blood tests, electroencephalograms, and other tests. For a consistent program of medical management, these services are crucial. The program helps individuals, especially those without insurance.

Hours: 8:30 AM – 5:00 PM

Fees: Sliding Scale

Languages: English, Spanish and Creole

LIGHT OF THE WORLD CLINIC

(954) 563-9876

5333 North Dixie Hwy.

Fax: (954) 563-3670

Oakland Park, FL 33334

Sandra Lozano-Barry, Clinic Director

Website: info@lightoftheworldclinic.com

Email: www.FlaFreeClinic.org

The clinic serves the disadvantaged at-risk indigent and uninsured residents of Broward County. The clinic provides free medical services in the area of cardiology, dermatology, diabetic counseling, general medicine, gynecology, internal medicine, pediatric, urology, mammography (fee), laboratory services (nominal fee), acupuncture, and social service outreach and support.

Hours: 9:00 AM - 5:00 PM (Tue-Thurs); 9:00 AM - 3:00 PM (Fri)
8:00 AM - 2:00 PM (Sat)

Fees: Fees are charged on certain laboratory fees and ultrasounds. The price for those services are significantly reduced; and therefore, only available to our clinic patients.

Languages: English & Spanish

Eligibility: The clinic sees patients of all ages from children to geriatric. To qualify, you must be a resident of Broward County, NOT have any health insurance or belong to any primary care clinic, and must meet the 200% income poverty level. To get an application, please visit our website at www.flafreeclinic.org or call for more information.

CLINICS, con't.

MEMORIAL REGIONAL HOSPITAL/MEMORIAL HEALTHCARE SYSTEM

3501 Johnson Street
Hollywood, FL 33021

Aurelio Fernandez III, President/CEO

Website: www.mhs.net

Email: pfcc@mhs.net

Hollywood Center

4105 Pembroke Road
Hollywood, FL 33021

TEL: (954) 985-1551

Hours: Mon – Fri, 8:00 AM – 8:00 PM

Saturday, 8:00 AM – 12:00 PM

West Hollywood Center

6214 Johnson Street
Hollywood, FL 33021

TEL: (954) 967-2500

Hours: Mon – Fri, 8:00 AM - 4:30 PM

Dania Beach Center

140-A South Federal Highway
Dania Beach, FL 33004

TEL: (954) 922-7606

Hours: Mon – Fri, 8:00 AM – 4:30 PM

Primary Health Care Clinics provide: screening for physician appointments, glaucoma, diabetes, HIV testing and counseling, support groups; and other medical problems, as well as preventive services through vaccinations. On-site pharmacy is available.

Documents: Proof of address; proof of income; current income tax return, bank statements (3 consecutive months); or proof of how your bills are paid (3 consecutive months); picture I.D.; Social Security card; and Medicare and/or Medicaid card.

Fees: A small fee, based on family income, is required for some services.

PINES CARE MEDICAL CENTER

(954) 251-1497

At Southwest Focal Point Community Center

Fax: (954) 404-9537

501 NW 103rd Avenue, Suite 235
Pembroke Pines, FL 33026

Email: pinescare@yahoo.com

Pines Care Medical Center (PCMC) provides a variety of medical services to all of the members of the community. At PCMC, you can obtain comprehensive physical examinations, immunizations, and illness treatment in the former tradition of a clinician who spends time and gets to know you. In addition, PCMC makes appropriate referrals to specialists when needed and manages their own hospital admissions. PCMC also draws their own labs, performs EKG's, radiology, spirometry, and provides other typical primary care services.

Hours: 9:00 AM – 4:00 PM (Mon-Fri)

Languages: English and Spanish

Fees: Call for details.

COMMUNITY CARE FOR THE ELDERLY

**BROWARD COUNTY ELDERLY AND VETERANS
SERVICES DIVISION**

2995 North Dixie Highway
Fort Lauderdale, FL 33334

(954) 357-6622

Fax: (954) 357-8815

TDD: (954) 357-5841

Mary Kittleson, CCE Section Manager

Website: www.broward.org/humanservices/elderlyveterans/pages/default.aspx

Email: elderlyandveterans@broward.org

The Community Care for the Elderly (CCE) Program offers homemaker services and personal care. Homemaking duties may include, but not be limited to, housekeeping, laundry, cleaning refrigerators, meal planning preparation, shopping assistance, and routine household activities. Chore services also is included and the services will provide house or yard tasks, including seasonal cleaning; yard work, lifting and moving furniture and household repairs that is not included during normal homemaking services. Personal care is primarily the provision of assistance with eating, dressing, personal hygiene, and other activities of daily living. This service may also include other tasks that are incidental to the care provided, such as assistance with meal preparation, bed making, dusting, and vacuuming.

Hours: As scheduled with the assigned service provider

Eligibility: Age 60+; must be a Broward resident

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Fees: Co-payment based on a sliding scale.

COMPANION SERVICES

AGENCY FOR HEALTH CARE ADMINISTRATION

2727 Mahan Drive, MS 49
Tallahassee, FL 32308

Complaints: (888) 419-3456**Fax: (850) 488-6094****Website:** www.ahca.myflorida.com

This state agency oversees the licensure of companion and homemaker services. Staff investigate complaints against these agencies.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)**Fees:** No set fee

The following pages contain a listing of Broward Companion and Homemaker Service Providers, licensed by the Agency for Health Care Administration as of September 2019.

<u>License No.</u>	<u>Facility Name & Address</u>	<u>License Information</u>
228225	A Family Member Homecare, Inc. 6565 Taft Street, Suite 404 Hollywood, FL 33024 Administrator: Brian Gauthier	Lic. Type: Registered Telephone #: (954) 986-5090 County: Broward Lic. Expires: 3/26/2020
228617	Ashmat Home Care 901 SW 138 th Ave., Ste. C109 Pembroke Pines, FL 33027 Administrator: Donald Palmer	Lic. Type: Registered Telephone #: (954) 962-0150 County: Broward Lic. Expires: 9/30/2020
228131	CBAH, Inc. 1991 SW 94 th Terrace Miramar, FL 33025 Administrator: Althea Robinson	Lic. Type: Registered Telephone #:(954) 271-6374 County: Broward Lic. Expires: 10/15/2021
231203	CMA Healthcare, Inc. 1535 Three Village Road Weston, FL 33326 President: Adam Ross	Lic. Type: Registered Telephone #:(954) 641-9586 County: Broward Lic. Expires: 12/17/2020

<u>License No.</u>	<u>Facility Name & Address</u>	<u>License Information</u>
228495	Comfort Keepers (Hollywood) 2632 Hollywood Blvd., Suite 101 Hollywood, FL 33020 Administrator: Steve Phillip	Lic. Type: Registered Telephone #: (954) 920-0055 County: Broward Lic. Expires: 4/23/2020
230645	Comfort Keepers (Fort Lauderdale) 901 S. Federal Highway, Suite 100 Fort Lauderdale, FL 33316 Administrator: David Mahoney	Lic. Type: Registered Telephone #: (954) 825-0155 County: Broward Lic. Expires: 6/16/2020
229351	Comforts of Home 10400 Griffin Road, Ste. 102 Cooper City, FL 33328 Administrator: David Arnott	Lic. Type: Registered Telephone #: (954) 744-8424 County: Broward Lic. Expires: 11/14/2021
5657	Compassionate Companions, Inc. 8930 State Road 84, Suite 204 Davie, FL 33324 Administrator: Myrna Wolf	Lic. Type: Registered Telephone #: (954) 370-7243 County: Broward Lic. Expires: 11/30/2019
232546	Easey Homemaker Companion 7481 West Oakland Park Blvd., #203E Lauderhill, FL 33319 Administrator: Marcia Gordon	Lic. Type: Registered Telephone #: (954) 572-4831 County: Broward Lic. Expires: 1/30/2020
228362	Elder Alternatives, Inc. (Deerfield Bch) 4701 N. Federal Highway, #306 Deerfield Beach, FL 33064 Administrator: Rhonda Blanchette	Lic. Type: Registered Telephone #: (954) 596-0365 County: Broward Lic. Expires: 1/8/2020
232843	Home Instead Senior Care 2640 Hollywood Blvd., #101 Hollywood, FL 33020 Administrator: Linda Smith	Lic. Type: Registered Telephone #: (954) 505-7967 County: Broward Lic. Expires: 9/08/2020
229925	KDM's Services, Inc. 6412 N. University Drive, #114 Tamarac, FL 33321 Administrator: Sharon Johnson	Lic. Type: Registered Telephone #: (954) 726-6722 County: Broward Lic. Expires: 2/11/2021
229633	Kemp Homemaker & Companion 2111 SW 60 th Way Miramar, FL 33023 Administrator: Christina Aderinokun	Lic. Type: Registered Telephone #: (954) 437-7294 County: Broward Lic. Expires: 6/12/2020

<u>License No.</u>	<u>Facility Name & Address</u>	<u>License Information</u>
231630	Quality Community Services, Inc. 10191 W. Sample Road, #104 Coral Springs, FL 33065 Administrator: Sandra Moreau	Lic. Type: Registered Telephone #:(954) 234-2322 County: Broward Lic. Expires: 4/6/2020
233930	Mima's Total Assistance 1809 SW 23 rd St. Ft. Lauderdale, FL 33315 Administrator: Veronica Rodriguez	Lic. Type: Registered Telephone (954) 793-1260 County: Broward Lic. Expires: 4/02/2019
228215	Reliacare, Inc. 9900 Stirling Road Cooper City, FL 33024 Administrator: Nancy Nadel	Lic. Type: Registered Telephone #: (954) 432-6552 County: Broward Lic. Expires: 11/14/2021
231961	Rikon, Inc. 611 SW 68 th Avenue Pembroke Pines, FL 33023 Administrator: Rayna Husinger	Lic. Type: Registered Telephone #: (954) 692-4989 County: Broward Lic. Expires: 11/8/2020
230571	Senior Helpers 8910 Miramar Pkwy, Suite 316 Miramar, FL 33025 President, Annette Wellington	Lic. Type: Registered Telephone #: (954) 437-9880 County: Broward Lic. Expires: 5/6/2020
233955	Seniors Helping Seniors 4020 West Palm Aire Drive #501 Pompano Beach, FL 33069 Director: Ed Dunkel	Lic. Type: Registered Telephone #: (954) 870-1229 County: Broward Lic. Expires: 4/27/2021
229050	Visiting Angels of SE Florida 1761 W Hillsboro Blvd. #401 Deerfield Beach, FL 33442 Administrator: Ann Marie Kennicutt	Lic. Type: Registered Telephone #: (954) 656-6615 County: Broward Lic Expires: 9/2/2021

CONSUMER COMPLAINTS

AGENCY FOR HEALTH CARE ADMINISTRATION

(888) 419-3456

Complaint Administration Unit (CAU)
2727 Mahan Drive, MS 49
Tallahassee, FL 32308

Fax: (850) 488-6094

Website: <http://ahca.myflorida.com>

Email: cau@ahca.myflorida.com

Delray Beach Office:

Arlene Mayo-Davis, Field Office Manager
5150 Linton Blvd., Suite 500
Delray Beach, Florida 33484
(561) 381-5840 (Administrative)
(561) 496-5925 (Fax)

The Agency for Health Care Administration (AHCA) licenses health care facilities (Nursing Homes, Home Health Agencies, and Assisted Living Facilities) throughout the State of Florida. The Complaint Administration Unit (CAU), which is a part of AHCA, processes complaints with regard to quality of health care. In situations, where a consumer experiences communication, or billing problems with a Florida health care facility, CAU can request an audit of the consumer's bill. On-line Complaint form can be found at www.apps.ahca.myflorida.com.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish, and Creole

BROWARD COUNTY DENTAL ASSOCIATION

(954) 772-5461

1919 NE 45th Street, Suite 216
Fort Lauderdale, FL 33308

Fax: (954) 722-0553

Dr. Ronnie Caponera, President

Website: www.browarddental.org

Email: browardcountydental@gmail.com

The Broward County Dental Association attempts to settle locally any written complaints about dentists who are members of the association. Also, referrals are made to qualified dentists in the Broward County area. Dental Services vary depending on availability of volunteer dentists and clinic appointments.

Hours: 8:30 AM - 2:30 PM (Mon-Thurs)

Fees: No set fee

CONSUMER COMPLAINTS, con't.

BROWARD COUNTY MEDICAL ASSOCIATION

5101 NW 21st Ave, Suite 440
Fort Lauderdale, FL 33309

(954) 714-9477

Fax: (954) 714-9289

Cynthia Peterson, Executive Vice President

Website: www.bcma.com

Email: president@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker's bureau.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

BROWARD COUNTY OFFICE OF INTERGOVERNMENTAL AFFAIRS & POLICIES

115 S. Andrews Avenue, Room 427
Fort Lauderdale, FL 33301

(954) 357-7800

Fax: (954) 357-6534

TDD (954) 357-6181

Americans w/Disabilities Act: (954) 357-6500

Website: www.broward.org/humanrights

Email: humanrights@broward.org

The Civil Rights Division is dedicated to protecting the rights of all residents in Broward County, and ensuring their ability to live, work and enjoy equal access in an environment free of unlawful discrimination. The Division investigates external complaints of alleged discrimination in employment, housing and public accommodations filed by members of the public.

The American with Disabilities Act (ADA)/Health Insurance Portability and Accountability Act (HIPAA) ensures the coordination of Broward County's compliance with the ADA, including the investigation of any complaint alleging disability-based discrimination or lack of equal accessibility to County services, programs or facilities. In addition, the section acts as a central point of contact for HIPAA related inquiries, information requests, and grievance, and coordinates HIPAA compliance training activities.

The Small Business Development Division promotes equal access to Broward County's procurement opportunities for small, minority, women-owned and disadvantaged business enterprises.

FEDERAL AVIATION ADMINISTRATION (FAA)

800 Independence Avenue SW
Washington, D.C. 20591

(866) 835-5322

Fax: (202) 267-3111

Dan Elwell, Administrator

Website: www.faa.gov

The FAA accepts complaints related to airline safety. An answering machine captures caller information, except on Federal Holidays.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

CONSUMER COMPLAINTS, con't.

FEDERAL AVIATION ADMINISTRATION (FAA)

(866)835-5322

800 Independence Avenue SW
Washington, D.C. 20591

Fax: (202) 267-3111

Dan Elwell, Administrator

Website: www.faa.gov

The FAA accepts complaints related to airline safety. An answering machine captures caller information, except on Federal Holidays.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

FEDERAL DEPOSIT INSURANCE CORPORATION (FDIC)

(877) 275-3342

1100 Walnut Street, Suite 2100
Kansas City, MO 64106-2180

Fax: (703) 812-1020

TDD: (800) 925-4618

Website: www.fdic.gov

Email: starsmail@fdic.gov

The FDIC offers information on banking, and processes complaints about regulated financial institutions. Complaints may be filed by using the Electronic Customer Assistance form on the website.

Hours: 8:00 AM - 8:00 PM (Mon-Fri); 9:00 AM – 5:00 PM (Sat & Sun)

FLORIDA DEPARTMENT OF ELDER AFFAIRS

(850) 414-2000

4040 Esplanade Way
Tallahassee, FL 32399-7000

Fax: (850) 414-2004

TDD: (850) 414-2001

Richard Prudom, Secretary

Website: www.elderaffairs.state.fl.us

Email: information@elderaffairs.org

A volunteer-based advocacy organization seeking to improve long-term care facility residents' quality of life and care. This Department investigates complaints made by or on behalf of residents in Nursing Homes, Assisted Living Facilities, Adult Family Care Homes, and Skilled Nursing Units of hospitals. All investigations are confidential and provided at no charge.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

Fees: No set fee

CONSUMER COMPLAINTS, con't.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES

(877) 693-5236

200 E. Gaines St.

Tallahassee, FL 32399

Tasha Carter, Director, Division of Consumer Services

Website: www.myfloridacfo.com

Email: Consumer.Services@MyFloridaCFO.com

The Florida Department of Financial Services is an advocate for Florida's insurance consumers, working to protect citizens' hard-earned money. The Department's Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division's Consumer Helpline staff serve as a liaison between consumers and insurance companies, assisting to settle claims, verify a company or agent, file an insurance complaint, answer insurance or financial questions, etc. The Division has several initiatives dedicated to informing and empowering Florida's seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these 'Be Scam Smart' workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit, www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole

FLORIDA PUBLIC SERVICE COMMISSION

(850) 413-6100

2540 Shumard Blvd

Tallahassee, FL 32399

Toll Free: (800) 342-3552

Fax: (800) 511-0809

Braulio L. Baez, Executive Director

Website: www.floridapsc.com

Email: contact@psc.state.fl.us

The Florida Public Service Commission accepts complaints regarding regulated utilities. It regulates investor-owned electric utilities, gas companies (natural gas), and at the county's option, privately owned water and sewer companies. PSC Staff will assist consumers in resolving issues with their utility services. Complaints may be filed and/or publications (available in English, Spanish and Creole) may be ordered by calling the toll-free number or on the website.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

CONSUMER COMPLAINTS, con't.

LONG TERM CARE OMBUDSMAN COUNCIL

8333 W. McNab Road, #231
Tamarac, FL 33321

(954) 597-2266

Fax: (954) 597-2268

Toll Free: (888) 831-0404

Website: www.ombudsman.myflorida.com

Email: LTCOPInformer@elderaffairs.org

The Broward Council is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities, and Adult Family Care Homes.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

NATIONAL CONSUMERS LEAGUE FRAUD CENTER

1701 K Street NW, Suite 1200
Washington, D.C. 20006

(202) 835-0618

Fax: (202) 835-0747

Sally Greenberg, Executive Director

Website: www.fraud.org

Email: jamesp@fraud.org

The National Consumer League's Fraud Center gives consumers the information they need to avoid becoming victims of telemarketing and internet fraud; and helps them report and file their telemarketing or Internet fraud complaints to law enforcement agencies quickly and easily. The Fraud Report form is available on their website.

To file a complaint, a consumer must complete and submit the online fraud report form. Please fill in as much information as possible. All information fields marked with an asterisk must be completed for submittal. The report is then automatically sent by electronic means to local, state and federal law enforcement agencies. Since most agencies cannot take legal action on every individual complaint, they look for patterns of fraud. That's why it is so important to report it. We cannot make any guarantee about what will happen, but we know that the information that consumers provide is essential for stopping fraud. Since we do not conduct the investigations, we cannot give you a status report. If an agency wants more information or has something to tell you, it will contact you directly.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

NATIONAL DO NOT CALL REGISTRY

(888) 382-1222

TDD: (866) 290-4236

Website: www.donotcall.gov

Email: register@donotcall.gov

The National Do Not Call Registry gives people a choice about whether to receive telemarketing calls on their home or cell phone. Most telemarketers should not call a number once it has been on the registry for 31 days. If you receive a call, a complaint can be filed at our website. Registration is effective for five years and must be renewed at that time.

CONSUMER COMPLAINTS, con't.

Hours: 24/7

Office Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

STATE OF FLORIDA DIVISION OF HOTEL & RESTAURANTS (850) 487-1395

5080 Coconut Creek Parkway, Suite A
Margate, FL 33063-3942

Fax: (850) 488-1514

Website: www.myfloridalicense.com/dbpr/hr

Email: callcenter@dbpr.state.fl.us

The Staff inspects rental property of five or more units for sanitation and safety violations upon complaint of lessee; assists persons having difficulty affecting the return of security deposit; and also inspects hotels, restaurants, and motels within its jurisdiction.

Complaints for Broward, Martin, or Palm Beach counties can be filed by telephone, e-mail, or file on-line.

U.S. DEPARTMENT OF AGRICULTURE (USDA)
FOOD & SAFETY INSPECTION

(888) 674-6854

Fax: (301) 504-0158

George Washington Carver Center
5601 Sunnyside Avenue
Beltsville, MD 20705

TDD: (800) 256-7072

Alfred V. Almanza, Administrator

Website: www.fsis.usda.gov

Email: mph hotline.fsis@fsis.usda.gov

The Hotline helps consumers prevent food borne illness, specifically by answering questions about the safe storage, handling and preparation of meat, poultry and egg products.

The Hotline also responds to issues related to the mission of USDA's Food Safety and Inspection Service (FSIS), which is to ensure that the Nation's commercial supply of meat, poultry and egg products is safe, wholesome, and correctly labeled and packaged, as required by the Federal Meat Inspection Act, the Poultry Products Inspection Act and the Egg Products Inspection Act.

Hours: 10:00 AM - 4:00 PM (Mon-Fri)

Languages: English & Spanish

CONSUMER COMPLAINTS, con't.

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

(800) 669-9777

451 Seventh Street SW, Room 5204
Washington, D.C. 20410

Adm: (202) 708-1112
TDD: (800) 927-9275

Shaun Donovan, Secretary

Website: www.hud.gov

Email: answers@hud.gov

Atlanta Office

Five Points Plaza
40 Marietta Street NW, 2nd Floor
Atlanta, GA 30303
Edward Jennings, Jr., Regional Administrator

(404) 331-5136
Fax: (404) 730-2392
TDD: (404) 730-2654

HUD receives complaints from victims of housing discrimination related to race, age, gender, disability, ethnicity, or national origin. Fair Housing complaints can be filed online, by telephone, or by mail, using a printed online form.

Hours: 8:00 AM – 8:00 PM (Mon-Fri)

Languages: English and Spanish

U.S. FOOD AND DRUG ADMINISTRATION (FDA)

(888) 463-6332

Medwatch Office
10903 New Hampshire Avenue
Silver Spring, MD 20993

Complaints: (800) 332-1088
Adm: (301) 796-5000
Fax (Adm): (301) 847-3531
Fax (Complaints): (800) 332-1078

Norman Sharpless., Commissioner of Food and Drugs

Website: www.fda.gov/medwatch

The Med Watch Program may be contacted for responses to questions about a specific medication/drug. The Complaint Line may be called for complaints or adverse reactions about medications and/or medical devices.

The Med Watch Program may be contacted for responses to questions about a specific medication/drug. The Complaint Line may be called for complaints or adverse reactions about medications and/or medical devices.

Hours: 8:00 a.m. - 4:30 p.m. (Mon-Fri)

CONSUMER COMPLAINTS, con't.

U.S. PHARMACOPEIA CONVENTION, INC./ MED WATCH PROGRAM

(800) 227-8772

Fax: (301) 816-8148

12601 Twinbrook Pkwy.
Rockville, MD 20852

Roger L. Williams, MD, CEO

Website: www.usp.org

Email: custsvc@usp.org

The Program distributes educational and informational material concerning medicines and dietary supplements; and medical devices. Consumers, dissatisfied with medications or medical devices, may contact this number.

CONSUMER PROTECTION

BROWARD COUNTY HEALTH DEPARTMENT

(954) 467-4700

780 SW 24th Street
Fort Lauderdale, FL 33315

Fax: (954) 760-7798

Flu Shots: (954) 467-4705

Paula M. Thaqi, M.D., Director

Website: www.browardchd.org

Email: chd06post@doh.state.fl.us

The Florida Department of Health in Broward County, funded by state, county, and federal governments, serves to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Hours: Call 954-467-4705 for information/appointments

NATIONAL CONSUMERS LEAGUE

(202) 835-3323

1701 K Street NW, Suite 1200
Washington, D.C. 20006

Fax: (202) 835-0747

Sally Greenberg, Executive Director

Website: www.nclnet.org

Email: info@ncinet.org

The mission of the National Consumers League is to protect and promote social and economic justice for consumers and workers. The National Consumers League provides government, businesses, and other organizations with the consumer's perspective on concerns including child labor, privacy, food safety, and medication information. Please check their website for information.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

CONSUMER PROTECTION, con't.

CREDIT/DEBT MANAGEMENT

AARP (STATE OFFICE)

3350 SW 148th Avenue, Suite 120
Miramar, FL 33027

(866) 595-7678

Fax: (954) 438-7871

AARP Tax Aide: (888) 227-7669

Troy Stoessel

Website: www.aarp.org

Email: flaarp@aarp.org

The Reverse Mortgage Education Project educates homeowners, age 62 and older, about reverse mortgages that allow them to borrow some of the accumulated equity in their homes without having to repay the loan until they sell the home or permanently move away.

Site Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fees

Eligibility: Age 62 and older

GREENPATH DEBT SOLUTIONS

36500 Corporate Drive
Farmington Hills, MI 48331

Main: (800) 550-1961

Kristen Holt, President / CEO

Website: www.greenpath.com

Email: kholt@greenpath.com

GreenPath Debt Solutions is a nationwide, non-profit financial organization that assists consumers with credit card debt, mortgage default and delinquency housing counseling (HUD approved), home equity loan housing counseling, and bankruptcy concerns.

Fees: No fee for consultation and debt counseling session. One-time set-up fee of \$0-\$50 (depending on state of residency) and a reasonable monthly fee that varies by state, but will never exceed \$50.

Languages: English & Spanish

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

CONSUMER PROTECTION, con't.

NAVICORE SOLUTIONS

200 US Highway 9 North
Manalapan, NJ 07726

Main: (800) 772-4557

Fax: (732) 409-2812

TDD: (800) 282-4557

Joel Greenberg, Executive Director

Website: www.navicoresolutions.org

Email: education@navicoresolutions.org

Navicore Solutions provides a wide range of services including, counseling solutions to consumers in the area of personal finance, consumer credit, student loans, foreclosure prevention, bankruptcy and debt consolidation.

Phone Counseling Hours:

8:00 AM – 10:30 PM (Mon-Fri)

9:00 AM – 7:00 PM (Sat)

9:00 AM – 7:00 PM (Sun)

Languages: English & Spanish

ENVIRONMENTAL SERVICE

BROWARD COUNTY ENVIRONMENTAL PROTECTION DEPT.

(954) 519-1210

Government Center West
One N. University Drive
Plantation, FL 33324

Daily Air Quality Index: (954) 519-1476

24 Hour Hotline: (954) 519-1499

Fax: (954) 519-1493

Cynthia Chambers, Director

Website: www.broward.org/environment

Email: epdhotline@broward.org

The mission of the agency is to prevent pollution and protect and restore Broward's natural resource to sustain and enhance the environmental quality of life of the County's residents and visitors. The Department develops and recommends environmental policy and standards for Broward County in cooperation with federal, state, and local agencies.

The Department operates an afterhours on call team to respond to resident complaints or environmental emergencies on a 24-hour basis.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

CONSUMER SERVICES, con't.

LICENSES/PERMITS

BROWARD COUNTY CLERK OF THE COURT **MARRIAGE LICENSE OFFICE**

(954) 831-6565

Website: www.browardclerk.org

A marriage license or a Civil Marriage ceremony by the Clerk of the Courts Office may be obtained at the following locations. A certified copy of any marriage license that has been issued by the Broward County Clerk of Courts from 1915 through the present may be obtained in person or by mail.

Main Broward County Courthouse

Marriage Division
201 SE 6th Street, Room 270
Fort Lauderdale, FL 33301
TEL: (954) 712-7899 ext. 7841
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

North Regional Courthouse

One-Stop Customer Service Division
1600 W Hillsboro Blvd, Room 160
Deerfield Beach, FL 33442
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

West Regional Courthouse

One-Stop Customer Service Division
100 N Pine Island Road, Room 180
Plantation, FL 33324
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

South Regional Courthouse

One-Stop Customer Service Division
3550 Hollywood Boulevard, Room 160
Hollywood, FL 33021
Hours: 8:00 AM – 4:30 PM (Mon-Fri)

BROWARD COUNTY ENVIRONMENTAL, LICENSING **AND BUILDING PERMITTING DIVISION**

(954) 765-4400

Fax: (954) 765-5199

1 North University Drive, Box 302
Plantation, FL 33324

Mona Fandel, Director

Website: www.broward.org/permittingandlicensing

Email: consumer@broward.org

The Broward County Permitting, Licensing and Consumer Protection Division enforces the Florida Building Code by issuing permits, conducting plan reviews, performing inspections, and issuing Certificates of Occupancy for new and existing construction.

The Agency also enforces regulations concerning zoning requirements, landscaping, signs, land clearance, property maintenance, junk vehicles, abandoned property cases, and derelict vessel removal.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

CONSUMER SERVICES, con't.

BROWARD COUNTY REVENUE COLLECTION DIVISION

(954) 831-4000

Broward County Governmental Center Annex

Fax: (954) 468-3476

115 S Andrews Avenue, Room A100

Disabled Parking Permits: (954) 497-1570

Fort Lauderdale, FL 33301

Website: www.broward.org/revenue

Email: revenue@broward.org

The Division processes applications for hunting, fishing and occupational licenses and new passports.

Hours: 8:30 AM - 4:30 PM (Mon-Fri).

PUBLICATIONS

FLORIDA DEPARTMENT OF ELDER AFFAIRS

(850) 414-2000

4040 Esplanade Way

Fax: (850) 414-2004

Tallahassee, FL 32399-7000

TDD: (850) 414-2001

Richard Prudom, Secretary

Website: www.elderaffairs.state.fl.us

Email: information@elderaffairs.org

The Elder Update is a bi-monthly publication of the Florida Department of Elder Affairs. The newsletter is available in English and Spanish.

Eligibility: Florida Resident

Hours: 8:00 AM – 5:00 PM

Fees: No set fee

CONSUMER SERVICES, con't

TAXES

AARP (STATE OFFICE)

3350 SW 148th Avenue, Suite 120
Miramar, FL 33027

(866) 595-7678

Fax: (954) 438-7871

AARP Tax Aide: (888) 227-7669

Troy Stopssel

Website: www.aarp.org

Email: flaarp@aarp.org

AARP Tax Aide is a volunteer-run tax assistance and preparation service. It is available to low and moderate-income taxpayers. Taxpayers can pose tax questions to access online assistance 24/7, by visiting www.aarp.org/taxaide. Tax assistance and preparation are provided by AARP Tax Aide sites, nationwide, each year from late January/early February through April 15. The sites are located in senior centers, libraries, community centers and other convenient locations. AARP Tax Aide Volunteers also visit hospitals and nursing homes. E-filing is offered at most sites.

Hours: 24/7 Automated Info. Line

Site Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Low and moderate income people, age 60 and older

BROWARD COUNTY PROPERTY APPRAISER'S OFFICE

Broward County Governmental Center
115 S Andrews Avenue, Room 111
Fort Lauderdale, FL 33301

(954) 357-6830

TDD: (954) 357-6181

Homebound Requests: (954) 357-7542

Fax: (954) 357-8474

Marty Kiar, Property Appraiser

Website: www.bcpa.net

Email: marty@bcpa.net

Property Tax Exemptions for qualified residents, including Homestead, Widow/Widower, Disabled Veterans, Disability, and Senior Homestead, are processed through the office.

Main Office Hours: 7:00 AM - 6:00 PM (Mon-Fri); extended Saturday hours during peak times.

Languages: English, Spanish, French, Creole, Italian and others.

CONSUMER SERVICES, con't

INTERNAL REVENUE SERVICE

(954) 423-7300

Local Office – Taxpayer Assistance, Broward County
7850 SW 6th Court
Plantation, FL 33324

Website: www.irs.gov

Local Taxpayer Assistance Center will assist with the following Federal tax issues:

- (1) Cash payments (exact change is required);
- (2) Account inquiries (help with letters, notices and levies on wages or bank accounts);
- (3) Adjustments (changes to tax account information or payments);
- (4) Alien Clearances;
- (5) Applications for Taxpayer Assistance Order (ATAO);
- (6) Copies of tax returns and transcripts (usually available for current year and three prior years);
- (7) Help with preparing Form 2290 (Heavy Vehicle Use Tax);
- (8) Federal Tax Return Preparation (if persons qualify for the Earned Income Tax Credit on income which is less than \$49,000);
- (9) Payments/Payment Arrangements;
- (10) Procedural Inquiries;
- (11) Solutions to Tax issues;
- (12) Tax Forms (based on availability);
- (13) Tax Law Assistance (answers related to your individual Federal Tax Return);
- (14) Taxpayer Identification Numbers

There is no assistance with State Tax Returns.

Hours: 8:30 AM – 4:30 PM (Mon-Fri) Walk-ins accepted. If a same-day appointment is not available, a future appointment will be made within five business days. All phone calls will be returned within two business days.

Fees: No set fee

Languages: Multilingual Assistance (over 150 languages translated).

INTERNAL REVENUE SERVICE – TAXPAYER ADVOCATE SERVICE

(954) 423-7677

7850 SW 6th Court, Room 265
Plantation, FL 33324

Fax: (954) 423-7685

Taxpayer Advocate Service: (877) 777-4778

Website: www.irs.gov/advocate

The IRS Taxpayer Advocate Service offers free, independent and confidential tax assistance to taxpayers (individuals and businesses) unable to resolve their tax problems through normal channels, or to individuals experiencing a hardship.

CONSUMER SERVICES, con't.

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

Documents: Must complete a Form 911 obtained either through the IRS website or by calling the IRS at 1-800-829-3676. Form is to be faxed to Taxpayer Advocate Service number.

Fees: No set fee

Languages: Multilingual Assistance (over 150 languages translated).

VITAL STATISTICS

BROWARD COUNTY HEALTH DEPARTMENT

2421A SW 6th Avenue, Vital Statistics Office
Fort Lauderdale, FL 33315

(954) 467-4700

Fax: (866) 467-4589

Birth/Death Certificates: (866) 830-1906

Judi Elfront, Chief Deputy

Website: www.browardchd.org

Visit www.browardchd.org to order birth and death certificates. All requests are processed the same day. Please allow 10 to 14 business days for arrival.

You may also visit in person or call the toll-free number to request a copy of your certificate.

Hours: 8:00 AM - 4:30 PM (Mon-Fri), 9:00 AM – 4:30 PM (Every 3rd Friday of month)
On-line available – 24/7

Fees: Cost of certificate and shipping/handling charge. Express service is available for an additional fee.

Hollywood Office

7999 Pembroke Road
205 NW 6th Avenue
Hollywood, FL 33023

Pompano Beach

Paul Hughes Health Center
205 NW 6th Avenue
Pompano Beach, FL 33060

CONSUMER SERVICES, con't.

VOTER INFORMATION

BROWARD COUNTY SUPERVISOR OF ELECTIONS

Broward Governmental Center
115 S Andrews Avenue, Room 102
Fort Lauderdale, FL 33301

Main: (954) 357-7050
Absentee Ballots: (954) 357-7055
Poll Worker: (954) 459-9911
Fax: (954) 357-7070

Peter Antonacci, Supervisor of Elections

Website: www.browardsoe.org

Email: elections@browardsoe.org

The registration process is completed, in person, at any of several offices throughout Broward County. Pre-registrations are accepted during the first year. Voter registration is 29 days prior to an election. Absentee Ballots must be returned to main office no later than 7:00 pm on the day of the election.

Main Office Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Eligibility: To register, one must be at least 17 years of age, a U.S. citizen, and a permanent resident of Broward County.

LAUDERHILL OFFICE
LAUDERHILL MALL
1501 NW 40th Avenue
Lauderhill, FL 33313
TEL: (954) 712-1903

POMPANO BEACH OFFICE
520 Martin Luther King Blvd.
Pompano Beach, FL 33060
TEL: (954) 357-7050

LEAGUE OF WOMEN VOTERS OF BROWARD COUNTY

(954) 546-4484

P.O. Box 15952
Plantation, FL 33318-5733

Website: www.lwvbcfl.org

Email: info@lwvbcfl.org

The League of Women Voters offers information about local ballot issues, community concerns and voting on national, state and county levels.

Fees: No set fee

COUNSELING

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS MEDICAL CENTER (VAMC)

1201 NW 16th Street
Miami, FL 33125

(305) 575-7000

Toll Free: (888) 276-1785

Fax: (305) 575-3232

Website: www.miami.va.gov

The Center offers counseling and also serves as an AIDS/HIV Center, a Prosthetic Treatment Center spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Languages: English & Spanish

CATHOLIC CHARITIES

1505 NE 26th Street
Wilton Manors, FL 33305

(954) 630-9501

Fax: (954) 567-0656

Iani Carvalho, Program Coordinator

Website: www.ccadm.org

Email: browardelderly@ccadm.org

The agency provides emergency financial assistance for shelter, food (food vouchers) and utilities; individual and group counseling, as well as Adult Day Care Services to frail elderly.

Hours: 8:30 AM – 4:30 PM (Mon-Fri) by appointment only.

Fees: Based on sliding scale

Languages: English & Spanish



COUNSELING, con't.

CITY OF PEMBROKE PINES

(954) 450-6888

Community Services Department
301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax (954) 450-6899

Jay Shechter, Director

Website: www.ppines.com

Email: jshechter@ppines.com

Silvia Aguilar, Community Services Administrator

Email: saguilar@ppines.com

Individual and group counseling is available through The Southwest Focal Point Community Center which is offered to people ages 18 and over. The services are confidential and provided by a Master's - Level Social Worker.

To schedule a counseling appointment call the Social Services Dept. at (954) 450-6888

CITY OF TAMARAC

(954) 597-3642

8601 W. Commercial Blvd.
Tamarac, FL 33321

Fax: (954) 597-3650

Transportation: (954) 597-3649

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

Email: rosec@tamarac.org

Free limited (3 sessions) of counseling for Tamarac residents only.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

DANIEL D. CANTOR SENIOR CENTER

(954) 742-2299

5000 Nob Hill Road
Sunrise, FL 33351

Fax: (954) 749-0081

TDD: (954) 742-0436

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

The Cantor Senior Center offers over 60 social, educational and recreational activities each week. The Center has something for everyone, such as computer-learning lab, stained glass, daily current event classes, weekly dances (held each Friday and the first Sunday of the month), and a singles and couples friendship group. Transportation is available, and Broward Meals on Wheels provides a Kosher lunch. The licensed Day Care/Alzheimer/Respite programs offer "frail free" day activities for frail adults.

COUNSELING, con't

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Membership is an annual fee of \$36; Donations are accepted

Languages: English, Spanish, Russian and Yiddish

GOODMAN JFS OF BROWARD

5890 S Pine Island Road, Suite 201
Davie, FL 33328

(954) 370-2140

Fax: (954) 916-1252

Lisa Rahman, Interim CEO

Website: www.jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. Our services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

Family Link Care Management

Our professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deals with complex care locally and long distance.

Behavioral Health

GJFS provides compassionate and effective mental health counseling in office or in-home. Our licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. We offer guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program

GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office

COUNSELING, con't.

MEMORIAL CARES

(954) 967-4458

Boulevard Heights Community Center
6770 Garfield Street
Hollywood, FL 33024

Website: www.mhs.net

Email: afernandez@mhs.net

Memorial **CARES** Caregivers Access to Resources, Education and Support, formerly known as Leeza's Care Connection, is a multifaceted resource that provides family caregivers with the guidance and support they need when caring for a loved one with chronic and progressive illnesses in such areas as:

- Cardiac
- Cancer
- Neurology
- Pediatrics
- Rehabilitation

These conditions and illnesses can include:

- Brain and spinal
- Fibromyalgia
- Memory disorders (such as dementia and Alzheimer's disease)
- Multiple sclerosis (MS)
- Parkinson's disease
- Stroke

If you or someone you love is a caregiver, there's no need to shoulder the burden alone. Memorial CARES is here to help.

Hours: Mon – Fri, 9:00 AM – 5 PM

Fees: Call for details.

MENTAL HEALTH ASSOCIATION OF SOUTHEAST FLORIDA

(954) 746-2055

7145 W Oakland Park Boulevard
Lauderhill, FL 33313

Fax: (954) 746-6373

Paul Jaquith, LCSW, CAP, President/CEO

Website: www.mhasefl.org

Email: referral@mhabroward.org

The Mental Health Association of Southeast Florida's mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.

COUNSELING, con't.

Consumer Support Program

Peers Reaching Out Support Partners for Emotional Recovery (PEERS) Program pairs adults with mental illnesses to peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration are reinforced.

The Mental Health Association offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) Other hours by appointment for specific services.

Fees: No set fee

Seth Line

(954) 578-5640

Helpline: (866) 964-3714

The Seth Line is a “warm line” designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health Association of Broward County. For emergency or crisis, please call 911.

Hours: 6:00 PM - 10:00 PM (Mon-Fri)
12:00 PM - 5:00 PM (Sat)

Fees: No set fee

BROWARD HEALTH NORTH MEMORY DISORDER CENTER

(954) 786-7392

North Broward Medical Center
201 E Sample Road
Deerfield Beach, FL 33064

Fax: (954) 786-7339

Milena Cedeno-Oblinger, Coordinator

Website: www.browardhealth.org

Email: mcoblinger@browardhealth.org

The Memory Disorder Center offers comprehensive neurological consultation, neuropsychological testing, psychiatric evaluation and diagnostic procedures, social service counseling, support groups, caregiver education, research, clinical drug trials memory enhancement programs and safe driving evaluation.

Hours: 8:00 AM - 4:30 PM (Mon-Fri).

Languages: English and Spanish.

Fees: Fees vary on services provided

COUNSELING, con't.

NOVA SOUTHEASTERN UNIVERSITY **PSYCHOLOGY SERVICES CENTER**

(954) 262-5730

Fax: (954) 262-3855

Maltz Psychology Building
3301 College Avenue
Davie, FL 33314

Michelle Gagnon Blodgett, Director

Website: www.nova.edu/healthcare/psychology/coa.html

Email: nccoa@nsu.nova.edu

The NSU Counseling Center for Older Adults offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. We provide individual, couples, group, and family therapy counseling, on an out-patient basis. Psychological testing programs are available.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs)
8:30 AM - 5:00 PM (Fri) by appointment only.

Fees: Full pay, self-pay and sliding scale fees are based on income.

SUNSERVE

(954) 764-5150

2312 Wilton Drive
Wilton Manors, FL 33305

Info & Referral: (954) 548-4602

Outreach: (954) 957-5616

Fax: (954) 764-5143

Mark Ketcham, Executive Director

Website: www.sunserve.org

Email: info@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Services are targeted to benefit the lesbian, gay, bi-sexual, and transgender community.

Individual or couple counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone, seeking services, can contact SunServe's Intake Line. High quality, compassionate, and progressive care, are provided for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

Eligibility: Children (starting at age 3), youth, adults, and seniors

COUNSELING, con't.

TLM NETWORK/TRANSFORMING LIVES AND MORE, INC

(754) 800-7213

9906 Northwest 76th Street
Tamarac, FL 33321

Mary Howery, Executive Director/Librarian

Website: www.tlmnetwork.org

Email: mhowrey@tlmnetwork.org

Transforming Lives and More offers these services to the public and to members: An open website at <http://www.tlmnetwork.org> with health and wellness resources, a monthly family caregivers support group that meets in Coral Springs, FL, life coaching for adults seeking personal and career development assistance, customized research projects, and training services for small businesses, non-profit agencies, and health care providers.

The ***TLM Network Special Library*** is a member of the National Network of Libraries of Medicine, Southeastern Atlantic Region, which is supported by the National Library of Medicine (NLM). Free online services offered by NLM for non-technical health and wellness resources in print and multi-media formats include: MedlinePlus.gov, Healthfinder.gov, PubMed Health, and NLM 4 Caregivers.

Eligibility Requirements:

Resourceful-U Family Support Group that meets the fourth Thursday of the month at Northwest Regional Library, Coral Springs, is open to all family caregivers of older and/or disabled adults.

Library, training, and life coaching services are available for a fee to **TLM Network** members only. Annual memberships start at for individuals \$75 and \$150 for non-profit agencies. Scholarships are available based on need.

Call for complete membership information, or visit the ***TLM Network*** website at <http://www.tlmnetwork.org>.

CRIME - RELATED PROGRAMS

The following Public Safety Departments administer a Crime Prevention Program.

BROWARD SHERIFF'S OFFICE

2601 W Broward Boulevard
Fort Lauderdale, FL 33311

TEL: (954) 831-8900

Gregory Tony, Sheriff

Website: www.sheriff.org

Email: ask_the_sheriff@sheriff.org

BROWARD SHERIFF'S OFFICE

DISTRICT 2 - DANIA BEACH

Community Policing Unit

4601 SW 30th Avenue

Dania Beach, FL 33312

TEL: (954) 926-2400 Fax: (954) 926-2404

Daniel Marks, Chief

BROWARD SHERIFF'S OFFICE

DISTRICT 5 - CENTRAL BROWARD

Community Policing Unit

200 NW 27th Avenue

Fort Lauderdale, FL 33311

TEL: (954) 321-4800 Fax: (954) 765-4011

Andrew Dunbar, Chief

BROWARD SHERIFF'S OFFICE

DISTRICT 8 - WESTON

Community Policing Unit

17300 Royal Palm Boulevard

Weston, FL 33326

TEL: (954) 389-2010 Fax: (954) 659-3541

Kevin Butler, Chief

BROWARD SHERIFF'S OFFICE

DISTRICT 11 - POMPANO BEACH

Community Policing Unit

100 SW 3rd Street

Pompano Beach, FL 33060

TEL: (954) 786-4201 Fax: (954) 786-2105

Wayne Adkins, Major

BROWARD SHERIFF'S OFFICE

DISTRICT 1 - PEMBROKE PARK

Community Policing Unit

3201 W Hallandale Beach Boulevard

Pembroke Park, FL 33009

TEL: (954) 985-1953 Fax: (954) 964-0224

Stephanie Coker, Captain

BROWARD SHERIFF'S OFFICE

DISTRICT 4 - LAUDERDALE LAKES

Crime Prevention Unit

3772 W. Oakland Park Blvd.

Lauderdale Lakes, FL 33311

TEL: (954) 497-1692 Fax: (954) 731-0678

Andrew Dunbar, Captain

BROWARD SHERIFF'S OFFICE

DISTRICT 7 - TAMARAC

Crime Prevention Unit

7515 Pine Island Road

Tamarac, FL 33321

TEL: (954) 720-2225 Fax: (954) 720-2236

Neal Glassman, Captain

BROWARD SHERIFF'S OFFICE

DISTRICT 10 - DEERFIELD BEACH

Community Policing Unit

300 NE 2nd Street

Deerfield Beach, FL 33441

TEL: (954) 480-4300 Fax: (954) 480-4487

Rodney Brinilow, Captain

BROWARD SHERIFF'S OFFICE

DISTRICT 12 - OAKLAND PARK

Community Policing Unit

5399 N. Dixie Highway, Suite 1

Oakland Park, FL 33334

TEL: (954) 561-6161 Fax: (954) 561-6208

Allan Hubrig, Captain

CRIME RELATED PROGRAMS, con't.

BROWARD SHERIFF'S OFFICE **DISTRICT 13 - LAUDERDALE BY-THE-SEA**

Community Policing Unit
4513 North Ocean Drive
Lauderdale By-The-Sea, FL 33308
TEL: (954) 491-3920 Fax: (954) 776-6291
Thomas Palmer, Captain

BROWARD SHERIFF'S OFFICE **DISTRICT 16 - COOPER CITY**

Community Involvement Specialist
10580 Stirling Road
Cooper City, FL 33026
Robert Cates, Captain
TEL: (954) 432-9000
Fax: (954) 432-1282

CITY/COCONUT CREEK POLICE DEPT.

Community Involvement Unit
4800 W Copans Road
Coconut Creek, FL 33063
TEL: (954) 973-6721
Fax: (954) 973-6718
Albert Arenal, Chief of Police
Website: www.creekgov.net/police

TOWN OF DAVIE POLICE DEPT.

Crime Prevention Program
1230 Nob Hill Road
Davie, FL 33324
TEL: (954) 693-8200
Fax: (954) 693-8253
Patrick Lynn, Chief of Police
Website: www.daviepolice.com
Email: community@daviepolice.com

CITY OF HALLANDALE POLICE DEPT.

Community Relations Unit
400 S. Federal Highway
Hallandale, FL 33309
TEL: (954) 457-1644
Fax: (954) 457-1665
Dwayne Flourney, Chief of Police
Website: www.hallandalebeachfl.gov
Email: police_office@hallandalebeachfl.gov

BROWARD SHERIFF'S OFFICE **DISTRICT 15 - NORTH LAUDERDALE**

701 SW 71st Avenue
North Lauderdale, FL 33068
TEL: (954) 722-5800
Fax: (954) 720-0830
Brian Faer, Captain

BROWARD SHERIFF'S OFFICE **DISTRICT 17 - PARKLAND**

6650 University Drive
Parkland, FL 33067
Chris Mulligan, Captain
TEL: (954) 753-5050

CITY/CORAL SPRINGS POLICE DEPT.

Community Involvement Unit
2801 Coral Springs Drive
Coral Springs, FL 33065
TEL: (954) 344-1835
Fax: (954) 346-1360
Website: www.coralsprings.org/police
Email: pdcs@coralsprings.org

CITY OF FORT LAUDERDALE POLICE

Crime Prevention Unit
1300 W Broward Boulevard
Fort Lauderdale, FL 33312
TEL: (954) 828-6421
Fax: (954) 828-6001
Rich Maglione, Chief of Police
Website: www.flpd.org

CITY OF HOLLYWOOD POLICE DEPT.

Communications
3250 Hollywood Boulevard
Hollywood, FL 33021
TEL: (954) 967-4357
Chris O'Brien, Interim Chief of Police
Website: www.hollywoodpolice.org

CRIME RELATED PROGRAMS, con't.

CITY/LIGHTHOUSE PT. POLICE DEPT.

Crime Prevention Department
3701 NE 22nd Avenue
Lighthouse Point, FL 33064
TEL: (954) 942-8080
Fax: (954) 784-3412
Ross Licatta, Chief of Police
Email: rboyens@lighthousepoint.com

CITY OF MIRAMAR POLICE DEPT.

11765 City Hall Promenade
Miramar, FL 33025
TEL: (954) 602-4000
Fax: (954) 602-3581
Dexter Williams, Chief of Police
Website: www.miramarpd.org
Email: dwilliams@miramarpd.org

CITY OF PLANTATION POLICE DEPT.

Crime Prevention Unit
451 NW 70th Terrace
Plantation, FL 33317
TEL: (954) 797-2100
Crime Prevention Unit: (954) 916-5601
Howard Harrison, Chief of Police
Website: www.psd.plantation.org
Email: information@psd.plantation.org

CITY OF MARGATE POLICE DEPT.

Neighborhood Police Division
5790 Margate Blvd.
Margate, FL 33063
TEL: (954) 972-7111
Fax: (954) 972-1260
John Shaw, Chief of Police
Website: www.margatefl.com/police
Email: mpd@margate.fl.com

CITY OF PEMBROKE PINES POLICE DEPT.

Community Affairs Unit
9500 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 436-3274
Kipp Shimpeno, Chief of Police
Website: www.pppines.com/police
Email: cwatters@ppines.com

CITY OF WILTON MANORS POLICE DEPT.

Community Involvement Unit
2020 Wilton Drive
Wilton Manors, FL 33305
TEL: (954) 390-2150
Fax: (954) 390-2189
Paul O'Connell, Chief of Police
Website: www.wmpd.org
Email: info@wmpd.org

SENIORS VS. CRIME PROJECT

Office of the Attorney General
1515 N. Flagler Drive, Suite 900
West Palm Beach, FL 33401

(800) 203-3099
Fax: (561) 585-8487

Don Ravenna, Regional Director

Website: www.seniorsvscrime.com

Email: svc@seniorsvscrime.com

Volunteers, through the Senior Sleuths' Program, work in offices throughout the state. Senior Sleuths' Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.

CRIME RELATED PROGRAMS, con't.

COOPER CITY OFFICE

10580 Stirling Road
Cooper City, FL 33026
Al Payne, Deputy Regional Manager
TEL: (954) 441-8339
Email: linda_victor@sheriff.org
Hours: 10:00 AM – 1:00 PM (Mon)
1:00 PM – 3:00 PM (Thurs)

DELRAY BEACH OFFICE

15127 Jog Road, Ste. 203
Delray Beach, FL 33446
Al Payne, Deputy Regional Director
Email: alpaynesvc@aol.com

CORAL SPRINGS OFFICE

10000 N.W. 29th Street
Coral Springs, FL 33065
Fay Staub, Manager
TEL: (954) 340-4168
Email: seniorvscime@coralsprings.org
Hours: 10:00AM - 2:00PM (Mon- Thurs)

DAY CARE PROGRAMS

ALZHEIMER'S DAY CARE CENTERS

(954) 610-3732

See separate listing for **Alzheimer's Programs**.

Fax: (954) 362-4923

A Joyful Heart Senior Services

Corlette Deveau, Administrator

12201 Pembroke Road
Pembroke Pines, FL 33025

Website: www.ajhss.com

Email: contact@ajhss.com

A Joyful Heart Senior Services provides services focused on supporting the needs of seniors in the community. Their goal is to keep seniors engaged, active, stimulated, and increase their quality of life.

Hours: 7:30 AM – 6:00 PM (Mon – Fri)

Fees: Call for details and membership information

AMAZING AGE ADULT DAY STAY

(954) 970-9185

7306 West Atlantic Blvd.
Margate, FL 33063

Fax: (954) 876-9161

Peggy Hopper, Administrator

Website: www.amazing-age.com

Email: amazingage@gmail.com

Amazing Age Adult Day Stay is an Adult Day Care Center committed to providing a safe, engaging, and quality experience for all care recipients. Staff provides purposeful activities designed to stimulate and involve care recipients who are ambulatory, but need assistance with the fundamentals of socialization, recreational, and personal activities.

Hours: 7:00 AM – 7:00 PM (Mon – Fri)

Fees: 1-4 Hours: \$15.00/hr.
4-6 Hours: \$12.00/hr.
6-8 Hours: \$65.00/day
8 – 12 Hours: \$75.00/day
Weekly rates: \$290 (40+ hours)

Eligibility: Adults who are continent; ambulatory or ambulatory with assistance; have the ability to self-administer medication; and provide self-feeding.

Documents: If applicable, birth certificate; social security card; Medicaid card; and health insurance card

DAY CARE PROGRAMS, con't.

BLUE SKY ADULT CARE, INC

(954) 736-7227

1351 South State Road 7
North Lauderdale, FL 33068

Kimberly Ramlochan, Administrator

Website: www.blueskyadultcare.com

Email: blueskyadultcare@gmail.com

BROWARD ADULT DAY CARE CENTER

(954) 791-1611

2615 Davie Blvd.
Ft. Lauderdale, FL 33312

(305) 798-4535

Fax: (954) 688-2552

Abraham Alonso, President

Main Contact: Dubell Gantana

Website: www.browardseniorcare.com

Email: browardsenior@gmail.com

The agency is a planned program of activities designed to promote well-being through social and health related services.

Fees/Payment Options: Private Pay/Fee for Services and Medicaid. 10% off price for seniors/disabled adults. There is a minimum of 3 hours at \$10 an hour.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish

CENTRAL WEST ADULT DAY CARE CENTER

(954) 583-6446

6915 Stirling Road
Davie, FL 33314

Fax: (954) 583-6448

Waldine Joseph, Program Coordinator

Website: www.ccadm.org

Email: centralwest@ccadm.org

This program provides varied activities for frail adults, over the age of 60, including socialization, activities, and health monitoring by an LPN. The center is administered by Catholic Charities.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Fees: Based on a sliding scale.

DAY CARE PROGRAMS, con't

CENTRO OESTE ADULT DAY CARE CENTER

(954) 581-9170

6915 Stirling Road
Davie, FL 33314

Fax: (954) 583-6448

Waldine Joseph, Program Coordinator

Website: www.ccadm.org

Email: centroeste@ccadm.org

This program provides varied activities for Hispanic frail elders including socialization, and health monitoring by an LPN. The center is administered by Catholic Charities.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on a sliding scale.

DAYSCAPE ADULT CARE CENTER, INC.

(954) 531-1771

4800 W. Hillsboro Blvd., #12
Coconut Creek, FL 33073

Fax: (954) 531-1781

Susan Eichler, Director

Website: www.dayscape.net

Email: info@dayscape.net

Dayscape Adult Care Center offers seniors the following: social activities; meals and snacks; medication management; caregiver respite; personal care; licensed supervision; therapeutic activities; exercise and mental interaction; socialization; group and individual activities.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

9:00 AM – 5:00 PM (Sat)

Fees: Daily rate - \$73 – covers an 8-hour stay (9:30 am – 5:30 pm)(includes morning snack, hot lunch & afternoon snack)
Hourly service: \$13.50 per hour (minimum of 4 hours); during standard hours of operation 8:30 am – 5:30 pm
Extended Hourly Service: \$15 per hour (7:00 a.m. – 8:30 a.m. and 5:30 pm – 7:00 pm)

DAY CARE PROGRAMS, con't

FLORIDA PACE CENTER, INC.

2817 Corporate Way
Miramar, FL 33025

(954) 441-7079

Fax: (954) 675-5886

Ray Garaza, Site Administrator

Website: www.pace4you.org

Email: lalcure@mjhha.org

Florida Pace Center is an affiliate of Miami Jewish Health Systems. They provide a personalized program of health and supportive services for seniors who want to stay independent and at home. Transportation to and from the center is available, as well as meals and snacks, and fun activities.

Hours: 7:30 AM – 5:00 PM

Fees: Call for details

GOLDEN AGE ADULT DAY CARE LLC

2039 N. University Dr.
Sunrise, FL 33322

(954) 748-1866

Fax: (954) 748-1867

Daisy Martinez, Owner

Website: www.goldenageaduldaycare.org

Email: linfo@goldenageaduldaycare.org

Golden Age is an Adult Day Care Center for seniors with mental and physical impairments, including Alzheimer's, dementia, stroke, Parkinson's, developmental disabilities and incontinency problems.

Daily activities include: bingo; arts & crafts; computers; music; social interaction games. We also offer nutritional breakfast, lunch, and snack.

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Fees: Call for details

Languages: English, Creole, and Spanish

MEMORIAL ADULT DAY CARE CENTER

1750 E Hallandale Beach Boulevard
Hallandale, FL 33009

(954) 276-9880

Zeff Ross, VP & CEO

Website: www.mhs.net

Email: zross@mhs.net

The Memorial Adult Day Care Center is a sensible alternative to full-time residential care. The specially trained staff at the center provides supervised recreational and therapeutic programs for adults during the day. The structured activities are geared to stimulate both the minds and the bodies of the participants. The Center offers a support group for caregivers, which is open to the public. Information and referrals to community services are offered free of charge as well.

DAY CARE PROGRAMS, con't

Hours: 7:30 AM - 6:00 PM (Mon-Fri)

Fees: \$40/half; \$80/Full
Accepts LTC; accepts some insurances; private pay

Languages: English, Spanish, and Portuguese

NOBLE A. MCARTOR ADULT DAY CARE CENTER

(954) 764-5055

1480 SW 9th Avenue
Fort Lauderdale, FL 33315

Fax: (954) 764-5155

Lisa Peters, Director of Senior Services

Website: www.sunserve.org

Email: lpeters@sunserve.org

The Noble A. McArtor Adult Day Care Center offers varied activities for frail Gay, Lesbian, and straight elders in a homelike atmosphere. Services include: recreational and social activities; mental stimulation; continental breakfast; and a hot noontime meal.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: Age 60 and over; require assistance with at least two ADL's (activities of daily living)(hands on); must be continent; and mild cognitive impairment.

Fees: Free service; donations accepted; private pay for those who don't meet the above eligibility requirements.

NORTHWEST FEDERATED WOMEN'S CLUB DAYCARE CENTER

(954) 714-3500

2185 NW 19th Street
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Sandra Hunter, Operations Manager

The Northwest Federated Women's Club, offers special programs designed for the frail elderly. These activities include transportation, health support, recreation, and a hot noontime meal. Funding is contracted through the Aging and Disability Resource Center of Broward County.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish

Eligibility: Age 60 and over with eligibility process

DAY CARE PROGRAMS, con't

NORTHEAST FOCAL POINT/ CENTER FOR ACTIVE AGING

(954) 480-4460

301 NW 2nd Avenue

Fax: (954) 480-4493

Deerfield Beach, FL 33441

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: ddefronzo@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Languages: English, Spanish, Creole, and Portuguese.

Eligibility: Individuals age 18 and over with special needs.

Fees: Private pay

NORTHWEST FOCAL POINT ADULT DAY CENTER

(954) 977-6556

6009 NW 10th Street

Fax: (954) 972-6492

Margate, FL 33063

Karin Diaz, Project Director

Website: www.nwfp.margatefl.com

Email: karindiaz@margatefl.com

This program provides many activities, including a hot noontime meal and supervision by a nurse. It is administered by the City of Margate.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Fees: Accepts Medicaid, sliding scale, and private pay.

SARAH CARE ADULT DAY CARE OF PEMBROKE PINES

(954) 237-5050

1200 N. University Drive

Fax: (954) 543-6111

Pembroke Pines, FL 33024

Doris Campbell, Director

Website: www.sarahcare.com

Email: dcampbell@sarahcare.com

This Center offers individualized and group day care program, including cognitive activities; social and physical activities; and memory enhancement programs in a safe and caring home-like environment. Staff endeavors to meet the social, emotional, and physical needs of every participant. Meals are provided and a nurse is on staff to monitor health issues.

DAY CARE PROGRAMS, con't

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: Call for details.

Languages: English, Spanish, Creole, and French

Eligibility: Seniors with various impairments and health problems

SARAH CARE ADULT DAY CARE SERVICES

(954) 341-7788

754 Riverside Drive

Fax: (954) 341-1844

Coral Springs, FL 33071

Lewis Beyda, Owner

Website: www.sarahcare-cs.com

Email: lewis@sarahcare-cs.com

Sarah Care is an Adult Day Care Center for seniors with mental and physical impairments, including Alzheimer's, dementia, stroke, Parkinson's, developmental disabilities and incontinency problems.

Daily activities include: games; bingo; arts & crafts; chair exercises; music; pet therapy; intergenerational programs; and gardening. SarahCare also offers beauty/barbershop services, bathing and podiatry services.

Hours: 7:00 AM - 6:00 PM (Mon-Fri)

Fees: Call for details

Languages: English and Spanish

THE SENIOR SOCIAL CLUB

Phone: (954) 366-1212

2912 State Road 7

Fax: (954) 366-3896

Margate, FL 33063

Javonne Young, Executive Director

Website: www.theseniorsocial.com

Email: info@theseniorsocial.com

The Senior Social club is not only a "home-away-from home" but also embodies a club-like ambiance to facilitate social, intellectual, and physical growth in a place of comfort and fun.

The Senior Social Club provides supervised activities and exercises, medication management, socialization in a positive and loving environment, memory stimulating games, music, arts and crafts to maintain an active memory.

Hours: 9:00 AM - 6:00 PM (Mon-Fri); 8:00 AM - 4:00 PM (Sat.)

Fees: \$60-\$70/per day depending on number of days attended

DAY CARE PROGRAMS, con't

SOUTHCENTRAL/SOUTHEAST FOCAL POINT ADULT DAY CARE CENTER

6700 Miramar Parkway
Miramar, FL 33025

(954) 883-5220
Fax: (954) 602-3400

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The centers provide a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Broward and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

CARL SHECHTER SOUTHWEST FOCAL POINT DAY CARE CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026

(954) 450-6888
Fax: (954) 447-1730

Silvia Aguilar, Community Service Administrator
Jay Shechter, Project Director

Website: www.ppines.com

Email: jshechter@ppines.com

Southwest Focal Point provides a broad array of activities, including snacks and a hot noontime meal. A nurse is on duty. The Center provides specialized day care services for clients with Alzheimer's Disease, related dementias, and physical frailty conditions. Caregiver support groups are available in English and Spanish.

Hours: 7:00 AM – 6:00 PM (Mon-Fri)

Fees: Donations are gratefully accepted.

Languages: English, Spanish & Creole

Eligibility: Age 60+ and a resident of Southwest Broward County

DAY CARE PROGRAMS, con't

TENDER LOVING CARE ADULT DAY HEALTH CENTER

(954) 917-8099

611 N.W. 31st Avenue

Fax: (954) 917-8066

Pompano Beach, FL 33069

Darlene Ponder, Administrator

Email: tlcaduldaycare@aol.com

This program provides recreational and social activities for clients, 18 years of age and older. Services also include a daily, hot nutritional lunch.

Hours: 7:00 AM – 4:30 PM (Mon-Fri)

Languages: English, Spanish and Creole

Eligibility: Doctor must fill out a medical form and state client is eligible for adult day care.

Fees: Private pay, \$55.00/day

WILTON MANORS ADULT DAY CARE CENTER

(954) 630-9501

& TIME TOGETHER MENTAL HEALTH CARE PROGRAM

Fax: (954) 567-0656

1503 NE 26th Street

Wilton Manors, FL 33305

Chenita Mosley, Program Director

Website: www.ccadm.org

Email: cmosley@ccadm.org

The Center offers a variety of activities for frail elders; including daily breakfast, lunch and afternoon snacks in a friendly safe environment. Services also include health monitoring by an LPN, and respite care services are provided to caregivers. The Center is administered by Catholic Charities of the Archdiocese of Miami.

Hours: 7:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Fees: \$7/hr for non-funded programs; sliding scale for funded programs

Eligibility: Age 60 and over

DEAF / HEARING IMPAIRED SERVICES

AMERICAN SPEECH LANGUAGE HEARING ASS'N. (ASHA)	(800) 638-8255
2200 Research Blvd.	Fax: (301) 296-8580
Rockville, MD 20852	TDD: (301) 296-5650

Arlene Pietranton, CEO

Website: www.asha.org

Email: actioncenter@asha.org

The organization provides information about speech, language and hearing. It offers referrals to pathologists and audiologists, and offers general information and resources regarding on balance speech-language, and swallowing problems.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

CENTER FOR HEARING AND COMMUNICATION	(954) 601-1930
2900 W. Cypress Creek Road, Suite 3	TDD: (954) 601-1938
Fort Lauderdale, FL 33309	Video Relay: (954) 642-2351
	Fax: (954) 601-1399

Margaret Brown, Director

Website: www.chchearing.org

Email: fl@chchearing.org

The Center for Hearing and Communication serves as Broward's Regional Center for the Telephone Equipment Distribution Program administered by the Florida Telecommunications Relay Inc., in conjunction with the Florida Public Service Commission. Under this program, amplified phones and TDDs (Telephone Device for the Deaf), along with audible and visual ring signalers, are provided at no costs to residents of the State of Florida who are deaf and/or hard of hearing. Applications may be obtained in the CHC offices. Equipment includes the following: volume control telephones for the hearing-impaired, volume control telephones for the speech-impaired, telecommunication devices for the deaf and speech-impaired, Braille telecommunication devices for the deaf and blind, audio and visual ring signals, and tactile ringers (beeper units) for the legally blind. The Center for Hearing and Communication also recycles hearing aids.

Hours: Walk-ins 9:00 AM - 12:00 PM and 1:00 PM – 4:00 PM (Tue, Thurs – except for holidays); by appointment only on Mon, Wed, Fri – closed for lunch from 12:00 PM – 1:00 PM

Fees: Medicare, Medicaid, non-HMO Medicaid, private pay, sliding scale and reduced fees.

Eligibility: Proof of residency and hearing loss are required for phone program only.

Languages: American Sign Language and Conversational Signing

DEAF/HEARING IMPAIRED SERVICES, con't.

DIAL-A-HEARING SCREENING TEST

(800) 222-3277

c/o Occupational Hearing Services

Fax: (610) 543-2802

P.O. Box 1880

Media, PA 19063

George Biddle, Executive Director

Email: dahst@aol.com

The Dial-A-Hearing Program provides a preliminary hearing test over the telephone to help identify risk of hearing loss. Information and referral are available to audiologists, hearing aid specialists, and physicians. Not for deaf services.

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

Fees: No set fee

FLORIDA TELECOMMUNICATIONS RELAY, INC

Main: 7-1-1

1820 E. Park Avenue, Suite 101

Administrative: (800) 222-3448

Tallahassee, FL 32301

TDD: (800) 955-8771

SCII for personal computer: (800) 955-1339

Fax: (800) 511-0809

Creole: (877) 955-8707

Spanish: (877) 955-8773

Customer Service: (800) 676-3777

James Forstall, Executive Director

Website: www.ftri.org

Email: orsecretary@ftri.org

Deaf persons may call a state sponsored message relay system for help in making phone calls to other parties via telephone. The service is administered by Florida Telecommunications Relay, Inc. in conjunction with the Florida Public Services Commission. Access charges on individual telephone bills are used to fund the project.

Hours: 24/7

Fees: No charge for this service for local calls

Languages: Spanish (both Spanish to Spanish or translation from English to Spanish available), TDD and voice French Creole (both French to French or translation from English to French), TDD and voice.

DEAF/HEARING IMPAIRED SERVICES, con't.

INTERNATIONAL HEARING SOCIETY/HEARING AID HELPLINE

(800) 521-5247

International Hearing Society
16880 Middlebelt Road, Suite 4
Livonia, MI 48154

Fax: (734) 522-0200

Kathleen Mennillo, MBA, Executive Director

Email: info@ihsinfo.org

The Hearing Aid Helpline is a toll-free line available to the public to help find resources for hearing aids. The Helpline provides callers with IHS members in their state, as well as referrals to places that offer financial resources. A person requiring information need only clearly leave their name and address and an information kit will be sent to them.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)
Helpline: 24/7

THE EPISCOPAL CHURCH OF ST. MARK THE EVANGELIST

(954) 563-5155

1750 E Oakland Park Boulevard
Fort Lauderdale, FL 33334

Fax: (954) 563-0487

Mary Joe Clark, Community Administrator

Website: www.diosef.org

Email: office@saintmarks.com

The Eucharistic service each Sunday is interpreted for the deaf community. A social hour follows in the parish hall. All persons are invited to attend.

Hours: 11:00 AM (Sun)

Fees: No set fee



DENTAL SERVICE

BROWARD COUNTY HEALTH DEPARTMENT

(954) 467-4705

South Regional Health Center
4105 Pembroke Road
Hollywood, FL 33021

Website: www.browardchd.org

The Health Department provides preventative and limited routine dental care for eligible adults referred to the clinic through the Memorial Health Care System Primary Care Program.

Eligibility: Ages 18 and over; 200 percent of Federal poverty guidelines

Hours: Referred patients will be provided an appointment during service hours.

Fees: Based on a sliding scale

BROWARD DENTAL RESEARCH CLINIC

(954) 201-6779

Broward Community College
3501 SW Davie Road, Room 159
Davie, FL 33314

Fax: (954) 201-6397

Joyce Abraham, Associate Dean

Website: www.broward.edu

Email: jabraham@broward.edu

The clinic provides training for dental assisting and dental hygiene students and offers full dental hygiene services, radiographs, and dental examinations. Clinic offers limited dental procedures.

Hours: October - August of each year. Limited dental services, November – April. Schedule may vary.

Languages: English, Spanish, French and Creole

Fees: Reduced fees are based upon services rendered. Insurance is not accepted. Cash and checks, no credit cards.

DENTAL SERVICES, con't.

BROWARD HEALTH CORA E. BRAYNON FAMILY HEALTH CENTER (954) 759-6600
200 NW 7th Avenue Fax: (954) 759-6011
Fort Lauderdale, FL 33311

Maxine James-Francis, Administrator

Website: www.browardhealth.org

Dental services (cleaning, fillings and extractions) are available to low income families with no insurance.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: First visit is \$50.00. Thereafter, fees are determined by the dentist. Most major health insurance plans are accepted, Medicare, Medicaid and financial assistance available.

NOVA UNIVERSITY COLLEGE OF DENTAL MEDICINE (954) 262-1795
1750 NE 167th Street Fax: (954) 262-2705
Miami, FL 33162

Diane Ede-Nichols, Chair of Community Dentistry

Website: www.nova.edu/healthcare/dental/index.html

The Clinic offers routine dental examination and treatment, including radiographs, cleanings, restorations, root canal, crown & bridge, and dentures, as needed, available at discounted rates, from 30 to 50%.

Hours: 9:00 AM - 2:30 PM (Mon-Fri); by appt. only

Fees: Insurance is not accepted. Direct payment and Medicaid are accepted.

Languages: English, Spanish & Creole

Eligibility: Disabled, frail or medically complex persons of any age. Dental needs must be within the scope of the practice.

DENTAL SERVICES, con't.

PANTRY OF BROWARD, INC., THE

(954) 358-1481

610 NW 3rd Avenue

Fax: (954) 358-1483

Fort Lauderdale, FL 33311

Penny Loughan, CEO

Website: www.thepantryofbroward.org

The Pantry of Broward provides referrals and emergency resources to dentists, who provide urgent dental care on a sliding scale fee or at a very low cost to our clients.

Hours: 9:00 AM – 4:00 PM (Mon-Fri)

Fees: No set fee or low cost

Eligibility: Grandparents raising grandchildren and seniors, age 60+ and on a fixed income.

DEVELOPMENTAL DISABILITIES

ARC BROWARD, INC.

10250 NW 53rd Street
Sunrise, FL 33351

(954) 746-9400**Fax: (954) 746-2954****TDD: (954) 577-4101**

Dennis Haas, President/CEO

Website: www.arcbroward.com

Email: info@arcbroward.com

ARC Broward is a private, not-for-profit organization providing support and assistance primarily to children and adults with mental retardation, autism, Down's syndrome, cerebral palsy, and other development disabilities. It has an electronic recycling program for private households and businesses.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)
Electronics Recycling: 8:00 AM – 4:00 PM (Mon-Fri at the Sunrise campus)

Fees: Electronics Recycling is generally free for private households (depending upon city of residence). There is a private pay fee for businesses. The fees for services, specific to seniors, may be funded through some insurance programs, Medical Waiver, and on a private pay basis. Please call the intake coordinator for details on fees.

Residential Services

The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

Fees: Medicaid Waiver; private pay

Eligibility: Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

Senior Day Program

The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.

DEVELOPMENTAL DISABILITIES, con't.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 45 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.

AGENCY FOR PERSONS WITH DISABILITIES (APD)

(954) 467-4218

201 W. Broward Blvd., Suite 305
Fort Lauderdale, FL 33301

Service: (954) 467-4377

Toll Free: (866) 273-2273

Website: <http://apd.cares.org>

Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people, who have developmental disabilities; as well as their families. APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Mental Retardation; and Prader-Willi Syndrome.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Anyone with developmental disabilities, or needing information about developmental disabilities.

Languages: English & Spanish

ANN STORCK CENTER, INC

(954) 584-8000

1790 Southwest 43rd Way
Fort Lauderdale, FL 33312

Fax: (954) 321-8863

Terri Shermett, CEO

Website: www.annstorckcenter.org

Email: info@annstorckcenter.org

The Agency provides services for adults and children with developmental disabilities. Programs include: Residential, outpatient therapy, an adult day program, preschool services and art and music therapy.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; Private Pay

DEVELOPMENTAL DISABILITIES, con't.

CYPRESS PLACE DAY PROGRAM

(954) 989-7677

2560 N State Road 7
Hollywood, FL 33021

Fax: (954) 989-8977

Yvonne Ginsberg, Director

Website: www.cypressplace.org

Non Profit providing Adult Day Training to adults with a developmental disability.

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Contact: Yvonne Ginsberg, Director **(954) 989-7677**

GOODWILL SOUTH FLORIDA

(954) 486-1600

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

Fax: (954) 497-3270

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

LIFE IS BEAUTIFUL, MD FAMILY PRACTICE

(954) 442-0029

222 S. Flamingo Road
Pembroke Pines, FL 33027

Cleopatra Gordon-Pusey, MD/ Director

Website: www.Lifeisbeautifulmd.com

Email: lifeisbeautifulmd@gmail.com

Life is Beautiful, MD diagnose and treat all conditions and diseases. Actively promote healthy lifestyle.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

DEVELOPMENTAL DISABILITIES, con't.

LUCANUS CENTER, INC.

(954) 909-4992

6501 W Sunrise Blvd.
Hollywood, FL 33024

Chris Buckley, Executive Director

Email: cbuckley@lucanuscenter.com

Lucanus Center is an agency serving over 300 individuals with differing developmental disabilities. Program services provided include Adult Day training, transportation services and residential habilitation services.

Hours: 8:00 AM – 3:30 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Private Pay

Contact: Chris Buckley **(954) 909-4992**

UNITED CEREBRAL PALSY OF BROWARD COUNTY, INC.

(954) 584-7178

3117 SW 13th Court
Fort Lauderdale, FL 33312

Fax: (954) 584-3151

Pat Murphy, Executive Director

Website: www.ucpsouthflorida.org

Email: Leslie.Zouroudis@ucpsouthflorida.org

UCP provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Contact: Elizabeth Ortiz, Director of Adult Programs **(954) 315-4054**

VICTORY LIVING PROGRAM, INC

(954) 616-1074

1001 Cypress Creek, Suite 400
Fort Lauderdale, FL 33309

Roberta "Bobbi" Wigand, Executive Director

Website: www.victoryliving.org

Email: bwigand@victoryliving.org

Our community inclusion program/adult Day Training provides an opportunity for adults with disabilities to learn new skills, volunteer in the community and develop strong social interaction.

DEVELOPMENTAL DISABILITIES, con't.

Hours: 8:00 AM – 2:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Based on sliding scale; budget Waiver; Private Pay

Contact: Roberta “Bobbi” Wigand, Executive Director **(954) 954-616-1074 ext. 102**

Non Profit providing Adult Day Training to adults with a developmental disability.

DEPARTMENT OF CHILDREN AND FAMILIES

ABUSE HOTLINE

(800) 962-2873

ACCESS FLORIDA – BROWARD REGIONAL SERVICE CENTER

1400 W. Commercial Blvd., Suite 160
Fort Lauderdale, FL 33309

Mailing Address:

P.O Box 1770
Ocala, FL 34478-1770

(866) 762-2237

Adm. Fax: (954) 267-2184

EBT Customer Service: (888) 356-3281

New EBT (ACCESS) Card: (866) 430-8999

Nursing Home Waiver: (954) 267-2011

Intake: (800) 762-2237

Fax: Nursing Home and Waiver: (954) 202-3249

Fax: Return Requested Verification: (954) 267-4055

Fax: Medically Needy Bill Tracking: (954) 267-2133

Fax: ACCESS Call Center: (866) 886-4342

Dennis Miles, Regional Managing Director

Sunrise Service Center

3511 North Pine Island Road
Sunrise, FL 33351

TEL: (866) 762-2237

New EBT (ACCESS) Card: (888) 356-3281

EBT Customer Service: (888) 356-3281

Fax: ACCESS Call Center: (866) 886-4342

Fax: Return Requested Verification: (954) 797-8332

Website: www.myflorida.com/accessflorida

DEPARTMENT OF CHILDREN & FAMILIES, con't.

Food Stamp Program/Food Assistance Program (FAP)

The Food Stamp Offices determine eligibility for Food Stamp Benefits, and distribute stamps to clients. Clients receive an E.B.T. (Electronic Benefit Transfer) Card that can be used at local supermarkets.

Eligibility: Must live in the State of Florida; must be a US citizen or a qualified non-citizen; must have a social security number or proof that application has been submitted for the number; no asset limit for most food stamp households (only for those households with no disqualified members). Certain individuals are required to cooperate with the State's child support enforcement agency to establish paternity and obtain child support. Households, with a disqualified member, have a \$2,000 asset limit (ex. Bank accounts and property, but not the home you live in or cars worth less than \$8,500). If at least one person is age 60 or older or disabled, the household may have up to \$3,250 in assets.

SSI Related Medicaid Programs With Limited Benefits

The State of Florida has three programs designed to provide Medicaid to low-income individuals who are either aged or disabled. This is referred to as SSI-Related Medicaid. Programs include: Qualified Medicare Beneficiary (QMB); Special Low Income Medicare Beneficiary (SLMB); and Qualified Individuals (QI-1). Individuals may apply for full Medicaid coverage and other services using the online ACCESS Florida Application and submitting it electronically.

Eligibility: QMB Program – Income limit for individual - \$1,041.00 & Asset Limit \$7,730;
Income limit for couple - \$1,410 and asset limit of \$11,600;

SLMB Program – Income limit for individual - \$1,249 & Asset Limit \$7,730;
Income limit for couple - \$1,691 and Asset limit \$11,600;

QI-1 Program – Income limit for individual \$1,406 & Asset Limit \$7,730;
Income limit for couple \$1,903 and Asset Limit \$11,600.

Financial Assistance – Temporary Cash Assistance Program (TCA)

The TCA Program provides cash assistance to families with children under the age of 18 or under the age of 19 or, if a full time secondary school student, who meets the technical, income, and asset requirements. The program helps families become self-supporting while allowing children to remain in their own homes. Pregnant women may also receive TCA, either in the 6th month if unable to work, or in the 9th month of pregnancy.

TCA Eligibility: The TCA Program is limited to a lifetime cumulative total of 48 months as an adult. In order to receive TCA, individuals are required to participate in work activities unless exempted from these requirements. All types of income are counted to determine if a household is eligible. Individual must be a US Citizen or qualified non-citizen; resident of Florida. Everyone, applying for TCA, must have a social security number.

DEPARTMENT OF CHILDREN & FAMILIES, con't.

Family's countable assets must be equal to or less than \$2,000. Licensed vehicles, needed for individuals subject to the work requirement, may not exceed a combined value of \$8,500. A child must be living in the home maintained by a parent or a relative who is a blood relative of the child. The parent or caretaker relative of the children must cooperate with child support enforcement to identify and locate the non-custodial parent(s). Children under the age of 5, must be current with childhood immunizations. Children, 6 to 18, must attend school, and parents/caretakers must attend school conferences.

Financial Assistance – Optional State Supplementation (OSS) (Only in Broward Regional Service Center)

Optional State Supplementation (OSS) is a cash assistance program. Its purpose is to supplement a person's income to help pay for costs in an Assisted Living Facility, Mental Health Residential Treatment Facility, and/or Adult Family Care Home. It is NOT a Medicaid program.

Eligibility: Must be 65 years or older, or 18 years of age or older and blind or disabled; and a Florida resident; be a US Citizen or qualified non-citizen; have a social security number or apply for one; apply for any other benefits to which each individual may be entitled, including SSI payments; disclose any third party liability (i.e., health insurance); be certified by Adult Services, Developmental Disabilities, or Adult Mental Health case manager as needing placement in a licensed facility: Adult Family Care Home (AFCH); Assisted Living Facility (ALF); or Mental Health Residential Treatment Facility (MHRTF). The income limit is \$849.40 for individual and \$1,698.80 per couple; asset limit is \$2,000 for individual and \$3,000 per couple.

Fees: The OSS payment is made directly to the client. The amount is based on the client's income and the current cost of care in the facility.

Financial Assistance – Institutional Care Program (ICP) (Only in Broward Regional Service Center)

The ICP Program helps people, in nursing facilities, pay for the cost of their care and provides general medical coverage.

Eligibility: Age 65 or older or disabled; a Florida resident; a US Citizen or qualified non-citizen; have a social security number or apply for one; be determined to be in need of nursing facility services; be placed in a nursing home that participates in the Medicaid Program; individual income limit of \$2,313, individual assets limit is \$2,000; couple income \$4,626, couple assets limit is \$3,000 (if both persons are deemed eligible). For ICP, when one person is going into a nursing home, the community spouse is allowed to retain income and assets in excess of this amount.

DEPARTMENT OF CHILDREN & FAMILIES, con't.

Financial Assistance – Home and Community Based Services (HCBS) (Only in Broward Regional Service Center)

Home and Community Based Services (HCBS) Waiver Programs are designed to meet the health and supportive needs of individuals in need of nursing home care. The HCBS Waiver Programs allow individuals to remain in their home or community instead of going to a nursing facility.

Eligibility: Must meet Medicaid financial eligibility and be assessed by the CARES Team as being at risk of placement in a nursing home; and must be 18 through 59 years of age. Individual income of \$2,313 and individual asset limit of \$2,000; Couple income of \$4,626 and couple asset limit of \$3,000.

Medicaid/Medicare – Emergency Medical Assistance (EMA)

Non-citizens, who are Medicaid eligible except for the citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating the treatment was due to an emergency condition. The proof must include the date(s) of emergency. Non-citizens, in the U.S. for temporary reasons, are not eligible for EMA.

Medicaid/Medicare – Medically Needy Program (Only in Broward Regional Service Center)

MEDICALLY NEEDEY BILL TRACKING FAX:

(954) 267-2133

The Medically Needy Share of Cost Program assists individuals who are not eligible for “full” Medicaid because their income or assets are over the Medicaid Program limits. They may qualify for the Medically Needy Program. A certain amount of medical bills must be incurred each month before Medicaid is approved. This is your “Share of Cost.” Once the individual meets the share of cost for the month, the person must contact DCF to complete the bill tracking and approve Medicaid for the remainder of the month.

Eligibility: Age 65 or older, blind, or disabled; be a U.S. citizen or a qualified non-citizen; be a Florida resident; have a social security number or apply for one; apply for any other benefits to which he may be entitled; and disclose any third party liability (i.e., health insurance). There is no income limit, however, gross income is used to determine the Share of Cost. Asset limit is \$5,000 per individual and \$6,000 for an eligible couple.

Fees: Meeting the Share of Cost (SOC): The Share of Cost works like a deductible. A person must incur enough medical expenses to offset his income to within the Medically Needy income level. When medical bills exceed the Share of Cost (SOC), the person becomes eligible for Medicaid for the remainder of that month only. Coverage does not extend beyond the month in which the SOC is met.

DEPARTMENT OF CHILDREN & FAMILIES, con't.

Immigrant/Refugee Services – Refugee Assistance Program (RAP)

The Refugee Assistance Program (RAP) provides financial and medical assistance to needy refugees for effective resettlement and to achieve economic self-sufficiency as quickly as possible.

Eligibility: Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of eight months following arrival to the U.S.

ADULT SERVICES – SOUTHEAST REGION

(954) 375-6064

1400 W. Commercial Blvd., 2nd Floor
Fort Lauderdale, FL 33309

Fax: (954) 267-4038

John Novy, Program Director

maria.chiari@myflfamilies.com

This Department oversees the Adult Protective Investigations, Supervision, and Intervention Services; provides: training to staff and community presentations; monitoring of services; oversight of Community Care for Disabled Adults and the Aged/Disabled Adults Medicaid Waiver; and programmatic duties. Reports of abuse, neglect, or exploitation, to the vulnerable elderly or disabled adults, must be called in to the Florida Abuse Hotline at 1-800-962-2873.

ECONOMIC PROGRAM SERVICES – ADULT PAYMENTS SERVICE CENTER

(954) 375-6064

1400 W. Commercial Blvd., Suite 160
Fort Lauderdale, FL 33309

Fax: (954) 267-4038

This office oversees eligibility and authorizes payment for Medicaid and Public Assistance. Nursing Home applications are available.

ADULT PROTECTIVE SERVICES AND INTERVENTION PROGRAMS

(954) 467-5969

201 W. Broward Blvd., Suite 510
Fort Lauderdale, FL 33301

Fax: (954) 762-3741

John Novy, Program Director

Website: www.dcf.state.fl.us

Email: maria.chiari@myflfamilies.com

Adult Protective Services Program (APS)

The APS Program specializes in the investigation and prevention of the occurrences of abuse, neglect, or exploitation. Allegations of abuse, neglect, or exploitation are reported to the Florida Abuse Hotline. Service program for individuals, age 18-59; Home Care for Disabled Adults (HCDA) which provides a monthly stipend to the caregiver to assist with basic needs of the client. Two programs: Community Care for Disabled Adults (CCDA) and ADA Medical Waiver, provide in-home services such as personal care, homemaker, respite, and case management. There is a statewide wait list for the service programs.

DEPARTMENT OF CHILDREN & FAMILIES, con't.

Assisted Living Facilities/Adult Residential Homes – Protective Intervention Program

For those who reside in Assisted Living Facilities or Adult Family Care Homes, the Unit provides case management for ages 18 and over; who are eligible for the Optional State Supplement (OSS) funding. The Program will assist with putting together documentation for the resident to receive OSS funding.

TEL: (954) 622-1107

Melissa Villanueva, Senior Human Services Program Specialist

Email: Melissa.villanueva@myflfamilies.com

Community Care for Disabled Adults (CCDA)/Home Care for Disabled Adults (HCDA)

The CCDA program assists adults, ages 18-59, who have a permanent physical or mental disability that restricts their ability to perform or more activities of daily living and impedes their capacity to live independently. Through the CCDA program, services include, but are not limited to, personal care, case management, respite service; and homemaker service. The HCDA program provides case management and a small financial subsidy to approved caregivers providing in-home care to adult persons (age 18-59) with disabilities who would otherwise be placed in nursing homes or institutions.

SUBSTANCE ABUSE AND MENTAL HEALTH PROGRAM

(954) 713-3026

Fax: (954) 467-4407

201 W. Broward Blvd., Suite 511
Fort Lauderdale, FL 33301

Valerie Allen, Mental Health Program Supervisor

Website: www.myflfamilies.com

Email: Valerie.allen@myflfamilies.com

The agency provides program development, planning, and monitoring of State Programs in Broward County involving mental health, alcoholism, and drug abuse. The Substance Abuse Program also partners with other agencies to provide health, education, and social services for individuals and their families who are at risk of, or needing substance abuse services.

Eligibility: Criteria for admission to State Facility: Individuals must have been determined by a court to be at a substantial risk for living in the community due to possible danger to themselves or others; or the person has refused to care adequately for himself; must have been charged with a criminal offense. Admissions include persons adjudicated Incompetent to Proceed or Not Guilty by Reason of Insanity; Individuals may also be committed to the Department if they have been adjudicated Not Guilty by Reason of Insanity, and they are considered to be dangerous and in need of treatment for their mental illness.

DISASTER SERVICES

AMERICAN RED CROSS

BROWARD COUNTY CHAPTER

6710 W Sunrise Boulevard, Suite 111
Plantation, FL 33313

(954) 797-3800

Fax: (954) 797-1860

Disaster Services: (954) 797-3829

John Karr, Chief Executive Officer

Website: www.browardredcross.org

Email: browardredcross@usa.redcross.org

The American Red Cross offers emergency assistance with food, clothing, shelter, emotional support and medical services following a disaster. The help of trained volunteers is utilized.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee; donations accepted by mail or on-line.

BROWARD COUNTY ANIMAL CARE & REGULATION DIVISION

2400 SW 42nd Street
Fort Lauderdale, FL 33312

(954) 359-1313

Fax: (954) 359-6294

Website: www.broward.org/animal

Hours: Adoptions & Redemptions: 11:00 AM – 6:00 PM (Tue - Sun)
Receiving: 11:00 AM – 5:00 PM (Tue - Sun)
Closed: Mondays

Broward County Animal Care Officers and Broward residents will bring many lost cats and dogs to Broward County Shelters after a hurricane. People will be called, by Animal Care, if they have the pet, providing the home phone is operating, and the pet has identification. Otherwise, owners will have to visit shelters to try and find lost pets.

BROWARD COUNTY CALL CENTER

115 South Andrews Avenue, Room 506
Fort Lauderdale, FL 33301

(954) 831-4000

TDD: (954) 831-3940

Hurricane Hotline: Dial 3-1-1

Mr. Ajani Starks, Call Center Manager

Website: www.broward.org/callcenter/pages/default.aspx

Email: publicinfo@broward.org

The Vulnerable Population Registry is designed to assist emergency responders to better plan for future recoveries from hurricanes and other disasters. Residents, who are disabled, frail, or have health issues and do not evacuate to a shelter or have family/friends to assist them during a disaster, should register with Broward County. Registering, into the database, is not a guarantee that people will be provided services or be placed on a priority list for emergency responders.

DISASTER SERVICES, con't.

Eligibility: The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. The person needs assistance with personal care and/or assistance with medications, but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance.

Hours: 8:30 AM – 5:00 PM (Mon-Fri) (Under emergency conditions, the call center is open 24/7)

Fees: No set fee

Languages: English & Spanish

BROWARD COUNTY EMERGENCY MANAGEMENT

(954) 831-3900

201 NW 84TH Ave
Plantation, FL 33324

Fax: (954) 382-4000

Tracy Jackson, Director

Website: www.broward.org/Emergency

Email: tjackson@broward.org

Program: Special Needs Registry

If an individual has a medical condition that requires a greater level of care than that provided at a Mass Care Shelter, but does not require hospitalization or a medical institution, a Special Medical Needs Shelter may be appropriate. These shelters offer basic medical assistance and monitoring. They are staffed by qualified medical personnel and have back-up electricity for limited lighting and essential medical equipment. Family members and caregivers are encouraged to accompany residents with special medical needs. Pre-registration for the Special Needs Shelter is open throughout the year, and while not required, is strongly encouraged to be completed by April 10, to ensure that the shelter will be adequately prepared to meet the person's needs.

Eligibility: The individual must have minor health/medical conditions that require professional observation, assessment, and maintenance. He must require assistance with personal care and/or assistance with medications, but does not require hospitalization or a medical institution. The person must need assistance with medication administration and/or vital sign readings and is unable to do so without professional assistance.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

DISASTER SERVICES, con't.

FLORIDA DIVISION OF EMERGENCY FLORIDA STATE WATCH OFFICE

2555 Shumard Oak Blvd.
Tallahassee, FL 32399

**Main Tel (Non-Emergency): (850) 815-4000
Emergency: (800) 342-3557**

Brian Koon, Director

Website: www.floridadisaster.org

The Division of Emergency Management plans for and responds to both natural and man-made disasters. The Division is the state's liaison with federal and local agencies on emergencies of all kinds.

The State of Florida and the American Red Cross have collaborated to provide a public view of current shelters listed in the Red Cross National Shelter System. This information is updated as regularly as possible and may be immediately out of date. To view, go to www.floridadisaster.org/shelters/index.htm#general.

Disaster Response Team Training

HandsOn Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both HandsOn Broward or your place of business or worship.

RX RESPONSE

c/o Phrma
950 F Street NW, Suite 300
Washington, DC 20004

Website: www.rxresponse.org

Email: contactus@rxresponse.org

Rx Response supports information-sharing and problem-solving for all aspects of the biopharmaceutical supply system. The website connects emergency management and the general public with a listing of open pharmacies by utilizing the Rx Response "Pharmacy Reporting" tool to obtain needed prescription medications during an emergency. This feature is only active during a declared disaster and/or following a request from affected states' emergency management officials to begin reporting on open pharmacies.

Fees: No set fee

INSURANCE INSTITUTE FOR BUSINESS & HOME SAFETY

(813) 286-3400

4775 E Fowler Avenue
Tampa, FL 33617

Christina Gropp, Public Relations Associate

Website: www.disastersafety.org

Email: cgropp@ibhs.org

DISASTER SERVICES, con't.

SALVATION ARMY

(954) 524-6991

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

Fax: (954) 761-9679

Keath Biggers, Area Commander

Website: www.salvationarmybroward.org

Email: keath_biggers@uss.salvationarmy.org

Provides disaster relief and recovery services.

Languages: English & Spanish

UNITED WAY OF BROWARD COUNTY

(954) 462-4850

1300 S Andrews Avenue
Fort Lauderdale, FL 33316

Fax: (954) 462-4877

Kathleen Cannon, President/CEO

Website: www.unitedwaybroward.org

Email: uwbc@unitedwaybroward.org

United Way of Broward County is responsible for the following after a disaster: Serving as a liaison between Broward County Emergency Management and other support agencies; mobilizing volunteers with the assistance of Volunteer Broward; coordinating and distributing donations, including items and funds; and convening a committee to determine how community and individual needs will be met after state and national resources have been exhausted.

Fees: Donations by Mail: Please make your checks payable to “The Salvation Army” and clearly mark “disaster relief” or label with the name of the disaster response you are supporting (e.g. “Haiti Earthquake”). Contributors may mail donations to the local Salvation Army or to the nearest territorial headquarters.

Hours: 8:30 AM – 8:30 PM

Languages: English and Spanish.

DISEASE INFORMATION AND PREVENTION

AMERICAN CANCER SOCIETY, BROWARD UNIT

(954) 564-0880

3363 W. Commercial Blvd., Suite 100
Fort Lauderdale, FL 33309

Hotline: (800) 227-2345

Fax: (954) 561-8072

Gary M. Reedy, Chief Executive Director

Website: www.cancer.org

Email: myra.rancy@cancer.org

The American Cancer Society is a non-profit nationwide community-based voluntary organization dedicated to eliminating cancer as a major health problem by preventing the illness, saving lives, and/or diminishing suffering from cancer through research, education, advocacy, and service. The Society provides education and free patient services and programs for patients and families of those diagnosed with cancer. The Road to Recovery Program offers transportation to and from cancer treatment. Cancer information and support are provided through the 24-hour ACS Hotline.

The Society provides education and free patient services and programs for patients and families of those diagnosed with cancer. The Road to Recover Program offers transportation to and from cancer treatment. Cancer information and support are available through the 24-hour ACS hotline.

Hours: 9:00 AM- 5:00 PM (Mon-Fri)

Languages: English and Spanish; brochures also available in Creole.

AMERICAN DIABETES ASSOCIATION FLORIDA AFFILIATE, INC.

(954) 772-8040

Fax: (954) 772-2616

6400 North Andrews Avenue, Suite 480
Fort Lauderdale, FL 33309

Chassy Cohen, Executive Director

Website: www.diabetes.org

Email: AskADA@diabetes.org

This chapter is responsible for fundraising activities for diabetes research, education, and advocacy. Diabetes information and literature are disseminated from this office.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.

DISEASE INFORMATION AND PREVENTION, con't.

AMERICAN DIETETIC ASSOCIATION

(800) 877-1600

120 S. Riverside Drive, Suite 2000
Chicago, IL 60606-6995

Fax: (312) 899-4758

Patricia Babjak, Chief Executive Officer

Website: www.eatright.org

Email: knowledge@eatright.org

The ADA website provides information on nutrition, fad diets, food safety and registered dietitians by city and state. Publications are available for a charge. In collaboration with ConAgra Foods, the following website has been developed, www.homefoodsafety.org to assist consumers in home food safety.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

AMERICAN HEART ASSOCIATION (AHA)

Heart Line: (800) 242-8721

7272 Greenville Avenue
Dallas, TX 75231

Stroke Line: (800) 478-7653

Fax: (214) 706-2139

Website: www.americanheart.org

Email: review.personal.info@heart.org

The AHA provides advocacy, general information, education materials and offers seminars on the prevention of heart disease and stroke. Callers may be connected to local chapters.

Hours: 24/7

Fees: No set fee

AMERICAN HEART ASSOCIATION, BROWARD COUNTY CHAPTER

(954) 364-5000

4000 Hollywood Blvd., Suite 170-N
Hollywood, FL 33021

Fax: (954) 364-5001

Website: www.americanheart.org

Email: allison.jewell@heart.org

Scientific research grants and training for professional persons are sponsored and supported. The Basic Life Support Program trains medical personnel and the public regarding techniques of cardio-pulmonary resuscitation (CPR).

DISEASE INFORMATION AND PREVENTION, con't.

AMERICAN INSTITUTE FOR CANCER RESEARCH (AICR)

(800) 843-8114

1560 Wilson Boulevard – Suite 1000
Arlington, VA 22209

Fax: (202) 328-7226

Website: www.aicr.org

Email: aicrweb.aicr.org

A registered dietician answers questions concerning diet and cancer. The program sends pamphlets and kits, including videos on breast, colon, and prostate cancer.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

AMERICAN LIVER FOUNDATION (ALF)

(212) 668-1000

39 Broadway, Suite 2700
New York, NY 10006

Toll Free: (800) 465-4837

Fax: (212) 483-8179

David Ticker, CFO

Website: www.liverfoundation.org

The American Liver Foundation provides research, education and advocacy for those affected by liver-related diseases, including hepatitis and makes referrals to local physicians.

Hours: 9:00 AM- 6:30 PM (Mon-Thurs)
9:00 AM- 6:00 PM (Fri)

Fees: No set fee

AMERICAN LUNG ASSOCIATION OF SOUTH FLORIDA

(954) 524-4657

2020 S Andrews Avenue
Fort Lauderdale, FL 33316

Fax: (954) 524-3162

Chrissy Cohen, Executive Director

Website: www.lungusa.org

Email: achrissy.cohen@lung.org

The organization offers educational materials to the public, as well as information, referral, and counseling. Classes are conducted for patients with lung problems. An Anti-Smoking Program is offered. A Respiratory Aid Program is available for patients.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Some classes require fees.

DISEASE INFORMATION AND PREVENTION, con't.

AMERICAN PARKINSON DISEASE ASSOCIATION (APDA)

(718) 981-8001

135 Parkinson Avenue
Staten Island, NY 10305

Toll Free: (800) 223-2732

Fax: (718) 981-4399

Leslie Chambers, President/CEO

Website: www.apdaparkinson.org

Email: Ichambers@apdaparkinson.org

APDA's mission is to Ease The Burden, Find the Cure for Parkinson's Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

AMERICAN PARKINSON DISEASE ASSOCIATION

(954) 952-0429

INFORMATION AND REFERRAL CENTER SOUTH FLORIDA

Toll Free: (800) 825-2732

700 West Hillsboro Blvd, Suite 3-110
Deerfield Beach, FL 33441

Website: www.apdaflorida.org

Email: apdaflorida@apdaparkinson.org

APDA's mission is to Ease The Burden, Find the Cure for Parkinson's Disease by offering a call center for information, referrals, counseling, educational materials, regional symposia, special programs, PD exercise, patient and caregiver support groups and fundraisers.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

EPILEPSY FOUNDATION OF SOUTH FLORIDA

(954) 779-1509

512 NE 3rd Avenue
Fort Lauderdale, FL 33301

Fax: (954) 779-1549

Mary Gomez, Executive Director

Website: www.epilepsyfla.org

Email: mgomez@epilepsyfla.org

The Association offers information, referral, and advocacy for individuals with seizure disorders. Support groups are sponsored by the organization, as are educational presentations. In addition, referrals to physicians, affiliated with the foundation are provided. Training is offered to teachers, police, firefighters, and medical professionals on seizure recognition and first aid, as well as conferences.

DISEASE INFORMATION AND PREVENTION, con't.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
English & Spanish Support group meetings are held every 4th Thursday from
2:00 PM – 4:00 PM

Fees: Based on a sliding scale. Other programs have no fees.

Languages: English, Spanish & Creole

GLAUCOMA FOUNDATION

(212) 285-0080

80 Maiden Lane, Suite 700
New York, New York 10038

Fax: (212) 651-1888

Scott R. Christensen, President/CEO

Website: www.glaucomafoundation.org

Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

LEUKEMIA & LYMPHOMA SOCIETY, SOUTHERN FLORIDA CHAPTER

(954) 744-5300

200 S. Park Road, Ste. 140
Hollywood, FL 33021

Info & Support: (800) 955-4572

Leonardo Concha, Executive Director

Website: www.lls.org

Email: Leonardo.concha@lls.org

LLS is the world's largest voluntary health agency dedicated to the cure of blood cancer, and improvement of the quality of life of patients and their families. Information and Support Specialists are available to consumers to answer questions.

The Patient Financial Aid Program provides a limited amount of financial assistance to help patients, with significant financial need, who are under a doctor's care for a confirmed blood cancer diagnosis. Patient Aid Funds are subject to availability. The Co-Pay Assistance Program offers financial assistance toward cancer treatment related co-pays; private health insurance premiums; private insurance co-pay obligations; and Medicare Part B, Medicare Part D, Medicare Supplementary Health Insurance and Medicare Advantage premium or co-pay obligations.

Eligibility: **Patient Financial Aid Program** begins each July 1 and ends the following June 30. Reapplying every year is necessary after June 30. Contact the local chapter to request an application or print online and submit to the local chapter. (954) 744-3300

LEUKEMIA & LYMPHOMA SOCIETY, SOUTHERN FLORIDA CHAPTER, con't.

Co-Pay Assistance Program: Have a household income at or within 500 percent above Federal Poverty Guidelines and be with the Cost of Living Index; reside in the U.S. or Puerto Rico; have prescription insurance coverage; and have an LLS Co-Pay Program covered blood cancer diagnosis confirmed by a doctor. (877) 557-2672 or email copay@lls.org

Hours: Telephone – 9:00 AM – 6:00 PM (Mon-Fri)
Live Chat (via website) – 10:00 AM – 5:00 PM (Mon-Fri)

<u>LUPUS FOUNDATION OF AMERICA, INC.</u>	(800) 558-0121
2121 K Street NW Suite 200	Adm: (202) 349-1155
Washington D.C. 20037	Fax: (202) 349-1156

Website: www.lupus.org

Email: info@lupus.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure, and sponsors support groups and patient education seminars.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English & Spanish

<u>LUPUS FOUNDATION OF AMERICA</u>	(855) 905-8787
<u>SOUTHEAST FLORIDA CHAPTER</u>	Adm: (561) 279-8606
2300 High Ridge Road, Suite 375	Fax: (561) 935-1435
Boynton Beach, FL 33437	

Amy Kelly-Yalden, President/CEO

Website: www.lupusfl.org

Email: info@lupusfl.org

The Foundation supports activities to increase public awareness about Lupus, raises funds for research to help find a cure, sponsors support groups and patient education seminars.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English & Spanish

<u>NATIONAL CANCER INSTITUTE (NCI)/CANCER</u>	(800) 422-6237
<u>INFORMATION SERVICE</u>	Fax: (391) 492-9555
BG 9609 MSC 9760	Smoking Quitline: (877) 448-7848
9609 Medical Center Drive	
Bethesda, MD 20892-9760	

Website: www.cancer.gov

Email: cancergovstaff@mail.nih.gov

DISEASE INFORMATION AND PREVENTION, con't

The Cancer Information Service provides the latest and most accurate cancer information, such as prevention, treatment options and resources, including clinical trials to patients and their families, the public, and health professionals. Information Specialists answer questions about cancer by telephone, instant messaging (www.cancer.gov/help), and email. Free printed and electronic NCI publications are available. Interested persons may talk with an NCI Smoking Cessation Counselor for help in “quit smoking” and pro-active educational counseling via phone or online chat at www/cancer.gov/cancertopics/smoking.

Hours: 8:00 AM – 8:00 PM (Mon-Fri) (phone line)
8:00 AM – 11:00 PM (Mon-Fri) (live assistance)

Languages: English and Spanish.

<u>NATIONAL FOUNDATION FOR CANCER RESEARCH</u>	(800) 321-2873
5515 Security Lane, Suite 1105	Fax: (301) 654-5824
Rockville, MD 20852	

Sujuan Ba, CEO

Website: www.nfcr.org

Email: info@nfcr.org

The National Foundation for Cancer Research provides general information about different types of cancer, including prevention. It also disseminates educational materials. Donations are accepted for research.

NFCR has partnered with companies that will donate up to 100% of purchases to help find a cure for cancer. NFCR partners believe in promoting discovery-oriented research for cancer research. Donations may be made through NFCR's partners to continue to fund promising breakthroughs in the better prevention, earlier diagnosis and new treatments for all types of cancer.

Hours: 8:45 AM - 4:45 PM (Mon-Fri)

Fees: No set fee

<u>NATIONAL REHABILITATION INFORMATION CENTER (NARIC)</u>	(800) 346-2742
8400 Corporate Drive, Suite 500	Fax: (301) 459-4263
Landover, MD 20785	TDD: (301) 459-5984

Mark X. Odum, Director

Website: www.naric.com

Email: naricinfo@heitechservices.com

The NARIC maintains a research library of more than 65,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.

DISEASE INFORMATION AND PREVENTION, con't

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish, and American Sign Language

Fees: Information and referral are free. Document delivery is five cents per page with a \$5.00 USD minimum. International shipping charges apply.

PARKINSON'S DISEASE FOUNDATION

(800) 457-6676

1359 Broadway, Suite 1509
New York City, NY 10018

Fax: (212) 923-4778

Robin Anthony Elliott, Executive Director

Website: www.pdf.org

Email: info@pdf.org

The Parkinson's Disease Foundation provides information about the disease, as well as counseling, and advocacy services. It makes referrals to physicians, hospitals, and self-help groups.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

SIMON FOUNDATION FOR CONTINENCE

(800) 237-4666

P.O. Box 815
Wilmette, IL 60091

Fax: (847) 864-3943

Cheryle Gartley, President

Website: www.simonfoundation.org

Email: info@simonfoundation.org

The Simon Foundation for Continence provides information, brochures, and answers questions about urinary and bowel incontinence. The Foundation has 4 websites providing a wide range of information and resources for both patients and caregivers.

Hours: 24/7

Fees: \$100 to purchase the I Will Manage educational program kit from the Foundation. Access to information on the websites is all free. We encourage those needing information to write or call us at no cost.

DRIVING COURSES

AARP (STATE OFFICE))

(866) 595-7678

3350 SW 148th Avenue, Suite 120
Miramar, FL 33027

Driver Course/Tax Aide: (888) 867-2277

Fax: (954) 438-7871

Odette Bragg, Operations Supervisor

Website: www.aarp.org

Email: flaarp@aarp.org

55 Alive Course

AARP sponsors this eight-hour course, spread over two days, sharing valuable information with drivers over the age of 55. An automobile insurance discount may be offered to drivers who have completed the course. Topics include rules of the road and compensation for normal effects of aging. Instructors are highly qualified volunteers. Classes are offered throughout Broward County. Call the toll free number and give your zip code for the closest location.

Hours: 24/7 (Automated Info. Line)

Site Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

FLORIDA DEPT. OF HIGHWAY SAFETY & MOTOR VEHICLES

(954) 497-1570

Website: www.flhsmv.gov

Email: HSMV-Info@flhsmv.gov

DEERFIELD BEACH

100 S. Military Trail, Suite 26
Deerfield Beach, FL 33441

MARGATE

1135 Banks Rd
Margate, FL 33063

LAUDERDALE LAKES

3718 W. Oakland Park Blvd.
Lauderdale Lakes, FL 33311
(954) 677-5800 (Hardship Driver Licenses)

PEMBROKE PINES

8001 Pembroke Road
Pembroke Pines, FL 33026

LAUDERHILL

7217 W. Oakland Park Blvd.
Lauderhill, FL 33313

PEMBROKE PINES

294 South Flamingo Road
Pembroke Pines, FL 33026

DRIVING COURSES, con't.

The Department of Motor Vehicles offers driving tests, driver licenses and identification cards. Appointments may be made on-line, by telephone or walk-in.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole

Memorial Driving Program

(954) 265-5453

300 Hollywood Way
Hollywood, FL 33021

Website: www.mhs.net

Memorial Driving Program help to assess if you can safely drive if you have been affected by age-related changes, neurological disorders, orthopedic disorders, stroke, brain injury or other progressive diseases.

Hours: 24/7 (Automated Info. Line)

Site Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

EDUCATION

ADULT EDUCATION

BROWARD COLLEGE

Website: www.broward.edu

CENTRAL CAMPUS

A. Hugh Adams
3501 SW Davie Road
Davie, FL 33314
TEL: (954) 201-6800
Fax: (954) 201-6959

PINES CENTER

16957 Sheridan Street
Pembroke Pines, FL 33331
TEL: (954) 201-3601

DOWNTOWN CENTER

Willis Holcombe Center
111 E Las Olas Boulevard
Fort Lauderdale, FL 33301
TEL: (954) 201-7350
Fax: (954) 201-7499

SOUTH CAMPUS

7200 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 201-8100

NORTH CAMPUS

1000 Coconut Creek Boulevard
Coconut Creek, FL 33066
TEL: (954) 201-2240
Fax: (954) 201-2242

WESTON CENTER

4205 Bonaventure Boulevard, Suite 2
Weston, FL 33331
TEL: (954) 201-8501

BROWARD COUNTY SCHOOL BOARD

(754) 321-2600

600 SE 3rd Ave
Fort Lauderdale, FL 33301

Fax: (754) 321-8448

Robert Runcie, Superintendent of Schools

Website: www.browardschools.com

Email: meryl.eisenberg@browardschools.com

Workforce Education Program

Through the School Board's Adult Education Department, adults, with limited English skills, may receive instruction in English to meet naturalization requirements. Both day and evening classes are held at 25 sites throughout Broward County.

Hours: 8:00 AM - 5:00 PM (Mon-Fri), by appt. only or www.mycommunityschools.com

Site Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Fees: There is a yearly \$10.00 activity fee; \$10.00 testing fee and tuition. Florida residents, tuition for 18 weeks is \$30.00; for non-residents, it is \$120.00.

Documents: Two forms of I.D. are required.

BROWARD COUNTY SCHOOL BOARD – con’t.

Adults with Disabilities Program

The Adults with Disabilities Program offers a safe place to learn with other adults with disabilities; as well as enjoy participation in social and recreational activities; functional academics, pre-employability, and technology skills; and opportunities to increase daily living, self-care, and communication skills.

Classes are offered at two locations: Wingate Oaks Adult Program (North-Central Area) and Whispering Pines Off Campus Adult Programs (South Area). This is a daytime program that runs for 10 months (no summer program).

Eligibility: Must be 16 years of age or older; must be officially withdrawn from high school; may have a special diploma; not be enrolled in Adult or Technical Education programs; provide documentation of disability and benefit from instruction; perform all personal needs and capable of self-movement; provide own transportation or use a social service provider; and attend day time classes Monday through Friday.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Site Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Documents: Prospective students must provide documentation of disability, which includes one or more of the following: medical history, psychological evaluation, educational records, work or support plan. A majority of students have intellectual (developmental) disabilities.

FLORIDA ATLANTIC UNIVERSITY

(561) 297-3008

Fax: (561) 297-3987

FORT LAUDERDALE CAMPUS

777 Glades Rd.
Boca Raton, FL 33431
TEL: (954) 201-1000

DAVIE CAMPUS

2912 College Avenue
Davie, FL 33314
TEL: (954) 236-1000

Website: www.fau.edu

Email: broward@fau.edu

FLORIDA INTERNATIONAL UNIVERSITY

(954) 438-8600

1930 SW 145 Ave
Miramar, FL 33027

Fax: (954) 438-8606

Website: www.browardfiu.edu

Email: broward@fiu.edu

EMPLOYMENT

AARP FOUNDATION SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

(954) 202-9791
Fax: (954) 563-2909

4901 NW 17th Way
Suite 401
Fort Lauderdale, FL 33309

Elio Padino, Project Director

Website: www.aarp.org

Email: epadine@aarp.org

The program, sponsored by AARP Foundation, provides free on-line assessment; assists with job placement and training for individuals, age 55 and over, if eligible.

Hours: 8:00 AM – 4:00 PM (Mon-Fri); applications accepted 9:00 am – 2:00 pm

Eligibility: Age 55 and over; must be a Broward County resident; economically disadvantaged; unemployed and actively looking for employment.

Documents: Proof of residency (driver's license); Social Security card; and proof of income.

CAREER SOURCE BROWARD

(954) 202-3830

6301 NW 5th Way, Suite 3000
Fort Lauderdale, FL 33309

Mason C. Jackson, President/CEO

Website: www.careersourcebroward.com

North Office

2301 W. Sample Road, Bldg. 4, Suite 7A
Pompano Beach, FL 33064
Trenesa Davis, Center Manager
(954) 969-3541

Central Office

2610 Oakland Park Blvd.
Fort Lauderdale, FL 33311
Kimberly Bryant, Center Manager
(954) 677-5555

South Office

Confidential Address
Lucrechia Childs, Center Manager
(954) 967-1010

In addition to regular job placement, job bank, counseling and testing programs, the Employment Services Program offers assistance to special groups, such as migrants, seasonal farm workers, veterans, the elderly, and the handicapped. The Employment Services Program is available at each site.

Hours: 8:00 AM - 7:00 PM (Mon-Thurs)
8:00 AM - 5:00 PM (Fri)

Fees: No set fee

EMPLOYMENT, con't.

FLORIDA DEPARTMENT OF EDUCATION **DIVISION OF VOCATIONAL REHABILITATION**

(954) 202-3800
Fax: (954) 202-3890

District Office
1400 W. Commercial Blvd., #115
Fort Lauderdale, FL 33309

Mary Watford, Area 5 Director

Sunrise

7771 W Oakland Park Boulevard, #120
Sunrise, FL 33351
TEL: (954) 747-7900
Fax: (954) 747-7916

Hollywood

7550 Davie Road Extension
Hollywood, FL 33024
TEL: (954) 893-5093
Fax: (954) 893-5097

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Individual's physical or mental impairment constitutes or results in a substantial impediment to employment. The person can benefit from vocational rehabilitation services. Many individuals require vocational rehabilitation services to prepare for, obtain, keep or regain employment.

Fees: No set fee

Languages: English, Spanish & Creole

GOODWILL SOUTH FLORIDA

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

(954) 486-1600
Fax: (954) 497-3270

David Landsberg, President & CEO

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

EMPLOYMENT, con't.

UNITED CEREBRAL PALSY OF BROWARD COUNTY, INC.

(954) 584-7178

3117 SW 13th Court

Fax: (954) 584-3151

Fort Lauderdale, FL 33312

Pat Murphy, Executive Director

Website: www.ucpsouthflorida.org

Email: Leslie.Zouroudis@ucpsouthflorida.org

UCP provides vocational training to adults with developmental disabilities, as well as places clients in supported employment throughout the community.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; Private Pay

Contact: Elizabeth Ortiz, Director of Adult Programs **(954) 315-4054**

EYE CARE

FLORIDA OPOMETRIC ASSOCIATION

120 S. Monroe St.
Tallahassee, FL 32301

(800) 399-2334

Fax: (850) 878-0933

Kenneth Lawson, President

Website: www.floridaeyes.org

Email: docjsl@aol.com

The Optometric Association website provides doctor locations and phone numbers to Optometrists in the caller's area. Enter your address and appropriate radius to locate a local Optometrist.

Fees: No set fee

GLAUCOMA FOUNDATION

80 Maiden Lane, Suite 700
New York, New York 10038

(212) 285-0080

Fax: (212) 651-1888

Scott R. Christensen, President/CEO

Website: www.glaucomafoundation.org

Email: info@glaucomafoundation.org

The Foundation responds to inquiries about the disease and makes referrals to local resources. It publishes free literature about Glaucoma.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

LIONS CLUB OF FORT LAUDERDALE

299 North Federal Highway
Fort Lauderdale, FL 33302

(954) 525-4667

Huldah Skinner, Director

The Lions Club offers an eye examination and eyeglasses free of charge to those persons financially unable to pay for these services. The President or Sight Chairman of the Lions Club must be contacted by telephone first, then a letter sent giving details about the person in need (address, name, etc). The correspondence then is presented to the Board for approval. The Lions Club also collects old eyeglasses and frames.

NOVA SOUTHEASTERN UNIVERSITY (NSU) EYE INSTITUTE

(954) 262-1400

Sanford L. Ziff Center
3200 S University Drive
Davie, FL 33328-2018

Linda Rouse, O.D., COO

Website: www.nova.edu/healthcare/dental/index.html

Vision evaluations are provided for individuals, focusing on ocular disease affecting the elderly. Rehabilitation is available to enhance the quality of life for individuals whose vision cannot be improved with spectacles. These are goal-oriented evaluations focusing on magnification and other assistive devices to help the individual function better in daily life. For ages 70 and over.

EYE CARE, con't.

PANTRY OF BROWARD, INC., THE

610 NW 3rd Avenue
Fort Lauderdale, FL 33311

(954) 358-1481

Fax: (954) 358-1483

Maureen Luna, CEO

Website: www.thepantryofbroward.org

Email: contact@thepantryofbroward.org

The Pantry of Broward assists with referrals for the repair or replacement of eyeglasses at low or no cost to clients.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Eligibility: Grandparents raising grandchildren and seniors, age 60 and over and on a fixed income.

SENIORS EYECARE PROGRAM (SEP)

655 Beach Street
San Francisco, CA 94109-1336

(877) 887-6327

Fax: (415) 561-8567

Gail Nyman-York, Program Manager

Website: www.eyecareamerica.org

Email: eyecareamerica@aao.org

Individuals, eligible for the program, will receive a comprehensive, medical eye exam and up to one year of treatment with no out-of-pocket expenses for physician services. Medicare and/or insurance will be billed and accepted as payment in full waiving co-pays. Uninsured are seen at no cost. There is also a service that provides a glaucoma exam for those, determined to be at increased risk for glaucoma, based on family history of glaucoma, age, and race.

Eyecare America does not provide eyeglasses, prescription drugs, hospital services or fee payment for other medical professionals.

Eyecare America is sponsored by the Knight Templar Eye Foundation and Alcon and is endorsed by state ophthalmological societies. Free educational materials are provided.

Hours: 24/7 (for internet access)
8:00 AM – 12:00 PM (for phone calls)

Fees: Medicare and any other insurance will be billed and accepted as payment in full for the physician's services, waiving co-pays and deductibles. Uninsured are seen at no cost.

Languages: English & Spanish (Chinese on the website)

Eligibility: U.S. Citizen or legal resident; age 65 and older; who have not seen an ophthalmologist in three or more years and do not have eye care insurance through an HMO or the VA.

FINANCIAL ASSISTANCE

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION

2995 North Dixie Highway
Fort Lauderdale, FL 33334

TEL: (954) 357-6622

Fax: (954) 357-8815

TDD: (954) 357-5841

Mary Kittleson, CCE Section Manager

Website: www.broward.org

Email: mkittleson@broward.org

Broward County Consumer Directed Care Project (BC/CDC)

The Broward County Consumer Directed Care Project provides consumer and/or caregiver with a \$200 monthly care plan stipend. This stipend is to be used towards formal and informal support services for the consumers on his/her own to help maintain staying at home. The purchased service will be tracked on a monthly expenditure form and monitored to ensure appropriate care is provided per the project agreement signed and entered for the case aide.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: Age 60 and over; full-time resident of Broward County living in a private residence, not an assisted living facility or other congregate setting; have a moderate level of impairment that warrants intervention to prevent premature institutionalization (2-4 ADL Impairments); be willing and able to manage personal service needs and care as well as follow project requirements; must not be able to obtain funded services elsewhere, must not have the income and assets (maximum individual asset of \$30,000/maximum couple assets of \$50,000) to afford total private care; must not be enrolled in another program such as Community Care for the Elderly, Home Care for the Elderly, Alzheimer's Disease Initiative, Statewide Medicaid Managed Care programs to include Capitated Medicaid Programs or any other publicly funded programs. Consumers can be receiving Older Americans Act Funded Services, such as transportation and meals. An individual and/or his caregiver must be willing and able to share in the cost of care. The elder will be responsible for paying a portion of the cost of the required services; and he and/or his caregiver must be able to advocate and negotiate in the senior's interest. Case Aides provide some case load monitoring, with primary responsibility to enroll, monitor and support the senior and his caregiver to ensure adequate community care.

FINANCIAL ASSISTANCE, con't.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION – con't.

Home Care for the Elderly (HCE) Program

HCE encourages caregivers to continue to care for frail elders and veterans in a family type living arrangement as an alternative to a Nursing Home or Assisted Living Facility. The program provides case management, a basic subsidy stipend for medical, costs not covered by Medicaid, Medicare, or any other insurance to caregivers approximately \$160 a month.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

Eligibility: 60 years of age and older, at risk of nursing home placement, living with an eligible caregiver (age 18 and over), and meet financial eligibility (ICP/Medicaid).

BROWARD COUNTY OFFICE OF THE MEDICAL EXAMINER

(954) 327-5200

5301 SW 31st Avenue

Fax: (954) 327-6580

Fort Lauderdale, FL 33312

Craig Mallk, J.D., M.D., Chief Medical Examiner

Website: www.broward.org/medical

Email: med_exam_trauma@broward.org

Cremation services for indigent Broward residents are available.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Financial eligibility guidelines must be met.

CARING VOICE COALITION (CVC)

(888) 267-1440

8249 Meadowbridge Road

Fax: (888) 278-5065

Mechanicsville, VA 23116

Pamela Harris, President

Website: www.caringvoice.org

Email: cvcinfo@caringvoice.org

The Caring Voice Coalition Financial Assistance Program provides financial help to eligible patients. Caring Voice Coalition may pay a portion or all of a patient's share of cost under the patient's health insurance plan. A patient may receive financial support through one of the following grant programs: Insurance Premium Assistance, Insurance Co-Payment Assistance and Medicare Prescription Drug Assistance.

FINANCIAL ASSISTANCE, con't.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

Fees: Programs are free to patients

Eligibility: Must have one of the specific chronic diseases support by CVC:
Alpha-1 Antitrypsin Deficiency (Alpha-1); Chronic Granulomatous Disorder (CGD); Complex Partial Seizures (CPS); Congenital Factor XII Deficiency (FXIII); Huntington's Disease (HD); Idiopathic Pulmonary Fibrosis (IPF); Infantile Spasms (IS); Pulmonary Arterial Hypertension (PAH); be a United States Citizen residing in the U.S.; Applicant must have health insurance with a monthly insurance premium or monthly prescription co-payment that he or she cannot afford; applicant must be on an expensive FDA-approved therapy related to the disease; applicant must not be receiving or eligible for other assistance; and the application must demonstrate financial hardship.

CHRONIC DISEASE FUND (CDF)
6900 North Dallas Parkway, Suite 200
Plano, Texas 75024

(877) 768-7233

Adm: (972) 608-7141

Fax: (214) 570-3621

Mike Banigan, President

Website: www.cdfund.org

Email: info@cdfund.org

Chronic Disease Fund assists underinsured individuals with chronic disease, cancer, multiple sclerosis, asthma, macular degeneration (please see website for a list of diseases that are covered) or life-altering conditions to obtain expensive, but necessary medications.

Hours: 8:00 AM – 5:00 PM (Mon-Fri) (CST)

Eligibility: Must meet qualifications guidelines; have private insurance or Medicare Part D but cannot afford the co-payments for specialty treatments.

FEEDING SOUTH FLORIDA
2501 SW 32nd Terrace
Pembroke Park, FL 33023

(954) 518-1818

Fax: (954) 983-1313

SNAP: (954) 518-1857

Food Referrals: (954) 518-1846

Sari Vatske, Director of Partner Services

Website: www.feedingsouthflorida.org

Email: svatske@feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.

FINANCIAL ASSISTANCE, con't.

Hours: 8:00 AM - 11:00 AM and 1:00 PM - 3:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish & Creole

GATEWAY COMMUNITY OUTREACH, INC.

(954) 725-8434

291 SE 1st Terrace
Deerfield Beach, FL 33441

Fax: (954) 725-8436

Carol A. Ray, President/CEO

Website: www.gcoflorida.org

Email: gatecomm291@aol.com

Gateway operates eight satellite centers in Broward and Palm Beach Counties through churches located in areas of need. Each satellite center is open on select days of the week, making assistance available somewhere every day. The centers provide food and case management, as well as other referral services to each client to prevent homelessness. Rent and mortgage assistance is available at the main office only. Persons must contact the office to see if funding is available.

Satellite Centers are located in the following cities: Coral Springs; Davie; Deerfield Beach; Green Acres (Palm Beach); Lauderdale; and Pompano.

Hours: 8:00 AM – 4:30 PM (Mon-Fri)

Fees: No set fee

Eligibility: 90-day plan program; call for details

GREENPATH DEBT SOLUTIONS

(800) 550-1961

36500 Corporate Dr.
Farmington Hills, MI 48331

Jane E. McNamara, President/CEO

Website: www.greenpath.com

Email: jmcnamara@greenpath.com

GreenPath Debt Solutions is a nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt, and bankruptcy concerns. Customized services and attainable solutions have been helping people achieve their financial goals since 1961. Headquarters in Farmington Hills, Michigan, GreenPath operates 42 full-time branch offices, in Michigan, New York, Wisconsin, Illinois, Indiana, Florida, and Arizona. The program also delivers licensed services throughout the United States over the Internet and telephone. GreenPath is a member of the National Foundation for Credit Counseling (NFCC). Its professional counselors are certified by the NFCC, and are accredited by the Council on Accreditation (COA). For more information, visit www.greenpath.com.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Visit the website at www.greenpath.com to determine eligibility.

FINANCIAL ASSISTANCE, con't.

HEALTHWELL FOUNDATION

P.O. Box 4133
Gaithersburg, MD 20878

(800) 675-8416

Fax: (800) 282-7692

Mary P. Sundeen, President

Website: www.healthwellfoundation.org

Email: info@healthwellfoundation.org

The HealthWell Foundation provides financial assistance to eligible individuals to cover co-insurance, co-payments, healthcare premiums and deductibles for certain treatments. This means that if the person has been prescribed a medication and a person's insurer covers it, but he cannot afford the co-insurance or co-payment required, the foundation may be able to help by paying some or all of the costs associated with the medication. Also, if an individual is eligible for health insurance, but cannot afford the insurance premium, the Foundation may be able to help by paying some or all of the medical portion of the insurance premium.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Visit our website at www.healthwellfoundation.org to determine eligibility.

JUBILEE CENTER OF SOUTH BROWARD, INC.

2020 Scott Street
Hollywood, FL 33020

(954) 920-0106

Fax: (954) 920-7799

Joyce Curtis, Executive Director

Website: www.jubileecenterbroward.org

Email: jubileehwd@hotmail.com

The Jubilee Center Office of Social Services provides clothing, emergency food bags, hygiene kits, and referrals to shelters and government agencies.

Hours: 10:30 AM – 12:30 PM (Mon-Fri)

Fees: No set fee

MONARCHCARE, INC.

7071 West Commercial Blvd., Suite 2D
Fort Lauderdale, FL 33319

(954) 720-2485

Fax: (954) 720-2486

Toll-Free: (866) 353-7273

Knyvett Lee, Executive Director

Website: www.monarchcare.org

Email: info@monarchcare.org

MonarchCare is a Broward County based agency offering direct client services, information and resources for the care and support of the frail, elderly, mentally ill, disabled, indigent and at-risk populations of South Florida, helping them remain safe and independent. The prime mission is to support vulnerable individuals who need help with life management due to age, disability, or family circumstance.

FINANCIAL ASSISTANCE, con't.

Fees: Current court-approved rate (varies by location and judge). Pro bono services are available on a limited basis (depending on current funding).

Hours: 9:00 AM – 5:00 PM (Mon-Fri); 24/7 for emergencies

Languages: English & Spanish

NAVICORE SOLUTIONS

200 US Highway 9 North
Manalapan, NJ 07726

Main: (800) 992-4557

Fax: (732) 863-5040

TDD: (877) 274-4309

Joel Greenberg, President/CEO

Website: www.navicoresolutions.org

Email: education@navicoresolutions.org

Navicore Solutions provides a wide range of services including, counseling solutions to consumers in the area of personal finance, consumer credit, student loans, foreclosure prevention, Home Equity Conversion Mortgages (HECM), bankruptcy and debt consolidation.

Phone Counseling Hours:

8:00 AM – 10:30 PM (Mon-Fri)

9:00 AM – 7:00 PM (Sat)

9:00 AM – 7:00 PM (Sun)

Languages: English & Spanish

Hours: 7:00 AM – 12:00 PM (Mon-Thurs); 7:30 AM – 11:00 PM (Fri);
9:00 AM – 9:00 PM (Sat); and 9:00 AM – 5:00 PM (Sun)

Fees: Minimal fee for Debt Management Program administration, not to exceed that permitted by state law.

PATIENT SERVICES INCORPORATED (PSI)

P.O. Box 5930
Midlothian, VA 23112

(800) 366-7741

Fax: (804) 744-5407

Dana Kuhn, PhD, President

Website: www.patientservicesinc.org

Email: unneedpsi@needpsi.org

Patient Services evaluates an individual's financial, medical, and insurance situation to determine who is eligible for premium or co-payment assistance. It provides help for multiple illnesses and offers many types of financial assistance.

FINANCIAL ASSISTANCE, con't.

Eligibility: Health insurance or Medicare Part D; income; Federal Poverty Level; and other extenuating circumstances.

Fees: For those individuals who qualify, Patient Services offers full assistance, or a share of cost, for a period of one year.

UNITED STATES DEPARTMENT OF HEALTH & HUMAN SERVICES (800) 638-0742

5600 Fishers Lane, Room 10-105
Rockville, MD 20857

Sondra Stevenson, Branch Chief

Website: www.hrsa.gov

Email: dfcrcomm@hrsa.gov

The Hill-Burton Program

A consumer must request an application from one of the 200 facilities listed on the Department of Health and Human Services web site. A consumer is entitled to whatever services, for which they may qualify, at that particular facility. The Hill-Burton Program cannot pay any submitted medical bills, or guarantee free or reduced medical care. Some facilities offer varying eligibility rules and services. Only facility costs are covered, not private doctors' bills. The 800 number may be called to obtain a list of area Hill-Burton Facilities. This is a program of last resort.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Eligibility requirements vary with each facility. Normally, those meeting federal poverty income guidelines, qualify. If an individual's income is less than the current Poverty Guidelines, facility services may be free. If an income is greater than, but not more than double the Poverty Guidelines (or triple the Guidelines for Nursing Homes), Hill-Burton facilities may provide services at full charge, reduced charge or free.

WOMAN2WOMAN BREAST CANCER FOUNDATION

4850 West Oakland Park Blvd., Suite 225
Lauderdale Lakes, FL 33311

Main: (954) 730-7338

Toll Free: (800) 766-0135

Woman2Woman gives financial assistance in the form of a grant. Grants are given every thirty days, unless special circumstances warrant an earlier release (i.e. emergency utilities, prescriptions, food, transportation, etc.) This program is for breast cancer patients and survivors ONLY.

Eligibility: Must have a diagnosis of breast cancer and meet eligibility guidelines. Utility bill assistance guidelines: Breast cancer patient (recently diagnosed or recurrent) and receiving treatment (radiation or chemotherapy), no more than one year. Utility bill must be a final notice.

Languages: English, Spanish, and Creole

Hours: 8:30 AM – 4:30 PM (Mon-Fri)

UTILITIES

AGING AND DISABILITY RESOURCE CENTER EMERGENCY (954) 745-9779
HOME ENERGY ASSISTANCE FOR THE ELDERLY PROGRAM Fax: (954) 745-9566

5300 N Hiatus Road
Sunrise, FL 33351

TDD: (954) 745-5689

Martha Martin, Elder Helpline/Medicaid Programs Director

Website: www.adrcbroward.org

Email: info@adrcbroward.org

The Aging and Disability Resource Center of Broward County will channel referrals for the ***EMERGENCY HOME ENERGY ASSISTANCE FOR THE ELDERLY PROGRAM (EHEAP)***, to appropriate local administering agencies.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Eligibility: Applicant households must have a member, who is at least 60 years of age, meets financial eligibility guidelines, and has an imminent energy crisis.

CARL SHECHTER SOUTHWEST FOCAL POINT DAY CARE CENTER (954) 450-6888

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax: (954) 450-6899

Jay Shechter, Project Director

Website: www.ppines.com

Email: jshechter@ppines.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English & Spanish

COMMUNITY ACTION AGENCY (954) 357-5025

900 NW 31st Avenue, #3100
Fort Lauderdale, FL 33311

Fax: (954) 357-5026

Efrem Crenshaw, Executive Director

Website: www.broward.org/family/pages/communityactionagency.aspx

Email: cking@broward.org

FINANCIAL ASSISTANCE, con't.

The agency provides the Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low-income households for energy bills. Clients must meet eligibility requirements. It also offers a self-sufficiency program for low-income clients who are committed to becoming financially and socially independent through assistance with childcare, education, books, tools, uniforms and many other expenses which currently, are barriers to independence. Clients are accepted on the basis of income and an evident desire to achieve.

Eligibility: Broward County resident who has a total household income at, or below 150% of the Poverty Guidelines.

Service Contact: Cyrus King, LIHEAP Supervisor (954) 357-5025

FAMILY SUCCESS ADMINISTRATION DIVISION (FSAD) (954) 357-6367

900 N.W. 31st Avenue, #3000
Fort Lauderdale, FL 33311

Fax: (954) 357-8594

Ismael Martinez, Director

Website: www.broward.org/family

BRANCH OFFICES:

SOUTH REGIONAL FAMILY SUCCESS CENTER

4733 SW 18th Street
Hollywood, FL 33023

TEL: (954) 357-5650

Fax: (954) 357-5695

Ofelia Cardenas, Regional Manager

CENTRAL REGIONAL FAMILY SUCCESS CENTER

900 N.W. 31st Avenue, #3000
Fort Lauderdale, FL 33311

TEL: (954) 357-5001

Fax: (954) 357-5004

Helen Hinton, Regional Manager

NORTH REGIONAL FAMILY SUCCESS CENTER

2011 NW 3rd Avenue
Pompano Beach, FL 33060

TEL: (954) 357-5340

Fax: (954) 357-5931

Kathy Williamson-Wesley, Reg. Manager

NORTHWEST CORAL SPRINGS FAMILY SUCCESS CENTER

10077 NW 29th Street
Coral Springs, FL 33065

TEL: (954) 357-5000

Fax: (954) 357-6452

Angie Washington, Regional Manager

DAVIE FAMILY SUCCESS CENTER

4700 Davie Road, Suite B
Davie, FL 33314

TEL: (954) 797-2054

Fax: (954) 357-5695

Ofelia Cardenas, Regional Manage

Emergency assistance with utilities, rent, and mortgage is a service provided as part of the Family Success Case Management Programs. The clients are assessed for need compared to other resources (client and community). When an imminent need is determined, only the client maybe provided emergency assistance. This assistance is meant to prevent loss of stable housing.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

FINANCIAL ASSISTANCE, con't.

Documentation: Social Security card, for each member of the household, including person seeking assistance; photo ID or driver's license; proof of income; lease agreement or mortgage statement; proof of interruption of income; written threat of eviction; proof of mortgage default or foreclosure; and utility final notice.

Fees: No set fee

Languages: English, Spanish & Creole

FLORIDA PUBLIC SERVICE COMMISSION

(850) 413-6100

2540 Shumard Blvd.

Toll Free: (800) 342-3552

Tallahassee, FL 32399

Fax: (800) 511-0809

Braulio L. Baez, Executive Director

Website: www.floridapsc.com

Email: contact@psc.state.fl.us

The Lifeline Assistance Program helps make telephone service affordable to low-income consumers in the state.

Lifeline Assistance gives a credit of at least \$9.50 per month on local phone bills. Over a year's time, that is a savings of at least \$111.00. The Florida Public Service Commission wants all eligible low-income residents to receive these discounts. Potential clients must sign up to benefit.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

Eligibility: Consumers are eligible if they receive assistance from any of the following programs: Temporary Cash Assistance, Supplemental Nutrition Assistance Program (SNAP/Food Stamps), Medicaid, Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), or the National Free School Lunch Program. Also eligible are individuals residing on the Miccosukee or Bureau of Indian Affairs Programs for Tribal Temporary Assistance for Needy Families (TANF); Head Start Subsidy or National School Lunch Program. Eligible clients, with phone service, may: apply for Lifeline Assistance electronically on the PSC's website, contact telephone company directly; or request a printed application by calling PSC. Applications and brochures are available in English, Spanish and Creole.

HOPE OUTREACH CENTER

(954) 321-0909

4700 SW 64th Avenue, Suite A

Fax: (954) 321-1059

Davie, FL 33314

Helen Shinnars, Executive Director

FINANCIAL ASSISTANCE, con't.

Website: www.hopeoutreachfl.org

Email: info@hopeoutreachfl.org

Individuals and families who suffer financial difficulties due to job loss, disability, or health crisis may receive partial financial assistance to help pay utilities, rent, and other basic necessities.

Hours: 9:00 AM - 4:00 PM (Tue-Thurs)

Fees: No set fee

Languages: English, Spanish & Italian

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER (954) 889-2700
6700 Miramar Parkway Fax: (954) 602-3400
Miramar, FL 33023

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

MOUNT OLIVE DEVELOPMENT CORPORATION (954) 767-9919
401 NW 9th Avenue Fax: (954) 522-2423
Fort Lauderdale, FL 33311

Dr. Rosalind Osgood, President/CEO

Website: www.mountolivemodco.org

Email: modco@bellsouth.net

The Emergency Services Program is designed to provide temporary financial assistance for food, rent, utilities, prescriptions, and other needs.

Hours: Apply 1st Tuesday of each month from 10:00 a.m. - 2:00 p.m.

Fees: No set fee

FINANCIAL ASSISTANCE, con't.

NORTHWEST FEDERATED WOMEN'S CLUB OF BROWARD COUNTY (954) 714-3500
2185 NW 19th Street (Elizabeth Williams Boulevard) Fax: (954) 714-3507
Fort Lauderdale, FL 33311

Sandra Hunter, Project Director

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

CENTER FOR ACTIVE AGING (954) 480-4449
227 NW 2nd Street Fax: (954) 480-4493
Deerfield Beach, FL 33441

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: ddefronzo@deerfield-beach.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

NORTHWEST FOCAL POINT SENIOR CENTER (954) 973-0300
6009 NW 10th Street Fax: (954) 969-0242
Margate, FL 33063

Karin Diaz, Project Director

Website: www.margatefl.com/government/seniorcenter

Email: karindiaz@margatefl.com

The Center provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) to low income households for energy bills.

Eligibility: Applicant households must have a member who is at least 60 years of age, must meet financial eligibility guidelines and have an imminent energy crisis.

SAFELINK WIRELESS (800) 723-3546
Executive Resolution Department
9700 NW 112th Avenue
Miami, FL 33178

Website: www.safelinkwireless.com

FINANCIAL ASSISTANCE, con't.

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. To help access this important benefit, bring you this important benefit, SafeLink Wireless offers Lifeline Service. Through Lifeline Service, individuals may receive FREE cellular service and a FREE Safelink Wireless cell phone. There are three different plans to choose from at no cost to the customer.

Hours: 8:00 AM - 10:00 PM (Mon-Sat); 8:00 AM - 7:00 PM (Sun)

Fees: No set fee

Eligibility: Present participation in other State or Federal assistance programs such as Federal Public Housing Assistance, Food Stamps, Low Income Home Energy Assistance (LIHEAP); Supplemental Security Income (SSI); Temporary Assistance for Needy Families (TANF); and Medicaid.

Applicant may also be eligible if the total household income is at or under 150% of the Federal poverty guidelines.

Person must have a valid United States Postal Address. In order for Safelink to ship the free phone, the client must live at a residence that can receive mail from the US Post Office. Sorry, no P.O. boxes can be accepted.

In addition to meeting the guidelines above, the individual will also be required to provide proof of his participation in an assistance program, or proof of income level.

The Safelink Wireless service will expire when a person no longer is eligible for benefits or if he fails to re-qualify after a year of enrollment.

FOOD

CONGREGATE MEALS

Human Services Network, Inc., doing business as Meals on Wheels South Florida, is the prime provider of site meals for elders in Broward County through funding from the Federal Older Americans Act, as well as State Monies through the Aging and Disability Resource Center.

The Congregate Dining Program seeks seniors who would enjoy well-balanced meals. Nutrition education and counseling are provided to participants. Donations are gratefully accepted.

NORTH COUNTY SITES

B'NAI B'BRITH

351 SW 3rd Avenue
Deerfield Beach, FL 33441
1:30 PM – 4:30 PM
TEL: (954) 426-5577

CENTER FOR ACTIVE AGING/ NORTHEAST FOCAL POINT

227 NW 2nd Street
Deerfield Beach, FL 33441
Noon
TEL: (954) 480-4449

E. PAT LARKINS COMMUNITY CENTER

5200 Martin Luther King Blvd.
Pompano Beach, FL 33060
TEL: (954) 786-4585

NORTHWEST FOCAL POINT SENIOR CENTER

6009 NW 10th Street
Margate, FL 33063
11:00 AM (Mon-Fri)
TEL: (954) 973-0300

ST. ANDREWS TOWERS

2700 NW 99th Avenue
Coral Springs, FL 33065
Noon
TEL: (954) 752-3960

ST. ELIZABETH GARDENS

801 NE 33rd Street
Pompano Beach, FL 33064
4:00 PM
TEL: (954) 941-4597

THE PALMS OF DEERFIELD BEACH

425 NW 1st Terrace
Deerfield Beach, FL 33441
4:00 PM
TEL: (954) 420-9321

CENTRAL COUNTY SITES

DANIEL D. CANTOR SENIOR CENTER

5000 Nob Hill Road

Sunrise, FL 33351

Noon

TEL: (954) 742-2299

GATEWAY TERRACE APARTMENTS

1943 NE 6th Court

Fort Lauderdale, FL 33304

4:00 PM

TEL: (954) 463-6721

LAUDERDALE LAKES

MULTI-PURPOSE CENTER

4340 NW 36th Street

Lauderdale Lakes, FL 33319

Noon (Mon-Thurs)

TEL: (954) 733-0130

LAUDERHILL SENIOR CENTER

Sadkin Community Center

1176 NW 42nd Way

Lauderhill, FL 33311

11:45 AM (Mon-Thurs)(\$2.00/donation)

TEL: (954) 321-2450

LA LEE YMCA FAMILY CENTER

408 NW 14th Terrace

Fort Lauderdale , FL 33311

11:30 AM (Mon, Wed, Fri)

TEL: (954) 467-2444

LEARNING CENTER FOR VISION IMPAIRED SENIORS

10200 Sunset Strip

Sunrise, FL 33322

10:00 AM – 2:00 PM (Thurs)

TEL: (954) 742-3214

NORTHWEST FEDERATED WOMEN'S

CLUB OF BROWARD

2185 NW 19th Street

Ft. Lauderdale, FL 33311

TEL: (954) 714-3500

OAKLAND PARK COMMUNITY

DEVELOPMENT CENTER, INC.

420 NE 33rd Street, Mt. Zion Ame Church

Oakland Park, FL 33334

10:00 AM – 2:00 PM (Mon-Fri)

TEL: (954) 563-3060

SILVER IMPACT, INC.

7155 W. Oakland Park Blvd.

Lauderhill, FL 33313

Noon (Mon-Fri)

TEL: (954) 572-0444

SOUTH COUNTY SITES

AUSTIN HEPBURN CENTER

1000 NW 8th Avenue
Hallandale, FL 33009
8:00 AM - 12:00 PM (Mon-Fri)
TEL: (954) 457-1460

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026
11:30 AM (Mon-Fri)
TEL: (954) 450-6888

DAVID POSNACK JEWISH COMMUNITY CENTER

5850 S Pine Island Road
Davie, FL 33328
12:00 PM Kosher (Mon-Fri)
TEL: (954) 434-0499

MARTIN LUTHER KING COMMUNITY CENTER

2400 Charleston Street
Hollywood, FL 33020
Noon
TEL: (954) 921-3412

MC TYRE PARK

3501 SW 56th Avenue
West Park, FL 33023
11:30 AM
TEL: (954) 964-0283

MEMORIAL BOULEVARD HEIGHTS SENIOR CENTER

6770 Garfield Street
Hollywood, FL 33024
Noon
TEL: (954) 967-4458

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER

6700 Miramar Parkway
Miramar, FL 33023
11:45 AM
TEL: (954) 889-2700

SOUTHCENTRAL/SOUTHEAST FOCAL POINT

SUNSET LAKES SENIOR CENTER
2801 SW 186th Avenue
Miramar, FL 33029
11:45 AM (Mon-Fri)
TEL: (954) 602-3347



NORTH COUNTY SITES
EMERGENCY FOOD

ALL SAINTS CATHOLIC MISSION

3350 Powerline Road
Oakland Park, FL 33309
TEL: (954) 396-3086
Father Bob: (954) 319-3514
Soup Kitchen, Emergency Food
Daily, 4:30 PM

CHRISTIAN LOVE FELLOWSHIP CHURCH

801 SE 10th Street, #3
Deerfield Beach, FL 33441
TEL: (954) 428-8980
Food Pantry

GATEWAY COMMUNITY OUTREACH

2151 Riverside Drive
Coral Springs, FL 33071
TEL: (954) 753-3232
*Food Pantry- Must call before coming to
Food Pantry location.*

**HAITIAN EVANGELICAL BAPTIST
CHURCH**

153 NW 12th Street
Pompano Beach, FL 33060
TEL: (954) 479-7113
Food Pantry
9:00 am - 12:00 pm (Tues)

OUR FATHER'S HOUSE SOUP KITCHEN

2380 Martin Luther King Boulevard
Pompano Beach, FL 33061
TEL: (954) 968-7550
Lunchtime Soup Kitchen & bag lunches
11:00 AM - 1:30 PM (Mon-Fri)

**PENTECOSTAL GOSPEL TEMPLE
MINISTRIES**

900 State Road 7
Margate, FL 33068
TEL: (954) 979-9999
Food Pantry
10:30 am - 4:00 pm (Mon-Thurs)

ST. AMBROSE CATHOLIC CHURCH

380 S Federal Highway
Deerfield Beach, FL 33441
TEL: (954) 427-2225
Food Pantry (Just Deerfield Beach)

TEMPLE BETH ORR

2151 Riverside Drive
Coral Springs, FL 33071
TEL: (954) 753-3232
Food Pantry
10:00 AM – 12:00 PM (Tues)

CENTRAL COUNTY SITES
EMERGENCY FOOD

LIFENET4FAMILIES

1 NW 33rd Terrace
Lauderhill, FL 33311

TEL: (954) 792-2328

Food Pantry

10:00 AM - 2:00 PM (Mon-Thurs)

10:00 am - 1:00 PM (Friday by appt. only)

Soup Kitchen

8:30 AM - 12:00 PM (Mon-Sat)

10:00 AM - 12:00 PM (Sun)

MISSION FOR GOD'S DISCIPLES

641 SW 30th Avenue

Fort Lauderdale, FL 33312

TEL: (954) 244-6381

Food Pantry

8:00 AM – 4:00 PM (Tue & Thurs) Call for
Appt.

PANTRY OF BROWARD, INC.

610 NW 3rd Avenue

Fort Lauderdale, FL 33311

TEL: (954) 358-1481

Food Pantry

8:00 AM - 4:00 PM (Mon-Fri)

POVERELLO CENTER

2056 N Dixie Hwy

Wilton Manors, FL 33305

TEL: (954) 561-3663

Fax: (954) 566-7868

Food Pantry for AIDS/HIV Patients

8:00 AM – 4:00 PM (Mon-Fri)

SALVATION ARMY

1445 W Broward Boulevard

Fort Lauderdale, FL 33312

TEL: (954) 524-6991

Food Pantry

9:00 AM - Noon (Thurs) call for Appt.

**SEVENTH DAY ADVENTIST CHURCH OF
FORT LAUDERDALE**

850 W. Davie Blvd.

Fort Lauderdale, FL 33301

TEL: (954) 523-8334

Food Pantry

1:00 PM - 3:00 PM (Tues)

SOREF JEWISH COMMUNITY CENTER

6501 West Sunrise Blvd.

Fort Lauderdale, FL 33313

TEL: (954) 792-6700

*Food Pantry – Anyone in need is eligible but
must call for appt.*

1:30 PM – 3:30 PM (Mon, Wed, Fri – pick up
food by appt.)

8:00 AM – 4:00 PM (Mon-Fri – to make
appts.)

SUNRISE SENIOR CENTER

10650 W Oakland Park Boulevard

Sunrise, FL 33351

TEL: (954) 746-3670

Food Pantry

8:30 AM – 4:30 PM (Mon-Fri)

SOUTH COUNTY SITES
EMERGENCY FOOD

AUSTIN HEPBURN SENIOR CENTER

750 NW 8th Avenue
Hallandale, FL 33009

TEL: (954) 457-1460

Food Pantry (Hallandale Beach, Hollywood, Pembroke Park, West Park, Dania Beach and Miramar) 8:00 AM - 5:00 PM or emergency as needed.

BREAD OF LIFE FOOD PANTRY

20911 Johnson St. #104
Pembroke Pines, FL 33029

TEL: (954) 435-7474

Food Pantry

Last Sat of each month (call for appt.)

HOPE OUTREACH CENTER

4700 SW 64th Avenue, Suite A
Davie, FL 33314

TEL: (954) 321-0909

Food Pantry

9:00 AM - 4:00 PM (Mon-Fri)

JUBILEE CENTER OF SOUTH BROWARD, INC.

2020 Scott Street
Hollywood, FL 33020

TEL: (954) 920-0106

Food Pantry

10:30 AM - 12:30 PM (Mon-Fri)

LIBERIA ECONOMIC AND SOCIAL DEVELOPMENT CORPORATION

3220 N 24th Avenue
Hollywood, FL 33022

TEL: (954) 924-3635

Food Pantry (once per month)

9:00 AM - 12:00 PM (Mon-Fri)

ST. BONAVENTURE CATHOLIC CHURCH

1301 SW 136th Avenue
Davie, FL 33325

TEL: (954) 424-9504

Food Pantry

TANNA DAWSON COMMUNITY MINISTRY CENTER

20 N.W. 46th Avenue
Plantation, FL 33317

TEL: (954) 583-0339

Food Pantry

9:00 AM - 3:00 PM (Mon-Thurs)

FOOD STAMPS

AGING AND DISABILITY RESOURCE CENTER OF BROWARD/ELDER HELPLINE

5300 N. Hiatus Road
Sunrise, FL 33351

(954) 745-9779
Fax: (954) 745-9566
TDD: (954) 745-5689

Martha Martin, Elder Helpline Director

Website: www.adrcbroward.org

Email: info@adrcbroward.org

The Aging & Disability Resource Center is a Community Access Partner and provides assistance with the Food Assistance Program (formerly known as Food Stamp Application).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole

FEEDING SOUTH FLORIDA

2501 SW 32nd Terrace
Pembroke Park, FL 33023

SNAP: (954) 518-1857
Administrative: (954) 518-1818
Fax: (954) 983-1313

Sari Vatske, Director of Agency Relations

Website: www.feedingsouthflorida.org

Email: svatske@feedingsouthflorida.org

Feeding South Florida is a Community Access Partner Site with the Department of Children and Families. Food Stamp Application Assistance is available through this site.

Hours: 8:00 AM - 11:00 AM &
1:00 PM - 3:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish & Creole

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES – See Department of Children & Families section

FOOD STAMP FRAUD HOTLINE

(866) 762-2237

HOME DELIVERED MEALS

DIANA FOOD GROUP

4020 NE 10th Way
Pompano Beach, FL 33064

(954) 788-0411, Ext. 210

Toll Free: (888) 925-3663

Fax: (954) 788-0207

Susan Wodnicki, CFO

Website: www.dianafoodgroup.com

Email: susan@dianafoodgroup.com

Home delivery food program for needy children and functionally impaired adults or seniors. Meal types include: American, Low Salt/Fat, Diabetic, Latin, Latin Diabetic, Soft Chew, Kosher and Renal with/without dialysis.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Medicaid Waiver; accepts some insurance and direct payment. Contracts with MCO's, Long Term Care Diversion Providers, PAC Waiver, Channeling Waiver, PACE, and Ryan White Title II. Accepts referrals from Elderly and Veteran Services, FQHC, Center for Independent Living and Mae Volen.

Eligibility: Eligibility determined by Lead Agency, Agency for Health Care Administration or referral agency. Referrals received from MCO's/Long Term Care Diversion. PAC/MWE approved provider.

Languages: English, Spanish & Creole

HUMAN SERVICES NETWORK, INC.

d/b/a MEALS ON WHEELS SOUTH FLORIDA

451 N. State Road 7
Plantation, FL 33317

(954) 731-8770

Fax: (954) 714-6950

Mark Adler, Executive Director

Website: www.mealsonwheelssouthflorida.org

Email: madler@mowsoflo.org

Homebound Seniors, who are 60 years and older, without other assistance, may qualify to receive home delivered meals through the Federal Older Americans Act. A complete in-home assessment is conducted to identify an individual senior's needs. Once a home assessment is complete, the senior will receive weekly meal package deliveries. Frozen regular, kosher and formed pureed meals are available. Complete cuisine home delivered meals are available to private pay participants. The Staff nutritionist is available for nutrition education and counseling.

Meals on Wheels South Florida, volunteers provide grocery shopping services for seniors and disabled adults at local Publix Supermarkets. Personal checks and credit cards accepted. Minimum deposit, to activate the shopping account, is \$20.00.

HOME DELIVERED MEALS, con't.

HUMAN SERVICES NETWORK, INC. d/b/a MEALS ON WHEELS SOUTH FLORIDA

Meals for Companion Pet delivers pet food once a month to homebound seniors who need assistance with taking care of their pets.

Senior Center Congregate Dining Sites are located throughout Broward County for persons, age 60 and over.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Languages: English, Spanish, French, Creole and Portuguese

Fees: Donations accepted; private pay; nursing home diversion and Medicaid Waiver.

Eligibility: 60 years of age or older for Older Americans Act; Medicaid Waiver and Nursing Home Diversion require authorization from provider; and private pay is open to anyone.

HANDICAPPED / DISABLED SERVICES

AGENCY FOR PERSONS WITH DISABILITIES (APD)

(954) 467-4218

201 W. Broward Blvd., Suite 305
Fort Lauderdale, FL 33301

Service: (954) 467-4377
Toll Free: (866) 273-2273

Rita Castor, SE Regional Manager

Website: <http://apd.cares.org>

Email: d10_apd_customerservice@apd.state.fl.us

The agency works in partnership with local communities and private providers to assist people, who have developmental disabilities; as well as their families. The APD also provides assistance in identifying the needs of people with developmental disabilities for support and services. Developmental disabilities include: Spina/Bifida; Autism; Cerebral Palsy; Mental Retardation; and Prader-Willi Syndrome.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Eligibility: Anyone with developmental disabilities, or needing information about developmental disabilities.

Languages: English & Spanish

AMERICANS WITH DISABILITIES ACT (ADA)

(800) 514-0301

US Department of Justice
950 Pennsylvania Avenue NW
Washington, D.C. 20530

Fax: (202) 307-1198
TDD: (800) 514-0383

Website: www.ada.gov

Email: AskDOJ@usdoj.gov

This service permits businesses, state and local governments, or others to call and ask questions about general or specific ADA requirements including questions about the ADA Standards for Accessible Design, free ADA materials, or information about filing a complaint.

Hours: 10:30 AM - 4:30 PM (Mon, Tue, Wed, Fri)
12:30 PM - 4:30 PM (Thurs)

Fees: No set fee

Languages: English & Spanish

HANDICAPPED/DISABLED SERVICES, con't.

ARC BROWARD, INC.

10250 NW 53rd Street
Sunrise, FL 33351

(954) 746-9400

Fax: (954) 746-2954

TDD: (954) 577-4101

Gloria Gorodesky, Director of Social Services

Website: www.arcbroward.com

Email: info@arcbroward.com

ARC Broward is a private, not-for-profit organization providing support and assistance primarily to children and adults with mental retardation, autism, Down's Syndrome, cerebral palsy, and other development disabilities. It has an electronic recycling program for private households and businesses.

ARC Broward provides adult day care, community employment opportunities, residential homes, and mental health services for seniors with developmental disabilities and other challenges.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)
Electronics Recycling: 8:00 AM – 4:00 PM (Mon-Fri at the Sunrise campus)

Fees: Electronics Recycling is generally free for private households (depending upon city of residence). There is a private pay fee for businesses. The fees for services, specific to seniors, may be funded through some insurance programs, Medical Waiver, and on a private pay basis. Please call the intake coordinator for details on fees.

Residential Services

The association sponsors residential services which includes an intermediate care facility for individuals with developmental disabilities and small group living homes.

Fees: Medicaid Waiver; private pay

Eligibility: Seniors and/or Individuals with developmental disabilities who need some level of supervision in their home, or individuals who need supervision, on an ongoing basis for small group living.

Senior Day Program

The Senior Day Program currently has approximately 30 individuals enrolled. Services are center-based and consist of leisure activities; socialization/interaction/cognitive growth and maintenance; personal growth and development; supported retirement; and consumer empowerment. There are LPN, Behavior Analyst, and Case Manager on site each day to provide medical, behavioral, and supportive care/assistance.

Hours: 8:30 AM – 3:30 PM (Mon-Fri)

Eligibility: Age 45 and over with a developmental disability and a Medicaid Waiver eligibility or age 60+ on private pay basis.

Fees: Medicaid Waiver and on a Private Pay basis.

HANDICAPPED/DISABLED SERVICES, con't.

BROWARD COUNTY REVENUE COLLECTION DIVISION

115 S Andrews Avenue, Room A-100
Fort Lauderdale, FL 33301

Main: (954) 831-4000

Fax: (954) 468-3476

Disabled Parking Permits: (954) 497-1570

Website: www.broward.org

Email: revenue@broward.org

Handicapped parking permits may be obtained at any of the Broward County Tax Collector's Offices on behalf of a disabled person, who is a resident of Broward County. An authorization form, verifying the handicap, must be completed by a physician.

Eligibility: Florida Driver's License or Florida Identification number is required. Form HSMV 83039 must be completed, including the physician/certifying Practitioner's Statement of Certification section, verifying the disability.

Fees: Permits are effective for four years, with no fee. The fee for a temporary disabled person parking permit is \$15.00, including tax collector fees and valid for up to six months.

Coral Springs

Coral Springs Private Tag Agency

Maplewood Plaza
1160 N University Dr
Coral Springs, FL 33071
(954) 753-9990

Hollywood

South Broward Tag Agency of Hollywood

Park Sheridan West Shopping Center
Hollywood, FL 33021
(954) 765-4697

Lauderhill

Lauderhill Private Tag Agency

1427 N State Road 7, Room 1299-A
Lauderhill, FL 33313
(954) 797-0600

Plantation

1800 NW 66th Avenue, Suite 100
Plantation, FL 33313
(954) 797-8733

Ft. Lauderdale Private Tag Agency

1113 N. Federal Highway
Fort Lauderdale, FL 33304
(954) 765-4697

Pembroke Pines

Pembroke Pines Private Tag Agency

Flamingo Pines Shopping Center
294 S. Flamingo Road
Pembroke Pines, FL 33026
(954) 443-5005

Weston

South Broward Tag Agency of Weston

Town Center Shoppes
16660 Saddle Club Road
Weston, FL 33326
(954) 745-8445

HANDICAPPED/DISABLED SERVICES, con't.

CENTER FOR INDEPENDENT LIVING OF BROWARD

(954) 722-6400

4800 N State Road 7, Building, F, Suite 102
Fort Lauderdale, FL 33319

Fax: (954) 735-1958
TDD: (954) 735-0963

Corey Hinds, Executive Director

Website: www.cilbroward.org

Email: cilb@cilbroward.org

This organization offers assistance to people with disabilities. It also provides advocacy, employment services, housing assistance, peer support, independent living skills training, and information and referral, hearing and speech enhancement equipment is distributed. Volunteer opportunities are available.

Eligibility: Work with people with disabilities, hearing, and mobility issues.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Sign Language.

Fees: No set fee

GOODMAN JFS OF BROWARD

(954) 370-2140

5890 S Pine Island Rd, Suite 201
Davie, FL 33328

Fax: (954) 916-1252

Lisa Rahman, Interim CEO

Website: www.jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. The program services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, Goodman JFS endeavors assure that no one in the community feels alone or without hope.

Family Link Care Management

The professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deal with complex care locally and long distance.

Behavioral Health

GJFS provides compassionate and effective mental health counseling in office or in-home. The licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

HANDICAPPED/DISABLED SERVICES, con't.

GOODMAN JFS OF BROWARD, con't.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. The program offers guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program

GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office

GOODWILL INDUSTRIES OF SOUTH FLORIDA

(954) 486-1600

2104 W Commercial Boulevard
Fort Lauderdale, FL 33309

Fax: (954) 497-3270

Website: www.goodwillsouthflorida.org

Email: questions@goodwillsouthflorida.org

Adults, with developmental disabilities, receive training in job, social, and survival skills. Sheltered and supported employment programs are offered.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

GUIDE DOG FOUNDATION FOR THE BLIND, INC.

(800) 548-4337

371 E Jericho Turnpike
Smithtown, NY 11787

Administrative: (631) 930-9000

Fax: (631) 930-9009

Wells B. Jones, Chief Executive Officer

Website: www.guidedog.org

Email: info@guidedog.org

The Foundation provides training with a guide dog at a residential facility in Smithtown, New York for a two week period. Home training is available in certain circumstances. Follow up aftercare is also included.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: All expenses are paid for the visually impaired, including transportation.

HANDICAPPED/DISABLED SERVICES, con't.

<u>NATIONAL REHABILITATION INFORMATION CENTER (NARIC)</u>	(800) 346-2742
8400 Corporate Drive, Suite 500	Fax: (301) 459-4263
Landover, MD 20785	TDD: (301) 459-5984

Mark X. Odum, Director

Website: www.naric.com

Email: naricinfo@heitechservices.com

The NARIC maintains a research library of more than 65,000 documents and responds to a wide range of information requests, providing facts and referral, database searches, and document delivery on disabilities, rehabilitation, and related issues. The organization has access to resources for employment, advocacy, benefits, financial assistance, education, and technology.

Hours: 8:30 AM - 5:30 PM (Mon-Fri, excluding federal holidays)

Languages: English, Spanish, and American Sign Language

Fees: Information and referral are free. Document delivery is five cents per page with a \$5.00 USD minimum. International shipping charges apply.



HANDICAPPED/DISABLED SERVICES, con't.

UNITED CEREBRAL PALSY OF BROWARD COUNTY, INC.

(954) 584-7178

3117 SW 13th Court

Fax: (954) 584-3151

Fort Lauderdale, FL 33312

Pat Murphy, Executive Director

Website: www.ucpsouthflorida.org

Email: patmurphy@ucpsouthflorida.org

Adult Day Training Program (ADT)

UCP provides vocational services to adults with disabilities throughout Broward County. The ADT Program provides adults opportunities to learn work skills, do contract work and/or prepare for competitive employment. Van pick-up and drop-off is available for program participants. For more information, ask for the Director of Adult Services.

Hours: 9:00 AM – 3:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

Eligibility: Age 18 and over; have a developmental disability and live in Broward County.

Independent Supported Living Program

United Cerebral Palsy of Broward County provides supportive living services, community training, and daily living skills for people with developmental and physical disabilities.

Hours: 24-hour care

Site Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Based on sliding scale; Medicaid Waiver; General Revenue; and private pay

Eligibility: Age 18 and over; have a developmental disability and live in Broward County.

HEALTH/MEDICAL SERVICES

AGING AND DISABILITY RESOURCE CENTER (ADRC)

(954) 745-9779

5300 N Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9566

Shirley Snipes, Director of Planning & Health Projects

Website: www.adrcbroward.org

Email: info@adrcbroward.org

Diabetes Self-Management Program

The Diabetes Self-Management Program is for individuals with Type 2 Diabetes. The workshops are for 2 ½ hours, once a week, for six weeks in community settings such as churches, community centers, libraries, and hospitals. Workshops are facilitated by two trained leaders, one or both of whom are peer leaders with diabetes themselves.

The program includes the following subjects:

- Techniques to deal with the symptoms of diabetes;
- Appropriate exercise for maintaining and improving strength and endurance;
- Healthy eating;
- Appropriate use of medication; and
- Working more effectively with health care providers.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779

Living Healthy Program

This evidenced-based program was developed in the early 1900's by the Stanford Center for Research in Patient Education and is available in over 39 states and several foreign countries. The program teaches people with chronic illness a healthy way to deal with the disease through interactive workshops. These workshops are educational and motivational, helping people regain control over their life; enjoy the things they like to do; improve their quality of life; and connects them with others.

Individuals will learn how to deal with problems and difficult emotions caused by chronic health condition, by utilizing self-management skills, setting weekly action plans, and problem solving techniques. Topics discussed are: creating your own exercise and nutrition plan, medication usage; better breathing; communication; depression; relaxation; and positive thinking.

The Living Healthy Workshops are held at different community sites and are scheduled once a week for 6 weeks, for 2 ½ hours.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779

HEALTH/MEDICAL SERVICES, con't.

AGING AND DISABILITY RESOURCE CENTER (ADRC) –con't.

Matter of Balance Program

The Matter of Balance Program is designed to benefit community-dwelling older adults who are concerned about falling; have sustained a fall in the past; restricted activities because of concerns of falling; and are interested in improving flexibility, balance, and strength.

The interactive workshops (classes) are designed to help participants with view of falls and fear of falling as controllable; set realistic goals for increasing activity; change their environment to reduce fall risk factors; and promote exercise to increase strength and balance. Classes are held twice a week for 4 weeks, 2 hour sessions, or once a week, for 8 weeks, 2 hour sessions.

Senior Intervention and Education

This program's primary purposes are to prevent elder abuse, neglect, and exploitation, and to support seniors' efforts to remain in their homes rather than face premature nursing home placement.

The program has a Licensed Practical Nurse with extensive case management experience. The LPN has the ability to assess seniors in their own living environment; give referrals; educate caregivers on client management techniques and support options; has the ability to pick up donated adaptive equipment/supplies and help deliver the items where they are needed.

Eligibility: Age 60+

Service contact: Call ADRC Helpline at (954) 745-9779

BROWARD COUNTY MEDICAL ASSOCIATION

5101 NW 21st Ave, Suite 450
Fort Lauderdale, FL 33309

(954) 714-9477

Fax: (954) 714-9289

Cynthia Peterson, Executive Vice President

Website: www.bcma.com

Email: cpeterson@bcma.com

Referrals are made to area physicians. Other services provided are patient advocates, grievance procedure for patients unhappy with physicians, and a speaker's bureau.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Fees: No set fee

HEALTH/MEDICAL SERVICES, con't.

BROWARD HEALTH COMMUNITY HEALTH SERVICES

(954) 355-5931

1608 SE 3rd Ave, Suite 506
Fort Lauderdale, FL 33316

Phyllis Harris, Program Manager

Website: www.browardhealth.org

This program is operated by Broward Health, one of the nation's largest health care systems. With the assistance of a Registered Nurse case manager, the KCI assists families with establishing a medical home, acquiring health insurance, receiving wellness exams; updating children's immunizations; and linkage to social service programs.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: Family has to be in a kinship setting; i.e., grandparent, aunt, uncle, older sibling, distant relative or close friend of the family as the primary caregiver for the child(ren) and the child(ren) must be living in the home with the caregiver. The biological parents cannot be living with the family. Child or children must be 0-18 years of age.

Fees: No set fee



HEALTH/MEDICAL SERVICES, con't.

FLORIDA POISON INFORMATION CENTER, MIAMI

1611 NW 12th Avenue
Miami, FL 33136

(800) 222-1222
(305) 585-5250
Fax: (305) 545-9762

Richard Weisman, Director

Website: www.miamipoison.org

Email: poison@med.miami.edu

The Florida Poison Information Center is a nonprofit, government funded organization. The Poison Center provides prevention and management information through a free statewide, toll-free hotline that is accessible twenty-four hours a day, 365 days a year. The emergency hotline is staffed by specially trained physicians, nurses, pharmacists and toxicologists. Services are available to the hearing impaired, as well as non-English speaking individuals.

The Poison Center offers education materials and presentations for groups on topics such as: poison prevention and awareness; medication safety; common hazardous/toxic plants; animal bites and stings; and Florida marine life.

The Poison Center also serves a training site for medical students, emergency and pediatric residents/fellows and pharmacy students/residents.

Hours: 24/7

Fees: No set fee

Languages: English, Spanish & Free translation for other languages

UNITED STATES DEPT. OF HEALTH & HUMAN SERVICES

OFFICE OF DISEASE PREVENTION AND HEALTH PROMOTION

200 Independence Avenue SW
Washington, D.C. 20201

(877) 696-6775
Adm. (202) 619-0257

Alex Azar, Secretary

Website: www.hhs.gov

The Department of Health and Human Services is the U.S. government's principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves. HHS's website and toll free number offers assistance and information on health resources.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

HOME HEALTH AGENCIES

AGENCY FOR HEALTH CARE ADMINISTRATION

5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

(561) 381-5840

Fax: (561) 496-5925

Arlene Mayo-Davis, Field Office Manager

Website: www.ahca.myflorida.com

This state agency oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Contact (850) 487-2515.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

HOME HEALTH AGENCIES

The following pages contain a listing of Broward Home Health Agency Providers, licensed by the Agency for Health Care Administration as of September 2019.

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299991828	A & B HOME HEALTH, INC. 4431 Davie Road, Ste. 119 Davie, FL 33314 Administrator: Nosbely Toledo Facility Type: Home Health Agency	TELEPHONE #: (954) 321-8681 COUNTY: Broward Lic Expires: 6/4/2020 Medicare/Medicaid Certified
299991692	A FAMILY MEMBER HOMECARE 6565 Taft St. #404 Hollywood, FL 33024 Administrator: Veronica Velasquez Facility Type: Home Health Agency	TELEPHONE #: (954) 986-5090 COUNTY: Broward Lic Expires: 1/26/2020
215440951	ABBEY HOME CARE SERVICES 7800 W. Oakland Park Blvd., #E115 Sunrise, FL 33351 Administrator: Lealila Adeagbo Facility Type: Home Health Agency	TELEPHONE#: (954) 578-1770 COUNTY: Broward Lic Expires: 12/31/2019 Medicare/Medicaid certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
30211102	ABC NURSE REGISTRY 5301 McKinley Street Hollywood, FL 33021 Peggy Hammond, Administrator Facility Type: Nurses Registry	TELEPHONE #:(954) 322-9400 COUNTY: Broward Lic Expires: 3/4/2020
21335096	ABSOLUTE HOME CARE, INC. 8000 North University Drive Tamarac, FL 33321 Bernard R. Shaw, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 726-6556 COUNTY: Broward Lic Expires: 4/30/2020 Medicare/Medicaid certified
299993196	ACCESSIBLE HOME HEALTH CARE OF BROWARD 5100 NW 33 rd Avenue, #245 Fort Lauderdale, FL 33309 Michael Ross Davret, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 693-0203 COUNTY: Broward Lic Expires: 6/24/2020 Medicare certified
299992969	ACCLAIM HOME CARE SERVICES 7405 NW 57 th Street Tamarac, FL 33319 Administrator: Hugh Palmer Facility Type: Home Health Agency	TELEPHONE #: (954) 780-3717 COUNTY: Broward Lic Expires: 6/16/2020 Medicare/Medicaid certified
209930962	ACCREDITO HEALTH GROUP, INC. 5243 NW 33 rd Avenue Fort Lauderdale, FL 33309 Administrator: Donna Rogers Facility Type: Home Health Agency	TELEPHONE #:(954) 777-1685 COUNTY: Broward Lic Expires: 3/31/2020
21627096	ACCURATE HEALTH CARE, INC. 6299 W. Sunrise Blvd., #111 & 112 Sunrise, FL 33313 Administrator: Robert Davis Facility Type: Home Health Agency	TELEPHONE #:(954) 791-4551 COUNTY: Broward Lic Expires: 3/31/2020
30211579	ADVANTAGE HOME CARE SERVICES 2404 NE 9 th Street Fort Lauderdale, FL 33304 Administrator: Jennifer Pearl Facility Type: Nurse Registry	TELEPHONE # (954) 320-6768 COUNTY: Broward Lic Expires: 8/22/2022

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299991876	AFFABLE HOME CARE, INC. 7501 NW 4 th Street Plantation, FL 33322 Administrator: Deanna L. Evans Facility Type: Home Health Agency	TELEPHONE #: (954) 452-7979 COUNTY: Broward Lic Expires: 2/11/2021
30211273	AFFINITY HOME CARE, INC. 7502 NW 4 th Street Pompano Beach, FL 33064 Ranon Altman, Administrator Facility Type: Nurses Registry	TELEPHONE #:(561) 483-4044 COUNTY: Broward Lic. Expires: 8/20/2020
20092096	AFFORDABLE HOME HEALTH CARE 7503 NW 4 th Street Fort Lauderdale, FL 33308 Administrator: Jane Cameron-Jones Facility Type: Home Health Agency	TELEPHONE #:(954) 522-3330 COUNTY: Broward Lic Expires: 6/30/2020
299993585	ALL BROWARD HOME HEALTH 7507 NW 4 th Street Davie, FL 33324 Administrator: Donna Somma Facility Type: Home Health Agency	TELEPHONE #:(954) 933-3162 COUNTY: Broward Lic Expires: 12/5/2019 Medicare certified
20099096	ALL COUNTY HEALTH CARE 7508 NW 4 th Street Lauderdale Lakes, FL 33319 Administrator: Jeffrey Jones Facility Type: Home Health Agency	TELEPHONE #:(954) 717-7027 COUNTY: Broward Lic Expires: 9/30/2021 Medicare certified
21385096	ALL PROFESSIONAL HOME CARE 7510 NW 4 th Street Sunrise, FL 33351 Administrator: Rouel Walker Facility Type: Home Health Agency	TELEPHONE #:(954) 578-4998 COUNTY: Broward Lic Expires: 5/09/2021 Medicare/Medicaid certified
30211493	ALL STATE HOME HEALTH CARE 3296 North State Road 7 #B Lauderdale Lakes, FL 33319 Administrator: Clytie Campbell Facility Type: Home Health Agency	TELEPHONE #:(954) 777-0205 COUNTY: Broward Lic Expires: 2/24/2021

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992714	ALLIANCE HOME HEALTH OF BROWARD 5240 S University Drive, #105E Davie, FL 33328 Administrator: Hilda Hanst Facility Type: Home Health Agency	TELEPHONE #:(954) 880-0551 COUNTY: Broward Lic Expires: 3/25/2021 Medicare/Medicaid certified
299991002	ALMOST FAMILY 5440 NW 33 rd Avenue, Ste. 111 Fort Lauderdale, FL 33309 Administrator: Kristine Hughes Facility Type: Home Health Agency	TELEPHONE #:(954) 484-2773 COUNTY: Broward Lic Expires: 1/23/2020
299991246	ALTERNATIVE HOME HEALTH CARE 6981 W Commercial Blvd. Tamarac, FL 33319 Administrator: Keisha Williams Facility Type: Home Health Agency	TELEPHONE #:(954) 622-0588 COUNTY: Broward Lic Expires: 6/17/2020
299992907	AMERICA'S QUALITY CARE SERVICES, INC. 134 S. Dixie Highway, #207 Hallandale Beach, FL 33009 Kimberley Russell, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 456-4203 COUNTY: Broward Lic Expires: 10/1/2019
30211352	AMERICAN NURSING RESOURCES 7880 N. University Drive, #202 Tamarac, FL 33321 Robin Smith, Rn, Administrator Facility Type: Nurses Registry	TELEPHONE #:(954) 495-2808 COUNTY: Broward Lic Expires: 5/15/2020
30211288	AT HOME SENIOR CARE OF BROWARD, INC. 2644 E Oakland Park Fort Lauderdale, FL 33306 Phyllis Timlin, RN, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 566-8922 COUNTY: Broward Lic Expires: 1/10/2021
299992866	ATL HOME HEALTHCARE CORP. 6151 Miramar Parkway, Suite 124 Miramar, FL 33023 Andre Lewis, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 967-9104 COUNTY: Broward Lic Expires: 8/28/2021

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
20113096	ATLANTIC ALLCARE, INC. 817 E Hillsboro Blvd., 2 nd Floor Deerfield Beach, FL 33441 Charles Farthing, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 427-4546 COUNTY: Broward Lic Expires: 11/30/2021
299993397	BREEZE HEALTH CARE, INC. 318 East Dania Beach Blvd. Dania Beach, FL 33004 Harry Kamin, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 924-4463 COUNTY: Broward Lic Expires: 11/30/2020 Medicare/Medicaid certified
299991395	BROWARD NURSING CARE, INC. 4175 SW 64 th Avenue, #200 Davie, FL 33314 Brenda M. O' Leary, Administrator	TELEPHONE #:(954) 625-2722 COUNTY: Broward Lic Expires: 12/22/2019 Medicare certified
299991853	CARE CENTRAL HOME HEALTH SERVICES CORP. 4300 N. University Drive, #D202 Lauderhill, FL 33351 Verona A. Hughes, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 717-0010 COUNTY: Broward Lic Expires: 12/15/2019
299993274	CARE ON CALL HOME HEALTHCARE, INC. 211 NE 44 th Street Fort Lauderdale, FL 33334 Hector Moras, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 358-5001 COUNTY: Broward Lic Expires: 8/26/2020 Medicare certified
21381096	CAREGIVERS OF AMERICA, INC. 4450 N. University Dr. Lauderhill, FL 33351 Tammela Di Leo, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 772-7662 COUNTY: Broward Lic Expires: 5/31/2020
202880961	CARING ASSOCIATES, INC. 1011 NW 51 st Street, Bay 6 Fort Lauderdale, FL 33309 Jeffrey H. Rittenberg, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 318-0747 COUNTY: Broward Lic Expires: 1/31/2020
299993226	CARING AT HOME HEALTHCARE 150 NW 70 th Avenue, Ste. 9 Plantation, FL 33317 Myriam Jean Jacques, Administrator Facility Type: Home Health Agency	TELEPHONE #(954) 642-2274 COUNTY: Broward Lic Expires: 7/28/2020 Medicare/Medicaid certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992133	CARING PEOPLE OF POMPANO BEACH, LLC 1000 West McNab Road, Ste. 211 Pompano Beach, FL 33069 Emily Bernanding, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 861-6500 COUNTY: Broward Lic Expires: 12/21/2019
202340961	CATHOLIC HOME HEALTH SERVICES OF BROWARD, INC. 3075 NW 35 th Avenue Lauderdale Lakes, FL 33311 Carol Hylton, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 486-3660 COUNTY: Broward Lic Expires: 8/31/2020 Medicare/Medicaid certified
299994597	CERTIFIED HEALTH CARE SERVICES, INC. 915 Middle River Dr. Ft. Lauderdale, FL 33319 Jennifer Wharton, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 677-9500 COUNTY: Broward Lic Expires: 2/29/2020 Medicare/Medicaid certified
299993563	CHINNY HOME HEALTH AGENCY 8910 Miramar Parkway, Suite 212 Miramar, FL 33025 Clara Chukwuelue, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 447-8995 COUNTY: Broward Lic Expires: 9/15/2019
30211377	CMA HEALTHCARE, INC. 1535 Three Village Road Weston, FL 33326 Adam Ross, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 641-9586 COUNTY: Broward Lic Expires: 4/2/2021
30211118	COAST TO COAST HEALTH CARE SOLUTIONS, INC. 4700 N State Road 7, Suite A-101 Lauderdale Lakes, FL 33319 Andrea Lindo, Administrator Facility Type: Nurses Registry	TELEPHONE #:(954) 667-1125 COUNTY: Broward Lic Expires: 6/1/2020
299993169	COMFORCARE SENIOR SERVICES 440 East Sample Road, Suite 108 Pompano Beach, FL 33064 Ana Davis, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 946-1960 COUNTY: Broward Lic Expires: 6/8/2020

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992158	COMFORT KEEPERS (HOLLYWOOD) 2632 Hollywood Blvd., Suite 101 Hollywood, FL 33020 Steven Phillip, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 920-0055 COUNTY: Broward Lic Expires: 5/31/2020
299992279	COMFORTS OF HOME 10400 Griffin Road, #102 Cooper City, FL 33024 David Arnott, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 744-8424 COUNTY: Broward Lic Expires: 11/22/2021
299992475	COMMUNITY CARE PROVIDERS 10031 Pines Blvd., #105 Pembroke Pines, FL 33024 Hugo Lara, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 431-4245 COUNTY: Broward Lic Expires: 8/8/2020 Medicare/Medicaid certified
202650961	COMMUNITY HOME HEALTH SERVICES 3250 N. Andrews Avenue Extension Pompano Beach, FL 33064 Deborah Lochten, RN, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 973-9400 COUNTY: Broward Lic Expires: 3/31/2020
299993331	COMPANIONS PLUS HOME CARE 10191 W. Sample Road, Suite 100 Pompano Beach, FL 33065 Arlene Marder, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 255-6787 COUNTY: Broward Lic Expires: 1/4/2020
299991208	COMPREHENSIVE HOME CARE OF BROWARD 6450 NW 5 th Way Fort Lauderdale, FL 33309 Kathy Williamson-Turkenkopf, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 834-2222 COUNTY: Broward Lic Expires: 10/31/2020 Medicare certified
299991602	CONFIDENT CARE OF FLORIDA 2500 East Hallandale Beach Blvd. #604, Hallandale, FL 33009 Irina Pavlova, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 454-8999 COUNTY: Broward Lic Expires: 3/18/2020

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992226	CONQUEST HOME CARE PLUS, INC. 7491 West Oakland Park Blvd., #301 Lauderdale Lakes, FL 33319 Jacinth Burton, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 486-8156 COUNTY: Broward Lic Expires: 9/20/2021 Medicaid/Medicare certified
30211337	CSI – CATALANO’S NURSES REGISTRY 7522 Wiles Road, Suite 102 Coral Springs, FL 33067 Diana Gould, Administrator Facility Type: Nurses Registry	TELEPHONE #:(954) 340-6900 COUNTY: Broward Lic Expires: 1/29/2020
30211075	FAMILY CARE NURSE REGISTRY 6151 Miramar Parkway, #125 Miramar, FL 33023 Jannett Taylor-Brown, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 322-6237 COUNTY: Broward Lic Expires: 7/22/2020
20352096	FIRST CLASS HOME HEALTH SERVICES, INC. 8050 West Sample Road Margate, FL 33065 Nigel Dhu, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 752-8877 COUNTY: Broward Lic Expires: 8/31/2020
21394096	FIRST AT NURSING SERVICES 3201 West Commercial Blvd., #114 Fort Lauderdale, FL 33309 Jaime Villablanca, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 731-0070 COUNTY: Broward Lic Expires: 5/31/2018 Medicare/Medicaid certified
20157096	FIRSTLANTIC HEALTHCARE, INC. 3201 W. Commercial Blvd. Fort Lauderdale, FL 33309 John Maloney, II, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 382-0300 COUNTY: Broward Lic Expires: 4/30/2020
20406096	GOLD COAST HOME HEALTH SERVICES 309 SE 18 th Street Fort Lauderdale, FL 33316 Janine Cacciatore, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 785-2990 COUNTY: Broward Lic Expires: 10/31/2021 Medicare/Medicaid certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
30211028	GRISWOLD HOMECARE 1001 West Cypress Creek Road, #409 Fort Lauderdale, FL 33309 Shalisha Ivy, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 578-7189 COUNTY: Broward Lic Expires: 10/18/2020
299991810	GUARDIAN CARE SERVICES OF BROWARD, INC. 2000 NW 150 th Avenue, #2000 Pembroke Pines, FL 33028 Madeleyn Bloodworth, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 438-0005 COUNTY: Broward Lic Expires: 3/17/2021 Medicare/Medicaid certified
20425096	H & M HEALTH SERVICES, INC. 4125 Hollywood Blvd. Hollywood, FL 33021 Audley Hewett, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 985-0770 COUNTY: Broward Lic Expires: 10/31/2021 Medicare certified
20464096	HELPING HANDS HEALTHCARE SERVICES, INC. 6030 Washington Street Suite # 1 Hollywood, FL 33023 Doreen Gadbois, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 986-0511 COUNTY: Broward Lic Expires: 6/30/2020
299991474	HERITAGE HOMECARE OF BROWARD, INC. 7900 Nova Drive, Suite 201 Davie, FL 33324 Steven Rodriguez, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 452-8100 COUNTY: Broward Lic Expires: 9/14/2020 Medicare/Medicaid certified
20472096	HOLY CROSS HOSPITAL HOME HEALTH AGENCY 5601 N. Dixie Highway, #208 Fort Lauderdale, FL 33334 Sharon Godin, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 267-7000 COUNTY: Broward Lic Expires: 6/30/2020 Medicare certified
299992729	HOME CARE PROFESSIONALS, LLC 7401 Wiles Road, Suite 136 Coral Springs, FL 33067 Camille Wright, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 509-3763 COUNTY: Broward Lic Expires: 4/4/2021 Medicare certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992961	HOME HEALTH SERVICES OF BROWARD 10794 Pines Blvd, Suite 201 Pembroke Pines, FL 33028 Arielle Gonzalez, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 324-8920 COUNTY: Broward Lic Expires: 11/14/2021 Medicare/Medicaid certified
299992129	HOSPITAL WITHOUT WALLS OF BROWARD 2310 NW 3 rd Avenue, #8 Pompano Beach, FL 33060 Emad Abdou Ishak, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 984-8485 COUNTY: Broward Lic Expires: 4/21/2020 Medicare certified
299993356	INTEGRITY HEALTH SERVICES 3511 West Commercial Blvd., Ste. 302 Fort Lauderdale, FL 33309 Felipe Ascenso, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 485-4804 COUNTY: Broward Lic Expires: 10/21/2020
299991059	JEWISH TRADITION HOME CARE 5701 N Pine Island Rd, #301 Tamarac, FL 33321 Judith Roher, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 485-4006 COUNTY: Broward Lic Expires: 8/26/2021
20601096	JOHN KNOX HOME HEALTH AGENCY, INC. 550 SW 3 rd Street, Suite 300 Pompano Beach, FL 33060 Leslie Storm-Schlienger, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 783-4009 COUNTY: Broward Lic Expires: 10/31/2019
299992069	K & D HOME HEALTH CARE 4330 W Broward Blvd., Ste. H Plantation, FL 33317 Norma Denton, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 583-7077 COUNTY: Broward Lic Expires: 1/23/2020 Medicare/Medicaid certified
299992666	KAERBEAR'S HEALTHCARE, LLC. 2040 Polk Street Hollywood, FL 33020 Karen McGrath, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 923-3060 COUNTY: Broward Lic Expires: 2/22/2020 Medicare certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299993341	MASTER HOME HEALTH CARE, INC. 10001 NW 50 th Street Suite # 102A Sunrise, FL 33351 Chad Chitwood, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 746-4264 COUNTY: Broward Lic Expires: 1/04/2020
299991413	MATRIX HOME CARE, LLC 2701 N Course Drive, Suite 123 Pompano Beach, FL 33069 Karen Cook-Hudson, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 957-7916 COUNTY: Broward Lic Expires: 1/18/2020
299991469	MAXICARE SELECT, INC. 1500 West Cypress Creek Road, #403 Fort Lauderdale, FL 33309 Lisa Cooper, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 771-2399 COUNTY: Broward Lic Expires: 9/5/2020
299991943	MAXIMUM HOME HEALTH, INC. 3500 North State Road 7, Suite 456 Lauderdale Lakes, FL 33319 Japheth Brooks, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 485-4884 COUNTY: Broward Lic Expires: 6/7/2020
215310961	MEDCARE HOME HEALTH SERVICES, INC. 100 NW 82 nd Avenue, #302 Plantation, FL 33324 Bernard Coniff, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 733-1997 COUNTY: Broward Lic Expires: 10/31/2019 Medicare certified
20678096	MED-START CORPORATION 3303 W Commercial Blvd., Suite 101 Fort Lauderdale, FL 33309 Brenda O'Leary, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 486-6200 COUNTY: Broward Lic Expires: 10/31/2019
20712096	MEMORIAL HOME HEALTH 7029 Taft St Hollywood, FL 33024 Meryl Ann Comiter, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 265-5974 COUNTY: Broward Lic Expires: 10/31/2021 Medicare/Medicaid certified
20712096	MIMAS TOTAL ASSISTANCE 1809 SW 23 rd St Fort Lauderdale, FL 33315 Veronica Rodriguez, Owner Facility Type: Home Health Agency	TELEPHONE #:(954) 793-1260 COUNTY: Broward Lic Expires: 4/2/2019

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992545	MORNINGSTAR HOME HEALTH AGENCY, INC. 3600 S. State Road 7, Suite 247 Miramar, FL 33023 Taiwo Lmafidon, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 987-2414 COUNTY: Broward Lic Expires: 10/15/2020
299991553	NEU HEART EXTENDED HOME CARE, INC. 7173 W. Oakland Park Blvd. Fort Lauderdale, FL 33313 Claire Sparks, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 724-7778 COUNTY: Broward Lic Expires: 9/30/2021
299992130	NO OTHER PLACE LIKE HOME, INC. 4699 N. State Road 7, Ste. K Tamarac, FL 33319 Veronica Wallace, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 933-0514 COUNTY: Broward Lic Expires: 4/21/2021
30211478	NURSE MENTORS REGISTRY 6151 Miramar Parkway, Suite 310 Miramar, FL 33023 Claudette Johnson, Administrator Facility Type: Nurse Registry	TELEPHONE #: (954) 328-3191 COUNTY: Broward Lic Expires: 10/25/2018
299992262	NURSE ON CALL 210 N. University Drive, Suite 900 Coral Springs, FL 33071 Nelyn Lim, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 344-5220 COUNTY: Broward Lic Expires: 10/20/2021 Medicare certified
20778096	NURSECARE, INC. 837 NE 20 th Avenue Fort Lauderdale, FL 33304 Vance Lee, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 463-1100 COUNTY: Broward Lic Expires: 1/7/2020 Medicaid certified
299992830	NURSING PLUS OF BROWARD, LLC 3600 South State Road 7, Ste. 36 Miramar, FL 33023 Kimberly Silvers, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 963-8550 COUNTY: Broward Lic Expires: 3/26/2021 Medicare certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299993194	P & M HOME HEALTH SERVICES 6299 W Sunrise Blvd., #201 Sunrise, FL 33313 Hernando Moreno, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 990-4405 COUNTY: Broward Lic Expires: 6/24/2020 Medicare/Medicaid certified
299991633	PINES HOME HEALTH CARE SERVICES, INC. 5400 S University Drive, #409 Davie, FL 33328 Lydia Aguinaldo, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 680-3898 COUNTY: Broward Lic Expires: 7/15/2020 Medicare certified
299992546	PRESTIGE HOME CARE SERVICES OF BROWARD, INC. 2450 Hollywood Blvd., #102 Hollywood, FL 33020 Yanett Medina, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 926-2595 COUNTY: Broward Lic Expires: 10/16/2018 Medicare/Medicaid certified
299992155	PRIMA HOME HEALTH, LLC 3500 N. State Road 7, Ste. 499 Fort Lauderdale, FL 33319 Valerie Coombs, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 731-4511 COUNTY: Broward Lic Expires: 5/25/2020
299992253	PRIMARY MEDICAL STAFFING, INC. 3600 Red Road, Suite 303 Miramar, FL 33025 Edwige Jean-Glaude, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 727-1819 COUNTY: Broward Lic Expires: 3/26/2021 Medicare/Medicaid certified
30211212	PRIORITY CARE NURSES REGISTRY 8551 West Sunrise Blvd., #103 Plantation, FL 33322 Tanya Mcknight, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 723-7890 COUNTY: Broward Lic Expires: 12/19/2020
299993303	PROFESSIONAL NURSES HOME CARE, INC. 8910 Miramar Parkway, #310 Miramar, FL 33025 Patrick Dunac, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 437-5546 COUNTY: Broward Lic Expires: 9/21/2020 Medicare certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299990986	REGAL HOME SERVICES 5975 W Sunrise Blvd., #215 Sunrise, FL 33313 Bernice Seymour, Administrator Facility Type: Home Health Agency	TELEPHONE #: (954) 714-3333 COUNTY: Broward Lic Expires: 3/12/2021
30211077	RELIACARE, INC. 9900 Stirling Road, #244 Cooper City, FL 33024 Nancy Nadel, Administrator Facility Type: Nurse Registry	TELEPHONE #:(954) 432-6552 COUNTY: Broward Lic Expires: 11/4/2019
214150961	RESPONSIVE HOME HEALTH, INC. 2949 W. Cypress Creek Road Fort Lauderdale, FL 33309 Debra Savage, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 486-6440 COUNTY: Broward Lic Expires: 6/30/2020
299991544	SENIORBRIDGE FAMILY COMPANIES, INC. 4701 North Federal Highway, #470 Pompano Beach, FL 33064 Christina Kantrowitz, Administrator Facility Type: Home Health Agency	TELEPHONE #:(561) 893-7318 COUNTY: Broward Lic Expires: 8/22/2020
299994069	SENIOR HELPERS OF FLORIDA 2881 E. Oakland Park Blvd., #221 Fort Lauderdale, FL 33306 Administrator: Annette Wellington Facility Type: Home Health Agency	TELEPHONE #: (954) 707-5030 County: Broward Lic. Expires: 10/10/2020
299992977	SILVER LIGHTNING HOME HEALTH CARE, LLC 2880 W. Oakland Park Blvd., #221 Oakland Park, FL 33311 Sue Davtian, Director Facility Type: Home Health Agency	TELEPHONE #:(954) 677-2220 COUNTY: Broward Lic Expires: 12/5/2019 Medicare certified
299991560	SOUTH FLORIDA PEDIATRIC HOMECARE, INC. 2452 N University Drive Pembroke Pines, FL 33024 Suzette Spalding, President/CEO Facility Type: Home Health Agency	TELEPHONE #:(954) 967-1900 COUNTY: Broward Lic Expires: 10/18/2021 Medicare/Medicaid certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299991990	SOUTHEAST HOMECARE CORP. 3125 W. Commercial Blvd, #110 Fort Lauderdale, FL 33309 Rosemary Santamaria, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 615-6200 COUNTY: Broward Lic Expires: 8/5/2021 Medicare/Medicaid certified
21133096	STAR MULTI CARE SERVICES, INC. 8181 West Broward Blvd, #200 Plantation, FL 33324 Tracy Clark, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 962-0926 COUNTIES: Broward, Miami-Dade and Palm Beach Lic Expires: 3/31/2018 Medicaid certified
299992774	SUPRA HOME HEALTH, INC. 12251 Taft Street, Suite 402 Pembroke Pines, FL 33026 Davel Prieto, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 443-6461 COUNTY: Broward Lic Expires: 5/20/2021 Medicare/Medicaid certified
299992794	TENDRA HOME HEALTH, INC. 8569 Pines Blvd., #209 Pembroke Pines, FL 33024 Graciela Alayon, Administrator Facility Type: Home Health Agency	TELEPHONE #:(305) 696-2323 COUNTY: Broward Lic Expires: 6/13/2021 Medicare certified
299992540	TRI-COUNTY HOMECARE OF FLORIDA, INC. 2514 Hollywood Blvd., #203 Hollywood, FL 33020 Yolande Stephenson, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 923-0695 COUNTY: Broward Lic Expires: 10/2/2020 Medicare certified
299992325	TRI-COUNTY LIFE CARE, INC. 5400 S University Dr, Suite 118 Davie, FL 33028 Pauline Jones, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 893-9499 COUNTY: Broward Lic Expires: 1/25/2020
216140961	TRINITY HEALTH CARE SERVICES 6151 Miramar Parkway, Suite 101 Miramar, FL 33023 Dr. Gabriel Smith, CEO/Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 986-1754 COUNTIES: Broward and Miami-Dade Lic. Expires: 3/31/2020 Medicare/Medicaid certified
299993482	TRUST USA HOME HEALTH 8358 West Oakland Park Blvd., #100A Sunrise, FL 33351 Ron Davidson, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 357-1900 COUNTY: Broward Lic Expires: 8/21/2021 Medicare certified

<u>LICENSE NO.</u>	<u>FACILITY</u>	<u>LICENSE INFORMATION</u>
299992467	ULTIMATE HOME CARE, INC. 1001 North Federal Highway, #244 Hallandale Beach, FL 33009 Irina Zubok, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 456-0020 COUNTY: Broward Lic Expires: 8/1/2020 Medicare/Medicaid certified
299992417	ULTRA HEALTH CARE, INC. 350 Jim Moran Blvd, Suite 200 Fort Lauderdale, FL 33309 Jaime Lyons, Administrator Facility Type: Home Health Agency	TELEPHONE #:(754) 205-0544 COUNTY: Broward Lic Expires: 6/4/2020 Medicare/Medicaid certified
299992867	UNITED CARE HOME HEALTH SERVICES 12505 Orange Drive, Suite 901 Davie, FL 33330 Dominic Aloma, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 475-4654 COUNTY: Broward Lic Expires: 8/28/2021 Medicare/Medicaid certified
21220096	UNLIMITED HEALTH CARE SERVICES, INC. 6245 N Federal Highway, Suite 200 Lighthouse Point, FL 33064 Sherry Hannaka, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 783-1998 COUNTY: Broward Lic Expires: 3/31/2020 Medicare certified
21223096	USA HOME HEALTH SERVICES 100 NW 82 nd Avenue, #306 Plantation, FL 33324 Wilfred Braceras, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 735-7332 COUNTY: Broward Lic Expires: 12/31/2019 Medicare certified
299992243	VIRTUE HEALTH CARE SERVICES 901 S State Road 7, #465 Hollywood, FL 33023 Fredeline Fenelon, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 989-2222 COUNTY: Broward Lic Expires: 10/6/2019 Medicare/Medicaid certified
299992667	WORLD FIRST CLASS HOME HEALTH, INC. 3475 Sheridan Street, #315 Hollywood, FL 33021 Frantz Francois, Administrator Facility Type: Home Health Agency	TELEPHONE #:(954) 987-3406 COUNTY: Broward Lic Expires: 2/22/2021 Medicare/Medicaid certified

HOME IMPROVEMENT & REPAIR

COMMUNITY DEVELOPMENT BLOCK GRANT **SUBSTANTIAL REHABILITATION/REPLACEMENT HOUSE PROGRAMS**

Community Development Block Grant Loan Programs provide financial assistance to low and moderate-income homeowners who need to make repairs to their homes in order to comply with Broward County's minimum housing code. The amount of assistance provided varies, depending on the homeowner's needs. In some cases, homeowners can qualify for a deferred payment loan with no repayment until transfer of ownership or sale of the property.

BASIC ELIGIBILITY REQUIREMENTS FOR APPLICANTS:

1. Homeowner must qualify based on income and family size.
2. Single-family home, duplex, townhouse or condominium must be owner-occupied.
3. Home must be in violation of codes and in need of repair.

APPLICATION PROCESS:

A pre-screening application is accepted by telephone. At that time, a preliminary determination is made to estimate whether sufficient home equity is available to cover the rehabilitation loan. A financial interview is conducted in the home, or other arranged location. A home inspection follows to assess the necessary repairs.

SOME DOCUMENTS WHICH MAY BE REQUIRED AT TIME OF APPLICATION:

1. Proof of Ownership:
Homestead Exemption, tax notice, and/or deed are acceptable.
2. Verification of Income:
Social Security Benefits; SSI; VA Pension Statements; or wages from employment.
3. Other Documents as requested.

HOME IMPROVEMENT & REPAIR, con't.

COMMUNITY DEVELOPMENT BLOCK GRANT **HOUSING REHABILITATION AND** **RESIDENTIAL REDEVELOPMENT AGENCIES**

For assistance, persons should call the Community Development Division nearest their home. They will be connected to someone who is able to assist with resolving problems.

ADVANTAGE HEALTHCARE, INC.

2280 SW 70th Ave
Davie, FL 33317

(954) 925-2880

Fax: (954) 925-2882

John Gerun, Manager

Website: www.advantagehealthcarefla.com

Email: jgerun@advantagehealthcarefl.com

Advantage Healthcare, Inc. provides home modification services which include installation of grab bars, ramps, medical specialty equipment, as needed; modifications and installation of handicap accessible showers, bathrooms, toilets, kitchens/kitchen cabinets; and widening of door entry for wheelchairs.

Hours: 24/7

Fees: As allotted by programs and/or insurances

Eligibility: Aged and disabled guidelines; insurance guidelines; and private pay on fee schedule.

Languages: English, Spanish, Russian, Ukranian and Armenian

BROWARD COUNTY HOUSING FINANCE AND **COMMUNITY DEVELOPMENT DIVISION**

110 NE 3rd Street, Suite 203
Ft. Lauderdale, FL 33301

(954) 357-4900

Fax: (954) 357-8221

Website: www.browardcounty.org/housing

Single Family Rehabilitation Program

The Single Family Rehabilitation Program provides financial assistance to low/moderate income families for home repair. Property must be owner-occupied. Assistance is available in the form of low-interest loan.

Hours: 8:30 AM – 5:00 PM (Mon - Fri)

Languages: English and Spanish.

Eligibility: Based on income and family size.

HOME IMPROVEMENT & REPAIR, con't.

Intake Procedure: Client is prescreened by phone. If basic criteria are met, the client is placed on waiting list. Applications, for assistance, are by appointment only, and based on funding availability.

State Housing Initiative Partnership (SHIP)

The program provides minor repairs to exterior surfaces of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Fees: No set fee

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Community Development Block Grant (CDBG)

Service Description: The program provides minor repairs to exterior surface of eligible residences in unincorporated areas of Broward County. Priority is given to the elderly and handicapped.

Eligibility: Requirements include owning a home in a target area; and specific income levels.

Hours: 8:30 AM – 5:00 PM (Mon – Fri)

Intake Procedure: Client is prescreened by phone, and placed on waiting list. Application for assistance are by appointment only.

Payment Options: Free Services

Languages: English and Spanish

BROWARD COUNTY MINORITY BUILDERS

665 SW 27th Avenue, Suite 16
Fort Lauderdale, FL 33312

(954) 792-1121

Fax: (754) 200-4982

Anthony Wright, Project Director

Website: www.Minoritybuilders.org

Email: anthony.wright@minoritybuilder.org

Home Touch provides minor carpentry, plumbing, electrical, and other minor repairs necessary to preserve health and safety to clients, 60 or older, in owner-occupied homes. The Home Touch Program is administered by the Minority Builders Coalition, Inc. with Federal Older Americans Act Monies, and local match, through the Aging and Disability Resource Center.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); excluding official holidays

Eligibility: Age 60 and over; owner-occupied home and a Broward County resident. Some services require the senior to have a caregiver receiving OA3E services.

Fee: Donations accepted

HOME IMPROVEMENT & REPAIR, con't.

CITY OF CORAL SPRINGS COMMUNITY CENTER

9500 West Sample Rd
Coral Springs, FL 33065

(954) 344-1000

Fax: (954) 344-1181

Michael Goodrum, City Manager

Website: www.coral Springs.org

Email: mgoodrum@coralsprings.org

Barrier Free Housing Program

The City offers home repair and barrier-free assistance programs to owner-occupied residents of Coral Springs. Home cannot exceed an assessed value of \$320,000; and must meet all the eligibility guidelines. For additional information, please visit the website or contact the office.

The programs are funded by the State of Florida through the State Housing Initiative Partnership (SHIP) program; the Federal Housing and Urban Development through the Community Development Block Grant (CDBG); and Home Investment Partnership (HOME) programs.

Hours: 8:00 AM - 5:30 PM (Mon - Thurs)
8:00 AM - 3:00 PM (Fri)

Documents: In addition to the application package, you will need to provide copies of the following:

- Proof of Citizenship or Legal Alien Status Documents;
- Naturalization Papers or Alien Registration Cards;
- Driver's Licenses are not acceptable;
- Copies of Social Security Cards for all household members must be submitted;
- Copy of Warranty Deed;
- Copy of most recent Property Tax Bill (Proof of most recent payment);
- One (1) month accumulation of most recent pay stubs/pension or social security;
- Two (2) most recent tax returns;
- Two (2) most recent W-2's;
- Three (3) most recent bank statements.

Fees: Grant funds are provided with no payment schedules as a 10-year loan. Ten-percent of the grant is forgiven per year, so that at the end of ten years, the loan has a zero balance and is 100% forgiven.

Languages: English and Spanish

CITY OF FORT LAUDERDALE HOUSING & COMMUNITY DEVELOPMENT DIVISION

700 NW 19th Street
Ft. Lauderdale, FL 33311

(954) 828-4527

Fax: (954) 847-3754

Jonathan Brown, Manager

Website: www.fortlauderdale.gov

Email: J.Brown@fortlauderdale.gov

HOME IMPROVEMENT & REPAIR, con't.

Substantial Rehabilitation/Replacement Program

This program provides financial assistance in the form of a 0% interest deferred 15-year loan to owner-occupied, low-income households to help them bring their homes up to minimum housing standards. If the house is beyond repair, a replacement house may be built. Applicants must own and occupy the residence to be rehabilitated and the property must be located within the city limits of Fort Lauderdale. The program is not intended to fund general home improvements. Violations of Housing Quality Standards (Code) must exist, and other requirements may need to be met before a property can be considered.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

CITY OF HOLLYWOOD DEPARTMENT OF COMMUNITY DEVELOPMENT

(954) 921-3271

Fax: (954) 921-3390

2600 Hollywood Boulevard, Suite 203
Hollywood, FL 33020

Website: www.hollywoodfl.org

Housing Rehabilitation Program

Owners of single family houses, duplexes, condos, and townhomes, in need of repairs to bring the property up to code compliance with the South Florida Building Codes, are eligible. When persons obtain a Housing Rehabilitation loan from the City of Hollywood, they are placing a mortgage on their property, which is payable upon the sale, refinance, or rental of the property when it no longer is owner-occupied.

Hours: 7:00 AM - 6:00 PM (Mon-Thurs)

Eligibility: Must be owner-occupied and total household gross income does not exceed the income guidelines. Contact the office for prescreening.

Languages: English & Spanish

CITY OF POMPANO BEACH OFFICE OF HOUSING AND URBAN IMPROVEMENT

(954) 786-4659

Fax: (954) 786-5534

100 W Atlantic Boulevard, Suite 220
Pompano Beach, FL 33060

Miriam Carrillo, Director

Website: www.pompanobeachfl.gov

Email: Miriam.carrillo@copbfl.com

These programs are available to provide financial assistance and/or loans to eligible homeowners to make major repairs to their homes, in order to comply with local housing codes.

Eligibility: Applicant's home must be single-family, owner-occupied, detached or attached owner-occupied duplex, triplex, and four-plex and meet income guidelines. Home must be substandard and in need of repairs to bring the place up to minimum housing standards.

HOME IMPROVEMENT & REPAIR, con't.

Documents: Proof of ownership; proof of Insurance; mortgage analysis statement; Birth Certificates and Social Security cards for all household members; and photo I.D. for head of household; income verification; income tax returns for all employed household members; and bank statements.

Hours: 7:00 AM – 6:00 PM (Mon - Fri)

CITY OF SUNRISE COMMUNITY DEVELOPMENT DEPT.

(954) 572-2315

1601 NW 136th Avenue, Bldg. A
Sunrise, FL 33323

Fax: (954) 578-4768

Shannon Ley, Community Development Director

Website: www.sunrisefl.gov

Email: communitydevelopment@cityofsunrise.org

Housing Rehabilitation Program

This program provides a five-year deferred payment loan to eligible owner-occupied households for assistance with critical renovations. These renovations are limited to verifiable roof repairs of, or replacements to, deteriorated building systems, as well as identified health hazards to households. The Housing Rehabilitation Program operates on a first come, first qualified, first served" basis. The City currently has a waiting list for this program, which is updated each year in May.

Removal of Architectural Barriers

This program provides a five-year deferred payment loan to eligible owner-occupied special needs households that include a disabled individual. It is designed to facilitate the removal or modification of barriers that restrict accessibility to persons with disabilities as determined by a medical authority.

Roof Replacement Program

This program provides grants to eligible low-income, owner-occupied households to assist with emergency roof repair. Assistance is provided on a "first come, first qualified, first served" basis to households with qualifying incomes.

Hours: 9:00 AM - 5:00 PM (Mon - Fri)

Eligibility: Applicant must be owner-occupied and meet income guidelines. Preference will be given to applicants currently approved and awaiting funding. Funds may not be used for mobile homes.

Documents: Proof of ownership (Warranty Deed, proof of paid property taxes; proof of Insurance (hazard and flood); income tax returns with W-2 forms (past two years); bank statements (most recent six); income verification (most recent three pay stubs, if employed); Benefit Award Letters (Social Security, pension, disability, etc.) and completed program application.

HOME IMPROVEMENT & REPAIR, con't.

REBUILDING TOGETHER BROWARD COUNTY

(954) 772-9945

4836 NE 12th Avenue
Oakland Park, FL 33334

Fax: (954) 772-9946

Robin Martin, Executive Director

Website: www.rebuildingtogetherbroward.org **Email:** info@rebuildingtogetherbroward.org

Heroes at Home

Heroes at Home provides home modifications and repairs to low-income homeowners, by focusing our services on veterans, military widows and widowers, and active duty military personnel and their families.

Safe At Home Initiative

The Safe at Home Initiative benefits homeowners through 10 basic home improvements that will reduce falls and injuries, as well as enhance home safety and quality of life. The 10 basic improvements are: repair hand rails; change door knobs to lever handles; install smoke detectors and CO2 detectors; replace an old shower head with a hand-held unit; add grab bars in the bathroom; add non-slip strips in bathtubs; tape or replace slippery throw rugs; make narrow doorways 2" wider with offset hinges; and improve lighting.

Eligibility: Must be low income (per HUD guidelines) elderly, disabled or a veteran; must reside in home and have lived in there for a minimum of 12 years; must be homesteaded; must reside in Broward County; and must reside in a single family detached home

Fees: Free to Homeowners

TOWN OF DAVIE

(954) 797-1173

HOUSING AND COMMUNITY DEVELOPMENT

Fax: (954) 797-2058

4700 Davie Road, Suite D
Davie, FL 33314

Richard J. Lemack, Town administrator

Website: www.davie-fl.gov

This program provides the financial assistance to make needed home repairs such as, correct code violations (non-cosmetic improvements); repair or replace leaking roofs, repair plumbing or electrical systems, or bring non-conforming structures to code. Residents may qualify for up to \$50,000 in repairs, based on availability of funds. Work on the homes is performed under the auspices of licensed subcontractors.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Eligibility: All housing assistance programs are based on an income eligibility criteria.

HOMELESS SERVICES

BERNARD P. ALICKI HEALTH CENTER

(954) 527-6041

1101 West Broward Boulevard
Fort Lauderdale, FL 33316

Toll Free: (866) 662-5565

Portia Anderson, RN, Nurse Manager

Website: www.browardhealth.org

Services are delivered by mobile and fixed health care teams. Offered are: medical, behavioral, pharmacy and oral health services; referrals for specialty care; referrals for substance abuse treatment; case management/disease state management; and respite care to the homeless population. Service locations include: North and Central Homeless Assistance Centers, Substance Abuse and Mental Health Treatment Programs; Assisted Living Facilities, and each of the Broward Health Primary Care Centers.

Hours: Vary by location

Office: 8:00 AM – 7:30 PM (Mon); 8:00 AM – 4:30 PM (Tue, Wed, Thurs); 8:00 AM – 1:30 PM (Fri); closed at 12:00 noon on the 3rd Tuesday of each month

BROWARD OUTREACH HOLLYWOOD

(954) 926-7417

Emergency and Residential Care
2056 Scott Street
Hollywood, FL 33022

Fax: (954) 929-6543

James Whitworth, Director of operations

Website: www.browardoutreachcenter.org

Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a cold weather shelter in an emergency situation.

BROWARD OUTREACH CENTER FOR WOMEN AND CHILDREN HOLLYWOOD **(Located adjacent to the BOC Hollywood)**

(954) 926-7417

The 130-bed BOC Hollywood offers a comprehensive program designed to meet the needs of South Broward's homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.

HOMELESS SERVICES, con't.

HOMELESS INITIATIVE PARTNERSHIP DIVISION (HIP)

(954) 357-6101

HIP Administrator

Fax: (954) 357-5521

115 S Andrews Avenue, Room A-370

Fort Lauderdale, FL 33301

Partnership

Darrel Cummigham, Director of Community

Email: dacummigham@broward.org

The HIP office serves as staff to the HIP Advisory Board for planning and coordination for, homeless families and individuals in Broward County. The HIP office addresses all aspects of homelessness including prevention, outreach, cold weather shelters; information; and location, emergency shelters; transitional and permanent affordable housing; and supportive services.

With one call to the hotline, (954) 563-HELP (4357), people who are homeless are assisted with locating emergency shelters. Those individuals, who are already being served in shelters, are provided information to help find services within the community. These services are critical to helping homeless individuals and families reach the ultimate goal of self-sufficiency.

HOSPICE

Hospice is a specialized health care program, emphasizing the management of pain and other symptoms associated with terminal illness, and providing care for the family, as well as the patient. Hospice makes the family the unit of care, centers much of the caring process in the home, and seeks to enable the patient to carry on an alert and pain-free existence.

The Hospice Home Care Team involves physicians, nurses, a social worker, a pastoral care counselor, consultants (including a psychiatrist and physical therapist) and trained volunteers, both in caring for patients and in helping families through the time of illness and bereavement. Many services, provided by the team, are underwritten by Medicare and private insurance. Care is available 24-hours, seven days a week.

Care does not stop with the death of a patient. Bereavement follow-up services are available, for one year, to the patient's immediate family.

CATHOLIC HOSPICE, INC.

(954) 676-5465

14875 NW 77th Avenue
Miami Lakes, FL 33014

Diane Backoff, Executive Director

Website: www.catholichospice.org

Email: SpecialCare@CatholicHospice.org

Catholic Hospice is a community-based hospice program.

Hours: 24/7 (automated information line)

Eligibility: No eligibility requirements as to age. Patient must have a life-limiting condition as certified by the patient's physician.

Fees: Accepts Medicaid, Medicare, free service available; some insurance, discounted or full financial assistance available for qualified patients without insurance.



HOSPICE, con't.

HEARTLAND HOSPICE – BROWARD

150 South Pine Island Road, Suite 540
Plantation, FL 33324

(954) 467-7423

Fax: (954) 424-6067

Toll Free: (800) 372-1757

Patti George King, Administrator

Website: www.hcr-manorcare.com

Eligibility: Hospice Care is available to patients with an advanced illness. Medicare's guidelines include both of the following: the documented life-limiting prognosis by a certified physician(s); and election by the patient elects to receive comfort (palliative) care.

Fees: Medicare, Medicaid and many insurance plans are accepted. Heartland Hospice provides care to those who qualify for hospice services regardless of the ability to pay or their insurance coverage.

VITAS INNOVATIVE HOSPICE CARE

2905 N Commerce Parkway
Miramar, FL 33325

(954) 486-4085

Toll Free: (800) 938-4827

Fax: (877) 848-2702

Diana Smith, Administrator

Website: www.vitas.com

Email: referrals@vitas.com

VITAS Innovative Hospice provides intensive palliative care for adult and pediatric patients with a wide range of life-limiting illnesses, including, but not limited to, cancer, heart disease, stroke, lung, liver, and kidney disease, ALS, Alzheimer's and AIDS. VITAS provides care in any setting, home, hospital, nursing home, and assisted living centers. VITAS provides care to patients with life limiting illnesses with or without the ability to pay. VITAS is the nation's leader in hospice and palliative care.

Eligibility: Patients, whose doctors have determined that their treatment options are focused on comfort and palliative care and not intended to cure a patient's underlying disease the program aggressively manages symptoms, enhancing quality of life.

Hours: 24/7

Fees: VITAS accepts Medicare and Medicaid as 100% coverage. There are no out-of-pocket expenses to patients or their loved ones for VITAS care. VITAS is contracted with most commercial insurance plans for hospice care, and assists with special needs funds for those without the ability to pay.

Languages: English, Spanish, Creole, and TDD on request for most languages

HOSPITALS / MEDICAL FACILITIES

24-hour SERVICE and EMERGENCY

NORTH COUNTY

BROWARD HEALTH CORAL SPRINGS

3000 Coral Hills Drive
Coral Springs, FL 33065

TEL: (954) 344-3000

Fax: (954) 344-3146

Website: www.coral Springs Medical Center.org

BROWARD HEALTH NORTH

201 E Sample Road
Deerfield Beach, FL 33064

TEL: (954) 941-8300

Fax: (954) 786-5174

Website: www.browardhealth.org

NORTHWEST MEDICAL CENTER

2801 N State Road 7
Margate, FL 33063

TEL: (954) 974-0400

Fax: (954) 978-4183

Website: www.northwestmed.com

UNIVERSITY HOSPITAL & MEDICAL CENTER

7201 N University Drive
Tamarac, FL 33321

TEL: (954) 721-2200

Fax: (954) 724-6666

Website: www.uhmchealth.com

CENTRAL COUNTY

BROWARD HEALTH MEDICAL CENTER

1600 S Andrews Avenue
Fort Lauderdale, FL 33316

TEL: (954) 355-4400

Fax: (954) 355-4797

Website: www.browardhealth.org

PLANTATION GENERAL HOSPITAL

401 NW 42nd Avenue
Plantation, FL 33317

TEL: (954) 587-5010

Fax: (954) 587-3220

Website: www.plantationgeneral.com

BROWARD HEALTH

303 SE 17th Street, Corporate Office
Fort Lauderdale, FL 33316

TEL: (954) 759-7400

Website: www.browardhealth.org

WESTSIDE REGIONAL MEDICAL CENTER

8201 W Broward Boulevard
Plantation, FL 33324

TEL: (954) 473-6600

Fax: (954) 452-2133

Website: www.westsidehospital.com

HOLY CROSS HOSPITAL

4725 N Federal Highway
Fort Lauderdale, FL 33308

TEL: (954) 771-8000

Fax: (954) 402-5741

Website: www.holy-cross.com

BROWARD HEALTH IMPERIAL POINT

6401 N Federal Highway
Fort Lauderdale, FL 33308

TEL: (954) 776-8500

Fax: (954) 776-8520

Website: www.browardhealth.org

SOUTH COUNTY

CLEVELAND CLINIC HOSPITAL

3100 Weston Road

Weston, FL 33351

TEL: (954) 689-5000

Fax: (954) 689-5058

Website: www.clevelandclinic.org/florida

MEMORIAL HOSPITAL MIRAMAR

1901 SW 172nd Avenue

Miramar, FL 33029

TEL: (954) 568-5000

Website: www.memorialmiramar.com

MEMORIAL HOSPITAL PEMBROKE

7800 Sheridan Street

Pembroke Pines, FL 33024

TEL: (954) 962-9650

Fax: (954) 963-8471

Website: www.memorialpembroke.com

MEMORIAL HOSPITAL WEST

703 N Flamingo Road

Pembroke Pines, FL 33023

TEL: (954) 436-5000

Fax: (954) 433-7155

Website: www.memorialwest.com

MEMORIAL REGIONAL HOSPITAL

3501 Johnson Street

Hollywood, FL 33021

TEL: (954) 987-2000

Fax: (954) 985-3453

Website: www.memorialregional.com

MEMORIAL REGIONAL HOSPITAL SOUTH

3600 Washington Street

Hollywood, FL 33021

TEL: (954) 966-4500

Fax: (954) 985-6245

Website: www.memorialregionalsouth.com

NON-EMERGENCY HOSPITALS

ENCOMPASS HEALTH REHAB. HOSP.

4399 Nob Hill Road

Sunrise, FL 33351

TEL: (954) 749-0300

Fax: (954) 746-1378

Website: www.encompasshealth.com

KINDRED HOSPITAL

FT. LAUDERDALE

1516 E Las Olas Boulevard

Fort Lauderdale, FL 33301

TEL: (954) 764-8900

Fax: (954) 522-1971

Website: www.khfortlauderdale.com

KINDRED HOSPITAL- HOLLYWOOD

1859 Van Buren Street

Hollywood, FL 33020

TEL: (954) 920-9000

Fax: (954) 926-3887

Website: www.khsfhollywood.com

ST. ANTHONY'S REHAB. HOSPITAL

3487 NW 30th Street

Lauderdale Lakes, FL 33311

TEL: (954) 739-6233

Fax: (954) 485-4023

Website: www.catholichealthservices.org

PSYCHIATRIC FACILITIES

SOUTH FLORIDA STATE HOSPITAL

800 E. Cypress Drive

Pembroke Pines, FL 33025

TEL: (954) 392-3000

Fax: (954) 392-3041

Website: www.geocarellc.com

FORT LAUDERDALE HOSPITAL

1601 E Las Olas Boulevard

Fort Lauderdale, FL 33301

TEL: (954) 463-4321

Fax: (954) 453-5497

Website: www.fortlauderdalehospital.org

UNIVERSITY PAVILION

7425 N. University Drive

Tamarac, FL 33321

TEL: (954) 724-6502

Fax: (954) 724-6666

Website: www.uhmchealth.com

HOUSING

BROWARD ALF.COM

(954) 577-9876

7900 Nova Drive, Suite 201
Davie, Florida 33324

Fax: (954) 424-1160

Steven Rodriguez, CFO

Website: www.browardalf.com

Email: info@browardalf.com

This is a free service representing assisted living facilities and group homes in Broward County, Florida.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

CATHOLIC HOUSING MANAGEMENT

(305) 757-2824

11410 N Kendall Drive, Suite 306
Miami, FL 33176

Fax: (305) 275-6044

Juana Mejia, Director

Website: www.catholichealthservices.org

Email: info@catholichealthservices.com

This facility consists of 95 one-bedroom apartments; five are designed for the mobility impaired and five for the hearing impaired. There is a Section 8 subsidy for all units.

Eligibility: 62 years of age or older, living on a limited income; \$21,050 or less yearly for one person and \$24,100 or less yearly for two people having the ability to care for him/her self and the apartment.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

HABITAT FOR HUMANITY OF BROWARD COUNTY

(954) 396-3030

3564 North Ocean Blvd.
Fort Lauderdale, FL 33308

Fax: (954) 396-3050

Nancy Robin, Executive Director

Website: www.habitatbroward.org

Habitat for Humanity is a community development program. The program offers families who are unable to qualify for conventional financing and are willing to work hard by contributing 500 hours of sweat equity and attending homebuyer education workshops the ability to repay a no-profit, zero-interest mortgage on a monthly basis.

Eligibility: Must be a U.S. Citizen and a Broward County resident for one year.

HOUSING, con't.

HOMEOWNERSHIP PRESERVATION FOUNDATION

1-888-995-HOPE (4673)

3033 Excelsior Blvd., Suite 500
Minneapolis, MN 55416

Adm: (612) 230-4020

Colleen Hernandez, President/CEO

Website: www.995hope.org

The HOPE Hotline provides HUD-approved counselors who are trained regarding foreclosure prevention as well as how to set up a plan of action designed for the homeowner. Homeowners obtain assistance with budgeting, a written financial plan, and aid in contacting their lender. If the homeowners would like face-to-face counseling or seek local resources, they are referred to their local NeighborWorks organization.

Hours: 24/7

Fees: No set fee

MOUNT OLIVE DEVELOPMENT CORPORATION

(954) 767-9919

401 NW 9th Avenue
Fort Lauderdale, FL 33311

Fax: (954) 522-2423

Dr. Rosalind Osgood, President/CEO

Website: www.mountolivemodco.org

Email: modco@bellsouth.net

MODCO provides the following services for people living with AIDS/HIV:

Housing and medical case management; affordable housing; emergency short term support housing (up to 60 days); shared housing; single family housing; adult independent living facility; HIV outreach and testing; and support groups.

Eligibility: HIV/AIDS

NATIONAL COUNCIL ON AGING (NCOA)

(571) 527-3900

251 18th Street South
Arlington, VA 22202

James P. Firman, Ed. D., President/CEO

Website: www.ncoa.org

Email: info@ncoa.org

Program: Reverse Mortgage Counseling Services Network

The National Council on Aging (NCOA) will offer free counseling for seniors through its Reverse Mortgage Counseling Services (RMCS) Network.

RMCS counselors are waiving the usual \$125 counseling fee in order to help more homeowners understand how reverse mortgage loans, along with community programs and other options, could help them remain in their homes.

HOUSING, con't.

NCOA also offers a consumer booklet on reverse mortgages, entitled "Use Your Home to Stay at Home." The booklet, and additional information on reverse mortgages, can be downloaded for free at www.ncoa.org/reversemortgage.

Eligibility: Age 62 and over

Fees: There is no fee unless you choose to apply for a reverse mortgage. We also waive the \$125 counseling fee for older adults who: are facing financial challenges such as foreclosure; have modest incomes – under \$20,000 for single homeowners and under \$30,000 for couples.

NEIGHBORHOOD HOUSING SERVICES OF SOUTH FLORIDA

(954) 564-4037

2880 West Oakland Park Blvd., Suite 115
Fort Lauderdale, FL 33311

Fax: (305) 751-2228

Suzanne Weiss, Associate Director

Website: www.nhssf.org

Email: info@nhssf.org

Neighborhood Housing Services of South Florida offers the following homeownership services:

1. Foreclosure Intervention – Expert foreclosure counseling for borrowers facing or in loan default, and approved counseling agency for the Hardest Hit Program;
2. Homebuyer Preparation – homebuyer orientation and education classes resulting in a certificate; and one-on-one buyer and financial counseling;
3. Mortgage Lending – pre-qualification and pre-approval; first mortgages with no mortgage insurance; and second mortgages at below market rates;
4. Housing Development – affordable rental apartments, new and renovated single family homes for sale, all in Dade County;
5. Licensed Real Estate Sales Brokerage Agency – assistance for homebuyers, particularly the first time homebuyer, marketing, listing, and selling for all properties; including short sales, townhomes, condominiums, and single-family homes; and
6. Neighborhood Revitalization – partnerships for neighborhood improvements; and community-based leadership classes.

Eligibility: Services are free and available to the general public. Some programs have income eligibility requirements. Call for details.

Languages: English, Spanish & Creole

Hours: 9:00 AM – 6:00 PM (Mon - Fri) – call office to confirm schedule of classes and clinics.

Fees: Typically, client is charged no fees for service. There is a nominal fee for credit report required during one-on-one counseling.

HOUSING, con't.

VOLUNTEERS OF AMERICA OF FLORIDA/ BROWARD COUNTY PROGRAM

(954) 735-5068
Fax: (954) 533-5262

2713 N. Andrews Avenue
Wilton Manors, FL 33311

Nicole Laviniere, LCSW, Health Service Manager

Website: www.voa-fla.org

Email: nlaviniere@voa-fla.org

Volunteers of America of Florida is currently operating two programs in Broward County. The Supportive Housing Program (SHP) and the Temporary Assistance for Needy Families (TANF) Program provide affordable and individualized services to adults and families with severe and persistent mental illness (SPMI). One and two bedroom apartments are available in Broward County, for SHP participants. Two bedroom apartments are available in Pompano Beach for TANF participants.

Volunteers of America of Florida also offers low-income housing in Broward County to individuals who meet low-income requirements. Two bedroom apartments are available in Pompano Beach and one bedroom apartments are available in Fort Lauderdale.

Eligibility: Requirements are listed in the housing application.

Documents: Required documents are listed in the housing application for SHP and Affirmative Housing Programs. Please call the office to request an application. Referral from Archways or Susan B. Anthony must accompany housing application for TANF Program.

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Languages: English, Spanish & Creole

HOUSING CHOICE VOUCHER (SECTION 8) **PROGRAM GUIDELINES**

HOUSING CHOICE VOUCHERS are administered through local Housing Authorities. This subsidy program is available to income-eligible individuals and families.

A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required of the tenant. Renters can pay up to 30% of the annual adjusted income for rent.

A person, receiving a tenant based subsidy may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Basic Eligibility Requirements for Applicants:

1. Must be 62 years of age or older, unless a handicapped or disabled younger adult.
2. Must qualify by income.

Application Process: To apply, call one of the six housing authorities listed to see if applications are being taken.

Documentation:

1. Verification of Income:
Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Assets:
Information must be provided about assets, such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, and/or owned property.
3. References:
Applicants may be asked to list two personal references.
4. Picture Identification:
Persons will have to show your driver's license or other picture identification.

PUBLIC HOUSING AUTHORITIES AND RESIDENCES

BROWARD COUNTY HOUSING AUTHORITY

4780 N State Road 7
Lauderhill, FL 33319

(954) 739-1114

Fax: (954) 535-0407

Noah Szugajew, Development Administrator

Website: www.bchafl.org

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Eligibility: To be eligible for the Public Housing Program, an applicant family must be: (1) a family as defined by HUD and BCHA; (2) have income at or below HUD-specified income limits; (3) qualify on the basis of citizenship or the eligible immigration status of family members; (4) provide social security number information for family members, as required; (5) consent to the PHA's collection and use of family information as provided for in PHA-provided consent forms; and (6) BCHA must determine that the current or past behavior of household members does not include activities that are prohibited by HUD or BCHA.

Comprehensive Housing Counseling offers a full range of services, advice and information to assist with improving housing conditions and meeting responsibilities of tenancy or home ownership. Counselors design a plan to meet the specific housing needs of a client. Monthly first time homebuyer's workshops to educate a prospective homebuyer and provide an opportunity to receive a Certificate of Completion to those who attend is conducted. Individual counseling is offered to assist homeowners facing foreclosure. May provide referrals to community resources to assist in foreclosure prevention.

Eligibility: Comprehensive Housing Counseling is open to any resident of Broward County regardless of income.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice. Tenant-Based Housing Choice Vouchers are accepted by cities across the country, giving families real choice about where they live. In the Housing Choice Voucher Program, the rental assistance is "portable," which means, it "moves" with you. Portability allows a move with continued assistance to any housing authority in the country that has a Housing Choice Voucher Program.

Eligibility: Applicants must meet the income guidelines; pass a criminal background check; and have at least one family member who is a US Citizens or has eligible immigration status.

PUBLIC HOUSING AUTHORITIES & RESIDENCES, con't.

Hours: 7:30 AM - 5:00 PM (Mon - Fri)

Languages: English, Spanish, and Creole

Fees: No set fee

DANIA BEACH HOUSING AUTHORITY (DBHA)

4101 Ravenswood Road, Suite 320
Fort Lauderdale, FL 33312

(954) 920-9662

TDD: (954) 920-8946

Fax: (954) 920-9677

Anne Castro, Executive Director

Website: www.daniabeachhousing.org

Email: acastro@daniabeachhousing.org

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Eligibility: Must be 18 years of age or older. Income cannot exceed very low income limits for family size (income limits are set and determined by HUD).

Hours: 8:30 AM – 5:00 PM (Mon-Thurs)
8:30 AM – 4:30 PM (Fri)

Fees: Sliding scale

Languages: English & Spanish

Housing Choice Voucher Program (HCV)

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Eligibility: Applicants must be 62 years of age or older; unless a handicapped or developmentally disabled younger adult; and qualify by income.

DEERFIELD BEACH HOUSING AUTHORITY

533 S Dixie Highway, Suite 201
Deerfield Beach, FL 33441

(954) 425-8449

Fax: (954) 425-8450

Nadine Jarmon, Executive Director

Website: www.dbhaonline.org

Email: info@dbhaonline.org

PUBLIC HOUSING AUTHORITIES & RESIDENCES, con't.

Public Housing Rental Units (196 units); Section 8 Housing Choice Voucher Program; Homeowners SHIP Counseling and Education for first time homebuyers; Reverse Mortgage Counseling; and Low Income Townhomes (56) LIHTC.

Intake Procedure: Call first to determine if waiting list for housing assistance is open. If applications are being taken, Housing Authority will instruct clients in writing.

PALMS OF DEERFIELD

425 NW 1st Terrace
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 481-9708

STANLEY TERRACE

412 SW 2nd Street
Deerfield Beach, FL 33441
TEL: (954) 428-0678
Fax: (954) 428-7133

Housing Choice Voucher Program (HCV)

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, and townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Eligibility: Applicants must be 62 years of age or older; unless a handicapped or developmentally disabled younger adult; and qualify by income.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

HOUSING AUTHORITY OF THE CITY OF FORT LAUDERDALE

(954) 525-6444

437 SW 4th Avenue
Ft. Lauderdale, FL 33315

Tam A. English, Executive Director

Website: www.hacfl.com

Email: tenglish@hacfl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged to rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

PUBLIC HOUSING AUTHORITIES & RESIDENCES, con't.

Hours: 8:30 AM – 5:00 PM (Mon, Wed, Fri), 1:00 PM – 5:00 PM (Tue, Thurs)

Languages: English and Spanish

HOLLYWOOD HOUSING AUTHORITY

7300 N Davie Road Extension
Hollywood, FL 33024

(954) 989-4691

TDD: (954) 981-8264

Fax: (954) 961-8010

Tim Schwartz, Executive Director

Website: www.hollywoodhousingauthority.com

Email: tim@hhafl.com

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person, receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish.

APOLLO TERRACE

940-980 N. 66th Terrace
Hollywood, FL 33024

TEL: (954) 989-4691

dinorah@hhafl.com

DRIFTWOOD TERRACE

7300 N. Davie Road Extension
Hollywood, FL 33024

TEL: (954) 989-4691

psargeant@irmmgmt.com

HOUSING AUTHORITY OF THE CITY OF POMPANO BEACH

321 W Atlantic Boulevard
P.O. Box 2006
Pompano Beach, FL 33061

(954) 785-7200

Fax: (954) 942-8142

Ralph Adderly, Executive Director

Website: www.hapb.org

Email: radderly@hapb.org

PUBLIC HOUSING AUTHORITIES & RESIDENCES, con't.

Public Housing offers affordable rental apartments built and maintained by local Public Housing Agencies for lower-income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Housing Choice Vouchers are administered through local housing authorities. This subsidy program is available to income eligible individuals and families. A portion of the rent is paid directly to the landlord by a Public Housing Agency, thereby lowering the amount of rent required by the tenant. Renters can pay up to 40% of the annual adjusted income for rent. A person receiving a tenant-based subsidy, may choose to live in an eligible residence of his/her choice, including a mobile home, apartment, duplex, or townhouse. Vouchers may be used anywhere in the Continental United States, after one year residency in the jurisdiction of the issuing Housing Authority.

Languages: English and Spanish.

Application: Applications are accepted only when waiting list is open. Waiting list is opened as needed. Public Notice is placed in the newspaper and circulated to Social Service Agencies one week prior to opening up the waiting list.

Hours: 8 AM - 4:30 PM (Mon-Thurs)

Fees: No set fee

PEMBROKE TOWERS

(954) 966-0420

2201 North University Drive
Pembroke Pines, FL 33024

Jennie Bejar, Manager

Email: jennie@arborproperties.com

Section 8 project based housing offers affordable rental apartments for lower income individuals. Approximately 30% of the renter's total adjusted income is charged for rent.

Eligibility: Must be 62 years of age or older; qualify by income; and be capable of independent living (may have a live-in aide)

Hours: 8:30 AM - 5:00 PM (Mon – Fri)

Fees: Sliding Scale

LOW INCOME/S

SUBSIDIZED PRIVATE RENTAL HOUSING GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

Eligibility Requirements for Applicants:

1. Must be a legal citizen of the United States or have an eligible immigrant status.
2. Must be capable of independent living and able to meet lease requirements.
3. Families with children must qualify by income.

Application Process:

Application must be made at the individual residence and is applicable only to that building.

Documentation:

1. Verification of Non-Earned Income:
Documents, which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Verification of Earned Income:
Documents, which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.
3. Assets:
Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

L.A. LEE TERRACE APARTMENTS

519 NW 14th Avenue
Fort Lauderdale, FL 33311
TEL: (954) 524-1326

MOUNT OLIVE GARDEN APARTMENTS

1701 NW 6th Court
Lauderdale Lakes, FL 33311
TEL: (954) 463-1755

NORTH FORK GARDENS

1422 NW 2nd St.
Fort Lauderdale, FL 33311
TEL: (954) 524-1354

LOW INCOME/SUBSIDIZED PRIVATE RENTAL HOUSING, con't.

CITY OF PEMBROKE PINES HOUSING DIVISION

(954) 450-1060

601 City Center Way
Pembroke Pines, FL 33025

Jay Shechter, Director

Website: www.ppines.com

Pines Point

301 NW 103rd Avenue, Leasing Office
Pembroke Pines, FL 33026

TEL: (954) 450-6960

Pines Point Senior Residences provide 190 affordable apartments to ages 55 or older. The facility is adjacent to the Southwest Focal Point Senior Center. Pines Point offers a standard one bedroom (580 sq. ft.), a large one bedroom (750 sq. ft.); or a studio (550 sq. ft.).

Eligibility: Age 55 and older; capable of independent living; have annual income of \$16,300 for one person or \$18,650 for married couples. If unable to qualify by income, a guarantor must be provided. Children and pets are not permitted.

Hours: 7:30 AM – 4:00 PM (Mon-Fri)

Pines Place

8210 Florida Drive, Leasing Office
Pembroke Pines, FL 33025

TEL: (954) 965-6240

Pines Place offers affordable, independent living for all ages in the heart of Pembroke Pines. Floor plans include standard one bedroom (575 sq. ft), large one bedroom (750 sq. ft) and two bedroom (750 sq. ft.)

Eligibility: Must be 18 years of age or older; capable of independent living; have an annual minimum income of \$16,300 for one person or \$18,650 for married couples. If unable to qualify by income, a guarantor must be provided. No pets are permitted.

Hours: 7:30 a.m. – 5:00 p.m. (Mon-Thurs), 8:00 a.m. – 4:00 p.m. (Fri)

SECTION 202 SUPPORTIVE HOUSING FOR THE ELDERLY **GUIDELINES**

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028

Hours: Monday – Friday, 8:00 AM - 4:30 PM
Ann D. Chavis, Field Office Director

Tel: (305) 536-4456

Fax: (305) 536-5765

Website: www.hud.gov

Email: FL-webmanager@hud.gov

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.
2. Married Couples, provided one is at least 62 years old.
3. Handicapped persons, under 62 must have proof of eligible disability.
4. Caregivers age 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.
5. Must be capable of independent living and able to meet lease requirements.
6. Must qualify by income (very low-income – HUD guidelines)

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for application. Rent is approximately 30% of total income. Rent includes electric/water.

Documentation:

1. Verification of Non-Earned Income:
Documents, which indicate sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.
2. Verification of Earned Income:
Documents, which indicate sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.
3. Assets:
Applicants must provide information about their assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

SECTION 202/SECTION 8 RESIDENCES

AARON & FRANCIS LEVY

SENIOR RESIDENCE

5010 Nob Hill Road

Sunrise, FL 33351

TEL: (954) 746-7960

Fax: (954) 746-7638

Gail Weisberg, Executive Director

ARCHBISHOP HURLEY HALL

632 NW First Street

Hallandale, FL 33009

TEL: (954) 454-0855

Fax: (954) 454-9224

Alexander Perez, Director

B'NAI B'RITH APARTMENTS I & III

299 SW. Third Avenue

Deerfield Beach, FL 33441

TEL: (954) 426-5577

Fax: (954) 426-0137

James Lynch, Director

B'NAI B'RITH APARTMENTS II

255 SW. Third Avenue

Deerfield Beach, FL 33441

TEL: (954) 426-5577

Fax: (954) 426-0137

James Lynch, Director

BROWARD GARDENS

2960 NW 19th Street

Fort Lauderdale, FL 33311

TEL: (954) 733-0605

DOUGLAS GARDENS NORTH

705 SW 88th Avenue

Pembroke Pines, FL 33025

TEL: (954) 704-3464

Ingrid Rodrigues, Property Manager

FEDERATION LANDINGS

5020 Nob Hill Road

Sunrise, FL 33351

TEL: (954) 746-7960

John Sharkey, Management Agent

SECTION 8 HOUSING, con't.

FEDERATION GARDENS

5010 Nob Hill Road

Sunrise, FL 33351

TEL: (954) 746-7960

John Sharkey, Management Agent

FEDERATION GARDENS OF DAVIE

5701 SW. 82nd Avenue

Davie, FL 33328

TEL: (954) 434-9666

Fax: (954) 680-1276

John Sharkey, Management Agent

FEDERATION PLAZA

3081 Taft Street

Hollywood, FL 33021

TEL: (954) 989-7555

TDD: (800) 545-1833, Ext. 715

Fax: (954) 963-1105

John Sharkey, Management Agent

GATEWAY TERRACE

1943 NE Sixth Court

Ft. Lauderdale, FL 33304

TEL: (954) 463-6721

TDD: 800-545-1833, Ext. 379

Fax: (954) 463-6744

Suzanne Rivera, Property Manager

HILLMONT GARDENS

2001 NW Ninth Avenue

Ft. Lauderdale, FL 33311

TEL: (954) 462-2310

TDD: (800) 545-1833, Ext. 715

Fax: 954-462-2702

John Sharkey, Management Agent

OUR HOUSE IN DANIA

840 West Dania Beach Blvd.

Dania Beach, FL 33004

TEL: (954) 926-1928

ST. ANDREWS TOWERS

2700 NW 99th Avenue

Coral Springs, FL 33065

TEL: (954) 752-3960

Fax: (954) 344-2955

Carol Nichols, Property Manager

SECTION 8 HOUSING, con't.

ST. BONIFACE GARDENS

8200 Johnson Street
Pembroke Pines, FL 33024
TEL: (954) 433-3899
Victor Cordero, Manager

ST. ELIZABETH GARDENS

801 NE 33rd Street
Pompano Beach, FL 33064
TEL: (954) 941-4597
Fax: (954) 941-4341
Juana Mejia, Director

ST. JOSEPH TOWERS

3475 NW 30th Street
Lauderdale Lakes, FL 33311
TEL: (954) 485-5150
Fax: (954) 485-7973
Deborah Hamelrath, Manager

WESLEY GROUP HOME

616 SW 3rd Street
Hallandale Beach, FL 33009
TEL: (954) 456-0519
June Johns, President

SECTION 236/SECTION 8 HOUSING GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

Basic Eligibility Requirements for Applicants:

1. Must be 62 years of age or older, unless a handicapped or developmentally disabled younger adult or require the features of an accessible apartment.
2. Must be capable of independent living and able to meet lease requirements.
3. Must qualify by income.

Application Process:

Application must be made at the individual residence and is applicable only to that building.

Documentation:

1. Verification of Non-Earned Income:

Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. Verification of Earned Income:

Documents, which indicate your sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. Assets:

You will need to provide information about your assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

SECTION 236/SECTION 8 RESIDENCE

CAMBRIDGE SQUARE I & II

*HUD

3841 NW 21st Street
Lauderdale Lakes, FL 33311

TEL: (954) 735-5200

Fax: (954) 735-2253

Ray Ezzo, Property Manager

CAMBRIDGE SQUARE OF HOLLYWOOD

*HUD

6741 Johnson Street
Hollywood, FL 33024

TEL: (954) 983-8014

Juan Kennedy, Property Manager

CARAVEL ARMS

4844 NW 24th Court
Lauderdale Lakes, FL 33313

TEL: (954) 733-0872

Alma Hill, Property Manager

SUNBELT MANOR APTS.

Seniors Only

900 N. 66 Terrace
Hollywood, FL 33024

TEL: (954) 983-8014

Joann Kennedy, Property Manager

–These apartment buildings house seniors as well as younger families.

SECTION 811 SUPPORTIVE HOUSING FOR PERSONS WITH DISABILITIES GUIDELINES

Low cost rental units are available in specific residences in which mortgages have been subsidized so that low rental charges can be offered.

For more information and applications, please contact your Local HUD Field Office at:

U.S. Dept. of Housing and Urban Development
Brickell Plaza Federal Building
909 SE First Avenue, Room 500
Miami, FL 33131-3028
Hours: Monday – Friday, 8:30 AM - 4:30 PM

Tel: (305) 536-5678
Fax: (305) 536-5765

Basic Eligibility Requirements for Applicants:

1. Single persons, 62 years of age or older.
2. Married Couples, one member of the household must be 18 years of age or older and have a disability, such as a physical or developmental disability or chronic mental illness.
3. Handicapped persons, under 62 must have proof of eligible disability.
4. Caregivers age 18 and older, must sign Caregiver Agreement to vacate, should something happen to resident.
5. Must be capable of independent living and able to meet lease requirements.
6. Must qualify by income (very low-income).

Application Process:

Application must be made at the individual residence and is applicable only to that building. Walk-ins are accepted. No fee charged for Application. Rent is approximately 30% of total income. Rent includes electric/water.

Documentation:

1. Verification of Non-Earned Income:

Documents, which indicate your sources of income, will be required. Examples of these are: Social Security Benefits; SSI; and VA Pension Statements.

2. Verification of Earned Income:

Documents, which indicate your sources of earned income, will be required. Examples of these are: Paycheck Stubs; W-2 Forms; Income Tax Returns; and Wage Tax Receipts.

3. Assets:

You will need to provide information about your assets such as savings accounts, stocks, bonds, Certificates of Deposit, mutual funds, or owned property.

SECTION 811 RESIDENCES FOR PERSONS WITH DISABILITIES

GIZMO HOUSE

Disabled

4030 SW 2nd Street
Plantation, FL 33317
TEL: (954) 584-8000

STIRLING ROAD APARTMENTS

Disabled

4100 NW 77th Avenue
Davie, FL 33324
TEL: (954) 431-4900

THE SUMMIT APARTMENTS

868 SW 10th Street
Pompano Beach, FL 33060
TEL: (954) 785-4079

IMMIGRANT / REFUGEE SERVICES

BROWARD COUNTY HEALTH DEPARTMENT

(954) 467-4700

2421 SW 6th Avenue
Fort Lauderdale, FL 33315

Travel Immunizations: (954) 467-4705
Refugee Health Screening: (954) 985-4902

Dr. Paula Thaqi, MD, MPH, Director

Website: www.browardchd.org

Hours: 8:00 AM – 5:00 PM. (Tue, Wed)
8:00 AM – 12:00 PM (Thurs, by appt. only)

The Refugee Health Screening Program services include: Health screenings and immunizations to persons with refugee status; information about the US healthcare system; early identification and treatment of diseases; referrals for case management and other medical or specialty care services.

Eligibility: Refugee; Asylee; Cuban/Haitian Entrant/Parolee or Asylum Applicant; Amerasian; Afghan and Iraqi Special Immigrant; or Victim of Human Trafficking

IMMIGRANT/REFUGEE SERVICES, con't.

DEPARTMENT OF CHILDREN AND FAMILIES **ECONOMIC SELF-SUFFICIENCY SERVICES**

(954) 375-6092
Fax: (954) 267-2184

North Broward Regional Service Center
1400 W Commercial Boulevard, Suite 160
Fort Lauderdale, FL 33309

Sandrene Stevens, Regional Economic Self-Sufficiency Director

Website: www.dcf.state.fl.us.com

Refugee Assistance Program ("RAP")

RAP provides financial and medical assistance to needy refugees and effective resettlement to achieve economic self-sufficiency as quickly as possible.

Eligibility: Provides temporary cash and medical assistance to needy refugees who meet certain eligibility criteria for a maximum of 8 months following arrival to the United States.

Emergency Medical Assistance Program ("EMA")

Non-Citizens who are Medicaid eligible except for citizenship status, may be eligible for Medicaid to cover a serious medical emergency. This includes the emergency labor and delivery of a child. Before Medicaid may be authorized, applicants must provide proof from a medical professional stating that the treatment was due to an emergency condition. The proof must include the dates of emergency. Non-citizens in the U.S. for temporary reasons are not eligible for EMA.

Hours: 8:00 PM - 5:00 PM (Mon - Fri)

Fees: No set fee

Languages: English, Spanish; and Creole

SUNRISE SERVICE CENTER

3511 North Pine Island Road
Sunrise, FL 33351

HISPANIC UNITY OF FLORIDA, INC.

(954) 964-8884
Fax: (954) 964-8646

5840 Johnson Street
Hollywood, FL 33021

Josie Bacallao, Chief Executive Officer

Website: www.hispanicunity.org

Email: info@hispanicunity.org

This program offers citizenship classes and citizenship application services. Hispanic Unity works in partnership with the Broward County School Board for ESOL classes. Classes are conducted by a certified ESOL teacher.

IMMIGRANT/REFUGEE SERVICES, con't.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish.

UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES (800) 375-5283

4451 NW 31st Avenue

Oakland Park, FL 33309

Request Forms: (800) 870-3676

Website: www.uscis.gov

Email: southeastregion.communityrelations@dhs.gov

The Oakland Park Application Support Center (ASC) does not provide information, direct filing of applications, or case services. Call the Toll Free Customer Service Support line or visit the website for further information. The only after filing service, that is provided by the ASC, is fingerprinting. Fingerprinting services are by appointment only and are related to an application for an immigration benefit.

Hours: General public – 7:00 AM - 3:30 PM (Mon-Fri – by appt. only)
Military – 9:00 am to 3:00 pm (Mon-Fri – no appt. necessary)

Fees: Depending upon service

Languages: English & Spanish

INFORMATION AND REFERRAL

Information and Referral is a vital service provided through the Aging and Disability Resource Center of Broward County, the Focal Point Senior Centers, and The Elders Helpline. Persons, seeking assistance regarding aging programs, should call the listed number in their area of the county.

AGING AND DISABILITY RESOURCE CENTER (ADRC) (954) 745-9779

5300 N Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9566

Martha Martin, Information and Referral/Medicaid Program Director

Website: www.adrcbroward.org

Email: info@adrcbroward.org

Broward County's Elder Helpline is an Information and Referral Program, designed to provide a toll free single point of access for people age 60 and over, persons with severe and persistent mental illness, 18 and over, their families, caregivers, to request and receive information and assistance relative to social services for the elderly. Information and Referral Specialists are available to respond to calls.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: No set fee, donations appreciated.

CENTER FOR ACTIVE AGING

(954) 480-4449

227 NW 2nd Street
Deerfield Beach, FL 33441

Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: ddefronzo@deerfield-beach.com

This Center provides information and referral on aging services.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Languages: English and Spanish

INFORMATION & REFERRAL, con't.

CITY OF HALLANDALE BEACH/HUMAN SERVICES DEPARTMENT

(954) 457-1460
Fax: (954) 457-1305

1000 NW 8th Avenue
Hallandale Beach, FL 33009

Beverly Sanders, Director

Website: www.hallandalebeachfl.gov

Email: Human_Services_Office@hallandalebeachfl.gov

The Human Services Department provides comprehensive social services for children, adults and families to enhance education, wellness and self-sufficiency through partnerships that will empower individuals, strengthen the community and improve the quality of life to the residents of Hallandale Beach.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish, and Creole

COMMUNITY ACCESS CENTER, INC. (CAC)

(954) 534-9113

8910 Miramar Parkway, Suite 208
Miramar, FL 33025

Fax: (954) 534-9223

Magaly Prezeau, MPH, CEO/Executive Director

Website: www.cacfl.org

Email: info@cacfl.org

A one-stop shop is the focus of the center and the operations consist of helping people find assistance, regardless of the crisis or circumstances. The Community Access Center provides a centralized location to assist individuals in determining their needs and identifying the appropriate community services.

Languages: English, Spanish, and Creole

Program: Haitian Senior Citizen Program

This program: assists Haitian Senior Citizens with linkage to services and resources in Broward and Miami-Dade counties; helps with Medicare and Medicaid/Food Stamp applications; facilitates monthly education luncheons; and conducts weekly Chronic Disease Self Management workshops in Creole. **Service Contact:** Jacqueline Arnoux

Eligibility: Ages 55 and over

Hours: 9:00 AM – 5:00 PM (Mon - Fri)

Languages: English & Creole

INFORMATION & REFERRAL, con't.

ELDERCARE LOCATOR

(800) 677-1116

National Association of Area Agencies on Aging
1730 Rhode Island Avenue NW, Suite 1200
Washington D.C., 20036

Fax: (202) 872-0057
TDD: (202) 855-1234

Patrice Earnest, Program Director

Website: www.eldercare.acl.gov

Email: eldercarelocator@n4a.org

The Eldercare Locator is the first step to finding resources for older adults, age 60 and older and their caregivers, in any U.S. community. These services enable older persons to live independently in their communities, and offer support to caregivers. The Eldercare Locator is administered by the National Association of Area Agencies on Aging (n4a), in cooperation with the National Association of State Units on Aging (NASUA) as a public service of the U.S. Administration on Aging.

Hours: 9:00 AM – 8:00 PM (Mon - Fri)

Languages: English, Spanish and language interpretation for 150 languages

FLORIDA DEPARTMENT OF ELDER AFFAIRS (DOEA)

(850) 414-2000

4040 Esplanade Way
Tallahassee, FL 32399-7000

TDD: (850) 414-2001
Fax: (850) 414-2004

Richard Prudom, Secretary

Website: <http://elderaffairs.state.fl.us>

Email: information@elderaffairs.org

The Elder Helpline is part of an information and referral network providing people with information, choices, and opportunities. Its mission is to empower elders to make informed decisions about aging in place, with security, purpose, and dignity. Consumers can access aging program information and assistance, by calling toll-free 1-800-96ELDER (1-800-963-5337).

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: Language line services provided over-the-phone interpretation services to assist bilingual customers.

NATIONAL LEGAL RESOURCE CENTER (NLRC)

www.nlrc.aoa.gov

The overall purpose of the National Legal Resource Center (NLRC) is to provide the aging and legal networks with easy access to a coordinated national legal assistance support system in order to strengthen legal assistance/elder rights efforts across the country. The NLRC brings together the knowledge and experience of five national organizations well known for their expertise and support of the legal and aging services network. Various legal/advocacy resources are on the NLRC website for consumers.

INFORMATION & REFERRAL, con't.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER

(954) 883-5220

6700 Miramar Parkway
Miramar, FL 33025

Fax: (954) 602-3400

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include: Miramar, West Park, Hallandale Beach, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Senior Center at 8915 Miramar Parkway, Miramar, 33025 . The center provides AHCA licensed services to adults and seniors who require more care than an independent senior center program offers. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program Funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

(954) 889-2700

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax: (954) 450-6899

Jay Shechter, Director of Community Services

Website: www.ppines.com

Email: saguiar@ppines.com

This Center provides information and referral on aging services in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

To assist our veterans, there is a representative from Broward County Elderly and Veterans Services for questions and assistance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish.

STATEWIDE ELDER HELPLINE DIRECTORY

There are eleven Aging and Disability Resource Centers (Area Agencies on Aging) in Florida. A listing of the counties covered by each of the planning, coordinating, and funding bodies, for each service sector, follows.

BROWARD (AGING AND DISABILITY RESOURCE CENTER)

(954) 745-9779

www.adrcbroward.org

Northwest Florida Area Agency on Aging, Inc.

5090 Commerce Park Circle

Pensacola, FL 32505

(850) 494-7101/1-866-531-8011

(Escambia, Okaloosa, Santa Rosa and Walton Counties)

Area Agency on Aging for North Florida, Inc.

2414 Mahan Drive

Tallahassee, FL 32308

(850) 488-0055/1-866-467-4624

(Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla and Washington Counties)

Elder Options

100 SW 75th Street, #301

Gainesville, FL 32607

(352) 378-6649/1-800-262-2243

(Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee and Union Counties)

ElderSource

10688 Old St. Augustine Road

Jacksonville, FL 32257

(904) 391-6600

(Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia Counties)

Area Agency on Aging of Pasco-Pinellas, Inc.

9549 Koger Boulevard North

Gadsden Building, Suite 100

St. Petersburg, FL 33702

(727) 570-9696

(Pasco and Pinellas Counties)

Senior Connection Center, Inc.

8928 Brittany Way

Tampa, FL 33619

(813) 740-3888/1-800-336-2226

(Hardee, Highlands, Hillsborough, Manatee and Polk Counties)

INFORMATION & REFERRAL, con't.

Senior Resource Alliance

988 Woodcock Road, Suite 200
Orlando, FL 32803
(407) 514-1800
(Brevard, Orange, Osceola and Seminole Counties)

Area Agency on Aging for Southwest Florida

15201 N. Cleveland Avenue, Suite 1100
North Fort Myers, FL 33903
(239) 652-6900/1-866-413-5337
(Charlotte, Collier, DeSoto, Glades, Hendry, Lee and Sarasota Counties)

Your Aging and Disability Resource Center

4400 North Congress Avenue
West Palm Beach, FL 33407
(561) 684-5885/1-866-684-5885
(Indian River, Martin, Okeechobee, Palm Beach and St. Lucie Counties)

Aging and Disability Resource Center of Broward County, Inc.

5300 Hiatus Road
Sunrise, FL 33351
(954) 745-9779
(Broward County)

Alliance for Aging, Inc.

760 NW 107th Avenue, Suite 214
Miami, FL 33172
(305) 670-6500
(Miami-Dade and Monroe Counties)

ELDER HELPLINE STATEWIDE INFORMATION NUMBER

(800) 963-5337

**For Information regarding Aging Services, in Broward County,
contact the Aging and Disability Resource Center,
Broward County's Elder Helpline
(954) 745-9779
www.adrcbroward.org**

IN-HOME SERVICES

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION

2995 N. Dixie Highway
Fort Lauderdale, FL 33334

(954) 357-6622
Fax: (954) 357-7488
TDD: (954) 357-5841

Mary Kittleson, CCE Section Manager

Website: www.broward.org/humanservices/elderlyandveterans

Email: elderlyandveterans@broward.org

Community Care for the Elderly (CCE) Program offers homemaker services and personal care. Homemaker duties may include, but are not limited to housekeeping; laundry; cleaning refrigerators; meal planning and preparation; shopping assistance; and routine household activities. Personal care is primarily the provision of assistance with eating, dressing, personal hygiene, and other activities of daily living. This service may also include other tasks that are incidental to the care provided, such as assistance with meal preparation, bed making, dusting, and vacuuming.

Eligibility: Age 60 and over; must be a Broward County resident

Hours: As scheduled with the assigned service provider

Site Hours: 8:00 AM – 5:00 PM (Mon – Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada and Malayalam. Service providers may not have the same languages as listed.

Fees: Co-payment based on a sliding scale.



INSURANCE

FLORIDA DEPARTMENT OF ELDER AFFAIRS (DOEA)

(850) 414-2000

4040 Esplanade Way
Tallahassee, FL 32399-7000

TDD: (850) 414-2001

Fax: (850) 414-2004

Website: <http://elderaffairs.state.fl.us>

Email: information@elderaffairs.org

SHINE (Serving Health Insurance Needs of Elders) is the State Health Insurance Assistance Program (SHIP) for Florida, provides one-on-one counseling and information to people with Medicare and their representatives.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Service contact: Anne Marie Chansler, Program Director – (850) 414-2157

Languages: Language line services provided over-the-phone to bilingual customers.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES

(877) 693-5236

200 E. Gaines St.
Tallahassee, FL 32399
Services

Greg Thomas, Director, Division of Consumer

Services
Jimmy Patronis, Chief Financial Officer

Website: www.myfloridacfo.com

Email: Consumer.Services@MyFloridaCFO.com

The Florida Department of Financial Services is an advocate for Florida's insurance consumers, working to protect citizens' hard-earned money. The Department's Division of Consumer Services provides proactive education and assistance through community outreach and awareness initiatives to ensure all Floridians are informed on insurance and financial-related issues. The Division's Consumer Helpline staff serve as a liaison between consumers and insurance companies, assisting to settle claims, verify a company or agent, file an insurance complaint, answer insurance or financial questions, etc. The Division has several initiatives dedicated to informing and empowering Florida's seniors. On Guard for Seniors aims to educate seniors on insurance and financial topics, so they can make sound financial decisions and protect themselves from fraud. For more information about On Guard for Seniors, visit www.MyFloridaCFO.com/OnGuard. The Division also offers free, informative workshops on senior financial abuse through its Operation S.A.F.E. (Stop Adult Financial Exploitation) initiative. During these 'Be Scam Smart' workshops, attendees learn how to spot a scam, outsmart scam artists, avoid identity theft and much more. To find a workshop near you, visit, www.MyFloridaCFO.com/SAFE.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish and Creole

INSURANCE, con't.

PANTRY OF BROWARD, INC., THE

(954) 358-1481

610 NW 3rd Avenue

Fax: (954) 358-1483

Fort Lauderdale, FL 33311

Maureen Luna, CEO

Website: www.thepantryofbroward.org

Email: info@thepantryofbroward.org

The Pantry of Broward, Inc. provides counseling and orientation on a whole range of insurance issues and other items of interest to the well being of a client.

Eligibility: Grandparents, raising their grandchildren, and seniors, age 60 and over; on a fixed income and/or economically challenged. If you are either a senior or a grandparent caring for your grandchildren and you are concerned that you might NOT qualify for services, but still feel you are in great need, please call our Clinical Services Department.

Service contact: Sherlie Florestal, Administrative Assistant– (954) 358-1481, ext. 107,
sherlie@thepantryofbroward.org

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

Languages: English, Spanish, Creole and American Sign Language

SERVING HEALTH INSURANCE NEEDS OF ELDERS (SHINE) **AGING AND DISABILITY RESOURCE CENTER OF BROWARD**

(954) 745-9779

Fax: (954) 745-9566

5300 N Hiatus Road

Sunrise, FL 33351

Website: www.adrcbroward.org

Email: info@adrcbroward.org

The **SHINE PROGRAM** utilizes the support of trained volunteer counselors who provide information, counseling and assistance on Medicare, Medicaid, Medicare Supplemental Insurance, Long-Term Care Insurance, prescription assistance and Medicare fraud. Counseling services are provided in person at counseling sites and telephone.

Callers can be assisted with The Low-Income Subsidy (LIS – also known as “Extra Help”) Program which is a financial assistance program administered by Social Security Administration that helps cover the cost of prescription drugs. For those who qualify, the program can lower monthly drug plan premiums, yearly deductibles and co-payments for each prescription. LIS may yield savings of as much as \$3,900 a year in prescription costs. About one-third of all Medicare beneficiaries in Florida receive some Extra Help Assistance.

The Medicare Savings Programs (MSP – also known as “Medicaid Buy-In”) are administered by the Florida Department of Children and Families. For those who qualify, these programs pay for monthly Medicare premiums (currently \$104.90 per month). In some instances, they can also save money on other Medicare expenses, like deductibles and co-payments.

INSURANCE, con't.

The SHINE program, administered by the Florida Department of Elder Affairs, through the Aging & Disability Resource Center, provides services to anyone at least 60 years of age.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English, Spanish & Creole

Eligibility: LIS or Extra Help: For individual income \$1,437, the asset limit is \$11,800; for couple income \$1,939, the asset limit is \$23,580

Other SHINE Locations:

Austin Hepburn Senior Center

750 NW 8th Avenue
Hallandale, FL 33009

TEL: (954) 457-1460

Hours: 2nd & 4th Thursday 10am-1pm

Cooper City Community Center

9000 SW 50th Place
Cooper City, FL 33328

TEL: (954) 434-4300, Ext. 255

Hours: Thursday 9am – 11am

Federations Landings

5020 N. Nob Hill Road
Sunrise, FL 33351

TEL: (954) 749-1977

Hours: 1st Thursday (By appointment Only)

Northwest Focal Point Senior Ctr

6009 NW 10th Street
Margate, FL 33063

TEL: (954) 973-0300

Hours: Monday 1:30pm – 5pm

Friday 9:00am – 5pm

Carl Shechter Southwest Focal Point Sen. Center

301 NW 103rd Avenue
Pembroke Pines, FL 33026

TEL: (954) 450-6888

Tues, Wed & Fri – 9:00 AM – 11:30 AM

Sunrise Senior Center

10650 W. Oakland Park Blvd.
Sunrise, FL 33351

TEL: (954) 746-3670

Hours: 1st & 3rd Mon 10am – 12pm



LEGAL SERVICES

BROWARD COMMUNITY JUSTICE ALTERNATIVES (BCJA)

(954) 831-7752

Broward County Courthouse
201 SE 6th Street, Room 565
Fort Lauderdale, FL 33301

TTY: (954) 831-7017

Fax: (954) 831-6079

Website: www.17th.flcourts.org

BCJA provides an opportunity to resolve disputes in an informal, non-adversarial manner without charge for cases when it involves senior citizens. Types of cases include most misdemeanor offenses such as: assault; battery; obscene phone calls; criminal mischief; harassment; city ordinance violations; elderly issues and citizens dispute; nursing home and homeowner/condominium association disputes.

Hours: Mediation cases are generally scheduled between 8:30 am - 5:00 pm, Monday – Friday by appointment only, and can be held at a location agreed upon by the parties or at the Broward County Courthouse.

BROWARD COUNTY BAR ASSOCIATION (BCBA)

(954) 764-8040

1051 SE 3rd Avenue
Fort Lauderdale, FL 33316

Fax: (954) 764-8060

Braulio Rosa, Executive Director

Website: www.browardbar.org

The Broward County Bar Association provides services to educate the citizens of Broward County on their legal rights, and to provide necessary legal services to Broward County's residents. Referrals to local attorneys are made through the Broward County Bar Association. The Referral Case Manager will ask you to briefly state your concern; match your legal need with an experienced attorney; and give you the name and phone number of the attorney.

Hours: 9:00 AM - 4:30 PM (Mon-Fri)

Fees: Fees are charged for consultations resulting from referrals, at the rate of \$50.00 for the first half-hour.

Languages: English, Spanish, Creole, and French

BROWARD COUNTY CLERK OF COURTS

(954) 831-6565

Main Court/Broward County Courthouse
201 SE 6th Street, Room 120
Fort Lauderdale, FL 33301

Info: (954) 712-7899

Website: www.browardclerk.org

The various divisions provide support to ninety judges, services to the general public, and other governmental agencies. The core services provided include: filing court proceedings; filing and retrieval of documents such as arrests, traffic citations, affidavits, marriage licenses and other court related documents; collection of court fees; creation of court dockets and notification of participants.

LEGAL SERVICES, con't.

Small Claims Court

Small Claims Court deals with lawsuits, in which the amount of money claimed or the value of property involved does not exceed \$5,000; exclusive of court costs, interest and attorney's fees, and probate. Forms may be requested and filed at anyone of the four courthouses.

NORTH COURTHOUSE

1600 W Hillsboro Court, Room 151
Deerfield Beach, FL 33442
TEL: (954) 831-6565

SOUTH COURTHOUSE

3550 Hollywood Boulevard, Room 100
Hollywood, FL 33021
TEL: (954) 831-6565

WEST COURTHOUSE

100 N Pine Island Road, Room 160
Plantation, FL 33324
TEL: (954) 831-3371

Hours: 8:00 AM – 4:30 PM (Mon-Fri)

BROWARD COUNTY COURT MEDIATION / ARBITRATION

(954) 831-6076

Broward County Courthouse
201 SE 6th Street, Room #565
Fort Lauderdale, FL 33301

Fax: (954) 831-6079

Through mediation, an attempt is made to avoid court proceedings by providing a method of resolving conflicts in an informal, non-adversarial manner pursuant to Florida Statute 44.201. All cases are either court ordered or referred by the State Attorney, i.e. landlord/tenant, property damage, city ordinance violations, neighborhood complaints, worthless checks, and numerous civil matters such as, breach of contract, personal injury, and consumer disputes.

Additionally, Court Mediation and Arbitration offers a Court Ordered Non-Binding Arbitration Program, which allows the parties to go before a qualified arbitrator who decides the outcome of the case. The parties can either accept the outcome or reject it, and proceed to request a formal trial.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

BROWARD COUNTY OFFICE OF PUBLIC DEFENDER

(954) 831-8650

Broward County Courthouse
201 SE 6th Street, 3rd Floor, Suite 3872
Fort Lauderdale, FL 33301

Fax: (954) 831-8853

Shane Gunderson, Director of Client Services

Website: www.browarddefender.org

Email: webmaster@browarddefender.org

Legal representation is offered to indigent juveniles and adults, facing criminal charges, who cannot afford to hire a private attorney. Legal counseling is assigned to eligible persons by the Clerk of the County.

Hours: 8:15 AM – 4:45 PM (Mon-Fri)

LEGAL SERVICES, con't.

Fees: If a person applies for public defender representation regardless of whether determined to be eligible for services, there is an initial \$50.00 application fee. If appointed a public defender, there is a public defender fee at the close of the case depending on the severity of the charges and the amount of work done.

Languages: English, Spanish, and creole

COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC. (954) 765-8955

491 N State Road 7
Plantation, FL 33317

Fax: (954) 736-2482

Senior Citizen Law Project: (954) 765-8955

Patrice Paldino, Executive Director

Website: www.coasttocoastlegalaid.org

Email: ppaldino@legalaid.org

Senior Citizen Law Project

The Senior Citizen Law Project provides legal advice and representation to Broward County residents 60 years of age and older. Legal assistance is provided in the following areas: housing, health-related issues, governmental benefits, consumer issues, and naturalization. Service is targeted to low-income and minority persons. Project staff also provides presentations at senior centers and at other locations throughout Broward County. The Senior Citizen Law Project is administered by Coast to Coast Legal Aid of South Florida, Inc.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Documents: Photo ID; documentation of legal status (if not a U.S. citizen).

Fees: No set fee

Eligibility: 60 years of age and older; Broward County resident; and legal problem must fall within Project's priorities.

Intake: Call the Senior Intake Line (954) 765-8955 or visit the office.

Languages: English, Spanish, and Creole. Accommodations are made for persons who speak other languages.

Foreclosure Prevention and Advocacy Project

The Foreclosure Prevention and Advocacy Project provides free legal advice and counsel and/or representation to income-eligible clients, as deemed appropriate, in the areas of Bank, homeowner and condominium association foreclosure defense; mortgage modification; pre-foreclosure issues; and tax liens.

LEGAL SERVICES, con't.

COAST TO COAST LEGAL AID OF SOUTH FLORIDA, INC. – con't.

Hours: 8:30 AM - 4:00 PM (Mon-Fri)

Intake: Walk-ins are encouraged and accepted on a first-come, first-serve basis and will be seen according to the urgency of the legal needs of the client. Appointments are available by calling (954) 765-8955 (for persons 60 years of age and older); or (954) 736-2478 (for persons under the age of 60).

Documents: Photo ID; proof of any and all household income, including but not limited to ANY public benefits being received and/or child support payments; employment; unemployment compensation; social security, etc. A copy of the foreclosure summons, complaint, and other court documents and/or Notice from your servicers, mortgage company, association, or property appraiser.

Fees: No set fee

Eligibility: Must be a Broward County resident; the home is the applicant's homestead residence (investment properties are ineligible); and low to moderate income individuals or families.

Languages: English and Spanish

FLORIDA COMMUNITY SUPPORT

4701 N. Federal Hwy., #318
Lighthouse, FL 33062

(954) 449-4368

Fax: (954) 763-2825

Cell: (954) 600-2274

Eric Yankwitt, President

Website: www.floridacommunitysupport.com

Email: verenicerapport@gmail.com

Legal services provided on a sliding scale.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish and Creole.

Fees: Sliding scale; contributions accepted

LEGAL SERVICES, con't.

FLORIDA BAR, THE

651 E Jefferson Street
Tallahassee, FL 32399

(800) 342-8011

or (850) 561-5600

Fax: (850) 561-9429

John T. Berry, Division Director

Website: www.flabar.org

The Supreme Court of Florida created the Florida Bar as its investigating arm to enforce the standards of ethical conduct of Florida lawyers. All Florida lawyers must be members of the Florida Bar. The Florida Bar actively provides services to the public by helping citizens obtain legal services and access to the justice systems. The Florida Bar publishes a variety of consumer information pamphlets and tips to help educate the public about legal issues.

Publications are available in both English and Spanish. For one free copy of a selected pamphlet, a request should be sent with a self-addressed stamped envelope enclosed to the attention of Public Information Department, Consumer Pamphlets.

Hours: 8:00 AM – 5:30 PM (Mon-Fri)

OFFICE OF THE PUBLIC GUARDIAN, BARRY UNIVERSITY

Crexent Business Center
12401 Orange Drive, Suite 211
Davie, FL 33330

(954) 862-3655

Fax: (954) 862-3659

Eloisa Roses Ramos, LCSW, Executive Director

Website: www.barry.edu/socialwork

Email: publicguardian@mail.barry.edu

This office provides guardianship services to indigent and mentally incapacitated adults who are of limited financial means. The Public Guardian is appointed by the court to act on behalf of a ward's person or property, or both.

Eligibility: The alleged incompetent program person must be of limited financial means.

Hours: 8:30 AM – 5:00 PM (Mon-Fri); 24-hour emergency on-call service.

Languages: English, Spanish, Creole and French

Fees: No set fee

LIBRARY SERVICES

BROWARD COUNTY MAIN LIBRARY

100 S. Andrews Avenue
Fort Lauderdale, FL 33301

General (954) 357-7444

Administration: (954) 357-7397

Fax: (954) 357-6542

Website: www.broward.org/library

Many libraries have special lectures, book reviews and film schedules. Find out about library events online at <http://www.broward.org/Library/EventsClasses/Pages/Default.aspx> or through the Broward County Library News, available at any library location or online: <http://www.broward.org/Library/eNews/Pages/default.aspx>.

BROWARD COUNTY LIBRARY CARDS

<http://www.broward.org/Library/MyAccount/Pages/NewAccount.aspx>

Persons who currently live, work, attend school or are visiting in Broward County are eligible for an All Access library card which unlocks a world of information and educational resources. With the All Access Card you can:

- Borrow books, CDs, DVDs, and other physical items.
- Place holds on items and pick them up at a library location of your choice.
- Use a computer at a Broward County Library.
- Access Broward County Library's complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

Those born in Broward County (regardless of current residency) are eligible for an Instant eCard that allows immediate access to Broward County Library's complete online collection of eBooks, music, eAudiobooks, eMagazines, streaming video, research sources and more.

BROWARD COUNTY LIBRARY SERVICES FOR THE DISABLED

(954) 357-8687

100 S. Andrews Avenue
Fort Lauderdale, FL 33301

TTY/TDD: (954) 357-7528

Website: <http://www.broward.org/Library/MyLibraryOnline/Pages/BooksByMail.aspx>

BROWARD COUNTY LIBRARY SERVICES FOR THE DISABLED:

[Accessible Computer Software](#) | [Assistive Listening Devices](#) | [Books-By-Mail](#)
[Braille Materials/Talking Books](#) | [Dial-a-Story](#) | [Electronic Magnifiers \(CCTVs\)](#)
[Specialized Telephones](#) | [Signing Stories @ your library®](#) | [Events](#)

LIBRARY SERVICES, con't.

TTY/TDD (for hearing-impaired). (954) 357-7528

Residents may contact any branch of Broward County Library using a relay service.

Text telephones are available at select libraries for customers to use to make or receive calls.

<http://www.broward.org/Library/MyLibraryOnline/Pages/ServicesPersonsWithDisabilities.aspx>

BOOKS-BY-MAIL

(954) 357-5757

100 S. Andrews Avenue
Fort Lauderdale, FL 33301

Fax: (954) 357-7420

Webpage: <http://www.broward.org/Library/MyLibraryOnline/Pages/BooksByMail.aspx>

Email: booksbymail@broward.org

Hours: Monday-Friday 10:00 AM – 6:00 PM

Large Print and Regular Print Books, DVDs, and CDs may be mailed to Broward County residents of all ages who are homebound or unable to travel to a Broward County library due to physical disability.

The postage for Regular Print materials is paid by the library when sending pouches to customers. Customers are responsible for paying the return postage.

Applicants who are unable to read Regular Print materials may receive Large Print materials and return them free of charge. The application must be signed by a qualified professional such as a doctor, nurse, or other certifying authority.



LIBRARY SERVICES, con't.

BROWARD COUNTY TALKING BOOK LIBRARY

100 S. Andrews Avenue
Fort Lauderdale, FL 33301

(954) 357-7555

Fax: (954) 357-7420

TDD: (954) 357-7528

Website: <http://www.broward.org/Library/MyLibraryOnline/Pages/TalkingBookLibrary.aspx>

Email: talkingbooks@broward.org

Hours: 9:00 AM – 6:00 PM (Mon-Fri)

The Broward County Talking Books Library is part of the national Talking Books Library Program and is funded by the Library of Congress. It provides recorded and Braille reading material to people who cannot use print books because of a visual, physical, or reading disability. Materials can be checked out at the library or mailed postage-free to and from customers' homes. Special players and headphones are also loaned free of charge.

To apply for this free service, call or email the Talking Books Library for an application or download it at:
<http://www.broward.org/Library/MyLibraryOnline/Documents/talkingbooksapplication.pdf>

The application must be signed by a qualified professional such as a doctor, nurse, or other certifying authority.



BROWARD COUNTY LIBRARY LOCATIONS

BEACH BRANCH

3250 NE 2nd Street
Pompano Beach, FL 33062
TEL: (954) 357-7830

CARVER RANCHES BRANCH

4735 SW 18th Street
West Park, FL 33023
TEL: (954) 357-6245

CENTURY PLAZA LEON SLATIN BRANCH

1856 A W. Hillsboro Boulevard
Deerfield Beach, FL 33442
TEL: (954) 357-7773

DANIA BEACH PAUL DEMAIIO BRANCH

1 Park Avenue East
Dania, FL 33004
TEL: (954) 357-7073

DAVIE/COOPER CITY BRANCH

4600 SW 82nd Avenue
Davie, FL 33328
TEL: (954) 357-6399

DEERFIELD BEACH PERCY WHITE BRANCH

837 E Hillsboro Boulevard
Deerfield Beach, FL 33441
TEL: (954) 357-7680

FORT LAUDERDALE BRANCH

1300 E Sunrise Boulevard
Fort Lauderdale, FL 33304
TEL: (954) 765-4263

MAIN LIBRARY

100 S Andrews Avenue
Fort Lauderdale, FL 33301
TEL: (954) 357-7444

GALT OCEAN MILE READING CENTER

3403 Galt Ocean Drive
Fort Lauderdale, FL 33308
TEL: (954) 357-7840

HALLANDALE BEACH BRANCH

300 S Federal Highway
Hallandale, FL 33009
TEL: (954) 357-6380

HOLLYWOOD BRANCH

2600 Hollywood Boulevard
Hollywood, FL 33020
TEL: (954) 357-7760

HOLLYWOOD BEACH BERNICE P. OSTER BRANCH

1301 S Ocean Drive
Hollywood, FL 33019
TEL: (954) 357-4798

JAN MORAN COLLIER CITY LEARNING LIBRARY

2800 NW 9th Court
Pompano Beach, FL 33069
TEL: (954) 357-7670

LAUDERDALE LAKES BRANCH LIBRARY/EDUCATIONAL AND CULTURAL CENTER

3580 W Oakland Park Boulevard
Lauderdale Lakes, FL 33311
TEL: (954) 357-8650

LAUDERHILL TOWNE CENTRE BRANCH

6399 W. Oakland Park Blvd.
Lauderhill, FL 33313
TEL: (954) 357-6406

LAUDERHILL CENTRAL PARK LIBRARY

3810 NW 11 Place (NE corner of Sunrise
Blvd & 441)
Lauderhill, FL 33311
TEL: (954) 357-7833

LIBRARY SERVICES, con't.

MARGATE CATHARINE YOUNG BRANCH

5810 Park Drive
Margate, FL 33063
TEL: (954) 357-7500

MIRAMAR BRANCH

2050 Civic Center Place
Miramar, FL 33025
TEL: (954) 357-8090

**NORTH LAUDERDALE SARANIERO
BRANCH**

6901 Kimberly Blvd.
North Lauderdale, FL 33068
TEL: (954) 357-6660

**NORTH REGIONAL BRANCH/BROWARD
COLLEGE LIBRARY**

1100 Coconut Creek Boulevard
Coconut Creek, FL 33066
TEL: (954) 201-2600

NORTHWEST BRANCH

1580 NW 3rd Avenue
Pompano Beach, FL 33060
TEL: (954) 357-6599

NORTHWEST REGIONAL LIBRARY

3151 University Drive
Coral Springs, FL 33065
TEL: (954) 357-7990

**NOVA SOUTHEASTERN UNIVERSITY
ALVIN SHERMAN LIBRARY, RESEARCH
AND INFORMATION TECHNOLOGY
CENTER**

3100 Ray Ferrero, Jr. Boulevard
Fort Lauderdale, FL 33314
TEL: (954) 262-5477

RIVERLAND BRANCH

2710 W. Davie Blvd.
Fort Lauderdale, FL 33312
TEL: (954) 357-7455

**SOUTH REGIONAL BRANCH/BROWARD
COLLEGE LIBRARY**

7300 Pines Boulevard
Pembroke Pines, FL 33024
TEL: (954) 201-8825

SOUTHWEST REGIONAL

16835 Sheridan Street
Pembroke Pines, FL 33331
TEL: (954) 357-6580

STIRLING ROAD BRANCH

3151 Stirling Road
Hollywood, FL 33312
TEL: (954) 357-7550

SUNRISE DAN PEARL BRANCH

10500 W Oakland Park Boulevard
Sunrise, FL 33351
TEL: (954) 357-7440

TAMARAC BRANCH

8701 W Commercial Boulevard
Tamarac, FL 33351
TEL: (954) 357-1500

WESTON BRANCH

4205 Bonaventure Blvd.
Weston, FL 33332
TEL: (954) 357-5420

WEST REGIONAL BRANCH

8601 W Broward Boulevard
Plantation, FL 33324
TEL: (954) 357-1560

LIBRARY SERVICES, con't.

**PEMBROKE PINES WALTER C. YOUNG
RESOURCE CENTER**

955 NW 129th Avenue
Pembroke Pines, FL 33028
TEL: (954) 357-6750

**YOUNG AT ART MUSEUM/BROWARD
COUNTY LIBRARY**

751 SW 121 Avenue
Davie, FL 33325
TEL: (954) 357-5437

**POMPANO BEACH LIBRARY AND
CULTURAL CENTER**

50 W Atlantic Boulevard
Pompano Beach, FL 33060
TEL: (954) 357-7595

TLM NETWORK/TRANSFORMING LIVES AND MORE, INC

(754) 800-7213

9906 Northwest 76th Street
Tamarac, FL 33321

Mary Howery, Executive Director/Librarian

Website: www.tlmnetwork.org

Email: mhowrey@tlmnetwork.org

The ***TLM Network Special Library*** is a member of the National Network of Libraries of Medicine, Southeastern Atlantic Region, which is supported by the National Library of Medicine (NLM).

Free online services offered by NLM for non-technical health and wellness resources in print and

multi-media formats include: MedlinePlus.gov, Healthfinder.gov, PubMed Health, and NLM 4 Caregivers.

Eligibility Requirements:

Resourceful-U Family Support Group that meets the fourth Thursday of the month at Northwest Regional Library, Coral Springs, is open to all family caregivers of older and/or disabled adults.

Library, training, and life coaching services are available for a fee to **TLM Network** members only. Annual memberships start at for individuals \$75 and \$150 for non-profit agencies. Scholarships are available based on need.

Call for complete membership information, or visit the **TLM Network** website at-
<http://www.tlmnetwork.org> .

MEDICAL EQUIPMENT AND SUPPLIES

Medicaid is a medical assistance program for low income people of all ages. Those persons receiving SSI, are automatically eligible for Medicaid. Medicaid supplements Medicare, in some instances. The program is administered by the Agency for Healthcare Administration (AHCA).

AGENCY FOR HEALTH CARE ADMINISTRATION
FLORIDA MEDICAID AREA 10 OFFICE

1400 W Commercial Boulevard, Suite 110
Fort Lauderdale, FL 33309

Main: (954) 958-6500
Providers: (800) 289-7799
Fax: (954) 202-3220

Lisette Rodriguez, Field Office Manager

Website: www.mymedicaidflorida.com

Email: A10info@ahca.myflorida.com

AHCA is the state agency that administers the Florida Medicaid Program. Area offices implement policies and procedures. They provide policy clarification, claims near or past filing deadline, and training opportunities.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

AGING AND DISABILITY RESOURCE CENTER (ADRC)

5300 N Hiatus Road
Sunrise, FL 33351

(954) 745-9567

Fax: (954) 745-9584

Charlotte Mather-Taylor, Executive Director

Website: www.adrcbroward.org

Email: info@adrcbroward.org

The Medicaid Benefits Counselors assist in screening aging and/or disabled consumers for funded services, such as Medicaid and Medicare programs. These programs may include Medically Needy, Qualified Medicare Beneficiary (QMB), Special Low Income Medicare Beneficiary (SLMB), Qualified Individuals (QI-1), Working Disabled (WD), ICP, Medicaid Waiver; and SSI Related Medicaid.

Eligibility: Persons must be age 65 and over, or under 65 with a disability.

DEPARTMENT OF CHILDREN AND FAMILIES
ECONOMIC PROGRAM SERVICES - ADULT PAYMENTS

North Broward Regional Service Center
1400 W Commercial Boulevard, Suite 160
Fort Lauderdale, FL 33309

(954) 202-3600
Fax: (954) 267-2184
Toll Free: (866) 762-2237

Sandrene Stevens, Regional Economic Self-Sufficiency Director

Website: www.myflorida.com/accessflorida

MEDICAID, con't.

SEE DEPARTMENT OF CHILDREN AND FAMILIES SECTION:

The following sites are local community partner agencies to assist the Department of Children and Families by providing access to public assistant services such as Food Assistance Program; Temporary Cash Assistance; and Medicaid:

<p><u>Archbishop Hurley Hall</u> 632 NW First Street Hallandale, FL 33009 Juana Mejia, Director TEL: (954) 454-0855</p> <p><u>City of Hallandale Beach</u> <u>Austin Hepburn Center</u> 750 NW 8th Avenue Hallandale Beach, FL 33009 Beverly Sanders, Director TEL: (954) 457-1460</p> <p><u>City of Miramar</u> Community Services Department 6700 Miramar Pkwy Miramar, FL 33023 Katrina Davenport, Director TEL: (954) 889-2700</p> <p><u>Gulf Coast Jewish & Community Services</u> 201 NE 40th Court Oakland Park, FL 33334 Craig Bankert, Program Director TEL: (954) 703-3570</p> <p><u>Hope Outreach Center</u> 4700 SW 64th Avenue, Suite A Davie, FL 33314 Helen Shinnars, Executive Director TEL: (954) 321-0909</p> <p><u>Jubilee Center of South Broward, Inc.</u> 2020 Scott Street Hollywood, FL 33020 Joyce Curtis, Executive Director TEL: (954) 920-0106</p> <p><u>Lifenet4Families/Cooperative Feeding Program</u> 1 NW 33rd Terrace Lauderhill, FL 33311 Russ Martin, President/CEO TEL: (954) 792-2328</p>	<p><u>Pantry of Broward, Inc.</u> 610 NW 3rd Avenue Fort Lauderdale, FL 33311 Penny Loughan, CEO TEL: (954) 358-1481</p> <p><u>St. Andrew's Episcopal Church</u> 2800 North 23rd Avenue Hollywood, FL 33020 Father Fritz, Reverend TEL: (954) 922-8444</p> <p><u>St. Andrews Towers</u> 2700 NW 99th Avenue Coral Springs, FL 33065 Carol Nichols, Property Manager TEL: (954) 752-3960</p> <p><u>St. Boniface Gardens</u> 8200 Johnson Street Pembroke Pines, FL 33024 Victor Cardero, Property Manager TEL: (954) 433-3899</p> <p><u>St. Elizabeth Gardens</u> 801 NE 33rd Street Pompano Beach, FL 33064 Juan Mejia, Director TEL: (954) 941-4597</p> <p><u>St. Joseph Towers</u> 3475 NW 30th Street Lauderdale Lakes, FL 33311 Juana Mejia, Director TEL: (954) 485-5150</p> <p><u>Salvation Army</u> 1445 West Broward Blvd. Fort Lauderdale, FL 33312 Major Bickers, Area Commander TEL: (954) 524-6991</p>
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MEDICAID, con't.

FLORIDA MEDICAID REFORM CHOICE COUNSELING

(877) 711-3662

Website: <http://www.flmedicaidmanagedcare.com/MMA/enroll.aspx>

Medicaid Reform is Florida's health care program that offers plan choices for beneficiaries who are eligible for full Medicaid. Choice counseling provides one-on-one session between beneficiaries and trained independent counselors, for assistance with Medicaid plan selection.

Hours: 8:00 AM - 7:00 PM (Mon-Fri)
9:00 AM - 1:00 PM (Sat)

Languages: English, Spanish & Creole; Medicaid information available in Large Print, Audiotape or Braille

MEDICARE

Medicare is federally supported health insurance for people age 65 and older, and some persons under 65 who are disabled. Medicare is administered by the Health Care Financing Administration (HCFA). Medicare Part A includes hospital Insurance, while Medicare Part B provides medical (doctors and out-patient) coverage. Most people do not pay a premium for Part A. Part B has a monthly premium which is generally deducted from an individual's Social Security Check.

Website: www.medicare.gov

MEDICARE QUESTIONS HELPLINE

(800) 963-5337

CENTERS FOR MEDICARE AND MEDICAID SERVICES

(800) 633-4227

7500 Security Blvd.
Baltimore, MD 21244-1850

Providers (Part A): (877) 602-8816

Providers (Part B): (877) 847-4992

TDD: (877) 486-2048

Medicare Fraud: (800) 447-8477

Website: www.cms.hhs.gov

Email: roatlms@cms.hhs.gov

The Centers for Medicare and Medicaid Services provide information and assistance on questions and programming issues with Medicare. Medicaid is a state administered program and each state sets its own guidelines regarding eligibility and services.

MEDICARE, con't.

Part A Hospital Insurance: Most people do not pay a premium for Part A because they or a spouse already paid for it through their payroll taxes while working. Medicare Part A (hospital insurance) helps cover inpatient care in hospitals, including critical access hospitals, and skilled nursing facilities (not custodial or long-term care). It also helps cover hospice care and some home health care. Beneficiaries must meet certain conditions to get these benefits.

Part B Medical Insurance – Most people pay a monthly premium for Part B. Medicare Part B (Medical Insurance) helps cover doctors' services and outpatient care. It also covers some other medical services that Part A does not include, such as some of the services of physical and occupational therapists, and some home health care. Part B helps pay for these covered services and supplies when they are medically necessary. Part B has a monthly premium which is generally deducted from an individual's social security check.

Prescription Drug Coverage – Most people will pay a monthly premium for this coverage. Starting January 1, 2006, new Medicare prescription drug coverage became available to everyone with Medicare. Everyone with Medicare can get this coverage that may help lower prescription drug costs and help protect against higher costs in the future. Medicare Prescription Drug Coverage is insurance. Private companies provide the coverage. Beneficiaries choose the drug plan and pay a monthly premium. Like other insurance, if a beneficiary decides not to enroll in a drug plan when they are eligible, they may pay a penalty if they choose to join later.

Eligibility: People age 65 or older; people under age 65 with certain disabilities; and people of all ages with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant)

Hours: 9:00 AM - 4:30 PM (Mon-Fri)



MEDICARE

ADVANTAGE HEALTHCARE, INC.

2280 SW 70th Ave, Suite 3
Davie, FL 33317

(954) 925-2880**Fax: (954) 925-2882**

John Gerun, Manager

Email: jgerun@advantagehealthcarefl.com

Full service durable medical equipment company that provides disposables for incontinence, diabetic supplies, orthotics, oxygen, neuropathy, hospital beds, wound mattresses, wheelchairs, walkers, canes, power wheelchairs, and power wheelchair repair services.

Hours: 10:00 AM – 5:00 PM (Mon-Fri)
24 Hour call service for life sustaining equipment

Languages: English, Spanish, and Russian

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; some insurance; direct payment; insurance assignment; secondary insurance auto bill; credit card; cash; and payment plans.

AFFORDABLE MEDICAL SUPPLY, INC.

7138 N. University Drive
Fort Lauderdale, FL 33321

(954) 484-7599**Fax: (954) 484-9060**

June McCarthy, Vice President

Website: www.affordablemedical.com

Email: junem@affordablemedical.com

Affordable Medical Supply, Inc. is a multi-licensed premier medical provider for medical equipment; respiratory and medical supplies; and ATP RESNA certified. Large retail store with a wide variety of products on display. All types of medical equipment, oxygen supplies, c-paps, bath safety, bracing, nebulizers, mobility, wound care, lift chairs, beds, cushions, and wedges, incontinence products, daily aids, grab bar installation, and certified Stair and Car lift installations.. Affordable Medical Supply is a certified repair center, aging in place concierge program, special needs and developmental disability provider.

The company will also privately rent equipment for home use or a traveling family member or guest. This includes all standard equipment, as well as oxygen with a prescription.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
9:00 AM - 12:00 PM (Sat)
Emergency calls (24/7)

Fees: Accepts Medicaid; Medicare; Medicaid Waiver; Diversion, BCBS Provider, Workman's Compensation provider; most insurance, direct payment and credit cards.

Languages: English & Spanish

MEDICAL EQUIPMENT & SUPPLIES, con't.

BIORELIEF, INC

(954) 861-6359

6250 NW 27th Way
Fort Lauderdale, FL 33004

DANIA BEACH MEDICAL EQUIPMENT & SUPPLIES, INC.

(954) 926-6410

354 East Dania Beach Blvd.
Dania Beach, FL 33004

Fax: (954) 926-6448

Steve Aminov, Owner

Email: daniamedical@hotmail.com

Provider of home medical equipment.

Hours: 10:00 AM - 5:00 PM (Mon–Fri)

MAR-J MEDICAL SUPPLY, INC

(888) 347-7997

801 Meadow Road
Boca Raton, FL 33486

MEDI HOME CARE

(954) 975-2170

3210 North Andrews Avenue Extension
Pompano Beach, FL 33064

Fax: (954) 975-9612

Lynda Masinick, Director of Contracting

Website: www.msa-corp.com

Email: dhunter@msa-corp.com

Medi Home Care provides Durable Medical Equipment and respiratory products.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Accepts some insurance

Languages: English & Spanish

MEDIC PHARMACY & SURGICAL

(954) 484-4200

5150 North Federal Highway
Fort Lauderdale, FL 33308

Fax: (954) 484-8678

Michael J. Kaplan, PharmD, Pharmacist

Pharmacy provides durable medical supplies and home care equipment.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
9:00 AM - 2:00 PM (Sat)

WPI ACQUISITION CORP DBA WOODBURY HEALTH PRODUCTS

(888) 444-3331

725 Primera Blvd.
Lake Mary, FL 32746

MEDICAL EQUIPMENT & SUPPLIES, con't.

MEDICAL DECISION SERVICES

(800) 916-2004

2890 State Road 84, Suite 102
Fort Lauderdale, FL 33312

(954) 772-1631

Fax: (800) 916-1982

Hector Izquierdo, CEO

Website: www.medicaldecisions.net

Email: info@medicaldecisions.net

Full range of durable medical equipment and respiratory therapy equipment are available.

Hours: 8:30 AM - 6:30 PM (Mon-Fri)

Fees: Accepts Medicaid; Medicare, Medicaid Waiver; private insurance; and long term care insurance

Languages: English & Spanish

MEDICAL DISCOUNT SERVICES, INC.

(800) 630-5733

10567 NW 53rd Street
Sunrise, FL 33351

Fax: (888) 391-8214

Brian Mesika, Owner

Website: www.medicaldiscountservices.com

Email: brian@medicaldiscountservices.com

Medical Discount Services, Inc. offers wholesale prices for all HME products with a specialty in diabetic test strips, insulin, meters, alcohol pads, lancets, and injections at lower cost than pharmacies. The company beats co-pays at pharmacies.

Hours: 8:30 AM – 6:00 PM (Mon-Fri)

Languages: English, Spanish; and Hebrew

Fees: Direct payment

MEDSCOPE AMERICA CORPORATION

(800) 645-2060

259 East Lancaster Avenue, Suite 101
Wynnewood, PA 19096-0194

Fax: (610) 896-7233

Jerry Smith, Director

Website: www.medscope.org

Email: info@medscope.org

Landline and cellular medical alert systems and medication dispensers are available.

Languages: The company can accommodate over 200 languages

MEDICAL EQUIPMENT & SUPPLIES, con't.

NATIONAL SEATING AND MOBILITY

(954) 946-5793

1406 SW 13th Court
Pompano Beach, FL 33069

Fax: (954) 946-5716

Deborah Britton, Office Manager

Website: www.wheelchairguys.com

Email: deborah.britton@nsm-seating.com

The Company is a durable medical Equipment and specialty center providing assessments for seating, mobility, ambulatory, and sickroom equipment. It offers new and used products and rental equipment. Equipment offered is canes/walkers, commodes/beds, bath safety products, patient lift systems, sitting/lying chairs, strollers, wheelchairs (custom, powered, ultra-light and sports), scooters, recliner/lift chairs, ramps and auto lifts.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid; Medicare; insurance; will try to work with clients and use community-wide resources.

Languages: English; Spanish; and Creole

TOTAL MEDICAL HEALTH SERVICES, INC.

(954) 427-6606

1877 West Hillsboro Blvd.
Deerfield Beach, FL 33442

Howard Weinstein, President/CEO

Website: www.total-med.us.com

Email: totalmed@bellsouth.net

Durable medical equipment provider.

Hours: 9:00 AM – 5:30 PM (Mon – Fri)

Languages: English and Spanish

WHEELCHAIR FOUNDATION - SOUTHEAST REGION

(954) 776-0722

5711 NE 22nd Terrace
Fort Lauderdale, FL 33308

Fax: (954) 776-1290

Jack Drury, President

Website: www.wheelchairfoundation.org

Email: wheelsflorida@aol.com

The Wheelchair Foundation is a non-profit organization with a goal to provide a free wheelchair to every child, teen, and adult worldwide who needs one, but has no means to acquire one.

Eligibility: Any age; limited income

MENTAL HEALTH SERVICES

ARC BROWARD, INC.

10250 NW 53rd Street
Sunrise, FL 33351

(954) 746-9400

Fax: (954) 746-9496

TDD: (954) 577-4101

Dennis Haas, CEO

Website: www.arcbroward.com

Email: info@arcbroward.com

ARC provides outpatient mental health services including: individual and group counseling, and family therapy for seniors with Medicare or Medicaid; or who have children or grandchildren with a developmental disability, who may be in need of family therapy services.

Hours: 9:00 AM - 5:00 PM
Some Saturday and evening hours available by appointment

Fees: Accepts Medicare (limited, no HMO); Medicaid; and private pay

Languages: English, Spanish, and American Sign Language

Eligibility: Seniors with Medicare (limited basis, no HMO), Medicaid, or who have children or grandchildren with a developmental disability.

ARCHWAYS, INC.

919 NE 13th Street
Fort Lauderdale, FL 33304

(954) 763-2030

Fax: (954) 763-9847

Andrea Katz, President/CEO

Website: www.archways.org

Email: intake@archways.org

Archways serves adults with severe and persistent mental illness, or with co-occurring substance abuse and mental illness, with the following: medication management; case management; psychological rehabilitation; individual therapy; supported housing; residential services at several levels; and supported employment services. Archways also offers several prevention programs that address substance abuse and violence.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid, Medicare, direct payment; no set fee

Languages: English, Spanish, Creole and Italian

Eligibility: Age 18 and over with a chronic, severe and persistent mental illness who wants to live and work independently as a goal.

MENTAL HEALTH SERVICES, con't.

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION (954) 357-6622
2995 N. Dixie Highway Fax: (954) 357-5713
Fort Lauderdale, FL 33334 TTY: (954) 357-5841

Chevella Williams, Behavioral Health Section Manager

Website: www.broward.org/eldervets/welcome.htm

Email: chewilliams@broward.org

Broward County Elderly and Veterans Services provides assistance to eligible older adults who have psychiatric disabilities and/or substance abuse disorders. Program services include Assessment; Case Management; Substance Recovery Support; Counseling; Intervention; Outpatient Individual and Aftercare.

Eligibility: Age 55 and over; Broward County resident; with behavioral health condition.

Service Contact: Nichole Laviniere, Case Management Supervisor
mrarmy@broward.org

Fees: Co-payment based on sliding scale

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam

OLDER ADULT SUBSTANCE ABUSE PROGRAM

Broward County Elderly and Veterans Services provides prevention services in the form of community education presentations and series. The program also offers screening assessment, brief intervention, treatment, in-home counseling, and aftercare services.

Eligibility: Age 55 and over; Broward County resident with substance misuse issues.

Service Contact: Raul Gordillo, Substance Abuse Program Supervisor
rgordillo@broward.org

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: Co-payment based on sliding scale

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam

MENTAL HEALTH SERVICES, con't.

BROWARD COUNTY NANCY J. COTTERMAN SEXUAL ASSAULT TREATMENT CENTER (SATC)

400 NE 4th Street
Fort Lauderdale, FL 33301

Hotline: (954) 761-7273

Intake: (954) 357-5778

Adm: (954) 357-5775

Fax: (954) 357-5779

Anna Ferrer, Section Manager

Website: www.broward.org/nancycotterman

The Nancy J. Cotterman Center (previously Sexual Treatment Center - SATC) provides a 24-hour hotline; information and referral; crisis intervention; advocacy and accompaniment; counseling; individual, group, secondary victims, family, and extended family; forensic evaluations; medical referrals and follow-up. Referrals for crisis counseling are accepted from any source.

Eligibility: Crisis services are available to any/all sexual assault victims. Clients referred to counseling services must have a minimum of 6 months sobriety and no psychiatric hospitalizations within the prior 6 months.

Hours: 24/hr. hotline
Counseling is available by appt. – Mon – Thurs – 8:30 AM – 8:00 PM;
Fri & Sat. – 8:30 am -5:00 pm

Fees: All services are available at no charge to victims and their non-offending family members.

Languages: Spanish; Creole, Portuguese; other translation provided as needed

BROWARD HOUSING SOLUTIONS

305 SE 18th Court
Fort Lauderdale, FL 33316

(954) 764-2800

Fax: (954) 764-0036

Lisa Vecchi, President/CEO

Website: www.browardhousingsolutions.org

Email: info@browardhousingsolutions.org

Broward Housing Solutions, a certified housing development organization (CHDO): provides permanent supportive rental housing to mental health consumers at a cost of 30 percent of the consumer's monthly income through its Rental Housing Program; assists with rent payments through its Rental Subsidy Program; provides housing to young adults and aged-out foster adults through its Housing Solutions for Young Adults program; and helps consumers become homeowners through its Homeownership Solutions program.

MENTAL HEALTH SERVICES, con't.

CHRYSLIS HEALTH

3800 West Broward Blvd., Ste. 100
Fort Lauderdale, FL 33312

(954) 587-1008

Fax: (954) 670-1887

Angel Junquera, Psy.D., Executive Vice President

Website: www.chrysalishealth.com

Email: referrals@chrysalishealth.com

Chrysalis Health is a community behavioral health center serving Broward, Miami-Dade, and Palm Beach Counties as well as locations in Central Florida and the Tampa Bay area, it has offered a comprehensive array of services to children, adolescents, adults, and families, ages 3 and up since 1995. The outpatient services currently include: mental health and substance abuse treatment; case management; psychiatric evaluation and medication management; psychological evaluations; psychosexual evaluations; sexual behavior specific treatment; and psychosocial rehabilitation partial day treatment program. Chrysalis Health also offers psychosocial rehabilitation partial day treatment.

Hours: 9:00 AM - 5:30 PM (Mon-Fri)

Fees: Accepts Medicaid/Medicare; private insurance, and sliding scale.

Languages: English, Spanish & Creole

GULF COAST JEWISH FAMILY SERVICES, INC.

201 NE 40th Court
Oakland Park, FL 33334

Main: (954) 703-3570

Fax: (954) 630-4189

Tania Hamilton, Administrator

Website: www.gcjfccs.org

Email: info@gcjfccs.org

EGRTS is a 16-bed intensive residential program for severe and persistent mental illness (SPMI) elders in Broward County. The program provides psychiatric services, psychosocial rehabilitation, life skills, training, case management, and other supports.

Hours: 24/7, **Site Hours:** 8 AM – 4 PM (Mon-Fri)

Eligibility: Age 50 and over; competent or guardian; continent; extensive history of psychiatric hospitalizations; willing to participate and reside at unlocked facility.

Documents: Birth certificate, social security card, monthly supply of medications, negative TB test or recent chest x-ray, and physician's statement indicating "no TB."

Fees: Accepts Medicaid, Medicare, some insurance, and sliding scale

MENTAL HEALTH SERVICES, con't.

Young Adult Transitional Program

The program assists 60 young adults annually who have severe and persistent mental illness or emotional difficulties, in making successful transition to adulthood. This includes young adults who are “aging out” of foster care. The program aims to help young adults to achieve their potential, personal goals, and highest level of independent, while remaining in the community. Services include assistance in learning daily living skills; and obtaining education/employment, supported housing, and social skills.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: Accepts Medicaid, some insurance, sliding scale and direct payment

Eligibility: Ages 18 – 24, diagnosed with serious impairment, eligible psychiatric evaluation completed within the last 30 days, homeless, or at imminent risk of homelessness, must be receiving mental health/substance abuse counseling services in Broward County, a US citizen and lawful permanent resident.

Documents: Birth certificate, social security card, permanent resident card (if applicable), psychiatric evaluation

Fees: Medicaid, some insurance, sliding scale, and direct payment.

HENDERSON BEHAVIORAL HEALTH MOBILE CRISIS UNIT

(954) 463-0911
Fax: (954) 463-4778

24-hours a day/seven days a week

HENDERSON BEHAVIORAL HEALTH ADMINISTRATION

(954) 486-4005
Fax: (954) 735-6717
TDD: (954) 522-7799

4740 N State Road 7, Suite 201
Fort Lauderdale, FL 33319

Dr. Steve Ronik, CEO

Website: www.hendersonbh.org

The Center provides a full array of behavioral healthcare services to all ages. Clients can receive needed medication at a low cost, or no cost, if eligible. Henderson Mental Health Center is fully accredited by the Commission Accreditation of Rehabilitation Facilities (CARF) at the highest level.

MENTAL HEALTH SERVICES, con't.

Henderson Behavioral Health

CENTRAL BRANCH

330 SW 27th Avenue
Fort Lauderdale, FL 33312
TEL: (954) 791-4300

NEW VISTAS

2900 W Prospect Road
Tamarac, FL 33309
TEL: (954) 731-1000

SOUTH BRANCH

1957 Jackson Street
Hollywood, FL 33020
TEL: (954) 921-2600

CRISIS STABILIZATION UNIT

2677 NW 19th Street
Fort Lauderdale, FL 33311
TEL: (954) 739-8066

HENDERSON CRISIS WALK-IN CENTER

4720 N State Road 7, Bldg. B
Lauderdale Lakes, FL 33319
TEL: (954) 463-0911 (24-hours)
Fax: (954) 463-4778

Hours: 8:00 AM - 5:00 PM (Mon-Fri), with 24-hour access for emergencies.

Fees: Based on a sliding scale.

MENTAL HEALTH ASSOCIATION OF SOUTHEAST FLORIDA

(954) 746-2055

7145 W Oakland Park Boulevard
Lauderhill, FL 33313

Fax: (954) 746-6373

Paul Jaquith, LCSW, CAP, President/CEO

Website: www.mhasefl.org

Email: referral@mhabroward.org

The Mental Health Association of Southeast Florida's mission is to promote mental health and victory over mental illness; and related challenges through education, prevention, advocacy, research, and empowerment. Information and referral services are provided for those persons seeking psychiatric help. Art Studio/Drop-In Center, Gallery, and Frame Shop on site.

Consumer Support Program

Peers Reaching Out Support Partners for Emotional Recovery (PEERS) Program pairs adults with mental illnesses to peer partners, who can assist one another as they pursue life skills, social skills, and health agendas that support recovery. Social skills and successful community integration are reinforced.

The Mental Health Association offers a range of social activities, support groups, and educational opportunities. Support groups include: Anger Management; Bereavement; Depression/Bipolar; PTSD; Anxiety; OCD; Schizophrenics Self Support; and other support groups.

MENTAL HEALTH SERVICES, con't.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) Other hours by appointment for specific services.

Fees: No set fee

Seth Line

(954) 578-5640

Helpline (866) 964-3714

The Seth Line is a “warm line” designed to afford callers the opportunity to speak with sympathetic listeners about issues and concerns about everyday living. The listeners, who are volunteers, mostly in recovery from behavioral illnesses, are trained and supervised. The Seth Line is operated by the Mental Health Association of Broward County. For emergency or crisis, please call 911.

Hours: 6:00 PM - 10:00 PM (Mon-Fri)
12:00 PM - 5:00 PM (Sat)

Fees: No set fee

NAMI BROWARD COUNTY, INC.

4161 NW 5th Street Suite203
Plantation, FL 33317

(954) 316-9907

Fax: (954) 316-9985

Edna Einhorn, President
Katherine Campbell, Executive Director

Website: www.namibrowardinc.org

Email: namibroward@gmail.com

NAMI Broward County has a “warm line” for calls to get information on mental health services in the County. NAMI helps to get advice for one’s self or for a loved one and to learn about or register for NAMI programs. Some classes that are offered are: Family to Family; Peer to Peer; Family Support Groups; Connections Peer recovery Support Groups; and In Your Own Voice Speaker Program.

If you do have an emergency please call 9-1-1.

Fees: No set fee

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

NOVA SOUTHEASTERN UNIVERSITY PSYCHOLOGY SERVICES COUNSELING CENTER FOR OLDER ADULTS

Maltz Psychology Bldg.
3301 College Avenue
Davie, FL 33314

(954) 262-5730

Fax: (954) 262-3855

Ana Martinez, Director

Website: www.nova.edu/healthcare/psychology/coa.html

Email: nccoa@nsu.nova.edu

MENTAL HEALTH SERVICES, con't.

Program: NSU Counseling Center for Older Adults (NCCOA)

Nova Southeastern Counseling Center for Older Adults (NCCOA) offers outpatient assessment and psychotherapy to individuals, ages 55 years and older. The Center provides individual, group, couples, and family therapy counseling, on an out-patient basis. Psychological testing programs are available.

Eligibility: 55 and over

Fees: Sliding scale fees are based on income; full pay; self-pay

Hours: 9:00 AM – 9:00 PM (Mon-Thurs); 9:00 AM – 5:00 PM (Fri); 9 AM (Sat.)
by appointment only

Program: Psychological Services for the Emotionally Distressed (PSED)

The PSED Program serves individuals who exhibit some manifestation of a thought or mood disorder and demonstrate emotional disturbance consistent with a diagnosis of any major affective or psychotic disorder.

Eligibility: Ages 4 and older

Fees: Sliding Scale

Hours: 9:00 AM – 9:00 PM (Mon-Thurs), 8:30 AM – 5:00 PM (Fri); By Appt. only

REBEL'S DROP-IN CENTER

Main: (954) 265-3452

Memorial Outpatient Behavioral Health

Fax: (954) 965-6444

Memorial Regional Hospital

3400 N 29th Avenue

Hollywood, FL 33020

Joyce Myatt, Director of Behavioral Health

Deanne O'Brien, Project Director

Website: www.mhs.net

Email: deobrien@mhs.net

Center offers support groups, social activities, medication, peer mentoring, arts and crafts, and yoga.

Hours: 3:00 PM – 8:00 PM (Mon-Fri)
12:00 PM – 5:00 PM (Sat & Sun)

Fees: No set fee

Eligibility: Age 18 and over with mental health and/or substance abuse issues.

Languages: English and Spanish

MENTAL HEALTH SERVICES, con't.

SILVER IMPACT, INC.

7155 W Oakland Park Boulevard
Lauderhill, FL 33313

(954) 572-0444

Fax: (954) 572-0092

Ilene Greenberg, J.D., Executive Director

Email: silverr@bellsouth.net

Silver Impact is a consumer operated drop-in center for adults with mental illness and/or substance abuse. Services provided include: wellness management; recovery; and resiliency support; self-advocacy support; pet therapy; photography instruction; computer lab and individual instruction. Also, Silver Impact provides transportation to and from the center for Lauderhill residents.

Hours: 10:00 AM – 4:00 PM (Sun-Tue)

Eligibility: Age 50 and over and a resident of Broward County

Fees: Donations accepted; free services; sliding scale

Languages: English, Spanish & Creole

SMITH COMMUNITY MENTAL HEALTH

601 S State Road 7
Plantation, FL 33317

(954) 321-2296

Fax: (954) 321-5399

Joanne Correia-Kent, Administrator

Website: www.smithcmh.com

Email: SCMHealth@aol.com

Smith Community Mental Health is a community mental health center that offers in-home/outpatient therapy for adults and children; psychiatric services for adults and children; psychological testing; family therapy; and comprehensive behavioral health assessments.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

Eligibility: All ages – have Axis I mental health or substance abuse disorder.

Languages: English, Spanish, and Creole

MENTAL HEALTH SERVICES, con't.

SUNSERVE

2312 Wilton Drive
Wilton Manors, FL 33305

(954) 764-5150

Info & Referral: (954) 548-4602

Outreach: (954) 957-5616

Fax: (954) 764-5143

Mark Ketcham, Executive Director

Website: www.sunserve.org

Email: mkketcham@sunserve.org

Sunserve Counseling and Psychotherapy Services (SCPS) is dedicated to providing a full range of high quality, affordable outpatient adult mental health services. These services are available to all persons without discrimination. Sunserve does target services to benefit the lesbian, gay, bi-sexual, and transgender community.

Individuals or couples counseling and therapy are scheduled for regular intervals, often once per week, for a set period of time, usually 50 minutes for individuals and 75-90 minutes for couples.

Eligibility: Anyone seeking services can contact SunServe Intake Line. Sunserve provide high quality, compassionate, and progressive care for all, including those in financial need, minorities, seniors, families, and those with life-challenging physical or emotional conditions.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

Fees: Sliding scale; fees may vary based on income; direct payment

Eligibility: Children (starting at age 3), youth, adults, and seniors

WILTON MANORS SENIOR DAY CARE CENTER & TIME

(954) 630-9501

TOGETHER MENTAL HEALTHCARE PROGRAM

Fax: (954) 567-0656

1503 NE 26th Street
Wilton Manors, FL 33305

Chenita Mosley, Program Coordinator

Website: www.ccadm.org

Email: cmosley@ccadm.org

The Time Together Mental Health Program focuses on elders who have a mental/cognitive disorder. A social worker meets monthly one-on-one with each client to provide brief counseling addressing any issues that may be a concern to the client. Clients, enrolled in this program, also are eligible for all services associated with the Wilton Manors Adult Day Care Center.

Hours: 7:30 AM - 5:00 PM (Mon-Fri)

Fees: Sliding scale

Eligibility: Age 60 and over; clients must have an active caregiver

Languages: English & Spanish

NURSING AND CONVALESCENT HOMES ADMINISTERING AGENCIES

AGENCY FOR HEALTH CARE ADMINISTRATION

5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

(561) 381-5840

Complaints: (888) 419-3456

Fax: (561) 496-5925

Arlene Mayo-Davis, Field Office Manager

Website: www.ahca.myflorida.com

The Complaint Administration Unit (CAU), for PSAs 9 and 10, processes complaints with regard to the quality of health care (i.e. hospitals, nursing homes, Assisted Living Facilities, Home Health Agencies, or other type of health facility) in situations where a consumer experiences communication, or billing problems with a Florida Health Care Facility. CAU can request an audit of the consumer's bill. Complaints may be filed online at www.floridahealthfinder.gov and click on File a Complaint.

The State Agency for Health Care Administration (AHCA) oversees the licensure of Nursing Homes, Home Health Agencies, and Assisted Living Facilities. Contact (850) 487-2515.

Hours: 8:00 AM - 5:00 PM (Mon-Fri) (Complaints on health facilities)
8:00 AM - 6:00 PM (Mon-Fri) (Complaints against HMO's)

Fees: No set fee

Languages: English, Spanish & Creole

LONG TERM CARE OMBUDSMAN COUNCIL

8333 West McNab Road, Suite 231
Sunrise, FL 33351

(954) 597-2266

Fax: (954) 747-2269

Toll Free: (888) 831-0404

Website: www.ombudsman.myflorida.com

Email: LTCOPInformer@elderaffairs.org

The Broward Long Term Care Council is composed of a group of citizens who volunteer their time to investigate and resolve the problems and grievances of individuals in Broward County Nursing Homes, licensed Assisted Living Facilities and Adult Family Care Homes.

Hours: 8:00 AM – 5:00 PM.

Fees: No set fee

NURSING AND CONVALESCENT HOMES, con't.

COMPREHENSIVE ASSESSMENT REVIEW AND EVALUATION FOR LONG-TERM CARE SERVICES (CARES)

(954) 597-2240

Fax: (954) 597-2264

8333 West McNab Road, Suite 235
Tamarac, FL 3332

Suzanne Wong, Program Operations Adm.

Website: <http://elderaffairs.state.fl.us>

Email: wongsu@elderaffairs.org

The Long Term Community Diversion Waiver Program, also known as Medicaid Nursing Home Diversion (NHD) Waiver, provides home and community-based services to functionally impaired elderly who are age 65 and over and are at risk of nursing home placement through a managed care provider (HMO). The HMO will manage the individual's medical needs regardless of their living situation. The program provides services for individuals in need of nursing home care, who can remain at home, reside in an Assisted Living Facility, or reside in a Nursing Home.

Eligibility: Age 65 and over;
Florida resident and a US citizen or qualified non-citizen;
Must have Medicare Parts A and B, and Medicaid eligible;
Have a social security number or apply for one;
Be determined by the CARES (Comprehensive Assessment Review and Evaluation for Long-Term Care Services) unit at the Department of Elder Affairs to be at nursing home level of care and meet one or more established clinical criteria;

Fees: There is no charge for the assessment.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole



HOW TO SELECT A NURSING HOME

Selecting a nursing home is an important, personal, and often difficult decision. Sometimes the selection is the result of deliberate planning, but often the decision happens during a crisis situation. A nursing home selection involves many people including the resident, the resident's family, and many health care professionals. This section is designed to assist potential residents and their families through the process of selecting a nursing home. It is addressed to the resident who is actively looking for a long-term nursing home placement. However, others who must place a family member in a nursing home, can use this same process.

Evaluate An Individual's Needs:

The medical needs of nursing home residents vary greatly between individuals. Likewise, the nursing care services available vary greatly between facilities. Although every nursing home provides certain basic health care services, some facilities serve special needs. One special need would be caring for someone with Alzheimer's Disease. Some facilities have specialized equipment on site, such as dialysis machines. People should ask their physicians to list any specific health services that the patient will need and make sure the nursing home can accommodate these needs.

Besides providing health care services, a person should think of the nursing home as his home. This is important if an individual is planning to stay for a long period of time. Many factors must be considered, such as location, proximity to family and friends, distance from busy streets, special amenities, room sizes, noise, and compatibility with other residents.

Talking with others will provide information and support. Needs should be discussed with health care professionals. Insight and advice should be sought from family, friends, and neighbors who have been through a similar situation. Government agencies are another good source of information.

Based on discussions, it would be useful to create two lists. On one, list the most important characteristics that are being sought in a nursing home (i.e., location, special services). On the other, list the nursing homes that have these characteristics. These lists will help guide you through the process of selecting a nursing home.

How to Use the Nursing Home List:

The Nursing Homes listed in this section are in alphabetical order and include freestanding Skilled Nursing Facilities (SNFs) and Nursing Homes with Continuing Care Retirement Communities (CCRCs). The Nursing Home list includes a variety of facility details including addresses, telephone numbers, license type, etc. From this information, you can identify the facilities that best fit your needs. You should consider several facilities.

If too many facilities are on the visitation list, the list may be trimmed, by calling the nursing homes. Call each facility on the list during standard business hours, when someone might be available who can answer questions. Ask for the administrator, admissions coordinator, or social service director. Discuss nursing home needs, including payment sources. Find out if

HOW TO SELECT A NURSING HOME, con't.

there are beds available or if there is a waiting list.

Pay close attention to details during the telephone call. Is the staff responsive to the call? Are they friendly? Does this sound like a place where you would like to live? Note whether you wish to consider the facility further. By making these telephone calls, you can save time and effort in your search for the best nursing home for you.

After your telephone calls, you should have a list of specific nursing homes to visit. From your list of specific important characteristics, you should have a list of things to ask about, or look for during your visits.

Visit the Nursing Homes:

There is no substitute for a visit. Even if your telephone inquiries have left you with only one nursing home, you should go for a visit. If possible, make two visits - one announced and the other unannounced. During both visits, observe the residents, the nursing home personnel, and the general condition of the facility.

On your first visit, make an appointment to meet the administrator, the director of nursing, the dietitian, the activity director, and any specialists. Decide in advance what questions to ask. During the visit, be observant, and write down your observations as well as answers to your questions.

Here are a few things that you should look for during your visit.

- Do the residents appear happy, comfortable, and at home?
- Is the facility clean, odor-free, and well-staffed?
- Are residents being taken care of in a timely manner?
- Are the rooms decorated with personal furnishings and belongings?
- Do the residents have adequate privacy?

By making an appointment, several key personnel should be available to meet with you. The administrator should be able to answer most of your questions about the facility concerning costs and policies, or direct you to someone who can. The director of nursing will be able to answer specific questions about resident care. The director of social services and/or the activity director will tell you about the social environment of the home and the activities available to residents. For special dietary needs, talk to the facility's dietitian or food service supervisor.

Here are some sample questions to ask the staff professionals. Not all of these questions will be applicable to you. Do not limit yourself to just these questions.

- When was the facility last inspected?
- What deficiencies were cited, if any? Ask to see the last inspection report.
- How many residents does a nurse care for during a day, evening, or night shift?

HOW TO SELECT A NURSING HOME, con't.

- How many residents does a nurse's aide care for during a day, evening, or night shift?
- What arrangement does the facility have for medical services, such as doctor visits and specialized equipment and therapies?
- What transportation arrangements does the facility have for the residents?
- What special training does the staff have?
- What are the policies for deposits, refunds, and bed holds?
- How does the nursing home safeguard against loss of residents' personal belongings?
- How much advance notice does the facility provide before increasing charges for regular or additional services?
- What types of activities are included in the facility's social program? Ask to see the activity calendar.
- Does the nursing home have a program to limit the use of physical restraints?
- What are the designated visiting hours? Can exceptions be made for special needs?

Ask to attend a few nursing home sponsored activities. Ask to have lunch in the dining room. This way, you can sample the food. Talk to the residents, family members, and other visitors. Ask their opinions of the home.

On Your Second Visit:

If the first visit goes well, make a second unannounced trip. Visit on the weekend, in the evening or at a different time of day from the first visit. The purpose of this visit is to observe the nursing home during a more normal working situation, rather than a scheduled appointment. Staffing might be quite different during the evenings and on the weekends. Making observations is the main purpose of the second visit.

Select a Nursing Home:

After you have visited all of the nursing homes that you are considering, use your comparison worksheet to select a nursing home. Talk about your selection with family, friends, and your doctor. You should have all of the information that you need to make the decision. If you feel you need more information, call the facility or a local governmental agency.

NURSING HOME FACILITIES

The following list of licensed Nursing Home Facilities
in Broward County was provided by
the Agency For Health Care Administration as of September 2019.

NURSING HOMES

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
130471019	ALEXANDER NININGER STATE VETERANS NURSING HOME 8401 W. CYPRESS DR. PEMBROKE PINES , FL 33025 ADMINISTRATOR: LAWRENCE P. MILITELLO FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:120 TELEPHONE#:(954) 985-4824 COUNTY:BROWARD LIC EXPIRES:6/10/2020
10670962	BROWARD NURSING & REHABILITATION CENTER 1330 S ANDREWS AVENUE FORT LAUDERDALE , FL 33316 ADMINISTRATOR: JOHN HYMANS FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:198 TELEPHONE#:(954) 524-5587 COUNTY:BROWARD LIC EXPIRES:5/31/2020
15550962	COURT AT PALM AIRE, THE 2701 N. COURSE DRIVE POMPANO BEACH , FL 33069 ADMINISTRATOR: BODIE, BRADLEY FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:60 TELEPHONE#:(954) 975-8900 COUNTY:BROWARD LIC EXPIRES: 8/31/2020
1119096	CROSS POINTE CARE CENTER 440 PHIPPEN WAITERS ROAD DANIA BEACH, FL 33004 ADMINISTRATOR: JOYCE E. PLOURDE FACILITY TYPE: SKILLED NURSING FACILITY	LIC TYPE: LICENSED CAPACITY: 88 TELEPHONE #(954) 927-0508 COUNTY: BROWARD LIC EXPIRES: 12/29/2019

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
10960962	DEERFIELD BEACH HEALTH AND REHABILITATION CENTER 401 EAST SAMPLE ROAD POMPANO BEACH, FL 33064 ADMINISTRATOR: ERNANDE LOUIS FACILITY TYPE: SKILLED NURSING FACILITY	LIC TYPE: LICENSED CAPACITY: 194 TELEPHONE #:(954) 941-4100 COUNTY: BROWARD LIC EXPIRES: 6/30/2020
13630951	FT LAUDERDALE HEALTH & REHABILITATION CENTER 2000 EAST COMMERCIAL BLVD. FORT LAUDERDALE , FL 33308 ADMINISTRATOR: RONALD MILLINER FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:169 TELEPHONE#:(954) 771-2300 COUNTY:BROWARD LIC EXPIRES:9/30/2020
1162096	FORUM AT DEER CREEK, THE 3001 DEER CREEK COUNTRY CLUB BLVD. DEERFIELD BEACH, FL 33442 ADMINISTRATOR: KARIN DIPIERO FACILITY TYPE: SKILLED NURSING HOME	LIC TYPE: LICENSED CAPACITY: 60 TELEPHONE #:(954) 698-6269 COUNTY: BROWARD LIC EXPIRES: 1/10/2020
11760963	GOLFCREST HEALTHCARE CENTER 600 NORTH 17TH AVENUE HOLLYWOOD , FL 33020 ADMINISTRATOR: HAURE SIMEUS FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:67 TELEPHONE#:(954) 927-2531 COUNTY:BROWARD LIC EXPIRES:3/31/2020
11940963	HARBOR BEACH NURSING AND REHABILITATION CENTER 1615 S. MIAMI ROAD FORT LAUDERDALE , FL 33316 ADMINISTRATOR: NISHA HOLLINGSWORTH FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:59 TELEPHONE#:(954) 523-5673 COUNTY:BROWARD LIC EXPIRES:1/31/2020
16270961	MANOR PINES CONVALESCENT CENTER 1701 N.E. 26TH STREET WILTON MANORS , FL 33305 ADMINISTRATOR: WILLIAM DAVID SAVETT FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:206 TELEPHONE#:(954) 566-8353 COUNTY:BROWARD LIC EXPIRES:3/31/2021

<u>License Number</u>	<u>Facility</u>	<u>License Information</u>
1317096	MANORCARE HEALTH SERVICES 6931 W. SUNRISE BLVD. PLANTATION , FL 33313 ADMINISTRATOR: STEVEN FURMAN FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:120 TELEPHONE#:(954) 583-6200 COUNTY:BROWARD LIC EXPIRES:9/18/2020
10510962	MARGATE HEALTH CARE CENTER 5951 COLONIAL DRIVE MARGATE, FL 33063 ADMINISTRATOR: SONJA JORGENSEN FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:170 COUNTY:BROWARD TELEPHONE#:(954) 979-6401 LIC EXPIRES:12/31/2019
1342096	MEMORIAL MANOR 777 SOUTH DOUGLAS ROAD PEMBROKE PINES , FL 33025 ADMINISTRATOR: WILLIAM EDELSTEIN	CAPACITY:120 TELEPHONE#:(954) 276-6200 COUNTY:BROWARD LIC EXPIRES:6/30/2021
1044096	REGENTS PARK OF SUNRISE 9711 W OAKLAND PARK BLVD SUNRISE , FL 33351 ADMINISTRATOR: JESSICA PIERRE	LIC.TYPE: LICENSED CAPACITY:120 TELEPHONE#:(954) 572-4000 COUNTY:BROWARD LIC EXPIRES:5/31/2021
1520096	ST JOHN'S NURSING CENTER 3075 NW 35TH AVENUE LAUDERDALE LAKES , FL 33311 ADMINISTRATOR: PAMELA GAMBARDELLA FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:181 TELEPHONE#:(954) 739-6233 COUNTY:BROWARD LIC EXPIRES:5/31/2021
1520096	TAMARAC REHABILITATION & HEALTH CENTER 7901 N.W. 88TH AVENUE TAMARAC , FL 33321 ADMINISTRATOR: NICOLA CHANDLER FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:120 TELEPHONE#:(954) 722-9330 COUNTY:BROWARD LIC EXPIRES:4/30/2021
15490961	WEST BROWARD REHABILITATION AND HEALTHCARE 7751 W BROWARD BLVD PLANTATION , FL 33324 ADMINISTRATOR: JOHN GLASS FACILITY TYPE:SKILLED NURSING FACILITY	LIC.TYPE: LICENSED CAPACITY:120 TELEPHONE#:(954) 473-8040 COUNTY:BROWARD LIC EXPIRES: 5/31/2020
1028096	WILTON MANORS HEALTH & REHABILITATION CENTER 2675 NORTH ANDREWS AVENUE WILTON MANORS, FL 33311 ADMINISTRATOR: ALEXIS MORFA	LIC.TYPE: LICENSED CAPACITY:147 TELEPHONE#:(954) 563-5711 COUNTY:BROWARD

PASSPORTS

NATIONAL PASSPORT INFORMATION CENTER**(877) 487-2778**

P.O. Box 371971
Pittsburgh, PA 15250

TTY: (888) 874-7793

Website: <http://travel.state.gov>

Passports may be renewed through the National Passport Center by submitting an Application for Passport By Mail, along with your most recent passport, two identical passport photographs and a money order or personal check for \$110, mailed in a padded envelope to the above address. Application forms can be downloaded from the State Department website at www.travel.state.gov/passport_services.html. Call the above telephone number for additional information or the status of passport renewals. First time passport applicants must apply in person in a passport acceptance office.

Hours: Monday - Friday, 6:00 am - midnight

REGIONAL PASSPORT OFFICE – MIAMI**(877) 487-2778**

Omni Center
1501 Biscayne Blvd., #210
Miami, FL 33132

The Miami Passport Agency services customers who are traveling within two weeks, or who need foreign visas for travel. An appointment is required.

Hours: Monday – Friday, 8:00 am – 3:00 pm, excluding Federal Holidays

PASSPORT LOCATIONS

<p><u>ALRIDGE STATION, U.S. POSTAL SERVICE</u> 400 NW Seventh Avenue Fort Lauderdale, FL 33311 TEL: (954) 764-6501</p> <p>Hours: 10:00 AM – 3:00 PM (Mon-Fri)</p>	<p><u>BROWARD COUNTY CLERK OF COURTS</u> South Regional Courthouse 3550 Hollywood Blvd., Room 160 Hollywood, FL 33021 TEL: (954) 831-0320 (Automated Passport Information) Hours: 8:00 AM – 4:30 PM (Mon-Fri)</p>
<p><u>BROWARD COUNTY CLERK OF COURTS</u> North Regional Courthouse 1600 W. Hillsboro Blvd., Room 160 Deerfield Beach, FL 33442 TEL: (954) 831-1453</p> <p>Hours: 8:00 AM – 4:30 PM (Mon-Fri)</p>	<p><u>BROWARD COUNTY CLERK OF COURTS</u> West Regional Courthouse 100 N. Pine Island Road, Room 180 Plantation, FL 33324 TEL: (954) 831-6528 (Automated Passport Information) Hours: 8:00 AM – 4:30 PM (Mon-Fri)</p>
<p><u>BROWARD COUNTY REVENUE COLLECTION DIVISION</u> Governmental Center Annex 115 S. Andrews Avenue, Room A-100 Fort Lauderdale, FL 33301 TEL: (954) 831-4000</p> <p>Hours: 8:30 AM – 4:30 PM (Mon-Fri)</p>	<p><u>COCONUT CREEK, CITY CLERK</u> 4800 W Copans Road Coconut Creek, FL 33063 TEL: (954) 973-6774</p> <p>Hours: 7:00 AM – 10:00 AM (Wed, Thurs) 2:30 PM – 5:30 PM (Mon, Tue)</p>
<p><u>COOPER CITY CLERK'S OFFICE</u> 9090 SW 50th Place Cooper City, FL 33328 TEL: (954) 434-4300, Ext. 220</p> <p>Hours: 8:00 AM – 4:00 PM (Tue–Thurs)</p>	<p><u>CORAL SPRINGS CITY HALL IN THE MALL</u> Coral Square Mall 9239 W. Atlantic Blvd Coral Springs, FL 33071 TEL: (954) 344-1828</p> <p>Hours: 10:00 AM – 6:00 PM (Mon-Fri) 10:00 AM – 4:00 PM (Sat)</p>
<p><u>DANIA BEACH POST OFFICE</u> 21 NW First Avenue Dania Beach, FL 33004 TEL: (954) 920-3108</p> <p>Hours: 10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only</p>	<p><u>DEERFIELD BEACH POST OFFICE</u> 212 E Hillsboro Blvd. Deerfield Beach, FL 33441 TEL: (954) 421-9436</p> <p>Hours: 8:30 AM – 11:30 AM (Mon-Fri) 12:30 PM – 2:30 PM (Mon-Fri) 10:00 AM – 12:00 PM (Sat.) By Appointment Only</p>

<u>Passports, con't</u>	
<u>EVERGLADES POST OFFICE</u> 6759 SW 196 th Avenue Fort Lauderdale, FL 33332 TEL: (954) 434-8517 Hours: 9:00 AM – 3:00 PM (Mon-Fri) By Appointment Only	<u>FORT LAUDERDALE MAIN POST OFFICE</u> 1900 W Oakland Park Blvd. Fort Lauderdale, FL 33310 TEL: (954) 765-5720 Hours: 9:00 AM – 3:00 PM (Mon-Fri) 8:30 AM – 12:00 PM (Sat)
<u>HALLANDALE BEACH POST OFFICE</u> 500 S. Federal Highway Hallandale Beach, FL 33009 TEL: (954) 455-0493 Hours: 10:00 AM – 3:00 PM (Mon-Fri) By Appointment Only	<u>HOLLYWOOD POST OFFICE</u> 1801 Polk Street Hollywood, FL 33020 TEL: (954) 926-8669 Hours: 9:00 AM – 4:00 PM (Mon-Thurs) 10:00 AM – 4:00 PM (Fri) 12:00 PM – 1:00 PM (closed) By Appointment Only
<u>LAUDERDALE LAKES, CITY OF</u> 4300 NW 36 th Street Lauderdale Lakes, FL 33319 TEL: (954) 535-2705 Hours: 8:00 AM – 1:00 PM (Wed, Fri)	<u>MIRAMAR CITY CLERK'S OFFICE</u> 2300 Miramar Parkway Miramar, FL 33025 TEL: (954) 602-3011 Hours: 9:30 AM – 11:30 AM (Mon-Thurs) 1:00 PM – 4:00 PM (Mon-Wed) 1:00 PM – 3:30 PM (Thurs) By Appointment Only
<u>MIRAMAR POSTAL STORE</u> 14900 SW 30 th Street Miramar, FL 33027 TEL: (954) 704-8993 Hours: 9:00 AM – 12:00 PM 1:00 PM – 3:00 PM (Mon-Fri) By Appointment Only	<u>PARKLAND, CITY OF</u> 6600 University Drive Parkland, FL 33067 TEL: (954) 757-4133 Hours: Mon-Thurs (By Appointment Only)
<u>PEMBROKE PINES, CITY CLERK'S OFFICE</u> 601 City Center Way Pembroke Pines, FL 33025 TEL: (954) 450-1060 Hours: 7:30 AM – 5:30 PM By Appointment Only	<u>PLANTATION CITY HALL</u> 400 NW 73 rd Avenue Plantation, FL 33313 TEL: (954) 797-2236 Hours: 9:00 AM – 3:00 PM (Tues & Thurs), by Appointment Only
<u>SUNRISE POST OFFICE</u> 3225 N Hiatus Road Sunrise, FL 33345 TEL: (954) 747-0552 Hours: 9:00 AM – 3:00 PM (Mon-Fri)	

PARKS AND RECREATION

BROWARD COUNTY PARKS AND RECREATION DIVISION

950 NW 38th Street
Oakland Park, FL 33309

(954) 357-8100
Fax: (954) 357-5991
TDD: (954) 537-2844

Dan West, Parks and Recreation Director

Website: www.broward.org/parks

Email: ParksMarketing@broward.org

The Parks and Recreation Department has nearly 50 regional and neighborhood parks, nature centers and natural areas, geographically dispersed throughout Broward County, encompassing more than 6,500 acres. Programming includes: athletic leagues; family events; martial arts; yoga classes; nature activities, pet programs; and annual special events. The agency's Special Populations Section provides programming (i.e., bowling, exercise, yoga, tandem bike, and other events) for persons with disabilities.

Hours: Hours vary by park. Please verify with the park office. Address and telephone numbers are available on our website at www.broward.org/parks.

Site Hours: 8:30 AM – 5:00 PM



CITY PARKS AND RECREATION DEPARTMENTS

CITY OF COCONUT CREEK COMMUNITY CENTER

(954) 545-6670

1100 Lyons Road
Coconut Creek, FL 33063

Fax: (954) 968-5303

Website: www.coconutcreek.net

Email: park&recreation@coconutcreek.net

Senior Community Center has a multi-purpose room for meetings, an aerobic workout room, a fully-equipped weight room, beautiful locker rooms, an indoor basketball court/gymnasium with auditorium bleachers and a stage, and a playground in back. Check website for more details www.coconutcreek.net parks & recreation.

Hours: 8:00 AM - 10:00 PM (Mon-Thurs)
8:00 AM - 8:00 PM (Fri)
9:00 AM - 5:00 PM (Sat)

CITY OF COOPER CITY

Main: (954) 434-4300, Ext. 233

11600 Stonebridge Parkway
Cooper City, FL 33026

Adult/Senior Activities: (954) 434-4300, Ext. 255

Christine Garcia, Recreation Director

Website: www.coopercityfl.org

Email: gmaggio@coopercityfl.org

The goal of the Cooper City Recreation Department is to provide a broad range of quality park facilities and leisure and enrichment activities for all community residents.

Hours: 8:00 AM – 8:30 PM (Mon, Wed)
8:00 AM – 5:00 PM (Tue, Thurs, Fri)

CITY OF DANIA BEACH (PJ MELI PARK)

Service/Intake: (954) 985-4400

2901 SW 52nd Street
Dania Beach, FL 33312

Fax: (954) 985-4403

Mark Felicetty, Director
Mark Jensen, Manager

Website: www.daniabeachfl.gov

Email: mjensen@ci.dania-beach.fl.us

Parks and Recreation offering pools, ball fields, dog park, tennis courts, paddleball court, and recreation building.

Hours: 9 AM – 9 PM (Tue-Fri)
9 AM – 6 PM (Sat & Sun)
Closed Monday

PARKS & RECREATION, con't.

CITY OF DEERFIELD BEACH

401 SW 4th Street
Deerfield Beach, FL 33441

(954) 571-2670

Fax: (954) 420-2274

David Miller, Parks & Recreation Director

Website: www.deerfield-beach.com

Email: web.parks@deerfield-beach.com

Constitution Park offers over eight acres of beautifully landscaped trails and amenities. The park is home to our Arboretum (Tree Zoo) with over 200 exotic trees displayed along a one-half mile path. The park offers two lighted tennis courts, a lighted basketball court, playground, picnic shelters, and a paved jogging/in-line skating trail. The recreation center houses a meeting room and a full service recreation room.

Recreation Hours: 8:30 AM – 9:00 PM (Mon–Thurs)
8:00 AM – 6:00 PM (Fri)

CITY OF DEERFIELD BEACH/PIONEER PARK

217 NE 5th Avenue
Deerfield Beach, FL 33441

(954) 480-4433

Fax: (954) 480-4405

Website: www.deerfield-beach.com

Email: web.parks@deerfield-beach.com

Pioneer Park is a 13.5-acre park along the water that includes baseball fields, picnic areas, a new playground facility, tennis facility, and boat ramp leading into the Hillsboro Canal with ocean access. Located just north of City Hall in Pioneer Park, the Deerfield Beach Tennis Center offers the residents of Deerfield Beach a full-service tennis facility at reasonable prices. With a pro shop, six lighted hard courts, professional racket restringing, and complete tennis instruction programs for all ages and abilities.

CITY OF DEERFIELD BEACH/OVETA MCKEITHEN RECREATIONAL COMPLEX

445 SW 2nd Street
Deerfield Beach, FL 33441

(954) 480-4480

Fax: (954) 420-5510

Website: www.deerfield-beach.com

Email: web.parks@deerfield-beach.com

Oveta McKeithen Recreational Complex, a beautiful 15 acre park located between SW 10th Street and Hillsboro Blvd., offers a full service recreation center, full-sized gym, picnic areas and playground. Improvements include a multi-purpose building that houses a press box, concession stand and restrooms, a football/soccer field, and lighted outdoor basketball courts.

Game room: The game room is open to the public from 6:00 pm – 9:00 pm weekly. It features table and quiet games, pool, table tennis, foosball, and playstation games.

PARKS & RECREATION, con't.

CITY OF FORT LAUDERDALE

(954) 828-5346

1350 W Broward Boulevard
Fort Lauderdale, FL 33312

Fax: (954) 828-5650

Phil Thornburg, Director

Website: www.fortlauderdale.gov

Email: sriestra@fortlauderdale.gov

Provides social and fitness programs.

Hours: 8:00 AM – 6:00 PM (Mon-Fri)

CITY OF FORT LAUDERDALE/BASS PARK

(954) 828-7275

2750 NW 19th Street
Fort Lauderdale, FL 33311

Phil Thornburg, Director

Website: www.fortlauderdale.gov

Email: ParksInfo@fortlauderdale.gov

Senior recreation program called Keenagers, who meet weekly to participate in trips, play games, have holiday parties, or just have good old-fashioned fun.

Hours: 10:00 AM - 2:30 PM (Mon, Wed, Fri)
Park is open from 10:00 AM - 6:00 PM (Mon-Fri)

Fees: Credit card is preferred

CITY OF FORT LAUDERDALE/BEACH COMMUNITY CENTER

(954) 828-4610

3351 NE 33rd Avenue
Fort Lauderdale, FL 33308

Fax: (954) 565-0849

Phil Thornburg, Director

Website: www.fortlauderdale.gov

Email: sriesta@fortlauderdale.gov

This center is administered by the City of Fort Lauderdale. Activities include fitness, bridge, computer learning classes, bingo, large trips and tours, social and recreational activities.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

CITY OF FORT LAUDERDALE/HOLIDAY PARK SOCIAL CENTER

(954) 828-5383

1150 G Herald Martin Drive
Ft. Lauderdale, FL 33304

Fax: (954) 468-1618

Phil Thornburg, Director

Website: www.fortlauderdale.gov

Email: mrock@fortlauderdale.gov

This center is administered by the City of Fort Lauderdale. Activities include golf, bridge, ballroom dancing instruction; bingo; large trips and tours; social and recreational activities.

PARKS & RECREATION, con't.

Hours: 10:00 AM - 6:00 PM (Mon-Fri)

Fees: Credit card preferred

CITY OF HALLANDALE BEACH

(954) 457-1452

Cultural Community Center
410 SE 3rd Street
Hallandale Beach, FL 33009

Cathie Schanz, Director

Website: www.coHB.org/Parks

Email: Parks_Recreation@coHB.org

The Department of Parks and Recreation oversees the maintenance of park facilities, creation of recreation programs and provision of special events. Services are designed to provide opportunities for people to participate in both leisure and recreational activities.

Hours: 8:00 AM - 6:00 PM (Mon-Fri)

CITY OF HOLLYWOOD/HOLLYWOOD BEACH CULTURAL AND COMMUNITY CENTER

(954) 921-3600

Fax: (954) 921-3296

1301 S Ocean Drive
Hollywood, FL 33019

Chuck Ellis, Director

Website: www.hollywoodfl.org

Email: walker@hollywoodfl.org

Dr. Martin Luther King Community Center

2400 Charleston Street
Hollywood, FL 33022
TEL: (954) 921-3412
Fax: (954) 921-3413

David Park & Community Center

108 N. 33rd Court
Hollywood, FL 33022
TEL: (954) 967-4236
Fax: (954) 967-4428

This program is a Cultural Arts Center that has enrichment programs, clubs, and social groups.

Hours: 12 PM – 9:00 PM (Mon-Thurs), 9:00 AM – 6:00 PM (Fri)

Fees: Charges are assessed for individual programs

New Millennium Seniors Program

The Community Center and Park offer a senior program which provides the opportunity for seniors to participate in recreational and social activities. Participants enjoy arts and crafts, Enhanced Fitness, knitting, quilting, sewing, exercise programs and games.

Fees: \$10/yr.

PARKS & RECREATION, con't.

CITY OF LAUDERDALE LAKES

(954) 535-2785

4331 NW 36th Street
Lauderdale Lakes, FL 33319

Fax: (954) 535-1147

Treasa Brown Stubbs, Director

Website: www.lauderdalelakes.org

Email: tresab@lauderdalelakes.org

The Department of Parks and Leisure Services operates two city-owned community centers and parks, and provides aquatic activities at the Lauderdale Lakes Swimming Pool Complex. Facilities include: a covered basketball court; cricket; outdoor basketball; netball; tennis and racquetball courts; soccer; baseball and multi-purpose athletic fields; pavilions; picnic and nature areas; indoor classrooms and computer labs; weight, fitness and aerobic rooms; a multi-purpose center; and two reception halls.

Recreational activities, for youth, include summer camps, after school programs, youth athletics, teen clubs, college tours, cultural enrichment and educational programming. Recreational activities, for seniors, include: luncheons, dances; socials; movies; crafts; games; and fitness. The Department also produces a variety of special events.

CITY OF LAUDERHILL GOLF COURSE

(954) 730-3080

4141 NW 16th Street
Lauderhill, FL 33313

Pro Shop: (954) 730-2990

Fax: (954) 572-1472

Irvin Kiffin, Parks and Leisure Services Director

Website: www.lauderhill-fl.gov

Email: rwarn@lauderdalelakes.org

Hours: 7:30 AM - 6 PM (Mon-Wed); 7:30 AM - 5:30 PM (Thurs); Closed Friday

Fees: Visit website or call Pro Shop

CITY OF MARGATE/WEISINGER COMMUNITY CENTER

(954) 972-6458

6199 NW 10th Street
Margate, FL 33063

Fax: (954) 972-5397

Michael Jones, Director of Parks and Recreation

Website: www.margatefl.com

Email: Parksrec@margatefl.com

This center was opened to the residents of Margate in October, 1989. It features multi-purpose rooms which are available for group meetings, classes and other events.

Hours: 8:00 AM – 6:00 PM (Mon-Thurs)

PARKS & RECREATION, con't.

CITY OF PARKLAND

(954) 757-4105

Pine Trails Park Amphitheater Offices
10559 Trails End
Parkland, FL 33076

Fax: (954) 757-4104

Bill Evans, Director

Website: www.cityofparkland.org

Email: bevans@cityofparkland.org

Participants go on various field trips once per month and may attend a lecture/activity class that correlates to the field trip. The field trip and the class portions take place on different days of the month. They may attend one or both of the programs. Each program is limited to 40 participants. All trips require walking. This is an opportunity to become more physical, while socializing with other Parkland residents in a healthy and fun-filled environment. Future programs include festivals, museums, parks, fishing, etc.

Hours: 8:00 AM - 9:00 PM (Mon-Fri)

Eligibility: Age 62 and over and resident of Parkland

CITY OF PLANTATION

(954) 452-2510

Central Park Multipurpose Building
9151 NW 2nd Street
Plantation, FL 33324

Fax: (954) 452-2519

Ernest Burkeen, Director

Website: www.plantation.org

The 26,560 square foot multi-purpose facility was constructed in 1982. Inside the facility, there is a basketball court, exercise room, locker room, game room, and several classrooms.

The classrooms, game room, and gymnasium are all available to rent for special occasions. In addition, they are open to the public daily for a nominal fee. Various classes and activities are also offered throughout the year in the active facility.

The game room offers billiards, table tennis, and foosball for residents with a \$2 refundable deposit and resident ID card.

Outside, residents can enjoy amenities such as two Olympic sized pools, a hydro-play area, indoor/outdoor lighted basketball courts, exercise room, roller hockey rinks, volleyball courts, playground area, jogging track, eight lighted baseball diamonds, three lighted football fields, a 400 meter running track and a ten acre lake for remote control boats. All fields are protected by Thor Guard Lightning System.

Hours: 8:00 AM - 8:30 PM (Mon-Fri)
8:00 AM - 4:00 PM (Sat)
Closed (Sun)

Service Contact: Sharon Kent, Assistant Director (954) 452-2512
skent@plantation.org

PARKS & RECREATION, con't.

CITY OF POMPANO BEACH/EMMA LOU OLSON CIVIC CENTER (954) 786-4111
1801 NE 6th Street Fax: (954) 975-4113
Pompano Beach, FL 33060

Mark Beaudreau, Program Administrator

Website: www.mypompanobeach.org

Email: Mark.beaudreau@copbfl.com

The Emma Lou Olson Civic Center offers the following classes: ballroom dancing; line dancing; tap dancing; square dancing; Tai Chi; fencing; aerobics; yoga; conversational Spanish; bridge lessons; Mah Jong; and art classes.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs)
8:30 AM - 5:00 PM (Fri)
8:30 AM - 3:30 PM (Sat)

CITY OF POMPANO BEACH/HERB SKOLNICK CENTER (954) 786-4590
800 SW 36th Avenue Fax: (954) 975-6414
Pompano Beach, FL 33069

Mark Beaudreau, Program Administrator

Website: www.pompanobeachfl.gov

The Herb Skolnick Community Center is a 13,400 square foot facility that includes: an auditorium and banquet hall with a stage; four meeting rooms, office space, and a warming kitchen. Classes are offered in computer learning, photography, cards, Bridge, writing class, Jazzercise Lite, Mah Jong, Chess, Scrabble, Spanish, Yoga, ballroom dancing and karate. Call the center for class times and fees.

Hours: 8:30 AM - 9:00 PM (Mon-Thurs)
8:00 AM - 5:00 PM (Fri)
8:00 AM - 4:00 PM (Sat)

Fees: \$10/yr Pompano residence; \$20/yr non-residence

CITY OF WESTON (954) 389-4321
Weston Community Center Fax: (954) 389-5430
20200 Saddle Club Road
Weston, FL 33327

Don Decker, Director

Website: www.westonfl.org

Email: cityhall@westonfl.org

The Weston Community Services Department provides a variety of recreational and educational programs and activities for children, youths, and adults. Adult selections range from Art to Yoga to Canine Obedience Training for dogs. For mature adults, 55 and over, the 55+ Club meets weekly for activities, bus trips, seminars, and other events.

PARKS & RECREATION, con't.

Class offerings are available year-round. They are published quarterly in the Weston Announcer Newsletter. Most classes are held at the Weston Community Center unless otherwise noted on the schedule.

Hours: Office - 8:00 am - 5:00 pm (Mon-Fri)
Parks - 8:00 am - 11:00 pm daily

CITY OF WILTON MANORS

2020 Wilton Drive
Wilton Manors, FL 33305

(954) 390-2130

Fax: (954) 390-2138

Patrick Cann, Director

Website: www.wiltonmanors.com

Email: info@wiltonmanors.com

The Leisure Services Department provides a broad range of municipal services ranging from recreation programming to public facility, median and right of way, waterway, and maintenance. Functions include administration, budgeting, planning, organizing, leadership and performance measurement for parks, facilities, and programs. Additional functions include: establishing and enforcing policy and procedures; managing capital projects; grant writing; monitoring and compliance; leading department emergency management plan; leisure services management; natural resources management; and leisure services program delivery.

Hours: 7:00 AM - 6:00 PM (Mon-Thurs)

Fees: Fees vary please visit website.

TOWN OF DAVIE / PARKS AND RECREATION DEPARTMENT

ADULT & SENIOR PROGRAM

3801 South Pine Island Road
Davie, FL 33328

(954) 797-1146

Fax: (954) 797-3950

David Flaherty, Director

Website: www.davie-fl.gov

Email: seniors@davie-fl.gov

Fees: Fees vary please visit website.

SENIOR CENTERS

AUSTIN-HEPBURN CENTER SENIOR MINI-CENTER

750 NW 8th Avenue
Hallandale, FL 33009

(954) 457-1460
Fax: (954) 457-1305

Beverly Sanders, Director

Website: www.Hallandalebeachfl.gov

Email: Human_Services_Office@hallandalebeachfl.gov

The Center is administered by the City of Hallandale Beach. The program provides recreation, education, health screenings, case management, counseling, transportation, exercise classes, computer literacy, field trips, and other services deemed appropriate for seniors. Participants in the program all take part in Healthy Starts each morning with a nutritious meal for lunch.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English; Spanish; and Creole

Eligibility: Residents must be 60 or over and show proof of age and address. Income is not a requirement for participation, but may be used to determine eligibility for some services.

Documents: Florida I.D. Card/Driver's License; Social Security card; Social Security Award Letter of Income; Medical Insurance (Proof of); Doctor's Information; List of Prescription Drug Medication; and Emergency Contact Number(s).

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER

301 NW 103rd Avenue
Pembroke Pines, FL 33026

(954) 450-6888
Fax: (954) 450-6899

Jay Shechter, Director of Community Services
Silvia Aguilar, Community Services Administrator

Website: www.pines.com

Email: jshechter@ppines.com

This multipurpose center provides a variety of social, recreational and educational programs; information and referral, senior day care, transportation (to and from the center to medical & dental appointments, pharmacies, special events and field trips), and health support services. A congregate dining site serves meals at 11:30 am. The project is administered by the City of Pembroke Pines.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish.

Fees: Donations accepted; some classes and activities have a fee for service. There is no charge for registration.

Eligibility: Age 18 and over

SENIOR CENTERS, con't.

CENTER FOR ACTIVE AGING

227 NW 2nd Street
Deerfield Beach, FL 33441

(954) 480-4449

Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: nefocalpoint@deerfield-beach.com

This Center provides a variety of social, recreational and educational programs in addition to information and referral, counseling, health support services, nutrition services, intergenerational programs, computer services, library, exercise fitness room, and transportation. The congregate dining site serves lunch at 11:30 a.m. The project is administered by the City of Deerfield Beach.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
VT: 11:30 AM (donations accepted)

Languages: English and Spanish

Fees: \$15/yearly donation

Eligibility: Independent adults age 60 and over

CITY OF COCONUT CREEK SENIOR CENTER

1100 Lyons Road
Coconut Creek, FL 33063

(954) 454-6670

Fax: (954) 968-5303

Enrique Castro, District Supervisor

Website: www.coconutcreek.net

Senior Community Center offers recreational programs, including lectures, expos, dances, socials, bingo, movies, field trips, etc.

Hours: 8:00 AM - 10:00 PM (Mon-Thurs)
8:00 AM - 8:00 PM (Fri)
9:00 AM - 5:00 PM (Sat)

Eligibility: Ages 50 and over

Documents: Coconut Creek residents: Three proofs of residency
Non-residents: One picture ID

Fees: Coconut Creek residents: \$20/year
Coconut Creek non-residents: \$30/year

SENIOR CENTERS, con't.

CITY OF CORAL SPRINGS/SARTORY SENIOR CENTER

(954) 345-2209

Mullins Park

Fax: (954) 345-2103

10150 NW 29th Street

Coral Springs, FL 33065

Jacqueline Holloway, Parks & Recreation Coordinator

Website: www.coral Springs.org

This Center offers activities including recreational, social, and educational programs; field trips, dances, and exercise classes. The facility is administered by the City of Coral Springs.

Hours: 8:00 AM - 3:00 PM (Mon-Fri)

Eligibility: Age 55 and over

Fees: Fees vary please visit website

CITY OF LAUDERHILL / SADKIN SENIOR CENTER

(954) 321-2450

1176 NW 42nd Way

(954) 321-1039

Lauderhill, FL 33313

Fax: (954) 321-2460

Daphne Dyer, Director

Website: www.lauderhill-fl.gov

This Center offers services for active adults in health support, recreational, and social activities, travel trips, and educational programs. The facility serves as a congregate meal site. The meal program is administered by Broward County Meals on Wheels. The Project is administered by the City of Lauderhill.

Hours: 8:00 AM – 8:45 PM (Mon-Thurs)
8 AM -12 PM then 5 PM – 9 PM (Fri)
10 AM – 6 PM (Sat)
Closed (Sun)
Congregate Meal: 12:00 noon (Mon-Thurs)

Fees: Yearly membership dues are \$5.00 for Lauderhill residents, and \$25.00 for non-residents.

Eligibility: Age 55 and over

DANIEL D. CANTOR SENIOR CENTER

(954) 742-2299

5000 Nob Hill Road

Fax: (954) 749-0081

Sunrise, FL 33351

TDD: (954) 742-0436

Gail Weisberg, Executive Director

Website: www.cantorcenter.com

Email: info@cantorcenter.com

SENIOR CENTERS, con't.

The Cantor Senior Center offers over 60 social, educational and recreational activities each week. The Center has something for everyone, such as computer-learning lab, stained glass, daily current event classes, weekly dances (held each Friday and the first Sunday of the month), and a singles and couples friendship group. Transportation is available, and Broward Meals on Wheels provides a Kosher lunch. The licensed Day Care/Alzheimer/Respite programs offer "frail free" day activities for frail adults.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Membership is an annual fee of \$36; Donations are accepted

Languages: English, Spanish, Russian and Yiddish

DAVID POSNACK JEWISH COMMUNITY CENTER

(954) 434-0499

5850 S Pine Island Road
Davie, FL 33328

Fax: (954) 434-1741

Scott Ehrlich, Executive Director

Website: www.dpjcc.org

Email: info@dpjcc.org

The Center provides social, recreational, and educational activities for all ages. The site serves Kosher meals, at 12:00 pm, Monday through Friday.

Hours: 5:30 AM - 10:30 PM (Mon-Thurs)
5:30 AM - 6:00 PM (Fri)
8:00 AM - 6:00 PM (Sat)
7:00 AM - 8:00 PM (Sun)

Languages: English, Spanish, Creole, Russian, and Hebrew.

Fees: Some events involve a small fee. Donations, for meals, are appreciated.

Eligibility: 60 years and older; as well as disabled adults of all ages.

FRED LIPPMAN MULTIPURPOSE CENTER

(954) 921-3408

2030 Polk Street
Hollywood, FL 33020

Fax: (954) 921-3603

Brenda Samuels, Recreation Supervisor

Website: www.hollywoodfl.org

Email: bsamuels@hollywoodfl.org

This center is administered by the City of Hollywood. Senior programs include social, recreational, educational activities, as well as field trips.

Hours: 8:00 AM - 9:00 PM (Mon, Wed, Fri)
8:00 AM - 8:00 PM (Tues)

Fees: Fees are assessed for individual programs.

SENIOR CENTERS, con't.

HOLLYWOOD BEACH CULTURE AND COMMUNITY CENTER

(954) 921-3600

1301 S Ocean Drive
Hollywood, FL 33019

Fax: (954) 921-3296

Sonja Ivey, Recreation Coordinator

Website: www.hollywoodfl.org

Email: sivey@hollywoodfl.org

The facility is administered by the City of Hollywood and partners with Memorial Senior Partners. Activities include, but are not limited to, social, educational, and recreational.

Hours: 9:00 AM - 4:00 PM (Mon, Wed, Fri)
9:00 AM - 9:00 PM (Tue, Thurs)

Fees: Charges assessed for individual programs.

LAUDERDALE LAKES ALZHEIMER CARE CENTER

(954) 535-2800

4320 NW 36th Street
Lauderdale Lakes, FL 33319

Fax: (954) 777-3249

Treasa Brown Stubbs, Program Director

Treasa Brown Stubbs, Program Director

Website: www.lauderdalelakes.org

Email: treasab@lauderdalelakes.org

Lauderdale Lakes Alzheimer Care Center offers a safe and stimulating environment for individuals, who are independent, but may be physically isolated. Activities include educational, nutritional, social, health, and recreational needs.

Eligibility: Age 55 and over

Hours: 9:00 AM - 3:00 PM (Mon-Fri)

Fees: \$60/day Private pay; \$11.07/hr-4 hr min.; LTC accepted and billed directly

MEMORIAL SENIOR PARTNERS

(954) 967-4458

6770 Garfield Street
Hollywood, FL 33024

Fax: (954) 967-4238

Susan Reigel, Manager

Website: [www.mhs.net/community/memorialsenior partners.aspx](http://www.mhs.net/community/memorialsenior%20partners.aspx)

Second Location

1301 S. Ocean Drive
Hollywood, FL 33019

Tel: (954) 921-3600

Fax: (954) 921-3296

Memorial Senior Partners is a social and wellness program offered throughout the Memorial Healthcare System. A lifetime membership provides educational, social, travel and wellness opportunities. Members also receive a discount on meals at any of the Memorial Hospitals.

SENIOR CENTERS, con't.

Activities include line dancing; Tai Chi; fit ball Pilates; dancercise; senior stretch; heart rate safe; chair energizer; yoga; Reiki; card games; crafts; bingo; movies; belly dancing; and health screenings. Lectures by professionals in the community are offered. Trips and social events are planned.

Hours: 9:00 AM – 4:00 PM

Fees: \$25 for Lifetime Membership; some classes are free, other classes have a nominal fee. Fees charged for day and overnight trips.

Eligibility: Age 50 and over.

NORTHWEST FEDERATED WOMEN'S CLUB OF BROWARD (954) 714-3500

2185 NW 19th Street (Elizabeth Williams Boulevard)
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Sandra Hunter, Project Director

Email: sandrah1223@gmail.com

This Center provides educational and recreational activities, a noontime nutrition program, health support, arts and crafts, Adult Day Care, as well as other activities for area seniors. Transportation is provided to and from the Center.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)

Fees: Contributions are gratefully accepted.

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 973-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Karin Diaz, Project Director

Website: <http://nwfp.margatefl.com>

Email: karindiaz@margatefl.com

The Center provides a wide variety of recreational and educational programs, health support services, individual and group counseling, transportation, outreach, information and referral, and telephone reassurance. An Adult Day Care program serves the frail elderly, Monday through Friday. Congregate meals are provided five days a week. The Center is administered by the City of Margate.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, and Creole.

Fees: Contributions are encouraged and gratefully accepted.

SENIOR CENTERS, con't.

Eligibility: Age 60 and over

OAKLAND PARK COMMUNITY DEVELOPMENT, INC.

(954) 563-3060

LOCATED AT MT. ZION AME CHURCH

Fax: (954)-563-7830

420 NE 33rd Street

Oakland Park, FL 33334

George Allen Hardy, Pastor
Laura Richardson, Executive Director

Email: mtzion420@gmail.com

The Oakland Park Community Development, Inc. (CDC) is dedicated to the enrichment and independence of seniors in our community. We offer structured activities; opportunities for social interaction and mental stimulation; activities and age-appropriate exercises; field trips; Healthy Living classes; Matter of Balance classes; Diabetes education classes; arts and crafts; and transportation to and from the CDC.

Hours: 10:00 AM – 2:00 PM (Mon-Fri)

Fees: No set fee

S.A.G.E., OF SOUTH FLORIDA

(954) 634-7219

(SENIOR ACTION IN A GAY ENVIRONMENT)

2040 N. Dixie Highway, Bldg. A, Ste. 225
Wilton Manors, FL 33305

Carl M. Galli, President

Website: www.sagewebsite.org

Email: sagesofl@gmail.com

This Program provides support, as well as educational, and recreational activities for Gays, Lesbians, Bisexuals, and Transgendered.

Activities include lunches, dinners, dances, boat cruises and occasional trips to interesting sightseeing locations. Bereavement support group; Men's Singles Group (fourth Monday of each month); SAGE Women meet once a month (second Thursday of each month); monthly book Bunch; and discussion groups meet monthly; A "Drop-In" session operates on Mondays (co-ed) and Wednesdays (men).

Hours: 10:00 AM – 2:00 PM (Mon-Fri)

Fees: Fee for membership is \$35.00.

Eligibility: 18 years of age and older who subscribes to the mission and goals of SAGE of South Florida.

SAMUEL MILLER SENIOR CENTER

(954) 972-3940

Bicentennial Park

6100 Kimberly Blvd.

North Lauderdale, FL 33068

Fax: (954) 720-2064

Michael Sargis, Director

SENIOR CENTERS, con't.

Website: www.nlauderdale.org

Email: msargis@nlauderdale.org

The Senior Center is open by membership to all area seniors and along with various other activities provides a swimming pool.

Fees: Membership

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER (954) 889-2700

6700 Miramar Parkway

Fax: (954) 602-3400

Miramar, FL 33023

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center, 8915 Miramar Pkwy, Miramar, 33023. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program Funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)



SENIOR CENTERS, con't.

SUNRISE SENIOR CENTER

10650 W Oakland Park Boulevard
Sunrise, FL 33351

(954) 746-3670

Fax: (954) 572-2268

Amanda Tomlinson, Director

Website: www.sunrisefl.gov

This Center provides a variety of social, recreational and educational programs, in addition to information and referral, transportation, health seminars and social services. Call for information. This center is administered by the City of Sunrise.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
Additional senior recreation programs are available on Tuesdays, from 5:30 PM - 9:00 PM and Wednesdays, from 5:30 PM – 9PM.

Fees: Yearly membership dues for Sunrise residents are \$5.00; for non-residents, \$15.00. Membership is not required to utilize the programs and facilities of the Senior Center.

SUNSET LAKES SENIOR CENTER

2801 SW 186th Avenue
Miramar, FL 33029

(954) 602-3347

Fax: (954) 602-3921

Katrina Davenport, Director of Social Services

Website: www.ci.miramar.fl.gov

This Center provides a variety of social, recreational, educational, and wellness programs, in addition to information and referral, transportation, and counseling. Individuals may register for the Farm Share Food Distribution Program at this site. As a congregate dining site, meals are served at 12:00 pm, Monday through Friday. This project is administered by the City of Miramar.

The Farm Share Distribution Program provides food for income eligible persons. Farm Share is distributed every two months. To receive food, persons must pre-register. Registration is not available on the day of food distribution. In order to qualify, individuals must provide household income verification. This is not intended as a primary food source; rather it provides supplemental food.

Hours: 8:00 AM - 2:30 PM (Mon-Fri)

Fees: Contributions are gratefully accepted.

Languages: English & Spanish

Eligibility: Ages 60 and over

SENIOR CENTERS, con't.

TAMARAC COMMUNITY CENTER

8601 W Commercial Boulevard
Tamarac, FL 33321

(954) 597-3620

Fax: (954) 597-3640

Gregory Warner, Director of Parks and Recreation

Website: www.tamarac.org

The Center provides a variety of recreational, social, educational, transportation, and health and support services for seniors. Activities include: exercise classes; dancing; and card playing. Also, the center schedules health screenings, support groups, lectures and referral services. The center is a host site for the Broward County Meals on Wheels Program. The program is administered by the City of Tamarac.

Hours: 8 AM - 9 PM (Mon-Fri)

Eligibility: 55 and over for Senior Program; all ages for social services.

Documents: Proof of Tamarac residency.

Fees: Annual membership is \$30.00 for residents and \$40.00 for non-residents.

TOWN OF LAUDERDALE-BY-THE-SEA/SENIOR CENTER

(954) 640-4225

Jarvis Hall
4505 Ocean Drive
Lauderdale by the Sea, FL 33308

Armilio Bien-Aime, Director

Website: www.lauderdalebythesea-fl.gov

The Center offers numerous educational programs and classes for seniors, including courses on computers, yoga, Tai Chi, interior decorating, games (bridge, chess, scrabble, checkers, etc.), movies and birthday parties.

Fees: Residents – no set fee
Non-Residents - \$30/yr.



SHELTERS

2-1-1 BROWARD (211)

250 NE 33rd Street
Oakland Park, FL 33334

Phone: (954) 537-0211

Senior Helpline: (954) 390-0485

Helpline/Hotline: Dial 2-1-1

Sheila J. Smith, President/CEO

Website: www.211-broward.org

Email: info@211-broward.org

With one call to the hotline, (954) 563-HELP (4357). People, who are homeless, are assisted with locating emergency shelters. Those individuals, who are already being served in shelters, are provided information to help find services within the community. These services are critical to helping homeless individuals and families reach the ultimate goal of self-sufficiency. Note: Telephone crisis and I&R only. We are not a walk-in center.

Eligibility: Criteria must be met; e-mail for more information

Hours: 24/7/365

Fees: No set fee

Languages: English, Spanish & Creole & access to Language Line Interpreter Services

BROWARD OUTREACH HOLLYWOOD

Emergency and Residential Care
2056 Scott Street
Hollywood, FL 33022

(954) 926-7417

Fax: (954) 929-6543

James Whitworth, Director

Website: www.caringplace.org

Email: info@caringplace.org

The Broward Outreach Center Hollywood is a full service, 90-bed facility serving homeless men and women in South Broward County. This location may serve as a Cold Weather Shelter in an emergency situation.

BROWARD OUTREACH CENTER FOR WOMEN AND CHILDREN HOLLYWOOD

(Located adjacent to the BOC Hollywood)

(954) 926-7417

The 130-bed BOC Hollywood offers a comprehensive program designed to meet the needs of South Broward's homeless women and families. Clients are taught life skills that help them develop goals for going back into the community.

SHELTERS, con't.

BROWARD PARTNERSHIP FOR THE HOMELESS, INC. (BPHI) (954) 779-3990

920 NW 7th Avenue
Fort Lauderdale, FL 33311

Tom Campbell, COO

Website: www.bphi.org

Email: tcampbell@bphi.org

BPHI operates the Broward County Central Homeless Assistance Center/Huizenga Family Campus Center, a 200-bed emergency shelter for homeless individuals and families. The Center provides shelter; meals; hygiene facilities and safety; supportive services to assist individuals at the Center move from homelessness to transitional or permanent shelter within the community.

Languages: English, Spanish, and Creole.

Eligibility: Must be homeless, in accordance with the HUD definition, and not exhibit physical or mental conditions at a level that exceed the Center's capacity to address.

COALITION TO END HOMELESSNESS (954) 792-4000

417 NE 3rd Avenue
Fort Lauderdale, FL 33301

Fax: (954) 585-1964

Laura Hansen, CEO

Website: www.help4homeless.org

Email: lhansen@help4homeless.org

The Coalition is a leader in coordinating services, educating the community and advocating for the needs of more than 15,000 homeless individuals and families in Broward County, Florida. People, who are homeless, are provided information about a wide range of services including emergency shelter, information on child day care, mental health counseling, and where to get a warm meal.

Fees: No set fee

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

SALVATION ARMY (954) 524-6991

1445 W Broward Boulevard
Fort Lauderdale, FL 33312

Fax: (954) 467-0681

Major Briggers, Area Commander

Website: www.salvationarmybroward.org

Email: gkeith.biggers@uss.salvationarmy.org

There is a transitional shelter (Red Shield Lodge) for individuals and a transitional shelter (Plymouth Colony) for families.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

SHELTERS, con't.

WOMEN-IN-DISTRESS OF BROWARD COUNTY

P.O. 50187

Lighthouse Point, FL 33074

Crisis 24-hours: (954) 761-1133

Administration: (954) 760-9800

TDD/TTY: (954) 527-5385

Fax: (954) 832-9487

Mary Riedel, President and CEO

Website: www.womenindistress.org

The Agency is a non-profit organization which provides: 24-hour crisis line with information; referral and access to services; emergency shelter for victims of domestic violence and their children; individual and group support counseling or therapy for domestic violence victims of all ages; female victims' anger management group; domestic violence parenting class; advocacy; community education; and professional trainings.

Hours: 9:00 AM - 9:00 PM (Mon-Thurs); 9:00 am - 5:00 pm (Fri); Shelter services – 24/7

Fees: No set fee

Languages: Some services are available in Spanish Portuguese & Creole



SOCIAL SECURITY ADMINISTRATION

SOCIAL SECURITY ADMINISTRATION

Windsor Park Building
6401 Security Blvd.
Baltimore, MD 21235

Teleservice: (800) 772-1213

TDD: (800) 325-0778

Website: www.socialsecurity.gov

12249 Pembroke Road #201
Pembroke Pines, FL 33025
Irama Trinchet, District Manager
TEL: (800) 772-1213
Fax: (954) 392-1813
Email: irama.trinchet@ssa.gov
Hours: 9:00 AM – 3:00 PM (Mon
Tues, Thurs., and Fri)
9:00 AM – 12:00 PM (Wed)

8501 W. Sunrise Blvd., #100
Plantation, FL 33322
Victoria Alnaji, District Manager
TEL: (800) 772-1213
Fax: (954) 512-2928
Hours: 8:30 AM – 4:00 PM (Mon-Fri)

3201 W. Commercial Blvd., #100
Fort Lauderdale, FL 33309
Velma Blaine, District Manager
TEL: (800) 772-1213
Fax: (954) 630-8416
Hours: 8:00 AM – 4:00 PM (Mon-Fri)

5195 Coconut Creek Parkway
Margate, FL 33063
Kevin McCormick, District Manager
TEL: (800) 772-1213
Fax: (954) 969-0987
Hours: 8:30 AM – 4:00 PM (Mon-Fri)

The Teleservice acts as a clearinghouse for Medicare inquiries and problems. Many issues may be resolved without further referral. However, representatives will redirect callers to either local SSA offices or to Blue Cross/Blue Shield in Jacksonville, as needed.

Eligibility for financial assistance for the elderly and disabled; retirement; survivors; disability; and Supplemental Security Income (SSI) is determined by local offices. Telephone interviews may be arranged for the homebound. Service representatives respond to calls, through the teleservice number.

Hours: Automated Services: 7:00 AM – 7:00 PM (Mon-Fri)

Languages: English, Spanish, French, and Creole.

Intake: Applications are taken by phone, in the office, or through the internet. Appointments are preferred, but walk-ins are welcome. Disability claims can be initiated online at www.socialsecurity.gov/adultdisabilityreport.

Documents: Birth certificate, W-2, marriage certificate, and death certificate for survivor claims.

Eligibility: 65 years of age or older, blind or disabled. Income limit – individual \$721 and asset limit of \$2,000
Income limit – couple \$1,082 and asset limit of \$3,000

SOCIAL SECURITY ADMINISTRATION, con't.

SOCIAL SECURITY FRAUD

(800) 269-0271

Office of the Inspector General

TY: (866) 501-2201

Social Security Fraud Hotline

Fax: (410) 597-0118

P.O. Box 17785

Baltimore, MD 21235

Website: www.ssa.gov

Email: oig.hotline@ssa.gov

The office may be called to report fraud, waste, and abuse with the Social Security Administration's programs or operations.

Hours: 10:00 AM - 4:00 PM (Mon-Fri)

Fees: No set fee

Languages: English & Spanish

SOCIAL SERVICES

CARL SHECHTER SOUTHWEST FOCAL POINT SENIOR CENTER (954) 450-6888

301 NW 103rd Avenue
Pembroke Pines, FL 33026

Fax: (954) 450-6899

Jay Shechter, Project Director
Silvia Aguilar, Community Service Administrator

Website: www.ppines.com

Email: saguilar@ppines.com

This Center provides information and referral on aging services in the areas of housing, financial assistance, food, transportation, mental health, and other community services.

To assist veterans, there is a representative from Broward County Elderly and Veterans Services, to respond to questions and provide assistance.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Languages: English and Spanish

CENTER FOR ACTIVE AGING (954) 480-4460

301 NW 2nd Avenue
Deerfield Beach, FL 33441

Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: nefocalpoint@deerfield-beach.com

This program provides recreational and social activities to stimulate the frail elderly. Services also include a hot, nutritional lunch daily, a nurse and recreation therapist. Transportation is provided by the center. The center is administered by the City of Deerfield Beach.

Hours: 7:30 AM - 5:30 PM (Mon-Fri)

Languages: English, Spanish, Creole, and Portuguese.

Eligibility: Individuals age 18 and over with special needs.

Fees: Private pay

CITY OF LAUDERDALE LAKES (954) 535-2804

Department of Social Services
4340 NW 36th Street
Lauderdale Lakes, FL 33319

Fax: (954) 535-2990

Erika Lockett, Senior Center Coordinator

Website: www.lauderdalelakes.org

The Department provides a variety of services and programs to meet the needs of the senior community.

SOCIAL SERVICES, con't.

Hours: 9:00 AM – 3:00 PM (Mon-Fri)

CITY OF LAUDERHILL

(954) 730-3080

Health and Social Services Division
4141 NW 16th Street
Lauderhill, FL 33313

Fax: (954) 730-4223

Irvin Kiffin, Director

Website: www.lauderhill-fl.gov

Email: ajones@lauderhill-fl.gov

The Community Services Division provides telephone, as well as walk-in residents, information to the County, State, and Local services provider agencies and organization. Also, we assist to write inter-agency referrals for financial assistance, health, housing and childcare/adult daycare.

Hours: 8:00 AM – 5:00 PM (Mon-Thurs)

Fees: No set fee

CITY OF TAMARAC

(954) 597-3642

Division of Parks & Recreation
8601 W Commercial Boulevard
Tamarac, FL 33321

Fax: (954) 597-3650

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

The City of Tamarac provides a comprehensive program of health and social services. An Information and Referral Specialist gives information and makes referrals to agencies which can provide direct services for problems and concerns related to social security, housing, long-term care, nursing homes or retirement homes, Alzheimer care and assistance, or health insurance.

For those, unable to come to the office for an appointment, home outreach visits can be arranged. A Veteran's Advisor is available.

Health services, such as hearing and blood pressure screenings are also offered. An annual health fair is held in the month of February. Free counseling programs and therapeutic groups are held for Tamarac residents. Bereavement, senior support, and Spanish individual counseling are available.

Hours: 8:00 AM - 9:00 PM (Mon-Fri)
9:00 AM - 5:00 PM (Sat)

Eligibility: Age 55 and over for senior program; all ages for social services

Languages: English & Spanish

SOCIAL SERVICES, con't.

GOODMAN JFS OF BROWARD

5890 S Pine Island Road, Suite 201
Davie, FL 33328

(954) 370-2140

Fax: (954) 916-1252

Lisa Rahman, Interim CEO

Website: www.jfsbroward.org

For the past 50 years, Goodman JFS has helped thousands of residents of Broward County with life's hardest challenges. Regardless of religion, race, income or status, Goodman JFS provides life sustaining programs which empower individuals, strengthen families and protect the vulnerable. Our services offer hope and dignity to people who need a life-line, physically, emotionally or financially. Through mental health counseling, managing care for seniors, support for Holocaust survivors, assisting families with guidance and much more, we try to make sure that no one in our community feels alone or without hope.

Family Link Care Management

Our professional Family Link Care Managers work with families to connect, coordinate, be a liaison and advocate for services in our community. GJFS offers Care Managed Home Health services which deals with complex care locally and long distance.

Behavioral Health

GJFS provides compassionate and effective mental health counseling in office or in-home. Our licensed clinicians work with individuals, couples, families, and groups facing a wide range of challenges and emotional issues. We strive to help our clients gain a new perspective, wellness, and personal growth.

Joshua's Path

Joshua's Path assists families caring for an adolescent or adult with a developmental, physical, or mental health disability. We offer guidance, advocacy and support to help create the life plan which will be best suited to the needs of the individual and the family, so that plans and supports are put into place for current and long term needs.

Holocaust Survivors Assistance Program

GJFS offers assistance and supportive services that enhance the quality of life for Holocaust survivors in Broward County. Services offered include: care management, reparation assistance, home care, housekeeping, psychotherapy and socialization events. This program is funded by the Conference on Jewish Material Claims Against Germany.

Hours/Fees: Call office

MONARCHCARE, INC.

7071 West Commercial Blvd., Suite 2D
Fort Lauderdale, FL 33319

(954) 720-2485

Fax: (954) 720-2486

Toll-Free: (866) 353-7273

Knywett Lee, Executive Director

Website: www.monarchcare.org

Email: info@monarchcare.org

SOCIAL SERVICES, con't.

MonarchCare is a Broward County based agency offering direct client services, information and resources for the care and support of the frail, elderly, mentally ill, disabled, indigent and at-risk populations of South Florida, helping them remain safe and independent. Our mission is to support vulnerable individuals who need help with life management due to age, disability, or family circumstance. The office is based in Northern Broward County, but most services are provided wherever the client lives.

Care Management Services

Specially trained and supervised care managers provide the following services in: in home-assessments; care plan development; implementation of services; home and telephonic visits; relocation and placement services crisis intervention; and guardianship services (see details in our Guardianship program)

Fees: Sliding scale rates apply. Program service fees are charged by the hour.

Dare to Care Program

The Dare to Care Program uses care managers who provide a direct link between clients and the services and care providers they need. This program offers intense case management to some of South Florida's most at-risk residents, including persons who are legally incapacitated (within the scope of our guardianship program). Using regular visitation, counseling, service coordination and advocacy, care managers ensure that program participants receive all the services they need as well as dignified and compassionate treatment from other service providers.

Fees: Sliding scale available for all services

Guardianship and Trustee Services

Guardianship and Protective Services provide guardianship services to incapacitated persons, as well as support services to those serving as guardian for their family member or friend. Sometimes, the court appoints CareSource as guardian when families disagree, or the existing guardian must be removed. Oftentimes, we serve individuals who have no one else willing or able to assist them with their health, financial, or personal care needs. Many Guardianship and Protective Services Consumers also receive Dare to Care Services.

Fees: Current court-approved rate (varies by location and judge). Pro bono services are available on a limited basis (depending on current funding).

Advice & Education Program

Advice & Education program provides education, training, and guidance to clients, family members, professionals, and the public by sharing our knowledge of the intricacies of the healthcare system, the value of good financial management, and the complexity of guardianship, in order to promote a quality of life for an often exploited population in our community.

Hours: 9:00 AM – 5:00 PM (Mon-Fri); 24/7 for emergencies

Languages: English & Spanish

SOCIAL SERVICES, con't.

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 977-6556

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 972-6492

Karin Diaz, Project Director

Website: www.nwfp.margatefl.com

Email: kdiaz@margatefl.com

This program provides many activities, including a hot noontime meal and supervision by a nurse. It is administered by the City of Margate.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Fees: Accepts Medicaid, sliding scale, and private pay.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER

(954) 889-2700

6700 Miramar Parkway
Miramar, FL 33023

Fax: (954) 602-3400

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Broward Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center at 8915 Miramar Parkway, Miramar, 33025. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

TELEPHONE REASSURANCE

BROWARD SHERIFF'S OFFICE

Website: www.sheriff.org

Deerfield Beach

Community Policing Unit
300 NE 2nd Street
Deerfield Beach, FL 33441
Robert Schnakenberg, Chief
TEL: (954) 480-4300
Fax: (954) 480-4283

Pompano Beach

Community Policing Unit
100 SW 3rd Street
Pompano Beach, FL 33060
Wayne Adkins, Captain
TEL: (954) 786-4201
Fax: (954) 786-2105

Lauderdale Lakes

Crime Prevention Unit
3772 W. Oakland Park Blvd.
Lauderdale Lakes, FL 33311
Andrew Dunbar, Chief
TEL: (954) 497-1692
Fax: (954) 731-0678

Applicants must complete a form listing medical problems and emergency contact information. They will then be asked for a specific time of day, convenient to their needs, to receive an "Are You OK?" call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, "Are You OK?" If all is well, recipients can hang up the telephone. If something is wrong, participants will be told to hang up and dial 911. If there is no answer after four calls, an Alert will sound at the Sheriff's Department resulting in an officer responding to the individual's home.

Eligibility: Age 60 and over, or other persons with special needs

CITY OF COCONUT CREEK POLICE DEPARTMENT

(954) 973-6721

Community Involvement Unit
4800 W. Copans Road
Coconut Creek, FL 33063

Fax: (954) 973-6718

Albert "Butch" Arenal, Chief of Police

Website: www.creekgov.net/police

Email: kmarhland@coconutcreek.gov

Applicants must complete a form provided by the Coconut Creek Police Department, listing medical problems and emergency contact information. They will ask for a convenient time of day, to receive an "Are You OK?" Call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, "Are You OK?" If the recipient is OK, they simply hang up the telephone. If something is wrong, the individual will be told to hang up and dial 911. If there is no answer after four calls, an Alert will sound at the Police Department resulting in an officer responding to the home.

TELEPHONE REASSURANCE, con't.

Eligibility: Age 60 and over, or persons with special needs

Service contact: Sergeant Kathy Marhland (954) 973-6700

CITY OF HALLANDALE BEACH POLICE DEPARTMENT **(954) 457-1644**

400 S Federal Highway
Hallandale Beach, FL 33009

Fax: (954) 457-1665

Sonia Quinones, Chief of Police

Website: www.hallandalebeachfl.gov

Email: police_office@hallandalebeachfl.gov

The City's computerized telephone system (R.U.O.K. Program) makes daily contact with Hallandale seniors who are registered with the program.

Office Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Fees: No set fee

CITY OF HOLLYWOOD POLICE DEPARTMENT **(954) 967-4357**

3250 Hollywood Blvd.
Hollywood, FL 33021

Chris O'Brien, Chief of Police

Website: www.hollywoodflpolice.org

Through local Police Departments, this service is designed to call at a pre-determined time every day. A computerized telephone system contacts residents.

Eligibility: Age 60 and over, or other people with special needs

Fees: No set fee

Hours: 24/7

CITY OF LAUDERHILL **(954) 730-3080**

4141 NW 16th Street
Lauderhill, FL 33313

Fax: (954) 572-1472

Irvin Kiffin, Director

Website: www.lauderhill-fl.gov

Email: terryjohnson@lauderhill-fl.gov

Senior Aides provide personal contact with homebound elders and disabled residents of Lauderdale.

Eligibility: Age 60 and over or any disabled individual

Hours: Community Services: 8:00 AM – 6:00 PM (Mon – Thurs)

TELEPHONE REASSURANCE, con't.

CITY OF LAUDERHILL

(954) 497-4700

6279 W Oakland Park Blvd.
Lauderhill, FL 33313

City Hall: (954) 730-3090

Constance Stanley, Chief of Police

Website: www.lauderhillpolice.org

Email: pschaffer@lauderdale-fl.gov

Through local Police Departments, this service is designed to call at a pre-determined time every day. A computerized telephone system contacts residents.

CITY OF LIGHTHOUSE POINT POLICE DEPARTMENT

(954) 784-3415

3701 NE 22nd Avenue
Lighthouse Point, FL 33064

Fax: (954) 784-3412

Ross Licatta, Police Chief

Website: www.lhppd.com

Email: rboyens@lighthousepoint.com

The Lighthouse Police Department has an automated telephone calling system to call and check on elderly residents (with special needs) at a pre-determined time every day. If the resident fails to answer the automated telephone call, the police are dispatched to check on the welfare of the individual.

Eligibility: Age 60 and over, or people with special needs

Fees: No set fee

Hours: 9:00 AM - 2:00 PM (Mon – Thurs)
Police Dept. access: 24/7

CITY OF PLANTATION POLICE DEPARTMENT

(954) 797-2100

451 NW 70th Terrace
Plantation, FL 33317

Howard Harrison, Chief of Police

Website: www.psd.plantation.org

Email: information@psd.plantation.org

The computerized telephone system accepts and records calls from homebound seniors. If the computer does not receive its daily call, the system notifies an emergency contact number.

Service contact: Suzanne Plunske, Telecommunications Coordinator

TELEPHONE REASSURANCE, con't.

CITY OF SUNRISE POLICE DEPARTMENT

(954) 746-3600

10440 W. Oakland Park Blvd.
Sunrise, FL 33351

Fax: (954) 746-3589

Cell Phone SAFE Program: (954) 746-3515

Anthony W. Rosa, Chief of Police

Website: www.sunrisefl.gov/5police.html

Email: sunrisepolicechief@sunrisefl.gov

A computerized telephone system contacts homebound Sunrise residents, 7-days a week. The system notifies the Police Department Staff when attempts to make telephone contact are unsuccessful.

Fees: No set fee

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 973-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Karin Diaz, Project Director

Website: www.margatefl.com/government/senior-center.html

Email: karindiaz@margatefl.com

Volunteers provide personal telephone contacts to homebound seniors Monday through Friday.

Fees: No set fee

TOWN OF DAVIE POLICE DEPARTMENT

(954) 693-8200

1230 Nob Hill Road
Davie, FL 33324

Fax: (954) 693-8335

Patrick Lynn, Chief of Police

Website: www.daviepolice.com

Email: community@daviepolice.com

Applicants must complete a form provided by the Davie Police Department, listing medical problems and emergency contact information. They will ask for a convenient time of day, to receive an "Are you OK?" Call. Thereafter, at the same time every day, the phone will ring, and a computerized message will ask, "Are you OK?" If the recipient is OK, he simply hangs up the telephone. If something is wrong, the individual will be told to hang up and dial 911. If there is no answer after four calls, an alert will sound at the Police Department resulting in an officer responding to the home.

Eligibility: Age 60 and over, and other persons with special

TRANSPORTATION

AMERICAN CANCER SOCIETY

3363 W Commercial Blvd., Suite 100
Fort Lauderdale, FL. 33309

(954) 564-0880

Fax: (954) 561-8072

Nancy Strong, Executive Director

Website: www.cancer.org

Email: myra.rancy@cancer.org

The Road to Recovery Program offers transportation to and from cancer treatment in Broward County, for chemotherapy and radiation treatments. **For patient transportation and cancer information, call (800) ACS-2345.**

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English and Spanish. Brochures are available in Creole

BROWARD COUNTY TRANSIT

ADA PARATRANSIT SERVICES (TOPS)

1 North University Drive
Plantation, FL 33324

(954) 357-8400, # 2

Fax: (954) 357-8345

Chris Walton, Director

Website: www.broward.org/bct

Email: paratransit@broward.org

Broward County provides Americans with Disabilities Act (ADA) Paratransit Service (TOPS) for persons with disabilities who are unable to use the regular fixed route bus system. Persons, who meet the strict Federal eligibility criteria for ADA paratransit services, will be assigned a PIN number and service eligibility can be from three months to three years. Reapplication is necessary to continue paratransit service.

This transportation is a shared ride van/sedan service with lift/ramp equipped vehicles available for persons in wheelchairs or using scooters.

For current clients: the staff, at a contracted call center, handles all issues relating to trip bookings, from scheduling to late arrivals. Trips should be scheduled before 5:00 pm or sooner, the day before the set appointment.

Hours: Customer Service: 7:00 AM - 7:45 PM (Mon-Fri)
8:30 AM - 4:45 PM (Sat.)
9:30 AM - 4:30 PM (Holidays)
Paratransit service: 8:00 AM – 7:00 PM (Sun-Mon)

Reservations must be scheduled with the assigned provider at least 1 day in advance. Provider reservation hours are 8:00 am - 5:00 pm, 7 days a week.

TRANSPORTATION, con't.

BROWARD COUNTY OFFICE OF TRANSPORTATION ADA PARATRANSIT SERVICES (TOPS) – con't.

Fees: The one-way fare per trip is \$3.50 except for nutrition trips to official Broward Meals on Wheels South Florida Sites. Fares must be paid to the driver upon boarding the vehicle. Passengers must have exact fare since the drivers do not make change. Riders going to and from designated nutrition sites, do not pay. Others, who are picked up 15 minutes after the end of the 30-minute pick-up window, do not have to pay for the ride.

Eligibility: Each applicant must submit written forms and have the application verified by a physician. Many applicants will also be required to undergo an in-person functional assessment at a County contracted medical facility.

BROWARD COUNTY SHERIFF'S OFFICE

(954) 831-5997

555 SE 1st Avenue

Fax: (954) 831-6456

Fort Lauderdale, FL 33301

Gregory Tony, Sheriff

Website: www.sheriff.org

The Broward Sheriff's Office transports Broward County Baker Act patients to psychiatric facilities, when referred by appropriate agencies. The service is not available for private Baker Acts Clients.

Hours: 6:00 AM - 2:00 PM (Mon-Fri)
After 2:00 PM and on weekends, call (954) 765-4341

BROWARD COUNTY TRANSPORTATION/

(954) 357-8400

BROWARD COUNTY TRANSIT

Fax: (954) 357-8446

1 North University Drive
Plantation, FL 33324

TDD: (954) 357-8302

Chris Walton, Department Director

Website: www.broward.org

Email: cservice@broward.org

This office operates Broward County's Public Transit Bus Service. Senior Citizens, age 65 and over, are eligible for reduced fares. Passes may be purchased at the Broward Central Bus Terminal, Broward Blvd. at NW 1st Avenue, in Downtown Fort Lauderdale; all Broward County libraries; and select check cashing stores. BCT provides a 95 Express bus service from Southwest Broward County to downtown Miami. Call for more information.

Broward County Transit issues a Reduced Fare Photo ID Card, which identifies the card carrier as being able to purchase and use a discounted pass. These cards may be obtained by mailing a stamped, self-addressed envelope and a copy of a Medicare card, Voter's Registration card, or a Birth Certificate to the address above. In person, a Reduced Fare Photo ID Card may be secured at the Broward Central Bus Terminal, located at Broward Blvd. and NW 1st Avenue, in downtown Fort Lauderdale.

BROWARD COUNTY TRANSPORTATION/ BROWARD COUNTY TRANSIT – con't.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)
Customer service: 7:00 AM - 8:00 PM (Mon-Fri); 8:30 AM - 5:00 PM
(Sat & Sun)

Fees: Discounted monthly passes, for unlimited rides, are available for \$29 for seniors (age 65 and over) and disabled persons. A reduced all-day pass can be purchased on the bus for \$3.00. A one-way reduced fare is \$.85 for seniors and disabled persons. 95 Express reduced one-way trip, for seniors (age 65 and over) and disabled persons is \$1.15.

Languages: English, Spanish & Creole

Eligibility: Unable to use a fixed-route bus service

CENTER FOR ACTIVE AGING

227 NW 2nd Street
Deerfield Beach, FL 33441

(954) 480-4449

(954) 480-4442

Fax: (954) 480-4493

Donna DeFronzo, Director of Senior Services

Website: www.deerfield-beach.com

Email: ddfronzo@deerfield-beach.com

Transportation is offered to ambulatory members of the Focal Point Senior Center. Service is provided to Deerfield Beach, Pompano Beach, Lauderdale-by-the-Sea, Hillsboro Beach, Lighthouse Point, and Sea Ranch Lakes. Limited medical and shopping transportation is available, with two days notice. Preferably, clients will schedule at the time the medical appointment is made.

Hours: 8:30 AM - 4:30 PM (Mon-Fri)
Transportation: Shopping trips and medical appointments are scheduled Monday through Thursday.

Hours: 7:30 AM - 4:30 PM (Mon-Fri)
Bus routes: DBE I & II, 8:00 am - 4:00 pm (Mon-Fri)

Fees: No set fee

Eligibility: Age 60 and over

Service

Contact: Luis Marmol, Transportation Coordinator (954) 480-4442

CITY OF COCONUT CREEK

(954) 973-6789

CITY HALL

TDD: (954) 973-6700

4900 W Copans Road
Coconut Creek, FL 33063

Website: www.coconutcreek.net

Email: transportation@coconutcreek.net

TRANSPORTATION, con't.

The City operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coconut Creek area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 8:00 AM – 5:00 PM (Mon-Sat)
Bus: 6:00 AM - 6:00 PM (Mon-Sat)

Fees: Free service within the city; routes connecting to stops outside the city are subject to BCT fares.

CITY OF COOPER CITY

(954) 434-4300 Ext. #233

PARKS AND RECREATION DEPARTMENT

9000 SW 50th Place
Cooper City, FL 33328

Christine Garcia, Recreation Director

Website: www.coopercityfl.org

Email: gmaggio@coopercityfl.org

A wheelchair accessible minibus is available to provide medical and shopping transportation for senior residents over the age of 62 on Tuesdays and Thursdays. Requests for transportation assistance must be made one week in advance.

Hours: 9:00 AM - 5:00 PM (Mon-Fri) (office open for appointments)
Medical transportation – Tues., Wed. afternoons & Thurs. mornings

Eligibility: 62 years and older, must be a resident of Cooper City and annual registration with Cooper City Recreation Department is required. (Must be a Cooper City Resident.)

Documents: Photo ID, proof of age, and residency.

Fees: No set fee

CITY OF CORAL SPRINGS

Main: (954) 345-2203

PARKS & RECREATION

To schedule transportation: (954) 344-1837

Senior Pride Transportation
10150 NW 29th Street
Coral Springs, FL 33065

Fax: (954) 345-2103

Jacqueline Holloway, Parks and Recreation Coordinator

Website: www.coral springs.org

Email: pkjkg@coralsprings.org

Senior Pride is an on-demand paratransit program offering transportation to shopping facilities for senior citizens. Priority is given to those in the greatest economic and social need, with little family or community support when trips are booked to capacity.

The City operates two free community bus routes. The service allows passengers to conveniently shop, visit, and travel within the Coral Springs area. Passengers are able to connect with other bus services through Broward County Transit.

TRANSPORTATION, con't.

Eligibility: Coral Springs resident, age 55 and over, who have no other means of transportation. Clients must be able to get on and off the bus without assistance, and must be able to carry their own packages.

Fees: Cost \$25.00 per year.

Hours: Office hours: 8:00 AM - 6:00 PM (Mon-Fri)
8:00 AM - 5:00 PM (Sat)

Bus

Schedule: 9:00 AM – 4:00 PM (Mon) – residents East of University to grocery store;
9:00 AM – 4:00 PM (Tues) – residents West of University to grocery store;
9:00 AM – 4:00 PM (Wed) – residents east and west of University to Coral Square Mall or local mall for nominal fee;
9:00 AM – 12:00 PM (Thurs) – St. Andrews Towers residents to grocery store;
12:00 PM – 4:00 PM (Thurs) – residents of Country Club, Holiday Village and Sample east of University to grocery store;
Fridays – special trips to outside of Coral Springs boundaries (extra charge for these trips)

CITY OF DANIA BEACH

100 W Dania Beach Boulevard
Dania Beach, FL 33004

(954) 924-6800, #3730

TDD: (954) 925-1388

Mark Fellicetty, Parks Director

Website: www.ci.dania-beach.fl.us

The City operates two community bus routes. The service allows passengers to shop, visit, and travel conveniently within the Dania Beach Area. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Bus: 9:00 AM – 5:10 PM (Mon-Fri)

Fees: No set fee

CITY OF FORT LAUDERDALE

TRANSPORTATION MANAGEMENT ASSOCIATION

305 S Andrews Avenue – Suite 710
Fort Lauderdale, FL 33301

(954) 761-3543

Fax: (954) 761-1533

Website: www.suntrolley.com

Email: doris@suntrolley.com

The Transportation Management Association operates the Sun Trolley, a shuttle service for the greater downtown Fort Lauderdale area. Just “wave” the trolley down. For more information on all eleven routes, call or visit the website.

Fees: Many rides are free or cost as little as \$.50 cents per ride.

TRANSPORTATION, con't.

CITY OF LAUDERDALE LAKES

(954) 535-2804

SOCIAL SERVICES

Fax: (954) 535-2990

4340 NW 36th Street

Lauderdale Lakes, FL 33319

Erika Lockett, Senior Center Coordinator

Website: www.lauderdalelakes.org

The City of Lauderdale Lakes and Broward County Transit are providing community transportation service. There is no charge for the bus service within the City of Lauderdale Lakes or when connecting with the City of Lauderhill community buses.

Hours: East/West route 6:30 AM - 6:30 PM (Mon-Fri)
North/South route 9:00 AM – 7:00 PM (Mon-Fri)

Fees: No set fee

CITY OF LAUDERHILL **TRANSPORTATION DEPT.**

Main: (954) 572-2933

Fax: (954) 572-1476

7500 W. Oakland Park Blvd.

TDD: (954) 741-0396

Lauderhill, FL 33313

Irvin Kiffin, Director

Website: www.lauderhill-fl.gov

Email: klblaides@lauderhill-fl.gov

The City of Lauderhill and Broward County Transit (BCT) are providing community bus service to increase the number of destinations within town limits that can be reached through public transit. The City operates five vehicles throughout the City, which connects with BCT buses and surrounding sister cities. All units are air-conditioned, wheelchair accessible, and meet the American Disabilities Act (ADA).

Hours: 8:00 AM - 4:00 PM (Mon-Fri - office)
Bus Routes 1 - 4: 6:30 AM - 6:30 PM;
Bus Route 5: 8:30 AM - 8:30 PM
Bus Routes 6 & 8: 7 AM - 11 AM

Fees: No set fee

Community Shuttle Service

The City of Lauderhill Transportation Department offers fixed and limited demand senior transport. Transportation is available for Lauderhill residents to be able to participate in grocery shopping, banking, medical appointments, and to the Lauderhill Senior Center. We have multiple vehicles that provide these trips. Wheelchair accessible vehicle is available for persons who are handicapped. Destinations are restricted within city limits. On October 1, 2012, two new fixed route services called RT#6 and RT#7 were added.

Eligibility: Age on Demand Service is 55 years or older; no age limit on Fixed Route.

TRANSPORTATION, con't.

Payment Options: Ride tickets are \$1.00 per one-way trip. Books of ten tickets are sold for \$20.00. Tickets must be purchased either in person or by mail. A self-addressed stamped envelope is required for transactions by mail.

CITY OF LIGHTHOUSE POINT **PUBLIC WORKS DEPARTMENT**

(954) 946-7386
Fax: (954) 946-7932

4730 NE 21st Terrace
Lighthouse Point, FL 33064

Charles Schramm, Public Works Director

Website: www.lighthousepoint.com

Email: cschramm@lighthousepoint.com

The City of Lighthouse Point and the Broward County Transit are providing community bus transportation within the city limits. Please call for more information or see the website for schedules.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)
Bus Routes: 9:00 AM - 3:26 PM (Mon-Fri)

Fees: No set fee

CITY OF MARGATE **MARGATE INTER-CITY TRANSPORTATION PROGRAM**

(954) 463-0845
Fax: (954) 463-7099

102 Rock Island Road
Margate, FL 33063

Mark Levette, Director

Website: www.margatefl.com

Mini-buses transport along established routes that extend west to Coral Square Mall in Coral Springs, east to Banks Road, north to Sample Road, and south to SW 11th Street. Mini-bus schedules may be obtained from the transportation office, Margate Library or Margate City Hall or any bus or on the website.

Hours: 7:20 AM - 4:30 PM (Mon-Fri)
7:30 AM - 4:30 PM (Sat)

Bus: 6:10 AM to 6:30 PM (Mon-Sat)

Fees: No set fee

CITY OF NORTH LAUDERDALE **PARKS AND RECREATION**

(954) 724-7061
Fax: (954) 720-2064
TDD: (954) 722-8630

701 SW 71st Avenue
North Lauderdale, FL 33068

Michael Sargis, Director of Parks and Recreation

Website: www.nlauderdale.org

The City of North Lauderdale and Broward County Transit (BCT) are providing a community bus service to increase the number of destinations that can be reached through public transit.

TRANSPORTATION, con't.

All community buses in the City of North Lauderdale are air-conditioned and wheelchair accessible. Riders making connections to any BCT routes are expected to pay the appropriate fees. Route maps are available at City Hall and on the website.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Bus: East Bus: 7:30 AM - 11:20 AM and 1:00 PM - 5:50 PM (Tue - Sat)
West Bus: 7:30 AM - 11:51 AM and 1:30 PM - 5:51 PM (Tue - Sat)

Fees: Fare is a 25 cents charge for one-way trip within the City of North Lauderdale. Exact change is required.

CITY OF PARKLAND

(954) 753-5040

6600 University Drive
Parkland, FL 33067

Fax: (954) 341-5161

Nancy Morando, Interim City Manager

Website: www.cityofparkland.org

Email: info@cityofparkland.org

The City of Parkland and the Broward County Transit are providing free community bus transportation within the city limits. Please call for more information on bus schedules.

Fees: No set fee

CITY OF PEMBROKE PINES

(954) 450-6850

TRANSIT PROGRAM

Fax: (954) 450-6898

Southwest Focal Point Senior Center
Pembroke Pines, FL 33026

Jay Shechter, Director of Community Services

Website: www.ppines.com/community/community-transit.html

Email: jshechter@ppines.com

The Transportation Division administers the following two programs:

Nutrition Program

Individuals participating in the Nutrition Program must be registered clients, age 60 years and older, who do not have access to other forms of transportation. Registration, for transportation service to and from the Center, will be conducted at the Center. Service is offered on an as-needed, first-come, first-serve basis and includes trips to and from the Center, medical/dental appointments, pharmacies, grocery stores, social services agencies, post offices, banks, and Center-sponsored field trips. Transportation, to and from the Center, is provided on a subscription basis. All rides are provided door-to-door.

TRANSPORTATION, con't.

Community Bus Service (Southwest County)

Community Bus Service is offered in collaboration with the Broward County Mass Transit and operates in conjunction with BCT routes in the service area and neighboring community bus services. There are 7 Community buses and 3 routes. The Gold route runs 40 minutes intermittently and serves areas west of Palm Avenue and east of 184th Avenue Monday – Saturday, 7:00 am – 7:28 pm. The Green Route runs hourly and serves areas west of Pembroke Lakes Mall to US 27 east, Monday – Saturday, 7:38 am – 7:37 pm. Blue East Route and Blue West Routes run 90 minutes and 70 minutes, respectively, and serve areas east of SW 136th Avenue and West of University Drive. All routes run along Pines Blvd.

Eligibility: Nutrition program – 60 years of age and over; registered client of the center; and no other means of transportation.

Fees: No set fee

Site Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Languages: English & Spanish

CITY OF PLANTATION PLANNING & ZONING DEPARTMENT

401 NW 70th Terrace
Plantation, FL 33317

**Tram: (954) 452-2535
Fax: (954) 797-2793**

Laurence Leeds, AICP, Director

Website: www.plantation.org

The City of Plantation and Broward County Transit are providing free community bus service, known as the Plantation Tram with 29 stops.

Hours: 8:00 AM - 4:30 PM (Mon-Fri)
Routes A & B: 7:00 AM - 7:45 PM (Mon-Fri)
Routes A & B: 8:00 AM - 5:00 PM (Sat)

Fees: .50 cents/ride

CITY OF POMPANO BEACH

100 W Atlantic Boulevard
Pompano Beach, FL 33060

**(954) 786-4601
Fax: (954) 786-4504**

Dennis Beach, City Manager

Website: www.pompanobeachfl.gov

The City of Pompano Beach and Broward County Transit are providing free community bus service within the City of Pompano Beach. Calls may be made to secure more information on the Blue Route, Green-East Route, and Green-West Route. All routes leave from E. Pat Larkins Community Center.

Fees: No set fee

TRANSPORTATION, con't.

CITY OF SUNRISE **DEPARTMENT OF LEISURE SERVICES** **SPECIAL & COMMUNITY SUPPORT SERVICES**

10610 W Oakland Park Boulevard
Sunrise, FL 33351

Registration: (954) 746-4600
Mini-Bus Info: (954) 746-3677

Rosemarie Marco, Director

Website: www.sunrisefl.gov

Email: leisureservices@sunrise.gov

Door-to-door medical transportation is provided to Sunrise residents who have no other means of transportation. Service is provided north to University Community Hospital in Tamarac, south to Broward Boulevard, east to State Road 7 (441), and west as far as Sunrise extends. Trips are made by automobiles or a wheelchair accessible van and used for those persons requiring transportation. In addition, a mini-bus system offers transportation along established routes throughout Sunrise. Specific schedule and route information are available through the Leisure Services Department.

Fees: Medical transportation is \$3.00 per round trip
Minibus transportation is .50 cents per trip

Hours: 8:00 AM - 4:00 PM (Mon-Fri)
Medical transportation: 9:00 AM - 1:00 PM (Mon-Fri)
Minibus transportation: 8:00 AM - 2:30 PM (Mon-Fri)

Eligibility: Must be 62 years of age or physically disabled; a Sunrise resident; no longer able to drive, or to maintain a vehicle in their immediate household; and having difficulty finding reliable, inexpensive transportation to medical appointments.

CITY OF TAMARAC/SOCIAL SERVICES

8601 W Commercial Boulevard
Tamarac, FL 33321

(954) 597-3649

Fax: (954) 597-3650

Rose Cure-Persad, Social Services Supervisor

Website: www.tamarac.org

Email: rosec@tamarac.org

The City of Tamarac and the Broward County Transit operate a community bus service for the City of Tamarac. People should call for more information on routes and schedules. Paratransit services are available for Tamarac residents who are 60 years and older or disabled within the City of Tamarac city limits only for medical and marketing purposes. Three month or six month memberships are available. An application is needed and disability will be screened for eligibility.

Hours: 8:00 AM - 3:30 PM (Mon-Fri), **Site Hours:** 9:00 AM – 5:00 PM (Mon – Fri)

Fees: Community Bus is .50 cents per one-way trip.
Paratransit is \$30 for 3 months, or \$40 for 6 months.

Eligibility: Paratransit services – City of Tamarac residents; proof of disability if under 60 years old.

TRANSPORTATION, con't.

CITY OF WILTON MANORS **LEISURE SERVICES DEPARTMENT**

(954) 390-2130
Fax: (954) 390-2138

2020 Wilton Drive
Wilton Manors, FL 33305

Patrick Cann, Director

Website: www.wiltonmanors.com

Email: info@wiltonmanors.com

The City of Wilton Manors and Broward County Transit operate a community bus that will stop at various locations, including City Hall, Hagen Park, 26 Street Shopping Center, Coral Ridge Mall, the movie theatre, Five Points Shopping Center, Island City Park Reserve, the library, Publix, Donn Eisele Park, and Manor Grove. For more information, please call or visit the website. The bus is air-conditioned, wheelchair accessible, and has bike racks.

Door-to-door transportation is offered to senior residents to medical appointments and for shopping. Destinations must be within a 5-mile radius of Hagen Park, at 2020 Wilton Drive.

Hours: 8:00 AM - 5:00 PM (Mon- Fri – Office)
8:00 AM-12:00 PM (Sat-Office)
Bus: 8:30 AM - 4:25 PM (Tue – Sat – every 60 min)
8:00 PM - 11:55 PM (Thurs – Sat – every 30 min)
Medical Transportation – mornings on Mon, Tues, Thurs, Fri, afternoons on Tues & Fri
Shopping Transportation - Wed

Fees: Community bus is free of charge.
Medical/shopping transportation is \$1.00 round trip

FLORIDA COMMISSION FOR THE TRANSPORTATION **DISADVANTAGED (CTD)**

(800) 983-2435
Admin: (850) 410-5700
Fax: (850) 410-5752

2740 Centerview Drive, #1A
Tallahassee, FL 32301

Steve Holmes, Executive Director

Website: www.dot.state.fl.us/ctd

Email: Steve.Holmes@dot.state.fl.us

The CTD ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons. A helpline is provided for consumers with an avenue to voice concerns about the coordinated transportation system and also as a means to provide information about the program.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Fees: No set fee

Languages: English and Spanish.

Eligibility: All low-income individuals who need transportation services, elderly, and people with disabilities.

TRANSPORTATION, con't.

LOGISTICARE SOLUTIONS, INC.

8600 NW 36th Street, Suite 600
Miami, FL 33166

(866) 698-8457

Fax: (305) 471-0441

Alex Batista, General Manager

Website: www.logisticare.com

Email: alexb@logisticare.com

LogisticCare Solutions manages non-emergency transportation programs for various clients, primarily HMO's, PSN's, and the Commission for the Transportation Disadvantaged. A three day notice is required.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

NORTHWEST FEDERATED WOMEN'S CLUB OF BROWARD COUNTY

(954) 714-3500

2185 NW 19th Street
Fort Lauderdale, FL 33311

Fax: (954) 714-3507

Sandra Hunter, Project Director

Email: Sandrah1223@gmail.com

Transportation is provided to members of the Senior Center, to and from the Center. Special trips are provided for members of the Senior Center to events, luncheon outings, Walmart, Dollar Store, and other social events. In addition, trips are provided for members of the Senior Center to doctors' appointments and to pick up medication whenever necessary.

Hours: 8:30 AM – 5:00 PM (Mon-Fri)

Eligibility: Clients must be registered with the Center.

NORTHWEST FOCAL POINT SENIOR CENTER

(954) 977-0300

6009 NW 10th Street
Margate, FL 33063

Fax: (954) 969-0242

Terry Lieberman, Transportation Director
Karin Diaz, Project Director

Website: nwfp.margatefl.com

Email: seniorcenter@margatefl.com

Limited shopping transportation is offered to members of the senior center. Service is available to Publix, Winn Dixie, Walmart, and Penn Dutch, all located within Margate. Three days notice is needed to schedule trips for medical appointments. Elders must be registered with the Senior Center.

Hours: 9:00 AM - 11:00 AM (Mon-Fri to make appointments)
Shopping transportation 9:45 AM - 10:45 AM (Mon-Fri)
Medical transportation for Margate residents only; 9:30 AM - 12 PM (Mon-Fri)
Transportation to and from the Center, one week notice is required.

Fees: Donations accepted

TRANSPORTATION, con't.

SOUTHCENTRAL/SOUTHEAST FOCAL POINT SENIOR CENTER (954) 889-2700

6700 Miramar Parkway

Fax: (954) 602-3400

Miramar, FL 33023

Katrina Davenport, Director of Community Services

Website: www.MiramarFL.gov

The Southcentral/Southeast Focal Point Senior Center, is administered by the The City of Miramar.

The center provides a variety of social, recreational and educational programs; in addition to, information, referrals, counseling, transportation, and health support. The center is a congregate dining site with Meals on Wheels South Florida and serves lunch at 11:30am on weekdays.

Transportation is provided to seniors, sixty and older, who register and qualify for services. General service areas include Miramar, West Park, Hallandale, Hollywood, Pembroke Park, and Dania. Other transportation services offered include grocery shopping, trips and doctor's appointments on a request and availability system.

The Southcentral/Southeast Focal Point also administers the Adult Day Care Center at 8915 Miramar Parkway in Miramar, 33025. The center provides AHCA licensed services to adults and seniors who require more care than an independent Senior Center Program. This service does have fees which are private pay, long-term care insurance and grants through Local Service Program funding assisting families who qualify.

Hours: 8:30 AM - 6:00 PM (Mon-Fri)

SOUTHCENTRAL/SOUTHEAST FOCAL POINT

(954) 602-3347

SUNSET LAKES COMMUNITY CENTER

Fax: (954) 602-3921

2801 SW 186th Avenue

Miramar, FL 33029

Katrina Davenport, Director of Community Services

Website: www.ci.miramar.fl.us

Limited bus transportation service for mall shopping, recreation trips, libraries, post offices, pharmacies, and medical appointments is provided to senior residents. The bus is wheelchair accessible. Transportation must be scheduled at least one day in advance.

Hours: 8:00 AM - 2:30 PM (Mon-Fri) Bus: 8:00 AM - 2:30 PM (Mon-Fri)

Medical transportation is offered Mon – Fri

Grocery shopping is provided weekly; 1:30 PM (Wed)

Fees: Contributions are gratefully accepted.

Eligibility: Age 60 and over

TRANSPORTATION, con't.

TOWN OF DAVIE / PARKS AND RECREATION DEPARTMENT **ADULT & SENIOR PROGRAM**

(954) 262-8871
Fax: (954) 797-2061

6591 Orange Drive
Davie, FL 33314

Ernest Nastari, Manager

Website: www.davie-fl.gov

The Town of Davie and Broward County Transit (BCT) are providing two community bus service routes (East and West) to increase the number of destinations within the town limits that can be reached through public transit.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)
Green (East) Route: 7:00 AM - 7:54 PM (Mon-Fri) and 8:00 AM - 4:45 PM (Sat/Sun)
Blue (West) Route: 5:50 AM - 7:40 PM (Mon-Fri); and 8:00 AM - 6:05 PM (Sat/Sun)

Fees: No set fee

Senior Grocery Shopping

Davie Pine Island Park Multipurpose Center

3801 S. Pine Island Road
Davie, FL 33328

David Flaherty, Director

Transportation is available for Davie residents, who require assistance with getting to and from the grocery store. Trips are made to Publix located at University Drive/Griffin Road, or Pine Island/State Route 84. This door-to-door service is available every other week.

Hours: 9:00 AM - 12:00 PM (Mon-Fri)

Eligibility: Age 60 and over; Davie resident

Fees: \$2.00 per round trip

Service contact: Hilda Testa, Senior Recreation Leader (954) 797-2082,
Hilda_Testa@davie-fl.gov

TOWN OF HILLSBORO BEACH

(954) 427-4011
Fax: (954) 427-4834

1210 Hillsboro Mile
Hillsboro Beach, FL 33062

David Fernandez, Project Director

Website: www.townofhillsborobeach.com

Email: clerk@townofhillsborough.com

TRANSPORTATION, con't.

The City operates a community bus route. The service allows passengers to shop, visit, and travel from Hillsboro Mile to 14th Causeway, north on Federal Highway and return via Hillsboro Boulevard. Four large shopping areas provide access to services. Passengers are able to connect with other bus services through Broward County Transit.

Hours: 9:00 AM – 4:50 PM (Mon-Fri)

Fees: No set fees

TOWN OF LAUDERDALE-BY-THE-SEA

(954) 640-4200

4501 Ocean Drive

Fax: (954) 640-4236

Lauderdale-By-The-Sea, FL 33308

Karen Gates, Senior Office Specialist

Website: www.lauderdalebythesea-fl.gov

Email: Kareng@lbts-fl.gov

The Town of Lauderdale-By-The-Sea and Broward County Transit are providing community transportation service (Pelican Hopper) within the town limits that can be reached through public transit. The community bus stops at three locations that connect with the Fort Lauderdale Galt/North Beach community bus. Please call for bus schedule or view it on our website.

Hours: 9:00 AM - 5:25 PM (Mon-Fri)

10:00 AM - 7:55 PM (Sat)

8:00 AM - 6:00 PM (Sun)

The community bus travels every 45 minutes with assigned stops, including three locations connecting with the Fort Lauderdale Galt/North Beach Community Bus.

Fees: No set fee

VETERANS SERVICES

AGING AND DISABILITY RESOURCE CENTER OF BROWARD COUNTY/ELDER HELPLINE

5300 N Hiatus Road
Sunrise, FL 33351

(954) 745-9779
Fax: (954) 745-9566
TDD: (954) 745-5689

Website: www.adrcbroward.org

Email: info@adrcbroward.org

Veterans Directed Home and Community Based Services

The Veteran Directed Home and Community Based Services (VD-HCBS) Program provides qualifying Veterans the opportunity to hire workers and vendors to assist with their daily care needs; such as personal care (bathing, grooming, dressing, etc.); house cleaning, laundry, meal preparation, shopping, and other household chores. Veterans will make purchases and receive services under a monthly program budget plan to help maintain their independence, thereby avoiding the need to go to a nursing home or other long-term care facility.

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

Eligibility: Veteran must first be enrolled by the VA for health care, have a VA primary care team, and meet the admission criteria for the VC-HCBS program; and receive a referral from the Miami Veteran's Administration Medical Center (VAMC) for the program.

Fees: No set fee

Languages: English, Spanish, and Creole

BROWARD COUNTY ELDERLY AND VETERANS SERVICES DIVISION

2995 N. Dixie Highway
Fort Lauderdale, FL 33334

(954) 357-6622
Fax: (954) 357-8815
TTY: (954) 357-5841

Chevella Williams, Behavioral Section Manager
Mary Kittleson, CCE Section Administrator

Website: www.broward.org

Email: elderlyandveterans@broward.org

Veterans Services Division offers assistance to veterans, their dependents and dependent survivors, regardless of age or other identifying status. Services include: Intake and claims benefits processing; outreach; and information and referral services.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Languages: English, Spanish, Creole, French, Portuguese, Italian, Tagalong (Philippine Islands), Hindi, Hindustani, Urdu, Kannada, and Malayalam.

VETERANS SERVICES, con't.

BRUCE W. CARTER DEPARTMENT OF VETERAN AFFAIRS MEDICAL CENTER (VAMC)

1201 NW 16th Street
Miami, FL 33125

(305) 575-7000
Toll Free: (888) 276-1785
Fax: (305) 575-3232

Website: www.miami.va.gov

The Center serves as an AIDS/HIV Center, a Prosthetic Treatment Center spinal cord injuries, substance abuse treatment, chest pain center, and offers Veterans full healthcare services.

Eligibility: Veteran; eligibility for VA Healthcare is dependent upon a number of variables, please call for more information.

Hours: 8:00 AM – 4:00 PM (Mon-Fri)

Languages: English & Spanish

FORT LAUDERDALE VET CENTER MEDICAL CENTER

3666 W. Oakland Park Blvd.
Lauderdale Lakes, FL 33311

(954) 714-2381
Fax: (954) 714-2386

Website: www.miami.va.gov

Pompano Beach Vet Center

2300 W. Sample Rd, Suite 102
Pompano Beach, FL 33073
Telephone: (954) 984-1669

Miami Vet Center

8280 NW 27th Street, Ste. 511
Miami, FL 33122
Telephone: (305) 718-3712

Anyone, who served in a combat zone and received a campaign ribbon (Vietnam, Southwest Asia, OEF, OIF, etc.), is eligible for Vet Center Services. Family members are also eligible for services to deal with military related issues. In addition, parents, siblings, spouses, and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty. Vet Center Services include outreach, individual, group, marital, and family counseling, bereavement counseling, medical referrals, VA benefits assistance, employment counseling, alcohol & drug assessment and referral, information and referral to community resources and community education.

Hours: 8:00 AM - 4:30 PM (Mon-Fri). Upon request, the Vet Center will provide services after normal work hours and/or on weekends.

VETERANS SERVICES, con't.

UNITED STATES DEPARTMENT OF VETERANS AFFAIRS (954) 475-5500
BROWARD COUNTY VETERANS ADMINISTRATION CLINIC Toll Free: (888) 276-1785

9800 W. Commercial Blvd.

Sunrise, FL 33351

Phillip Greenberg, Chief Medical Officer

Website: www.miami.va.gov

Each veteran will have his/her health care concerns handled by our primary care teams who will then become their personal medical provider. The clinic provides primary care, electrocardiogram (EKG), laboratory, ancillary testing, internal medicine, radiology, women's health care, medication management and monitoring, vaccinations, alcohol and drug screening, and pharmaceuticals. Outpatient and day treatment mental health programs are available through the clinic.

Clinic Hours: 8:00 AM - 4:30 PM (Mon-Fri)

Eligibility: Veteran; honorably discharged only. Veterans must present discharge papers (DD-214) for eligibility.

Fees: Sliding scale; private insurance; costs for in-home services are covered under Veteran's Benefits for service-connected veterans. Others pay a deductible fee.

Languages: English; Spanish; and Creole

United States Department of Veterans Affairs Outpatient clinics

DEERFIELD BEACH COMMUNITY-BASED

2100 SW 10th Street
Deerfield Beach, FL 33442

TEL: (954) 570-5572

Fax: (954) 570-6200

HOLLYWOOD COMMUNITY-BASED

3702 Washington Street, Suite 201
Hollywood, FL 33021

TEL: (954) 986-1811

Fax: (954) 986-9452

PEMBROKE PINES COMMUNITY-BASED

7369 Sheridan Street, Suite 102
Pembroke Pines, FL 33024

TEL: (954) 894-1668

Fax: (954) 894-6670

VETERANS SERVICES, con't.

VET ASSIST

Phone: (954) 857-6980

South Florida Location

Fax: (954) 752-7741

447 NW 118th Way
Coral Springs, FL 33071

Barry Appel, Regional Director

Website: www.veteranshomecare.com

Email: bappel@veteranshomecare.com

Vet Assist helps veterans or their surviving spouses, who qualify for a special Department of Veterans Affairs (VA) Benefit called Aid & Attendance, to stay in their own homes and receive assistance with activities of daily living. The program assists in the application process, including helping the veteran assemble and file all necessary paperwork. The Staff also provides home care workers, schedule and oversee care. In addition, after the application has been submitted, Vet Assist covers home care costs until the pension request is approved and VA reimbursement begins. There are no out-of-pocket costs to the applicant.

Eligibility: Must be a veteran of the U.S. Armed Forces, or a surviving spouse of a veteran. Must be age 65 and over or disabled (SSI); the disabilities must not be service related.

Documents: Military Honorable Discharge or service number for veterans; marriage certificate and veteran's death certificate for surviving spouse.

Hours: 9:00 AM – 6:00 PM (Mon-Fri)

Languages: English & Spanish

Fees: No fee to the veteran or their families



VOLUNTEERS

AGING AND DISABILITY RESOURCE CENTER OF BROWARD (ADRC) (954) 745-9779

5300 N Hiatus Road
Sunrise, FL 33351

Fax: (954) 745-9566
TDD: (954) 745-5689

Website: www.adrcbroward.org

Email: info@adrcbroward.org

Program: Living Healthy Program (LHP) Tomando Control de Su Salud (TCS)

Volunteer leaders are needed for the Chronic Disease Self Management Program (Living Healthy Program/Tomando Control De Su Salud). The Project is looking for people who are motivated to help themselves and to assist others to manage chronic health conditions. No prior teaching experience is necessary, and a mandatory four-day Peer Leader Training Course is provided free of charge.

After completing the training course, qualifying individuals will be certified to co-facilitate "Living Healthy" workshops in your community. Each workshop is once a week for 6 weeks, 2 ½ hours duration.

Program: Diabetes Self Management Program:

Volunteer leaders are needed for the Diabetes Self Management Program. The project is looking for people who are motivated to help themselves and to assist others to manage chronic health conditions. No prior teaching experience is necessary, and a mandatory four-day Peer Leader Training Course is provided free of charge.

After completing the training course, qualifying individuals will be certified to co-facilitate Diabetes Self-Management workshops in your community. Each workshop is once a week for 6 weeks, 2 1/2 hours duration.

Program: Matter of Balance (MOB)/Asunto De Equilibrio (ADE)

Volunteer leaders are needed for the Fall Prevention Program (Matter of Balance). The ADRC is looking for people who are interested in working with older adults; have the ability to perform range of motion and low-level endurance exercises; and the ability to carry up to 20 lbs. The volunteer will have to attend eight hours of coach training and merit a Matter of Balance Certification; attend eight hours of coach training and earn a Matter of Balance Certification; attend 2 ½ hours of facilitator training annually; and agree to facilitate two Matter of Balance classes within one year of certification.

Each workshop is once a week for 8 weeks, 2 hours duration.

Eligibility: 18 and over

Fees: No set fee

Languages: English and Spanish

Hours: 8:00 AM – 5:00 PM (Mon-Fri)

VOLUNTEERS, con't.

AARP (STATE OFFICE)

(866) 595-7678

3350 SW 148th Avenue, Suite 120
Miramar, FL 33027

Driver Course/Tax Aide: (888) 227-7669

Fax: (954) 438-7871

Odette Bragg, Director

Website: www.aarp.org

Email: flaarpa@aarp.org

AARP is a national non-profit, nonpartisan membership organization. The association provides special member services and benefits, as well as a variety of community services, education programs, and volunteer opportunities.

Hours: 9:00 AM – 5:00 PM (Mon-Fri)

AMERICAN RED CROSS

(954) 797-3800

BROWARD COUNTY CHAPTER

Fax: (954) 797-1860

600 NE 3rd Ave.

Ft. Lauderdale, FL 33304

John Karr, Chief Executive Officer

Website: www.browardredcross.org

Email: browardredcross@usa.redcross.org

People know that they can rely on the American Red Cross to be there for them when disaster strikes. The Red Cross meets victims' immediate emergency needs through the help of trained volunteers. New volunteers are always needed. Specialized opportunities exist for licensed mental health professionals, nurses, and other health professionals. Volunteer hours are flexible. Training is available in shelter management, feeding operations, client casework, driving emergency vehicles, working with other emergency response agencies to coordinate relief efforts, keeping records, recruiting staff, and setting up technological equipment for relief operations. The website may be visited at www.volunteermatch.org/search/org44684.jsp to view volunteer opportunities.

Hours: 8:30 AM - 5:00 PM (Mon-Fri)

Fees: Course specific fees.

HABITAT FOR HUMANITY OF BROWARD COUNTY

(954) 396-3030

3564 North Ocean Blvd.

Fort Lauderdale, FL 33308

Fax: (954) 396-3050

Don Kula, Director of Construction & Architect

Website: www.habitatbroward.org

Habitat for Humanity seeks volunteers with skills, as well as compassion. Some of the volunteers are skilled labor, while others just have good hearts and willing hands to assist.

VOLUNTEERS, con't.

Eligibility: Construction volunteers must be age 16 or older

Service Contact: Eliot Imhof, Volunteer Coordinator
Eliot@habitatbroward.org

Hours: 9 AM - 6 PM (Mon-Fri)

HABITAT RE-STORE

(954) 763-7771

505 West Broward Blvd.
Fort Lauderdale, FL 33312

Jaynealcyce Butcher, Manager

Website: www.habitatbroward.org/restore.html

Email: restore@habitatbroward.org

Volunteers for the Re-Store are responsible for answering phones and scheduling the pickup of a donation. Other tasks include pricing donated items, stocking shelves, and assisting customers.

Eligibility: Re-Store Volunteers must be 16 or older

Service Contact: Eliot Imhof, Volunteer Coordinator, Eliot@habitatbroward.org

Hours: 9:30 AM - 6:00 PM (Mon-Fri)
8:00 AM - 6:00 PM (Sat)

HANDS-ON BROWARD

Main: (954) 233-1300

5815-A North Andrews
Fort Lauderdale, FL 33309

Fax: (954) 233-1292

Dale Mandell, Executive Director

Website: www.handsonbroward.org

Email: contactus@handsonbroward.org

This agency recruits, trains, and places volunteers in social service agencies and organizations in Broward County. Volunteer opportunities are available on our website.

Hours: 8:30 AM – 5:00 PM

Fees: No set fee

Languages: English & Spanish

Disaster Response Team Training

Hands-on Broward provides training for individuals, community and faith-based organizations and businesses, so that volunteers are equipped to assist their fellow neighbors in the event of a disaster. Trainings are offered throughout the hurricane season at both Hands-on Broward or your place of business or worship.

VOLUNTEERS, con't.

HOPE OUTREACH CENTER

4700 SW 64th Avenue, Suite A
Davie, FL 33314

(954) 321-0909

Fax: (954) 321-1059

Helen Shinnars, Executive Director

Website: www.hopeoutreachfl.org

Email: info@hopeoutreachfl.org

HOPE volunteers spend time visiting people who are elderly/homebound. They may also assist with transportation, light housekeeping, errands, and telephone reassurance.

Hours: 9:00 AM - 4:00 PM (Mon-Fri)

HUMAN SERVICES NETWORK, INC.

d/b/a: MEALS ON WHEELS SOUTH FLORIDA

451 N. State Road 7
Plantation, FL 33317

(954) 731-8770

Fax: (954) 714-6950

Mark Adler, Executive Director

Website: mowsoflo.org

Email: info@mowsoflo.org

Meals on Wheels South Florida delivers meal packages to 1,300 homes each week. Volunteers provide 80% of these deliveries. Each volunteer delivers meals in the area around his work or home. Substitute delivery volunteers are in demand during the summer and holiday vacation seasons. Volunteers are also needed for assistance with clerical, fundraising, speaker's bureau, graphic design, social networking, and the Board of Directors. A traffic court community service referral program and high school community service hours are accepted for volunteer work. Volunteers for community assistance for homebound seniors such as cleaning yard debris, installing ramps, fixing windows, and cleaning interiors are needed for "do it in a day" opportunities.

Hours: 8:00 AM - 4:00 PM (Mon-Fri)

Eligibility: Volunteers' own transportation is required. If you are driving, you must have a valid driver's license and proof of insurance. Light to moderate lifting is required to handle food packages. Level II Livescan background checks are required for adults 18 years and older. Parental permission is required for children and students under the age of 18 to volunteer.

Languages: English, Spanish, and Creole

SOUTH FLORIDA INSTITUTE ON AGING, INC

2038 N. Dixie Highway, Ste 201
Wilton Manors, FL 33305

(954) 484-7117

Fax: (954) 484-8292

Peter Kaldes, President/CEO

Website: www.thesofia.org

Email: info@thesofia.org

VOLUNTEERS, con't.

South Florida Institute on Aging is the premier organization for older adults who want to remain active, healthy, and involved in their communities by contributing time to improve the living of others. Its mission is to impact and enrich our community by engaging individuals through service to meet critical needs of children, adults, and nonprofits in Broward County. The programs include: Foster Grandparents; Dropout Prevention; Senior Companions; Respite for Caregivers; RSVP (Retired and Senior Volunteer Program); Encore Connect; and Executive Service Corps.

Hours: 8:00 AM - 5:00 PM (Mon-Fri)

Eligibility: For Senior Companion and Foster Grandparent Programs, the volunteer must be 55 years of age or older; and have an income below \$21,660 annually to be eligible for the tax free stipend. For all other programs, the volunteer must be 55 years of age or older and income is not a factor.

Languages: English, Spanish, Creole, and French.

Program: Executive Service Corps (ESC)

The Executive Service Corps (ESC) is a unique and powerful resource for nonprofit organizations in Broward County. ESC's mission is to help improve the effectiveness and efficiency of nonprofit organizations by having retired executives from major companies provide pro-bono consulting services to nonprofit organizations throughout Broward County.

Eligibility: Volunteers must be 55 years of age and older and provide a resume to the Program Director. The Program Director will arrange for a face-to-face interview to determine if the volunteer's skills would be appropriate for the types of projects that nonprofits are requesting assistance with.

Service

Contact: Jamie Magloire, Program Director (954) 484-7117, Ext. 115, jmagloire@thesofia.org

Program: Foster Grandparent/Dropout Prevention Program

Foster Grandparents is a program for volunteers who are trained to provide support and services to children and youth with special needs through tutoring and mentoring in elementary schools, libraries, childcare centers, and juvenile detention center settings. Foster Grandparent Volunteers are needed in elementary grades to improve reading scores. The Foster Grandparent Volunteers will increase students' opportunities to read, and assist them to improve their reading, through extra one-on-one assistance and support. Volunteers typically volunteer 15-20 hours weekly. If the volunteer is eligible, they may receive a stipend of \$2.65 per volunteer hours of service.

Eligibility: The volunteer must be 55 years of age or older; no longer employed in the regular workforce; determined by a physical examination to be capable of serving without detriment to either themselves or the client served; willing to accept supervision and change in assignments as required; serve 15-20 hours each week; and attend a four (4) hour training/education session each month.

Service Contact: Jeannette Cohen (954) 484-7117, Ext. 104, jcohen@thesofia.org

VOLUNTEERS, con't.

Program: Senior Companion Program/ Respite for Caregivers (R.E.L.I.E.F.) Program

The Senior Companion Program provides companionship to lonely and frail elderly in their own homes. The volunteers are low income seniors who receive an hourly stipend of \$2.65/hr. to defray expenses of volunteering (at least 15 hours per week), mileage reimbursement, meal allowance, an annual physical, and supplemental accident insurance. The stipend does not affect the volunteer's eligibility for any other governmental benefits.

The Respite for Caregivers (R.E.L.I.E.F.) Program provides in-home respite for individuals caring for their loved ones age 60 and over. Senior volunteers who qualify may receive an hourly stipend (which does not affect other government benefits), mileage reimbursement, meal allowance, annual physical, and supplemental accident insurance.

Eligibility: 55 and over; and 200% of poverty level

Service Contact: Pamela Carre (954) 484-7117, Ext. 108

Languages: English, Spanish, and Creole

LUPUS FOUNDATION OF AMERICA **SOUTHEAST FLORIDA CHAPTER**

2300 High Ridge Rd., Suite 375
Boynton Beach, FL 33426

(855) 905-8787
Main: (561) 279-8606
Fax: (561) 935-1435

Amy Yalden, President/Executive Director

Website: www.lupusfl.org

Email: info@lupusfl.org

The Lupus Foundation needs: volunteers for Health Fairs (knowledge about lupus and the ability to communicate about it); Creole and Spanish speaking volunteers to work with Haitian and Spanish populations answering questions about lupus; general office work to help with the mailings; and computer software expertise (someone to give additional training on the Microsoft Access Program); volunteers for the walks, help with set-up and tear-down, assisting in different tent areas. Please visit www.lupus.org/florida/pages/volunteer and complete the volunteer form, if interested.

Hours: 9:00 AM - 5:00 PM (Mon-Fri)

Languages: English & Spanish

SENIORS VS. CRIME PROJECT

Office of the Attorney General
1515 N. Flagler Drive, Suite 900
West Palm Beach, FL 33401

(800) 203-3099
Fax: (561) 585-8487

Wayne Picone, Regional Director

Website: www.seniorsvscrime.com

Email: svc@seniorsvscrime.com

VOLUNTEERS, con't.

Volunteers through the Senior Sleuths Program work in offices throughout the state. Senior Sleuths' Volunteers provide assistance to the Attorney General in consumer related issues or other law enforcement agencies in combating scams and crimes against the elderly. These volunteers have been responsible for recovering millions of dollars for seniors who were the victims. If a senior feels he or she has been victimized or otherwise taken advantage of, they can either call or come in and speak to a peer.

COOPER CITY OFFICE

10580 Stirling Road
Cooper City, FL 33026
Noreen Gillman, Manager
TEL: (954) 441-8339

Hours: 10:00 AM - 12:00 PM (Mon)
12:00 PM - 3:00 PM (Thurs)

CORAL SPRINGS OFFICE

10000 N.W. 29th Street
Coral Springs, FL 33065
Phil Barbell, Manager
TEL: (954) 340-4168
Email: seniorvscime@coralsprings.org
Hours: 10:00 AM - 12:00 PM (Wed)

<u>SERVICE CORPS OF RETIRED EXECUTIVES</u>	(SCORE)	(954) 356-7263
<u>BROWARD SCORE CHAPTER 17</u>		Fax: (954) 356-7145

299 E Broward Boulevard, Suite 123
Fort Lauderdale, FL 33301

George Gremse, Chairman

Website: www.browardscore.org

Email: mail@browardscore.org

SCORE Volunteers are retired executives and business owners with special skills who provide counseling, regarding organizational skills of personnel, management, and small business loans to small business owners and companies.

Hours: 10:00 AM - 2:00 PM (Mon-Thurs)

Fees: No fee for individual counseling; some workshops or seminars have a small fee.

<u>UNITED WAY OF BROWARD COUNTY</u>	(954) 462-4850
1300 S Andrews Avenue	Fax: (954) 462-4877
Fort Lauderdale, FL 33316	

Kathleen Cannon, LCSW, President/CEO

Website: www.unitedwaybroward.org

Email: uwbc@unitedwaybroward.org

United Way is the organization with prime responsibilities of raising and disbursing monies to help improve the health and welfare of community residents. Volunteers are utilized for the fund-raising campaign as well as for the Budget and Admissions Committee. Over 50 social service agencies receive United Way Funds. Counseling in Spanish is available.

Hours: 8:30 AM - 5:00 PM

Languages: English and Spanish.

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